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| **Let us know about this filing season – does a year make a difference?**Last year’s tax filing season was the first year that DOR accepted income tax returns through the IRS Modernized e-File (MeF) Program. It was also the first time that income tax, fiduciary and partnership returns – and payments – were processed through DOR’s new tax system. There were some hiccups, for sure. We heard that this year’s tax filing season was the best in 40 years – that’s a big statement but is it true? Let us know what we should keep doing, what we should stop doing, where to make changes, how to communicate better – anything you think would help. We really do listen.  Email us at Taxprofeedback@dor.state.ma.us. We read each and every email. If you haven’t found it yet, there’s lots of information on the [Tax Professionals](https://urldefense.proofpoint.com/v2/url?u=https-3A__mass.us11.list-2Dmanage.com_track_click-3Fu-3D0e9e2209abd5f7062568d9a19-26id-3Dd43d2f7039-26e-3D7e58768395&d=DwMFaQ&c=Xhn9KFvv0VrhnMFbYtQjTGdTU13Xl3cIMh34YNGAA48&r=qsJfHyzAinbdVNM8vfXlCzg66oB4pGCCUQ-wC1smnWY&m=B0-5PQaesorieFnAiS38_nONdbWdtRPjzfS7GOMqvp4&s=3yjsGS6SN3Tj5CCRVutPzzF65MK6R5_0PiYcKVL4Z88&e=) page and it’s updated regularly.   **Make a payment before you receive a bill**We will be sending the first billing notices for 2017 income tax returns soon, but if you’d like to make a payment before you receive the Notice of Assessment, you can make a 2017 return payment through [MassTaxConnect](https://urldefense.proofpoint.com/v2/url?u=https-3A__mass.us11.list-2Dmanage.com_track_click-3Fu-3D0e9e2209abd5f7062568d9a19-26id-3D18461b4972-26e-3D7e58768395&d=DwMFaQ&c=Xhn9KFvv0VrhnMFbYtQjTGdTU13Xl3cIMh34YNGAA48&r=qsJfHyzAinbdVNM8vfXlCzg66oB4pGCCUQ-wC1smnWY&m=B0-5PQaesorieFnAiS38_nONdbWdtRPjzfS7GOMqvp4&s=5Q_h6GHoFHaLby1uvPAw0FqfjOjoZVv9GWVFR0jmnJA&e=).  Log in or choose Make a Payment from the login screen.  If you can’t pay the full liability now, you can request a payment plan after the Notice of Assessment is received. Just log in to MassTaxConnect and select Request a Payment Plan in the I Want To section and follow the prompts.  **Paper checks at the deadline – what you should know**Hundreds of thousands of paper checks are delivered to DOR in the two weeks leading up to the filing deadline – and that doesn’t include first quarter estimated payments. That means delays. It may be worth planning ahead next year, or paying them electronically through MassTaxConnect or vendor software. You can schedule them to arrive when you want. More information on [submitting paper checks at the deadline](https://urldefense.proofpoint.com/v2/url?u=https-3A__mass.us11.list-2Dmanage.com_track_click-3Fu-3D0e9e2209abd5f7062568d9a19-26id-3D8048beb8aa-26e-3D7e58768395&d=DwMFaQ&c=Xhn9KFvv0VrhnMFbYtQjTGdTU13Xl3cIMh34YNGAA48&r=qsJfHyzAinbdVNM8vfXlCzg66oB4pGCCUQ-wC1smnWY&m=B0-5PQaesorieFnAiS38_nONdbWdtRPjzfS7GOMqvp4&s=wLrQ4QeEn9ECi0RtSdX6bz4QXJsOZ6v3VkJ7B-wmGoY&e=). **Hours for DOR walk-in counters are changing**As of July 1, hours at DOR’s [District Office Counters for Tax Assistance](https://urldefense.proofpoint.com/v2/url?u=https-3A__mass.us11.list-2Dmanage.com_track_click-3Fu-3D0e9e2209abd5f7062568d9a19-26id-3D1c3220ede0-26e-3D7e58768395&d=DwMFaQ&c=Xhn9KFvv0VrhnMFbYtQjTGdTU13Xl3cIMh34YNGAA48&r=qsJfHyzAinbdVNM8vfXlCzg66oB4pGCCUQ-wC1smnWY&m=B0-5PQaesorieFnAiS38_nONdbWdtRPjzfS7GOMqvp4&s=wJDhWytQqvdLhbZvDaqDRZ-cM9ytF1ilbVFGqn2TweI&e=) walk-in counters throughout the state will be changed to 8:30 – 4:30 to line up with our Contact Center hours. |

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| **DOR News - May 2018**  |

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