

## SOUTHEAST REGION RESPITE HOME

The respite home is located in a beautiful, totally accessible and adapted house in Taunton, Massachusetts. It is staffed by a full complement of nursing and trained support staff, respiratory therapists, and other clinical consultants as needed. The home has the capacity to serve up to three (3) individuals at a time and can even accommodate family members who may feel a need to stay overnight with their child until they are totally comfortable with the respite arrangements. Due to the complexity of the medical needs of its intended recipients, all respite stays will be planned ahead of time to make sure all health concerns are addressed. There is no fixed length of stay to remain in the home, and each case will be determined on an individual basis.

If you would like information about the home prior to making a referral please contact Southeastern Residential Services (SRS)

Bruce Zeigler, Executive Director,  
Southeastern Residential Services  
Department of Developmental  
Services

72 Kilburn Street  
New Bedford, MA 02330  
508-910-3023  
Fax: 508-910-3049  
Bruce.Zeigler@massmail.state.ma.us



Southeast Region  
Respite

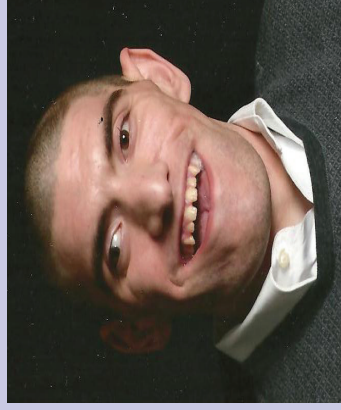
Massachusetts  
Department of  
Developmental Services  
Southeastern  
Residential Services



(SRS)  
Contact Information continued

Carol Boushell  
Program Director,  
Southeastern Residential Services  
Department of Developmental Services  
72 Kilburn Street  
New Bedford, MA 02330  
508-910-3063

Jean Cravenho  
Residential Supervisor,  
Southeastern Residential Services  
Department of Developmental Services  
4 Fremont Circle  
Taunton, MA 02780  
508-824-3866  
Fax: 508-824-6668



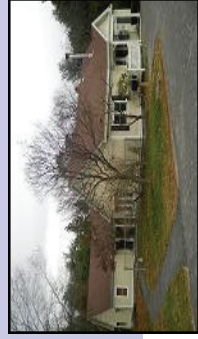
*“Our son not only received exceptional care, both physically and emotionally, it has demonstrated to Daniel and to his parents that he will continue to prosper in our absence. Daniel spent his “vacation” at the Respite Home. We are very grateful for the ability to bring our son to this exceptional place with exceptional staff whom we trust with our most precious Daniel. We are worry free while he is in their care. We truly love them all for their dedication to him, as well as all that they service.*

Joyce Hayman-Devolve

## ELIGIBILITY REQUIREMENTS

### STATE OPERATED HOME FOR MEDICALLY COMPLEX ADULTS

The Southeast Region of the Massachusetts Department of Developmental Services operates a unique and specialized respite home specifically designed for adults with complex medical needs. The Southeast Region Respite Home has been managed since 2011 by Southeastern Residential Services (SRS) and is the result of months of planning by SRS and regional staff in collaboration with families across the Commonwealth who care for their loved ones at home and gave valuable input into the design of this program. The inspiration for this home came especially from family members who served on a statewide task force created by Commissioner Howe of DDS. We heard heroic stories about families who chose to care for their medically complex sons and daughters at home, sometimes going for months and even years without relief for lack of dependable and skilled respite alternatives. This new home is designed to at least in part respond to that need and help sustain families as they continue to care for their family member with complex medical needs.



The respite home is available to DDS eligible adults 18 years of age or older throughout Massachusetts who meet the following criteria:

Presently receiving in-home nursing or eligible for MassHealth continuous nursing services (CNS) as authorized through the Community Case management (CCM) Program and/or Diagnosed with chronic, potentially life threatening medical condition(s) requiring skilled nursing assessments and daily technological and/or medical interventions from trained family, support staff or health professionals.

## REFERRAL PROCESS

All referrals will be made through the five regional Medically Complex Program Specialists who will initiate the application process and refer candidates to Tonia A. Zarrella, Director of Family Support and Children's Service, Southeast Region.

Tonia A. Zarrella  
Director of Family Support,  
Regional Eligibility Manager  
Southeast Region,  
Department of Developmental  
Services  
151 Campanelli Drive, Suite B  
Middleboro, MA 02346  
508-866-8872 (direct line)  
FAX: 617-727-7822  
Tonia.Zarrella@massmail.state.ma.us

## MEDICALLY COMPLEX PROGRAM SPECIALIST CONTACT INFORMATION FOR EACH REGION

### Southeast Region BAMSI

Program Name: Family Partnerships of the Southeast/BAMSI  
Address: 1B Green Street, Fairhaven, MA 02719  
Phone: (508) 990-9938; (781) 878-4074  
Contact: Trina Bigham  
Email: [tbigham@bamsi.org](mailto:tbigham@bamsi.org)  
Website: [www.bamsi.org](http://www.bamsi.org)

### Central West Region Central Mass

Shriver Clinical Services Corporation  
Program Name: Family Partnerships  
Address: 93 McCracken Road, Millbury, MA 01527  
Phone: (508) 831-0999  
Contact: Tricia Luce  
Email: [tricia.luce@verizon.net](mailto:tricia.luce@verizon.net)

### Western Mass

Multicultural Community Services  
Program Name: Family Bridges  
Address: 260 Westfield Road, Holyoke, MA 01040  
Phone: (413) 534-3299 X105  
Contact: Arlene Lockenwitz  
Email: [arlenelockenwitz@mcs.org](mailto:arlenelockenwitz@mcs.org)

### Metro Region HMEA

Program Name: Home First  
Address: 8 Forge Park East, Franklin, MA 02038  
Phone: (508) 298-1612  
Contact: Shannon Kaiser  
Email: [skaiser@hmea.org](mailto:skaiser@hmea.org)  
Website: [www.hmea.org](http://www.hmea.org)

### Northeast Region

Lifelinks, Inc.  
Program Name: The Northeast Region Medically Complex Program  
Address: 285 Mill Road, Chelmsford, MA 01824  
Phone: (978) 251-0610 x3039  
Contact: Eileen Lee  
Email: [elee@lifelinksinc.net](mailto:elee@lifelinksinc.net)  
Contact: Amy Young, Program Manager  
Email: [ayoung@lifelinksinc.net](mailto:ayoung@lifelinksinc.net)  
Website: [www.lifelinks.ws](http://www.lifelinks.ws)