521 CMR 11.00: COMMERCIAL BUILDINGS

11.1 GENERAL
The design of commercial buildings shall comply with 521 CMR, except as specified or modified in 521 CMR 11.00. Commercial buildings are public buildings as defined in 521 CMR and shall include but not be limited to: the part or parts of buildings where a service or product is offered to the public and into which a member of the public may enter including but not limited to: doctors', dentists', and counseling offices, chiropractors', psychologists' and psychiatrists' offices, lawyers', and accountants' offices, insurance companies, veterinarians, realtors, travel agents, as well as city and town halls and facilities.

11.2 COMMERCIAL FACILITIES LOCATED IN PRIVATE RESIDENCES
When a commercial facility is located in a private residence, the portion of the residence used exclusively in the operation of the commercial facility or that portion used both for the commercial facility and for residential purposes shall comply with 521 CMR.

11.3 COMMERCIAL CONDOMINIUMS
Those spaces in commercial condominiums where the service or product is offered to the public, and those premises which a member of the public may enter shall comply with 521 CMR.

11.4 PUBLIC TOILETS
Wherever public toilets are provided for customers, visitors or clientele of said businesses, they are required to comply fully with 521 CMR 30.00: PUBLIC TOILETS.

11.5 PUBLIC TELEPHONES
Wherever public telephones are provided for customers, visitors or clientele of said businesses, they are required to comply fully with 521 CMR 37.00: PUBLIC TELEPHONES.

11.6 TRANSACTION AREAS
Transaction areas in commercial buildings shall comply with 521 CMR 7.2.2 Other transaction areas.
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NON-TEXT PAGE