Alternative Housing Options
as of October 5, 2018

- HOTELS: 3097 ROOMS
- APARTMENTS: 164 UNITS
- TRAILERS: 360 TRAILERS
- CONGREGATE SHELTER: 250 BEDS, CAN SURGE TO 1000
Columbia Gas Housing Assistance

To Request Alternative Housing

• Call Columbia Gas’ Claims line: 1-800-590-5571 - Inform telephone operator that you are interested in Alternative Housing
• You will be transferred to the Housing Assistance Team
• Housing Assistance Team will complete intake over telephone
• Customer will receive a return call with their housing assignment (type and location)
• Customer will go to the assigned location and check into their unit (hotel room(s), apartment, trailer)

Congregate shelter will be open as a warming center and for showers, and for short-term overnight stays