



CHARLES D. BAKER  
GOVERNOR

KARYN E. POLITO  
LIEUTENANT GOVERNOR

JAY ASH  
SECRETARY OF HOUSING AND  
ECONOMIC DEVELOPMENT

**Commonwealth of Massachusetts**  
**Division of Professional Licensure**  
**OFFICE OF PRIVATE OCCUPATIONAL SCHOOL EDUCATION**  
1000 Washington Street • Boston • Massachusetts • 02118

JOHN C. CHAPMAN  
UNDERSECRETARY OF  
CONSUMER AFFAIRS AND  
BUSINESS REGULATION

CHARLES BORSTEL  
COMMISSIONER, DIVISION OF  
PROFESSIONAL LICENSURE

**Bulletin #1 – Oceanview Dog Grooming School**

TO: Students of Oceanview Dog Grooming School  
705 Oceanview Dog Grooming School  
Revere, MA 02151

DATE: July 10, 2017

RE: *Oceanview Dog Grooming School's License Revocation*

---

On June 22, 2017, the Division of Professional Licensure revoked Oceanview Dog Grooming School's license to operate as a private occupational school. As a result of the revocation, Oceanview may not offer its dog grooming training program to students at either its location in Revere, or at its unapproved training location at La Chic Pet Grooming in Charlestown, Massachusetts. The Division of Professional Licensure (DPL) will be administering a claims process for eligible students affected by the revocation.

If you paid the school for coursework that you did not receive, you may file a claim for reimbursement. However, before you file a claim DPL recommends that you do the following:

If you have a student loan	Contact your lender <b>immediately</b> (contact information should be on your loan documents) to inform the lender of the school's closure and that you wish to request a " <i>non-interest bearing administrative forbearance</i> " of your loan until such time as your claim with the school is settled. This means that the loan company may suspend accrual of any interest and any loan payments until your claim has been settled. Please note that you may have to periodically renew this request until your claim is settled; such notification is <u>your</u> responsibility. If the lender wants proof of the school's closure, please download this bulletin and send it to the lender or provide the lender with the following URL: <a href="http://license.reg.state.ma.us/public/schools/closed/bulletin/default.html">http://license.reg.state.ma.us/public/schools/closed/bulletin/default.html</a>
If you paid by check	If your check has not already been cashed by the school, contact your bank to stop payment on the check. If the check has been cashed, please obtain a copy, which will be useful when filing a claim.
If you paid by credit card	Contact your credit card company <b>immediately</b> in writing. Please see the Federal Trade Commission's website at:



	<p><a href="http://www.ftc.gov/bcp/edu/pubs/consumer/credit/cre16.shtm">http://www.ftc.gov/bcp/edu/pubs/consumer/credit/cre16.shtm</a> for specific instructions, and a sample letter for your convenience. It would be wise to also include with your letter a copy of your enrollment agreement, also known as a personal service contract, as evidence of the contract between you and the school, as well as a copy of this bulletin as verification of the school's closure and subsequent breach of contract. If you paid by credit card, following the FTC's instructions are your best recourse.</p>
<p>If you are attending school under M.G.L. c. 151A s. 30 (unemployment law) and 430 CMR 9.0</p>	<p>You should contact the Division of Unemployment Assistance at 617-626-5375 to notify them of this disruption in educational services. They will work with you to make the necessary adjustments to your claim.</p>
<p>If you are attending school with financing from your local career center</p>	<p>Please contact the career center and apprise them of this closure.</p>

### **Obtaining A Refund From DPL:**

**Beginning Monday, July 17, 2017**, students who have pursued the above options, as applicable, and believe that they are owed a refund may contact DPL to determine whether they may be eligible to submit a claim for a refund. Eligible students include:

- Students who did not complete their coursework or program of study through the school as a result of the license revocation; or,
- Students who did not complete their coursework or program of study through the school as a result of the license revocation and were denied a discharge of their private student loan(s); or,
- Students who paid for products or materials from the school (for example, books, equipment, etc.), but did not receive them.

#### *Deadline for Filing a Claim with DPL*

Students must contact DPL no later than 5:00 pm EST on **Friday, August 18, 2017**. Any students who have not contacted DPL by this deadline may not be eligible to file a claim for a refund. Students are strongly encouraged to contact DPL as soon as possible.

Following the August 18, 2017 deadline, DPL will evaluate all claims received. Claimants will be notified whether they have a valid claim or whether their claim has been denied.

Students who would like confirmation that their claim was received by DPL should provide a self-addressed stamped envelope along with their claim. DPL will return a date-stamped copy of the first page of the claim form.

### **Questions:**

Students with questions should contact the Division of Professional Licensure, Office of Private Occupational School Education, at (617) 727-5811 or [occupational.schools@MassMail.State.MA.US](mailto:occupational.schools@MassMail.State.MA.US)