NETWORK OF SEXUAL ASSAULT & DOMESTIC VIOLENCE SERVICE PROVIDERS IN MASSACHUSETTS

Use this map to find free and confidential support and services at a sexual or domestic violence program near you.

You can also find programs by visiting www.janedoe.org/find_help/search for an interactive search engine which allows you to locate programs by city or zip code.

There are over 60 community-based sexual assault and domestic violence service providers in the state of Massachusetts. They advocate on behalf of victims and offer confidential, crisis and long-term support and services to tens-of-thousands of victims and survivors of sexual and domestic violence and their families each year.

STATEWIDE PROGRAMS

If you are not sure where to call for help, call 411.

⊙ SafeLink
Toll-free statewide Domestic Violence Hotline
PH: 877-785-2020 ☢
TTY: 877-521-2501 ☢

⊙ Asian Task Force Against Domestic Violence (ATASK)
24-Hour Multilingual Helpline
817-338-2355 ☢ ES

★ Llamanos y hablemos
Toll-free Spanish Sexual Assault Helpline
800-223-5001

⊙ MA Alliance of Portuguese Speakers
617-864-7600

⊙ Our Deaf Survivors Center
Hours: 5pm Monday – 9am Saturday
1-844-OOSC-SAFE (1-844-663-7273)

★ The Nework/ La Red
Ending partner abuse in LGBTQ+ SM and Poly communities
PH: 617-742-4911 ☢ ES
TTY: 617-338-SAFE (7833)

⊙ SAHEL: Friendship for South Asian Women
863-472-4354

SYMBOL KEY
⊙ Domestic Violence Program ☢ 24 Hour Free & Confidential Hotline
★ Sexual Assault / Rape Crisis Program ES Emergency Domestic Violence Shelter

JDI members in bold

VISIT OUR WEBSITE:
www.JaneDoe.org

14 Beacon Street, Suite 507, Boston, MA 02108

See other side for a list of programs by region.

Updated 9/19/2016
All Rape Crisis Center Hotlines are available 24/7, every day of the year.

### WESTERN MASSACHUSETTS

<table>
<thead>
<tr>
<th>Organization</th>
<th>Hotline</th>
<th>TTY</th>
<th>Fax</th>
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<tbody>
<tr>
<td>Elizabeth Freeman Center</td>
<td>(866) 401-2425</td>
<td>(413) 499-2425</td>
<td>(413) 443-3016</td>
</tr>
<tr>
<td>43 Francis Avenue, Pittsfield</td>
<td>(413) 499-2425</td>
<td>(413) 499-2425</td>
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<tr>
<td>New England Learning Center for Women in Transition (NELCWI)</td>
<td>(413) 772-0806</td>
<td>(413) 772-0815</td>
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<tr>
<td>Center for Women and Community</td>
<td>(413) 545-0800</td>
<td>(413) 577-0940</td>
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<tr>
<td>University of Massachusetts – Amherst</td>
<td>(413) 545-0833</td>
<td>(413) 545-3649</td>
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<tr>
<td>New Africa House, 180 Infirmary Way</td>
<td>(413) 01003</td>
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| SOUTHEAST MASSACHUSETTS

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<tr>
<th>Organization</th>
<th>Hotline</th>
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<tbody>
<tr>
<td>A Safe Place</td>
<td>(508) 228-2111</td>
<td>(508) 228-0561</td>
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<tr>
<td>Nantucket</td>
<td>02554</td>
<td></td>
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<tr>
<td>The Women’s Center</td>
<td>(508) 999-6636</td>
<td>(508) 996-1177</td>
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<tr>
<td>New Bedford Women’s Center</td>
<td>056</td>
<td></td>
<td></td>
</tr>
<tr>
<td>405 County Street</td>
<td>(508) 996-3343</td>
<td></td>
<td></td>
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<tr>
<td>New Bedford</td>
<td>02740</td>
<td></td>
<td></td>
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<tr>
<td>A New Day</td>
<td>(508) 588-8255</td>
<td>(508) 996-1177</td>
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<tr>
<td>Health Imperatives</td>
<td>(508) 894-2889</td>
<td>(508) 580-3964</td>
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<tr>
<td>942 West Chestnut Street</td>
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<tr>
<td>Brockton</td>
<td>02301-5567</td>
<td></td>
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<tr>
<td>Independence House</td>
<td>(800) 439-6507</td>
<td>(617) 771-6507</td>
<td></td>
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<tr>
<td>160 Basset Lane</td>
<td>(508) 228-0561</td>
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<tr>
<td>Hyannis</td>
<td>02601</td>
<td>(508) 778-0143</td>
<td></td>
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<tr>
<td>CONNECT to end violence</td>
<td>(508) 696-7233</td>
<td></td>
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<tr>
<td>Martha’s Vineyard Community Services</td>
<td>(774) 549-9659</td>
<td>(774) 549-7687</td>
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<tr>
<td>111 Edgartown Road</td>
<td></td>
<td></td>
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<tr>
<td>Vineyard Haven</td>
<td>02568</td>
<td></td>
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<tr>
<td>New Hope</td>
<td>(800) 323-4673</td>
<td>(617) 226-4015</td>
<td></td>
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<tr>
<td>140 Park Street</td>
<td>(617) 226-6917</td>
<td></td>
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<tr>
<td>Attleboro</td>
<td>02703</td>
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| BOSTON & 128 AREA

<table>
<thead>
<tr>
<th>Organization</th>
<th>Hotline</th>
<th>TTY</th>
<th>Fax</th>
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<tbody>
<tr>
<td>Boston Area Rape Crisis Center (BARCC)</td>
<td>(800) 841-8371</td>
<td>(617) 492-6434</td>
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</tr>
<tr>
<td>Cambridge*</td>
<td>02139-3425</td>
<td>(617) 492-6306</td>
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<tr>
<td>*additional sites in Boston &amp; Waltham (have full wheelchair access)</td>
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<tr>
<td>The Rape Crisis Centers listed above offer free, confidential services for adolescent and adult survivors - and for people who care about survivors of all ages. Trained rape crisis counselors at local programs:</td>
<td></td>
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<tr>
<td>• Answer 24/7 hotlines for phone counseling, questions, and referrals</td>
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<tr>
<td>• Will meet a sexual assault survivor 24/7 at a hospital or a police station</td>
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<td>• Will go with a sexual assault survivor to court</td>
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<tr>
<td>• Offer in-person counseling sessions at no cost (some rape crisis centers also offer support groups)</td>
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<tr>
<td>• Provide prevention education; professional training; outreach</td>
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<tr>
<td>Statewide Spanish Hotline</td>
<td>(800) 223-5001</td>
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### NORTHEAST MASSACHUSETTS

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<tr>
<th>Organization</th>
<th>Hotline</th>
<th>TTY</th>
<th>Fax</th>
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<tbody>
<tr>
<td>The Center for Hope and Healing</td>
<td>(978) 452-8723</td>
<td>(978) 452-7721</td>
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<tr>
<td>Lowell</td>
<td>01852-1710</td>
<td>(978) 458-2822</td>
<td></td>
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<tr>
<td>YWCA Northeastern Massachusetts</td>
<td>(978) 509-9922</td>
<td>(978) 688-840</td>
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<tr>
<td>38 Lawrence Street</td>
<td>(978) 682-0393 x 2123</td>
<td></td>
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<tr>
<td>Lawrence</td>
<td>01840-1409</td>
<td>(978) 691-5286</td>
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### CENTRAL MASSACHUSETTS

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<tr>
<th>Organization</th>
<th>Hotline</th>
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<th>Fax</th>
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<tbody>
<tr>
<td>Pathways for Change</td>
<td>(800) 870-5905</td>
<td>(888) 887-7130</td>
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<tr>
<td>Worcester</td>
<td>01608-2014</td>
<td></td>
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<tr>
<td>Wayside Trauma Intervention Services</td>
<td>(508) 511-5070</td>
<td>(508) 478-4205</td>
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</tr>
<tr>
<td>Valley Rape Crisis Program</td>
<td>(508) 478-6888</td>
<td>(508) 478-9042</td>
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<tr>
<td>Milford</td>
<td>01757</td>
<td></td>
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</tr>
<tr>
<td>Voices Against Violence</td>
<td>(508) 502-7681</td>
<td>(508) 852-7600</td>
<td></td>
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<tr>
<td>South Middlesex Opportunity Council</td>
<td>(508) 626-8888</td>
<td>(508) 820-0834</td>
<td></td>
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<tr>
<td>7 Bishop Street</td>
<td>(508) 872-4264</td>
<td></td>
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<tr>
<td>Framingham</td>
<td>01702-8313</td>
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### NORTHEAST MASSACHUSETTS

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<th>Organization</th>
<th>Hotline</th>
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<tr>
<td>Lynn Office</td>
<td>(808) 781-477-2313</td>
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</table>

For more information see: [http://www.mass.gov/dph/sexualassaultservices](http://www.mass.gov/dph/sexualassaultservices)
Gay, Lesbian, Bisexual, and Transgender Resources:

**Gay Men’s Domestic Violence Project**
Hotline: 800-832-1901
Office: 617-654-6056
www.gmdvp.org

**Fenway Community Health Center**
617-972-6562
www.fenwayhealth.org

**Violence Recovery Program**
617-927-6250
www.fenwayhealth.org

**The Trauma Center**
617-232-1303
www.traumacenter.org

**The Network/La Red**
Hotline/ Línea de Crisis: 617-742-4911
TTY: 617-227-4911

See also: Safe Spaces for Gay, Lesbian, Bisexual and Transgender (GLBT) Youth

**Safe Spaces for Gay, Lesbian, Bisexual and Transgender (GLBT) Youth**

Safe Spaces for GLBT Youth is committed to providing opportunities for gay, lesbian, bisexual and transgender youth to develop their full potential in a safe and supportive environment.

**Safe Spaces for GLBT Youth Funded Programs**
BAGLY, Inc.
14 Beacon Street, Suite 620
Boston, MA 02108
617-227-4313
http://www.bagly.org/

The Bridge of Central Massachusetts, Inc.
4 Mann Street
Worcester, MA 01602
Safe Homes
508-366-4305
www.safehomesma.org

Youth on Fire
Includes a collaboration of other CCA programs including PUMP, and TransCEND 617-599-0231
http://www.ccaa.org/youth_on_fire.html

Out Now
1695 Main Street-2F
Springfield, MA 01103
Latino GLBT Youth Project 413-736-4610
www.outnowyouth.org
Western Region Springfield
Latino GLBT Youth

Boston Region Homeless GLBTY
Massachusetts Asian and Pacific Islanders AIDS Prevention Project (MAP for Health)
59 Temple Place, Suite 406
Boston, MA 02111
617-426-6755
http://www.mapforhealth.org/

Transgender Youth
Health Care of Southeastern MA, Inc. 942 West Chestnut Street
Brockton, MA 02301
GLBT Youth Support Project 508-583-2250
www.hcsm.org/glys.htm
South East Region Brockton Statewide capacity building
Spanish Speaking Resources:

Victim Rights Law enter Tremont Street, Suite 220 Boston, MA 02108
Phone: (617) 399-6720
Fax: (617) 399-6722
www.victimrights.org

Llámanos y Háblemos
c/o The Rape Crisis Center of Central Massachusetts
799 West Boylston Street
Worcester, MA 01606
Office: 508-852-7600
Fax: 508-852-7870
TTY: 888-889-7130

The Network/La Red
Hotline/Línea de Crisis: 617-742-4911
(bilingual Hotline) TTY: 617-227-4911

Interpreters for Deaf and Hard of Hearing

Massachusetts Commission for the Deaf and Hard of Hearing
Interpreter/CART Referral Service
150 Mount Vernon Street, 5th Floor
Boston, MA 02125
Voice: 617-740-1600
TTY: 617-740-1700
Fax: 617-740-1880
Toll Free TTY: 800-530-7570
Toll Free Voice: 800-882-1155
For medical, mental health and legal emergencies only: 800-249-9949

Substance Abuse Resources:

Substance Abuse Information and Education Helpline
800-327-5050
617-292-5065
TTY: 617-536-5872

Refugee and Immigrant Safety and Empowerment (RISE):

Asian Task Force Against Domestic Violence
PO Box 120108
Boston, MA 02112
T: 617-338-2350
F: 617-338-2354
Serving Cambodian and South Asian Community

Association of Haitian Women
330 Fuller St
Dorchester, MA 02124
T: 617-287-0096
F: 617-287-0170
Serving Haitian Community
<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Services</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Boston Area Rape Crisis Center</strong></td>
<td>99 Bishop Allen Drive Cambridge, MA 02139</td>
<td>T: 617-492-8306</td>
<td>F: 617-492-3291</td>
<td>Serving Haitian Community</td>
</tr>
<tr>
<td><strong>HarborCOV</strong></td>
<td>P.O. Box 505754 Chelsea, MA 02150 T: 617-884-9799 F: 617-884-9929</td>
<td></td>
<td></td>
<td>Serving the Latino Community</td>
</tr>
<tr>
<td><strong>Greater Boston Legal Services, Inc.</strong></td>
<td>Nancy Kelly 197 Friend Street Boston, MA 02114 T: 617-371-1270, x 1667 F: 617-371-1222</td>
<td></td>
<td></td>
<td>Immigration representation and counsel</td>
</tr>
<tr>
<td><strong>Health Care of Southeastern MA: Woman’s Place Crisis Center</strong></td>
<td>T: 508-583-3005 942 West Chestnut St Brockton, MA 02301 F: 508-583-9809</td>
<td></td>
<td></td>
<td>Serving the Latino and Portuguese Speaking Communities</td>
</tr>
<tr>
<td><strong>Jewish Family Services of Western MA</strong></td>
<td>15 Lenox St Springfield, MA 01108 Robert T: 413-737-2601 F: 413-737-0323 Rosalind T: 413-582-6790 F: 413-582-6758</td>
<td></td>
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<tr>
<td><strong>Jewish Family and Children’s Service</strong></td>
<td>1430 Main St Waltham, MA 02451 T: 781-647-5327 F: 781-693-5581</td>
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<tr>
<td><strong>Lowell Community Health Center</strong></td>
<td>585-597 Merrimack St Lowell, MA 01854-3908 T: 978-746-7870 F: 978-275-9890</td>
<td></td>
<td></td>
<td>Serving the Cambodian community</td>
</tr>
<tr>
<td><strong>Massachusetts Alliance of Portuguese Speakers</strong></td>
<td>1046 Cambridge Street Cambridge, MA 02139 T: 617-864-7600 F: 617-864-7621</td>
<td></td>
<td></td>
<td>Serving the Brazilian, Cape Verdean and Portuguese communities</td>
</tr>
<tr>
<td><strong>Refugee &amp; Immigrant Assistance Center</strong></td>
<td>31 Heath St. Jamaica Plain, MA 02130 T: 617-522-8882 F: 617-522-8345</td>
<td></td>
<td></td>
<td>Serving Somali community</td>
</tr>
<tr>
<td><strong>South Middlesex Opportunity Council: Voices Against Violence</strong></td>
<td>300 Howard St Framingham, MA 01702 T: 508-620-2300 F: 508-620-2310</td>
<td></td>
<td></td>
<td>Serving Latino and Portuguese speaking communities</td>
</tr>
<tr>
<td><strong>Third Sector New England: Trafficking Victims Outreach and Services</strong></td>
<td>89 South St, Suite 700 Boston, MA 02111 T: 617-448-0993</td>
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<tr>
<td><strong>Woman Shelter/Companeras</strong></td>
<td>P.O. Box 1099 Holyoke, MA 01041-1099 T: 413-538-9717 F: 413-538-9411</td>
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</tbody>
</table>
YWCA of Central MA
One Salem Street
Worcester, MA 01608
T: 508-791-3181, x3014
F: 508-754-0496
Serving the Vietnamese community

YWCA of Greater Lawrence
38 Lawrence Street
Lawrence, MA 01840
T: 978-687-0331, (978) 687-7184 x 2434/ 688-2645 x 1055
F: 978-691-5286
Serving the Latina community
Children’s Advocacy Centers (CACs) are child-friendly centers where a multidisciplinary team (MDT) consisting of Department of Children and Families workers, police, medical and mental health professionals, prosecutors, and victim advocates meet to coordinate a response to allegations of child sexual and severe physical abuse.

CACs are designed to reduce the stress experienced by child victims of abuse and their non-offending family members throughout the investigation and intervention process. By focusing first on the needs of children and their families, CACs ensure that many important services are provided, while improving the quality of investigations. CACs reduce the need for children to “tell their story” repeatedly by coordinating a single forensic (fact-finding) interview to gather the information needed by each member of the MDT to successfully investigate allegations of abuse.

Through the CAC, children and families are linked to medical, mental health, victim advocacy and other services as determined on a case by case basis. Medical professionals with the specialized skills to conduct therapeutically and forensically sound medical evaluations, including the services of Pediatric Sexual Assault Nurse Examiners (Pedi SANE), are made available to children and families through partnerships with the CACs.

The Massachusetts Children’s Alliance (MACA) is a proud accredited state chapter of the National Children’s Alliance (NCA). The members of MACA include the 11 CACs serving each of the Massachusetts judicial districts. MACA promotes an integrated, multidisciplinary team response to child abuse and is committed to strengthening collaboration and fostering systemic and societal change to protect children. With the collaboration of the member CACs, the chapter ensures that children and their families have access to the high quality, comprehensive, specialized and culturally competent services offered by a CAC.

The vision of MACA is to promote an environment where children are free from sexual, physical, and emotional abuse and neglect, and where all children are treated with dignity and respect.
**WHAT CAN YOU EXPECT FROM A CHILDREN’S ADVOCACY CENTER?**

**Multidisciplinary Team (MDT) Investigations:** these investigations allow for a prompt, sensitive, interagency response to reports of child sexual abuse and serious physical abuse.

**Forensic Interviews:** the MDT coordinates a single interview of the child, conducted by a specifically trained interviewer in a sensitive and legally sound manner.

**Medical Services:** appropriate medical assessment and treatment is provided by medical professionals specializing in services for child victims of abuse.

**Mental Health Services:** CACs provide access to specialized mental health services for child victims and non-offending family members, either on site or through linkages with providers in the community.

**Victim Advocacy:** advocates provide information about victim rights, safety concerns, and referral information, and help children and families through the court process.

**Domestic Violence Services:** professionals assess the risk of violence, and provide support services, safety planning, information, and referrals.

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**WHERE ARE THE CAC’S LOCATED IN MASSACHUSETTS?**

- **STATE CHAPTER**
  - Massachusetts Children’s Alliance
  - Web: www.masschildrensalliance.org
  - Phone: 617-573-9800

- **THE CAPE & ISLANDS**
  - Barnstable, Nantucket & Dukes Counties
  - Children’s Cove, The Cape and Islands Child Advocacy Center
  - Web: www.childrenscove.org
  - Phone: 508-375-0410

- **BERKSHIRE COUNTY**
  - Berkshire County Kids’ Place
  - Web: www.bkdpplaceonline.org
  - Phone: 413-499-2800

- **BRISTOL COUNTY**
  - Children’s Advocacy Center of Bristol County
  - Web: www.racbf.org
  - Phone: 508-594-0111

- **ESSEX COUNTY**
  - Essex County Children’s Advocacy Center
  - Eastern District Attorney’s Office
  - Web: www.essexmas.gov/essexdacec.org
  - Phone: 978-745-6610 Ext. 5066

- **HAMPDEN COUNTY**
  - Baystate Family Advocacy Center
  - Web: www.baystatehealth.org/fac
  - Phone: 413-794-9816

- **MIDDLESEX COUNTY**
  - Middlesex Children’s Advocacy Center
  - Web: www.middlesexcac.org
  - Phone: 781-857-8400

- **NORFOLK COUNTY**
  - Norfolk Advocates for Children
  - Web: www.norfolkadvocatesforchildren.com
  - Phone: 508-543-0000

- **NORTHWESTERN DISTRICT**
  - Franklin & Hampshire Counties
  - Northwestern Children’s Advocacy Center
  - Web: www.northwesterncac.org
  - Phone: 413-521-2946

- **PLYMOUTH COUNTY**
  - Plymouth County Children’s Advocacy Center
  - Web: www.relms.org/pr/plymouthcac/ac.html
  - Phone: 508-780-3283

- **SUFFOLK COUNTY**
  - Children’s Advocacy Center of Suffolk County
  - Web: www.suffolkcac.org
  - Phone: 617-770-2460

- **WORCESTER COUNTY**
  - Children’s Advocacy Center of Worcester County
  - Web: www.worcestercac.com
  - Phone: 508-752-0274