

### Massachusetts College of Art and Design

### **ADA Compliance Plan 2011**

ADA Compliance Plan Consultant Services Contract #10-08

Prepared by

The Institute for Human Centered Design March, 2011



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Massachusetts College of Art and Design

### **ADA Compliance Plan 2011**

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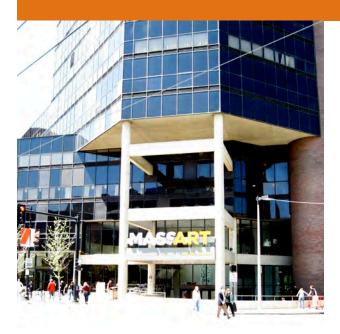
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### **Overview - Charge & Approach**

The Institute for Human Centered Design (IHCD) has completed an update of the ADA Self -Evaluation and Transition Plan for Massachusetts College of Art and Design. This included an assessment of facilities, program and financial information of the original ADA Self-Evaluation and Transition Plan, as well as a review of policies and procedures. The final report identifies problem areas and recommends a sequenced and realistic five-year plan to provide a non-discriminatory teaching and learning environment that builds on the College's commitment to support diversity and full inclusion. In all cases, the obligation of Title II entities to provide program accessibility is a primary priority of the recommendations. The report is intended to expand the College's knowledge and confidence to take the next steps to improve the experience of students, staff, faculty and visitors with disabilities in a period of significant growth and change for the College.

Though it was not clear at the time of the contract award, the project coincided with President Obama signing new ADA Standards on the 24th of July, 2010, the 20th anniversary of the passage of the ADA. MassArt and DCAM made the decision, supported by IHCD, that it made sense to adopt the 2010 ADA Standards for design in this review largely because significant alterations would occur after the full implementation date of 15 March 2012. Compliance with the 2010 Standards will also shape major projects such as the Design and Media Center and the Center for Contemporary Arts. It is also true that elements that have been renovated based on the original ADA Accessibility Guidelines (ADAAG) but not compliant will need to be corrected to the 2010 ADA Standards. Note that Massachusetts Architectural Access Board (MAAB) standards have been used as the basis for corrective action when the requirements are more stringent than the 2010 ADA Standards (e.g., length and knurling of grab bars, toilet room dimensions). The MAAB cost formula also influences what must be done. If the cost of the work is less than 30% of the full and fair cash value of the building but more than \$100,000, then the work being performed is required to comply with 521 CMR (MAAB).

### **Institutional Challenges**

MassArt is a unique institution in the region, the only public institution of art and design in the United States, and on the brink of both a leadership transition and implementation of the largest Capital Plan in its history. Experiential education is a special challenge inherent in schools of art and design glassblowing, industrial design, fashion, architecture, sculpture, etc. – one learns by doing, most commonly in specialized environments unique to the work. This is a particularly important point in a public school, for which the Americans with Title II of the ADA stipulates "program accessibility" as a primary obligation and tool to ensure equal opportunity for people with disabilities. The challenge for a school of art and design is fundamentally different from a typical higher education institution, where classroom spaces are largely interchangeable. Architectural barrier removal becomes necessary when there is no other feasible way to make the program accessible.

### **Existing Physical Plant**

MassArt's real estate has expanded over 27 years of acquisitions into a collection of eight very different buildings on one large city block. The buildings were constructed between 1906 and 1977 with a mix of renovations undertaken since then, all of them constructed before accessibility requirements were being implemented. The interface between buildings is largely at different levels relying on stairs to move from building to building. Of the thirteen (13) exterior entrances to MassArt, only four (4) are fully accessible. And there is no current signage posted at the inaccessible entrances advising of the location of accessible public entrances.

Toilet rooms are a significant issue with a mix of minor corrective action and significant work. Of the toilet rooms on campus that are on accessible routes, they break down as follows:

	# of FLOORS		TOTAL #	ACCESSIBLE REQ. SIGNS	NOT ACCESSIBLE REQ. MINOR MODS. < \$10,000/TOILET	REQ. MAJOR WOL
B-Collins	3+1	4	8		4	4

**Executive Summary** 

	# of FLOORS		TOIL. RMS	REQ. SIGNS	REQ. MINOR MODS. < \$10,000/TOILET	REQ. MAJOR WORK > \$10,000/TOILET
B-Collins	3+1	4	8		4	4
C-East	2+1	3	3		0	3
D-Gym	4+1	5	6		1	5
E-Kennedy	6+1	7	14		14	
F-North	3+1	4	4	2	2	
H-South	3	3	3			3
I-Tower	13+2	15	25			25
Hot Shop	1	1	1		1	
		42	64	2	22	40

This ADA evaluation examined how compliance has been achieved to date, and, more significantly, what falls short and what strategic actions are needed to enhance the MassArt experience for the entire school community at this critical juncture.

# Universal Design as a Framework for Thinking about Solutions at MassArt

Universal Design is a framework for the design of places, things, information, communication and policy that focuses on the user, on the widest range of people operating in the widest range of situations without special or separate design. Universal Design, may start with considerations for accessible design, but it calls for a more creative and imaginative engagement of designers to design places, products and experiences that will work seamlessly across the spectrum of ability, age and, increasingly, culture to facilitate and enhance everyone's experience.

Students at MassArt reflect the typical pattern of disability in higher education today. The overwhelming majority of students have functional limitations related to the brain (e.g., learning disabilities, ADHD, developmental delays, cognitive issues, and mental health issues). Universal Design is a way of thinking about design and the intersection of the person with all kinds of designed environments – physical, information, communication, policy and attitude. It recognizes that disability is contextual, that a person's functional limitations can be accentuated or minimized by design. Adopting the principles of Universal Design provides an extraordinary opportunity to demonstrate the power of design to shape experience

for the better and support everyone to be their best. And it's especially appropriate for a school of art and design and very much in line with the remarkably pervasive commitment at MassArt to help everyone to thrive.

In addition to a review and recommendations related to compliance, IHCD's recommendations include priority recommendations for capital improvements that include but go beyond compliance obligations. These two priorities emphasize creating a legible campus environment that would enhance everyone's experience but are significant improvements to the usability and experience of the typical MassArt student with a disability.

Lighting and acoustics are another common challenge in the MassArt environment that can compromise the experience of many students with disabilities. Close analysis was outside the scope of this contract. But, considering the prevalence of learning disabilities, ADHD and mental health issues among students with disabilities, better lighting and management of acoustical conditions are likely to help support students' performance in learning spaces. IHCD would recommend creating mock-ups of lighting and acoustical conditions to the extent possible in new construction and major renovation in order to give students with disabilities an opportunity to weigh in on what works best for them.

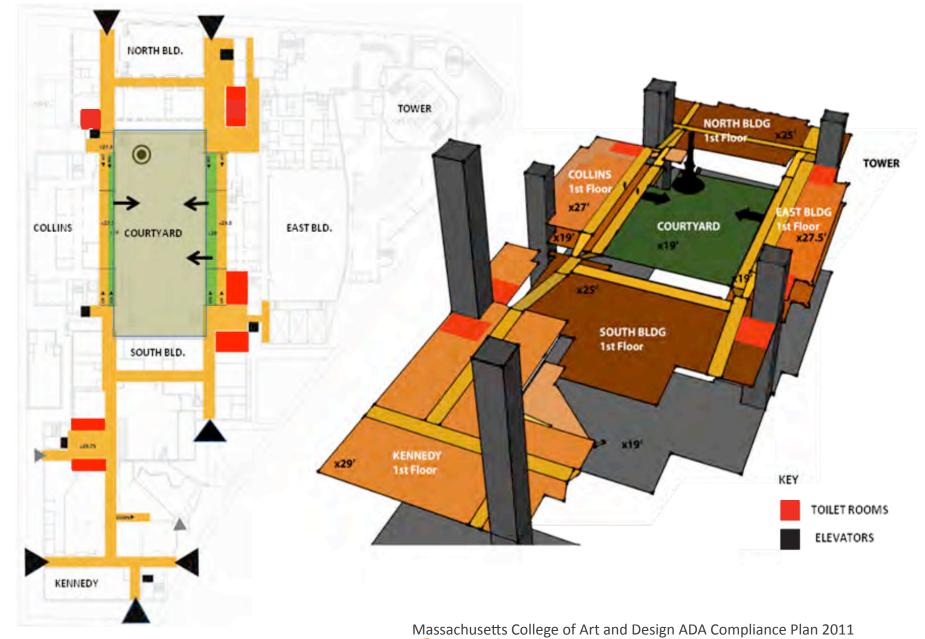
### Two Campus-wide Big Ideas

In addition to the original scope of work, IHCD generated conceptual strategies for addressing the two most critical accessibility problems at MassArt. The goal is to help MassArt infuse its campus with the same excitement of opportunity that characterize its program and its commitment to students.

### #1 Making a Legible Environment: Accessible Routes + Wayfinding

The lack of legibility in the physical environment at MassArt disables many members of the community. Despite years of effort, there is no accessible route across and through the campus. Getting lost is not just a rite of passage for first year students but a common and unfortunate signature experience for the school. Lack of clear circulation and connections between buildings inhibits everyone's ability to form

a clear cognitive map of their surroundings. Working with MassArt and DCAM, IHCD has developed a design concept for accessible routes and wayfinding, complementary to the Master Plan, which would make sense of the entire campus by focusing on the courtyard as a primary orientation device. It would also strengthen the contiguous first floor plane with accessible entrances and strategically placed vertical circulation for access to other floors. Such an accessible route/wayfinding strategy must be complemented with a comprehensive and coordinated signage system integrated throughout the campus addressing navigation, accessibility and safety as well as branding.

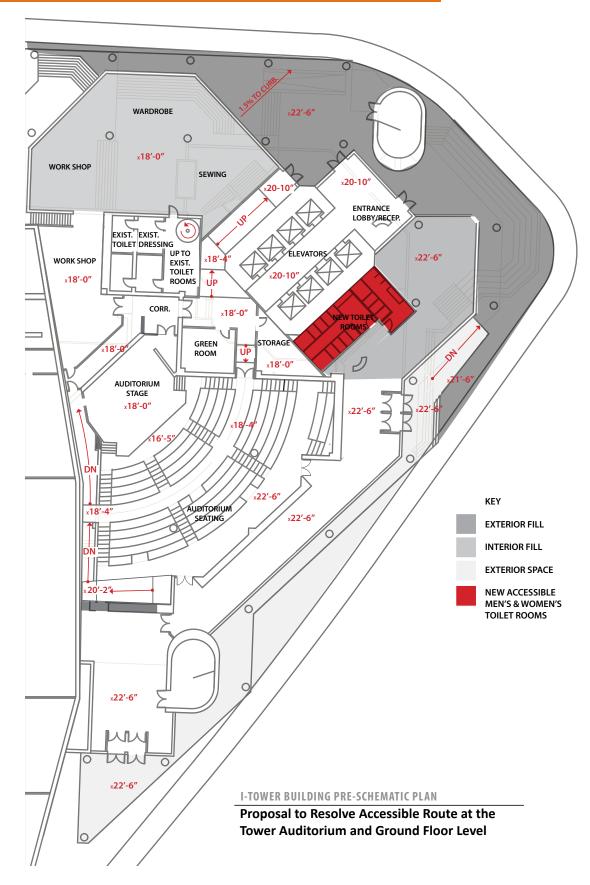


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### #2 TOWER BUILDING – CREATING A SAFER, MORE USABLE ASSET

The second idea is to transform MassArt's dominant landmark, the Tower Building, into a true asset for accessibility, safety and usability. By rethinking the poor and wasteful allocation of space for circulation on the perimeter of the main floor, basement and mezzanine, the College can create truly welcoming entrances, open the Tower Auditorium to the public without risking security of the rest of Tower and thus the campus and actually generate usable space out of the volume of the 'pit.' [See diagram on page 5]



# Accessibility Issues that Repeat Campus-wide

#### **Accessible route & Obstructions**

MassArt is so pressed for storage space that it is common for both staff and students to use every available floor space. Accessible routes require a 36" wide minimum unobstructed clear floor space in order to be compliant.

### **Assistive Listening Devices (ALD)**

Develop policies and procedures so that existing Assistive Listening Devices are readily available, are easy to request at and prior to all performances but especially public events. Install signage indicating ALD availability at the box office, at the entrance to the Pozen, at the Auditorium, the Tower and Kennedy lecture halls, and online. Train staff and volunteers in its use and the particular issues of how to make it work for hearing aid users. Develop a regular testing procedure to ensure reliability.

#### **Doors**

A set of issues pertain to doors on accessible routes.

- 1. Adjust exterior doors to have an opening force no more than 15 lbs. Adjust all interior doors throughout the building to have an opening force of no more than 5 lbs. Develop a regular maintenance schedule to monitor and maintain door pressures. Given wind pressures as well as MassArt's commitment to improving access, installing automatic door openers at entrances at North/Pozen, Hot Shop, two of the three Kennedy entrances (Palace Road, Huntington), South, and the Auditorium Tower entrance would benefit everyone.
- 2. Replace existing inaccessible round door-knobs with lever sets. Prioritize doors that are part of an accessible route to each major and program.
- 3. Every door opening on an accessible route must have a clear 32" width when the door is opened to a 90' angle. If a double leaf, at least one side must have a 32" clear opening.

#### **Drinking Fountains**

In most buildings there is only one drinking fountain provided on each floor but in East and Gym there are no drinking fountains. If drinking fountains are to

be added to these areas, they would need to be the High-Low type able to accommodate a front approach by a wheelchair user and offer a higher option for people unable to bend low. There is only one accessible High-Low drinking fountain currently on campus and that is in the Kennedy Building near the Cafeteria toilet room. The other High-Low drinking fountains are not accessible because they protrude into the corridor (at Kennedy Basement and 2nd floor), creating a hazard. The simplest solution for the drinking fountains that protrude is to provide narrow wing walls on either side without impeding side approach by a wheelchair user. All other fountains are single height. The solution for allowing for different heights would be to provide a wall-mounted cup dispenser at an accessible height. Should this solution be adopted, regularly refilling the cup dispenser would become an obligation under maintenance of accessible features.

#### Fixtures, Furniture & Equipment

As furniture, fixtures and equipment are upgraded and replaced, make sure that 5% but not less than one item should allow an individual with a disability to use it. Make sure that those work surfaces and sinks are at 34" with knee spaces at least 27" A.F.F. 30" wide and 19" deep and that controls are within reach ranges described in General Notes. To support the various pieces of fabrication equipment that a student with a mobility limitation (wheelchair user or needing to sit or perch while working) may need to use, the best solution is adjustable casework that raises or lowers for convenience either automatically or mechanically. Low tables or carts also may supplement the counter top areas to provide additional space for equipment and provide program access in the area where fellow students are working. Ideally, having a set of rolling tables and carts with locking casters would provide efficient flexibility for many different majors.

#### Handrails on Ramps

Making existing handrails compliant and safer is a common issue throughout the campus. Handrails need to be continuous along both sides of ramp segments. The connecting route between North and Gym basements has no handrail but the slope determines that it is a ramp condition and requires there to be handrails on both sides. Handrails on ramps between Collins and North on all floors require extensions except for where it may interfere with a door.

#### **Maintenance of Accessible Features**

Accessible features must be maintained in working order so that they are accessible to and usable by those people they are intended to benefit. Lifts that are provided in Collins and North do not work and have not worked for some time. The controls for the lift at North are blocked by an electric scissor lift routinely used in the lighting class.

#### **Protruding Objects**

Remove all protruding objects from circulation paths. If they cannot be removed, add a cane-detectable wing-wall, base or object that extends to the ground as a warning barrier. Protruding objects include: Tel Data boxes especially in Kennedy and North, display cabinets, drinking fountains, telephones, fire hydrants, fire alarm pull boxes, ceiling hung electrical outlets, speakers.

#### Ramps

Ramps are a constant fixture throughout the campus. Beginning from the exterior, reaching MassArt buildings can be challenging because curb ramps along sidewalks rarely meet slope, cross slope and level landing requirements. Ramps that provide access to outdoor spaces and into buildings are equally problematic. Most notable are the ramps accessing Tower (from sidewalk & down to elevator lobby) and both ramps at the Courtyard, all of which will require reconstructing. The steepness and/or disrepair of the ramps effectively prevents access. Unfortunately, new walkways and ramps at Kennedy, the dormitory, and Artist Residence have problems and, to the extent that they can be addressed as punch list items, the better. Interior ramps, including those built between North and Collins and accessing the Tower Auditorium, have slopes that exceed maximum tolerances and surface degradation that will require significant work to correct. Finally, there are ramps that are not treated as ramps (they lack 48" clear width, lack handrails) but clearly exceed 5% running slope and in some cases, 8.3% running slope. These exist most often at building joints such as Tower, East & North. In all examples the conditions warrant attention promptly as well as a continued focus to address them through MassArt's Capital Plan.

#### Stair

Stairs that connect levels not serviced by an elevator, ramp or lift must have continuous rails on both sides and a non-slip stair surface. There needs to be a new handrail installed at the South Cracketorium steps.

#### **Toilet Rooms**

This is a confusing challenge to creating a compliant campus at MassArt. The following breaks out the story of existing conditions.

#### 1. Compliant with small corrective measures,

KENNEDY – All floors though especially important are the basement and cafeteria toilet rooms.

NORTH –Basement requires simple modifications to the single-user toilet room.

# 2. Can be made compliant through significant renovation that's justified by the circumstance of location,

COLLINS/NORTH – All floors – the required clearance at the door is not provided. A solution would be to make at least one of the toilets on each floor ADA compliant by either adding an automatic door opener and obviating the need for clearance space at the door or moving the sink to provide clearance at the door. The left hand toilet room provides the larger turning space and would be favored for modification. These toilet rooms serve both the North and Collins buildings.

GYM/EAST – require extensive renovations; this could be incorporated into the new Design Center renovation of these buildings

# 3. Needing to be created new because it's unrealistic to fix the current toilet room options serving the area.

TOWER - toilet rooms require costly and extensive renovations to become compliant – toilet locations, grab bars, dispensers, turning spaces, clearances, mirrors, door clearances, door hardware are all noncompliant through-out the building, the solution would be to create a new single-user ADA compliant toilet room for all floors. Because the Auditorium is open to the public and the occupancy is 500, there should be at least two new ADA compliant single-user toilet rooms.

SOUTH – First, second and third floors require at least one new accessible single-user toilet room per floor as the galleries are open to the public and there is no elevator.

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COURTYARD EVENTS – The South toilet rooms and the Collins/North toilet rooms could be used but that would require a new elevator tower to be inserted between Collins and South, an extensive and costly renovations. Alternatively, it's a well-timed opportunity to solve the problem in the development of the Center for Design and Media and the Center for Contemporary Arts.

NOTE: signage for toilets - In all cases the ADA compliant toilets must be identified with the International Symbol for Accessibility and locations must be noted on directories and plans and public information. All ADA non-compliant toilets must have signage with directions to the nearest ADA compliant toilets unless they are adjacent to the ADA compliant toilet room.

#### **Utility Sinks**

Typical to art schools, there are many utility sinks required for cleaning equipment such as brushes, paint and containers for chemicals. A common utility sink used by maintenance staff is not required to be accessible but its use in art schools makes it a part of the educational experience. Short of having someone else help with this chore, provide enough space around the sink for a side approach and add an adjacent work counter at 34" AFF with room for knee space. Adding a faucet on a flexible hose accessible features would give greater usability with accessible features would give greater usability.

# Summary of Policies & Procedures Review & Recommendations

IHCD reviewed MassArt's existing policies and procedures for compliance with legal responsibilities as an ADA Title II entity and Section 504 of the Rehabilitation Act, which prohibits discrimination against qualified individuals with a disability by recipients of Federal funds. The scope of the IHCD project does not include Title I on employment so this assessment focused on policies and procedures affecting students, prospective students, and other people who interact with the college.

IHCD's review indicated that MassArt is mostly in compliance with Section 504 and the ADA. The high level of commitment to inclusion for students with disabilities is affirmed by pervasive awareness among staff and faculty and a significant infrastructure of pol-

icies and procedures. Additional steps are necessary to ensure that people with disabilities enjoy the same opportunities to participate in MassArts' programs and services as other everyone else.

#### **Emergency Management**

Our most significant concern is that there are not adequate policies and procedures in place to ensure that students and others with disabilities can be aware of an emergency and be able to safely exit the physical environment. The revised emergency plan only addresses people with physical disabilities and even for them it will be difficult to disclose their location in case of emergency and very difficult for someone to exit quickly, safely and independently from many locations. For the kinds of disabilities so prevalent at MassArt that cluster in learning disabilities, ADHD, developmental disabilities and mental health conditions, there needs to be a multi-faceted and redundant strategy to ensure they are aware that there is an emergency and understand how to exit safely.

Regarding emergency preparedness there is an impressive 'Emergency Notification System' – students enter their contact information to be notified in case of emergency - but is hard to find on the website and likely impossible to find for people who are not regular enrolled students. IHCD recommends that MassArt clarify and expand methods of communication in case of campus emergencies for students with disabilities, especially students who are Deaf, hard-of-hearing, with learning disabilities, mental health, cognitive or developmental issues or who may need redundant communication, such as a text message, to understand the seriousness of the situation. In additional, emergency evacuation signage, including clarity about accessible routes, is a critical priority to integrate into a campus-wide wayfinding system.

### Improving Information and Communication of Policies and Procedures

The other primary corrective actions in policies and procedures center on improving information and communication to everyone with a disability interacting with MassArt. Registered students with disabilities get an unusually robust quality of attention and support to pursue an equal opportunity art and design education at MassArt – particularly rare among art and design schools. Expanding the awareness of MassArt's welcome to people with disabilities

is needed for prospective students, including people interested in continuing education and programs for children and youth, for families of prospective and current students and for the public attending events on campus.

#### **IHCD** recommendations are as follows:

- There is no more practical or far-reaching strategy that promises more impact than creating a page with an appropriate home page link on the MassArt website that contains all the disability non-discrimination policies. We strongly recommend that the link directly from the home page is an important priority.
- Provide all staff, faculty, students, prospective students and members of the public the complete contact information of the designated responsible employee who serves as a point person for coordinating their obligations under Section 504 and ADA. There has been impressive stability of a caring and committed leader. But, unless you are already in the system, it is difficult to find the information you need about accessibility, policies, and procedures.
- Disseminate grievance procedures relative to disability.
- Clarify the procedure for requesting academic adjustments and modification of policies, practices and procedures on MassArt's written materials as well as website postings.

Add a map of campus accessibility to the MassArt website. If people can know what to expect, especially during a transition phase - know-before-they-go- it earns good will toward the College.

# Website Accessibility Evaluation – www.massart.edu

IHCD included in the scope of work for MassArt a commitment to provide 'a detailed analysis of the MassArt website with detailed recommendations related to its current level of accessibility and how to improve it.' As the Commonwealth's policy advises, accessibility has been reviewed of both functional characteristics in line with Section 508 of the federal Rehabilitation Act and content guidance as Web Content Accessibility Guidelines of the World Wide Web Consortium Web Accessibility Initiative (W3C/WAI).

#### Findings

There is a mix of strengths and weaknesses in the MassArt website. Detailed comments and recommendations are captured in the full Website Accessibility Evaluation.

In general, the website reflects attention to the usability by people who are blind and use screen readers though there are gaps in consistency. The site misses opportunities to make a website more responsive to the typical profile of MassArt students with disabilities.

- The home page is not accessible because it requires at least Flash 9 and Java Script.
- Color contrast and brightness does not recommended standards.
- Hierarchy of information is unclear in some section what do I need to pay attention to?
- Forms could be designed to more user-friendly including the addition of prompts and the elimination of color as the sole means of conveying meaning (e.g., areas in red are required).

The Commonwealth, through the Executive Office of Administration and Finance, provides detailed guidance on expectations of web accessibility that can we reviewed on the website www.mass.gov/accessibility or through this PDF of state policy: http://www.mass.gov/Eoaf/docs/itd/policies\_standards/web-access-std.pdf















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#### WAYFINDING OVERVIEW

Wayfinding is a much overlooked accessibility asset:

- It contributes to the ease of use, efficiency and safety of the campus.
- It provides public relations opportunities to demonstrate that MassArt cares for its communities.
- It becomes an obvious place to showcase the quality of design, especially at an art and design school.

The key objectives of an effective campus-wide wayfinding program is to clearly and effectively orientate and guide the building users and visitors to and throughout the campus. The main aim is to do this with the use of as few signs as possible. To accomplish this the physical environment must provide relational information. Employing strategies such as predictability and consistent adjacencies and locations, for example a men's toilet room should always be next to a women's toilet room and should have a drinking fountain associated with it. Elevators should be situated at predictable intersections next to stairways. Directories should always be close by. Major routes should be planned based on long and short views with landmarks enabling easy navigation.

Visual or other non-verbal cues, such as the color coding of floor and/or wall surfaces can be keyed to orientation brochures, online maps and directories to provide at-a glance guides for new or frequent visitors. These measures will help everyone using the campus not only people with low vision or with cognitive or perception disabilities. Designing for all levels

of ability negates the need for multiple systems and it is **EXISTING CONDITIONS DESCRIPTION** economically advantageous.

Color is an important but not the only navigational and ordering tool, a successful wayfinding program takes into account that some people may not be able to discriminate between all colors, especially those of similar contrast and value no matter how clear the color-cueing system appears to be. Some people may be able differentiate between a dark and a light blue better than the difference between a blue and a red of the same tone. Other visual and tactile cues to be utilized are landmarks, shapes, numbering, architectural features, finish selections and lighting. These strategies can be effectively employed to identify current location and provide directions to other locations and can enable all new visitors and members of the campus community.

As previously mentioned, wayfinding is a far greater concept than just signage. However, signage is cited in the ADA standards and it is a useful communication tool aiding in improving program accessibility. The signage part of a campus-wide wayfinding program will encompass: building identification signage, permanent room designation signage, directional signage, temporary and/or public information signage and evacuation signage and will be able to be used by all. Factors to be given careful consideration are: use of clear simple typefaces, appropriate type size, clear letter and spacing, short lines, short common language words, concise information, arrows and pictograms closely associated with their text, and intuitively understood layouts.

The lack of a comprehensive and cohesive wayfinding program and signage has become a critical barrier to accessibility and usability of the campus buildings.

The existing eight-building Mass Art Campus has grown organically through the cumulative acquisition of the 'urban block' over a 27-year period. As a result of this type of growth there has been asymmetrical development in wayfinding and signage. Many uncoordinated efforts, signage systems and handwritten iterations exist side-by-side throughout the MassArt Campus both internally and externally.

Notices, signage and directories often found in inconsistent and unpredictable locations undermining navigation, orientation and safety confidence. Additionally a great deal of essential or required signage is missing.

MassArt's student population includes a significantly high proportion of learning, ADD, ADHD, cognitive, and psychological disabilities. An erratic wayfinding system contributes to and exacerbates the confusion, disorientation and frustration of these students. Anecdotal evidence reports students unable to find their correct classroom opt to join a class where the classroom could more easily be found, or student not participating in an activity because they could not find their way to the venue.

Additionally the building users: artists, architects, graphic & visual communication designers have a high level of aesthetic and visual sophistication and sensibility that is not being met by the existing wayfinding system.

### CAMPUS-WIDE WAYFINDING | Overview

Program Accessibility can be improved with the following measures:

**OPERATIONAL IMPROVEMENTS - Low cost** projects involving behavioral or policy changes that can be completed within 90-days and will require ongoing maintenance.

Public Access: Make certain that all publications, collateral pieces, safety and emergency plans, marketing materials, program event signage, and website content coordinate with directories, room numbers, building and floor names and other facilities that exist in the built environment.

**Assistive Listening Devices:** Install signage and notification indicating the availability of assistive listening at the box office, at the entrance to the hall and online.

**Personnel recommendation:** Identify personnel to oversee and maintain policy for wayfinding and signage design. This person should have a design background and be part of the in-house design team. Unless this happens the large capital investment of a campus-wide program could easily be wasted.

**CAPITAL IMPROVEMENTS PROJECTS - Projects** that will require significant planning, will involve outside contractors, will require a substantial capital outlay, and may take 1-5 years to complete.

Comprehensive campus-wide wayfinding program: Create and install a comprehensive and cohesive wayfinding program that includes but distinguishes between ADA Accessible facilities, Fire and Safety and Wayfinding. Directory information and signage should be coordinated between website, marketing materials, program/event signage, egress plans and wayfinding.

Include the following in the comprehensive campus-wide wayfinding program

**Signage for Accessible Facilities & Safety:** 

Provide signage for all accessible facilities including entrance doors, toilet rooms, drinking fountains, public telephones, and egress routes. If the toilet room or entrance is not accessible, provide ADA compliant signage that gives directions to the to the nearest accessible one.

**Emergency Signs:** Provide emergency egress signage and plans that are compliant with the International and Massachusetts' Building Codes. Ensure that all directional signage is orientated correctly.

Accessible Routes and Path of Travel: Provide signage and/or markings that help to define 36" wide min. accessible routes, aisles and pathways throughout the building. Markings should be intuitive and help to keep accessible route and paths free of furniture and other obstructions.

**Designation Signs:** Provide ADA compliant permanent room and space signage.

**Directories:** Although there is no ADA requirement for directories, their use is critical to wayfinding. Ensure that all information on directories and directory placement is consistent and predictable.

**Noticeboards:** To ensure effective and accessible noticeboards they should be installed and maintained to meet the ADA **Standards for reach ranges and character heights.** 

#### **ALL BUILDINGS NOTES ABOUT THIS CHART Five-Year ADA Compliance Plan** This chart presents a Five-Year Action Plan to improve compliance with the ADA. The plan distinguishes between KEY BLD. **ADA & MAAB** recommendations to improve ADA **KEY RECOMMENDATIONS** LOCATION COST RANGE\* 2011 2012 2013 2014 2015 2016 REFERENCE **ISSUES** compliance, and recommendations to improve safety & user experience. 2010 ADA Standards As part of a comprehensive campus-wide wayfinding program - Create All buildings \$50/temp sign Chap. 216 Signs & and install the following ADA and MAAB compliant signs: Chap. 703.1,703.2, \$150/sign SYMBOL KEY &703.5 MAAB 41 includes instal-A1 - ADA Facilities & Safety - Create and install signs for accessible facilities lation but not **Recommendations to** & safety design fees Improve ADA Compliance SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Provide a 2010 ADA compliant sign with the International Symbol of Accessibility at the accessible entrance on Huntington Avenue. For amenities that are not accessible provide signs with directions to the nearest ADA compliant amenity such as toilet rooms, telephones, drinking fountains, entrances, exits and egress routes that are on an accessible route. Make sure that these signs meet 2010 ADA Standards for height and location, and that they use the International Symbol of Accessibility. Signs indicating ADA compliant entrances should be placed to avoid backtracking. Capital Improvement Ensure that all ADA compliant amenities are noted on any directories at each floor level. SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Provide 2010 ADA Standards compliant signs for exit signs at doors, exit passageways, exit discharge points, and exit stairways. Consider installing permanent emergency egress plans throughout the building at ends of corridors, and at stairs. Also, verify that all current emergency signs are placed correctly and are not blocked from view. Recommendations to CAPITAL IMPROVEMENT: This signage should be installed as soon as possible but should be **Improve Safety &** coordinated with the design for the campus-wide wayfinding program. Ongoing (this will **User Experience** require periodic updating). \$150/sign A2 - Room Designation, Directional & Informational Signs All buildings 2010 ADA Standards Chap. 216 Signs & includes instal-SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Create and install signs for all permanent 703 & MAAB 41 lation but not facilities and room locations, directional signage, and Informational signage. Ongoing (this design fees will require periodic updating). Small Maintenance Project A3 - Wayfinding Signs & Directories Vertical circulation \$1,500/directory includes CAPITAL IMPROVEMENT: To improve safety and user experience consider creating direcinstallation tories that improve the ability to navigate through the building. The directories should be but not design designed so that they have characters and contrast levels that allow them to be easily read fees by a person with low vision and at low light levels. They should also be mounted so that the

top most characters can be read while sitting. Ongoing (this will require periodic updating).

is noted the cost given is for materials, fabrication, and installation. Associated design costs are not included.

\*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 and a factor of 1.5 has been applied to account for inflation. Costs do not reflect major structural or renovation changes that may be caused by unforseen existing conditions. Where signage



### **SIGNAGE- Designation Signage**



FIG. 1 NORTH BASEMENT - 'The Crypt' wrong location and non-compliant for char-



FIG.4 NORTH BASEMENT - Storage signage wrong location and non-compliant for character proportion and size



FIG.7 NORTH FIRST FLOOR - Student



FIG.2 TOWER - 8th Floor missing signage



FIG.5 SOUTH - 2nd Floor wrong location and non-compliant for character proportion and size



FIG.8 KENNEDY - 2nd Floor signage too high and non-compliant for character pro-



FIG.3 EAST - Basement Woodshop wrong location and non-compliant for character proportion and size



FIG.6 KENNEDY - 1st Floor - 'temporary signage' in use more than 7 days cannot be considered temporary signage



FIG.9 NORTH - 2nd Floor "doors locked for your safety" signage too high and non-compliant for character proportion and size

### CAMPUS-WIDE WAYFINDING | Designation Signs

Interior and exterior signs identifying permanent rooms and spaces visual, tactile and braille compliance required.

### **Designation Signage**

[See Appendix - A-2010 ADA Standards Signs-Communication Elements 216, 703.1,703.2,703.3, 2010 ADA Standards]

Designation signage throughout the campus is missing. Missing signage especially for rooms can cause confusion and delay in an emergency situation. Additionally it can be very frustrating if a room number is missing and if students and faculty cannot locate their destination easily. It can cause disruption to classes. Designation signage throughout the campus does not conform to mounting locations and height requirements

Ensure that all permanent room locations have signs required according to CMR 521. In many instances character proportion and size requirements are not met

Signs that are required to be read tactilely do not have raised characters or Braille.

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

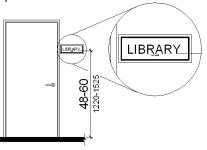
Develop a campus-wide wayfinding program that includes ADA compliant signage installed at correct locations and heights.

Ensure that all accessible facilities and amenities are marked with the International symbol of Accessiblity. If an amenity or facility is required to be accessible and is not install ADA compliant signage with directions to the nearest accessible amenity or facility.

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Coordinate room numbers with the course schedules, programs and events.

Make sure that there is no duplication of room numbers. For instance currently in North Building there are two rooms labeled with N-181. Additionally ensure that rooms are numbered consecutively. Ensure that room location signage is distinct from ADA facilities, wayfinding, emergency egress and safety signage.



Massachusetts College of Art and Design ADA Compliance Plan 2011

Institute for Human Centered Design

### **SIGNAGE - Directional Informational Signage**



FIG.1 KENNEDY - 3rd Floor signage missing



FIG.2 KENNEDY - 4th Floor signage ADA



FIG.3 EAST - Basement Woodshop-sigange ADA non-compliant



FIG.4 KENNEDY - 3rd Floor signage too high



FIG.5 EAST - Basement Woodshop - signage



FIG.6 KENNEDY - Basement Elevator Lobby Directory confusing & non-compliant for text height and contrast



FIG.7 KENNEDY - 2nd Floor signage missing



FIG.8 EAST - 2nd Floor - signage ADA noncompliant



FIG.9 SOUTH - 2nd Floor - Signage missing

### CAMPUS-WIDE WAYFINDING | Directional & Informational Signs

Signs that provide direction to or information about interior spaces and facilities of the site. Includes rules of conduct, occupant load, and similar signs. Signs providing direction to rooms or spaces include those that identify egress routes.

### **Directional & Informational Signs**

Directional and Informational signs that are required by the International Building Code (IBC 2009-1007.10 Directional Signage) throughout the campus are either missing or do not conform to mounting locations and height requirements.

In many instances contrast with background, case, style, character proportions, height, stroke thickness and line spacing requirements are not met.

Signs that are required to be read tactilely such as doors to areas of refuge do not have raised characters or Braille.

[See Appendix - A-2010 ADA Standards Signs-216.3- Directional Informational & 703.4 Installation Height & Location, Signs - 216.2 Designations]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

Develop a comprehensive, campus-wide wayfinding and signage plan and install ADA compliant signage at correct locations and heights.

[See Appendix - A-2010 ADA Standards Signs-Designations]

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Coordinate exit arrows with egress direction. Missing or inaccurate signage can cause confusion and delay in an emergency situation.

Coordinate the directional signage with its physical location ensuring that arrows and placement are indicating the intended direction.

Ensure that signage is distinct for ADA facilities, wayfinding, emergency egress and safety signage.

### **SIGNAGE - Means of Egress Doors**



FIG. NORTH - 2nd Floor "doors locked for your safety" signage too high and non-compliant for character proportion and size

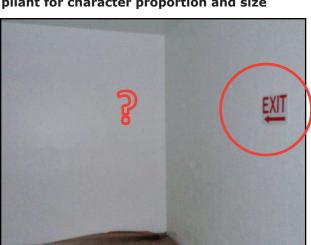


FIG. SOUTH - 2nd Floor exit arrow direction points to blank wall there is no exit



FIG. BETWEEN TOWER & EAST - 2nd Floor exit sign missing



FIG. SOUTH - 2nd Floor exit sign missing



FIG. NORTH - Basement Exit sign cannot be seen as it is obstructed by plumbing



FIG. EAST - Basement egress signage handwritten on masking tape that is peeling off

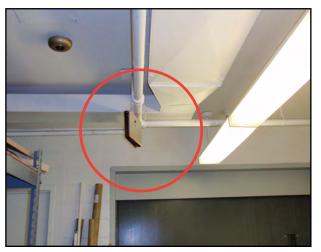


FIG. TOWER - 10th Floor exit sign as been turned to face wall so it can't be seen.



FIG. EAST - Basement exit sign missing in room



FIG. SOUTH - 2nd Floor exit sign missing

### CAMPUS-WIDE WAYFINDING | Means of Egress- Exit Doors Signs

All signage at egress doors, areas of rescue and accessible routes

#### **Exit Doors**

Egress signage throughout the campus is often missing

Egress signage does not meet the ADA requirements for location, letter size, and design.

[See Appendix - A-2010 ADA Standards Signs-Means of Egress]

Some Exit signs are turned or point to the wrong direction for egress. In some instances the exit sign is obscured by objects in the ceiling.

Accessible egress routes are not marked or do not have consistent signage.

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

Provide for Egress signage in a comprehensive wayfinding design and installation program.

Provide ADA compliant tactile signage at doors at exit passageways, exit discharge points, and exit stairways

[See Appendix - A-2010 ADA Standards
Signs-Means of Egress]

Coordinate exit arrows with egress direction.

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Ensure that emergency egress, safety signage and ADA facilities is distinct from wayfinding, designation and informational signage.

### **SIGNAGE - Directories**



FIG. TOWER- 10th Floor Elevator Lobby Directory missing



FIG. TOWER- 10th Floor Elevator Lobby Directory located too high

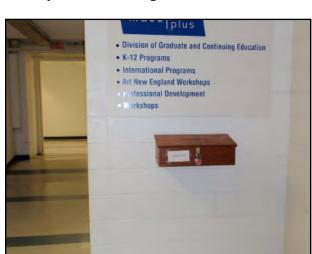


FIG. TOWER- 2nd Floor Program information that is not on any other directory



FIG. TOWER- 11th Floor Elevator Lobby Directory is too high. Height makes it difficult for a seated person to read



FIG. KENNEDY - 4th Floor Elevator Lobby



FIG. EXTERIOR- Longwood/Huntington directory difficult to read small characters are too high for a person who is seated.



FIG. KENNEDY - Basement elevator lobby new directory confusing, non-compliant for text height, contrast & content not coord.



FIG. EXTERIOR - North Building directory content not coordinated with campus map and interior space usage.



EXTERIOR - Palace/Tetlow curb and grass makes directory inaccessible

### CAMPUS-WIDE WAYFINDING | Directories

Directories that provide information about location of services, classrooms, theaters, galleries, accessible amenities

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Although directories are not required for ADA compliance they are essential for wayfinding.

Ensure that directories are distinct from ADA facilities, emergency egress and safety signage. Directories should be positioned so that the center of the sign is at 48" AFF.

Directories should be located in all elevator lobbies in a place where the floor level can be seen from within the elevator cab.

Character height of directories is based on viewing distance and should be no less than 2010 ADA Standards for 703.5.5 Visual Character height.

[See Appendix - A-2010 ADA Standards 703.5.5]

Directory information and signage should be coordinated and consistent between website, marketing materials, program/event signage, egress plans, wayfinding, directional signage and designation signage. ADA accessible toilet rooms should be noted on the directory.

### **WAYFINDING - Parking Signage**



FIG.1 BLD

### CAMPUS-WIDE WAYFINDING | Parking Signs

Signs that identify ADA accessible parking facilities.

### **Parking Signs**

There are very few accessible parking areas and the ones that there are at the dormitories do not have accessible signage.

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

The signage must be 60" above parking surface, include the international symbol of accessibility and specifically say, "Handicapped Parking: Special Plate Required. Unauthorized Vehicles May be Removed at Owner's Expense [MGL Chapter 40 Section 22A]". Ensure that required "Van Accessible" spaces have signage identifying them as such. For additional information see ADA & MAAB References 502

[See Appendix - A-2010 ADA Standards 502 Signs-Parking]

### **CAMPUS-WIDE WAYFINDING** | Entrance Signs

Signs that indicate entrances to the building.

### **SIGNAGE - Entrances**



**FIG. 1 KENNEDY-Front Entrance** 



FIG.2 NORTH-Entrance from sidewalk



FIG. 3 KENNEDY-Back Entrance



FIG 4 KENNEDY-Back Entrance



FIG. 5 NORTH-Service Entrance



FIG. 6 EAST-Entrance



FIG. 7 NORTH-Entrance



**FIG.8 KENNEDY REAR-Entrance** 



FIG. 9 COURTYARD-Entrance

#### **Entrances**

[See Appendix - A-2010 ADA Standards Signs-Entrances]

ADA accessible entrances are not marked with the International Symbol of Accessibility, Fig. 1,2,4

At the inaccessible or locked entrances there are no directions to the locations of the nearest ADA accessible entrance. Fig. 2,7

Building numbers, names and titles are missing or are inconsistent throughout the campus. Fig. 1,3,5,6,8,9

ADA accessibility requirements for letter size, proportion and weight, and contrast with background are not met.

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

All entrances to MassArt are not ADA compliant, the entrances that are ADA compliant are required to have the international symbol of accessibility and the non-compliant entrances must have directions to the accessible entrances.

[See Appendix - A-2010 ADA Standards Signs-Entrances]

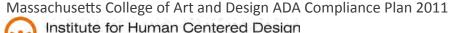
### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

The street number and/or address is often missing from the entrance, this makes it difficult to locate an address and could cause delay and confusion especially in an emergency situation.

The campus directory map labels each building with a letter - staff, faculty and students all know the buildings by their names and have no knowledge of this lettering system. Additionally the letters used seem to be randomly attributed to the buildings and do not follow an alphabetized order of building adjacency. It is recommended that if an ordering system is used that it have a direct relationship to the building orientation and adjacencies and that it be coordinated campus and policy-wide to denote the building, if this system is adopted in conjunction with the building names, in all instances it must appear associated with the building name eg. Kennedy - Building A, South - Building B, etc.



703.7.2.1 International Symbol of Accessibility. Where the International Symbol of Accessibility is required, it shall comply with Figure 703.7.2.1.



### **CAMPUS-WIDE WAYFINDING** | Toilet Rooms Signs

Signs that provide direction to or information about interior spaces and facilities of the site.

### **SIGNAGE - Toilet Room Signage**



FIG. EAST - 1st Floor non-compliant toilet



FIG. KENNEDY - 4th Floor non-compliant



FIG. NORTH- 1st Floor non-compliant toilet



FIG. EAST - Basement handwritten noncompliant toilet room signage



FIG. NORTH - 1st Floor non-compliant toilet



FIG.TOWER - 13th Floor non-compliant toi-



FIG.TOWER - 12th Floor non-compliant toi-



FIG.SOUTH 2nd Floor non-compliant toilet



**FIG KENNEDY - Basement non-compliant** 

#### **ISSUE - TOILET ROOM SIGNAGE**

[See Appendix - A-2010 ADA Standards Signs-Toilet Rooms]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

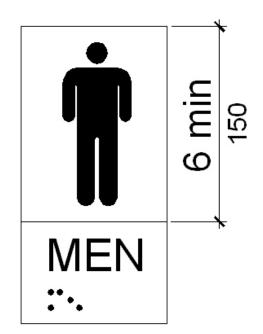
Provide ADA compliant signage on the latch side of the door mounted at 48" min. AFF to the baseline of the tactile characters on signs and 60" max. AFF, measured from the baseline of the highest tactile character.

[See Appendix - A-2010 ADA Standards Signs-Tactile Signs -Location]

Ensure that signs containing tactile characters shall be located so that a clear floor space of 18 "min. by 18" min., centered on the tactile characters, is provided beyond the arc of any door swing between the closed position and 45 degree open position.

[See Appendix - A-2010 ADA Standards Signs-Tactile Signs -Location]

If the toilet room is not ADA accessible provide signage that directs to the nearest accessible toilet room



### **SIGNAGE - TTY Signage & Telephones**



FIG. TOWER --1ST Floor



703.7.2.2 International Symbol of TTY. Where the International Symbol of TTY is required, it shall comply with Figure 703.7.2.2.



703.7.2.4 Assistive Listening Systems. Where assistive listening systems are required to be identified by the International Symbol of Access for Hearing Loss, it shall comply with Figure 703.7.2.4.



703.7.2.3 Volume
Controlled Telephones.
Telephones required to
have a volume control
shall be identified by
a sign containing a
pictogram of a telephone handset with
radiating sound waves
on a square field such
as shown in Figure
703.7.2.3.

### CAMPUS-WIDE WAYFINDING | TTY & Telephone Signs

Signs that indicate TTY facilities.

### **TTY Signage and Instructions**

[See Appendix - A-2010 ADA Standards Signs-Means of Egress]

TTY identification signage missing or out of sight.

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Install signage using the International TTY symbol to identify TTY telephones

[See Appendix - A-2010 ADA Standards Signs-TTY]

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

TTY (sometimes called text telephone or TTD) enables someone with hearing or speech impairment to communicate using the phone. A public telephone, with a TTY keyboard and display, is important not only for accessibility but can be vital in an emergency situation.

### **SIGNAGE - Assistive Listening Device Signage Information & Instructions**



FIG. NORTH - Godine Gallery



FIG. NORTH - Pozen Center



FIG. TOWER -Auditorium



FIG. NORTH - Pozen Box Office



703.7.2.4 Assistive Listening Systems. Where assistive listening systems are required to be identified by the International Symbol of Access for Hearing Loss, it shall comply with Figure 703.7.2.4.



703.7.2.3 Volume
Controlled Telephones.
Telephones required to
have a volume control
shall be identified by
a sign containing a
pictogram of a telephone handset with
radiating sound waves
on a square field such
as shown in Figure
703.7.2.3.

### **CAMPUS-WIDE WAYFINDING** | Assistive Listening Devices Signs

Signs that provide directions or information about assistive listening devices and facilities.

#### ISSUE

Although there is an assistive listening device system in this room there is no signage indicating that Assistive Listening devices are available for use.

[See Appendix - A-2010 ADA Standards Signs-Assistive Listening Devices]

There are no directions on how to obtain the headsets for the devices.

There are no instructions on the use of these devices.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE As part of a comprehensive Campus-wide wayfinding program install signage that provides directions and instructions on how to obtain and use the existing Assistive Listening System. The International Symbol of Access for Hearing Loss must be included and the signs must 2010 ADA standards 703.4 compliant.

[See Appendix - A-2010 ADA Standards Signs-Assistive Listening Device]

If there is a sign for the Assistive Listening Device posted at the Box Office then it is not necessary to have another notice in the space where the devices will be used.

[See Appendix - A-2010 ADA Standards Signs-Assistive Listening Device]

The box office counter is 36" high and therefore not ADA accessible. To correct for this set up an alternative ticket distribution table at 34" high next to the box office. Post TTY information here.

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Ensure that there is information posted on the website and for on all public event materials informing the public that Assistive Listening Devices are available on request. Also post instructions on how to obtain and use these devices.

### **SIGNAGE - Noticeboards & Notifications**

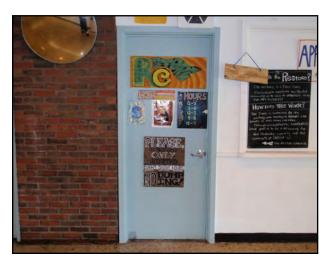


FIG. NORTH - Upper level



FIG. GYM - First floor

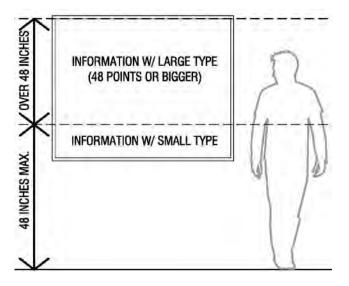


FIG. COLLINS - Third floor

### **Notices, Noticeboards and Bulletin Boards**

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Noticeboards are an important means of communication. Notices, noticeboards and bulletin boards should not be located at a height that makes it difficult or impossible for a anyone to the read the information. Further, they should not be located behind furniture which makes it more difficult to read the information. Rearrange information so that large-type (over 48 points) announcements and posters are at the top and typed material is at the bottom. Establish criteria for bulletin boards as part of the wayfinding/signage up-grading program.



### **X - Campus Exterior**

### TETLOW STREET



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05

**Campus Exterior Issues** 

06

ADA & MAAB References

APPENDIX A

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**March 2011** 

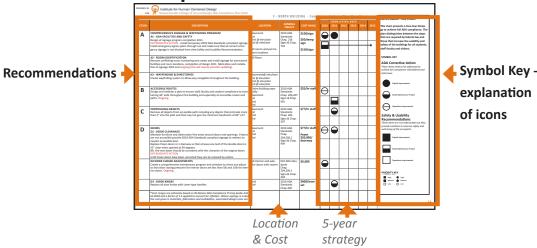
### **How to Use This Report**

### **General Comments**

This document is designed with a hierarchical structure to provide flexibility and utility for the different stakeholders that need access to this information. The report has been divided into five different sections::

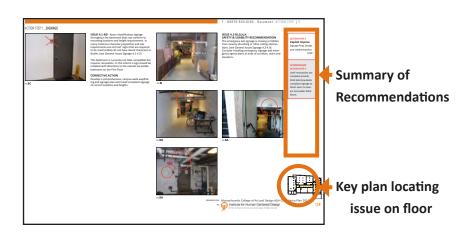
- 1] Building Summary
- 2] Five-year ADA Compliance Plan
- 3] Summary Plans
- 4] Building Issues
- 5] ADA & MAAB References

# LAYOUT 2 | Five-Year ADA Compliance Plan



This is a five-year compliance plan showing the Key Recommendations and their financial implications. This plan separates the ADA Recommendations to Improve Compliance and the Safety and User Experience Recommendations

### LAYOUT 4 | Issues



This is a catalog of building issues and corresponding recommendations, organized by location. It includes citations and references to the ADA & MAAB.

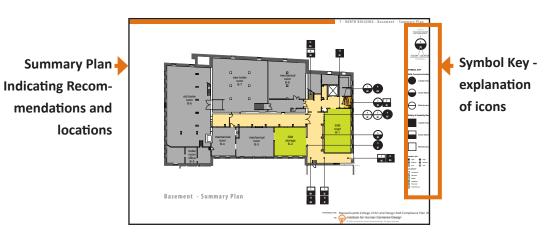
### **LAYOUT 1| Summary**



This is an overview narrative summarizing the major problem accessibility issues and key recommendations in South Building.

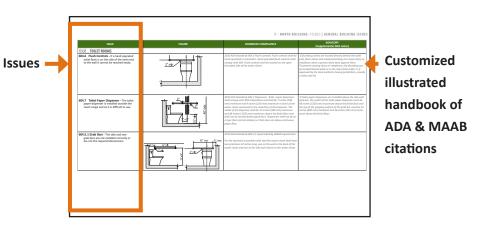
Key Recommendations have been divided into: Operational Improvements, Small Maintenance Projects and Capital Improvements reflecting the differences in expected budget, time frames and level of complexity.

### **LAYOUT 3 | Summary Plans**



The summary plans locate the recommendations and photograph locations at each floor and the site plan.

### **LAYOUT 5 | ADA & MAAB Reference**

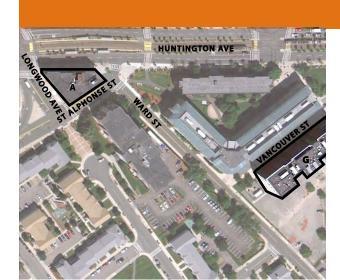


This chart presents ADA and MAAB citations customized for this particular building. It can be used as an ADA reference handbook. The separate issues are illustrated, described and explained.

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### X-CAMPUS EXTERIOR

### **Campus Exterior Summary**



#### **KEY ISSUES**

#### **Campus Exterior overview**

MassArt's core campus is contained within one city block in an amalgam of eight distinct buildings that present understandable challenges to internal circulation because of varying floor elevations. Many students and staff use external sidewalks to navigate between buildings. In some cases, the exterior route is the only current route between two places. In light of this, and acknowledging that addressing internal circulation routes may take years, there's a need to pay heightened attention to the external environment.

#### Entrances, a primary focus

- Currently, there are only four completely compliant accessible entrances to the core MassArt campus because of issues with doors and level landings at the exterior entrances: two at Kennedy, one at South and one at Tower. The level entrances at Tower, Glass, and North buildings are not compliant entrances because ramps and landings exceed maximum running and cross slopes.
- MassArt's courtyard is also inaccessible because of the hazardous ramp condition at its base and steep stairs with uneven riser heights. The courtyard lacks an accessible route to an accessible bathroom. It should not be used for events until these issues are remedied.
- Recent work done at the Kennedy Building entrance on Palace Road involved creating a new walkway and entrance. Unfortunately, the entrance is missing a level landing at the entry door and the walkways have cross slopes ranging from 4.2% to 6% when maximum compliant slope is 2%.
- Although the interiors of the MassArt dormitories were outside the scope of our consultation, we did review the exterior conditions and found that there are issues with entrances lacking level landings, a significant tripping hazard at the convenience store entrance, stairs with

non-compliant handrails, ramps with excessive running and cross slopes as well as a lack of accessible parking in MassArt's parking lot.

### **External paths of travel**

- MassArt needs to prioritize creating a fully accessible entrance for the Tower Building, and corrective action on its wholly owned external areas such as the courtyard, the Glass Building entrance, the North/Pozen entrance, and the recent non-compliant entrance work at the Kennedy Building on Palace Road. Likewise, as part of the upcoming capital project, the walkways between Kennedy & South should be addressed to resolve compliance issues and tripping hazards
- Although in many instances MassArt will need to work with other public and private entities to address external access issues, the pursuit of collaborative resolution is still an opportunity to improve accessibility and equal opportunity for people with disabilities to the MassArt campus. MassArt should pursue joint solutions with the City of Boston, Wentworth, the Massachusetts Department of Conservation and Recreation, etc. and document these efforts since they will likely involve some extended negotiation.

#### **KEY RECOMMENDATIONS**

**OPERATIONAL IMPROVEMENTS** - Behavioral or policy changes that can be enacted at minimal cost, could be completed within 90 days, and will require ongoing maintenance and supervision.

**Accessible Signage:** It is a priority to create signage for all accessible and inaccessible entrances to comply with ADA requirements but also as a first step in a comprehensive wayfinding program. Since not all entrances are accessible, accessible entrances should be identified by the International Symbol of Accessibility. For inaccessible entrances, directional signs are required that indicate the location of the nearest accessible entrance. Where a directional sign

is required, it should be located to minimize backtracking. In some cases, this could mean locating a sign at the beginning of a route, not just at the inaccessible entrances to a building.

MassArt website information about accessibility on the campus: Include the exterior in a comprehensive communication about campus accessibility to allow people to understand what to expect and to be able to plan their route.

**SMALL MAINTENANCE PROJECTS** - Projects that will require planning, may involve outside contractors, may be expected to be absorbed by an annual maintenance budget, and could take up to a year to be completed.

- **Accessible Parking** Striping & Signage: Establish accessible parking in MassArt-owned lot. If approximately 75 spaces, four (4) must be accessible.
- **Sidewalks and Walkways** Surfaces: Replace broken, heaved, or uneven surfaces throughout campus such as in the courtyard and between Kennedy & South Buildings.
- Railings: Install compliant railings on both sides of each exterior stair or ramp.
- **Grates:** Install compliant grate covers with openings of ½" or less, and patch around grates that could be a tripping hazard along all walkways controlled by MassArt.
- **Accessible Benches and Resting Areas:** As an amenity to the MassArt community and visitors, consider installing exterior seating benches and/or chairs along Huntington Ave. In order to be inclusive, some of the seating should have armrests and benches should be open to transfer from a wheelchair as well as having an adjacent surface large enough for a wheelchair user to sit with a companion.

- Accessible Picnic Tables: In the courtyard, between Kennedy & South buildings, and anywhere picnic tables are provided, ensure that at least one accessible picnic table is provided in each location.
- **CAPITAL IMPROVEMENTS PROJECTS** Projects that will require significant planning, will involve outside contractors, will require a substantial capital outlay, and may take 1-5 years to complete.
- Accessible Entrances: Create accessible entrances to the Courtyard, Tower, Glass, and Collins. MassArt's legal obligation is to provide one accessible route and therefore only one accessible entrance but, due to the fact that there is no continuous accessible routes throughout the buildings, there needs to be one accessible entrance at Kennedy, one at South, one at Tower, one at North and one at Glass. Title II compliance requires 60" deep level landings at exterior doorways and doors that provide space for approach and reach at least 18" (24 inches preferred) on the latch side. Ensure that there is at least 32" clear width on a single panel door and on at least one side of a double door with the door open at a 90 degree angle; adjust the door opening force to 15 lb or less, and provide lever hardware. This entrance work is in the context of the need to develop an internal accessible route linking the campus buildings.
- Informational Kiosks and Steles: Redesign and relocate informational steles and kiosks so that a person using wheeled mobility, with other mobility limitations, with sight limitations or a person of short stature so that everyone can approach and read the type. The current iterations are not compliant due to placement as well font sizes and contrasts. New versions will require attention to ensure that font styles, colors, and sizes are legible from a distance and compliant. Further, locate kiosks and steles on accessible routes and surfaces. They are steps toward a more legible campus that can also be tools for creating a sense of welcome to everyone.

### **Five-Year ADA Compliance Plan**

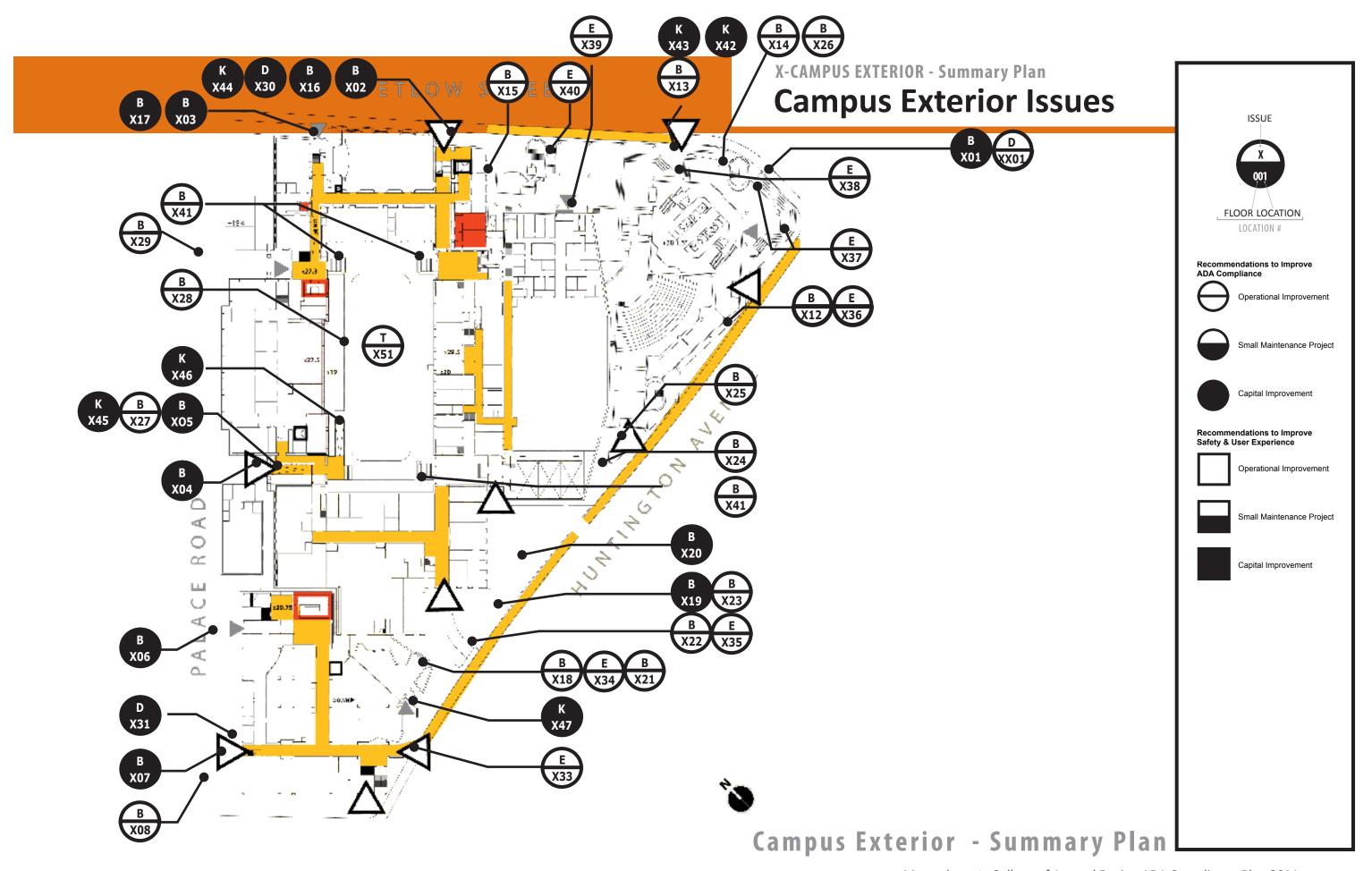
									ADA. The plan distinguishes between		
ACTION	DESCRIPTION	LOCATION	GENERAL ISSUES CITATION	COST RANGE*	2010		2012	2013 2	2014	2015	recommendations to improve ADA compliance, and recommendations to improve safety & user experience.
В	Accessible Routes  Design and institute a plan to ensure staff, faculty and student compliance to maintaining 36" wide, 60" or more preferred, for the accessible routes around the exterior of the campus as well as to amenities, lifts, elevators and paths. Ensure that accessible routes have 2% or less cross slope, vertical displacements less than 1/2", and grate openings are less than 1/2". Maintenance of accessible features is required. Ongoing.		2010 ADA Standards Chap. 206,207 Signs & Chap. 401, 28 CFR 35.133	\$25/hr staff	$\Theta$	шанияминичник	0010101010101010101010101010101010101010				SYMBOL KEY  Recommendations to  Improve ADA Compliance
С	Protruding Objects Remove all objects from accessible path including any objects that protrude more than 4" into the path, are higher than 27"a.f.f. and that may not give the minimum headroom of 80" a.f.f. For trees, head up to 96" to allow for branch sag when wet.		2010 ADA Standards Chap. 204 Signs & Chap. 307	\$25/hr staff	$\Theta$						Operational Improvement  Small Maintenance Project
D	<b>Doors - D6 - Level Landings</b> Provide 5' deep level landings at all entry doors.		2010 ADA Standards Chap. 404	\$25/hr staff							Capital Improvement
E	Stairs & Handrails Re-install handrails or install handrails with extensions. Re-cover treads with contrasting slip resistant material. Install curved wedges to the underside of the stair nosings to create a smooth transition. Consider using an integrated nosing and tread.		2010 ADA Standards Chap. 504,505	\$600/Stair run	$\Theta$	$\ominus$					
K	Curb Ramps or Ramps & Handrails Re-surface and re-grade slope to achieve even surface no steeper than 8.33% run incline and 2% cross slope with level landings. Provide handrails or extensions to handrails or replace handrails where necessary, install handrail wherever running slope is more than 5%.		2010 ADA Standards Chap. 405, MAAB 21 & 24								Recommendations to Improve Safety & User Experience
L	Accessible Parking Spaces Provide signage and striping per ADA and MAAB requirements. Re-surface and regrade where indicated to provide 2% cross slope in all directions.		2010 ADA Standards Chap. 502		$\Theta$						Operational Improvement
S	Accessible Parking Spaces Establish compliant accessible parking spaces. Stripe the accessible spaces and access aisles. Install and mount compliant signage at each accessible parking space. The signage must be 60" above parking surface, include the international symbol of accessibility and specifically say, "Handicapped Parking: Special Plate Required. Unauthorized Vehicles May be Removed at Owner's Expense [MGL Chapter 40 Section 22A]". Ensure that required "Van Accessible" spaces have signage identifying them as such. For additional information see ADA & MAAB References 502		2010 ADA Standards Chap 502								Small Maintenance Project  Capital Improvement
T	Picnic Tables Provide accessible picnic tables with extensions that are 19" deep, have at least 30" clear width and 27" clear height to the underside of table.		2010 ADA Standards MAAB 19.5.2		$\Theta$						

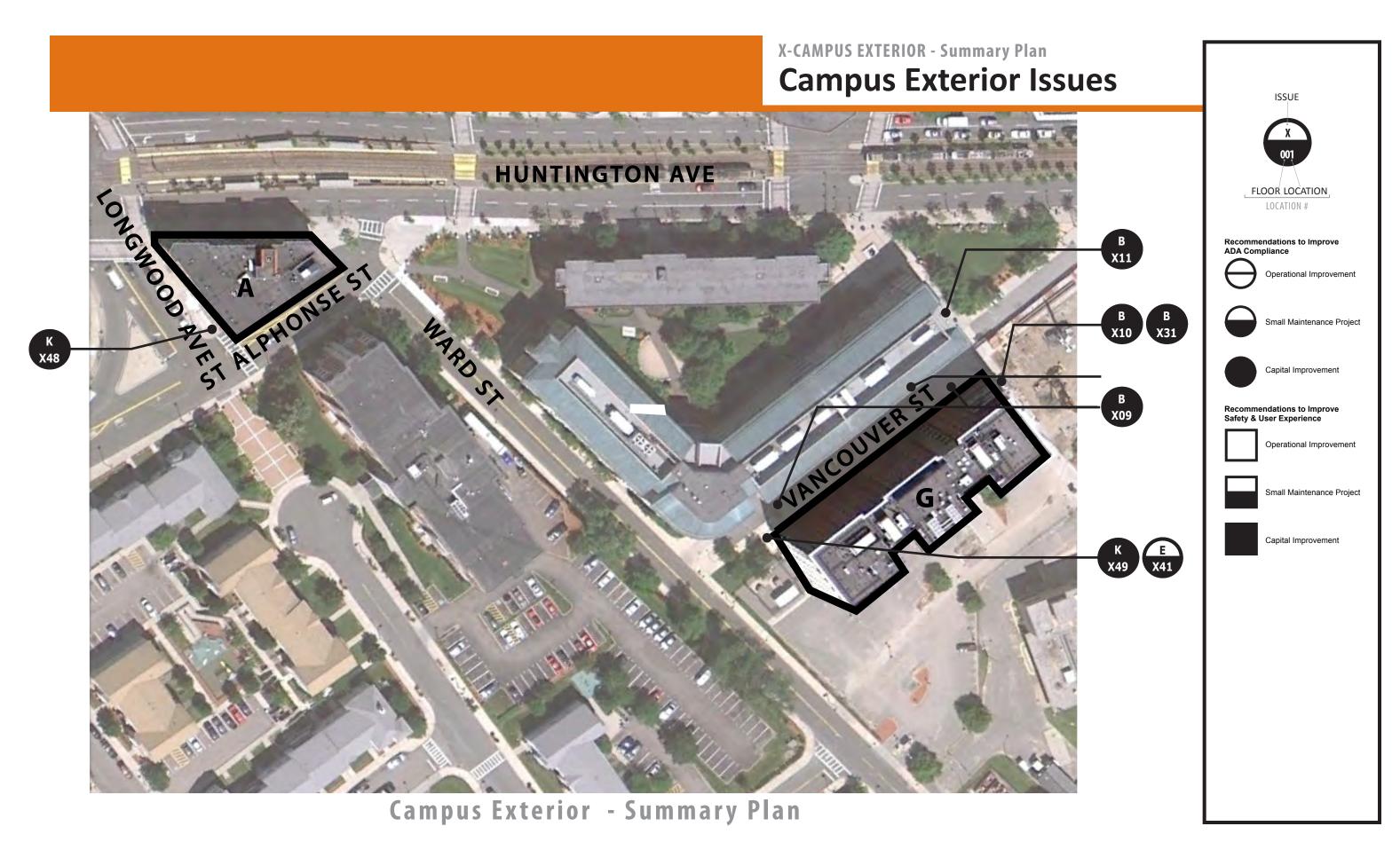
\*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 204 and a factor of 1.5 applied to account for inflation. Where signage is noted the cost given is materials, fabrication and installation, associated design costs are not included.



**NOTES ABOUT THIS CHART** 

This chart presents a Five-Year Action Plan to improve compliance with the





### **Campus Exterior Issues continued**

### X-CAMPUS EXTERIOR | B - Accessible Route

### **B\_Accessible Route**



**LOCATION | X01** 



**LOCATION | X02** 



LOCATION | X03

### **Excess Cross Slope (Typ)**

The photos depict areas in which sidewalk or walkway cross slope exceeds the 2% maximum. Depending on the location, the cross slope may range from 3% to over 7%.

[See Appendix - A-2010 ADA Standards 403 Accessible Routes]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: For surfaces controlled by MassArt, the surfaces should be removed and replaced with surfaces that have cross slopes less than 2%. Design for 1.5% to allow for construction tolerance.

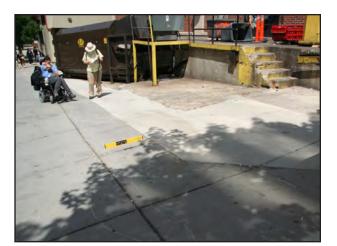
OPERATIONAL: For surfaces controlled by other entities such as the City of Boston, MassArt should work with and document efforts with the City to have the surfaces removed and replaced with surfaces that have cross slopes less than 2%. Design for 1.5% to allow for construction tolerance.



**LOCATION | X04** 



LOCATION | X05



**LOCATION | X06** 

### ISSUE B CAPITAL IMPROV.

Replace walkway surfaces with cross slope that does not exceed 2%.



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### **B** Accessible Route



LOCATION | X07a



**LOCATION | X07b** 



**LOCATION | X08** 

### Excess Running and Cross Slopes at Building E Kennedy entrance on Palace Rd

Photos X07a & X07b depict areas in which the walkway cross slope exceeds the 2% maximum. Depending on the location of measurement, the cross slope may be between 4% and 6.6%.

Photo X07a also shows a walkway that exceeds 5% and therefore is considered a ramp.

The entry door landing has a 3.7% slope toward the road and therefore exceeds 2% maximum.

[See Appendix - A-2010 ADA Standards 403 Walking Surfaces, 405 Ramps, MAAB 24 Ramps]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: These surfaces were installed recently by a MassArt contractor and they should be removed and replaced with surfaces that have cross slopes less than 2%. Design for 1.5% to allow for construction tolerance. Ensure that a 5' deep level landing is provided at the doors.

CAPITAL IMPROVEMENT: Remove door landing and walkway shown in Photo X07a, then install a new 5' deep level landing at the entrance doors and a new ramp that meets cross slope and handrail requirements.

### Bench at Building E on Palace Rd

The Bench does not have 36" minimum clear on one side for accessible seating because of the trash can location.

[See Appendix - A-2010 ADA Standards 903 Benches]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** OPERATIONAL: Relocate the trash can.



**LOCATION | X09** 



**LOCATION | X10** 

### Campus Exterior Issues continued

### X-CAMPUS EXTERIOR | B - Accessible Route

### Parking and Deliveries create accessible route obstruction

The accessible route on the sidewalk on Tetlow nad Palace Road is prioritized for vehicle access rather than pedestrian access. It can be very difficult for a person pushing a stroller or using a wheeled mobility device – such as wheelchairs, power chairs, and walkers – to use the sidewalk [photos X09 & X10. The pedestrian path of travel along the sidewalkis often obstructed by:

Vehicles parked on the sidewalk due to narrow street width [photo X10];

Vehicles using the sidewalk for delivery parking [photo X09].

[See Appendix - A-2010 ADA Standards 403 Walking Surfaces, 405 Ramps, MAAB 24 Ramps]

### ISSUE B

### CAPITAL IMPROV.

Replace walkway surfaces with cross slope that does not exceed 2%.



### **B** Accessible Route



LOCATION | X09a



LOCATION | X09b



LOCATION | X09c

### Excess Cross Slope at Artist Residence sidewalk - New Construction

Photos X09a-c depict areas in which cross slope exceeds the 2% maximum. As one walks down the sidewalk, the cross slope changes from 5% at the stairs to 5.2% and then 8.2% near the building entrance.

[See Appendix - A-2010 ADA Standards 403 Walking Surfaces]

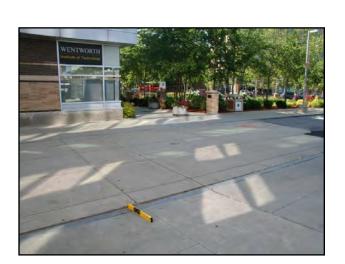
RECOMMENDATION TO IMPROVE ADA COMPLIANCE CAPITAL IMPROVEMENT: These surfaces were installed recently by a MassArt contractor and the surfaces should be removed and replaced with surfaces that have cross slopes less than 2%. Design for 1.5% to allow for construction tolerance. Ensure that a 5' deep level landing is provided at the doors and stairs.



LOCATION | X10a



**LOCATION | X10b** 



**LOCATION | X11** 

### **Campus Exterior Issues continued**

### X-CAMPUS EXTERIOR - Artist Residence | B - Accessible Route

### Tripping Hazard at Artist Residence & Store Entrances - New Construction

These two photos depict a vertical displacement of 2-2.5", and the landing at the store entrance exceeds 2%. Photo X10b shows how close the vertical displacement is to the store entrance

[See Appendix - A-2010 ADA Standards 403 Walking Surfaces]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE CAPITAL IMPROVEMENT: Remove 2.5" vertical displacement.

CAPITAL IMPROVEMENT: Provide a 5' deep level landing at store entrance.

### ISSUE B

### CAPITAL IMPROV.

Replace walkway surfaces with cross slope that does not exceed 2%.

Remove 2.5" vertical displacement.

Provide a 5' deep level landing at store entrance.

# ISSUE B MAINTENANCE Repair surfaces.



**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**MAINTENANCE: Repair surfaces.

[See Appendix - A-2010 ADA Standards

403 Walking Surfaces]

Walkway from Artist Residences to Tower

The photo shows where surfaces have vertical

**Building - New Construction** 

displacements greater than 1/2".

### **B\_Accessible Route - Vertical Displacements**



LOCATION | X12



**LOCATION | X13** 



**LOCATION | X14** 

### Tower Building

Photos at left depict a sampling of areas where surfaces have vertical displacements greater than 1/2".

[See Appendix - A-2010 ADA Standards 403 Walking Surfaces]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** CAPITAL IMPROVEMENT: Repair surfaces to eliminate vertical displacements.



**LOCATION | X15** 



**LOCATION | X16** 



LOCATION | X17

### **Campus Exterior Issues continued**

### X-CAMPUS EXTERIOR | B - Accessible Route-Vertical Displacements

### **Tower Building Loading Dock**

The photo X15 depicts a 3" step where pieces of wood have been placed so dollies can get over the vertical displacement.

[See Appendix - A-2010 ADA Standards 403 Walking Surfaces]

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: Install short ramp.

#### **ISSUE B**

### CAPITAL IMPROV.

Replace or repair walkway surfaces with surfaces that meet MAAB & 2010 ADA Standards.

### Pozen Entrances/Exits @ Evans & Tetlow

The photos depict the entrance areas where surfaces have vertical displacements greater than 1/2".

[See Appendix - A-2010 ADA Standards 403 Walking Surfaces]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE CAPITAL IMPROVEMENT: Repair surfaces to eliminate vertical displacements.



### **B\_Accessible Route - Vertical Displacements**



LOCATION | X18



LOCATION | X19a



LOCATION | X19b

X-CAMPUS EXTERIOR | B - Accessible Route-**Vertical Displacements** 

**Campus Exterior Issues continued** 

### **ISSUE B**

### **CAPITAL IMPROV.**

Replace or repair walkway surfaces with surfaces that meet MAAB & 2010 ADA Standards.

### **South Building**

The photos on this page depict a sampling of areas where people were observed tripping on surfaces that have vertical displacements greater than 1/2".

[See Appendix - A-2010 ADA Standards 403 Walking Surfaces]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE CAPITAL IMPROVEMENT: Repair or replace surfaces to eliminate vertical displacements.



LOCATION | X19c



**LOCATION | X20** 



### **B\_Accessible Route - Grates**



LOCATION | X21





LOCATION | X26 Glass Building



**LOCATION | X22** 



**LOCATION | X25 Tower Auditorium** 



**LOCATION | X27 Courtyard** 



**LOCATION | X23** 



**LOCATION** | X26 Bottom of Tower Ramp - hazard to ramp users

### **Campus Exterior Issues continued**

### X-CAMPUS EXTERIOR | B Accessible Routes-Grates

### **Grates**

The photos on this page depict a sampling of grates that have openings larger than 1/2" and may also have vertical displacements greater than 1/2" around their edges. The grate in photo X26 is of a collapsed grate and is a hazard for users of the ramp at Tower.

[See Appendix - A-2010 ADA Standards 403 Walking Surfaces]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Replace grates with openings of 1/2" or less and repair surfaces to eliminate vertical displacements.

# ISSUE B SMALL MAINT. Install grates with openings that meet 2010 ADA Standards.



### **B\_Accessible Route**



**LOCATION | X28** 

### **Palace Road Trees - Protruding Objects**

The tree limbs hang substantially below 80" when dry; they are even lower when wet and are a hazard.

[See Appendix - A-2010 ADA Standards 206 Accessible Routes 404 Accessible Routes]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Trim or otherwise Head up trees above 96" to ensure limbs do not hang below 80" when wet.

### **D\_Door-Level Landings**



**LOCATION | X29** 



LOCATION | X30



LOCATION | X31

### **Campus Exterior Issues continued**

### X-CAMPUS EXTERIOR | B - Accessible Route

### **Level Landings at Entry Doors**

The landings at each of these doorways are not level and substantially exceed the 2% maximum cross slope allowed.

[see General Issues-2010 ADA Standards 404 Doors]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE CAPITAL IMPROVEMENT: Provide a 5' deep level landing for the width of the entrance as well as wherever swipe card / locks are. Ensure that swipe card reader

#### **ISSUE B**

### **CAPITAL IMPROV.**

Provide a 5' deep level landing at entrance.

Install grates with openings that meet 2010 ADA Standards.

### INTERIM RECOMMENDATION

Trim or head up trees above 96".





# **Campus Exterior Issues continued** X-CAMPUS EXTERIOR | E - Stairways

# **E-Stairways**



LOCATION | X32



sions, wrap as needed to avoid extension becoming a protruding object.

Stairs-Handrail

& USER EXPERIENCE

handrails on both sides.

Stairs are missing one or more handrails.

RECOMMENDATION TO IMPROVE SAFETY

SMALL MAINTENANCE: Provide continuous

SMALL MAINTENANCE: Provide handrail exten-

Handrail does not have extensions.



LOCATION | X35



LOCATION | X33



LOCATION | X36a



LOCATION | X34



LOCATION | X36a



**ISSUE E CAPITAL IMPROV.** 

Install railings with extensions that meet MAAB and 2010 ADA Standards.

# **Campus Exterior Issues continued** X-CAMPUS EXTERIOR | E - Stairways

# **E-Stairways**



LOCATION | X37



sions.

Stairs-Handrail

& USER EXPERIENCE

handrails on both sides.

Stairs are missing one or more handrails. Handrail does not have extensions.

RECOMMENDATION TO IMPROVE SAFETY

SMALL MAINTENANCE: Provide continuous

SMALL MAINTENANCE: Provide handrail exten-

[See Appendix - A-2010 ADA Standards

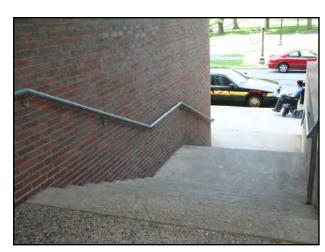
504 Stairways, MAAB 27)



LOCATION | X40A



LOCATION | X38



LOCATION | X39



LOCATION | X40B



LOCATION | X40C

#### **ISSUE E MAINTENANCE**

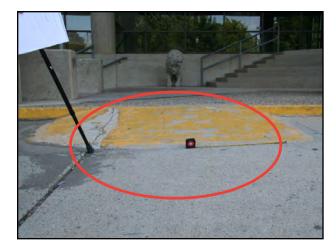
Install railings with extensions that meet MAAB and 2010 ADA Standards.



## **K\_Ramps**



LOCATION | X41a



**LOCATION | X41b** 



**LOCATION | X42** 

#### Ramp on Evans Way Sidewalk at Tower Bldg

The built up ramp slope exceeds 11%.

[See Appendix - A-2010 ADA Standards 405 Ramps]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Implement a design similar to what is drawn for a new entrance to the Tower Building.

Work with the City of Boston to remove 4-5 sidewalk panels, then raise grade of sidewalk to provide accessible route.

Ramp does not have handrails with extensions

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Provide handrails with extensions on either side.

[See Appendix - A-2010 ADA Standards

405 Ramps, MAAB 24.5]

**Tower Ramp** 

and lacks lower railing.

Provide lower handrails.



LOCATION | X43a



LOCATION | X43b



**LOCATION | X44** 

#### **Campus Exterior Issues continued**

## X-CAMPUS EXTERIOR-Evans Way-Palace Road | K - Ramps

#### **Curb Ramp**

Curb ramp does not have level landing at top because of City of Boston utility cabinet.

[See Appendix - A-2010 ADA Standards 405 Ramps]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE Work with City of Boston to either relocate curb

Work with City of Boston to either relocate curb ramp to align with Pozen entrance or relocate utility cabinet. If curb ramp is relocated, attention will be needed to achieve ramp compliance as well as at least a 5' deep level landing at the Pozen entrance.

#### **ISSUE K**

### **CAPITAL IMPROV.**

Install curb ramps that meet MAAB & 2010 ADA Standards.

Install ramps that have railings with extensions that meet MAAB & 2010 ADA Standards.

#### Ramp next to Glass Building

The ramp slope does not end where the handrails end. In fact, the slope continues almost to where the level is in the photo.

[See Appendix - A-2010 ADA Standards 405 Ramps, MAAB 24.5]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Implement a new entry sequence in this location that serves all three buildings as well as the courtyard.

Where the slope exceeds 5% running slope, provide handrails in accordance with ADAAG & MAAB requirements.



## **K\_Ramps**



LOCATION | X45a



**LOCATION | X45b** 



**LOCATION | X46** 

#### Ramp to Courtyard

**Building E Ramp** 

The ramp is compliant with accessibility regulations however the end of it has a 4-6" step down to the courtyard walkway. This is covered by an unattached metal plate that is not safe.

> [See Appendix - A-2010 ADA Standards 405 Ramps, MAAB 24]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Immediately discontinue court-

yard usage for school and public events until the bottom of the courtyard ramp is fixed and meets MAAB & 2010 ADA Standards.

CAPITAL IMPROVEMENT: Reconstruct the courtyard path to provide an accessible route to the ramp and a 5' deep level landing.

The ramp slope does not end where the handrails end. In fact, the slope continues almost to

RECOMMENDATION TO IMPROVE ADA COMPLIANCE CAPITAL IMPROVEMENT: Where the running slope exceeds 5% running slope, provide hand-

[See Appendix - A-2010 ADA Standards

405 Ramps, MAAB 24]

where the level is in the photo.

rails with extensions either side.



**LOCATION | X47** 



**LOCATION | X48** 

## **Campus Exterior Issues continued** X-CAMPUS EXTERIOR | K - Ramps

#### **Building Ramp & Curb Ramp at St. Alphonsus** Neither the building ramp nor curb ramp have

level landings. The slope is 4.4%. [See Appendix - A-2010 ADA Standards 405 Ramps, MAAB 241

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Work with City of Boston to regrade area 2% or

# less in all directions and install a parallel curb

#### Artist Residence SW Entry/Exit Ramp at **Vancouver Drive**

The building ramp does not have a level landing at bottom. The sidewalk slope is 2.9% and thus the landing has a 2.9% cross slope.

#### The toe of the ramp has a 1" threshold.

[See Appendix - A-2010 ADA Standards 403 Walking Surfaces, 405 Ramps, MAAB 24]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: Work with City of Boston and Wentworth to regrade area to get a 2% or less landing in all directions and eliminate 1" threshold.

#### **ISSUE K CAPITAL IMPROV.**

Install curb ramps that meet MAAB & 2010 ADA Standards.

Install ramps that have railings with extensions that meet MAAB & 2010 ADA Standards.

#### INTERIM **RECOMMENDATION**

Immediately discontinue courtyard usage for school and public events until the bottom of the courtyard ramp is fixed.





# Massachusetts College of Art and Design ADA Compliance Plan 2011

Institute for Human Centered Design

## **S\_Accessible Parking**



LOCATION | X49a



**LOCATION | X49b** 



**LOCATION | X50** 

# **T\_Picnic Tables**



LOCATION | X51a



**LOCATION | X51b** 



**LOCATION | X53** 

#### **Campus Exterior Issues continued**

## X-CAMPUS EXTERIOR | S - Accessible Parking, T - Picnic Tables

#### **Picnic Tables (Typical)**

MassArt provides picnic tables in the courtyard, along Huntington Ave but no tables provide the required 19" extension and 30" wide clear space. [See Appendix - A-2010 ADA Standards Picnic Tables, MAAB 19.5]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

OPERATIONAL: At each location ensure that at least 1 or 5%, whichever is greater, of the picnic tables are accessible by providing a 19" extension that gives at least a 27" high and 30" wide clear space.

#### ISSUE S & T

#### **CAPITAL IMPROV.**

Install compliant accessible parking spaces, ensure that these connect to an accessible route or sidewalk.

Reconstruct driveway apron to create accessible sidewalk. Relocate emergency call box or remove curbing.

Provide 1 or 5%, whichever is greater, accessible picnic table where tables are provided.





### MassArt Parking Lot

**Route to MassArt Parking Lot** 

2% and is not compliant.

This prevents access.

directions.

The driveway apron slope extends across the

sidewalk, thus the sidewalk cross slope exceeds

The campus map and directory are not located on an accessible route or along the sidewalk.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: Construct an accessible

CAPITAL IMPROVEMENT: Reconstruct the drive-

way apron to provide an accessible sidewalk

route to reach campus map and directory.

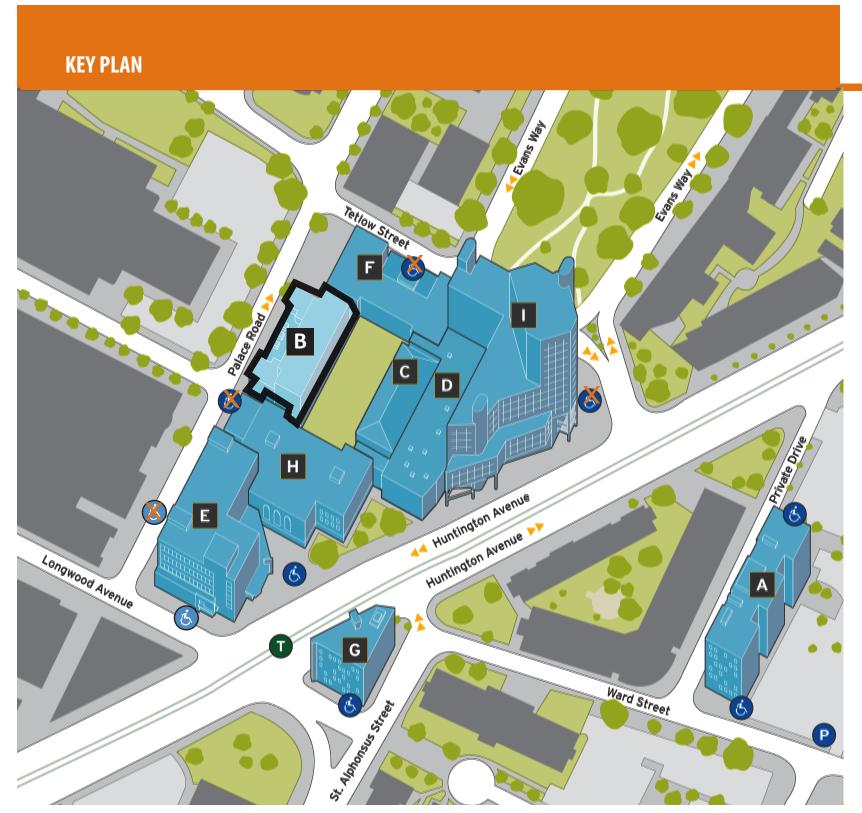
The lot does not have any properly designated accessible parking spaces.

The emergency call box is located beyond an accessible reach range and lacks clear approach space because of the curb.

[See Appendix - A-2010 ADA Standards 305 Clear Ground Space, 308 Reach Ranges, 502 Parking

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

CAPITAL IMPROVEMENT: Stripe and sign accessible parking spaces; ensure that these connect to an accessible route, ie sidewalk. CAPITAL IMPROVEMENT: Relocate call box or remove curbing.



Massachusetts College of Art and Design - ADA Compliance Plan 2011

# **B** - Collins Building

# **CONTENTS**

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Building Summary | 03

Five-Year ADA

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ADA & MAAB References | APPENDIX A

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**March 2011** 

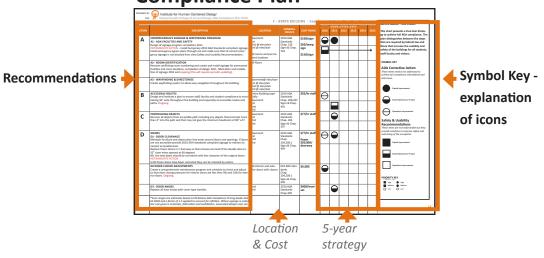
# **How to Use This Report**

## **General Comments**

This document is designed with a hierarchical structure to provide flexibility and utility for the different stakeholders that need access to this information. The report has been divided into five different sections::

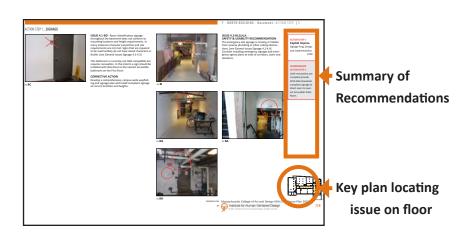
- 1] Building Summary
- 2] Five-year ADA Compliance Plan
- 3] Summary Plans
- 4] Building Issues
- 5] ADA & MAAB References

# LAYOUT 2 | 5-Year ADA Compliance Plan



This is a five-year compliance plan showing the Key Recommendations and their financial implications. This plan separates the ADA Recommendations to Improve Compliance and the Safety and User Experience Recommendations

# **LAYOUT 4** | Building Issues



This is a catalog of building issues and corresponding recommendations, organized by location. It includes citations and references to the ADA & MAAB.

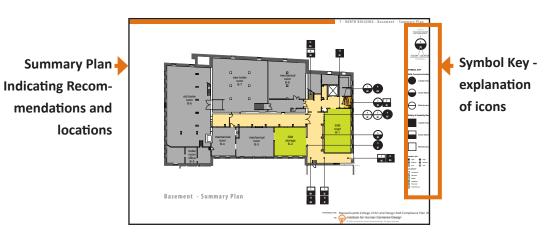
# **LAYOUT 1** | Building Summary



This is an overview narrative summarizing the major problem accessibility issues and key recommendations in Collins Building.

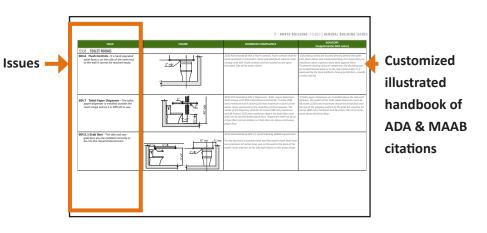
Key Recommendations have been divided into: Operational Improvements, Small Maintenance Projects and Capital Improvements reflecting the differences in expected budget, time frames and level of complexity.

# **LAYOUT 3 | Summary Plans**



The summary plans locate the recommendations and photograph locations at each floor and the site plan.

# **LAYOUT 5 | ADA & MAAB Reference**



This chart presents ADA and MAAB citations customized for this particular building. It can be used as an ADA and MAAB reference handbook. The separate issues are illustrated, described and explained.

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#### **BUILDING PROGRAM AREAS**

#### **BASEMENT**

Foundry & Welding Shop Toilet Rooms

#### **1ST FLOOR**

Ceramics Glass Toilet Rooms Entrance from North Building

#### 2ND FLOOR

Ceramics Toilet Rooms

#### **3RD FLOOR**

Jewelry & Metalsmithing Toilet Rooms

#### **BUILDING DESCRIPTION**

The Collins Building was built after North and South in 1907 and renovated in the 1960s and then again in 1991. It is a three-story building with a basement. It is located to the West portion of the Campus adjacent to Palace Road. It has no accessible entrance of its own but access can be gained either by using a noncompliant exterior ramp from the delivery area to the basement or through North Building using the elevator to the second floor, taking another noncompliant ramp and then the elevator in Collins. Wayfinding is lacking and it is very difficult to know these routes even exist if you are a new visitor.

Collins Building is where some of the most hazardous processes and materials are used because of the nature of courses housed there. This is a building that benefits from rigorous and ongoing testing of indoor air quality to protect the safety of student with allergies, respiratory conditions and/or multiple chemical sensitivity.

The basement of Collins houses the Foundry and Welding Shop, the first and second floors the Ceramics Studios and the third floors the Jewelry and Metalsmithing Workshops.

There are two non-accessible single-user toilet rooms on each floor of the building that are shared with North Building.

There are drinking fountains and emergency phones on all floors.

#### **KEY BUILDING ISSUES**

Typical for a building of this age, Collins Building has issues concerning program accessibility including inadequate signage and wayfinding, obstructed accessible routes throughout floors, and stairs and handrails that don't meet ADA standards. In addition, Collins Building has the following significant barriers to accessibility:

- No direct accessible entrance or egress from and to the street.
- No accessible toilet rooms The toilet rooms on all floors in Collins are stacked and have similar issues. As these single-user toilet rooms in Collins serve North Building as well at least

one on each floor should be made ADA compliant. The toilet room to be made compliant should be the left hand side one as the width and length dimensions of these rooms are adequate.

- The equipment in the Foundry, Welding shop, Ceramics, Glass, Metalworking and Jewelry Studios is specialized, often hazardous and difficult to make accessible. Controls being with in easy reach and indoor air quality are significant issues in this building.
- Ramps on the first, second and third floors have slopes steeper than the ADA standards require.
   Additionally the floor surfaces are in need of repair.
   Handrails do not have extensions.

In order to facilitate the organization of key building recommendations in the following section, Key Building Issues have been grouped under the following headings:

A-Signage & Wayfinding

**B-Accessible Route** 

C-Protruding Objects

D-Doors

E-Stairs and Handrails

F-Toilet Rooms

G-Sinks

H-Drinking Fountains

I-Assistive Listening Devices N/A

J-Lockers, Furniture and Equipment

K-Ramps N/A

L-Elevators

M-Areas of Rescue Assistance

#### **KEY RECOMMENDATIONS**

The following key recommendations should be implemented to improve program accessibility, safety, and user experience. Recommendations listed under the categories of Operational Improvements and Small Maintenance Projects can and should be given priority. Recommendations for Capital Improvements Projects are indicated as such and are followed by interim recommendations intended to help the college achieve the greatest level of accessibility even while awaiting renovation.

#### **B-COLLINS BUILDING**

# **Building Summary**

Additional technical data to support the implementation of all recommendations may be found in Part 4-Building Issues and Part 5-ADA and MAAB References.

operational improvements - Behavioral or policy changes that can be enacted at minimal cost, could be completed within 90 days, and will require ongoing maintenance and supervision.

**Improve public access:** Develop and implement policies and procedures so that people with disabilities are accommodated, including but not limited to policies and procedures concerning public notifications, and emergency egress plans.

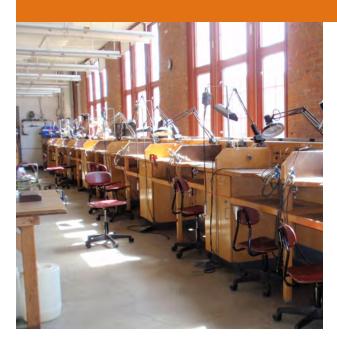
#### Maintain accessible routes and paths of

travel: Develop and implement a plan to ensure staff, faculty, and student compliance in maintaining a 36" min. wide aisle throughout the building and especially at accessible routes, amenities, and circulation paths. Provide signs using the International Symbol for Accessibility indicating accessible doors, entrances and exits or with directions to the nearest accessible door, entrance or exit if they are not ADA Standards compliant and even if they are in another building. Wherever possible and especially at accessible locker area do not double load corridors with lockers provide enough space so that there is room for lockers on both sides of the corridor to be opened plus a 36" min. wide route through the corridor.

Maintain accessible door clearances: Develop and implement a plan to ensure staff, faculty and student compliance in maintaining furniture- and obstruction-free areas around doors and openings.

**NOTE**: This survey was carried out during daylight hours over the summer vacation period. As a result classes, performances, exhibitions and events were not in session. Actual use of space. quality of acoustics, and lighting conditions at night in all spaces were unable to be verified. Floor slipperiness in wet weather conditions and use of temporary mats was also not observed. These are areas worth further study.

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**SMALL MAINTENANCE PROJECTS** - Projects that will require planning, may involve outside contractors, may be expected to be absorbed by an annual maintenance budget, and could take up to a year to be completed.

Remove protruding object hazards: Along accessible routes, relocate, recess, or provide protective barriers for objects that protrude more than 4" into the path, are higher than 27" AFF, and that may not give the minimum headroom of 80" AFF. This includes but is not limited to: shelving, drinking fountains, emergency fire equipment, fixtures, and specialized equipment.

Maintain accessible doorways: Develop and implement a comprehensive maintenance program and schedule to check and adjust doors so that the necessary door opening force for interior doors is 5lb or less and 15lb or less for exterior doors.

Replace doors along the accessible route that have at least one leaf with 32" min. clear width when opened at an angle of 90 degrees. In the case of the double doors, they may have to become asymmetrical with only one of the doors having the full 32" min. clear width, or, the doors could be secured open during hours of building operation. If doors are kept open make sure that the door props do not protrude into the clear width or become tripping hazards.

**Replace door knob hardware:** For doors along accessible routes replace existing door knobs with lever sets. Prioritize egress doors.

**Modify stairs & handrails:** For stairs that are part of an egress route, since there is no elevator, install new handrails that are 34-36" above the nosing, with a circular cross section of 1 1/2" diameter, and 12" rail extensions at the top and bottom of the stair on both sides.

Modify nosing on these stairs so that they do not have more than a 1/2" overhang. Consider a luminous integral tread and nosing strip.

#### Replace or modify student utility sinks to

**be accessible:** Replace at least one sink with a sink that meets ADA Standards in each of the specialized studios <u>or</u> at this type of sink provide enough space around the sink for a side approach, add an adjacent work counter at 34" AFF max. with room for knee space. Replace the faucet with a flexible hose attachment to provide added useability.

**Provide accessible drinking fountains:** To benefit people of all statures and abilities replace the existing drinking fountains on the accessible route with a High-Low type, <u>or</u> add an additional drinking fountain with a spout between 38" and 43" AFF <u>or</u> add a cup dispenser making sure that the dispenser doesn't stick out more than 4" from the wall and is mounted such that the cups are dispensed at a height of 48".

**CAPITAL IMPROVEMENTS PROJECTS** - Projects that will require significant planning, will involve outside contractors, will require a substantial capital outlay, and may take 1-5 years to complete.

# As part of a comprehensive campus-wide wayfinding program create a signage sys-

**tem:** Design and install a signage system that includes ADA Facilities and Safety Signs; Room Designations and Directional and Informational Signs; and wayfinding signage and Directories. Design all information to be accessible and predictable across physical, print, and digital environments in order to ensure legibility and to support branding strategies. Signs shall meet ADA Standards for height and location and use the International Symbol of Accessibility.

Signs indicating ADA compliant entrances shall be placed to avoid backtracking. Directories at each floor level should indicate the location of all ADA compliant amenities.

ADA Facilities and Safety signs should include:

- 2010 ADA Standard compliant signs with directions to the nearest ADA compliant amenity for all noncompliant amenities such as toilet rooms, telephones, drinking fountains, and exits that are on an accessible route.
- 2010 ADA Standard compliant signs for exit signs at doors, exit passageways, exit discharge points, and exit stairways.
- Permanent emergency egress plans at stairs and elevator lobbies
- A 2010 ADA Standards compliant sign with the International Symbol of Accessibility at the accessible entrance on Huntington Avenue.

Provide accessible toilet rooms: The toilet rooms on all floors in Collins are stacked and have similar issues. As these single user toilet rooms in Collins serve North Building, as well at least one on each floor should be made ADA compliant. The toilet room to be made compliant should be the left hand side one as the width and length dimensions of the room are adequate.

Interim recommendation: Until renovations are complete, design and install ADA compliant signs to direct users to the nearest accessible toilet room even if it is in another building.

Provide accessible furniture, fixtures, and

**equipment:** As furniture and equipment is upgraded and replaced, make sure that 5% of all items but not less than one should allow an individual with disabilities to use it. Make sure that work surfaces and sinks are at 34" AFF, with knee spaces at least 27" AFF, 30" wide and 19" deep, and make sure that controls, especially emergency shut-offs are unobstructed and are located within accessible reach ranges. To support all programs, provide adjustable casework and a few low tables or carts with locking casters that would supplement the counter top areas and provide additional space for equipment for mul-

tiple programs.

## **B-COLLINS BUILDING** | Building Summary continued

**Controls:** Reinstall controls that are higher than 48" AFF and maintain clear space around them so they can be reached, especially in an emergency.

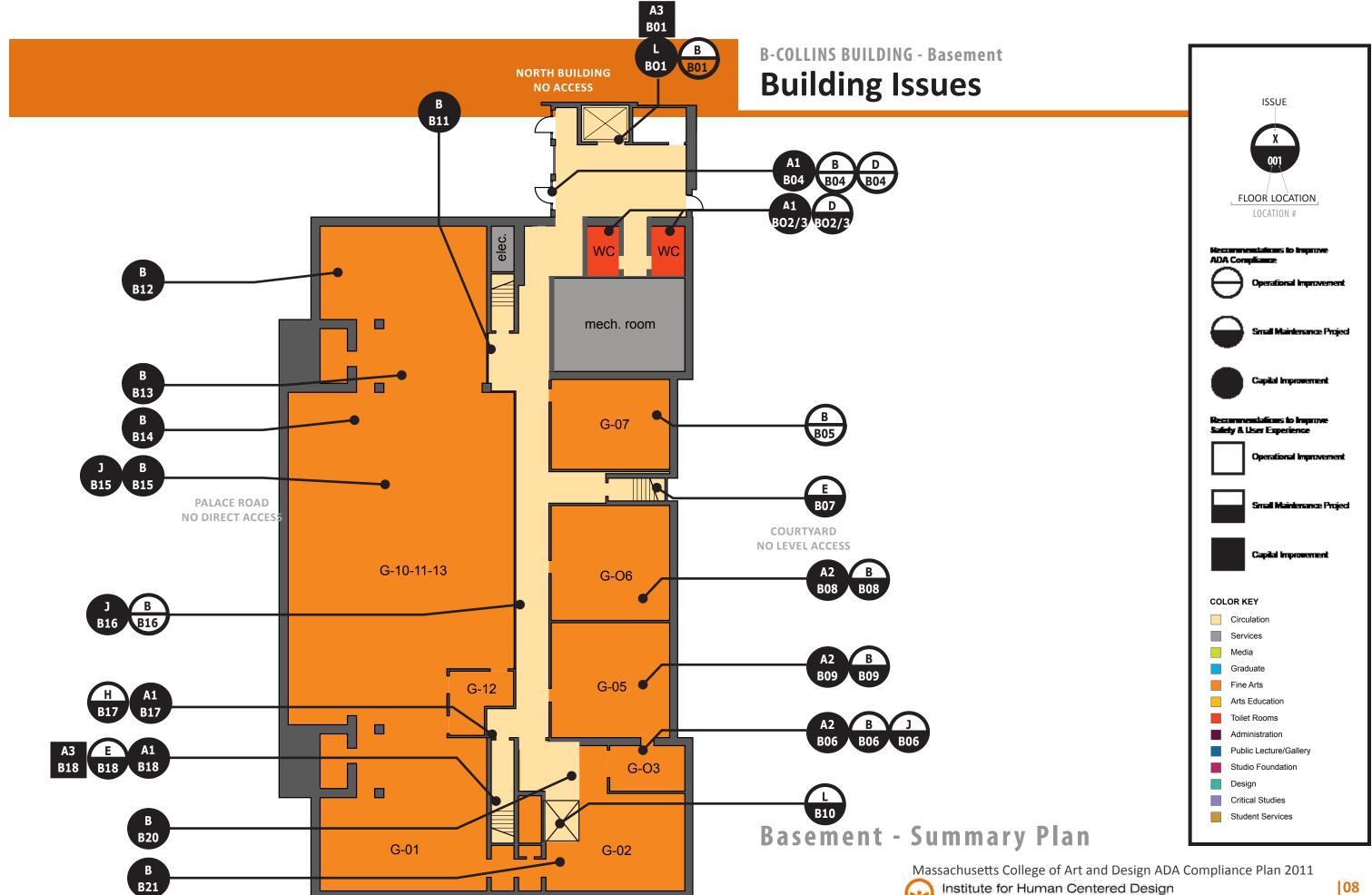
Interim recommendation: Until controls can be lowered in the context of significant renovation, implement a plan to ensure that staff are available at all times to assist with controls.

Ramps & handrails: Re-surface and re-grade slope to achieve even surface no steeper than 8.33% run incline and 2% cross slope. Provide handrails or extensions to handrails or replace handrails where necessary, install handrail wherever running slope is more than 5%.

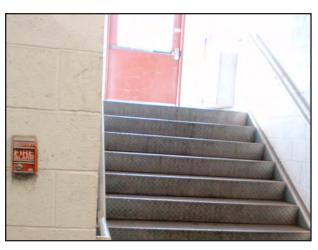
		B-COLLINS BUILD  Five-Yea		ompli	ance	Pla	n		NOTES ABOUT THIS CHART This chart presents a Five-Year Action Plan to improve compliance with the ADA. The plan distinguishes between
KEY BLD. ISSUES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*	2011 201	2 2013	2014	2015 2016	recommendations to improve ADA compliance, and recommendations to improve safety & user experience.
A	As part of a comprehensive campus-wide wayfinding program - Create and install the following ADA and MAAB compliant signs:  A1 - ADA Amenities & Facilities - Create and install signs for accessible facilities & safety  SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Provide a 2010 ADA compliant sign with the International Symbol of Accessibility at the accessible entrance on Huntington Avenue.  For amenities that are not accessible provide signs with directions to the nearest ADAaccessible amenity such as toilet rooms, telephones, drinking fountains, entrances, exits and egress routes that are on an accessible route.  Make sure that these signs meet ADA Standards for height and location, and that they use the International Symbol of Accessibility. Signs indicating ADA compliant entrances should be placed to avoid backtracking.  Ensure that all ADA accessible amenities are noted on any Directories at each floor level.  SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Provide ADA Standard compliant signs for exit signs at doors, exit passageways, exit discharge points, and exit stairways. Consider installing permanent emergency egress plans throughout the building at ends of corridors and at stairs. Also, verify that all current emergency signs are placed correctly and are not blocked from view.	All floors	2010 ADA Standards Chap. 216 Signs & Chap. 703.1,703.2, &703.5	\$50/temp sign \$150/sign includes in- stallation but not design fees					SYMBOL KEY  Recommendations to Improve ADA Compliance  Operational Improvement  Small Maintenance Project  Capital Improvement
	A2 - Room Designation, Directional & Informational Signs SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Create and install signs for all permanent facilities and room locations, directional signage, and Informational signage. Ongoing (this will require periodic updating).	All floors	2010 ADA Standards Chap. 216 Signs & 703	\$150/sign includes in- stallation but not design fees	un manusunun n				Recommendations to Improve Safety & User Experience
	A3 - Wayfinding signs & Directories  CAPITAL IMPROVEMENT: To improve safety and user experience consider creating directories that improve the ability to navigate through the building. The directories should be designed so that they have characters and contrast levels that allow them to be easily read by a person with low vision and at low light levels. They should also be mounted so that the top most characters can be read while sitting. Ongoing (this will require periodic updating).	All elevators and stairs		\$1,500/directory includes installation but not design fees					Operational Improvement  Small Maintenance Project
В	Accessible Routes  Design and institute a plan to ensure staff, faculty and student compliance to maintaining 36" min. aisle throughout the building and especially at doors, doorways, accessible routes, amenities, lifts, elevators and paths. Ongoing.	All floors	2010 ADA Standards Chap. 206,207 Signs & Chap. 401	\$25/hr. staff		111111111111111111111111111111111111111	101111111111111111111111111111111111111		Capital Improvement
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 a for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs a	by unforseen existing cond							

		B-COLLINS BUILE	OING   Five-Year Al	DA Compliance	Summa	ry cont	inued			Г	
KEY BLD. ISSUES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*	2011	2012	2013	2014	2015	2016	NOTES ABOUT THIS CHART This chart presents a Five-Year Action Plan to improve compliance with the
С	<b>Protruding Objects - Remove protruding object hazards:</b> OPERATIONAL/SMALL MAINTENANCE: Along accessible routes, relocate, recess, or provide protective barriers for objects that protrude more than 4" into the path, are higher than 27" AFF, and that may not give the minimum headroom of 80" AFF. This includes but is not limited to: shelving, drinking fountains, and emergency fire equipment. Attention should also be paid to under-stair areas. Prioritize for the most hazardous objects. Ongoing.	All floors	2010 ADA Standards Chap. 204 Signs & Chap. 307	\$25/hr. staff	$\Theta$	•					ADA. The plan distinguishes between recommendations to improve ADA compliance, and recommendations to improve safety & user experience.  SYMBOL KEY
D	Doors D1 - Door Clearance - Maintain accessible doorways OPERATIONAL: Develop and implement a plan to ensure staff, faculty and student compliance in maintaining furniture- and obstruction-free areas around doors and openings.	All floors prioritize for doors on accessible routes, toilet rooms and classrooms	2010 ADA Standards Chap. 204,206.1 Signs & Chap. 404	\$25/hr. staff	$\Theta$						Recommendations to Improve ADA Compliance
	If exit doors are not accessible provide ADA Standards compliant signs to redirect to nearest accessible exit door.  SMALL MAINTENANCE: Provide doors and especially egress double doors in the accessible route that have at least one leaf with 32"min. clear width when opened at an angle of 90 degrees. In the case of the double doors, they may have to become asymmetrical with at least one of the active leaves having the full 32" min. clear width or secure doors open during office hours. If doors are kept open make sure that the door props do not protrude into the clear width or become tripping hazards.										Operational Improvement  Small Maintenance Project  Capital Improvement
	D2 - Door Opening Force - Maintain accessible doorways:  OPERATIONAL: Develop and implement a comprehensive maintenance program and schedule to check and adjust doors so that the necessary door opening force for interior doors is 5lbs. max. and 15lbs. max. for exterior doors. Ongoing.	All floors - prioritize for doors in accessible routes, toilet rooms and classrooms	2010 ADA Standards Chap. 204,206.1 Signs & Chap. 404	\$25/hr. staff		111111111111111111111111111111111111111		***************************************			
	D3 - Door Hardware For doors along accessible routes and at accessible toilet rooms and classrooms, replace existing door knobs with lever sets. Ongoing.	All floors on accessible routes, toilet rooms and classrooms	2010 ADA Standards Chap.309	\$400/lever set			111111111111111111111111111111111111111				Recommendations to Improve Safety & User Experience
E	Stairs & Handrails For stairs on egress routes reinstall handrails or install handrails with extensions. Re-cover treads with contrasting slip resistant material. Install curved wedges to the underside of the stair nosing to create a smooth transition. Consider using an integrated nosing and tread.	Stairs - all floors @ egress routes	2010 ADA Standards Chap 504,505	\$600/Stair run		•					Operational Improvement  Small Maintenance Project
F	Toilet Rooms - Provide accessible toilet rooms or redirect to accessible toilet rooms The toilet rooms on all floors in Collins are stacked and have similar issues. As these single-user toilet rooms in Collins are the only toilet rooms in the building and are shared by North Building at least one on each floor should meet ADA Standards for accessibility. The toilet room to be made accessible should be the left hand side	All floors	2010 ADA Standards Chap.213 & 603,604,605,606 MAAB 30.8, 30.7.3	\$2000-3000/ Toilet Room		•					Capital Improvement
	one as the width and length dimensions of the room are adequate.  Interim recommendation  Until renovations are complete provide 2010 ADA Standards compliant signs to direct users to nearest ADA accessible toilet room.										
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 of for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs of	by unforseen existing con				Massa					sign ADA Compliance Plan 2011

		B-COLLINS BUI	NOTES ABOUT THIS CHART					
BLD. UES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*		2013	2015 201	Plan to improve compliance with t
3	Classroom Sinks - Replace or modify sinks to be accessible  SMALL MAINTENANCE Replace at least one sink with a sink that meets ADA Standards on each of the second and third floors, or at this type of sink provide enough space around the sink for a side approach, add an adjacent work counter with room for knee space, replace the faucet with a flexible hose attachment.	All floors	2010 ADA Standards Chap.212,& 606	\$1,000/sink				ADA. The plan distinguishes betwee recommendations to improve ADA compliance, and recommendation improve safety & user experience.
1	<b>Drinking Fountains</b> - <b>Replace or modify drinking fountains to be accessible</b> SMALL MAINTENANCE: To benefit people of all statures and abilities replace the existing drinking fountains on the accessible route with a High-Low type, <b>or</b> add an additional drinking fountain with a spout between 38" and 43" AFF <b>or</b> add a cup dispenser making sure that the dispenser doesn't stick out more than 4" from the wall and is mounted at a height no greater than 48" AFF to where the cups are dispensed from. Make sure that the availability of cups are checked regularly. Provide at least one accessible drinking fountain per floor.	All floors	2010 ADA Standards Chap-307,602	\$4,800/ Drinking fountain				SYMBOL KEY  Recommendations to Improve ADA Complian  Operational Improvement
[	Assistive Listening Devices & Telephones  OPERATIONAL/SMALL MAINTENANCE: If alarms, such as fire alarms are installed they must provide audible and visual notification.	All floors	2010 ADA Standards 215, 219, 407, 702, 708		$\Theta$			Small Maintenance Project
J	Lockers & Furniture - Provide furniture, fixtures, and equipment that are accessible  SMALL MAINTENANCE: Modify 5% or no fewer than 1 locker on each of the floors 2 and 3 to meet ADA standards, reach ranges, and operable parts. Modifications include lowering shelves to within reach ranges, and providing locks that don't require tight grasping, pinching or twisting of the wrist. If modifications cannot be made replace locker with one that meets ADA Standards for accessibility. Ongoing.  CAPITAL IMPROVEMENT: Purchase adjustable furniture to add flexibility and functionality to rooms. Ongoing.	All floors	2010 ADA Standards 225,226	\$Dependent on require- ments				Capital Improvement
<b>(</b>	Ramps & Handrails Re-surface and re-grade slope to achieve even surface no steeper than 8.33% run incline and 2% cross slope. Provide handrails or extensions to handrails or replace handrails where necessary, install handrail wherever running slope is more than 5%. Regrade ramps to meet MAAB and 2010 ADA requirements including having a running slope no steeper than 1:12, a cross slope no steeper than 1:50 and a ramp width of at least 48" clear between handrails. (Recommendation: Design for a maximum 1:13 running slope and 1.5 cross slope to ensure that once constructed, the running slopes meet the ADA Standards.) Ensure that for every 30 feet of run and at top and bottom a landing 60" deep is provided. Wherever a ramp changes directions, provide level landings that are a minimum of 60" deep. Provide an upper handrail at 34-38" above ramp surface and a lower handrail at 18-20" above ramp surface (measured to top of rail). For additional information see Appendix A - ADA & MAAB References 405.	2nd & 3rd Floors	2010 ADA Standards 205,308,309	\$45-75 I/ft				Recommendations to Improve Safety & User Experience  Operational Improvement  Small Maintenance Project  Capital Improvement
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 a for inflation. Costs do not reflect major structural or renovation changes that may be caused a							



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LOCATION | BO7

#### **Stairs - Contrast**

The egress stairs have no contrast between tread and riser. This makes them difficult to be discerned for people with low vision and when there is dim light. **LOCATION | B07** 

[See Appendix A -2010 ADA Standards Advisory-Stairs 504.4]

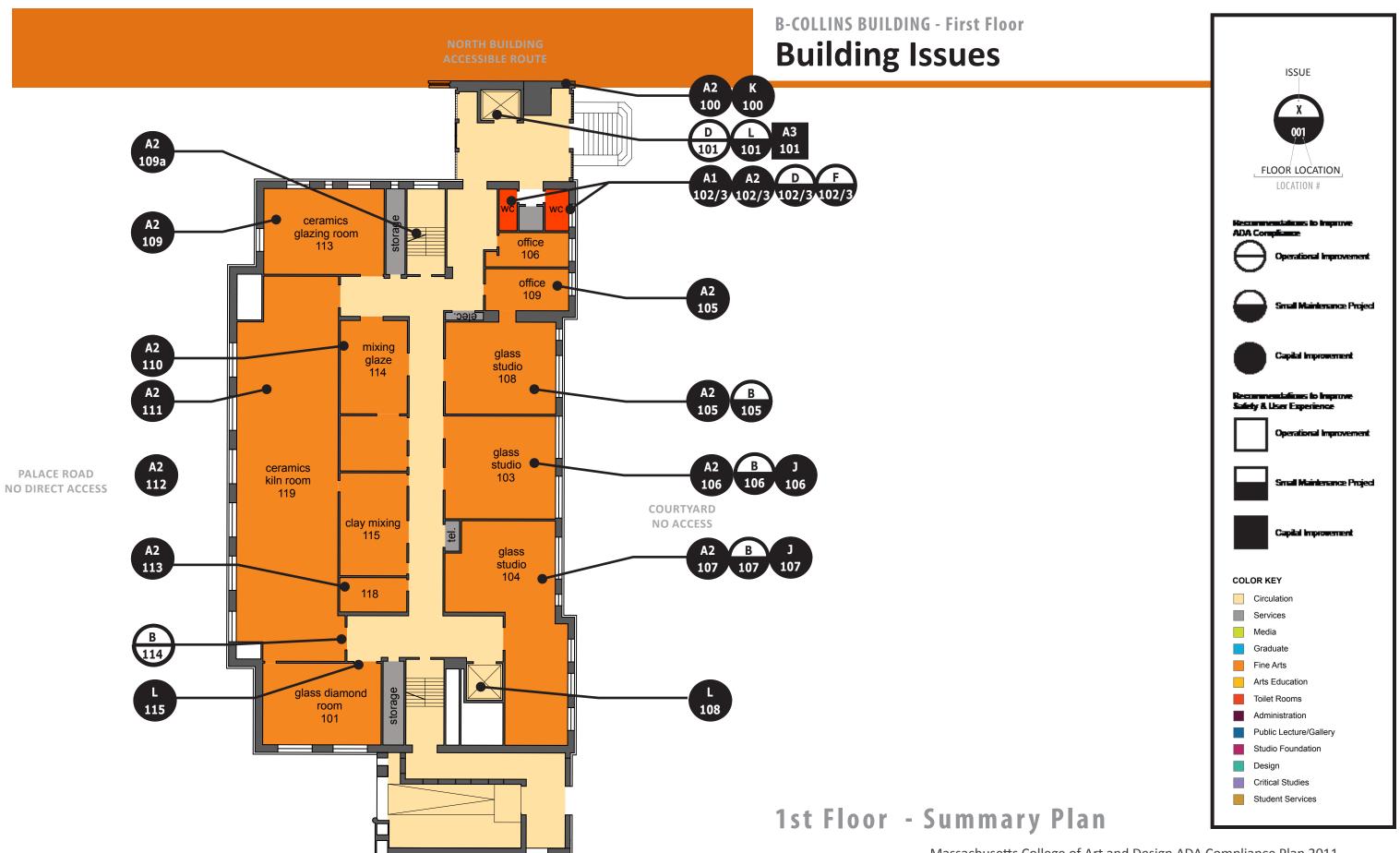
RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Consider providing visual contrast on tread nosing, or at the leading edges of treads without nosing, so that stair treads are more visible for people with low vision.

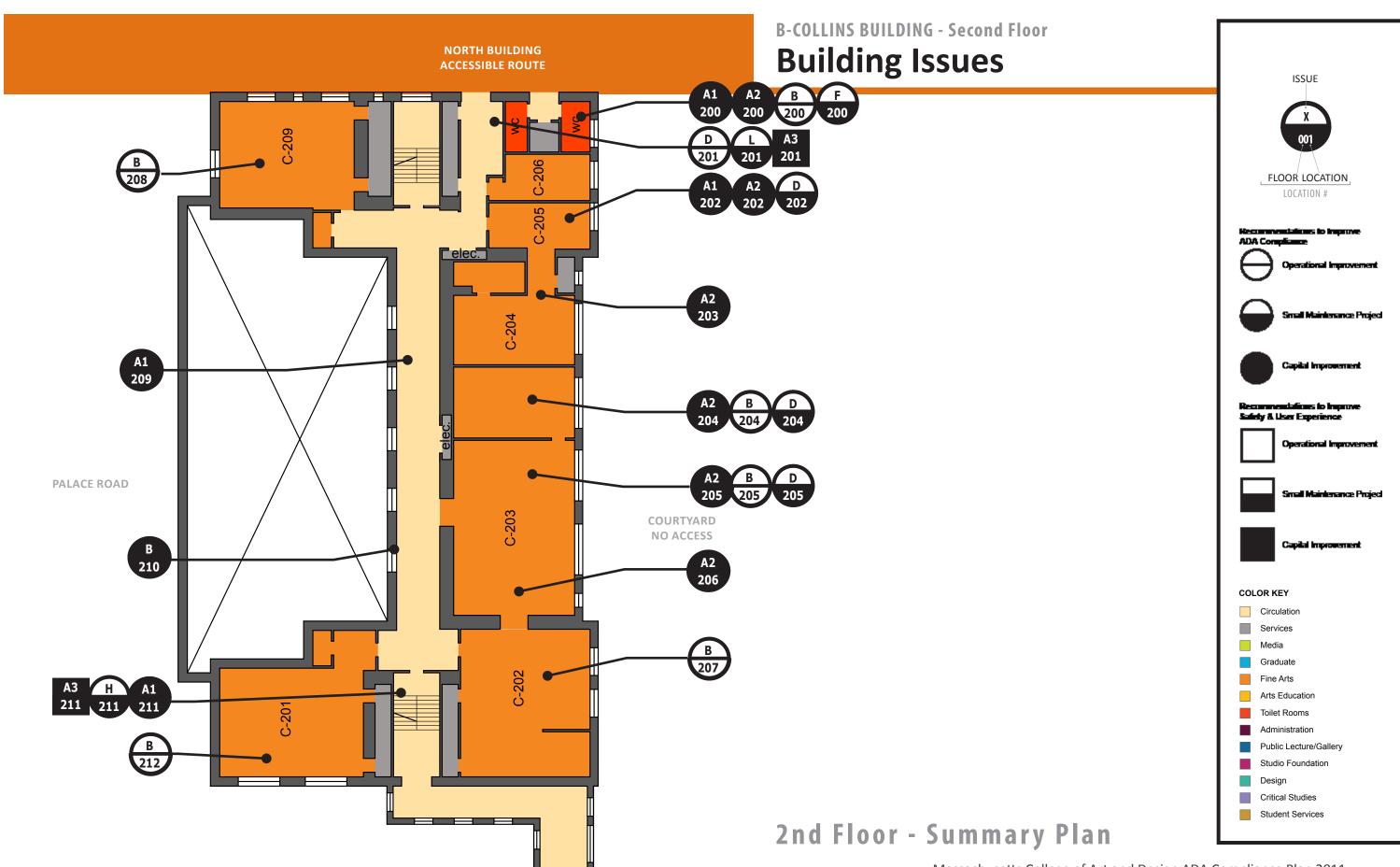
#### **ISSUE E**

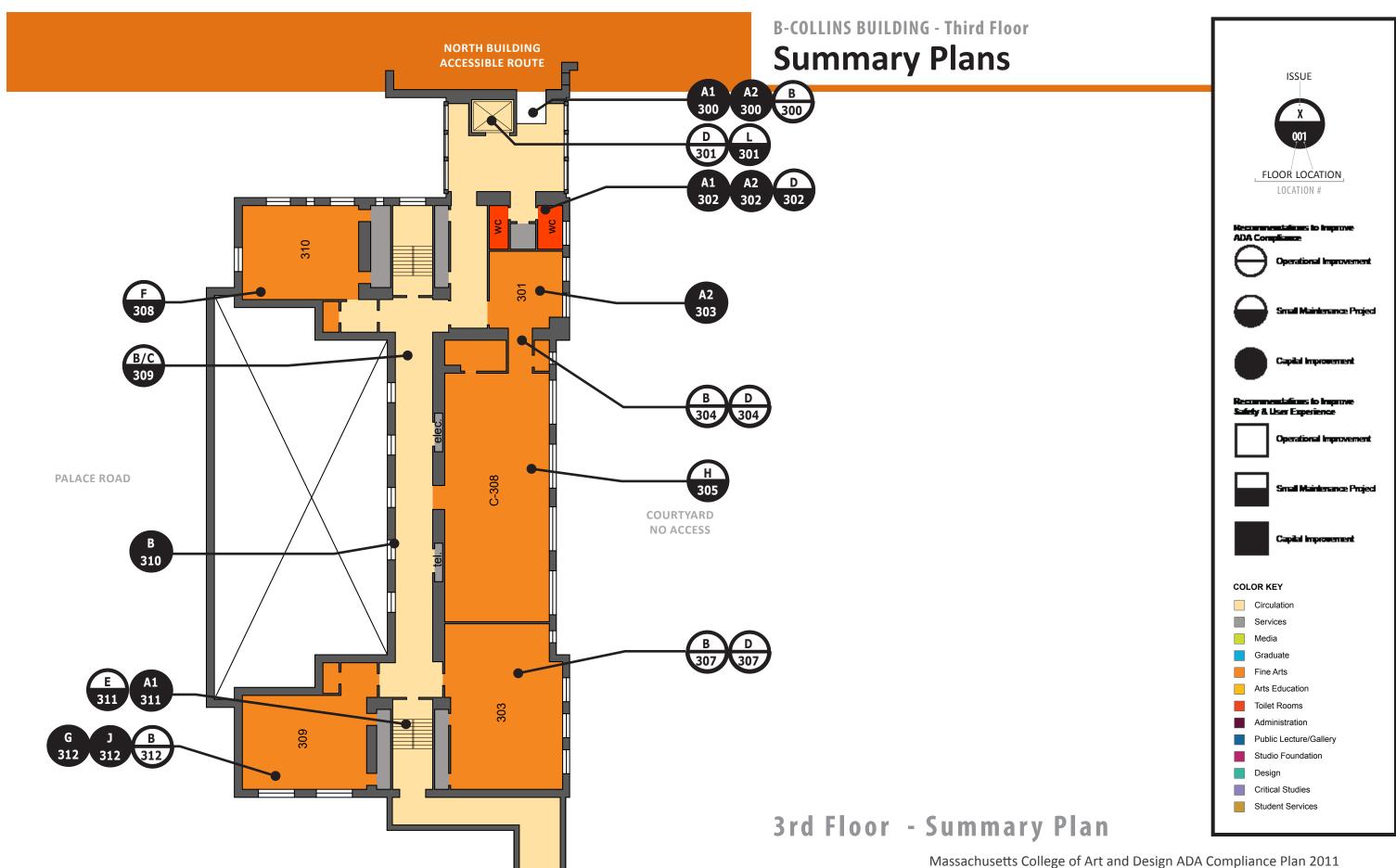
SMALL MAINT.
PROJECT

Apply required modifications to stairs to comply with 2010 ADA advisory.

\$200/stair run







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#### **Building Issues continued**

# B-COLLINS BUILDING - All floors- | A1 & A2 - Signage

## A1\_Signs - ADA Facilities



**LOCATION | 303** 



**LOCATION | B17** 



**LOCATION | B18** 

#### **Signs - ADA Facilities and Amenities**

The toilet rooms, telephones and drinking fountains are not ADA compliant and do not have signs with directions to the nearest ADA compliant amenities.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

SMALL MAINTENANCE: For toilet rooms, telephones, drinking fountains, entrances, exits and egress routes that are not accessible, design and install signs with directions to the nearest ADA compliant amenity.

Make sure that these signs meet 2010 ADA Standards for height and location, and that they use the International Symbol of Accessibility. Signs indicating ADA compliant entrances should be placed to avoid backtracking.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: Ensure that all ADA compliant amenities are noted on the Directories on each floor level.

#### Signs - Exit Doors & Passageways

CAPITAL IMPROVEMENT: Tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge points, and exit stairways.

[See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Implement an overall inspection of fire safety signs making sure they are ADA and NFPA compliant, are lit if required and are in the correct locations according to building code.

See section 103.2.13.6 of the International Building Code(200 edition) or section 107.7 of the International Building Code (203 edition)

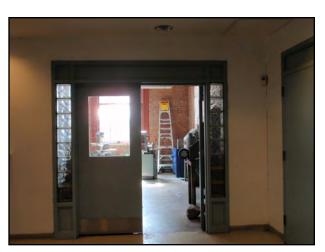
# A2\_Signs - Room Designation, Directional, Informational



**LOCATION | B08** 



**LOCATION | B09** 



LOCATION | 303

#### **Signs - Designation Signs**

Designation signs are missing or are not ADA compliant. There are no signs on the Storage Room doors between the toilet rooms this can cause confusion in an emergency situation.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE/CAPITAL IMPROVEMENT: All permanent rooms must have ADA compliant room designation signs. Rooms that do not have room numbers lead to confusion especially in an emergency situation. As part of the campus -wide wayfinding program provide ADA compliant signs on the latch side of the door mounted at 48" min. AFF to the baseline of the tactile characters on signs and 60 " max. AFF or ground surface, measured from the baseline of the highest tactile character. If there is no room on the latch side place signs on wall perpendicular to the latch or on the door as long as the person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

Where a directional sign is required, such as thresholds to buildings it should be located to minimize backtracking. In some cases, this could mean locating a sign at the beginning of a route.

CAPITAL IMPROVEMENT: as part of the campus -wide wayfinding program ensure that <u>all</u> floors have signs that indicate floor level. These signs should always be located adjacent to stairs and they should be able to be seen from inside the elevator.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Consider providing permanent egress maps at stairs and elevator lobbies on all floors. This will help occupants to navigate their way out of the building in case of emergency.

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#### **ISSUE A1**

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes ADA facilities & safety signs and that meet ADA standards

\$150-200/sign

# INTERIM RECOMMENDATION

Until modifications are complete provide ADA Standards compliant signage to direct users to nearest accessible toilet room and other accessible amenities.

\$150-200/sign

#### **ISSUE A2**

CAPITAL IMPROV.
Design and implement a campus-wide wayfinding program that includes ADA
Standards compliant designation, directional and informational signs.

\$150-200/sign

## **B\_Accessible Routes**



LOCATION | 300



**LOCATION | 312** 



**LOCATION | 307** 



LOCATION | 212



LOCATION | 307



**LOCATION | 110** 



**LOCATION | B04** 



**LOCATION | B01** 



**LOCATION | B16** 

#### **Building Issues continued**

# B-COLLINS BUILDING - All floors- | B - Accessible Route

Collins has no direct accessible entry from the street. The partially accessible route begins by using the accessible Huntington Ave entry in the Tower, from there the elevator is taken to the second floor and then there is an unmarked route to the 2nd floor of North Building past the 3rd floor of the East building over a noncompliant ramp through the North second floor over another ADA noncompliant ramp to the Collins Building where through use of elevators all floors except the basement can be accessed. There is no accessible entry from South as the lift does not work.

The following issues occur many times throughout all the floors.

#### **Accessible Aisle Obstruction**

Aisles and pathways through rooms and in accessible routes are obstructed by furniture, equipment and other objects.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

Controls and emergency shut-offs are blocked and cannot be reached.

Elevator controls are blocked and cannot be reached.

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL/SMALL MAINTENANCE/CAPITAL IMPROV.: Remove obstructions and educate staff, students and faculty to maintain a 36" min.

wide clear space through rooms, spaces and accessible routes at all times.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Lockers on two sides of the corridor require adequate space to accommodate both doors being opened simultaneously and 36"min. clear space between. The corridor should be at least 7'-0" wide between the lockers. A solution would be to relocate lockers so only one side is used for a portion of the lockers.

Implement plan to maintain 36" min. clear areas through

accessible routes and

ISSUE B

paths.

**OPERATIONAL** 

\$25/hr Staff labor



# **B\_Accessible Routes - Reach Range & Operable Parts**



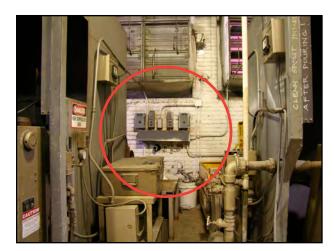
**LOCATION | B18** 



LOCATION | B21



**LOCATION | B06** 



**LOCATION | B12** 



LOCATION | B06



**LOCATION | B11** 



**LOCATION | B21** 



LOCATION | B06



**LOCATION | B20** 

#### **Building Issues continued**

# B-COLLINS BUILDING - All floors- | B - Accessible Route

ISSUE B

paths.

**OPERATIONAL**Implement plan to

maintain 36" min.

clear areas through

\$25/hr Staff labor

accessible routes and

Much of the machinery and equipment in Collins is specialized. The following issues occur many times throughout all the floors.

#### **Emergency Shut-offs**

Emergency shut-offs and controls are blocked and/or are out of reach ranges. This is hazardous for all.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances , 308 Reach Ranges, 309 Operable parts

#### **Emergency Equipment**

Emergency eye-wash stations (42" AFF), showers (69" AFF), and fire safety equipment are difficult to find or reach and/or access is obstructed.

[See Appendix A -2010 ADA Standards 308 Reach Ranges, 309 Operable parts]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear space through rooms, spaces and

accessible routes to all equipment and controls.

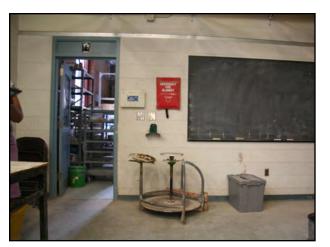


LOCATION | 309

Massachusetts College of Art and Design ADA Compliance Plan 2011



## **D-1\_Clearances**



**LOCATION | 110** 



**LOCATION | 110** 



**LOCATION | B09** 

# D-2 Door-Closer

Doors throughout Collins have similar issues.

Furniture or objects blocks door clearances.

OPERATIONAL: Remove all obstructions from

If a door is to be kept open do not use heavy

a doorstop mechanism that doesn't cause an

obstruction such as good examples below:

object on the floor that could become a tripping

hazard and accessible route obstruction. Provide

around entrances and doorways.

**Door - Clearances** 



LOCATION | B



LOCATION | 300



**LOCATION | 307** 

#### **Building Issues continued**

# B-COLLINS BUILDING - All floors- | D1&D-2\_Doors

#### **Door - Adjustment**

Doors have door opening forces that are greater than 5lbs, this is too heavy for easy opening and means that the door closes too fast to be able to enter easily. This could cause delay in an emergency.

> [See Appendix A -2010 ADA Standards 404.2.8 Door Closers]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** OPERATIONAL: Adjust and maintain all interior doors so that they have opening forces that don't exceed 5lbs. Prioritize for doors on an accessible route, toilet room or classroom.

## ISSUE D1 & D2

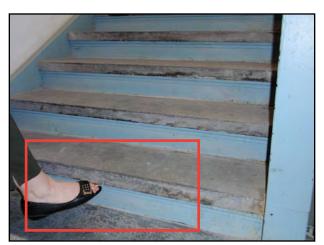
#### SMALL MAINT.

Implement plan to maintain clear areas around doors and adjust door closing pressures to achieve correct opening forces.

\$25/hr various mechanisms ranging from \$12 -\$35 each



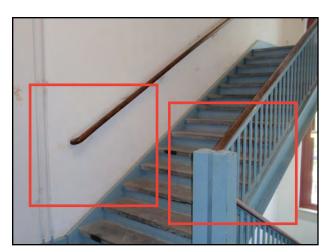
### **E** Stairs



LOCATION | 308



LOCATION | 308



LOCATION | 308

#### The stairs on all floors in Collins have similar issues.

#### Exit signs, designations signs

There are no signs identifying the floor level. There are no ADA compliant exit signs indicating an exit or emergency egress.

> [See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Provide ADA compliant signs at stair wells indicating floor level. Ensure that these signs are mounted at the correct height and location.

Provide ADA compliant exit signs Ensure that these signs are mounted at the correct height and location.

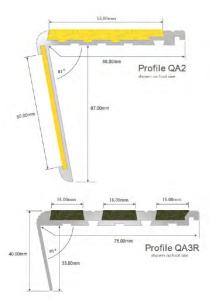
#### Stair - Nosing

The stairs used as an egress route if elevators are not available have nosing that are greater than 1" and are tripping hazards

> [See Appendix A -2010 ADA Standards 504.5 Nosing

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

MAINTENANCE: Install treads that will cover nosing overhang see diagram. For additional safety consider an edge strip with an integrated photoluminescent strip that glows in the dark.





**LOCATION | B07** 



LOCATION | 109a



LOCATION | 109a

#### **Building Issues continued**

## **B-COLLINS BUILDING - All floors- | E-Stairs**

#### Hand rails - Dimension

Stair handrails do not comply for dimension of handrail.

> [See Appendix A -2010 ADA Standards 505.7.1 Handrail cross section]

**ISSUE E** 

**OPERATIONAL** 

SMALL MAINT.

**PROJECT** 

Maintain clearances

around stair landings.

Apply required modi-

fications to stairs to

comply with 2010

ADA requirements.

\$600/stair run

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

Handrail gripping surfaces with a circular cross section shall have an outside diameter of 1¼ " min. and 2 " max.

#### **Hand rails - Continuous Rail**

There is no continuous handrail on the inside switchback

> [See Appendix A -2010 ADA Standards 505.3 Continuity]

## **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

On egress routes where elevators cannot be used modify existing handrail to be continuous.

#### **Handrails - Extensions**

There are no top and bottom handrail extensions.

> [See Appendix A -2010 ADA Standards 505.10.2 & 505.10.3 Handrail Extensions]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

On egress routes where elevators cannot be used install handrail with extensions.

#### **Doors - Opening Force**

The doors at the stairwells have an opening force of over 5lbs. This makes it difficult to open the door and it closes too fast to be be able to pass through easily.

[See Appendix A -2010 ADA Standards 603 Doors]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

OPERATIONAL: Adjust door opening forces to reach a max. 5lb.

#### **Doors - Landing clearances**

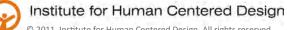
Doors open out onto landing areas with no passing space this is dangerous to anyone using the stair.

[See Appendix A -2010 ADA Standards

603 Stairl

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** OPERATIONAL: Keep door open during work hours.

Massachusetts College of Art and Design ADA Compliance Plan 2011



## **F** Toilet Rooms



**LOCATION | 200** 



**LOCATION | 200** 



LOCATION | 200

The toilet rooms on all floors in Collins are stacked and have similar issues. As these single-user toilet rooms in Collins are the only toilet rooms in the building and are shared by North Building at least one on each floor should be made ADA compliant. The toilet room to be made ADA compliant should be the left hand side one as the width and length dimensions of the room are adequate.

#### **ADA Facilities and Amenities**

The single-user toilet rooms on all floors do not meet ADA standards for accessibility and do not have signs with directions to the nearest ADA compliant toilet rooms.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Provide ADA compliant signs with directions to the nearest ADA compliant toilet room (which are in North Building adjacent to Pozen). Ensure that these signs are mounted at the correct height and location.

#### **Doors - Clearance**

There is only 10" clearance between the sink and the latch pull side of the door on exiting.

[General Issues-2010 ADA Standards 404, Doors, 603 Toilet and Bathing Rooms]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: Reinstall the sink and mirror so that there is an 18" min. clearance between the sink and the latch side of the door. Ensure that the required maneuvering clearances between the sink and the water closet are maintained.

#### **Doors - Opening Force**

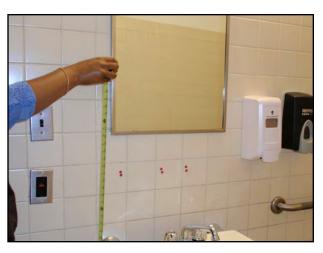
The door has an opening force of over 5 lbs. This makes it difficult to open and it closes too fast to be able to pass through easily.

[See Appendix A -2010 ADA Standards 603 Doors]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** OPERATIONAL: Adjust door closer to max. 5lbs. opening force.



**LOCATION | 200** 



**LOCATION | 200** 



LOCATION | 200

#### **Building Issues continued**

## B-COLLINS BUILDING - All floors- | F-Toilet Rooms

#### **Exposed pipes and surfaces**

The lavatory (sink) pipes are not wrapped and could cause injury.

Radiator covers are missing or broken and infringe on maneuvering space.

[See Appendix A -2010 ADA Standards 606.5 Toilet Rooms]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE CAPITAL IMPROVEMENT: Wrap lavatory (sink) pipes with insulating material and repair broken radiator covers.

#### Mirror

The bottom of the reflective surface of the mirror is at 46" AFF so a person of short stature or a seated person cannot use the mirror.

[See Appendix A -2010 ADA Standards 603.3 Mirrors]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE CAPITAL IMPROVEMENT: Move the mirror so that the bottom of the reflective surface is 40" AFF or provide a full length mirror in the lavatory (sink) area in the toilet room.

#### **Faucets**

The lavatory (sink) faucet is not a lever-type faucet and requires tight grasping, pinching, and twisting of the wrist.

[See Appendix A -2010 ADA Standards 606.4 Faucets]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** CAPITAL IMPROVEMENT: Install lever-type faucets.

#### **Grab bars**

The grab bars are installed incorrectly. They are at different levels and/or incorrect heights so that they are in the wrong location to be used as supports.

[See Appendix A -2010 ADA Standards 609 Grab Bars]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** CAPITAL IMPROVEMENT: Reinstall grab bars to be ADA compliant.

#### **ISSUE F**

#### **CAPITAL IMPROV**

As toilet room modifications throughout the building are extensive, consider requesting capital improvement funding. Otherwise each issue could be addressed as a small maintenance project over time.

#### **ISSUE A2**

#### CAPITAL IMPROV.

Provide ADA compliant designation signs.

# INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room.

## **F** Toilet Rooms



**LOCATION | 203** 



LOCATION | 203



LOCATION | 203

#### Flush Control

The flush control is on the wrong side and is out of reach range for some users.

[See Appendix A - MAAB 30.7.5 & 521 CMR 39.5,]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** CAPITAL IMPROVEMENT: If possible reinstall flush on the open side or install an automatic flush if plumbing allows.

#### Floor - Threshold

The threshold at the 3rd floor toilet room is more than 1/2" high and can be a tripping hazard.

[See Appendix A -2010 ADA Standards 302 Floor or Ground Surfaces & 404.2.5 Thresholds]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE CAPITAL IMPROVEMENT: Replace threshold to ensure that it is no higher than 1/2".

#### **Dispensers - Toilet Paper**

The toilet paper dispensers are too far from the water closet.

[See Appendix A -2010 ADA Standards 309.4 & 604.7 Dispensers

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: Reinstall toilet paper dispensers so that they are 7" min. and 9" max. in front of the water closet measured to the centerline of the dispenser. The outlet of the dispenser needs to be 15 " min. and 48 " max. AFF and not located behind grab bars.

#### Floor - Surface

The flooring is uneven and is a tripping hazard that could cause injury.

[See Appendix A -2010 ADA Standards 302 Floor or Ground Surfaces]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Repair tile flooring so that it is stable, firm and slip resistant.



LOCATION | 203

#### **Building Issues continued**

## B-COLLINS BUILDING - All floors- | F-Toilet Rooms

Once these toilet rooms have been modified to become ADA compliant, provide ADA compliant signs on the latch pull side of the door mounted at 48" min. AFF to the baseline of the tactile characters on signs and 60 " maximum AFF or ground surface, measured from the baseline of the highest tactile character.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

When these toilet rooms have been modified to become ADA compliant, provide ADA compliant signs on the latch pull side of the door. Mount at 48" min. AFF to the baseline of the tactile characters, and 60 " maximum AFF, measured from the baseline of the highest tactile character. Use the International symbol for Accessibility to designate that it is a ADA compliant toilet room.

The use of blackboards as a measure to prevent graffiti is commendable and it is recommended that they become a standard toilet room installation throughout the campus.

Consider providing hooks on the door so that bags and coats can be kept out of the way and off the floor. The hooks should be within reach ranges so should be located 40" min. and 48" max. AFF.

Consider installing audible and visual alarms.

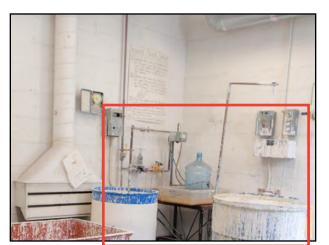
# ISSUE A1 CAPITAL IMPROV.

As toilet room modifications throughout the building are extensive, consider requesting capital improvement funding. Otherwise each issue could be addressed as a small maintenance project over time.

# INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible toilet room.

# **G\_Sinks**



LOCATION | B



LOCATION | B



LOCATION | 312

# The sinks throughout Collins do not meet ADA standards of accessibility for height, clearance or knee space.

[C General Issues-2010 ADA Standards 606 Sinks]

#### Sinks - Height

The top of the sink is greater than 34" AFF.

#### **Sinks - Clearance**

The clear space around the sink is not 30" by 48" for a front approach.

#### Sinks - Knee space

The underside of the sink doesn't allow for knee space.

#### Sinks - Faucet

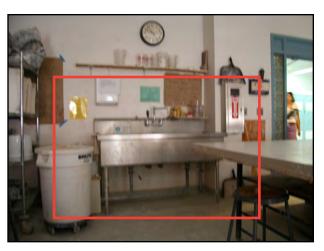
The faucets are too high and out of reach range.

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

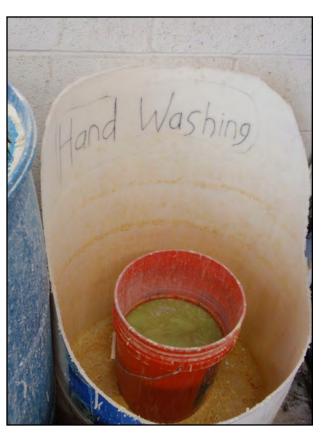
SMALL MAINTENANCE: Where required install 1 or 5% ADA compliant sinks that are no higher than 34" AFF, and have the required knee space, faucet reach and type and clear space around it.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Replace or modify student utility sinks to be accessible: Replace at least one sink with a sink that meets 2010 ADA Standards on each of the 2nd and 3rd floors, or at this type of sink provide enough space around the sink for a side approach, add an adjacent work counter at 34" AFF with room for knee space. Replace the faucet with a flexible hose attachment.



LOCATION | B



**LOCATION | B06** 

#### ISSUE G

# SMALL MAINT. PROJECT

Install new or modify sink.

\$1,000 / new ADA sink <u>or</u> \$150 / modify sink

## **H\_Drinking Fountains**



LOCATION | 300



**LOCATION | 200** 



**LOCATION | 100** 

# The drinking fountains on all floors in Collins have similar issues.

#### **ADA Facilities and Amenities**

The drinking fountains on all floors do not meet ADA standards for accessibility and do not have signs with directions to the nearest ADA compliant drinking fountains.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### **Drinking Fountain - Spout heights**

The drinking fountain does not allow for a person sitting and a person who finds it difficult to bend to easily use the drinking fountain.

[See Appendix A -2010 ADA Standards 211 & 602 Drinking Fountains

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: To benefit people of all statures and abilities replace drinking fountain with a High-Low fountain,

#### <u>or</u>

install an additional drinking fountain with a spout between 38" and 43" AFF

#### <u>or</u>

SMALL MAINTENANCE: install a paper cup dispenser ensuring that level of paper cups is maintained and that the dispenser is not a protruding object and is mounted such that the cups are dispensed at a height of 48".



LOCATION | B20



**LOCATION | B15** 

#### **Building Issues continued**

## **B-COLLINS BUILDING - All floors- | H - Drinking Fountains**

#### **Drinking Fountain - Clearance**

The drinking fountain has not got sufficient clearance for a front approach. The required space is 30" x 48".

[See Appendix A -2010 ADA Standards 307 & 602 Drinking Fountains]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Remove all obstructions from around the drinking fountains to allow a clearance of 30" centered on the drinking fountain and 48" clear floor space in front of the fountain.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Consider removing the drinking fountain in the basement in the foundry - it could be a health hazard.

On the second and third floors consider extending the clear space around the drinking fountains to include the emergency telephones. This clear space can be created by the correct placement of the benches and brochure holder.

#### ISSUE H

#### SMALL MAINT. PROJECT

Replace or make suggested modifications to drinking fountain.

Add another drinking fountain

# \$2000/ fountain/

#### <u>or</u>

Replace drinking fountain with a new High-Low drinking fountain

#### \$4,800/ High-Low

#### <u>r</u>

Provide cup dispenser with ongoing fillup of paper cups

\$50 plus cups

## J- Lockers & Furniture



**LOCATION | 106** 



**LOCATION | B14** 



**LOCATION | 112** 



**LOCATION | 111** 



**LOCATION | B15** 



LOCATION | 2



**LOCATION | 111** 



**LOCATION | B15** 



LOCATION | 304

#### **Building Issues continued**

# B-COLLINS BUILDING - All floors- | J - Lockers & Furniture

#### Storage - Lockers

Storage Lockers do not meet ADA standards for height, reach range and hardware.

[See Appendix A Storage 6.1]

ISSUE J

**OPERATIONAL** 

Modify existing lockers and furniture

CAPITAL IMPROV.

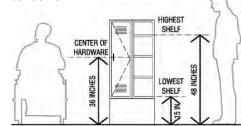
Provide new ADA

compliant furniture,

equipment & lockers.

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

CAPITAL IMPROVEMENT: At each locker area replace or modify 5% or no fewer than one locker at each of the locker areas on each of floors to meet ADA accessibility standards for reach range and operable parts. Modifications include lowering shelves to within reach ranges ie. the lowest surface at 15" AFF and the highest shelf or coat hook no more than 48" AFF. and providing locks that don't require tight grasping, pinching or twisting of the wrist. If modifications cannot be made replace locker with an ADA compliant version. CAPITAL IMPROVEMENT: Purchase adjustable furniture to add flexibility and functionality to rooms.



# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

For easy orientation and wayfinding lockers should have a conspicuous numbering or alphabetized lettering identification system.

#### **Furniture and Equipment**

Specialized equipment does not meet ADA standards for accessibility for reach ranges for controls, operable parts, knee space and clearances or counter heights.

[See Appendix A -2010 ADA Standards 308 Reach Ranges & 309 Operable Parts, 308 Reach Ranges & 309 Operable Parts]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Many pieces of equipment in the Ceramics Studios and the Foundry are necessary but are not accessible. Accessible versions may not available. Where ever possible at least 1 or 5% pieces of equipment should be accessible. If this is not feasible students with a disability needing to use this equipment will require individual educational accommodations based on their abilities.



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## **K\_Ramps**



LOCATION | 200



LOCATION | 300



LOCATION | 300

# The ramps on 1st, 2nd and 3rd floors in Collins

#### Exit signs, designations signs There are no signs describing the floor level. There are no ADA compliant exit signs indicating

have similar issues.

an exit or emergency egress.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

## RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Provide ADA compliant signs at stairwells indicating floor level. Ensure that these signs are mounted at the correct height and location.

Provide ADA compliant exit signs. Ensure that these signs are mounted at the correct height and location.

# **K\_ Ramps & Handrails**



LOCATION | 206

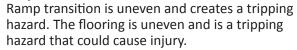
## Ramp surface

**Building Issues continued** 

Ramp slope

be made a priority.

slope and resurface.



Ramp slope up to the 3rd floor is 9%, and the cross slope is 4%. The rail has no extensions, the floor has cracks and loose material and is a

tripping hazard. This ramp is part of to the main

accessible route and so work to modify it should

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Re-engineer ramp run and cross slope to correct

[See Appendix A -2010 ADA Standards 302 Floor or Ground Surfaces]

B-COLLINS BUILDING - All floors- | K - Ramps & Handrails,



LOCATION | 206

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE:-Re-engineer ramp run and cross slope to correct slope and resurface. Repair the flooring so that it is stable, firm and slip resistant.



LOCATION | 100

### **L Elevators & Lifts**



LOCATION | B10/208 Lift



LOCATION | B10/208 Lift



**LOCATION | Elev All floors** 

#### LOCATION | B10/208 Lift

The lift is out of working order and is key operated (See NOTE).

#### Lift signs

There are no signs near the lift indicating the floor level that you are on or that there is an ADA lift. Additionally, there are no ADA compliant signs with directions to the nearest available **working** ADA compliant elevator or lift.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Provide ADA compliant signs indicating floor level. Use the International Symbol for Accessibility on a sign for this lift. Ensure that these signs are mounted at the correct height and location and that this lift appears on the Directory.

While the lift is not working provide ADA compliant signs with directions to nearest ADA compliant lift or elevator. Ensure that these signs are mounted at the correct height and location.

#### Threshold

The threshold is 2 1/2" high, a tripping hazard and is difficult for a wheel to go over.

The slope leading to the lift is 8.3% it should be less than 2%.

## RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: Re-engineer slope so that it is less than 2%. consider replacing lift.

#### Door - clearances

It would be very difficult for a wheelchair user to use this lift by themselves as the lack of door clearances will not allow them to open the door.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** CAPITAL IMPROVEMENT: Keep area around door clear.

#### Elevator -

The controls for the elevator are out of reach range @ 51 1/2" to the top button. The elevator has no light indicating floor level.

[See Appendix A -2010 ADA Standards 407 Elevators, 309 Operable Parts]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** CAPITAL IMPROVEMENT: Install light and controls at correct height.

#### NOTE:

There is a change to the Elevator Code (524 CMR). As of October 15, 2010, key switches will no longer be allowed to be installed on wheelchair lifts. All existing key switches on wheelchair lifts will have to be removed by November 1, 2011. This change will bring the elevator code into compliance with the Americans with Disabilities Act and ultimately lead to greater access for individuals who rely upon these lifts for access.

#### Ammendment

TITLE 524: BOARD OF ELEVATOR REGULATIONS CHAPTER 34.00: INSTALLATIONS MADE PRIOR TO JUNE 7, 1991)

34.09: Controls and Electrical Equipment
(1) The operating control shall be of the key operated constant pressure type. In accordance with
28 CFR Parts 36.4.11 and 36.4.27.4, a wheelchair lift may not be equipped with a key switch. If a wheelchair lift governed by 524 CMR 34.00 has a key switch, it shall be removed by November 1, 2011.
See 521 CMR for further access related require-

2000.10 Operating Devices and Control Equipment In accordance with 28 CFR Parts 36.4.11 and 36.4.27.4, a wheelchair lift may not be equipped with a key switch. If a wheelchair lift governed by 524 CMR 35.00 has a key switch, it shall be removed by November 1, 2011. See 521 CMR for further access related requirements.

2001.10 Operating Devices and Control Equipment In accordance with 28 CFR Parts 36.4.11 and 36.4.27.4, a wheelchair lift may not be equipped with a key switch. If a wheelchair lift governed by 524 CMR 35.00 has a key switch, it shall be removed by November 1, 2011. See 521 CMR for further access related requirements.

2002.10 Operating Devices and Control Equipment In accordance with 28 CFR Parts 36.4.11 and 36.4.27.4, a wheelchair lift may not be equipped with a key switch. If a wheelchair lift governed by 524 CMR 35.00 has a key switch, it shall be removed by November 1, 2011. See 521 CMR for further access related requirements.

# Building Issues continued B-COLLINS BUILDING - All floors- | L-Lifts

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# **C** - East Building

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ADA & MAAB References | APPENDIX

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**March 2011** 





Ward Street

G

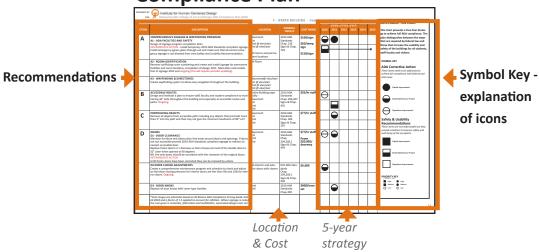
# **How to Use This Report**

## **General Comments**

This document is designed with a hierarchical structure to provide flexibility and utility for the different stakeholders that need access to this information. The report has been divided into five different sections::

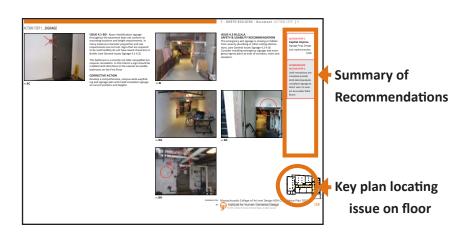
- 1] Building Summary
- 2] Five-year ADA Compliance Plan
- 3] Summary Plans
- 4] Building Issues
- 5] ADA & MAAB References

# LAYOUT 2 | Five-Year ADA Compliance Plan



This is a five-year compliance plan showing the Key Recommendations and their financial implications. This plan separates the ADA Recommendations to Improve Compliance and the Safety and User Experience Recommendations

# **LAYOUT 4** | Building Issues



This is a catalog of building issues and corresponding recommendations, organized by location. It includes citations and references to the ADA & MAAB.

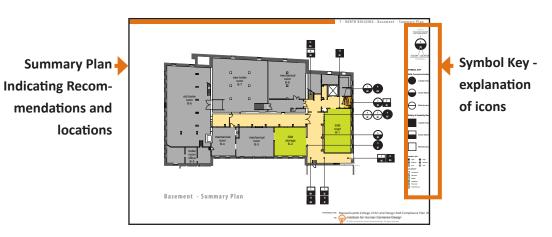
# **LAYOUT 1** | Building Summary



This is an overview narrative summarizing the major problem accessibility issues and key recommendations in East Building.

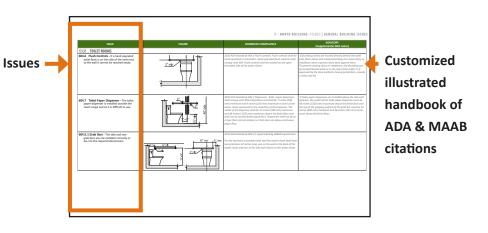
Key Recommendations have been divided into: Operational Improvements, Small Maintenance Projects and Capital Improvements reflecting the differences in expected budget, time frames and level of complexity.

# **LAYOUT 3 | Summary Plans**

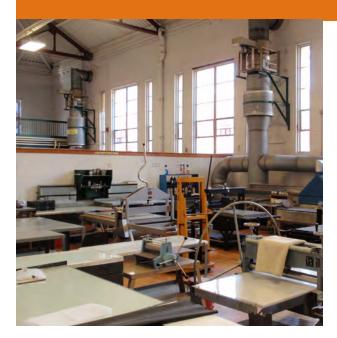


The summary plans locate the recommendations and photograph locations at each floor and the site plan.

# **LAYOUT 5 | ADA & MAAB Reference**



This chart presents ADA and MAAB citations customized for this particular building. It can be used as an ADA reference handbook. The separate issues are illustrated, described and explained.



#### **BUILDING PROGRAM AREAS**

#### **BASEMENT**

Studios Film/Video

#### FIRST FLOOR

Film/Video Connection to Gym

#### SECOND FLOOR

Printmaking Studio Environmental Health & Safety

#### THIRD FLOOR

Printmaking Mezzanine

#### **BUILDING DESCRIPTION**

The East Building built in 1906 also known as the Old Gym is a three story building with a basement. It is bordered on the west by the Courtyard, to the east by the Gym Building, to the north by the North Building and to the south by the South Building. There are planar connections via an ADA non-accessible route to the North Building at the Basement, and to the 2nd floor North and Tower at the 3rd floor also via a non-accessible ramp at Tower, there are new ramps on this route at East that do meet ADA standards. East building has toilets on the first floor. Film and Video are housed on the First floor and there is a lift to access this department. Printmaking is on the second floor with a mezzanine level on the third floor.

#### **KEY BUILDING ISSUES**

Typical for a building of this age, East Building has issues concerning program accessibility including inadequate signage and wayfinding, lack of continuous accessible routes throughout floors, and stairs and handrails that don't meet ADA standards. In addition, East Building has the following significant barriers to accessibility:

- There is much confusion as to where East Building starts and ends. This confusion extends to room numbering and directories. Technically the East and the Gym building are separate buildings. The basement is numbered as part of the Gym but the 3rd and 4th floors are numbered as if they are part of East. This adds to the wayfinding confusion. For the purposes of clarity this report has separated the two buildings
- No accessible toilet rooms- The toilet rooms on the 1st floor are not accessible because of dimensional constraints. There are no other toilet rooms in this building.
- No elevator Because East Building is not served by its own elevator the basement and second floors are difficult to get to for anyone needing an accessible route. The only accessible routes to these floors require users to exit East Building and use the elevators in the adjoining North and the Tower buildings at the second and third floor. There are no signs indicating accessible routes and no instructions on how to follow them in the building, on the website or in print materials.

In order to facilitate the organization of key building recommendations in the following section, Key Building Issues have been grouped under the following headings:

- A-Signage & Wayfinding
- **B-Accessible Route**
- **C-Protruding Objects**
- D-Doors
- E-Stairs and Handrails
- F-Toilet Rooms
- G-Sinks
- **H-Drinking Fountains**
- **I-Assitive Listening Devices**
- J-Lockers, Furniture and Equipment
- K-Ramps
- L-Elevators
- M-Areas of Rescue Assistance

#### **KEY RECOMMENDATIONS**

MassArt's current plans indicate that East Building will become part of the future Center for Design and New Media, a project that will require major reconfiguration of the existing space. This project is slated to be realized within the next five years and is likely to exceed cost thresholds which will trigger accessibility requirements under the MAAB, as explained in the Executive Summary. The accessibility issues noted above could be expected to be addressed through this planned renovation and the South Building Center for Contemporary Arts renovation. The MAAB will require these projects to include: installation of elevators to all floors, provision of accessible toilet rooms on all floors, improvements to visibility of the existing accessible public entrance, installation of a TTY telephone, and replacement of drinking fountains on each floor with high-low type.

The following key recommendations should be implemented to improve program accessiblity, safety, and user experience. Recommendations listed under the categories of Operational Improvements and Small Maintenance Projects can and should be implemented independent of the planned renovations. Recommendations for Capital Improvements Projects may duplicate work expected to be accomplished through these renovations are indicated as such and are followed by interim recommendations intended to help the college achieve the greatest level of accessibility even while awaiting the major renovation.

Additional technical data to support the implementation of all recommendations may be found in Part 4-Building Issues and Part 5-ADA and MAAB References.

**Building Summary** 

**C-EAST BUILDING** 

changes that can be enacted at minimal cost, could be completed within 90 days, and will require ongoing maintenance and supervision. Improve public access: Develop and implement policies and procedures so that people with disabilities are accommodated, including but not limited to policies and procedures concerning public notifications, ticketing, assistive listening devices, and emergency egress plans.

#### Maintain accessible routes and paths of travel:

Develop and implement a plan to ensure staff, faculty, and student compliance in maintaining a 36" min. wide aisle throughout the building and especially at accessible routes, amenities, and circulation paths.

Maintain accessible door clearances: Develop and implement a plan to ensure staff, faculty and student compliance in maintaining furniture- and obstruction-free areas around doors and openings. At stairs where door swings overlap landings the door should be put on maglocks so that it can remain open but can close in an emergency, or a vision light should be installed that starts at 43" AFF so that people on the stair and going into the stair can see each other and so avoid injury.

**SMALL MAINTENANCE PROJECTS** - Projects that will require planning, may involve outside contractors, may be expected to be absorbed by an annual maintenance budget, and could take up to a year to be completed.

Remove protruding object hazards: Along accessible routes and paths of travel, relocate, recess, or provide protective barriers for objects that protrude more than 4" into the path, are higher than 27" AFF, and that may not give the minimum headroom of 80" AFF. This includes: wood vices, printing tables, hanging outlets, tel/data boxes, drinking fountains, display cases, and emergency fire equipment. Attention should also be paid to under-stair areas.

**Maintain accessible doorways:** Develop and implement a comprehensive maintenance program and

**NOTE**: This survey was carried out during daylight hours over the summer vacation period, as a result classes, performances, exhibitions and events were not in session. Actual use of space, quality of acoustics, and lighting conditions at night in all spaces were unable to be verified. Floor slipperiness in wet weather conditions and use of temporary mats was also not observed. These are areas worth further study.

schedule to check and adjust doors so that the necessary door opening force for interior doors is less than 5lb and less than 15lb for exterior doors.

**Controls:** Reinstall controls and pulls that are higher than 48" AFF. especially emergency shutoffs and emergency showers. Maintain clear space around them so they can be reached.

**Replace door knob hardware:** For doors along accessible routes replace existing door knobs with lever sets. Pay special attention to emergency exits.

Modify stairs & handrails: For stairs that are part of an egress route install new handrails that are 34-36" above the nosing, with a circular cross section of 1 1/2" diameter, and 12" rail extensions at the top and bottom of the stair on both sides.

Replace or modify sinks to be accessible: Replace at least one sink with a sink that meets 2010 ADA Standards in each of the Woodworking and the Prntmaking rooms. At the screenprinting wash area modify the sink to allow for knee and toe space.

Provide accessible drinking fountains: For people that have difficulty bending replace the existing drinking fountains on the accessible route with a High-Low type, or add an additional drinking fountain with a spout between 38" and 43" AFF or add a cup dispenser making sure that the dispenser doesn't stick out more than 4" from the wall and is mounted such that the cups are dispensed at a height of 48".

Provide accessible furniture, fixtures, and equipment: As furniture and equipment is upgraded and replaced, make sure that 5% of all items but not less than one should allow an individual with disabilities to use it. Make sure that work surfaces and sinks are at 34" AFF, with knee spaces at least 27" AFF, 30" wide and 19" deep, and make sure that controls are located within accessible reach ranges. Adjustable casework and a few low tables would supplement the counter top areas and provide additional space for equipment for multiple users.

**CAPITAL IMPROVEMENTS PROJECTS** - Projects that will require significant planning, will involve outside contractors, will require a substantial capital outlay, and may take 1-5 years to complete.

As part of a comprehensive campus-wide wayfinding program create a signage system: Design and install a signage system that includes ADA Facilities and Safety signs; Room Designations and Directional and Informational Signs; and Wayfinding signage and Directories. Design all information to be accessible and predictable across physical, print, and digital environments in order to ensure legibility and to support branding strategies. Signs shall meet 2010 ADA standards for height and location and use the International Symbol of Accessibility. Signs indicating ADA non-accessible entrances shall be placed to avoid backtracking.

Directories at each floor level should indicate the location of all ADA accessible amenities.

ADA Facilities and Safety signs should include:

- 2010 ADA standard compliant signs with directions to the nearest ADA compliant amenity for all non-compliant amenities such as toilet rooms, telephones, drinking fountains, and exits that are on an accessible route.
- 2010 ADA standard compliant signs for exit signs at doors, exit passageways, exit discharge, and exit stairways.
- Permanent emergency egress plans at ends of corridors.
- A 2010 ADA compliant sign with the International Symbol of Accessibility at the accessible entrance on Huntington Avenue.

Provide accessible toilet rooms [Center for Design and Media Renovation]: Because existing conditions will make the renovations of all existing toilet rooms technically infeasible, MassArt should instead:

 Ensure that at least one new ADA accessible, single-user toilet room along an accessible route is created for each floor.

Interim recommendation: Until renovations are complete, design and install ADA compliant signs to direct users to the nearest accessible toilet room even if it is in another building.

Install elevators [Center for Design and Media Renovation]: Purchase and install a passenger elevator that will provide access to the public galleries and all other floors and that can serve as a code-compliant egress elevator.

Interim recommendation: Until renovations are complete, design and install ADA compliant signs to direct users to the nearest accessible elevator, and from the elevator to all program areas within East Building.

Create areas of rescue assistance: If this building remains unsprinklered and because there are no existing accessible means of egress provide fire-rated spaces adjacent to the 2nd and 3rd floor stairwells where people unable to use the stairs can go to register a call for assistance and wait for evacuation. If accessible egress elevator is installed these areas will not be necessary.

Interim recommendation: Until renovations are complete, train staff and inform students on emergency evacuation procedures as part of an emergency action plan for people unable to use egress stairs. **C-EAST BUILDING** 

# **Five-Year ADA Compliance Plan**

			Plan to improve compliance with the				
KEY BLD. ISSUES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*		OMMENDED COMPLETION DATE 2012 2013 2014 2015 2016	ADA. The plan distinguishes between recommendations to improve ADA compliance, and recommendations to improve safety & user experience.
Α	As part of a comprehensive campus-wide wayfinding program - Create and install the following ADA and MAAB compliant signs:	All floors	2010 ADA Standards Chap. 216 Signs & Chap. 703.1,703.2,	\$50/temp sign			SYMBOL KEY
	A1 - ADA Facilities & Safety - Create and install signs for accessible facilities & safety  SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Provide a 2010 ADA compliant sign with the International Symbol of Accessibility at the accessible entrance on Huntington Avenue.  For amenities that are not accessible provide signs with directions to the nearest ADA compliant amenity such as toilet rooms, telephones, drinking fountains, entrances, exits and egress routes that are on an accessible route.  Make sure that these signs meet 2010 ADA Standards for height and location, and that they use the International Symbol of Accessibility. Signs indicating ADA compliant entrances should be placed to avoid backtracking.  Ensure that all ADA compliant amenities are noted on any directories at each floor level.  SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Provide 2010 ADA Standards compliant signs for exit signs at doors, exit passageways, exit discharge points, and exit stairways. Consider installing permanent emergency egress plans throughout the building at ends of corridors, and at stairs. Also, verify that all current emergency signs are placed correctly and are not blocked from view.  CAPITAL IMPROVEMENT: This signage should be installed as soon as possible but should be coordinated with the design for the campus-wide wayfinding program. Ongoing (this will require periodic updating).		&703.5 & MAAB 41	\$150/sign includes installation but not design fees			Recommendations to Improve ADA Compliance  Operational Improvement  Small Maintenance Project  Capital Improvement  Recommendations to Improve Safety & User Experience  Operational Improvement
	<b>A2 - Room Designation, Directional &amp; Informational</b> SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Create and install signs for all permanent facilities and room locations, directional signage, and Informational signage, remove conflicting room numbering. Ongoing (this will require periodic updating).	All floors	2010 ADA Standards Chap. 216 Signs & 703 & MAAB 41	\$150/sign includes in- stallation but not design fees			Small Maintenance Project  Capital Improvement
	A3 - Wayfinding & Directories-CAPITAL IMPROVEMENT: To improve safety and user experience consider creating directories that improve the ability to navigate through the building. The directories should be designed so that they have characters and contrast levels that allow them to be easily read by a person with low vision in and at low light levels they should also be mounted so that the top most characters can be read while sitting.  Ongoing (this will require periodic updating).	All elevators, lifts and stairs		\$1,500/directory includes installation but not design fees	11		
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 a for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs a	by unforseen existing cond				Massachusetts College of Art and Do	esign ADA Compliance Plan 2011

**NOTES ABOUT THIS CHART** 

This chart presents a Five-Year Action Plan to improve compliance with the

		C-EAST BUILDING					
KEY BLD. ISSUES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*		OMPLETION DA 2015	This chart presents a Five-Year Action
В	Accessible Routes - Maintain accessible routes and paths of travel OPERATIONAL: Develop and implement a plan to ensure staff, faculty, and student compliance in maintaining a 36" min. wide aisle throughout the building and especially at accessible routes, amenities, and circulation paths. Ongoing.	All floors	2010 ADA Standards Chap. 402	\$25/hr staff	$\Theta$		recommendations to improve ADA compliance, and recommendations to improve safety & user experience.  SYMBOL KEY
С	<b>Protruding Objects - Remove protruding object hazards:</b> OPERATIONAL/SMALL MAINTENANCE: Along accessible routes, relocate, recess, or provide protective barriers for objects that protrude more than 4" into the path, are higher than 27" AFF, and that may not give the minimum headroom of 80" AFF. This includes but is not limited to: shelving, drinking fountains, and emergency fire equipment. Attention should also be paid to under-stair areas. Prioritize for the most hazardous objects. Ongoing	All floors	2010 ADA Standards Chap. 204 Protrud- ing Objects Chap. 307	\$25/hr staff			Recommendations to Improve ADA Compliance
D	Doors D1 - Door Clearance - Maintain accessible doorways OPERATIONAL: Develop and implement a plan to ensure staff, faculty and student compliance in maintaining furniture- and obstruction-free areas around doors and openings.	All floors	2010 ADA Standards Chap. 204,206.1 Signs & Chap. 404	\$25/hr staff	$\Theta$		Small Maintenance Project
	If exit doors are not accessible provide 2010 ADA Standards compliant signs to redirect to nearest accessible exit door.  SMALL MAINTENANCE: <b>Maintain accessible door clearances</b> : Develop and implement a plan to ensure staff, faculty and student compliance in maintaining furniture- and obstruction-free areas around doors and openings. At stairs where door swings overlap landings the door should be put on maglocks so that it can remain open but can close in an emergency, <b>or</b> a vision light should be installed that starts at 43" AFF so that people on the stair and going into the stair can see each other and so avoid injury.						Capital Improvement  Recommendations to
	<b>D2 - Door Opening Force - Maintain accessible doorways:</b> OPERATIONAL: Develop and implement a comprehensive maintenance program and schedule to check and adjust doors so that the necessary door opening force for interior doors is 5lbs. max. and 15 lbs. max. for exterior doors. Ongoing	All interior doors on an accessible route	2010 ADA Standards Chap. 309 Operable parts & Chap. 404 Doors, Doorways & Gates	\$25/hr staff			Improve Safety & User Experience
	<b>D3 - Door Hardware - Replace door knob hardware</b> SMALL MAINTENANCE: For doors along accessible routes replace existing door knobs with lever sets. Ongoing.	All interior doors on an accessible route	2010 ADA Standards Chap.309	\$400/lever set			Operational Improvement  Small Maintenance Project
E	Stairs & Handrails - Modify stairs & handrails  SMALL MAINTENANCE: For stairs that are part of an egress route install new handrails that are 34-36" above the nosing, with a circular cross section of 1 1/2" diameter, and 12" rail extensions at the top and bottom of the stair on both sides.  Modify nosings so that they do not have more than a 1/2" overhang. Consider using an integrated nosing and tread.	Stairs - all floors	2010 ADA Standards Chap 504,505	\$600/Stair run			Capital Improvement
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 a for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs a	by unforseen existing con					

		C-EAST BUILDING				TION DATE	NOTES ABOUT THIS CHART																						
KEY BLD. ISSUES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*			2015 2016	This chart presents a Five-Year Action Plan to improve compliance with the ADA. The plan distinguishes between																					
F	Toilet Rooms - Provide accessible toilet roomsor redirect to accessible Toilet Room.  CAPITAL IMPROVEMENT: Create at least one new accessible Single-User Toilet Room on each floor.  Interim recommendation	All floors	2010 ADA Standards Chap.213 & 603,604,605,606 MAAB 30.8, 30.7.3	\$5000- 10,000/Toilet Room				recommendations to improve ADA compliance, and recommendations to improve safety & user experience.  SYMBOL KEY																					
	Until renovations are complete provide 2010 ADA Standards compliant signs to direct users to nearest ADA Accessible Toilet Room even if it is in another building.							Recommendations to																					
G	Classroom sinks - Replace or modify sinks to be accessible:  SMALL MAINTENANCE: Replace at least one sink with a sink that meets 2010 ADA Standards in each of the Woodworking and the Prntmaking rooms. At the screenprinting wash area modify the sink to allow for knee and toe space	Woodworking, Print- making Rooms	2010 ADA Standards Chap.212,& 606	\$1,000/sink				Improve ADA Compliance																					
		All G	2040 ADA CI	4.000/				Operational Improvement																					
Н	Drinking Fountains - Replace or modify drinking fountains to be accessible SMALL MAINTENANCE: For people that have difficulty bending replace the existing drinking fountains on the accessible route with a High-Low type, or add an additional drinking fountain with a spout between 38" and 43" AFF or add a cup dispenser making sure that	Chap-307,602, and CMR 248 Plumbing Code	Chap-307,602, and CMR 248 Plumbing	Chap-307,602, and CMR 248 Plumbing fou	Chap-307,602, and CMR 248 Plumbing four	Chap-307,602, and CMR 248 Plumbing founta		Chap-307,602, and CMR 248 Plumbing for	Chap-307,602, and CMR 248 Plumbing	Chap-307,602, and CMR 248 Plumbing	Chap-307,602, and CMR 248 Plumbing fountain	CMR 248 Plumbing	Chap-307,602, and CMR 248 Plumbing	Chap-307,602, and CMR 248 Plumbing	Chap-307,602, and CMR 248 Plumbing f	Chap-307,602, and CMR 248 Plumbing fou	Chap-307,602, and CMR 248 Plumbing for	Chap-307,602, and CMR 248 Plumbing fou	\$4,800/ Drinking fountain				Small Maintenance Project						
	the dispenser doesn't stick out more than 4" from the wall and is mounted at a height no greater than 48" to where the cups are dispensed from. Make sure that cups are refilled frequently. Provide at least one accessible drinking fountain per floor.							Capital Improvement																					
Ι	N/A																												
J	Lockers & Furniture - Provide furniture, fixtures, and equipment that are accessible  SMALL MAINTENANCE: Modify 5% or no fewer than 1 locker on each of the floors 1 and 2	All	2010 ADA Standards 225,226	\$dependent on require- ments				Recommendations to																					
	to meet ADA standards reach ranges and operable parts. Modifications include lowering shelves to within reach ranges, and providing locks that don't require tight grasping, pinching or twisting of the wrist. If modifications cannot be made replace locker with an ADA compliant version. Ongoing  CAPITAL IMPROVEMENT: Purchase adjustable furniture to add flexibility and functionality to																												Improve Safety & User Experience
	rooms. Ongoing Purchase appliances and equipment that have controls and operable parts that comply with ADA Standards 2010, 208 and 309. Ongoing							Operational Improvement																					
K	Ramps & Handrails N/A							Small Maintenance Project																					
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 a for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs a	by unforseen existing cond						Capital Improvement																					

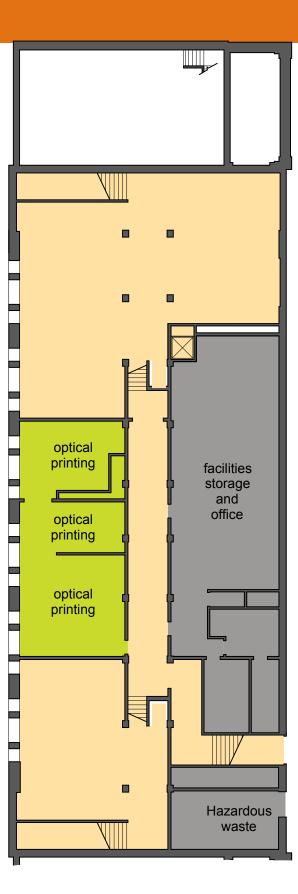
					RECC	MMEN	DED C	OMPLETION	NOTES ABOUT THIS CHART	
LD. ES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*	2011	2012	2013	2014 201	5 2016	This chart presents a Five-Year Actio Plan to improve compliance with the ADA. The plan distinguishes between
•	Elevators - Consider installing new elevators  CAPITAL IMPROVEMENT: Elevators are not required but would improve accessibility to all floors. In a renovation or improvement plan the installation of elevators should be considered a priority. The ADA non-compliant lift requires renovation. New regulations require that lifts no longer require assistive measures and keys. Modify lift to comply with new regulations.									recommendations to improve ADA compliance, and recommendations to improve safety & user experience.  SYMBOL KEY
	Interim recommendation: Until renovations are complete, design and install ADA compliant signs to direct users to the nearest accessible elevator, and from the elevator to all program areas within East Building.									Recommendations to Improve ADA Compliance
	Areas of Rescue Assistance - Create areas of refuge assistance CAPITAL IMPROVEMENT: If this building remains unsprinklered and because there are no existing accessible means of egress provide fire-rated spaces adjacent to the 2nd and 3rd floor stairwells where people unable to use the stairs can go to register a call for assistance and wait for evacuation. (If accessible egress elevator is installed these areas will not be necessary in the renovation.)	2nd & 3rd floors	MAAB (521 CMR) Areas of Rescue As- sistance 20.12 ADA 2010 Standards Areas of Refuge	dependent on installation of sprinklers		$\Theta$				Operational Improvement  Small Maintenance Project
	Interim recommendation: OPERATIONAL: Until renovations are complete, train staff and inform students on emergency evacuation procedures as part of an emergency action plan for people unable to use egress stairs.									Capital Improvement
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 a for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs a	by unforseen existing co								
										Recommendations to Improve Safety & User Experience
										Operational Improvement
										Small Maintenance Project
										Capital Improvement

# **C-EAST BUILDING - Basement**

# **Building Issues**

NORTH BUILDING
NO ACCESS

COURTYARD



This Basement is not included in this report. From the review of the plans it is not accessible and all rooms were not available to be viewed. This space predominantly is used as facilities storage and office space.

**GYM BUILDING** 

COLOR KEY

Circulation
Services
Media
Graduate
Fine Arts
Arts Education
Toilet Rooms
Administration
Public Lecture/Gallery
Studio Foundation
Design

Critical Studies

Student Services

ISSUE

FLOOR LOCATION

LOCATION #

Recommendations to Improve

Operational Improvement

Small Maintenance Project

Capital Improvement

Operational Improvement

Small Maintenance Project

Capital Improvement

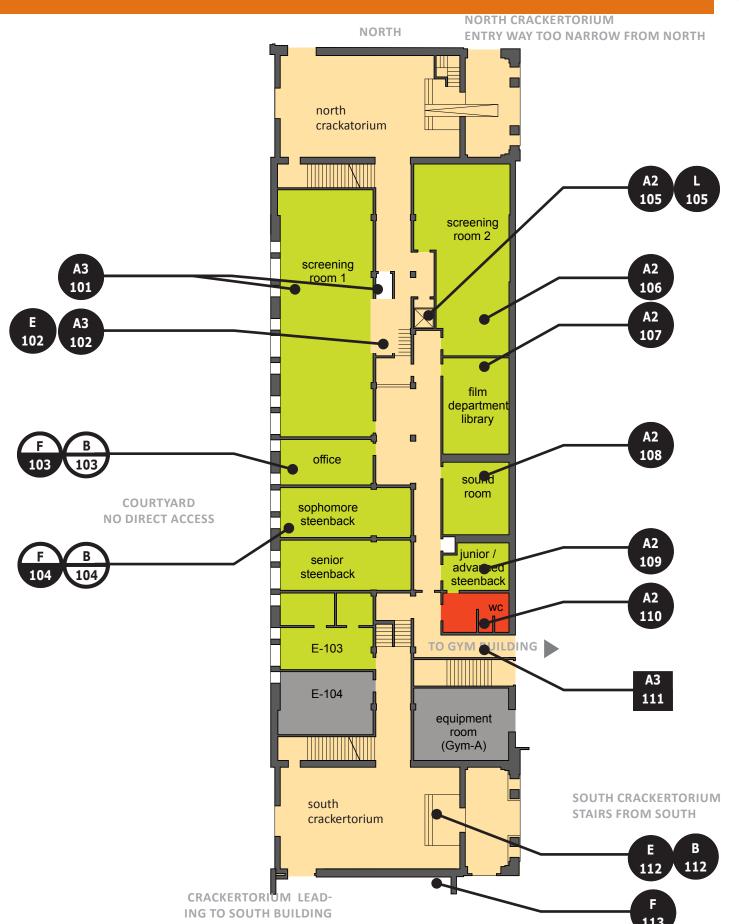
Recommendations to Improve Safety & User Experience

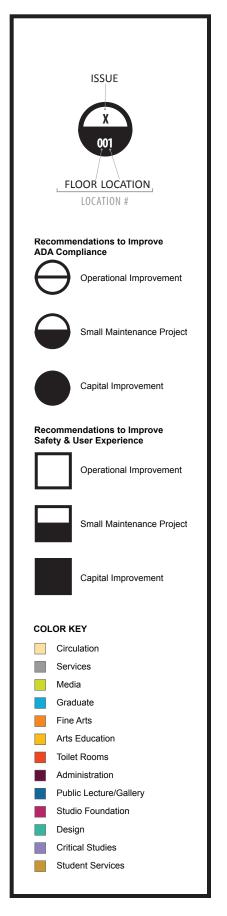
**ADA Compliance** 

Basement - Summary Plan



# C-EAST BUILDING | 1st Floor - Building Issues continued





# 1st Floor Summary Plan

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# **Building Issues continued**

# C-EAST BUILDING -1st Floor | A - Signage

# A1\_Signs - ADA Facilities & Safety



**LOCATION | 105** 



**LOCATION | 101** 

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE:

Advisory 703.5.1 Finish and Contrast. Signs are more legible for persons with low vision when characters contrast as much as possible with their background, preferably 70%. Additional factors affecting the ease with which the text can be distinguished from its background include shadows cast by lighting sources, surface glare, and the uniformity of the text and its background colors and textures.

# **Signs - ADA Facilities and Amenities**

The Toilet Rooms, entrances, and telephones are not ADA compliant and do not have signs with directions to the nearest ADA compliant ones.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL PROJECT: Provide ADA compliant signs with directions to the nearest ADA compliant amenity for all non-compliant amenities that are required to be ADA compliant such as Toilet Rooms, entrances, and telephones and that are on the accessible route. Ensure that these signs are mounted at the correct height and location and use the International Symbol of Accessibility. Signs indicating ADA compliant entrances should be placed to avoid backtracking.

CAPITAL IMPROVEMENT: Ensure that all ADA compliant amenities are noted on the Directories on each floor level.

# **Signs - Exit Doors & Passageways**

CAPITAL IMPROVEMENT Braille and tactile ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways.

[See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE:

Implement an overall inspection of fire safety signs making sure they are ADA and NFPA compliant, are lit if required and are in the correct locations according to bulding code.

See section 103.2.13.6 of the International Building Code(200 edition) or section 107.7 of the International Building Code (203 edition)

### Notices height

Policy notices are posted too high for a seated person or a person of a short stature.

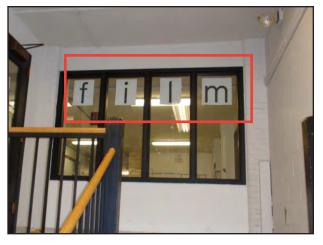
### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Ensure that notices and policies that students are required to read are posted no greater than 48" AFF to the middle of the notice and that the lettering is easy to read

# A2\_Signs - Room Designation, Directional, Informational



**LOCATION | 10** 



**LOCATION | 102** 



LOCATION | 103

# **Signs - Designation Signs**

Designation signs are missing or are not ADA compliant. There are no signs on the Storage Room doors between the toilet rooms. This could cause confusion in an emergency situation.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: All permanent rooms must have ADA compatible room designation signs. Rooms that do not have room numbers lead to confusion especially in an emergency situation. Provide ADA compliant signs on the latch side of the door mounted at 48" min AFF. to the baseline of the tactile characters on signs and 60 inches maximum A.F.F. or ground surface, measured from the baseline of the highest tactile character. If there is no room on the latch side place signs on wall perpendicular to the latch or on the door as long as the person reading the sign tactiley will not be injured if the door is opened.

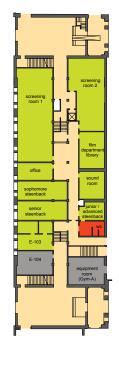
[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

Where a directional sign is required, such as thresholds to buildings it should be located to minimize backtracking. In some cases, this could mean locating a sign at the beginning of a route.

CAPITAL IMPROVEMENT as part of the campuswide wayfinding program ensure that <u>all</u> floors have signs that indicate floor level. These signs should always be located adjacent to stairs and they should be able to be seen from inside the elevator.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE:

Consider providing permanent egress maps at stairs and elevator lobbies on all floors. This will help occupants to navigate their way out of the building in case of emergency.



# **B** Accessible Routes



**LOCATION | 105** 



**LOCATION | 104** 



**LOCATION | 105** 

# The following issues occur many times throughout the floor.

### **Accessible Aisle Obstruction**

Aisles and pathways through rooms and in accessible routes are obstructed by furniture, equipment and other objects.

Aisles and paths are not defined creating egress safety and tripping hazards in the accessible route. Wires are run across floors.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

Controls are blocked and cannot be reached due to obstructions.

Lift is too small and requires a key and assistance.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear space through rooms, spaces and accessible routes at all times.

# **Counter Height**

Counter is too high at 35 1/2".

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Counter could be lowered to 34" or arrangements for assistant to come to the door would be acceptable program access.



LOCATION | 100

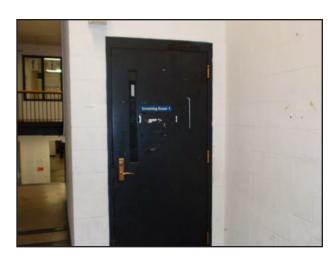
# D1 & 2,\_Doors



**LOCATION | 108** 



LOCATION | 103



LOCATION | 101

# **Building Issues continued**

# C-EAST BUILDING -1st Floor - B - Accessible Route & D-1/D-2 - Doors

### **Door - Clearances**

Furniture or objects blocks door clearances.

[See Appendix A -2010 ADA Standards 404.2.8 Door Closers]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**OPERATIONAL: Remove all obstructions from around entrances and doorways.

If a door is to be kept open do not use heavy object on the floor that become tripping hazards and accessible route obstructions. Provide a doorstop mechanism that doesn't cause and obstruction such as examples below.

# **Door - Closer Adjustment**

Doors with closers have door opening forces that are greater than 5lbs, this is too heavy for easy opening and means that the door closes too fast to be able to enter easily. This could cause delay in an emergency.

[See Appendix A -2010 ADA Standards 404.2.8 Door Closers]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Create a comprehensive maintenance program and schedule to check and adjust all interior doors so that they have an opening

all interior doors so that they have an opening pressure that doesn't exceed 5 lbs. .

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE:

OPERATIONAL: Ensure that areas beyond fire doors have clear egress route

# ISSUE B

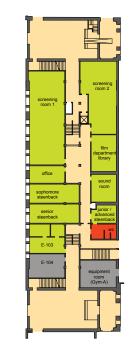
# Operational

Implement plan to maintain 36" min. clear areas through accessible routes and paths.

### ISSUE D1 & D2

# Operational

Implement plan to maintain clear areas around doors and adjust door closing pressures to achieve correct opening forces.



# **E\_Stairs & Handrails**



LOCATION | 101a



LOCATION | 101b



LOCATION | 10 East/Gym connection

# The stairs on all floors have similar issues.

# Exit signs, designations signs

There are no signs describing the floor level that you are on.

There are no ADA compliant exit signs indicating an exit or emergency egress.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

Provide ADA compliant signs at stair wells indicating floor level. Ensure that these signs are mounted at the correct height and location.

Provide ADA compliant exit signs Ensure that these signs are mounted at the correct height and location.

# **Stair - Handrails**

Handrails are either missing or ADA non-compliant for size and shape.

[See Appendix A -2010 ADA Standards 504.5 Handrails

### Hand rails - Dimension

 Stair handrails do not comply for dimension of handrail.

[See Appendix A -2010 ADA Standards 505.7.1 Handrail cross section]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

 Handrail gripping surfaces with a circular cross section shall have an outside diameter of 1¼ inches min and 2 inches max.

# **Hand rails - Continuous Rail**

 There is no continuous handrail on the inside switchback

[See Appendix A -2010 ADA Standards 505.3 Continuity]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Modify existing handrail to be continuous.

# **Hand rails - Extensions**

There are no top and bottom handrail extensions.

[See Appendix A -2010 ADA Standards 505.10.2 & 505.10.3 Handrail Extensions]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Re-install handrail with extensions.

# Stair - Nosing

The stairs have nosings that are greater than 1" and are tripping hazards

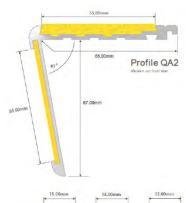
[See Appendix A -2010 ADA Standards 504.5 Nosings

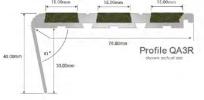
**Building Issues continued** 

C-EAST BUILDING -1st Floor - E - Stairs & Handrails

### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

MAINTENANCE: Install treads that will cover nosing overhang see diagram. For additional safety consider an edge strip with an integrated photoluminescent strip that glows in the dark.







LOCATION | 112 Crackertorium

# screening room 2 screening room 2 screening room 2 screening room 1 screening room 2 screening room 3 screening room 4 screen

# F\_Toilet Rooms



LOCATION | 113a



LOCATION | 113b



LOCATION | 113c

# **Toilet Rooms**

The Toilet Room on this floor is not compliant because it doesn't have the required maneuvering clearances. Substantial cost would be required to make it compliant.

There are other toilet rooms at the South Crackertorium. These toilet rooms are also not ADA compliant for issues such as toilet placement, height, flush control location, sink plumbing not covered, flooring, grab bar location. But, most importantly, the entrance and maneuvering clearances are not correct and would require extensive renovations. This could be addressed as part of the Design Center Renovation.

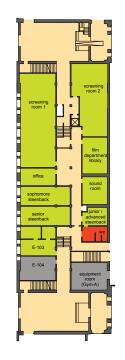
In the interim at each non-compliant Toilet Room provide ADA compliant signage with directions to the nearest ADA compliant Toilet Room (which are in North building adjacent to Pozen). Ensure that these signs are mounted at the correct height and location.

# **Building Issues continued**

# **C-EAST BUILDING -1st Floor - F-Toilet Rooms**

# **H\_Drinking fountains**

There are no drinking fountains on this floor. Consider installing a High-Low Drinking fountain as part of the Design Center Renovation. ensure that there are the required clearances and that it is placed in a location on an accessible route but not protruding into the route.



# **Building Issues continued**

# C-EAST BUILDING -1st Floor - J-Furniture & L Lifts

# **J** Furniture



LOCATION | 104a



LOCATION | 104b



LOCATION | 104c

### Furniture

Specialized equipment are not compliant for reach ranges for controls and operable parts, knee space and clearances. **LOCATION | 109** 

[See Appendix A -2010 ADA Standards 308 Reach Ranges & 309 Operable Parts]

### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

Many pieces of equipment in the Film Studios are necessary. Accessible versions are not available. Students with a disability needing to use this equipment will require individual accommodations.

### **Electrical Outlets**

Outlets are under tables making them inaccessible.

[See Appendix A -2010 ADA Standards 308 Reach Ranges & 205 & 309 Operable Parts]

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

In rooms where raceways are under a tabletop they should be raised to be above the table height to make it easy for people with mobility issues. If this is not possible ensure that a multi-outlet and surge protector extensions are available to be placed on a desk if a person has difficulty in reaching or bending. Mounting outlets to the face of the desk-skirt will help with wire management and reach for all.

# Contols

Controls are obstructed or are out of reach range.

[See Appendix A -2010 ADA Standards 308 Reach Ranges & 205 & 309 Operable Parts]

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Ensure that the controls are within reach ranges of 15" and 48" AFF.



LOCATION | 104d



LOCATION | 108a



LOCATION | 108b



**LOCATION | 105** 

# Lift

This lift is not ADA compliant, requires a key and assistance and does not have the required dimensions for a motorized wheelchair. **LOCATION | 109** 

[See Appendix A -2010 ADA Standards 308 Reach Ranges & 309 Operable Parts]

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

This is the only vertical circulation allowing the 1st floor to be reached so it is necessary that it be made ADA compliant and brought up to code as soon as possible.

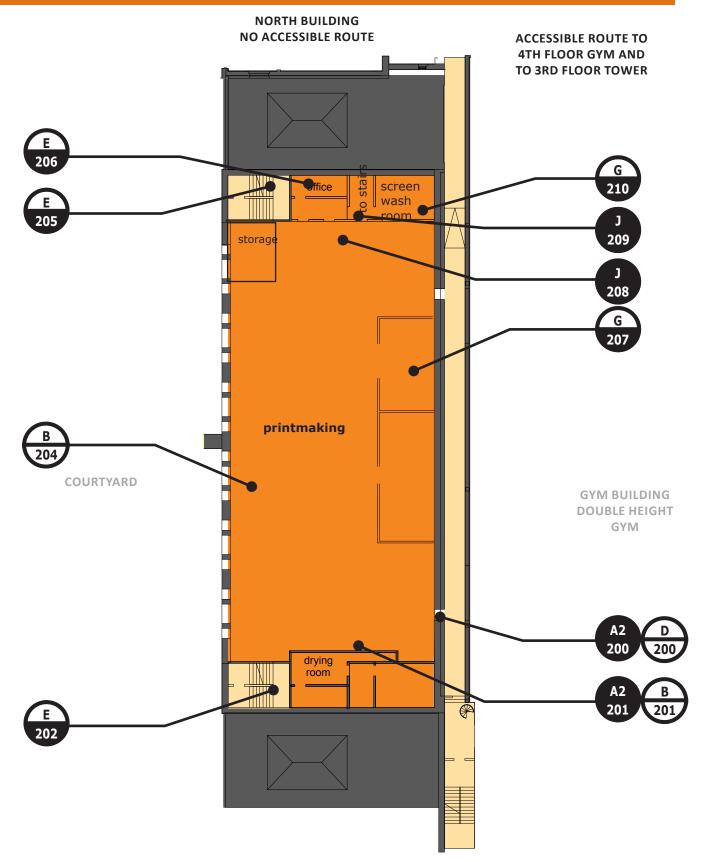
NOTE: There is a change to the Elevator Code (524 CMR). As of October 15, 2010, key switches will no longer be allowed to be installed on wheelchair lifts. All existing key switches on wheelchair lifts will have to be removed by November 1, 2011. This change will bring the elevator code into compliance with the Americans with Disabilities Act and ultimately lead to greater access for individuals who rely upon these lifts for access.

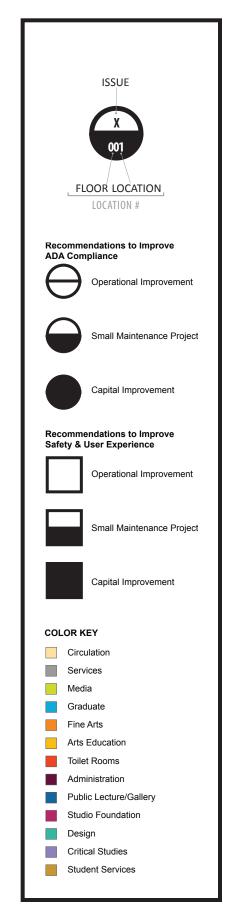


# Capital Improvement

Furniture: Reccommend modifying one or 5% of equipment and/or furniture to be ADA compliant. Acceptable to provide individualized accommodations. Ongoing Plan for purchase of one or 5% adjustable height furniture and equipment including accessible controls and operable parts that comply with 2010 ADA Standards.







2nd Floor - Summary Plan

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# **B** Accessible Routes



LOCATION | 201a



**LOCATION | 201b** 



**LOCATION | 207b** 

# The following issues occur many times throughout the floor.

# **Accessible Aisle Obstruction**

Aisles and pathways through rooms and in accessible routes are obstructed by furniture, equipment and other objects.

Aisles and paths are not defined creating egress safety and tripping hazards in the accessible route. Wires are run across floors.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

Controls emergency shut-offs and emergency showers are blocked and cannot be reached due to being out of reach range and due to obstructions.

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear space through rooms, spaces and accessible routes at all times. Ensure controls can be reached by relocating controls to within reach ranges.

# **Counter Height**

Counter is too high at 35 1/2".

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Counter could be lowered to 34" or furniture could be replaced with adjustable counters.



LOCATION | 207c

# D1 & 2,\_Doors



LOCATION | 200



LOCATION | 206a



LOCATION | 206b

# **Building Issues continued**

C-EAST BUILDING -2nd Floor - B - Accessible Route & D-1 & D-2 - Doors

### **Door - Clearances**

Furniture or objects blocks door clearances.

[See Appendix A -2010 ADA Standards 404.2.4 Door Clearances]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**OPERATIONAL: Remove all obstructions from around entrances and doorways.

# **Door - Closer Adjustment**

Doors with closers have door opening forces that are greater than 5lbs, this is too heavy for easy opening and means that the door closes too fast to be able to enter easily. This could cause delay in an emergency.

[See Appendix A -2010 ADA Standards 404.2.8 Door Closers]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Create a comprehensive maintenance program and schedule to check and adjust all interior doors so that they have an opening pressure that doesn't exceed 5 lbs. .

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE:

OPERATIONAL: Ensure that areas beyond fire doors have clear egress route.

# ISSUE B

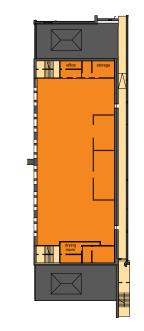
# Small Maintenance

Implement plan to maintain 36" min. clear areas through accessible routes and paths. Relocate controls to within reach ranges.

# ISSUE D1 & D2

# Small Maintenance

Implement plan to maintain clear areas around doors and adjust door closing pressures to achieve correct opening forces.



# **Building Issues continued**

# C-EAST BUILDING - 2nd Floor - G-Sinks

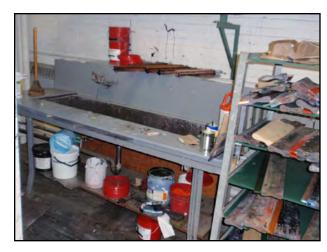
# **G\_Sinks**



LOCATION | 204a



LOCATION | 210



LOCATION | 204c

The sinks throughout Printmaking are not ADA compliant for height, clearance or knee space. There are utility sinks that are not janitorial but are required for cleaning equipment such as rollers, brushes, screens, ink, and containers for chemicals which makes their use a part of the educational experience. These sinks are not ADA compliant:

# Sinks - Height

The top of the sink is greater than 34 inches A.F.F. **LOCATION** | **202a,c,d,e** 

[See Appendix A -2010 ADA Standards

# Sinks - Clearance

The clear space around the sink is not 30" by 48" for a front approach. **LOCATION | 202e** 

[See Appendix A -2010 ADA Standards Sinks]

# Sinks - Knee space

The underside of the sink doesn't allow for knee space the screenprinting wash station shows worn areas where there is no toe clearance even for students who stand. **LOCATION** | **202a,b,c,d,e** 

[See Appendix A -2010 ADA Standards

# Sinks - Faucet

The faucets are too high and out of reach range. **LOCATION | 202d** 

[See Appendix A -2010 ADA Standards

## RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Where required install 1 or 5% ADA compliant sinks that are no higher than 34" A.F.F., and have the required knee space, faucet reach, lever type faucet handles and clear space around it.

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Where required modify 1 or 5% ADA compliant sinks. Provide enough space around the sink for a side approach and add an adjacent work counter with room for knee space. Replace the faucet with lever handles and consider adding a flexible hose to provide even greater usability.



LOCATION | 204d

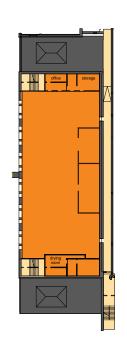


LOCATION | 204e

# ISSUE G SMALL MAINT. PROJECT

Modify sink to become more user friendly.

\$150 / sink



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# **H\_Drinking Fountains**

**No Photo** 

There are no drinking fountains on this floor.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Install a high-low drinking fountain. Locate on the accessible route in a location that does not cause it to be a Protruding Object.

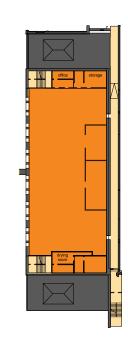
# **Building Issues continued**

# **C-EAST BUILDING - 2nd Floor - H- Drinking Fountains**

# **ISSUE H**

# SMALL MAINT. PROJECT

Install new drinking fountain \$2000/ High-Low



# **J-Furniture**



**Furniture** 

ability.

all.

structed.

**Emergency Shut-offs** 

**Emergency Equipment** 

Specialized equipment is not compliant for reach

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Many pieces of equipment in the Printshop are

necessary and ADA compliant versions are not

available. Students with a disability needing to use this equipment will require individualized academic adjustment dependent on type of dis-

Much of the machinery and equipment in

Printmaking is specialized. The following is-

sues occur many times throughout the floor.

Emergency shut-offs and controls are blocked and cannot be reached due to obstructions. and/ or are out of reach ranges. This is hazardous for

206 Accessible Routes 401, 402, 403.5.1 Clearances,

Emergency eye-wash stations (42" A.F.F.), showers (66" A.F.F.) and fire safety equipment are difficult to find or reach and/or access is ob-

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear space through rooms, spaces and accessible routes to all equipment and controls.

[See Appendix A -2010 ADA Standards

308 Reach Ranges, 309 Operable parts

[See Appendix A -2010 ADA Standards 308 Reach Ranges, 309 Operable parts]

[See Appendix A -2010 ADA Standards

308 Reach Ranges & 309 Operable Parts]

ranges for control operation, knee space and

clearances. LOCATION | 109

**LOCATION | 202** 



**LOCATION | 201** 



LOCATION | 210a

# **ACTION J-Furniture**



**LOCATION | 204** 



**LOCATION | 209** 



LOCATION | 210b

# **Storage - Lockers**

**Building Issues continued** 

Storage Lockers are not ADA compliant for height, reach range and hardware.

[See Appendix A Storage 6.1]

C-EAST BUILDING - 2nd Floor - J - Lockers & Furniture

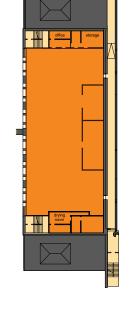
# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

CAPITAL IMPROVEMENT: At least 1 or 5% of the lockers provided should be ADA compliant. compliancy can be achieved by either modifying existent lockers on an as needed basis or replace non-compliant lockers with ADA compliant lock-

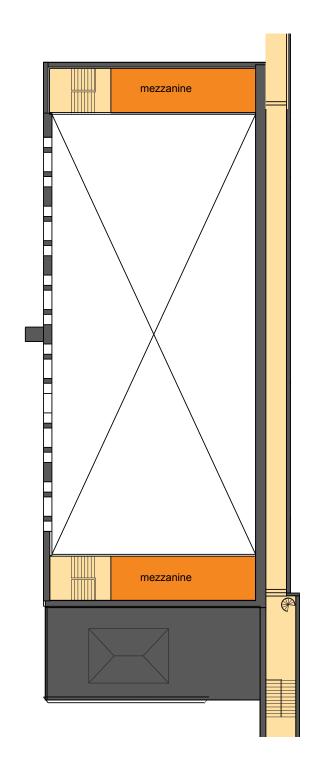
# **RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE:**

For easy orientation and wayfinding lockers should have a conspicuous numbering or alphabetized lettering identification system.





# C-EAST BUILDING | 3rd Floor - Building Issues continued





# 3rd Floor Summary Plan

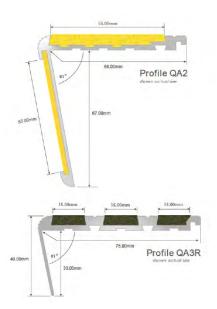
# **E** Stairs & Handrails



LOCATION | 202a



LOCATION | 202b



# The stairs on all floors have similar issues.

# Exit signs, designations signs

There are no signs describing the floor level that you are on.

There are no ADA compliant exit signs indicating an exit or emergency egress.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: Provide ADA compliant signs at stair wells indicating floor level. Ensure that these signs are mounted at the correct height and location.

Provide ADA compliant exit signs. Ensure that these signs are mounted at the correct height and location.

### Stair - Handrails

Handrails are either missing or ADA non-compliant for size and shape.

[See Appendix A -2010 ADA Standards 504.5 Handrails

# **Hand rails - Dimension**

Stair handrails do not comply with ADA handrail dimension requirements. These handrails are on egress routes.

[See Appendix A -2010 ADA Standards 505.7.1 Handrail cross section]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Handrail gripping surfaces with a circular cross section shall have an outside diameter of 1½ inches min and 2 inches max. Replace handrail.

### **Hand rails - Continuous Rail**

There is no continuous handrail on the inside switchback

[See Appendix A -2010 ADA Standards 505.3 Continuity]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**SMALL MAINTENANCE: Modify existing handrail to be continuous.

# **Building Issues continued**

# C-EAST BUILDING - 3rd Floor - E - Stairs & Handrails

# **Hand rails - Extensions**

There are no top and bottom handrail extensions.

[See Appendix A -2010 ADA Standards 505.10.2 & 505.10.3 Handrail Extensions]

### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

SMALL MAINTENANCE: Re-install handrail with extensions.

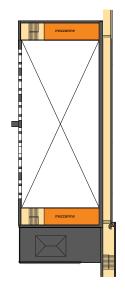
# Stair - Nosing

The stairs have nosings that are greater than 1" and are tripping hazards

[See Appendix A -2010 ADA Standards 504.5 Nosings

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Install treads that will cover nosing overhang see diagram. For additional safety consider an edge strip with an integrated photoluminescent strip that glows in the dark.



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# **D** - **Gym** Building

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# **PROJECT TEAM**

Mercedes Evans, MassArt Howie LaRosee, MassArt

Altaf Mulla, DCAM Polly Welch, DCAM

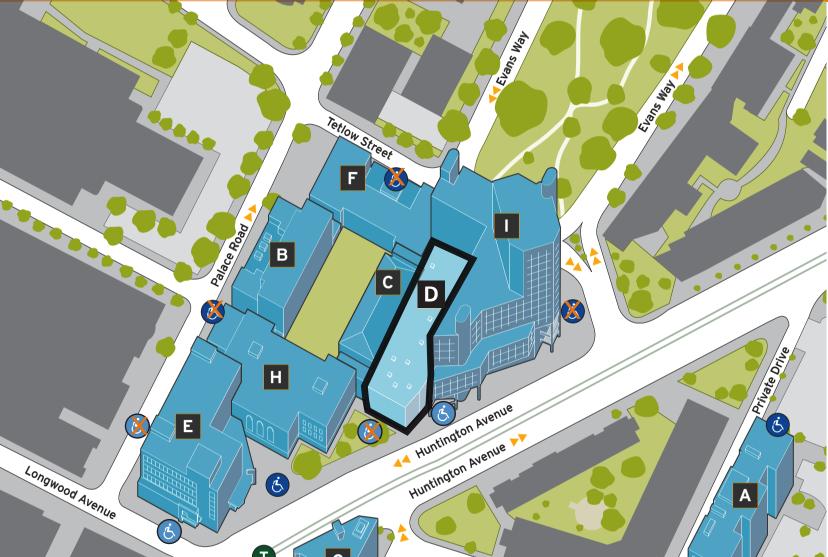
Tica deMoor, IHCD Steve Demos, IHCD Marissa Desmond, IHCD Valerie Fletcher, IHCD Erica Garfinkel Kathy Gips, IHCD Chris Hart, IHCD Ana Julian, IHCD Ivy Smith, IHCD Josh Safdie, IHCD Ruth Super, IHCD David West, IHCD

**March 2011** 









Ward Street

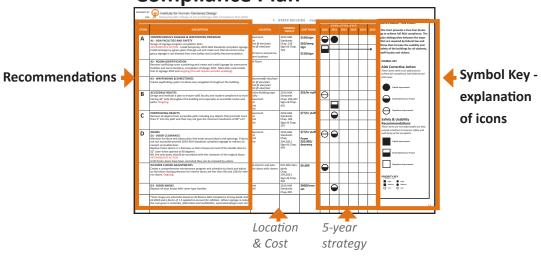
# **How to Use This Report**

# **General Comments**

This document is designed with a hierarchical structure to provide flexibility and utility for the different stakeholders that need access to this information. The report has been divided into five different sections::

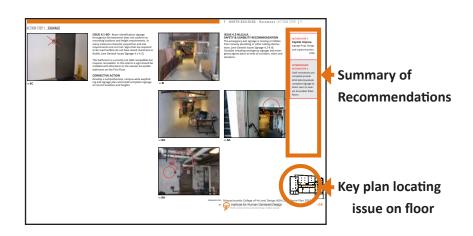
- 1] Building Summary
- 2] Five-year ADA Compliance Plan
- 3] Summary Plans
- 4] Building Issues
- 5] ADA & MAAB References

# LAYOUT 2 | Five-Year ADA Compliance Plan



This is a five-year compliance plan showing the Recommendations and their financial implications. This plan separates the ADA recommendations to improve compliance and the Safety and User Experience Recommendations.

# **LAYOUT 4** | Building Issues



This is a catalog of building issues and corresponding recommendations, organized by location. It includes citations and references to the ADA & MAAB.

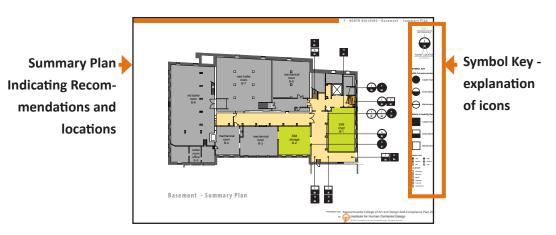
# **LAYOUT 1** | Building Summary



This is an overview narrative summarizing the major problem accessibility issues and key recommendations in D-Gym Building.

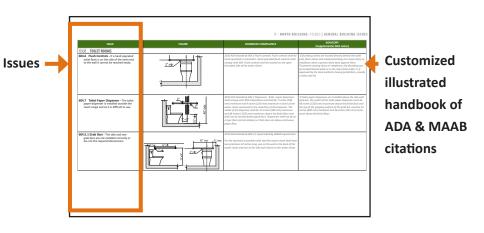
Key Recommendations have been divided into: Operational Improvements, Small Maintenance Projects and Capital Improvements reflecting the differences in expected budget, time frames and level of complexity.

# **LAYOUT 3 | Summary Plans**



The summary plans locate the recommendations and photograph locations at each floor and the site plan.

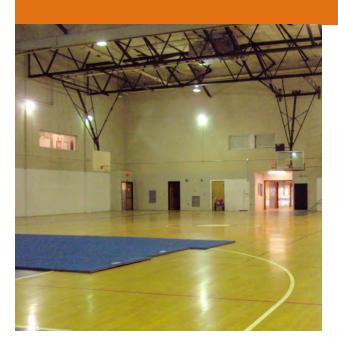
# **LAYOUT 5 | ADA & MAAB Reference**



This chart presents ADA and MAAB citations customized for this particular building. It can be used as an ADA reference handbook. The separate issues are illustrated, described and explained.



# **Building Summary**



### **BUILDING PROGRAM AREAS**

### **BASEMENT**

Woodworking Squash Courts

**1ST FLOOR - (TRIPLE HEIGHT SPACE)** 

Gym Public Safety

**3RD FLOOR - (**TRIPLE HEIGHT SPACE)
Graduate Studios

# **4TH FLOOR**

Mechanical Room Media Studies

### **BUILDING DESCRIPTION**

The Gym Building is a four-story building with a basement. The adjoining buildings are North, East and South however, there are no elevators in this building so there are few accessible routes. North is only accessible through the basement, East through the first floor and South through stairs at the basement level. The Main Entrance is at Huntington.

The Basement houses the Woodshop, **toilet rooms** and Squash Courts. The Gym and Public Safety are on the 1st Floor and are coplanar with the East building, there is no second floor but there are Graduate Studios on the 3rd Floor and Mechanical Rooms and Media Studies on the 4th floor. The 3rd and 4th floors connect to the Tower Building but at Tower the ramp does not meet ADA standards for slope.

# **KEY BUILDING ISSUES**

The Gym Building has many issues concerning program accessibility including: **toilet rooms** that aren't accessible, inadequate signage and wayfinding, lack of continuous accessible routes throughout floors, and stairs and handrails that don't meet ADA standards. In addition, South Building has the following significant barriers to accessibility:

- There are no fully compliant accessible routes to and from the Gym. The main entrance at Huntington is not ADA compliant because it only has stairs leading to it from Huntington
- The basement adjoins North Building via an ADA non-compliant ramp and has no ADA compliant Toilet Rooms. The partially compliant accessible route to the Gym and the Public Safety is via an undersized non-compliant lift in the East Building that can only be reached from the non-ADA compliant North Building entrance on Tetlow Street through the narrow North Crackertorium doorway.
- The lift requires assistance and has a key, it is too small for a motorized wheelchair, the foot rests have to be taken off the chair user has to draw their legs right into the chair.
- There is no viable accessible egress. This is the same route to the Public Safety and Security Office conse-

quently it is very difficult for a person using a mobility device to be able to visit and to get a photo ID.

• The Woodshop has accessibility issues regarding equipment and accessible routes.

All of the basement **toilet rooms**are ADA non-compliant, a person using the Woodshop and requiring an ADA compliant Toilet Room must travel over 200 feet and negotiate a non-compliant ramp/passageway to use the semi-compliant Toilet Room in the basement of the North Building or use the elevator to the ADA compliant **toilet rooms**on the first floor of the North Building adjacent to Pozen. There are no signs with directions for this route.

 The Squash Courts in the basement cannot be made ADA compliant without a major investment. The Squash courts are no longer used to play squash but are used as staging and storage areas for exhibitions, installations and as studio space for the Artist in Residence. For health and safety reasons there are many elements that should be rectified. Recommendations are that these rooms should not be occupied or used for public events until modifications are made.

In order to facilitate the organization of key building recommendations in the following section, Key Building Issues have been grouped under the following headings:

A-Signage & Wayfinding

B-Accessible Route

**C-Protruding Objects** 

**D-Doors** 

E-Stairs and Handrails

F-Toilet Rooms

G-Sinks

**H-Drinking Fountains** 

**I-Assistive Listening Devices** 

J-Lockers, Furniture and Equipment

K-Ramps

L-Elevators

M-Areas of Rescue Assistance

### **KEY RECOMMENDATIONS**

According to MassArt current plans for the Gym Building will include demolition and new construction to become the future Center for Design and New Media, a project that will require major. This project is slated to be realized within the next five years and is likely to exceed cost thresholds which will trigger accessibility requirements under the MAAB, as explained in the Executive Summary. The accessibility issues noted above could be expected to be addressed through this planned renovation, which the MAAB will require to include: installation of elevators to all floors, provision of accessible toilet roomson all floors, improvements to visibility of the existing accessible public entrance, installation of a TTY telephone, and replacement of drinking fountains on each floor with High-Low type.

The following key recommendations should be implemented to improve program accessiblity, safety, and user experience. Recommendations listed under the categories of Operational Improvements and Small Maintenance Projects can and should be implemented independent of the planned Center for Design and New Media Construction. Recommendations for Capital Improvements Projects that may duplicate work that could be expected to be accomplished through this renovation are indicated as such and are followed by interim recommendations intended to help the college achieve the greatest level of accessibility even while awaiting the major renovation.

Additional technical data to support the implementation of all recommendations may be found in Part 4-Building Issues and Appendix A-ADA and MAAB References.

**OPERATIONAL IMPROVEMENTS** - Behavioral or policy changes that can be enacted at minimal cost, could be completed within 90 days, and will require ongoing maintenance and supervision.

**Improve public access:** Develop and implement policies and procedures so that people with disabilities are accommodated, including but not limited to policies and procedures concerning public notifications, ticketing, assistive listening devices, and emergency egress plans.

**NOTE**: This survey was carried out during daylight hours over the summer vacation period, as a result classes, performances, exhibitions and events were not in session. Actual use of space, quality of acoustics, and lighting conditions at night in all spaces were unable to be verified. Floor slipperiness in wet weather conditions and use of temporary mats was also not observed. These are areas worth further study.

Massachusetts College of Art and Design ADA Compliance Plan 2011
Institute for Human Centered Design



Maintain accessible routes and paths of travel: Develop and implement a plan to ensure staff, faculty, and student compliance in maintaining a 36" min. wide aisle throughout the building and especially at accessible routes, amenities, and circulation paths.

Maintain accessible door clearances: Develop and implement a plan to ensure staff, faculty and student compliance in maintaining furniture- and obstruction-free areas around doors and openings. Training as well as notices maybe required to ensure that students, faculty and staff are aware that these routes should at all times be free of furniture and other obstructions.

**SMALL MAINTENANCE PROJECTS** - Projects that will require planning, may involve outside contractors, may be expected to be absorbed by an annual maintenance budget, and could take up to a year to be completed.

Signs for Accessible Facilities & Safety: As part of a comprehensive campus-wide wayfinding program install signs at all inaccessible facilities & elements identifying the location of accessible elements including entrance doors, toilet rooms, drinking fountains, public telephones, and egress routes. Signs should be located to avoid backtracking.

Maintain accessible doorways: Develop and implement a comprehensive maintenance program and schedule to check and adjust doors so that the necessary door opening force for interior doors is 5lbs. max. and 15 lbs. max. for exterior doors.

Remove protruding object hazards: Along accessible routes, relocate, recess, or provide protective barriers for objects that protrude more than 4" into the path, are higher than 27" AFF, and that may not give the minimum headroom of 80" AFF. This includes: shelving, drinking fountains, and emergency fire equipment. Attention should also be paid to under-stair areas. Prioritize for the most hazardous objects.

**Replace door knob hardware:** For doors along accessible routes and at accessible toilet rooms, studios, and workshops replace existing door knobs with lever sets.

**Provide accessible drinking fountains:** To benefit people of all statures and abilities at each floor re-

place the existing drinking fountains on the accessible routes with a High-Low type, <u>or</u> add an additional drinking fountain with a spout between 38" and 43" AFF <u>or</u> add a cup dispenser making sure that the dispenser doesn't stick out more than 4" from the wall and is mounted such that the cups are dispensed at a height of 48". Recess into an alcove if drinking fountain's leading edge would protrude into the accessible route more than 4".

Interim recommendation Provision of accessible drinking fountains could be rolled into the Center for Design and New Media Project until this project is complete, design and install ADA compliant signs to direct users to the nearest accessible drinking fountain even if it is in another building.

**CAPITAL IMPROVEMENTS PROJECTS** - Projects that will require significant planning, will involve outside contractors, will require a substantial capital outlay, and may take 1-5 years to complete..

Campus-wide wayfinding program: East and Gym are inconsistently labelled the discrepancy between directories, floor plans and room numbering causes confusion. The buildings are separate and are only tenuously linked. Create and install comprehensive .Wayfinding Program that includes but distinguishes between ADA, Fire and Safety and Wayfinding. Directory information and signage should be coordinated between website, marketing materials, program/event signs, egress plans and wayfinding.

Furniture, Equipment & Controls: As furniture and equipment is upgraded and replaced make sure that 5% but not less than one item should allow an individual with disabilities to use it. Make sure that work surfaces and sinks are at 34" with knee spaces at least 27" AFF 30" wide and 19" deep and that controls are within reach ranges described in Building Issues and Appendix A - ADA & MAAB References.

To support the various pieces of art equipment that a student in a wheelchair may need to use, the best solution is adjustable casework that raises or lowers for convenience. Low tables or carts also may supplement the counter top areas to provide additional space for equipment

Provide accessible toilet rooms[Design and Media Center Renovation]: Because existing condi-

tions will make the renovations of all existing **toilet rooms** technically infeasible, MassArt should instead: Abandon **toilet rooms** on all floors and create at least one new ADA compliant, Single-User Toilet Room along an accessible route on each floor. **Interim recommendation:** Until Center for Design and New Media Project are complete, design and

install ADA compliant signs to direct users to the

building such as the North Building.

nearest accessible Toilet Room even if it is in another

Provide accessible toilet rooms[Design and Media Center Renovation]: Controls: Ensure that controls that are at 48" AFF max. and maintain clear space around them so they can be reached especially in an emergency.

Areas of Rescue Assistance: Create areas of rescue assistance: (Fire protected areas where a person with mobility difficulties can call emergency services and wait to be rescued). If this building remains unsprinklered and because there are no existing accessible means of egress provide fire-rated spaces adjacent to the all stairwells where people unable to use the stairs can go to register a call for assistance and wait for evacuation. If accessible egress elevator is installed these areas will not be necessary.

Interim recommendation Until Center for Design and New Media Project are complete, train staff and inform students on emergency evacuation procedures as part of an emergency action plan for people unable to use egress stairs. Consider installing Evacuation Chairs.

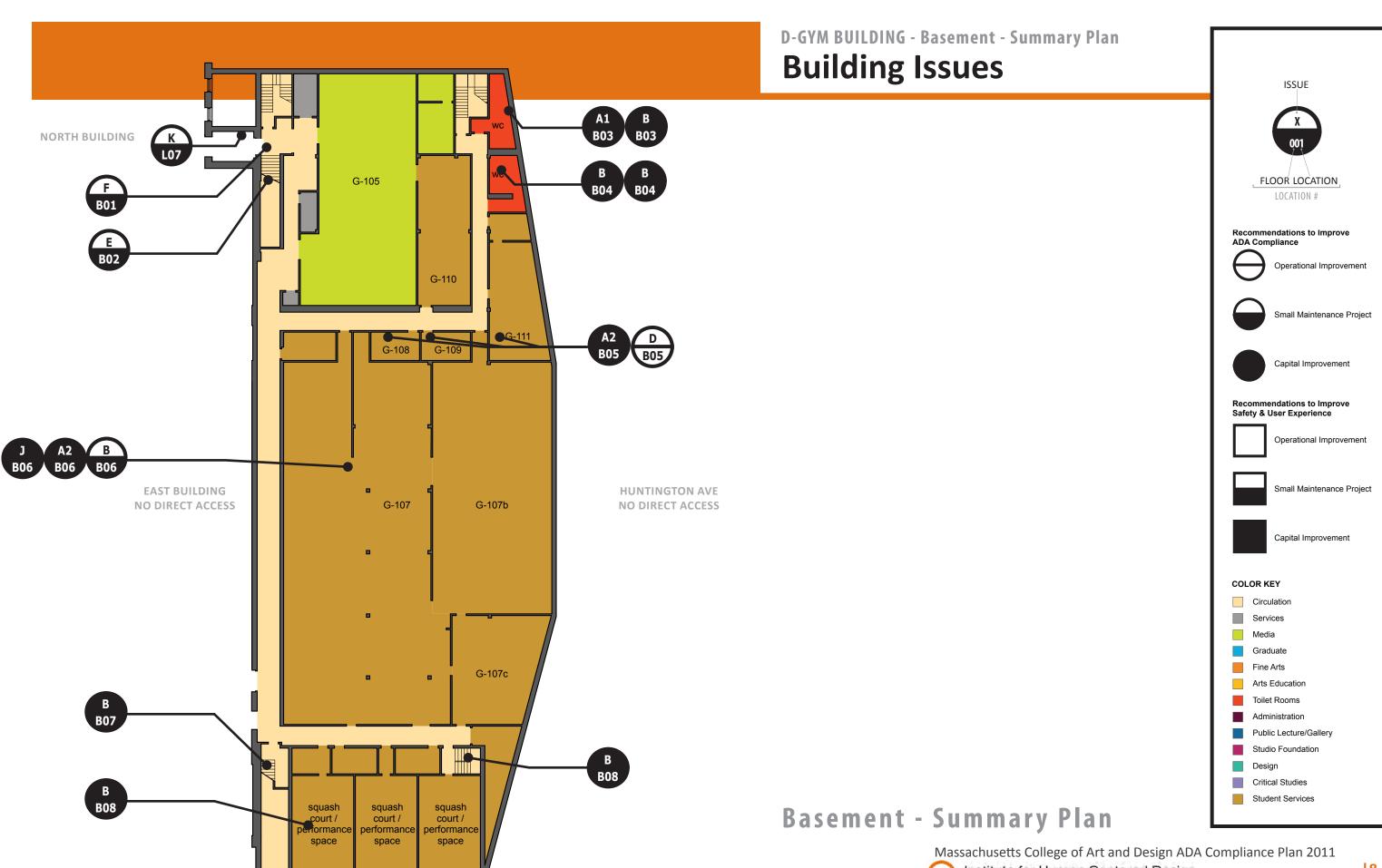
D-GYM BUILDING Five-Year	· ADA C	Compli	and	ce F	Plai	n
LOCATION	ADA & MAAB REFERENCE	COST RANGE*			DED CC <b>2013</b>	

### ADA. The plan distinguishes between TION DATE KEY recommendations to improve ADA BLDG. **KEY RECOMMENDATIONS** 2015 2016 compliance, and recommendations to **ISSUES** improve safety & user experience. All floors 2010 ADA Standards \$50/temp As part of a comprehensive campus-wide wayfinding program - Create Chap. 216 Signs & sign and install the following ADA and MAAB compliant signs: SYMBOL KEY Chap. 703.1,703.2, &703.5 \$150/sign **Recommendations to** A1 - ADA Facilities & Safety - Create and install signs for accessible facilities includes in-Improve ADA Compliance stallation but SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Provide a 2010 ADA compliant sign with not design the International Symbol of Accessibility at the accessible entrance on Huntington Avenue. fees For amenities that are not accessible provide signs with directions to the nearest ADA compliant amenity such as toilet rooms, telephones, drinking fountains, entrances, exits and egress routes that are on an accessible route. Small Maintenance Project Make sure that these signs meet 2010 ADA Standards for height and location, and that they use the International Symbol of Accessibility. Signs indicating ADA compliant entrances should be placed to avoid backtracking. Capital Improvement Ensure that all ADA compliant amenities are noted on any directories at each floor level. SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Provide 2010 ADA Standards compliant signs for exit signs at doors, exit passageways, exit discharge points, and exit stairways. Consider installing permanent emergency egress plans throughout the building at ends of corridors, and at stairs. Also, verify that all current emergency signs are placed correctly and are not blocked from view. Recommendations to CAPITAL IMPROVEMENT: This signage should be installed as soon as possible but should be **Improve Safety &** coordinated with the design for the campus-wide wayfinding program. Ongoing (this will **User Experience** require periodic updating). All floors 2010 ADA Standards \$150/sign A2 - Room Designation, Directional & Informational Signs Chap. 216 Signs & includes in-SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Create and install signs for all permanent Operational Improvement 703 stallation but facilities and room locations, directional signage, and Informational signage. Remove connot design flicting room numbering and create and install signs for all permanent facilities and fees room locations. Ongoing (this will require periodic updating). Small Maintenance Project All stairs \$1,500/direc-A3 - Wayfinding Signs & Directories Capital Improvement tory includes CAPITAL IMPROVEMENT: To improve safety and user experience consider creating direcinstallation tories that improve the ability to navigate through the building. The directories should be designed so that they have characters and contrast levels that allow them to be easily read but not design fees by a person with low vision and at low light levels. They should also be mounted so that the top most characters can be read while sitting. Ongoing (this will require periodic updating). \*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 and a factor of 1.5 has been applied to account for inflation. Costs do not reflect major structural or renovation changes that may be caused by unforseen existing conditions. Where signage is noted the cost given is for materials, fabrication, and installation. Associated design costs are not included.

**NOTES ABOUT THIS CHART**This chart presents a Five-Year Action
Plan to improve compliance with the

		D-GYM BUILDING	G   Five-Year ADA C	ompliance Sur	nmary o	ontinu	ed			
KEY BLDG. ISSUES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*	2011	2012	2013	2014	2015 2	Plan to improve compliance with the
В	Accessible Routes - Maintain accessible routes and paths of travel OPERATIONAL: Develop and implement a plan to ensure staff, faculty, and student compliance in maintaining a 36" min. wide aisle throughout the building and especially at accessible routes, amenities, and circulation paths. Ongoing.	All floors	2010 ADA Standards Chap. 402	\$25/hr staff	$\Theta$	(11111111111111111111111111111111111111	101111111111111111111111111111111111111	000000000000000000000000000000000000000	•	ADA. The plan distinguishes between recommendations to improve ADA compliance, and recommendations to improve safety & user experience.
С	Protruding Objects Remove all objects from accessible path including any objects that protrude more than 4" into the path, are higher than 27"AFF and that may not give the minimum headroom of 80" AFF	All floors	2010 ADA Standards Chap. 204 Signs & Chap. 307	\$25/hr staff	$\Theta$	-				Recommendations to Improve ADA Compliance
D	<b>D2 - Door Opening Force - Maintain accessible doorways:</b> OPERATIONAL: Develop and implement a comprehensive maintenance program and schedule to check and adjust doors so that the necessary door opening force for interior doors is 5lbs. max. and 15 lbs. max. for exterior doors. Ongoing	All floors prioritize for doors in accessible routes, toilets and classrooms	2010 ADA Standards Chap. 309 Operable parts & Chap. 404 Doors, Doorways & Gates	\$25/hr staff	$\Theta$					Operational Improvement  Small Maintenance Project
	<ul> <li>D2-Door Closer Adjustments</li> <li>Adjust all interior door closers throughout the building to not exceed opening forces of 5lbs. max. and 15 lbs. max. for exterior doors. Provide signs using the International Symbol for Accessibility with directions to the nearest accessible door, entrance or exit if they are not 2010 ADA standards compliant. Ongoing.</li> </ul>	All interior and exterior doors with closers	2010 ADA Standards Chap. 204,206.1 Signs & Chap. 404	\$25/hr staff		(01)11111111111111111111111111111111111				Capital Improvement
	D3 - Door Hardware Replace all door knobs with lever-type handles. Ongoing.	All floors	2010 ADA Standards Chap.309	\$400/lever set		0		11 111111111111111111111111111111111111		
E	Stairs & Handrails At egress routes re-install handrails or install handrails with extensions. Re-cover treads with contrasting slip resistant material. Install curved wedges to the underside of the stair nosings to create a smooth transition. Consider using an integrated nosing and tread.	Stairs - all floors	2010 ADA Standards Chap 504,505	\$600/Stair run		•				Recommendations to Improve Safety & User Experience
F	Toilet Rooms  All toilet rooms are not accessible. Renovation and reconfiguration of all toilet roomsin Gym can become part of the Design Center renovation Install at least one single-user ADA compliant toilet room would be required for each floor.  IMMEDIATE TEMPORARY Until renovations are complete provide 2010 ADA Standards compliant signs to direct users to nearest ADA accessible toilet room.	All floors	2010 ADA Standards Chap.213 & 603,604,605,606 MAAB 30.8, 30.7.3	\$10,000- \$14,000/Toi- let Room		•				Small Maintenance Project  Capital Improvement
G	Sinks  Make sure that at least one sink in each room where sinks are required is 34" high AFF max., has knee space of 27" AFF min. depth 15" and is operated by lever faucets not more than 25" reach.	Basement	2010 ADA Standards Chap.212,& 606	\$1,000/sink						
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 of for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs of	by unforseen existing con								

EY DG. JES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*	2011	2012	2013	2014	2015 20	Plan to improve compliance with th
ł	<b>Drinking Fountains</b> Where drinking fountains exist on an accessible route install High-Low ADA compliant version, and add full or half-height wing walls to create niche at all drinking fountains. This can become part of the Design Center Renovations	All floors	2010 ADA Standards Chap-307,602	\$2,500/ Drinking fountain						ADA. The plan distinguishes between recommendations to improve ADA compliance, and recommendations improve safety & user experience.
	Assistive Listening Devices & Telephones N/A	N/A								Recommendations to Improve ADA Complianc
	Lockers & Furniture  Modify 1 or 5% of lockers on all floors to be ADA compliant. If modifications cannot be made replace locker with ADA compliant versions. Ongoing Purchase adjustable furniture to add flexibility and functionality to rooms. Ongoing  Purchase appliances and equipment that have controls and operable parts that comply with ADA Standards 2010 208 and 309.Ongoing	All	2010 ADA Standards 225,226	\$ dependent on require- ments						Operational Improvement  Small Maintenance Project  Capital Improvement
	Ramps & Handrails Re-surface and re-grade slope in basement to achieve even surface no steeper than 8.33% run incline and 2% cross slope.  Provide handrail wherever running slope is more than 5%.	N/A	2010 ADA Standards 205,308,309	\$680/If ramp run						
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 a for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs a	by unforseen existing con								Recommendations to Improve Safety & User Experience
										Operational Improvement  Small Maintenance Project
										Capital Improvement



# D-GYM BUILDING-Basement- A - Signage

# A1\_Signs - ADA Facilities



**LOCATION | B03 & B04** 

# Signs - ADA Facilities and Amenities

The **toilet rooms**are not ADA compliant and do not have signs with directions to the nearest ADA compliant ones. **LOCATION | BO3 & BO4** 

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

SMALL PROJECT: Provide ADA compliant signs with directions to the nearest ADA compliant amenity for all non-compliant amenities that are required to be ADA compliant such as Toilet Rooms, telephones and drinking fountains and that are on the accessible route. Ensure that these signs are mounted at the correct height and location and use the International Symbol of Accessibility. Signs indicating ADA compliant entrances should be placed to avoid backtracking.

CAPITAL IMPROVEMENT: Ensure that all ADA compliant amenities are noted on the Directories on each floor level.

# Signs - Exit Doors & Passageways

CAPITAL IMPROVEMENT Tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways.

[See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Implement an overall inspection of fire safety signs making sure they are ADA and NFPA compliant, are lit if required and are in the correct locations according to building code.

See section 103.2.13.6 of the International Building Code(200 edition) or section 107.7 of the International Building Code (203 edition)

# A2\_Signs - Room Designation, Directional, Informational



LOCATION | B05a



LOCATION | B05b



LOCATION | B06

# **Signs - Designation Signs**

 Designation signs are missing throughout the floor and /or are not ADA compliant. LOCA-TION | B05a,b, B06

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

CAPITAL IMPROVEMENT: All permanent rooms must have ADA compatible room designation signs. Rooms that do not have room numbers lead to confusion especially in an emergency situation. As part of the campus-wide wayfinding program provide ADA compliant signs on the latch side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60 inches maximum AFF or ground surface, measured from the baseline of the highest tactile character. If there is no room on the latch side place signs on wall perpendicular to the latch or on the door as long as the person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

Where a directional sign is required, such as thresholds to buildings it should be located to minimize backtracking. In some cases, this could mean locating a sign at the beginning of a route.

CAPITAL IMPROVEMENT as part of the campuswide wayfinding program ensure that <u>all</u> floors have signs that indicate floor level. These signs should always be located adjacent to stairs and they should be able to be seen from inside the elevator.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Consider providing permanent egress maps at stairs and elevator lobbies on all floors. This will help occupants to navigate their way out of the building in case of emergency.

Consider providing directions to and from the Woodworking and North Building entrance.

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### **ISSUE A1**

# CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes ADA facilities & safety signs and that meet ADA standards

\$150-200/sign

# INTERIM

# RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible Toilet Room and other accessible amenities.

\$150-200/sign

# **ISSUE A2**

CAPITAL IMPROV.
Design and implement a campus-wide wayfinding program that includes 2010 ADA Standards compliant designation, directional and informational signs.

\$150-200/sign

Massachusetts College of Art and Design ADA Compliance Plan 2011

Institute for Human Centered Design

# **B** Accessible Routes



LOCATION | B06a



LOCATION | B06d



**LOCATION | B06g** 



**LOCATION | B06b** 



**LOCATION | B06e** 



LOCATION | B06h



**LOCATION | B06bc** 



**LOCATION | B06f** 



**LOCATION | B06i** 

# D-GYM BUILDING - Basement - B - Accessible Route

ISSUE B

paths.

**Staff labor** 

**OPERATIONAL** 

Implement plan to maintain 36" min.

clear areas through accessible routes and

\$25/hr Staff labor

There is no compliant accessible route to Woodworking.

A possible route could be made through the North Building basement via an ADA noncompliant entrance on Tetlow Street, using the elevator to the North basement over a non-compliant ramp to Woodworking. There is no signage that indicates that this is a possible route.

If entrance and ramp are made compliant the following issues will need to be addressed. Correction of these issues contribute to the health and safety of all and are recommended best practices even if the route is not made fully ADA compliant.

# **Accessible Aisle Obstruction**

Aisles and pathways through rooms and in accessible routes are obstructed by furniture, wood storage, equipment and other objects. **B06a-I** 

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

Aisles and paths are not defined creating egress safety and tripping hazards in the accessible route.

Controls and emergency shut-offs are blocked and cannot be reached as they are out of reach ranges or there are obstructions.

# **Protruding Objects in accessible pathways**

There are ceiling outlets that drop down and hang in the middle of the room. It is very easy for anyone to walk into them.

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear space through rooms, spaces and accessible routes at all times. Ensure that there are no protruding objects that are more

Massachusetts College of Art and Design ADA Compliance Plan 2011



# **B** Accessible Routes continued



LOCATION | B06j



**LOCATION | B06k** 



**LOCATION | B06I** 

# **D-1\_Clearances**



LOCATION | B06m



LOCATION | B06n



LOCATION | B06o

# D-GYM BUILDING - Basement - B - Accessible Route & D-1 - Door Clearances

# **Door - Clearances**

Furniture or objects blocks door clearances. The squash court doors are undersized and the threshold is more than 1/2" and there are no clearances either side of the door.

[See Appendix A -2010 ADA Standards 404.2.8 Door Closers]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Remove all obstructions from around entrances and doorways. The squash courts **LOCATION | B08** are no longer used for squash but they are used for installations both for prep work and exhibiting. Exhibitions that are open to the public should be kept only to accessible areas. the squash courts are totally inaccessible and require major renovation to become ADA compliant.

If a door is to be kept open do not use heavy object on the floor that become tripping hazards and accessible route obstructions. Provide a doorstop mechanism that doesn't cause and obstruction such as examples below.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

OPERATIONAL: Ensure that areas beyond fire doors have a clear egress route.

### ISSUE B

### **OPERATIONAL**

Implement plan to maintain 36" min. clear areas through accessible routes and paths.

\$25/hr Staff labor Staff labor

### **ISSUE D1**

# SMALL MAINT. PROJECT

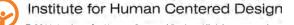
Implement plan to maintain clear areas around doors and adjust door closing pressures to achieve correct opening forces.

\$25/hr



**LOCATION | B08** 

Massachusetts College of Art and Design ADA Compliance Plan 2011



# **D-2 Door-Closers**



**LOCATION | B06** 

# **Door - Closer Adjustment**

Doors with closers have door opening forces that are greater than 5lbs, this is too heavy for easy opening and means that the door closes too fast to be able to enter easily. This could cause delay in an emergency.

[See Appendix A -2010 ADA Standards 404.2.8 Door Closers]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Create a comprehensive maintenance program and schedule to check and adjust all interior doors so that they have an opening pressure that doesn't exceed 5 lbs.

# D-3\_Door-Hardware



LOCATION | B05a



**LOCATION | B05b** 



**LOCATION | B05c** 

# D-GYM BUILDING - Basement - D-2 & D-3 - Doors

# Door - Hardware

Doors have knob handles.

[See Appendix A -2010 ADA Standards 309.4 Operable parts]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAIN. PROJECT: Replace knob hardware with lever-type hardware that doesn't require tight pinching grasping or twisting of the wrist. Prioritize work to doors that are on an accessible route.

# **ISSUE D2**

# **OPERATIONAL**

Implement plan to maintain clear areas around doors and adjust door closing pressures to achieve correct opening forces.

\$25/hr

# **ISSUE D3**

# SMALL MAINT. PROJECT

Implement plan to replace knob hardware with lever-type hardware. PRIORI-TIZE FOR DOORS ON ACCESSIBLE ROUTE.

\$400/set

# **E** Stairs



LOCATION | 102

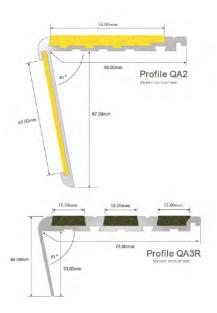


fig. 1

The stairs on all floors in the Gym Building have similar issues. If they are on an egress route the following modifications must be made:

# Exit signs, designations signs

There are no signs describing the floor level. There are no ADA compliant exit signs indicating an exit or emergency egress.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Provide ADA compliant signs at stair wells indicating floor level. Ensure that these signs are mounted at the correct height and location.

Provide ADA compliant exit signs. Ensure that these signs are mounted at the correct height and location.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

SMALL MAINTENANCE: There is no contrast between the tread and riser. For safety consider installing an edge strip with an integrated photoluminescent strip that glows in the dark. **fig. 1** 

# **Hand rails - Dimension**

Stair handrails do not comply for dimension of handrail.

[See Appendix A -2010 ADA Standards 505.7.1 Handrail cross section]

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Handrail gripping surfaces with a circular cross section shall have an outside diameter of 1¼ inches min and 2 inches max.

# **Hand rails - Continuous Rail**

Handrails are missing.

[See Appendix A -2010 ADA Standards 505 Stairs]

Handrail gripping surfaces with a circular cross section shall have an outside diameter of 1¼ " min and 2" max.

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Re-install handrail with extensions.

# **F\_Toilet Rooms**



LOCATION | ?

# D-GYM BUILDING - Basement - | E - Stairs & | F - Toilet Rooms

None of the toilet rooms are fully accessible. Toilet rooms have inadequate dimensions to be made accessible. The ADA requirements for these toilet rooms can be rectified in the Design Center Project. At least one new unisex Toilet Room would be required per floor.

# **ADA Facilities and Amenities**

height and location.

The toilet rooms are not accessible and do not have signs with directions to the nearest ADA compliant toilet rooms.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

# Provide ADA compliant signs with directions to the nearest ADA compliant toilet room (which are in North building adjacent to Pozen). Ensure

that these signs are mounted at the correct

# ISSUE F

# CAPITAL IMPROV.

As there are no elevators and toilet rooms throughout the building would require extensive modifications, consider providing at least one single-user accessible toilet room for each floor.

\$10,000-14,000 / Accessible single-user toilet room/floor.
Dependent to access to plumbing lines.

### **ISSUE E**

### **OPERATIONAL**

Maintain clearances around stair landings.

# SMALL MAINT. PROJECT

Apply required modifications to stairs to comply with 2010 ADA requirements.

\$600/stair run

### **ISSUE A1**

# SMALL MAINT. PROJECT

Provide ADA compliant signs.

\$150/Sign

# INTERIM

# RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room even if it is in another building.

# **J-Furniture**



LOCATION | BO6

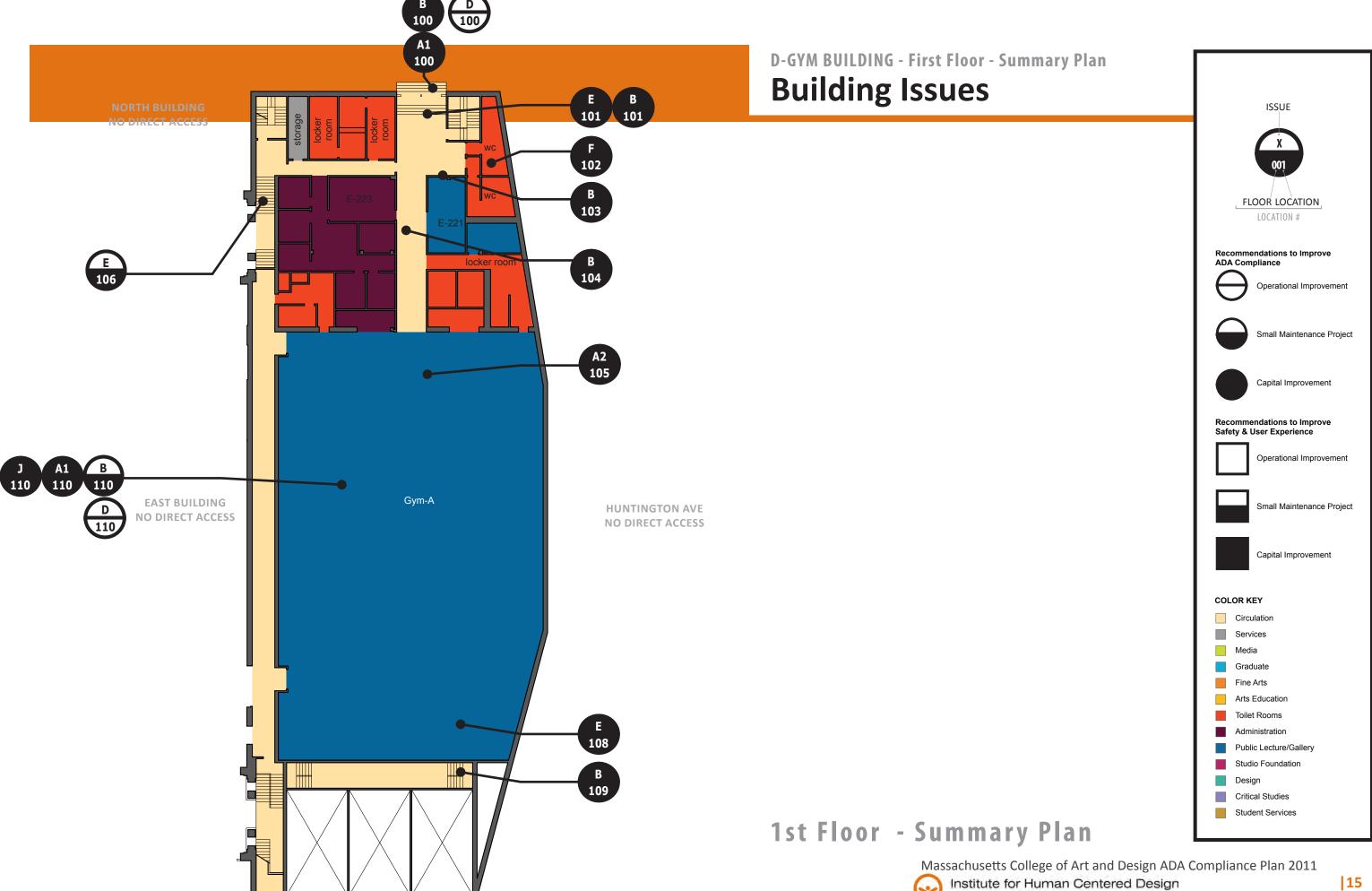
# **Furniture**

Specialized equipment is not compliant for reach ranges, controls, operational parts, and knee space clearances. **LOCATION | B06** 

[See Appendix A -2010 ADA Standards 308 Reach Ranges & 309 Operable Parts]

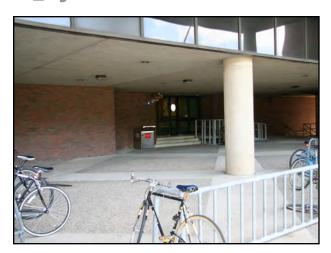
# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Many pieces of equipment in the Woodshop are specialized and accessible versions are not available. Students with a disability needing to use this equipment will require individual academic adjustment depending on disability.



# D-GYM BUILDING - 1st Floor- A - Signage

# A1\_Signs - ADA Facilities



**LOCATION | 100** 

# **Signs - ADA Facilities and Amenities**

The entrance, Toilet Rooms, telephone and drinking fountains are not ADA compliant and do not have signs with directions to the nearest ADA compliant ones.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL PROJECT: Provide ADA compliant signs with directions to the nearest ADA compliant amenity for all non-compliant amenities that are required to be ADA compliant such as the entrances, Toilet Rooms, telephones and drinking fountains and that are on the accessible route. Ensure that these signs are mounted at the correct height and location and use the International Symbol of Accessibility. Signs with directions to ADA compliant entrances should be placed to avoid backtracking.

CAPITAL IMPROVEMENT: Consider providing directories for each floor. If directories are provided ensure that all ADA compliant amenities are noted on them.

# Signs - Exit Doors & Passageways

CAPITAL IMPROVEMENT Tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways.

[See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Implement an overall inspection of fire safety signs making sure they are ADA and NFPA compliant, are lit if required and are in the correct locations according to building code.

See section 103.2.13.6 of the International Building Code(200 edition) or section 107.7 of the International Building Code (203 edition)

# **A2\_Signs - Room Designation, Directional, Informational**



**LOCATION | 10** 



**LOCATION | 10** 



LOCATION | B

# **Signs - Designation Signs**

Designation signs are missing or are not ADA compliant. There are no signs on the Storage Room doors between the **toilet rooms**this can cause confusion in an emergency situation.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

CAPITAL IMPROVEMENT: All permanent rooms must have ADA compatible room designation signs. Rooms that do not have room numbers lead to confusion especially in an emergency situation. As part of the campus-wide wayfinding program provide ADA compliant signs on the latch side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60 inches maximum AFF or ground surface, measured from the baseline of the highest tactile character. If there is no room on the latch side place signs on wall perpendicular to the latch or on the door as long as the person reading the sign tactiley will not be injured if the door is opened.

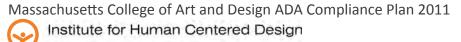
[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

Where a directional sign is required, such as thresholds to buildings it should be located to minimize backtracking. In some cases, this could mean locating a sign at the beginning of a route.

CAPITAL IMPROVEMENT: as part of the campuswide wayfinding program ensure that <u>all</u> floors have signs that indicate floor level. These signs should always be located adjacent to stairs and they should be able to be seen from inside the elevator.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Consider providing permanent egress maps at stairs and elevator lobbies on all floors. This will help occupants to navigate their way out of the building in case of emergency.



# **B** Accessible Routes



**LOCATION | 102** 



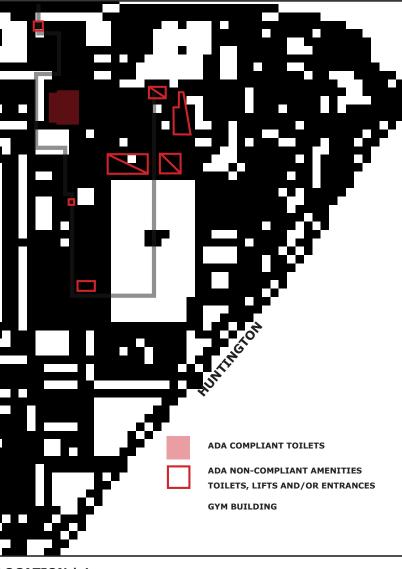
**LOCATION | 108** 



**LOCATION | 108** 



**LOCATION | 107** 



LOCATION | 1

# D-GYM BUILDING - 1st Floor - B - Accessible Route

There is no compliant accessible route to the Gym.

A potential route could be made through the North Building via an ADA non-compliant entrance on Tetlow Street, using the elevator to the North 1st Floor, passing Pozen and the Crackertorium up a non-compliant lift in East through the film department to the Gym. There is no signage that indicates that this is a possible route.

If entrance and lift are made compliant the following issues will need to be addressed. Correction of these issues contribute to the health and safety of all and are recommended best practices even if the route is not made fully ADA compliant.

# **Accessible Aisle Obstruction**

Aisles and pathways through rooms and in accessible routes are obstructed by furniture, wood storage, equipment, and other objects.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

Aisles and paths are not defined creating egress safety and tripping hazards in the accessible route. .

# **Protruding Objects in accessible pathways**

Fire alarm boxes, and wiring protrude into the accessible route.

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear space through rooms, spaces and accessible routes at all times. Ensure that there are no protruding objects that are more than 4" from the walls, and between above 27" and 80" AFF

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Fire alarms should be in good working order and have both audio and visual signals.

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**LOCATION | 102** 



**LOCATION | 103** 

# Notices

Noticeboard on accessible route is too high and table obstructs the viewer from being able to get close. [2010 ADA Standards 404.2.]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE
Rearrange notices so that the notices with
smaller type size are lower and reserve space
above 60" AFF for notices with larger type size.
Relocate or remove table, consider providing

# **Counter height**

hooks for clipboards.

The counter is higher than 34" and there is no knee clearance.

[See Appendix A -2010 ADA Standards 902.4 Countertop height]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**OPERATIONAL: Either lower the countertop or make sure that there is always staff available to open door to deal with students or visitors.

# **D-1 Door-Clearances**



**LOCATION | 106** 



LOCATION | B



LOCATION | B

# D-GYM BUILDING - 1st Floor - B- Accessible Route & D1 - Doors

# **Double-Leafed Doors**

Double doors leading to the gym have 28 inch leaves. [2010 ADA Standards 404.2.]

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

Automatic door openers cannot be used to open both door leaves as this would disturb the events. Provide asymmetrical leaves with one operable leaf measuring no less than 36 inches.

<u>or</u> In the interim during events ushers can be used to open and close doors as required.

# **Door - Closer Adjustment**

Exterior and interior doors with closers have door opening forces that are greater than 15lbs, this is too heavy for easy opening and means that the door closes too fast to be able to enter easily. This could cause delay in an emergency.

[See Appendix A -2010 ADA Standards 404.2.8 Door Closers]

### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

OPERATIONAL: Create a comprehensive maintenance program and schedule to check and adjust all doors so that the exterior doors have opening forces that don't exceed 15lbs and interior doors that don't exceed 5 lbs. .

# D1 Small Maintenance

Implement plan to maintain clear areas around doors and adjust door closing pressures to achieve correct opening forces.

\$25/hr

# **F\_Toilet Rooms**



LOCATION | 106a



LOCATION | 106b



LOCATION | 106c

All of the toilet roomsand Locker Rooms on the 1st floor of Gym are not ADA compliant. The configuration and the widths and length dimensions of the rooms and stalls are not adequate. Major renovations to these toilet roomswould be required to bring them into compliance.

If renovations to this Building are not made in the near future it will be necessary to make these toilet rooms and Locker Rooms ADA compliant.

N.B. It is necessary for Locker rooms to be located adjacent to the venue - remote Locker rooms would not be acceptable.



LOCATION | see EAST 100

# D-GYM BUILDING - 1st Floor- | F - Toilet Rooms & L-Lifts

See East Building

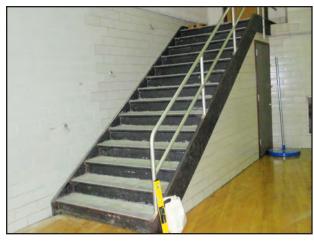
Capital Improv.
toilet roomsand
Locker Rooms require
major reconfiguration and renovation if
future Design Center
Renovation project
does not go forward.

# IMMEDIATE TEMPORARY ACTION

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest Accessible Toilet Room.



**LOCATION | 101** 



LOCATION | 108

# **Stairs-Contrast**

The egress stairs have little contrast between tread and riser. This makes them difficult to be discerned for people with low vision and when there is dim light. **LOCATION** 101, 106, 109

[See Appendix A -2010 ADA Standards Stairs]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**Provide non-slip luminous strips or paint at edge of tread and nosing.

# Stairs-Rails

Egress stairs have missing handrails and extensions.

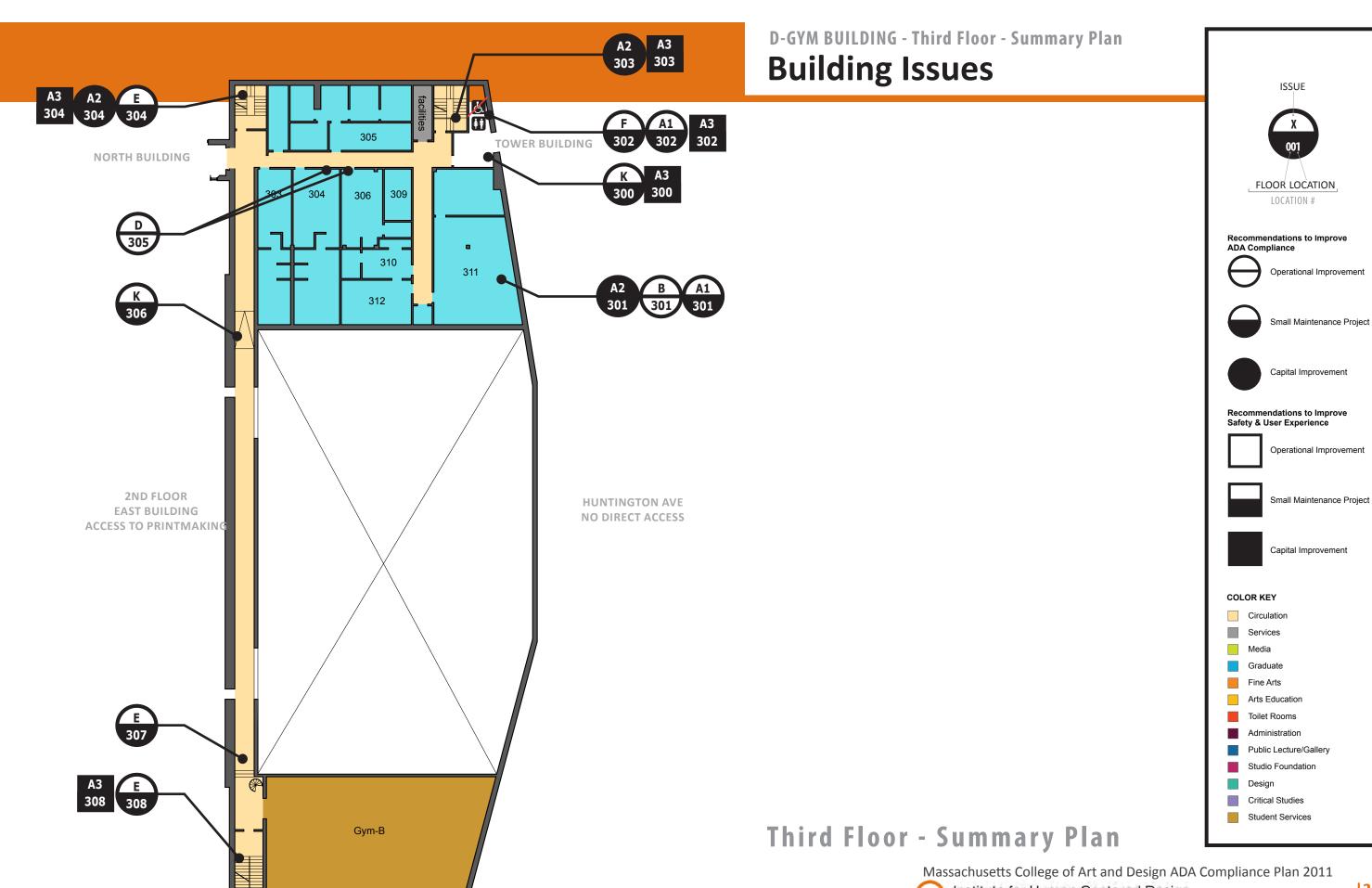
[See Appendix A -2010 ADA Standards 505 Stairs]

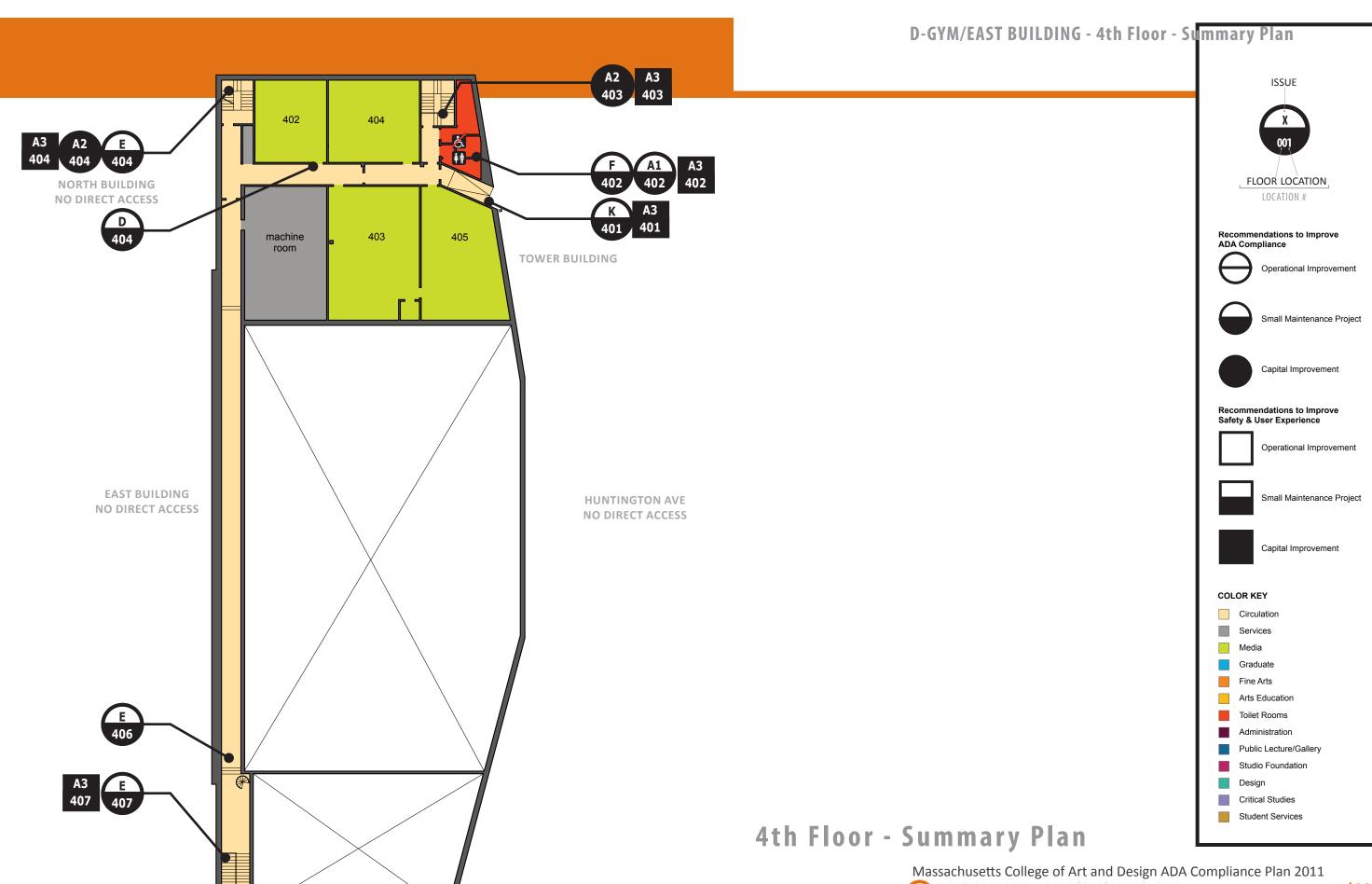
**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Provide handrails with top and bottom extensions.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

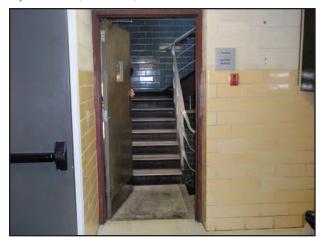
For added safety provide handrails with top and bottom extensions on stairs within Gym although these are not egress stairs.

LOCATION | 108





### A2 -Wayfinding



LOCATION | 304/404



LOCATION | 305



LOCATION | 305

The following issues are similar on both the 3rd and 4th floor.

### **Signs - Designation Signs**

Throughout the third floor of the Gym Building designation signs are missing or are not ADA compliant. This can cause confusion in an emergency situation. eg **LOCATIONS** | **305** 

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: All permanent rooms must have ADA compatible room designation signs. Rooms that do not have room numbers lead to confusion especially in an emergency situation. As part of the campus-wide wayfinding program provide ADA compliant signs on the latch side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60 inches maximum AFF or ground surface, measured from the baseline of the highest tactile character. If there is no room on the latch side place signs on wall perpendicular to the latch or on the door as long as the person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4, MAAB]

Where a directional sign is required, such as thresholds to buildings it should be located to minimize backtracking. In some cases, this could mean locating a sign at the beginning of a route.

CAPITAL IMPROVEMENT as part of the campuswide wayfinding program ensure that <u>all</u> floors have signs that indicate floor level. These signs should always be located adjacent to stairs.

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Consider providing permanent egress maps at stairs and elevator lobbies on all floors. This will help occupants to navigate their way out of the building in case of emergency..



LOCATION | 301

# D-GYM BUILDING - 3rd & 4th Floors - | A-Wayfinding , | B-Accessibility & | E-Stairs

### **B-Accessibility**

The 3rd floor is accessed from the 2nd floor of Tower but the connecting ramp is not ADA-compliant (see Tower Building). This floor can also be accessed from the North Building from the North/Collins elevators. but the entrance on Tetlow Street to the North building is not ADA compliant. (this route could be made accessible but the directions are not posted.

#### **Accessible Routes - Aisle Obstruction**

Accessible routes, aisles and pathways through rooms are obstructed by damaged flooring tiles, furniture, equipment and other objects that compromise egress safety and create tripping hazards.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Remove obstructions, rearrange furniture and equipment. Educate staff, students and faculty to maintain a 36" min. wide clear space through accessible routes rooms, spaces, and paths at all times.

### **D-Door Openifn Forces**

### **Door - Opening Forces**

Exterior doors have door opening forces that are greater than 15lbs, and interior doors with opening frorces greater than 5lbs. this is too heavy for easy opening and means that the door closes too fast to be able to enter easily. This could cause delay and injury in an emergency.

[See Appendix A -2010 ADA Standards 404.2.8 Door Closers]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

OPERATIONAL: Create a comprehensive maintenance program and schedule to check and adjust all doors so that the exterior doors have opening forces that don't exceed 15lbs and interior doors that don't exceed 5 lbs. .

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### **E-Stairs**



**LOCATION | 304/404** 

### **Stairs - Landings**

The door swing covers the landing at the stairs obstructing the stair while it is being opened. Additionally the door has glazing that is greater than 43" AFF to the bottom of the glazing panel making it difficult for a person who is short of

[See Appendix A -2010 ADA Standards 404.2.11 Vision Lights]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Replace the glazing with glazing where the glass is 43" AFF or keep the door open during office hours on closures that would close the door in case of fire.

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# **E** - Kennedy Building

# Н Ε Huntington Avenue Longwood Avenue

Ward Street

**KEY PLAN** 

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ADA & MAAB References APPENDIX A

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**March 2011** 

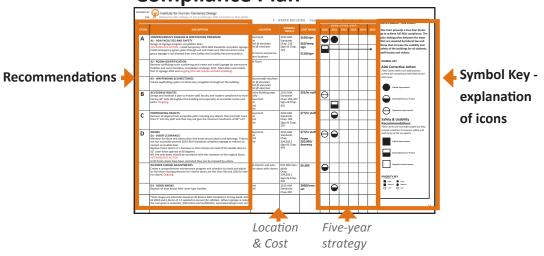
### **How to Use This Report**

### **General Comments**

This document is designed with a hierarchical structure to provide flexibility and utility for the different stakeholders that need access to this information. The report has been divided into five different sections:

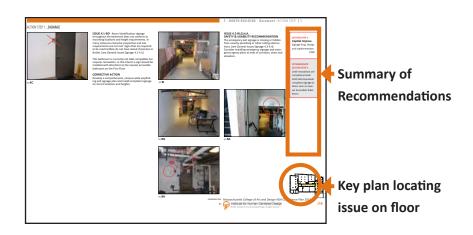
- 1] Building Summary
- 2] Five-year ADA Compliance Plan
- 3] Summary Plans
- 4] Building Issues
- 5] ADA & MAAB References

# LAYOUT 2 | Five-Year ADA Compliance Plan



This is a five-year compliance plan showing the Key Recommendations and their financial implications. This plan separates the ADA Recommendations to Improve Compliance and the Safety and User Experience Recommendations

### **LAYOUT 4** | Building Issues



This is a catalog of building issues and corresponding recommendations, organized by location. It includes citations and references to the ADA & MAAB.

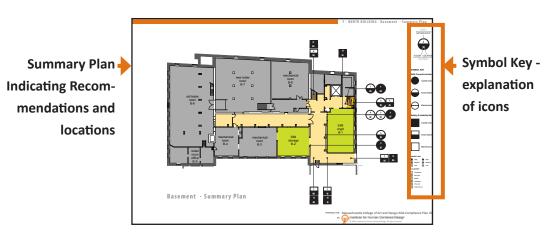
### **LAYOUT 1** | Building Summary



This is an overview narrative summarizing the major problem accessibility issues and key recommendations in Kennedy Building.

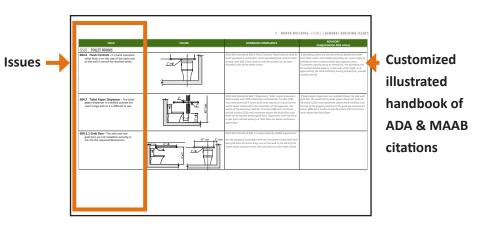
Key Recommendations have been divided into: Operational Improvements, Small Maintenance Projects and Capital Improvements reflecting the differences in expected budget, time frames and level of complexity.

### **LAYOUT 3 | Summary Plans**



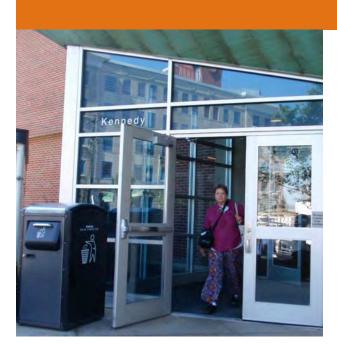
The summary plans locate the recommendations and photograph locations at each floor and the site plan.

### LAYOUT 5 | ADA & MAAB Reference



This chart presents ADA and MAAB citations customized for this particular building. It can be used as an ADA reference handbook. The separate issues are illustrated, described and explained.

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#### **BUILDING PROGRAM**

#### **BASEMENT**

Book & Art Supplies Store\*
Book Store Storage
Dining Storage
Student Development Storage
Machanical

Mechanical Men's Toilet Room Women's Toilet Room

#### FIRST FLOOR

3 potential Accessible Entrances\*
Dining Area\*
Servery\*
Kitchen, Food Prep & Storage
Student TV Lounge Area\*
Women's Toilet Room\*
Men's Toilet Room\*

### SECOND FLOOR

Student Counselling
Student Development
Student Lounge
Admin. Offices
Career Services
Student Gallery
New Media Gallery
International Affairs
Student Life
Student Government Center

#### THIRD FLOOR

Fine Art Studios Women's Toilet Room Men's Toilet Room

#### **FOURTH FLOOR**

Fine Art Studios Theater\* Women's Toilet Room Men's Toilet Room

### FIFTH FLOOR

Fine Art Studios Women's Toilet Room Men's Toilet Room

#### SIXTH FLOOR

Fine Art Studios Dark Rooms Women's Toilet Room Men's Toilet Room

\*Open to the Public

### **BUILDING DESCRIPTION**

The Kennedy Building is the southern-most building on the Campus. It has three first floor level entrances on Huntington Avenue, Longwood Avenue and Palace Road. The Kennedy Building is a six-story structure with a basement and two elevators at either ends of an L-shaped building. There are three stair wells at the end of each of the corridors. The circulation is simple but can be a little disorienting as all the stair wells are very similar. All the floors of the building are accessible, but not all areas within the floors.

The first floor of Kennedy houses the new Dining Commons and Lounge/Student Life Center renovation. This was completed in the summer of 2010 and is shared with Massachusetts College of Pharmacy and Health Sciences (MCPHS) and other Colleges of the Fenway and is also open to the public. The Servery will be upgraded by September 2011.

The second floor, currently undergoing renovations, is mainly comprised of offices that serve the students: Student Counselling, Development, Career Services, Student Center, Student Government Center and a Gallery. Only part of this floor was complete at the time of this survey.

The upper floors are used primarily as painting and fine arts studios and there are photographic darkrooms on the sixth.

There are multi-user toilet rooms and drinking fountains on each floor of the Kennedy Building.

#### **KEY BUILDING ISSUES**

Kennedy Building has issues concerning program accessibility including inadequate signage and wayfinding, and stairs and handrails that don't meet ADA standards. In addition, Kennedy Building has the following significant barriers to accessibility:

- Accessible Entrances: Of the three entrances only the Huntington and Longwood Ave entrances are ADA compliant, the entrance on Palace road is not.
- Accessible Route: Kennedy is adjacent to South Building. There are new connections on the second floor and third floor to the South Building, but there is no interior accessible route on the first floor.

- Accessible Toilet Rooms: In this building there are no toilet rooms that fully meet ADA/MAAB standards. The men's and women's toilet rooms on the first floor are open to the public and serve the dining area. They were not included in the renovation scope and were treated as being outside the portion of the building that has been renovated. However considering the scale of work being done within Kennedy ADA compliance would be required on at least this floor and possibly others. These toilet rooms require small modifications to doors, sinks, grab bars and dispensers to be fully ADA compliant. The basement and second floor were included in the recent renovation. The basement houses a Bookstore that is open to the public. The men's and women's toilet rooms in the basement can be made fully compliant with modifications to the accessible stall doors, grab bars, sinks, dispensers and repair of broken tiles and drains that constitute tripping hazards. The men's toilet room requires one of the urinals to be lowered to 17" to the rim AFF. The second floor men's and women's toilet rooms were not completed at the time of this survey
- Accessible Lift: There is a lift that was recently relocated in the Dining Commons area. This is technically an accessible solution but we would suggest that a ramp would be a preferable solution. There's adequate room to create a ramp and it would likely be a welcome amenity to everyone as well as a safe and reliable vertical route for a person using a wheelchair. Generally people who cannot use stairs also strongly dislike lifts for any number of reasons. In this case, navigating the lift while carrying food is challenging if not impossible. Further, under new Massachusetts Elevator Board regulations, the lift is not compliant since a key is required for its operation. The change to the Elevator Code (524 CMR) as of October 15, 2010 states that key controls will no longer be allowed to be installed in wheelchair lifts. All existing key controls on wheelchair lifts will have to be removed by November 1, 2011 this change will bring the elevator code into compliance with the Americans with Disabilities Act and ultimately lead to greater access for individuals who must rely upon the lifts for access. The key controls need to be removed.

**Building Summary** 

Signage: Signs that was recently designed and

E-KENNEDY BUILDING

installed are not ADA compliant.

In order to facilitate the organization of key building recommendations in the following section, Key Building Issues have been grouped under the following headings:

A-Signage & Wayfinding

**B-Accessible Route** 

C-Protruding Objects

D-Doors

E-Stairs and Handrails

F-Toilet Rooms

G-Sinks

H-Drinking Fountains

**I-Assistive Listening Devices** 

J-Lockers, Furniture and Equipment

K-Ramps

L-Elevators

#### **KEY RECOMMENDATIONS**

According to MassArt's current plans, Kennedy Building will upgrade the servery area, a project that will require major reconfiguration of the existing space and is likely to exceed cost thresholds which will trigger accessibility requirements under the MAAB, as noted in the Executive Summary. The toilet room accessibility issues noted above could be expected to be addressed through this planned renovation, which the MAAB will require to include: provision of accessible toilet rooms on all floors, improvements to accessibility of the existing accessible public entrances, installation of a TTY telephone, and replacement of drinking fountains on each floor with High-Low type.

The following key recommendations should be implemented to improve program accessibility, safety, and user experience. Recommendations listed under the categories of Operational Improvements and Small Maintenance Projects can and should be implemented independent of the planned Center for Contemporary Arts Renovation. Recommendations for Capital Improvements Projects that may duplicate work that could be expected to be accomplished through this renovation are noted and are followed by interim recommendations intended to help the college achieve the greatest level of accessibility even while awaiting the major renovation.

### NOTE:

This survey was carried out over the summer vacation period. As a result classes, performances, exhibitions and events were not in session. Actual use of space and quality of acoustics in all spaces were unable to be verified. Floor slipperiness in wet weather conditions was also not observed. These are areas worth further study.

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Additional technical data to support the implementation of all recommendations may be found in Part 4-Building Issues and Part 5-ADA and MAAB References (Appendix

**OPERATIONAL IMPROVEMENTS** - Behavioral or policy changes that can be enacted at minimal cost, could be completed within 90 days, and will require ongoing maintenance and supervision.

**Improve public access**: Develop and implement policies and procedures so that people with disabilities are accommodated, including but not limited to policies and procedures concerning public notifications, assistive listening devices, and emergency egress plans.

Maintain accessible routes and paths of travel: Develop and implement a plan to ensure staff, faculty, and student compliance in maintaining a 36" min. wide aisle throughout the building and especially at accessible routes, amenities, and circulation paths.

Maintain accessible door clearances: Develop and implement a plan to ensure staff, faculty and student compliance in maintaining furniture- and obstruction-free areas around doors and openings.

Assistive Listening Devices (ALD): Develop policies and procedures so that Assistive Listening Devices are readily available on request at all lectures and screenings at the 4th floor theater especially for public events. Ensure that there are notices that indicate that ALDs are available at the theater.

**SMALL MAINTENANCE PROJECTS** - Proiects that will require planning, may involve outside

contractors, may be expected to be absorbed by an annual maintenance budget, and could take up to a year to be completed.

Remove protruding object hazards: Along accessible routes, relocate, recess, or provide protective barriers for objects that protrude more than 4" into the path, are higher than 27" AFF, and that may not give the minimum headroom of 80" AFF. This includes: shelving, drinking fountains, and emergency fire equipment. Attention should also be paid to under-stair areas in the stairwells.

Maintain accessible doorways: Develop and implement a comprehensive maintenance program and schedule to check and adjust doors so that the necessary door opening force for interior doors is max. 5lb and max. 15lb for exterior doors.

Doors along the accessible route that don't have at least one leaf with 32" min. clear width when opened at an angle of 90 degrees. In the case of the double doors, they may have to become asymmetrical with only one of the doors having the full 32" min. clear width, or, the doors could be secured open during hours of building operation. If doors are kept open make sure that the door props do not protrude into the clear width or become tripping hazards.

Replace door knob hardware: For doors along accessible routes replace existing door knobs with lever sets. Prioritize for accessible classrooms and toilet

Modify stairs & handrails: For stairs that are part of an egress route install new handrails that are 34-36" above the nosing, with a circular cross section of 1 1/2" diameter, and 12" rail extensions at the top and bottom of the stair on both sides.

Modify nosings so that they do not have more than a 1/2" overhang. Consider using a contrasting integral tread and nosing strip. Repair any treads that are

Replace or modify classroom sinks to be acces**sible**: Replace at least one sink with a sink that meets 2010 ADA Standards on each of the 2nd and 3rd floors, or at this type of sink provide enough space

around the sink for a side approach, add an adjacent work counter at 34" AFF with room for knee space, replace the faucet with a flexible hose attachment.

Provide accessible drinking fountains: For people that have difficulty bending replace the existing drinking fountains on the accessible route with a High-Low type, or add an additional drinking fountain with a spout between 38" and 43" AFF or add a cup dispenser making sure that the dispenser doesn't stick out more than 4" from the wall and is mounted such that the cups are dispensed at a height of 48" AFF.

Provide accessible furniture, fixtures, and equipment: As furniture and equipment is upgraded and replaced, make sure that 5% of all items but not less than one of each type should allow an individual with disabilities to use it. Make sure that work surfaces and sinks are at 34" AFF, with knee spaces at least 27" AFF, 30" wide and 19" deep, and make sure that controls are located within accessible reach ranges. To support programs with children, provide adjustable casework and a few low tables or carts with locking casters that would supplement the counter top areas and provide additional space for equipment for multiple programs.

Provide accessible toilet rooms: With minor modifications all toilet rooms could be accessible. Complete all modifications listed in the Building Issues sections.

Until renovations are complete, design and install ADA compliant signs to direct users to the nearest accessible toilet room even if it is in another building.

- Accessible Lift: Modify so key is no longer required to use the lift. Consider replacing the lift with a ramp.
- Hazardous Waste Containers: These containers are in the toilet rooms. To allow a wheelchair user to use this equipment, the collecting barrel will require adaptation so that the top surface of the red container is at 34" AFF. Clearance for side approach will also be necessary because the depth of the red box is more than 9" which doesn't allow for knee clearance. The lid may need to be opened with a rod extender. This will allow the lid to be lifted up without going beyond the reach range.

### E-KENNEDY BUILDING | Building Summary continued

**CAPITAL IMPROVEMENTS PROJECTS** - Projects that will require significant planning, will involve outside contractors, will require a substantial capital outlay, and may take 1-5 years to complete.

As part of a comprehensive campus-wide wayfinding program create a signage system: Design and install a signage system that includes ADA Facilities and safety signs; room designations and directional and informational signs; and wayfinding signage and Directories. Design all information to be accessible and predictable across physical, print, and digital environments in order to ensure legibility and to support branding strategies. Signs shall meet 2010 ADA standards for height and location and use the International Symbol of Accessibility. Signs indicating ADA compliant entrances shall be placed to avoid backtracking.

Directories at each floor level should indicate the location of all ADA compliant amenities. To improve legibility there should be enough contrast between characters and their background so that they can be discerned easily even at low light levels. Directories should be mounted at a height that allows people of both short and tall stature to be able to read all of the characters. ADA Facilities and Safety Signs should include:

- 2010 ADA Standards compliant signs with directions to the nearest ADA compliant amenity for all non-compliant amenities such as toilet rooms, telephones, drinking fountains, and exits that are on an accessible route.
- 2010 ADA Standards compliant signs for exit signs at doors, exit passageways, exit discharge points, and exit stairways.
- Permanent emergency egress plans at elevator lobbies and ends of hallways.
- A 2010 ADA compliant sign with the International Symbol of Accessibility at the accessible entrance on Huntington Avenue and Longwood Ave.

### NOTE:

This survey was carried out over the summer vacation period, as a result classes, performances, exhibitions and events were not in session. Actual use of space and a quality of acoustics in all spaces was unable to be verified. Floor slipperiness in wet weather conditions was also not observed. These are areas worth further study.

### I-KENNEDY BUILDING

# **Five-Year ADA Compliance Plan**

KEY BLD. ISSUES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*	RECC <b>2011</b>		MPLETI <b>2014</b>		2016	with the ADA. The plan distinguishes between recommendations to improve ADA Compliance, and Recommendations to improve Safety & User Experi-
A	As part of a comprehensive campus-wide wayfinding program - Create and install the following ADA and MAAB compliant signs:	All floors	ADA Standards Chap. 216 Signs & Chap. 703.1,703.2,	\$50/temp sign			 	111111111111111111111111111111111111111		ence.
	A1 - ADA Facilities & Safety - Create and install signs for accessible facilities & safety  SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Provide a 2010 ADA compliant sign with the International Symbol of Accessibility at the accessible entrance on Huntington Avenue.  For amenities that are not accessible provide signs with directions to the nearest ADA com-		&703.5	\$150/sign includes in- stallation but not design fees						Recommendations to Improve ADA Compliance  Operational Improvement
	pliant amenity such as toilet rooms, telephones, drinking fountains, entrances, exits and egress routes that are on an accessible route.  Make sure that these signs meet 2010 ADA Standards for height and location, and that they use the International Symbol of Accessibility. Signs indicating ADA compliant entrances									Small Maintenance Project
	should be placed to avoid backtracking.  Ensure that all ADA compliant amenities are noted on any directories at each floor level.									Capital Improvement
	SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Provide 2010 ADA Standards compliant signs for exit signs at doors, exit passageways, exit discharge points, and exit stairways. Consider installing permanent emergency egress plans throughout the building at ends of corridors, and at stairs. Also, verify that all current emergency signs are placed correctly and are not blocked from view.									
	CAPITAL IMPROVEMENT: This ADA compliant signage should be installed as soon as possible but should be coordinated with the design for the campus-wide wayfinding program.  Ongoing (this will require periodic updating).									Recommendations to Improve Safety & User Experience
	A2 - Room Designation, Directional & Informational Signs SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Create and install signs for all permanent facilities and room locations, directional signage, and Informational signage. Ongoing (this will require periodic updating).	All floors	ADA Standards Chap. 216 Signs & 703	\$150/sign includes in- stallation but not design fees		110)11111111111111111111111111111111111		111111111111111111111111111111111111111		Operational Improvement
	A3 - Wayfinding Signs & Directories  CAPITAL IMPROVEMENT: To improve safety and user experience the directories should be designed so that they have characters and contrast levels that allow them to be easily read by a person with low vision and at low light levels. They should also be mounted so that the top most characters can be read while sitting. Existing directories are difficult to read in low light conditions, consider increasing light levels in the basement and first floor.  Ongoing (this will require periodic updating).	All elevators and stairs	ADA Standards Chap. 216 Signs & 703	\$1,500/directory includes installation but not design fees		110111111111111111111111111111111111111	 10000000000000000000000000000000000000	11111111111111111111111111111111111111		Small Maintenance Project  Capital Improvement
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 a for inflation. Costs do not reflect major structural changes or renovations that may be caused nage is noted the cost given is for materials, fabrication, and installation. Associated design contacts	by unforseen existing cor								

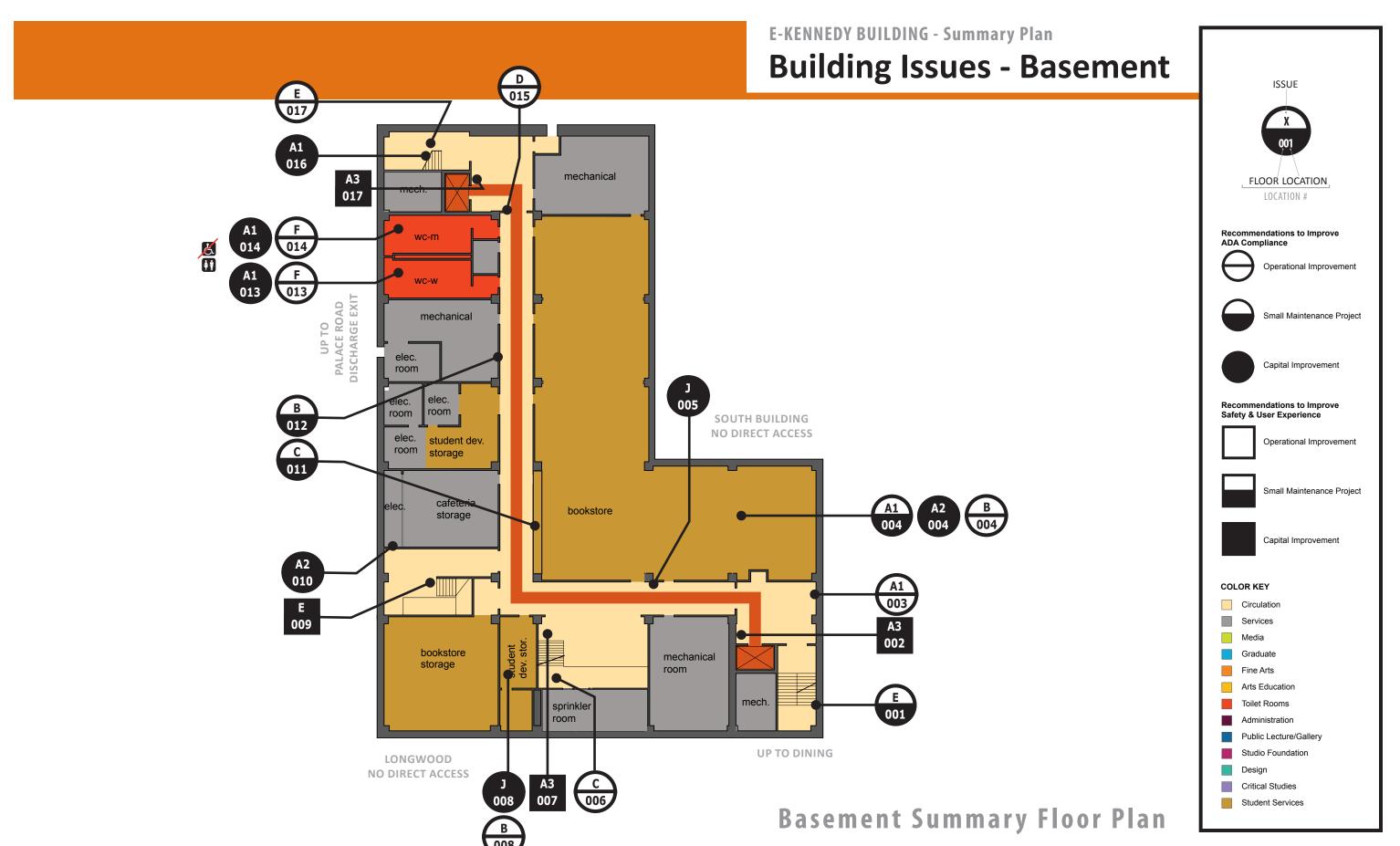
**NOTES ABOUT THIS CHART** 

This chart presents a Five-Year Compliance Plan to improve compliance

		DING   Five-Year A									
KEY BLD. ISSUES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*	2011	2012	2013	2014	2015	2016	NOTES ABOUT THIS CHART This chart presents a Five-Year Compliance Plan to improve compliance
В	Accessible Routes - Maintain accessible routes and paths of travel OPERATIONAL: Develop and implement a plan to ensure staff, faculty, and student compliance in maintaining a 36" min. wide aisle throughout the building and especially at accessible routes, amenities, and circulation paths. Ongoing.	All floors	2010 ADA Standards Chap. 206,207 Signs & Chap. 401	\$25/hr staff	$\Theta$		111101111111111111111111111111111111111		100000000000000000000000000000000000000		with the ADA. The plan distinguishes between recommendations to improve ADA Compliance, and Recommendations to improve Safety & User Experience.
С	<b>Protruding Objects - Remove protruding object hazards</b> OPERATIONAL/SMALL MAINTENANCE: Along accessible routes, relocate, recess, or provide protective barriers for objects that protrude more than 4" into the path, are higher than 27" AFF, and that may not give the minimum headroom of 80" AFF. This includes but is not limited to: shelving, drinking fountains, and emergency fire equipment. Attention should also be paid to under-stair areas. Prioritize for the most hazardous objects. Ongoing.	All floors	2010 ADA Standards Chap. 204 Protrud- ing Objects Chap. 307	\$25/hr staff \$2,200 under stair infill or barrier recess/alcove work \$500	$\Theta$			000000000000000000000000000000000000000			SYMBOL KEY  Recommendations to Improve ADA Compliance  Operational Improvement
D	Doors D1 - Door Clearance - Maintain accessible doorways OPERATIONAL: Develop and implement a plan to ensure staff, faculty and student compliance in maintaining furniture- and obstruction-free areas around doors and openings.  If exit doors are not accessible provide 2010 ADA Standards compliant signs to redirect to nearest accessible exit door.  SMALL MAINTENANCE: Provide doors and especially egress double doors in the accessible route that have at least one leaf with 32" min. clear width when opened at an angle of 90 degrees. In the case of the double doors, they may have to become asymmetrical with at least one of the active leaves having the full 32" min. clear width or secure doors open dur-	All floors	2010 ADA Standards Chap. 204,206.1 Signs & Chap. 404	Door and door hardware, widening frame, thresh- old, painting, materials & labor \$2,400	$\Theta$						Small Maintenance Project  Capital Improvement
	ing office hours. If doors are kept open make sure that the door props do not protrude into the clear width or become tripping hazards.  D2 - Door Opening Force - Maintain accessible doorways  OPERATIONAL: Develop and implement a comprehensive maintenance program and schedule to check and adjust doors so that the necessary door opening force for interior doors is max. 5lbs. and max. 15lbs. for exterior doors. Ongoing.	All floors prioritize for doors in accessible routes, toilets and classrooms	2010 ADA Standards Chap. 309 Operable parts & Chap. 404 Doors, Doorways &	\$25/hr staff	$\ominus$						Recommendations to Improve Safety & User Experience
	D3 - Door Hardware Replace all door knobs with lever-type handles. Ongoing.	All floors prioritize for doors in accessible routes, toilets and classrooms	Gates 2010 ADA Standards Chap.309	\$400/lever set							Small Maintenance Project
E	Stairs & Handrails Since there are elevators stairs are not the only egress route. To improve safety consider repairing handrail and installing extensions to handrails.  Where the treads are torn re-cover treads with contrasting slip resistant material.  Install curved wedges to the underside of the stair nosings to create a smooth transition.  Consider using an integrated nosing and tread.	Egress stairs - all floors	2010 ADA Standards Chap 504,505	\$600/stair run							Capital Improvement

EY BLD. ISSUES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*	2011	2012	2013	2014	2015	2016	NOTES ABOUT THIS CHART This chart presents a Five-Year Compliance Plan to improve compliance
F	Toilet Rooms  Modify toilet rooms on all floors in particular the basement & first floor toilet rooms to meet ADA Standards for accessibility. These lower floor toilet rooms service the Dining and Bookstore.  IMMEDIATE TEMPORARY  Usability and Safety Recommendation - until renovations are complete provide 2010 ADA Standards compliant signs to direct users to nearest ADA accessible toilet room.	Basement 1st Floor	2010 ADA Standards Chap.213 & 603,604,605,606 MAAB 30.8, 30.7.3	\$200-300		-					with the ADA. The plan distinguishes between recommendations to improve ADA Compliance, and Recommendations to improve Safety & User Experience.  SYMBOL KEY
G	Classroom Sinks - Replace or modify sinks to be accessible SMALL MAINTENANCE Replace at least one sink with a sink that meets 2010 ADA Standards on each of the second and third floors, or at this type of sink provide enough space around the sink for a side approach, add an adjacent work counter with room for knee space, replace the faucet with a flexible hose attachment.	3rd, 4th, 5th and 6th floors	2010 ADA Standards Chap.212,& 606	\$1,000/sink							Recommendations to Improve ADA Compliance  Operational Improvement
Н	<b>Drinking Fountains</b> - <b>Replace or modify drinking fountains to be accessible</b> SMALL MAINTENANCE: To benefit people of all statures and abilities replace the existing drinking fountains on the accessible route with a High-Low type, <u>or</u> add an additional drinking fountain with a spout between 38" and 43" AFF <u>or</u> add a cup dispenser making sure that the dispenser doesn't stick out more than 4" from the wall and is mounted at a height no greater than 48" AFF to where the cups are dispensed from. Make sure that availability of cups is regularly checked. Provide at least one accessible drinking fountain per floor.	All floors	2010 ADA Standards Chap-307,602, and CMR 248 Plumbing Code.	\$2,500/Drink- ing High-Low fountain							Small Maintenance Project  Capital Improvement
Ι	Assistive Listening Devices & Telephones - OPERATIONAL/SMALL MAINTENANCE: Purchase, provide, and maintain on-site assistive listening equipment. If alarms such as fire alarms are provided they must have audible and visual notification. As part of an assistive listening device program include signage and user instructions information dissemination. Additionally, a technology maintenance and upgrade program should be implemented. When payphones are provided, at least one per floor must be accessible. Ongoing.	Theater 4th floor	2010 ADA Standards 704.706	\$ dependent on require- ment	$\Theta$						
J	Lockers & Furniture - Provide furniture, fixtures, and equipment that are accessible  SMALL MAINTENANCE: Modify 5% or no fewer than one locker on each of the floors to meet ADA Standards for reach ranges, and operable parts. Modifications include lowering shelves to within reach ranges, and providing locks that don't require tight grasping, pinching or twisting of the wrist. If modifications cannot be made replace locker with an ADA compliant version. Ongoing.  CAPITAL IMPROVEMENT: Purchase adjustable furniture to add flexibility and functionality to rooms. Ongoing.  Purchase appliances and equipment that have controls and operable parts that comply with 2010 ADA Standards, 208 and 309. Ongoing.	All	2010 ADA Standards 225,226	\$ dependent on require- ments							Recommendations to Improve Safety & User Experience  Operational Improvement  Small Maintenance Project
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 and a factor of 1.5 has been applied to account for inflation. Costs do not reflect major structural changes or renovations that may be caused by unforseen existing conditions. Where signage is noted the cost given is for materials, fabrication, and installation. Associated design costs are not included.										Capital Improvement

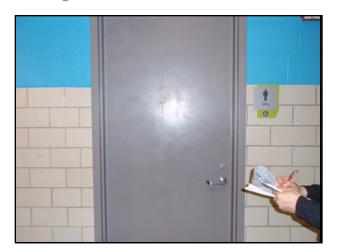
BLD. SUES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*	2011	2012	2013	2014	2015 201	NOTES ABOUT THIS CHART  This chart presents a Five-Year Compliance Plan to improve compliance
K	Replace or Install Ramps Replace or install ramps that do not meet MAAB and 2010 ADA requirements. This includes ramps that have a running slope steeper than 1:12 (8.33%), a cross slope steeper than 1:50 (2%) and a ramp width of at less than 48"min. clear between handrails. (Recommendation: Design for a maximum 1:13 running slope and 1.5 cross slope to ensure that once constructed, the running slopes meet the ADA Standards.) Ensure that for every 30 feet of run and at top and bottom a landing 60" deep is provided. Provide an upper handrail at 34-38" above ramp surface and a lower handrail at 18-20" above ramp surface (measured to top of rail). For additional information see ADA & MAAB Reference 405.  CAPITAL IMPROVEMENT: Consider replacing current lift in Student TV Lounge on the first floor with a ramp. See L-Elevator/Lift.	Ramp in studio on 4th floor.	2010 ADA Standards 205,308,309	\$110/ft ramp run						with the ADA. The plan distinguishes between recommendations to improve ADA Compliance, and Recommendations to improve Safety & User Experience.  SYMBOL KEY  Recommendations to Improve ADA Compliance  Operational Improvement
-	Elevators - Clearance OPERATIONAL/SMALL MAINTENANCE: Keep elevator lobbies and controls clear and free from obstructions. Provide floor indicator light for elevator.  Lift - Maintenance and keyless lift SMALL MAINTENANCE: Maintain accessible features such as the lift at Servery/TV Lounge, and reconfigure lift to be keyless, or Consider replacing lift with ramp, (see above).	All floors Lift on first floor	2010 ADA Standards 205,308,309,611	\$ dependent on require- ments	$\Theta$					Small Maintenance Project  Capital Improvement
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 a for inflation. Costs do not reflect major structural changes or renovations that may be caused nage is noted the cost given is for materials, fabrication, and installation. Associated design of the cost given is for materials, fabrication, and installation.	l by unforseen existing co								Recommendations to Improve Safety & User Experience  Operational Improvement  Small Maintenance Project  Capital Improvement



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# Building Issues continued E-KENNEDY BUILDING-Basement-|A1 & A2-Signs

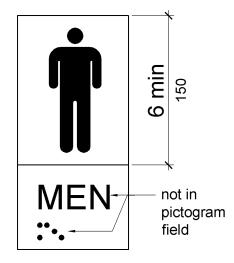
### A1\_Signs - ADA Facilities



**LOCATION | 013** 



**LOCATION | 013** 



### Signs - ADA Facilities and Safety

Both the men's and the women's toilet rooms are not ADA compliant so should not be identified as if they are.

[See Appendix A - 2010 ADA Standards 216.8, 703 Signs-703.2, 703.3, 703.4]

The existing signs are not ADA compliant for size and design. The current wheelchair icon is not the International Symbol of Accessibility and the pictogram is required to be in a 6" field with no writing or Braille.see diag.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Until renovations are complete provide ADA compliant room designation signs as well as directions to the nearest ADA compliant toilet room. Ensure that these signs are mounted at the correct height and location and use the International Symbol of Accessibility. [See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

CAPITAL IMPROVEMENT: Once these toilet rooms have been modified to be accessible, provide as part of the campus-wide wayfinding program ADA compliant signage on the latch PULL side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60 " max. AFF measured from the baseline of the highest tactile character.

[See Appendix A - 2010 ADA Standards 703 Signs-703.4.1]

CAPITAL IMPROVEMENT: Ensure that accessible toilet rooms are noted on the Directories.

### **Signs - Exit Doors & Passageways**

CAPITAL IMPROVEMENT: Many tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge points, and exit stairways.

[See Appendix A - 2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Implement an overall inspection of fire safety signs making sure they are ADA and NFPA compliant, are lit if required and are in the correct locations according to code.

See section 103.2.13.6 of the International Building Code(200 edition) or section 107.7 of the International Building Code (203 edition)

### A2\_Signs - Designation, Directional & Informational Signs



**LOCATION | 013** 



**LOCATION | 010** 



LOCATION | 03

### Signs - Designation & Directional Signs

Designation signs are missing or are not ADA compliant. There are no signs on the storage room doors between the toilet rooms.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

Not all permanent rooms and locations have ADA compliant signs including rooms that are no longer being used. Signs that do not correspond to the usage of the room lead to confusion especially in an emergency situation. There is no consistent signage indicating floor level.

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: As part of the campuswide wayfinding program provide ADA compliant signage on the latch pull side of the door mounted at 48" min. AFF to the baseline of the tactile characters on signs and 60" max. AFF measured from the baseline of the highest tactile character. If there is no room on the latch pull side, place signs on wall perpendicular to the latch or on the door as long as the person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

CAPITAL IMPROVEMENT: As part of the campuswide wayfinding program ensure that <u>all</u> permanent rooms have signs that correspond with the correct usage of the room.

CAPITAL IMPROVEMENT: As part of the campuswide wayfinding program ensure that <u>all</u> floors have signs that indicate floor level. These signs should always be located adjacent to stairs and they should be able to be seen from inside the elevator.

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

As part of the campus-wide wayfinding program consider providing permanent egress maps at stairs and elevator lobbies on all floors. This will inform all occupants even those not familiar with the building of the egress route.

#### **ISSUE A1**

#### **CAPITAL IMPROV.**

Design and implement a campus-wide wayfinding program that includes ADA compliant amenities signs.

\$150-200/sign

### INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible toilet room and other accessible amenities.

\$150-200/sign

### **ISSUE A2**

#### CAPITAL IMPROV.

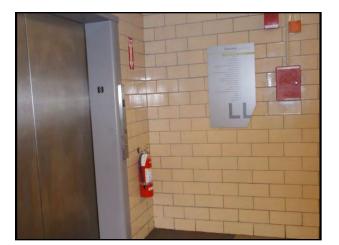
Design and implement a campus-wide wayfinding program that includes ADA compliant designation, directional and informational signs.

\$150-200/sign

Massachusetts College of Art and Design ADA Compliance Plan 2011

Institute for Human Centered Design

### A3\_Signs - Directories



**Building Directory** 

& USER EXPERIENCE

**RECOMMENDATION TO IMPROVE SAFETY** 

make the effort of climbing stairs.

As part of a campus-wide wayfinding program

consider putting a Directory at all elevator and

stair lobbies. This will provide information about locations of services on each floor and will allow

people who have mobility difficulties to be able

to see where they need to go before having to

Ensure that the contrast between background

and lettering on directories is great enough for

easy reading, especially in the low light levels

of the basement. For best legibility, characters

70 percent. Also make sure that the location names are clear and large enough for people with low vision to be able to easily read them.

should contrast with their background by at least

The existing Directory calls out the basement as

the 'Lower Level' however, on the campus map

the 'Basement'. Location information should be consistent and coordinated throughout the

campus. There should be one updated central-

ized source providing this information. The floor levels in elevators, published materials and virtual information should also coordinate.

Make certain that the Directory information cor-

responds to the Basement program & usage. Be sure to add information regarding the accessible

toilet after the toilet rooms have been modified

In the bookstore numbering or lettering the

are difficult to see around. A store directory

aisles will help with navigation through the store

especially since the fixtures are full height and

showing store layout will allow staff and visitors

to become familiar with the configuration. It will also help with counting and restocking of inven-

to be accessible.

**Bookstore** 

tory.

and on Directories all over the campus it is called

**LOCATION | 002** 

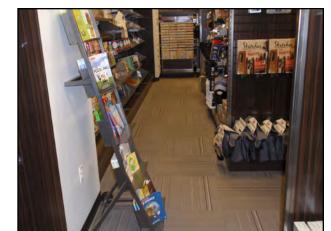


**LOCATION | 006** 



**LOCATION | 004c** 

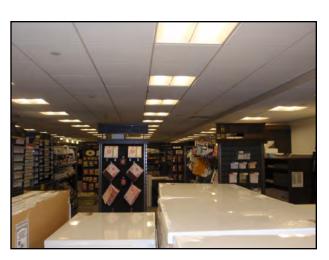
### **B** Accessible Route



LOCATION | 004a



LOCATION | 004b



LOCATION | 004d

### **Aisle Obstruction**

**Building Issues continued** 

Bookstore aisles are blocked by merchandise displays creating an egress, safety and tripping hazard in the accessible route. It also puts merchandise out of reach range.

E-KENNEDY BUILDING-Basement- A3 & B-Access. Route

Too many chairs and tables clutter the narrow Student Lounge and prevent easy access.

[See Appendix A - 2010 ADA Standards 206 Accessible Routes 401, 402, 403,5.1 Clearances

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36"min. wide clear path through rooms, spaces

and accessible routes at all times.

are complete note nearest accessible toilet room.



LOCATION | 008

### **RECOMMENDATION TO IMPROVE SAFETY** & USER EXPERIENCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program wherever possible specify floor finishes and patterns to intuitively provide cues for keeping 36" min. wide clear spaces for routes and paths in rooms and through spaces.

OPERATIONAL: The recessed lights do not align with the fixtures and aisles. Consider aligning the lighting with the shelving to allow more illumination for aisles and merchandise. This will increase safety and will help with sales.

### ISSUE A3

#### **CAPITAL IMPROV.**

Design and implement a campus-wide wayfinding program that includes ADA compliant Directories.

\$1,500-2,000 /Directory

### INTERIM **RECOMMENDATION**

**Until modifications** on the Directory the

### **ISSUE B Access routes**

**OPERATIONAL** Create program to maintain a clear width of 36" min. on all accessible routes.



### **C\_Protruding Objects**



**Protruding Objects** 

the floor.

the floor.

Fire hydrant protrudes 5" from the wall creating

be able to detect it as it is more than 27" high off

an injury risk. A person using a cane would not

Fire box protrudes 5 1/2" into the accessible

the box to the floor. Similar to the fire hydrant

above, it may cause injury and a person using a

Electric box at top of stairs protrudes 10" from

the wall and the bottom of the box is 69 1/2" off

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Recess fire hydrant into the wall or encase in a fire cabinet that extends

to the floor lower than 27" so that it could be

SMALL MAINTENANCE: Protruding objects are

not only a cause of injury to people who have

no or low vision but to anyone walking down a

corridor especially in an emergency or if they are

detected by a person with a cane.

& USER EXPERIENCE

passing in a corridor.

**RECOMMENDATION TO IMPROVE SAFETY** 

[See Appendix A - 2010 ADA Standards

206 Accessible Routes 307 Protruding Objects

route and it is 54" high from the bottom of

cane would not be able to detect it.

**LOCATION | 012** 



**LOCATION | 01** 



LOCATION | 016a

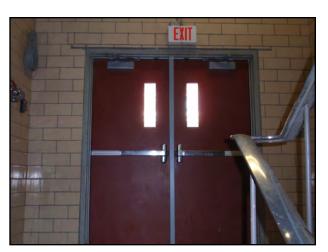
### D2\_Doors-closer adjustment



LOCATION | 013



**LOCATION | 015** 



LOCATION | 016b

### **Building Issues continued**

# E-KENNEDY BUILDING-Basement- C-Protruding Objects | D2-Door Closer Adjustment

#### **Door Closers**

The toilet room door opening force is 20 lbs which makes it difficult to open, especially for a person in a wheelchair.

[See Appendix A - 2010 ADA Standards 404.2.8 Door Closers

The double fire egress doors have a door opening force of 25 lbs which is too heavy for easy opening. Additionally it makes the doors difficult to get through because they close too fast. This could cause problems in an emergency.

The double fire exit discharge points doors on the landing between Basement and 1st Floor has a door opening force of 20 lbs, which is too heavy for easy opening. Additionally it makes the doors difficult to get through because they close too fast. This could cause problems in an emergency.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Create a comprehensive maintenance program and schedule to check and adjust all exterior doors so that they have an opening pressure that doesn't exceed 15 lbs.

OPERATIONAL: Create a comprehensive maintenance program and schedule to check and adjust all interior doors so that they have an opening pressure that doesn't exceed 5 lbs.

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

OPERATIONAL: Ensure that areas beyond fire doors have clear egress routes. (Ensure clearspace at exterior).

### ISSUE C SMALL MAINT. PROJECT

Implement plan to remove, relocate or recess protruding objects. Prioritize for most hazardous.

OPERATIONAL:. \$25/hr Staff labor

Various Solutions SMALL MAIN:. \$2,200 under stair infill or barrier

SMALL MAIN.: recess/alcove work \$500

### ISSUE D2

#### OPERATIONAL

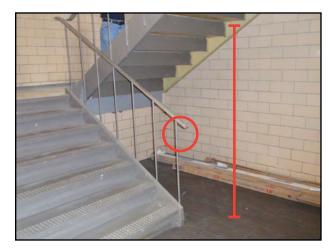
Implement plan to maintain to achieve correct opening forces and closing speeds. PRIORITIZE FOR DOORS ON AC-CESSIBLE ROUTE.

\$25/hr Staff labor

### **E Stairs & Handrails**



**LOCATION | 017** 



LOCATION | 01a



LOCATION | 01b

#### Stairs - Rails and rail extensions

Stair handrails are not the required shape and they are missing rail extensions. Consider continuous rail at wall side of stairs.

[See Appendix A - 2010 ADA Standards 210.1, 505, 505.10, 505.7.2 Handrails]

### RECOMMENDATION TO IMPROVE SAFETY

#### & USER EXPERIENCE

SMALL MAINTENANCE: Consider installing new rail with rail extensions top and bottom of stair. Handrail gripping surfaces should extend one foot beyond the stair flights and ramp runs in accordance with 505.10.

### **Stairs-Nosings**

Stair nosings are greater than 1/2 inch and are a tripping hazard.

[See Appendix A - 2010 ADA Standards 210.1, 504, 504.4 Tread Surface

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Install curved wedges to the underside of the stair nosings to create a smooth transition. Consider using an integrated nosing and tread.

### Stairs-Vertical Clearance (Headroom)

The space under the stair allows a person to walk into the stairs and cause a head injury.

[See Appendix A - 2010 ADA Standards 307.5 Required Clear Width.

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

OPERATIONAL: Make sure there is no access to the space under the stair to a vertical clearance height of 80" AFF. A permanent guard rail or barrier that is at least 27" max high AFF and does not allow anyone to walk under the portion of stair that is less than 80" high AFF would solve the problem.

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Keep stair well clear and free of clutter. Do not use stair as storage of flammable materials such as cardboard boxes.



LOCATION | 01c



LOCATION | 01d



**LOCATION | 07** 

### **Building Issues continued**

### E-KENNEDY BUILDING-Basement- E-Stairs & Handrails

### Sign - Designation Signs

There are no signs at the stair indicating what the floor level is.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: Install ADA compliant signs at stair landings. The signs should inform occupants which stair landing they are on and the upper and lower termination of the stairway. Ensure that the signs are mounted at the correct heights and locations.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

There is a temporary egress map. As part of the campus-wide wayfinding program consider installing permanent egress maps and standardized signs at stairs and elevator lobbies on all floors. This will help occupants to navigate their way out of the building in case of emergency.

#### **ISSUE E**

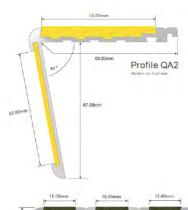
#### **OPERATIONAL**

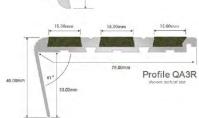
Maintain clearances around stair landings.

### SMALL MAINT. PROJECT

Consider modifications to stairs to comply with 2010 ADA requirements.

\$600/stair run





### **F** Toilet Rooms



LOCATION | 013a



LOCATION | 014a



**LOCATION | 014b** 

#### **ADA Facilities and Amenities**

Both the men's and the women's toilet rooms are not ADA compliant so should not be identified with the International Symbol of Accessibility.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Modify toilet rooms to become ADA compliant.

While these toilet rooms are not fully ADA compliant, provide ADA compliant signs with directions to the nearest ADA compliant toilet room on the first floor. Ensure that these signs are mounted at the correct height and location.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

### Men's & Women's Toilet Rooms ADA Signs

The sign is not ADA compliant for size, contrast. The icon of International Symbol of Accessibility has been substituted for an ADA noncompliant symbol. Note the 2010 ADA Standards established a fixed solution for the symbol.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

The door has an opening force of over 20 lbs.

[See Appendix A - 2010 ADA Standards 603 Doors]

The lavatory (sink) pipes are not wrapped and could cause injury.

[See Appendix A - 2010 ADA Standards 603 Toilet Rooms]

Although the mirror is tilted, the bottom of the reflective surface is above 42" AFF so a person of short stature or someone who is seated cannot use it.

[See Appendix A - 2010 ADA Standards 603.3 Mirrors]

The grab bars are installed incorrectly so that they are in the wrong place to be used as supports in transferring from a wheelchair.

[See Appendix A - 2010 ADA Standards 609 Grab Bars]



LOCATION | 014c



LOCATION | 013b



LOCATION | 014d

### **Building Issues continued**

### E-KENNEDY BUILDING-Basement-|F-Toilet Rooms

The flooring is uneven and creates a tripping hazard.

[See Appendix A - 2010 ADA Standards 302 Floor or Ground Surfaces]

**Men's toilet room only Urinal** - the rim of the urinal is 27" high AFF.

[See Appendix A - 2010 ADA Standards 213.3.3, 605 Urinals]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

When these toilet rooms have been modified to become ADA compliant, provide ADA compliant signs on the latch pull side of the door. Mount at 48" min AFF to the baseline of the tactile characters, and 60 " maximum AFF measured from the baseline of the highest tactile character. Use the International Symbol of Accessibility to identify that it is a ADA compliant toilet room.

SMALL MAINTENANCE: Adjust door closer to max. 5lb opening pressure.

SMALL MAINTENANCE: Wrap lavatory (sink) pipes.

SMALL MAINTENANCE: Move 1 mirror so that the bottom of the reflective surface is 40" AFF or provide full length mirror in the lavatory (sink) area in the toilet room.

SMALL MAINTENANCE: Reinstall grab bars to be ADA compliant for location and height.

SMALL MAINTENANCE: Repair tile flooring so that it is stable, firm and slip resistant.

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

As there is only one urinal the height is within ADA compliance, but if at any time another urinal is provided the 2nd one should be installed so that the rim is at 17" AFF.

The use of blackboards in these toilet rooms as a measure to prevent graffiti is commendable and it is recommended that they become a standard toilet room installation throughout the campus.

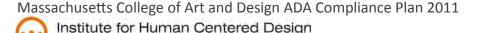
### ISSUE A1

#### **CAPITAL IMPROV.**

Signage Prog. Design and implementation **\$150/Sign** 

### INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible toilet room.



### ACTION\_H-Drinking Fountains



LOCATION | 013/14 (This is the same as 3rd Floor Drinking Fountain)

### **Drinking Fountain - Protruding Object**

Drinking fountain protrudes more than 4" into accessible route and is higher than 27" and so is not detectable by cane.

[See Appendix A - 2010 ADA Standards 307, 602 Drinking Fountains

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** See C protruding Objects.

**Drinking Fountain** - Does not have two spouts at heights that allow a person in a wheelchair and a person who has trouble bending to be able to get water.

[See Appendix A - 2010 ADA Standards 307, 602 Drinking Fountains

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Provide cups with dispenser and trash that doesn't protrude from the wall more than 4" and within reach range.

<u>or</u>

Replace with a high-low drinking fountain that complies with 2010 ADA standards 211, 307, 602 601, 602.

### **J-Lockers & Furniture**



LOCATION | 012



**LOCATION | 05** 



LOCATION | 08

### **Building Issues continued**

# E-KENNEDY BUILDING-Basement- H-Drinking Fountain & J-Lockers & Furniture

#### Lockers

Commuter lockers are not ADA compliant for hardware, height, and reach range.

[See Appendix A - 2010 ADA Standards Lockers 225.2.1,308,309,,811]

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Make sure that there is at least 5% but no less than one locker is ADA compliant. The preference would be for two.

#### **Furniture**

Table height is 35".

[See Appendix A - 2010 ADA Standards Dining & Work Surfaces 226]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

OPERATIONAL: Make sure that at least one table has a top surface of 34" AFF and a minimum knee clearance of 27" to the underside of the table so that the table can be used by a sitting person.

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

To ensure that trash and recycle bins are used by everyone they should be placed in easy reach with the top of the lid being at 34" AFF.

#### Δ1

#### **CAPITAL IMPROV.**

Signage Prog. Design and implementation \$150/Sign

### INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible drinking fountain.

### ISSUE H

### SMALL MAINT. PROJECT

Replace or make suggested modifications to drinking fountain.

Add another drinking fountain

### \$2000/ fountain/ plumbing

•

Replace drinking fountain with a new High-Low drinking fountain

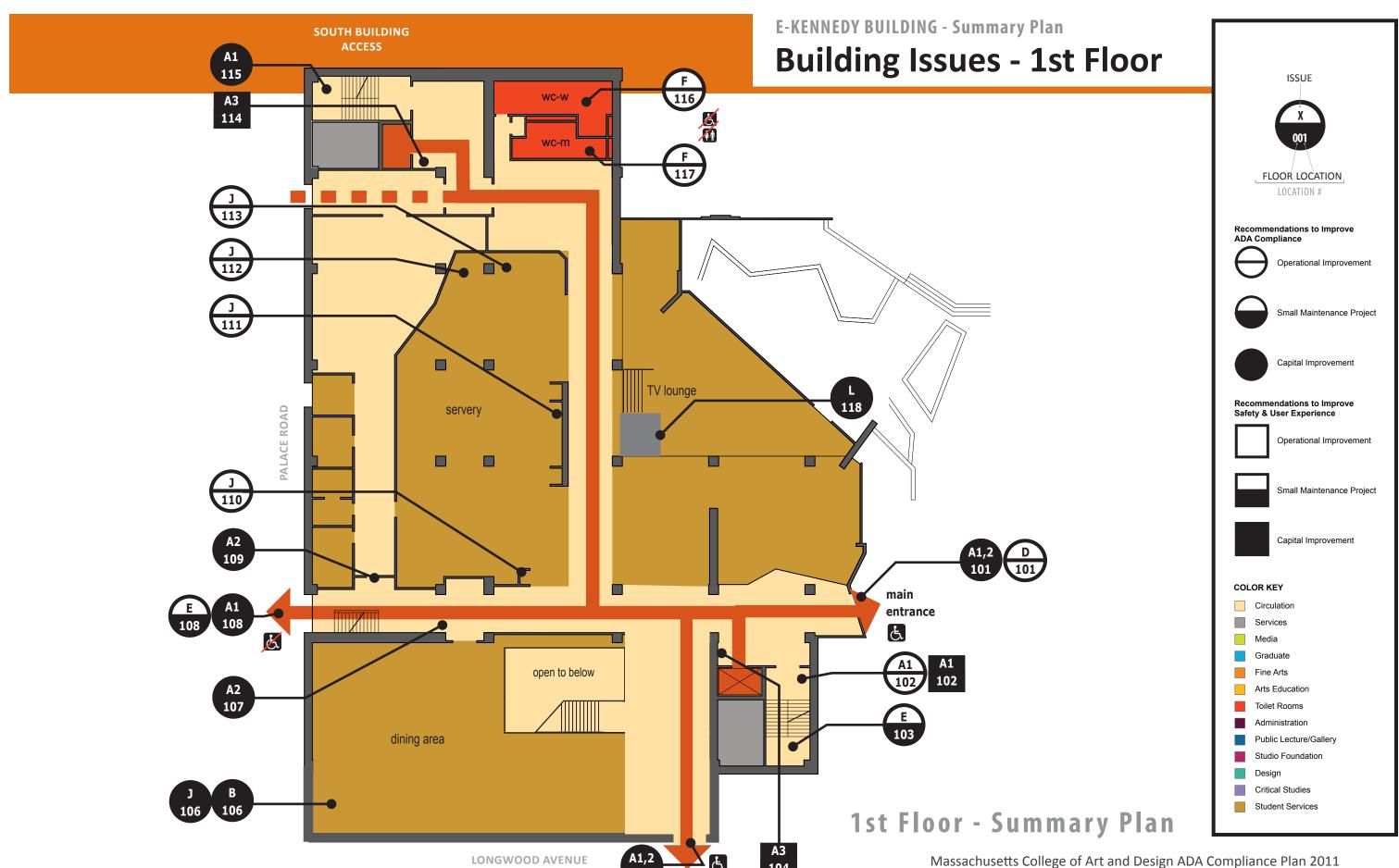
### \$2000/ High-Low

<u>or</u>

Provide cup dispenser with ongoing fillup of paper cups \$50 plus cups

Massachusetts College of Art and Design ADA Compliance Plan 2011





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### A1\_Signs - ADA Facilities & Safety



LOCATION | 101



LOCATION | 105a



LOCATION | 108a

#### Signs - ADA Facilities and Safety

Accessible entrances at Huntington and Longwood are not marked with the International Symbol of Accessibility.

[See Appendix A - 2010 ADA Standards 216.6 Entrances, 703 Signs-, 703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Provide an ADA compliant sign that identifies Huntington and Longwood entrances as accessible entrances. Ensure that location and mounting height meet ADA Standards for accessibility.

Where a directional sign is required, it should be located to minimize backtracking. In some cases, this could mean locating a sign at the beginning of a route, not just at the inaccessible entrances to a building.

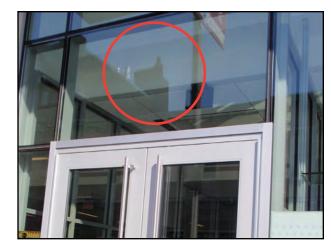
Provide a sign at the Palace Road entrance that directs the visitor to the nearest accessible entrances.

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

**LOCATION | 108b** 

Provide building signs <u>and addresses</u> at all entrances so that they can be easily read especially by emergency services. Make sure that accessible entrances are noted on the directories.

### **A2\_Signs - Designation**



LOCATION | 105b



**LOCATION | 109** 



**LOCATION | 116 & 117** 

### **Building Issues continued**

### E-KENNEDY BUILDING-First Floor-A1 & A2-Signs

### **Signs - ADA Designation Signs**

Designation signs are missing or are not ADA compliant. There are no signs on the storage room doors between the toilet rooms this can cause confusion especially in an emergency situation.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

All permanent rooms must have designations signs that meet ADA Standards. Signs that do not correspond to the usage of the room lead to confusion especially in emergency situations.

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

CAPITAL IMPROVEMENT: As part of the campuswide wayfinding program provide ADA compliant signs on the latch pull side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60" max. AFF measured from the baseline of the highest tactile character. If there is no room on the latch pull side, place signs on wall perpendicular to the latch or on the door as long as the person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

Ensure that all permanent rooms and spaces have signs that correspond with the correct usage of the space.

Where a directional sign is required, it should be located to minimize backtracking. In some cases, this could mean locating a sign at the beginning of a route.

CAPITAL IMPROVEMENT: as part of the campuswide wayfinding program ensure that <u>all</u> floors have signs that indicate floor level. These signs should always be located adjacent to stairs and they should be able to be seen from inside the elevator and at stairwells.

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Consider providing permanent egress maps at stairs and elevator lobbies on all floors. This will help occupants to navigate their way out of the building in case of emergency.

### ISSUE A1 CAPITAL IMPROV.

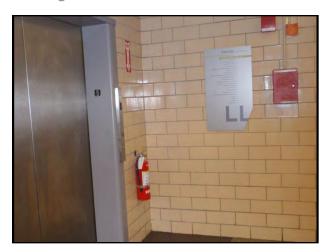
Signage Prog. Design and implementation \$TBD/Sign

### INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest Accessible Toilet Room.



### A3\_Signs - Directories



LOCATION | 103

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Ensure that the contrast between background and characters is great enough for easy legibility especially in the low light levels of the basement. Also make sure that the characters are clear and large enough for people with low vision to be able to easily read them.

Make certain that the Directory information corresponds to the basement program & usage. Be sure to add information regarding the accessible toilet when the toilet rooms are modified to become accessible.

Consider putting a Directory at all stairways. It enables people who have difficulty with stairs to be able to see where they might need to go before having to make the effort of climbing the stairs and avoid backtracking.

### **Building Issues continued**

### **E-KENNEDY BUILDING-First Floor-** | **A-3-Signs Directories**

### ISSUE A3 SIGNS-DIRECTORY

CAPITAL IMPROV.

Campus -wide wayfinding prog. Design and implementation \$1,500/Directory

### **DRAFT**

### E-KENNEDY BUILDING-First Floor-|D1,D2 & D3-Doors

### D2\_Doors-Closers



**LOCATION | 101** 



**LOCATION | 108** 

### **Door - Closer Adjustment**

The Palace Road, Longwood Ave and the Huntington Ave accessible entrance doors all have an opening force of 20lbs which is too heavy for easy opening.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Adjust all exterior doors so that they have an opening pressure that doesn't exceed 15 lbs.

### **RECOMMENDATION TO IMPROVE SAFETY** & USER EXPERIENCE

Assisted and/or door openers could be installed to help visitors enter and exit the building especially during peak traffic periods such as during the breakfast and lunchtime rushes.

### D2\_Doors - Closers



**LOCATION | 116,117** 



**LOCATION | 107** 

### **Door Closers**

The Toilet Room door opening force is 20lbs.

The double fire egress doors on the 1st Floor has a door opening force 20lbs, too heavy for easy opening. This could cause delay in an emergency. [See Appendix A - 2010 ADA Standards

404.2.8 Door Closers] **RECOMMENDATION TO IMPROVE ADA COMPLIANCE** 

OPERATIONAL: Adjust all interior door closers so that they have an opening pressure that doesn't exceed 5lbs.

### ISSUE D1 & D2 **SMALL MAINT. PROJECT**

Implement plan to maintain clear areas around doors and adjust door closing pressures to achieve correct opening forces.

\$25/hr staff labor

### **F** Toilet Rooms



**LOCATION | 116 & 117** 



LOCATION | 116a & in 117



LOCATION | 116b & in Men's

#### **Accessible Toilet Room**

Both the men's and women's toilet rooms are

ADA compliant for accessibility.

### **ADA Room Designation Signs**

These toilet room signs are not ADA compliant for size, contrast, height or location.

The storage room between the toilet rooms has no sign this could cause confusion in an emer-

[See Appendix A - 2010 ADA Standards 216.2 Signs, 703 Signs-703.2, 703.3, 703.4[see General Issues-MAAB Signs 41.1]

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: As this toilet room is not fully ADA compliant provide ADA compliant signs with directions to the nearest ADA compliant toilet rooms.

SMALL MAINTENANCE: Provide interim signs that are ADA compliant and installed on the latch pull side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60" max. AFF measured from the baseline of the highest tactile character. If there is no room on the latch pull side place signs on wall perpendicular to the latch or on the door as long as the person reading the sign tactiley will not be injured if the door is opened.

SMALL MAINTENANCE: Once these toilet rooms have been modified to become ADA compliant, provide ADA compliant signs. Provide signs with the ADA compliant International Symbol of Accessibility. Ensure that these signs are mounted at the correct height and location.

[See Appendix A - 2010 ADA Standards 216.2 Signs, 703 Signs-703.2, 703.3, 703.4[see General Issues-MAAB Signs 41.1



LOCATION | 116c



LOCATION | 116d

### **Building Issues continued**

### **E-KENNEDY BUILDING-First Floor-|F-Toilet Rooms**

### **Door Opening Force**

Door opening forces for both men's and women's toilet rooms is 25 lbs.

> [See Appendix A - 2010 ADA Standards 404 Doors1

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Adjust and maintain door opening force to be no more than 5lbs.

#### **Grab Bars**

In both the women's toilet rooms the grab bars do not have 2" clear above and below.

In both the men's and women's toilet rooms the grab bars are installed incorrectly (rear 5" from wall, side 9" from wall) so that they are in the wrong place to be used as supports in transferring from a wheelchair.

> [See Appendix A - 2010 ADA Standards 604.5, 609 Grab Bars]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Reinstall 42" grab bars correctly.

#### **Exposed Pipes**

In both the men's and women's toilet rooms the lavatory sink pipes are not covered.

> [See Appendix A - 2010 ADA Standards 606.5 Exposed Pipes]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** OPERATIONAL: Water supply and drain pipes under lavatory sink pipes need to be insulated to prevent injury.

### **Obstructed Accessible Route**

In both the men's and women's toilet rooms the accessible path and the dispensers are obstructed by the trash receptacle.

> [See Appendix A - 2010 ADA Standards 606.5 Exposed Pipes]

### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE** OPERATIONAL: Relocate trash receptacle and

train staff, faculty and students to keep a clear width of 36" min. around doors and dispensers.

### **ISSUE F** SMALL MAINT.

### **PROJECT**

Make all modifications to make current toilet rooms fully ADA compliant.

### INTERIM **RECOMMENDATION**

**Until modifications** are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible toilet room. It is important that these toilet rooms become ADA compliant because they are required to serve the New Cafeteria.

### **F\_Toilet Rooms**



LOCATION | 117e



LOCATION | 117 & in 16

#### Mirrors

In both the men's and women's toilet rooms the bottom of the reflective surface of the mirror is at 42" AFF. This makes it difficult for wheelchair users and people of small stature to be able to use.

[See Appendix A - 2010 ADA Standards 213.5 and 603

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Either lower mirror so that the

OPERATIONAL: Either lower mirror so that the bottom of the reflective surface is at 40" or provide a full length mirror elsewhere in the room.

### **Dispenser Reach Range**

In both the men's and women's toilet rooms thesoap dispenser is out of reach range.

[See Appendix A - 2010 ADA Standards 606.5 Exposed Pipes]

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Relocate soap dispensers so that they comply with reach ranges. If soap and towel dispensers are provided, they must be located within the reach ranges specified in 308. Locate soap and towel dispensers so that they are conveniently usable by a person at the accessible lavatory (sink).

### **Building Issues continued**

### E-KENNEDY BUILDING-First Floor-F-Toilet Rooms

### **ISSUE F**

### SMALL MAINT. PROJECT

Make all modifications to make current toilet Rooms fully ADA compliant.

\$2,000-3,000

### INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible toilet room. It is important that these toilet rooms become ADA accessible because they are required to serve the New cafeteria.

### ACTION\_**H-Drinking Fountains**



**LOCATION | 100** 

### **Drinking Fountain**

These drinking fountains meet 2010 ADA Standards.

### **J-Furniture**



**LOCATION | 110** 



**LOCATION | 113** 



LOCATION | 112



LOCATION | 111



LOCATION | 106

### **Building Issues continued**

# E-KENNEDY BUILDING-First Floor- H-Drinking Fountain & J-Furniture

### **Furniture - Reach Ranges**

Cup covers, napkin and tray area is out of reach range.

Drinks area is noncompliant for reach range.

Condiment area is noncompliant for reach range [See Appendix A - 2010 ADA Standards Reach ranges 308,309]

There is no clear space at fridge door making very hard for someone in a wheelchair to use.

### **OPERATIONAL:** RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Make sure that all self-service items are within reach ranges.

### **Furniture**

Table height is 36" AFF.

[See Appendix A - 2010 ADA Standards Dining & Worksurfaces 226]

### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

Make sure that 5% or at least one table that has a top surface of 34" AFF and a minimum knee clearance of 27" AFF to the underside of the table is provided.

### **ISSUE AJ**

**CAPITAL IMPROV.**Renovate Servery **In process** 

### INTERIM RECOMMENDATION

### OPERATIONAL

Until new renovations to the Servery are complete ensure that all self-serve items are within reach ranges and comply to ADA 2010 Standards for operable parts.

#### <u>or</u>

Ensure staff are available to provide assistance.

### ACTION\_L-Lifts & Elevators



LOCATION | 118

#### Lift

Lift requires key for operation. Security staff need to be called in order to provide key.

[see General Issues 2010 ADA Standards Lifts & Elevators 407}

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**Due to new legislation see note, the lift is required to be keyless.

#### NOTE:

There is a change to the Elevator Code (524 CMR). As of October 15, 2010, key switches will no longer be allowed to be installed on wheelchair lifts. All existing key switches on wheelchair lifts will have to be removed by November 1, 2011. This change will bring the elevator code into compliance with the Americans with Disabilities Act and ultimately lead to greater access for individuals who rely upon these lifts for access.

#### Ammendment

TITLE 524: BOARD OF ELEVATOR REGULATIONS CHAPTER 34.00: INSTALLATIONS MADE PRIOR TO JUNE 7, 1991)

34.09: Controls and Electrical Equipment
(1) The operating control shall be of the key operated constant pressure type. In accordance with
28 CFR Parts 36.4.11 and 36.4.27.4, a wheelchair lift may not be equipped with a key switch. If a wheelchair lift governed by 524 CMR 34.00 has a key switch, it shall be removed by November 1, 2011.
See 521 CMR for further access related requirements

2000.10 Operating Devices and Control Equipment In accordance with 28 CFR Parts 36.4.11 and 36.4.27.4, a wheelchair lift may not be equipped with a key switch. If a wheelchair lift governed by 524 CMR 35.00 has a key switch, it shall be removed by November 1, 2011. See 521 CMR for further access related requirements.

2001.10 Operating Devices and Control Equipment In accordance with 28 CFR Parts 36.4.11 and 36.4.27.4, a wheelchair lift may not be equipped with a key switch. If a wheelchair lift governed by 524 CMR 35.00 has a key switch, it shall be removed by November 1, 2011. See 521 CMR for further access related requirements.

2002.10 Operating Devices and Control Equipment In accordance with 28 CFR Parts 36.4.11 and 36.4.27.4, a wheelchair lift may not be equipped with a key switch. If a wheelchair lift governed by 524 CMR 35.00 has a key switch, it shall be removed by November 1, 2011. See 521 CMR for further access related requirements.

### **Building Issues continued**

### E-KENNEDY BUILDING-First Floor-|L-Lifts & Elevators

#### **ISSUE L**

SMALL MAIN. PROJECT

Modify lift to become keyless.

\$TBD

### INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest compliant lift or ramp.

# FLOOR BEING RENOVATED AT TIME OF SURVEY - NO UPDATED PLAN AVAILABLE

E-KENNEDY BUILDING - Summary Plan

# **Building Issues-Second Floor**



### A1\_Signs - ADA Facilities



LOCATION | Office

### **Signs - ADA Facilities and Amenities**

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

# As this toilet room is not fully ADA compliant, in the interim provide ADA compliant signs with

directions to the nearest ADA compliant toilet room. Ensure that these signs are mounted at the correct height and location.

Once these toilet rooms have been modified to become ADA compliant, provide ADA compliant signage on the latch pull side of the door mounted at 48" min. AFF to the baseline of the tactile characters on signs and 60"max. AFF measured from the baseline of the highest tactile character.

### **A2\_Signs - Designation**



LOCATION | Stairwell



**LOCATION | Stariwell** 



LOCATION | Office

### **Building Issues continued**

### E-KENNEDY BUILDING-Second Floor- A1 & A2-Signs

Signage - Designation Signs New signage had not all been installed at time of survey.

### **ISSUE A1**

SMALL
MAINTENANCE/
CAPITAL IMPROVEMENT

Signage Prog. Design and implementation \$150/Sign

### INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible toilet room.

### A3\_Signs - Directories



**LOCATION** | Stairwell Two-Palace Rd/Longwood



**LOCATION | Huntington Stairwell One Huntington Ave** 

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Consider putting a Directory at all stairways. It enables people who have difficulty with stairs to be able to see where they might need to go before having to make the effort of climbing the stairs or backtracking.

Ensure that the Directory has enough contrast between background and characters and that it is easy to read in all lighting conditions. Also make sure that the characters are clear and large enough for people with low vision to be able to easily read them.

Coordinate all information on the directory with all written and program information including online information.

Be sure to add information regarding the nearest accessible toilet room.

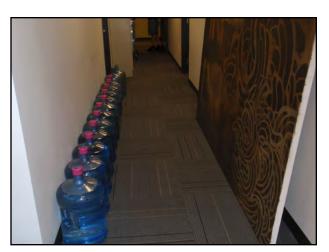
### **B** Accessible Route



**LOCATION | RM 241 - Conference Rooms** 



**LOCATION | Student Life Offices** 



**LOCATION | Student Life Offices** 

### **Building Issues continued**

### E-KENNEDY BUILDING-Second Floor- A3 & B-Access. Route

#### **Door Obstruction**

Door clearance on latch pull side of door is blocked by the chair making it difficult to approach and open the door especially for someone in a wheelchair.

Cardboard boxes and other materials obstruct access in and out of the door. This reduces maneuvering clearances, can cause injury as a tripping hazard and can become very dangerous in an emergency situation.

[See Appendix A - 2010 ADA Standards 206 Accessible Routes 403.5.1, Clearances 404.2.4 Maneuvering Cearances

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

Educate staff, students and faculty to rearrange furniture to maintain an 18" clear wall space at the latch pull side of the door, and 18" min. at the push side at all times, with 48" min. clearspace either side of the door at all times.

### **Accessible Route Obstruction**

Passageway is reduced to 26" because of items such as artwork and water bottles being stored in the corridors.

[See Appendix A - 2010 ADA Standards 206 Accessible Routes 403.5.1, Clearances 404.2.4 Maneuvering Cearances

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

Educate staff, students and faculty to rearrange furniture and storage items to maintain a 36" min. clear accessible route at all times throughout rooms and spaces.

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Designate storage areas for large items so they do not obstruct accessible routes.

Coordinate consumption of water with frequency of deliveries to cut down on having to store too many water bottles.

### ISSUE A3 Signs - Directory

### CAPITAL IMPROV.

Campus -wide wayfinding prog. design and implementation \$150/Sign

### INTERIM RECOMMENDATION

Until modifications are complete note on the Directory the nearest Accessible Toilet Room.

### ISSUE B Access routes

#### **OPERATIONAL**

Create program to maintain a clear width of 36" min. throughout the accessible routes anaad paths.

\$25 Staff labor



### **C\_Protruding Objects**



**LOCATION** | Stairwell Two-Palace Rd/Longwood



**LOCATION | Corridor** 



**LOCATION | Corridor** 

Fire box protrudes more than 4 " into the accessible route and it is 54" high from the bottom of the box to the floor. It may cause injury as a person using a cane would not be able to detect it

**Protruding Objects** 

[See Appendix A - 2010 ADA Standards 206 Accessible Routes 307 Protruding Objects]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Extend the sides of the fire box down to the floor to encase it and make it cane detectable.

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Protruding objects are not only a cause of injury to people who have no or low vision but to anyone using the stairs especially in an emergency.

Drinking Fountains protrude more than 4" into the accessible route and the underside of the leading edge is more than 27" AFF. It may cause injury as it protrudes into the corridor, and a person using a cane would not be able to detect it. Recessing these drinking fountains or providing a an alcove similar to the condition on the first floor see page 22 could be a solution.

[See Appendix A - 2010 ADA Standards 206 Accessible Routes 307 Protruding Objects

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Recess the drinking fountains into the wall or form an alcove around them using wing walls to make them detectable.

Emergency Telephone protrudes more than 4" into the accessible route and the underside of the leading edge is more than 27" AFF. It may cause injury as it protrudes into the corridor, and a person using a cane would not be able to detect it.

[See Appendix A - 2010 ADA Standards 206 Accessible Routes 307 Protruding Objects]

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Recess emergency telephones into the wall or form an alcove around them using wing walls.

### D2\_Doors-opening forces



**LOCATION | Student Life Gallery** 

### **Building Issues continued**

# E-KENNEDY BUILDING-Second Floor-|C-Protruding Objects | D2-Door Opening Forces

### **Door - Closer Adjustment**

Interior doors with closers have door opening forces that are greater than 5lbs. this is too heavy for easy opening and means that the doors close too fast to be able to enter easily.

[See Appendix A - 2010 ADA Standards 404.2.8 Door Closers]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

OPERATIONAL: Adjust and maintain all doors so that they have opening forces that don't exceed 15lbs for exterior doors and 5lbs for interior doors.

### ISSUE C

### SMALL MAINT. PROJECT

Implement plan to remove or relocate protruding objects. Prioritize for most hazardous.

\$25/hr labor various possible solutions

#### **ISSUE D2**

### **OPERATIONAL**

Implement plan to maintain and adjust door closing pressures to achieve correct opening forces and closing speeds.

\$25/hr various mechanisms ranging from \$12 -\$35 each

### **E** Stairs & Handrails



**LOCATION** | Stairwell Two-Palace Rd/Longwood



**LOCATION** | Stairwell Two-Palace Rd/Longwood



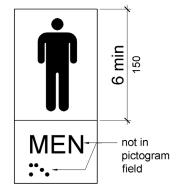
LOCATION | Stairwell Two-Palace Rd/Long-wood

### Stairs - Signs

There are designation signs at the stairs but the design is not ADA compliant. The pictogram is required to be in a 6" field with no lettering or Braille inside this area.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**Redesign and install ADA compliant signage.



#### Stairs - General

These stairs do not have to be used as an accessible egress route since there is an elevator. However, to improve safety and user experience there are some urgent repairs that should to be undertaken to prevent injuries.

### **Stairs - Handrails**

Stairways are missing rail extensions. Rails have incorrect cross-section dimensions, they are installed too close to the wall and they are in need of repair.

[See Appendix A - 2010 ADA Standards Stair Handrails Gripping Surfaces 505.6 505.3 Continuity, 505.10.2 & 505.10.3 Handrail Ext.]

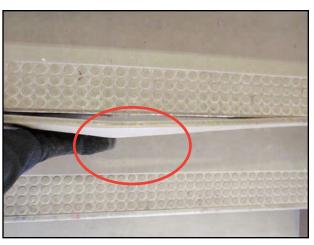
### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

SMALL MAINTENANCE: Repair stair handrails.

### **E Stairs & Handrails**



LOCATION | Stairwell Two-Palace Rd/Longwood



LOCATION | Stairwell Two-Palace Rd/Long-wood

### **Building Issues continued**

### E-KENNEDY BUILDING-Second Floor- E-Stairs & Handrails

### The stairs on all floors in Kennedy Building have similar issues.

### **Exit Signs, Designations Signs**

Signs indicating floor level are not compliant.

There are no ADA compliant exit signs indicating an exit or emergency egress route.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

At egress stair provide ADA compliant exit signs and signs indicating floor level. Ensure that these signs are mounted at the correct height and location.

### Stair - Nosing

All stairs have nosings that are greater than 1" this can be a tripping hazard and could cause injury.

[See Appendix A - 2010 ADA Standards 504.5 Nosings

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

SMALL MAINTENANCE: Install new treads that will cover nosing overhangs, see diagram. For additional safety consider an edge strip with an integrated photoluminescent strip that glows in the dark and provides contrast between nosing and riser with an overhang of greater than one inch..

#### **ISSUE E**

#### **CAPITAL IMPROV.**

Repair stair and tread \$1,000/run

### ISSUE A1

### CAPITAL IMPROV.

Signage Prog. design and implementation \$150/Sign

### INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest Accessible Toilet Room.

### **F** Toilet Rooms



**LOCATION | Student Counselling Offices Toilet Room** 



**LOCATION** | Student Counselling Offices Toilet Room



**LOCATION | Student Counselling Offices Toilet Room** 

Multi-stall toilet rooms on this floor were not complete at the time of the survey.

This single user toilet room is located in the Health Center so it is important that it be fully ADA compliant.

#### **ADA Facilities and Amenities**

The single-user toilet room was part of the recent renovation but is not ADA compliant.

**Signage - ADA Facilities and Amenities** There is no designation signage.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Since this toilet room is not fully ADA compliant, until modifications are complete provide ADA compliant signs with directions to the nearest ADA compliant toilet room on the first floor. Ensure that these signs are mounted at the correct height and location.

### **Opening Force**

The door opening force is more than 5lbs.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Adjust door so that it has an opening force is max. 5lbs.

#### Clearance

Trash can and cleaning chemicals obstruct knee clearances.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Keep required spaces clear of obstructions. Relocate trash can and provide shelving to store cleaning chemicals. Be sure the shelving does not interfere with clearance or create a protruding object.



**LOCATION** | Student Counselling Offices Toilet Room

### **Building Issues continued**

### E-KENNEDY BUILDING-Second Floor-|F-Toilet Rooms

#### **Grab Bars**

Grab bars are installed at incorrect distances from the back and side walls. The flush and sensor is mounted too close to the grab bar.

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Reinstall grab bars so that the side grab bar is max. 12" from the back wall and the rear grab bar is 6" from the side wall. Reinstall flush and sensor 2 1/2" away from grab bar, but no higher than 48" AFF.

#### Water Closet Seat height

The height of the top of the water closet seat AFF is 16".

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Reinstall water closet so that the height of the top of the seat is 17" max. and 19" min. AFF.

### **Toilet Paper Dispenser**

The location of the toilet paper dispenser is 19" from the front edge of the toilet seat to the center of the dispenser. This is out of reach range.

[See Appendix A - 2010 ADA Standards 309.4 Dispensers 604.7]

### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

Remount the toilet paper dispenser so it is within the required distance of 7-9" from the front edge of the toilet seat. Toilet paper dispensers must allow continuous paper flow and shall not interfere with the use of the side grab bar.

### ISSUE F

SMALL MAINT. PROJECT

Modify toilet room to be ADA compliant \$2,000-3,000

### INTERIM RECOMMENDATION

Until modifications are complete provide ADA Standards compliant sign to direct users to nearest accessible toilet room.

### ACTION\_**H-Drinking Fountain**



**Drinking Fountain** 

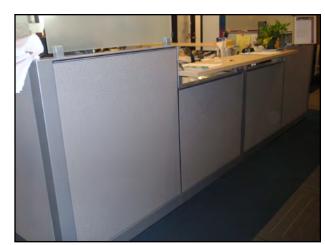
Objects.

The drinking fountain is accessible but protrudes

into the accessible route, see ISSUE C Protruding

LOCATION | Corridor

### J-Furniture



**LOCATION | Student Counselling Offices** 

### **Building Issues continued**

# E-KENNEDY BUILDING-Second Floor- H-Drinking Fountain & J-Furniture

### **Service Counter Height**

The lowest portion of the service counter surface is 39" AFF. It is too high to see over for a person who is sitting.

[See Appendix A - 2010 ADA Standards 904 Service Counters]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL OR SMALL MAINTENANCE: As this is a newly installed panel system it should be possible to select shorter system panels to modify a portion of the counter surface to be 38" high from the floor, or to provide an equal facilitation use a table at an adjacent location that is 34" AFF and can be used for similar transactions.

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

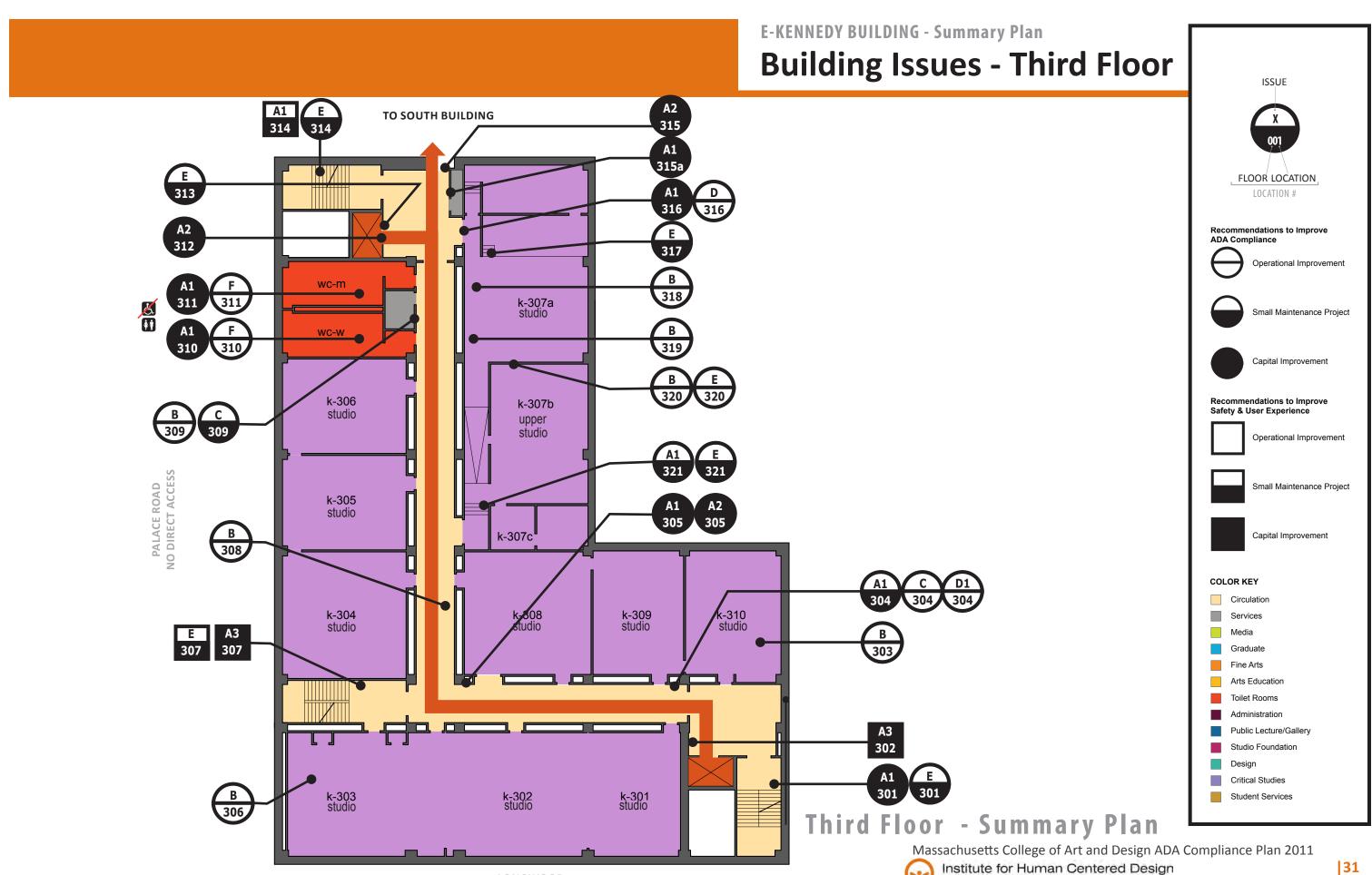
When specifying furniture and fixtures it is a good idea to try and make selections that are adjustable and flexible to accommodate as many configurations and users as possible.

### **ISSUE J**

### SMALL MAINT. PROJECT

Modify counter to be ADA compliant or provide 38" high table

\$ Dependent on solution chosen.



LONGWOOD

**NO DIRECT ACCESS** 

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### A1\_Signs - ADA Facilities & Safety



**LOCATION | 311** 



**LOCATION | 314** 



LOCATION | 308

### Signs - ADA Facilities and Safety

Both the men's and the women's toilet rooms have non-ADA compliant handwritten designation signs on the doors. **LOCATION | 311** 

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

The toilet rooms are not ADA compliant and there are no signs with directions to the nearest ADA compliant toilets rooms. **LOCATION | 311** 

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**CAPITAL IMPROVEMENT: Provide ADA compliant Toilet room signs <u>and</u> until these toilet rooms are

Toilet room signs <u>and</u> until these toilet rooms are modified to be accessible, provide ADA compliant toilet room signs that give directions to the nearest ADA compliant toilet rooms. The International Symbol of Accessibility must be used.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4, 703.6.1 Pictogram field]

Ensure that room designation signs are mounted at the correct height and location. Signs are required to be installed on the latch pull side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60" maximum AFF .measured from the baseline of the highest tactile character.

[See Appendix A - 2010 ADA Standards 703 Signs-703.4.1]

### **Signs - Exit Doors & Passageways**

Throughout the floor braille and tactile ADA compliant exit signs are missing from doors at exit passageways, exit discharge points, and exit stairways.

[See Appendix A - 2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program install ADA compliant exit signs at doors at exit passageways, exit discharge points, and exit stairways.

See section 1003.2.13.6 of the International Building Code (2000 edition) or section 1007.7 of the International Building Code (2003 edition)

### A2\_Signs - Designation



**LOCATION | 317** 



**LOCATION | 316** 



LOCATION | 304

### **Building Issues continued**

### E-KENNEDY BUILDING - Third Floor | A1 & A2-Signs

### **Signs - Designation**

Most room, space designation signs are missing. All signs are not ADA compliant for mounting location, height requirement, and tactile reading requirements. Nor do the characters meet size, font, and proportion requirements. Nor are the raised character requirements met. **LOCA-TION | 316,315, 317** 

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4], MAAB 411.1.1]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program ensure that all permanent rooms and spaces have signs that meet ADA requirements.

CAPITAL IMPROVEMENT: Provide ADA compliant signs mounted on the latch pull side of the door. Mount to avoid the door swing at 48" min AFF to the baseline of the tactile characters and 60" max AFF, measured from the baseline of the highest tactile character. If there is no room on the latch pull side place signs on the nearest adjacent wall as long as the person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A - 2010 ADA Standards 703 Signs-703.4.2 Locations]

Ensure that the information on the sign coordinates with the location and usage of the room and information on Directories., programs and plans.

### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

As part of the campus-wide wayfinding program consider installing permanent egress maps and standardized signs at stairs and elevator lobbies on all floors. This will provide vital information to the occupants and fire department personnel to avoid confusion during emergencies. The signs should inform occupants which stair landing they are on and the upper and lower termination of the stairway. These signs increase the ability of any building user to navigate through the spaces. Consider instigating a study to ensure all exit signs required by ADA and NFPA are compliant, are lit if necessary and are in the correct locations according to code.

#### **ISSUE A1**

### **CAPITAL IMPROV.**

Design and implement a campus-wide wayfinding program that includes ADA facilities & safety signs and that meet ADA standards

\$150-200/sign

### INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible Toilet Room and other accessible amenities.

\$150-200/sign

### **ISSUE A2**

CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes 2010

ADA Standards compliant designation, directional and informational signs.

\$150-200/sign

Massachusetts College of Art and Design ADA Compliance Plan 2011

### A2\_Signs - Exit, Directional & Informational

Sign -Directional

**Sign - Informational** 

LOCATION | 316

**Sign - Informational Signs** 

person of short stature.

are ADA compliant.

telephone.

ing.

Directional signs are missing and/or are not ADA

compliant. It is difficult to know how to get from

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: As part of a campus-

wide wayfinding program provide directional

Informational signs like the no smoking sign are

requirement, and the characters do not meet

size, font, and proportion requirements.

not ADA compliant for mounting location, height

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: As part of a campus-

informational signs with ADA compliant signs that are within visual range of someone who is

seated. The materials with 36 point text should

Emergency information is posted on top of the telephone out of view to a wheelchair user or a

RECOMMENDATION TO IMPROVE ADA COMPLIANCE CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program post informational signs mounted at correct height, ensuring that the character height, proportions and contrast

Provide an ADA compliant sign at this public telephone with directions to the nearest TTY

be higher than text with less than 36 point letter-

wide wayfinding program eliminate all unnecessary signs and notices and replace necessary

signage wherever it helps with navigation.

[See Appendix A - 2010 ADA Standards

[See Appendix A - 2010 ADA Standards

[See Appendix A - 2010 ADA Standards

216.4.3, 703 Signs-703.5]

703 Signs-703.51

703 Signs-703.5]

LOCATION | 305

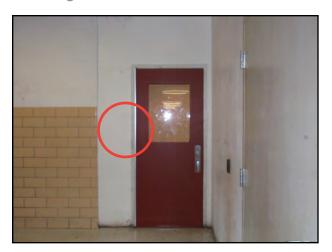
703 Signs-703.5]

216.3 Signs-1

[See Appendix A - 2010 ADA Standards

[See Appendix A - 2010 ADA Standards

one building to another. LOCATION | 315



**LOCATION | 315** 



**LOCATION | 316** 



**LOCATION | 305** 



### A3\_Signs - Directories



### LOCATION | 313

### **Building Issues continued**

### E-KENNEDY BUILDING - Third Floor A2 & A3 Signs

### RECOMMENDATION TO IMPROVE SAFETY

#### & USER EXPERIENCE

CAPITAL IMPROVEMENT: Consider putting a Directory at all stair ways, it especially helps and enables people who have difficulty with stairs to be able to see where they might need to go before having to make the effort of climbing the stairs. **LOCATION | 313** 

Ensure that on the Directory the contrast between background and characters is great enough for easy read especially in the low light levels. Also make sure that the characters are clear and large enough for people with low vision to be able to easily read them.

Coordinate the Directory information with the corresponding building, program & space usage. Be sure to add information regarding the Accessible Toilet when the toilet rooms are modified to become compliant.

### **RECOMMENDATION TO IMPROVE SAFETY** & USER EXPERIENCE

**OPERATIONAL/CAPITAL IMPROVEMENT:** As part of a campus-wide wayfinding program implement an overall inspection of fire safety signs making sure that all required exit signs are provided, are ADA and NFPA compliant, are lit if required and are in the correct locations according to code.

See section 1003.2.13.6 of the International Building Code(2000 edition) or section 1007.7 of the Interna-

### **ISSUE A3**

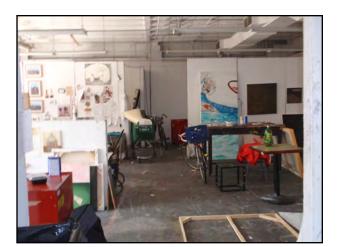
### **CAPITAL IMPROV.**

Design and implement a campus-wide wayfinding program that includes Directories.

\$1,500-2,000 /Directory

tional Building Code (2003 edition)

## **B\_Accessible Routes**



**Aisle Obstruction** 

sible path.

sible routes at all times.

Building Code.

& USER EXPERIENCE

maneuvering space at doors.

Accessible path of travel in, out and through Stu-

dios and rooms is compromised by furniture and

storage. These obstructions create egress, safety,

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Create ongoing policy and procedures to educate

staff, students and faculty to maintain a 36" min.

If necessary install signs that remind room users

If accessible paths are also used as egress routes the clear width may be wider and will depend on

As part of the campus-wide wayfinding program consider using materials and finishes to mark the

to keep the path of travel open and to allow

**RECOMMENDATION TO IMPROVE SAFETY** 

36"min. accessible routes and paths.

clear width through rooms, spaces and acces-

Relocate furniture and storage out of the acces-

[See Appendix A - 2010 ADA Standards

and tripping hazards for everyone.

**LOCATION | 306** 

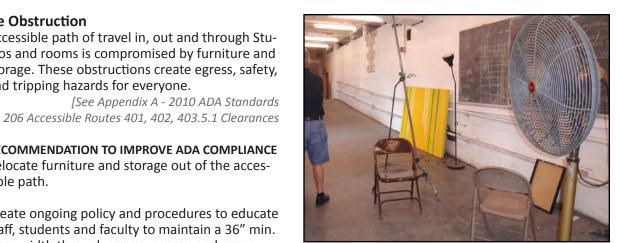


**LOCATION | 318** 



LOCATION | 319

## **B\_Accessible Routes**



**LOCATION | 319** 



LOCATION | 320



**LOCATION | 317** 

**Building Issues continued** 

## **E-KENNEDY BUILDING - Third Floor | B-Accessible Routes**

#### **Inaccessible Spaces within Rooms**

Storage spaces in some studios require stairs to access them and so are inaccessible to wheelchair users.

[See Appendix A - 2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Provide equivalent studio storage space that does not require stairs to access it.

Ensure that at least 50% storage space is ADA compliant for reach range, and access.

> [See Appendix A - 2010 ADA Standards 225-Storage, 811-Storage, 308-Reach Range, 309-Operable Parts

## **ISSUES B**

#### **Access routes OPERATIONAL**

Create program to maintain a clear width of 36" min. through out all rooms, accessible routes, paths and maintain maneuvering space at doorways.

\$25/hr Staff labor staff



## **C\_Protruding Objects**



**LOCATION | 304** 



**LOCATION | 309** 

#### **Fire Extinguisher**

Fire extinguisher protrudes 5" from the wall and is more than 27" AFF this could cause injury, a person using a cane would not be able to detect it.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE Recess fire extinguisher into the wall or encase in a fire cabinet that extends lower than 27" so that it could be cane detectable.

[See Appendix A - 2010 ADA Standards 206 Accessible Routes 307 Protruding Objects

#### **Drinking Fountain**

The drinking fountain is a protruding object. Similar to the fire extinguisher above it may cause injury as a person using a cane would not be able to detect it. **LOCATION | 000** 

[See Appendix A - 2010 ADA Standards 206 Accessible Routes 307 Protruding Objects

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**Provide wing walls that extend to the floor on both sides of the drinking fountain. Ensure that

both sides of the drinking fountain. Ensure tha there is clear width of 30" between the inside surfaces of the wing walls.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Protruding objects can cause of injury to anyone walking down a corridor especially if there are groups of people passing, when carrying large loads and to people who have no or low vision. Protruding objects are especially dangerous in an emergency situation where smoke may obstruct vision. Furthermore there is the risk to of damage to the equipment itself which in the case of the fire extinguisher would be serious in an emergency.

## D1\_Doors-clearance



LOCATION | 321



**LOCATION | 304** 

### **Building Issues continued**

# E-KENNEDY BUILDING - Third Floor - | C-Protruding Objects | D1-Door Clearance

#### **Door Clearance**

Areas around doors are obstructed by furniture or other items. **LOCATION | 318** 

[See Appendix A - 2010 ADA Standards 404.2.8 Door Clearance

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL**: Keep all areas around doors free from obstructions.

#### **Door - Operable Parts**

The thermostat is mounted too high 58 1/2" AFF and is out of reach range.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Do not locate light switch and thermostats where they cannot be seen or used when door is open.

## ISSUES C

## SMALL MAINT. PROJECT

Protruding Objects removal plan and implementation

Encase Fire Equipment as suggested.

\$25/hr Staff labor staff

recess/alcove work \$500

#### **ISSUE D1**

# OPERATIONAL/ SMALL MAINT.

Implement plan to maintain clear areas around doors. Widen doors and doorways if necessary.

#### \$25/hr Staff labor

various solutions door width \$2,000-\$5,000 SMALL MAIN.: widen & replace door or OPERATIONAL: switch rooms

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## D2\_Doors - Closer adjustment



**Door Closers** 

Many doors with door closers have opening

forces greater than 5lbs this makes the doors dif-

ficult to open, especially for someone in a wheel-

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Adjust all interior doors so that they have an

opening pressure that doesn't exceed 5lbs.

[See Appendix A - 2010 ADA Standards

chair. This could cause delay in an emergency.

**LOCATION | 321** 



LOCATION | 316



LOCATION | 311

## D3\_Doors-hardware



LOCATION | 304



**LOCATION | 315** 



**LOCATION** |Typical

#### **Building Issues continued**

## E-KENNEDY BUILDING - Third Floor | D2 & D3 - Doors

#### **Door Hardware**

Door hardware cannot be operated with a closed fist. LOCATION | 304,315,30

> [See Appendix A - 2010 ADA Standards Operable]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

Reinstall hardware that can be operated using a closed fist. Door hardware that can be operated with a closed fist or a loose grip accommodates the greatest range of users. Hardware that requires simultaneous hand and finger movements require greater dexterity and coordination, and is not recommended.

#### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Consider replacing all keypad locks with proximity swipe locks.

#### ISSUES D2

#### SMALL MAINT. **PROJECT**

Door closer adjustment, implementation and mainte-\$25/hr Labor

#### **ISSUE D3**

#### **SMALL MAINT. PROJECT**

Implement plan to replace knob hardware with lever-type hardware. PRIORI-TIZE FOR DOORS ON ACCESSIBLE ROUTE.

\$400/set

## **E\_Stairs & Handrails**



LOCATION | 321



LOCATION | 320



**LOCATION | Same as Basement** 

#### **Stairs-Hand Rails**

These stairs are missing hand rails and rail extensions. The stair landing is also the landing for a ramp. A person using the ramp may fall because the stairs are not marked.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE PROJECT: Install new rails with extensions, install contrasting stair edging strip, maintain clutter-free zone at the bottom of the stair and provide more lighting.

#### **Hand Rails**

The bottom rail is missing from the raised part of the studio and pieces of rails are sticking up and could cause injury.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**SMALL MAINTENANCE PROJECT: Remove old pieces of rails and install new rails.

#### **Stairs-Nosings**

The nosings are greater than 1/2" and can become a tripping hazard.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**SMALL MAINTENANCE PROJECT: Provide nosing infill strip to reduce the overhang.

#### **Building Issues continued**

## **E-KENNEDY BUILDING-Third Floor-** | **E-Stairs & Handrails**

### ISSUE E SMALL MAINT. PROJECT Install new rails,

treads and nosings \$600/run

### **F** Toilet Rooms



**LOCATION | 311** 



**LOCATION | 311** 



LOCATION | 311

#### **ADA Facilities and Amenities**

Both the Men's and the Women's toilet rooms are not ADA compliant so should not be marked as being ADA compliant.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE Modify toilet rooms to become ADA compliant.

While these toilet rooms is not fully ADA compliant, provide ADA compliant signs with directions to the nearest ADA compliant toilet room on the First Floor. Ensure that these signs are mounted at the correct height and location.

> [See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]



**LOCATION | 310** 

**LOCATION | 310** 

#### Men's & women's toilet room

#### **ADA Signs**

The sign is not ADA compliant for size, contrast, the icon of International Accessibility has been substituted for a non-ADA compliant icon.

> [See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

When these toilet rooms have been modified to become ADA compliant, provide ADA compliant signs on the latch pull side of the door. Mount at 48" min. AFF to the baseline of the tactile characters, and 60" max. AFF, measured from the baseline of the highest tactile character. Use the icon of International Accessibility to designate that it is a ADA compliant toilet room.

#### **Door - Opening force**

The door to the toilet room has an opening force of over 20 lbs. This makes it difficult to get open and it closes too fast to be be able to pass through.

> [See Appendix A - 2010 ADA Standards 603 Doors1

**OPERATIONAL** Adjust door opening force to max. 5lb.

#### **Door - Clearance**

The door to the toilet compartment obstructs entry.

> [See Appendix A - 2010 ADA Standards 603 Doors1

**SMALL MAINTENANCE:** Reverse door swing.

#### **Building Issues continued**

## E-KENNEDY BUILDING - Third Floor | F-Toilet Rooms

#### Lavatory (sink)

The lavatory(sink) pipes are not wrapped and could cause injury.

> [See Appendix A - 2010 ADA Standards 603 Toilet Rooms1

**OPERATIONAL** Wrap lavatory (sink) pipes.

#### **Mirrors**

Although the mirror is tilted, the bottom of the reflective surface is above 42" AFF so a short stature or a seated person cannot use it.

[See Appendix A - 2010 ADA Standards 603.3 Mirrors]

**OPERATIONAL** Move 1 mirror so that the bottom of the reflective surface is 40" AFF or provide full length mirror in the lavatory (sink) area in the toilet room.

#### **Grab bars**

The grab bars are installed incorrectly so they are in the wrong place to be used as supports in transferring from a wheelchair.

[See Appendix A - 2010 ADA Standards 609 Grab Bars1

**OPERATIONAL** Re-install grab bars to be ADA compliant for location and height.

#### **Flooring**

The flooring is uneven and is a tripping hazard that could cause injury.

> [See Appendix A - 2010 ADA Standards 302 Floor or Ground Surfaces]

**OPERATIONAL-**Repair tile flooring so that it is stable, firm and slip resistant.

Men's toilet room only - the rim of the urinal is 27" high AFF.

> [See Appendix A - 2010 ADA Standards 213.3.3, 605 Urinals]

Re-install so that the rim is at 17" AFF

#### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

The use of blackboards in these toilet rooms as a measure to prevent graffiti is commendable and it is recommended that they become a standard toilet room installation throughout the campus.

#### **ISSUE F**

#### **SMALL MAINT.**

Toilet rooms throughout the building require modifications to meet ADA standards for accessibility. There should be one accessible toilet room/floor for each gender.

**\$2,000**/ toilet room modifications/floor.

#### **ISSUE A1**

#### CAPITAL IMPROV.

Provide ADA compliant signs.

\$150/Sign

#### **INTERIM**

#### **RECOMMENDATION**

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room.

Massachusetts College of Art and Design ADA Compliance Plan 2011



### **Building Issues continued**

## **E-KENNEDY BUILDING - Third Floor | G-Sinks**



LOCATION | 310

**Sinks:** Typical to Art Schools there are many utility sinks required for cleaning equipment such as brushes, paint and chemical containers. These utility sinks pose a particular accessibility problem as they need to be deeper than the usual sink therefore there is no knee space under the sink. To ensure a student in a wheelchair can work at this type of sink a 'reasonable accommodation' could be to use a standard utility sink that is no higher than 34", provide enough space around the sink for a side approach and add an adjacent work counter with room for knee space.

# ISSUE F Capital Improv.

Utility sink installation & sink \$1,500

## **H-Drinking Fountains**



LOCATION | 309

#### **Drinking Fountain**

Drinking fountain does not have two spouts at heights that allow a person in a wheelchair and a person who has trouble bending to be able to use. It is also a protruding object see Issue C - Protruding Objects. **LOCATION | 013/014** 

[See Appendix A - 2010 ADA Standards 307, 602 Drinking Fountains

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**Provide cups with dispenser and trash that doesn't protrude from the wall more than 4" and within reach range.

or

Replace with a high-low drinking fountain that complies with 2010 ADA standards 211, 307, 602 601, 602.



LOCATION | 319



LOCATION | 310

#### **Building Issues continued**

# E-KENNEDY BUILDING-Third Floor | H-Drinking Fountain & J-Lockers & Furniture, Ramps

#### Ramps

Ramp is cluttered with obstructions **LOCATION** | **309** 

[See Appendix A - 2010 ADA Standards Lockers 225.2.1,308,309,,811]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Maintain clear ramps.

#### **Furniture**

Table height is 35".

[See Appendix A - 2010 ADA Standards Dining & Worksurfaces 226]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

Make sure that there is at least 5% or no less that one table or worktop that has a top surface of 34" above the floor and a minimum knee clearance of 27" to the underside of the table so that the table can be used by a sitting person.

### ISSUE H SMALL MAINT. PROJECT

See Protruding Objects

#### IMMEDIATE TEMPORARY

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest Accessible Drinking Fountain.

**E-KENNEDY BUILDING - Summary Plan Building Issues-Fourth Floor** ISSUE **SOUTH BUILDING** A2 415 NO DIRECT ACCESS AT THIS LEVEL FLOOR LOCATION 413 LOCATION # Lecture Room Recommendations to Improve k-406 **ADA Compliance** 412 417 wc-m Operational Improvement 418 Small Maintenance Project 419 Projection Capital Improvement Visiting Artist Recommendations to Improve 285 Safety & User Experience studio K-4U4 Operational Improvement 1250 421 421 k-407 Small Maintenance Project **-**studio 405 3330 Capital Improvement 408 **COLOR KEY** k-408 k-409 1010 Circulation studio studio studio E A3 401 407 B 403 Graduate Fine Arts Arts Education Toilet Rooms Administration Public Lecture/Gallery Studio Foundation k-402 k-401 2425 775 Critical Studies studio studio Student Services Fourth Floor - Summary Plan

## A1\_Signs - ADA Facilities



LOCATION | 410



**LOCATION | 414** 

#### **Signs - ADA Facilities and Safety**

Both the Men's and the Women's toilet rooms have non-ADA compliant handwritten designation signs on the doors.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

The toilet rooms are not ADA compliant and there are no signs with directions to the nearest ADA compliant toilets rooms.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**CAPITAL IMPROVEMENT: Provide ADA compliant Toilet room signs **and** until these toilet rooms are

Toilet room signs <u>and</u> until these toilet rooms are modified to be accessible, provide ADA compliant toilet room signs that give directions to the nearest ADA compliant toilet rooms. The International Symbol of Accessibility must be used.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4, 703.6.1 Pictogram field]

Ensure that room designation signs are mounted at the correct height and location. Signs are required to be installed on the latch pull side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60" max. AFF .measured from the baseline of the highest tactile character.

[See Appendix A - 2010 ADA Standards 703 Signs-703.4.1]

#### **Signs - Exit Doors & Passageways**

Throughout the floor tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge points, and exit stairways.

[See Appendix A - 2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program install ADA compliant exit signs at doors at exit passageways, exit discharge points, and exit stairways.

See section 1003.2.13.6 of the International Building Code (2000 edition) or section 1007.7 of the International Building Code (2003 edition)

## A2\_Signs - Designation



**LOCATION | 416** 



**LOCATION | Typical** 



LOCATION | 403

#### **Building Issues continued**

## E-KENNEDY BUILDING-Fourth Floor - | A1 & A2-Signs

#### **Signs - Designation**

Most room, space designation signs are missing. All signs are not ADA compliant for mounting location, height requirement, and tactile reading requirements. Nor do the characters meet size, font, and proportion requirements. Nor are the raised character requirements met.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4], MAAB 411.1.1]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

As part of a campus-wide wayfinding program ensure that all permanent rooms and spaces have signs that meet ADA requirements.

Provide ADA compliant signs mounted on the latch pull side of the door. Mount to avoid the door swing at 48" min AFF to the baseline of the tactile characters and 60" max. AFF, measured from the baseline of the highest tactile character. If there is no room on the latch pull side place signs on the nearest adjacent wall as long as the person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A - 2010 ADA Standards 703 Signs-703.4.2 Locations]

Ensure that the information on the sign coordinates with the location and usage of the room and information on Directories., programs and plans.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

As part of the campus-wide wayfinding program consider installing permanent egress maps and standardized signs at stairs and elevator lobbies on all floors. This will provide vital information to the occupants and fire department personnel to avoid confusion during emergencies. The signs should inform occupants which stair landing they are on and the upper and lower termination of the stairway. These signs increase the ability of any building user to navigate through the spaces. Consider instigating a study to ensure all exit signs required by ADA and NFPA are compliant, are lit if necessary and are in the correct locations according to code.

### A3\_Signs - Directories



LOCATION | 414

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: Consider putting a Directory at all stair ways, it especially helps and enables people who have difficulty with stairs to be able to see where they might need to go before having to make the effort of climbing the stairs.

Ensure that on the Directory the contrast between background and characters is great enough for easy read especially in the low light levels. Also make sure that the characters are clear and large enough for people with low vision to be able to easily read them.

Coordinate the Directory information with the corresponding building, program & space usage. Be sure to add information regarding the Accessible Toilet when the toilet rooms are modified to become compliant.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

operational/Capital improvement: As part of a campus-wide wayfinding program implement an overall inspection of fire safety signs making sure that all required exit signs are provided, are ADA and NFPA compliant, are lit if required and are in the correct locations according to code.

See section 1003.2.13.6 of the International Building Code(2000 edition) or section 1007.7 of the International Building Code (2003 edition)

### **Building Issues continued**

## E-KENNEDY BUILDING-Fourth Floor- | A-3-Signs Directories

#### **ISSUE B**

#### **Access routes**

#### **CAPITAL IMPROV.**

Campus -Wide Wayfinding Prog. Design and implementation \$TBD/Sign

#### IMMEDIATE TEMPORARY

Until modifications are complete note on the directory the nearest Accessible toilet room.

#### **ISSUE B**

#### **Access routes**

#### **OPERATIONAL**

Create program to maintain a clear width of 36" min.

Encase Fire Equipment as suggested.

## **D1\_Doors-Clearance**



**Door-Clearance** 

doors.

**Door-Clearance** 

pull side of door.

space at latch pull side.

Furniture blocks door from opening.

**OPERATIONAL** Remove furniture from blocking

Lockers obstruct required clear space at latch

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Remove lockers near doors to retain 18: clear

doorway. Ensure that staff, faculty and students

are aware of the necessity to keep clear space at

**LOCATION | Typical** 

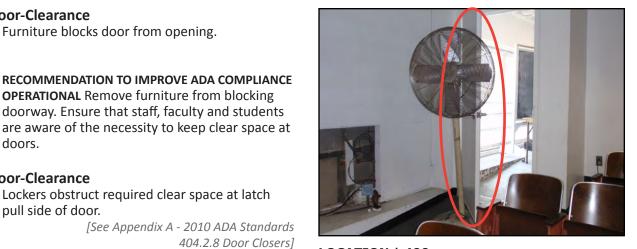


LOCATION | 403



**LOCATION | 419** 

## D2\_Doors-Closers



LOCATION | 400



**LOCATION | 401** 



**LOCATION | Typical** 

### **Building Issues continued**

## E-KENNEDY BUILDING-Fourth Floor- D1,D2 & D3-Doors

#### **Door Closers**

The door opening force is 20 lbs which makes it difficult to open, especially for a person in a wheelchair and could also cause delay in an emergency.

> [See Appendix A - 2010 ADA Standards 404.2.8 Door Closers

The double fire egress doors have a door opening force of 25 lbs which is too heavy for easy opening. Additionally it makes the doors difficult to get through because the closing time is too fast. This could cause problems in an emergency.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE **OPERATIONAL**: Create a comprehensive maintenance program and schedule to check and adjust all interior doors so that they have an opening pressure that doesn't exceed 5 lbs.

RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE **OPERATIONAL**: Ensure that areas beyond fire doors have clear egress route

#### ISSUES D2

SMALL MAINT. **PROJECT** 

Door closer adjustment, implementation and mainte-\$25/hr Labor

#### **ISSUE D3**

SMALL MAINT. **PROJECT** 

Implement plan to replace knob hardware with lever-type hardware. PRIORI-TIZE FOR DOORS ON ACCESSIBLE ROUTE.

\$400/set

### **F\_Toilet Rooms**



**LOCATION | 412** 

#### **ADA Facilities and Amenities**

Both the men's and the women's toilet rooms are not ADA compliant so should not be signed as being ADA compliant.

The sign is not ADA compliant for size, contrast, the icon for International Accessibility has been substituted for a non- ADA compliant wheelchair icon.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

As this bathroom is not fully ADA compliant, in the interim provide ADA compliant signs with directions to the nearest ADA compliant toilet room on the First Floor. Ensure that these signs are mounted at the correct height and location.

Once these toilet rooms have been modified to become ADA compliant, provide ADA compliant signage on the latch pull side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60" max. AFF .measured from the baseline of the highest tactile character.

#### **Obstructed Accessible Route**

In both the men's and women's toilet rooms the accessible path and the dispensers are obstructed by the trash receptacle.

[See Appendix A - 2010 ADA Standards 606.5 Exposed Pipes]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL**: Relocate trash receptacle and train staff, faculty and students to keep a clear width of 36" min. around doors and dispensers.

### **Building Issues continued**

## E-KENNEDY BUILDING-Fourth Floor- | F-Toilet Rooms

#### **ISSUE F**

#### **SMALL MAINT.**

Toilet rooms throughout the building require modifications to meet ADA standards for accessibility. There should be one accessible toilet room/floor for each gender.

**\$2,000**/ toilet room modifications/floor.

#### **ISSUE A1**

#### **CAPITAL IMPROV.**

Provide ADA compliant signs.

\$150/Sign

#### **INTERIM**

#### **RECOMMENDATION**

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room.

### J-Lockers & Furniture



Lockers

height, and reach range

would be for two.

Lockers are not ADA compliant for hardware,

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Make sure that there is at least 5% but no less

than one locker is ADA compliant the preference

[See Appendix A - 2010 ADA Standards

Lockers 225.2.1,308,309,,811]

LOCATION | 402



**LOCATION | Typical** 

### **J-Furniture**



LOCATION | 406

#### **Building Issues continued**

## E-KENNEDY BUILDING-Fourth Floor - | J-Lockers & Ramps

#### Furniture

Accessible spaces for wheelchair are provided at the back of the lecture room behind a cage.

[See Appendix A - 2010 ADA Standards 21.2.3.1 Lines of sight Dispersion]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

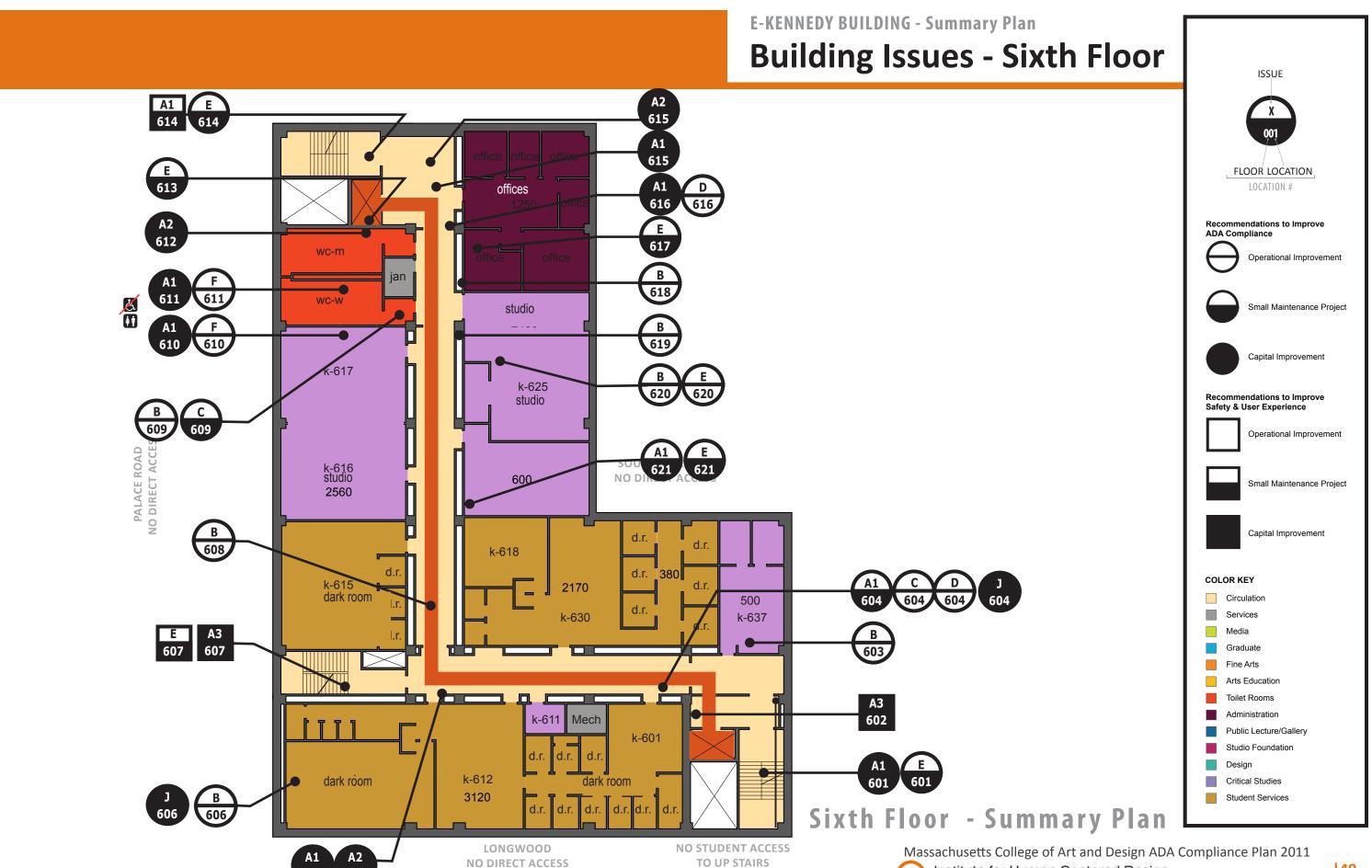
Remove cage and reallocate Accessible clear spaces to accommodate two wheelchair users and their companion within the main seating area but with access to the aisle. Consistent with the overall intent of the ADA, individuals who use wheelchairs must be provided equal access so that their experience is substantially equivalent to that of other members of the audience. Thus, while individuals who use wheelchairs need not be provided with the best seats in the house, neither may they be relegated to the worst.

E-KENNEDY BUILDING - Summary Plan **Building Issues - Fifth Floor** ISSUE SOUTH BUILDING **NO DIRECT ACCESS AT THIS LEVEL** 514 514 515 FLOOR LOCATION LOCATION # k-506 516 516 Recommendations to Improve **ADA Compliance** 512 517 wc-m Operational Improvement 518 Small Maintenance Project 519 Studio Capital Improvement Recommendations to Improve Safety & User Experience **SOUTH BUILDING** Operational Improvement **NO DIRECT ACCESS** JR/Sr k-508 upper studio **Painting** Small Maintenance Project k-504 505 🛕 505 2560 Capital Improvement Soph. **COLOR KEY** Circulation **E** A3 501 507 Graduate Fine Arts Arts Education Toilet Rooms Administration Public Lecture/Gallery 502 Studio Foundation Jr/Sr k-503 Painting k-501 studio k-502 studio Critical Studies 3200 Student Services Fifth Floor - Summary Plan

> LONGWOOD NO DIRECT ACCESS AT THIS LEVEL

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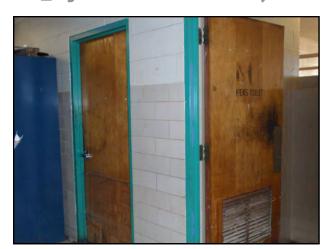
## **ISSUES & LOCATIONS SIMILAR TO 3RD AND 4TH FLOORS**



## **Building Issues continued**

## E-KENNEDY BUILDING-Sixth Floor | A1 & A2-Signs

## A1\_Signs - ADA Facilities & Safety



**LOCATION | 610** 

#### **Signs - ADA Facilities and Safety**

Both the men's and the women's toilet rooms have non-ADA compliant handwritten signs on the doors.

> [See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

The toilet rooms are not ADA compliant and there are no signs with directions to the nearest ADA compliant Toilets Rooms.

> [See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Provide ADA compliant toilet room signs. Until these toilet rooms are modified to be accessible, provide ADA compliant toilet room signs that give directions to the nearest ADA compliant toilet rooms. The International Symbol of Accessibility must be used.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4, 703.6.1 Pictogram field]

Ensure that these signs are mounted at the correct height and location. Signs are required to be installed on the latch pull side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60" max. AFF measured from the baseline of the highest tactile character.

> [See Appendix A - 2010 ADA Standards 703 Signs-703.4.1]

#### **RECOMMENDATION TO IMPROVE SAFETY** & USER EXPERIENCE

Ensure that all ADA compliant toilet rooms are noted on the Directories.

#### **Signs - Exit Doors & Passageways**

Many tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge points, and exit stairways.

> [See Appendix A - 2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE Install ADA compliant exit signs at doors at exit passageways, exit discharge points, and exit

stairways. 1003.2.13.6 of the International Building Code

See section (2000 edition) or section 1007.7 of the International Building Code (2003 edition)

## A2 Signs - Designation, Directional & Informational Signs



**LOCATION | 604** 



**LOCATION | TYPICAL** 



**LOCATION | TYPICAL** 

#### **Signs - Designation**

Most room, space designation signs are missing. All signs are not ADA compliant for mounting location, height requirement, and tactile reading requirements. Nor do the characters meet size, font, and proportion requirements. Nor are the raised character requirements met.

> [See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4], MAAB 411.1.11

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

As part of a campus-wide wayfinding program ensure that all permanent rooms and spaces have signs that meet ADA requirements.

Provide ADA compliant signs mounted on the latch pull side of the door. Mount to avoid the door swing at 48" min AFF to the baseline of the tactile characters and 60" max. AFF, measured from the baseline of the highest tactile character. If there is no room on the latch pull side place signs on the nearest adjacent wall as long as the person reading the sign tactiley will not be injured if the door is opened.

> [See Appendix A - 2010 ADA Standards 703 Signs-703.4.2 Locations]

Ensure that the information on the sign coordinates with the location and usage of the room and information on Directories., programs and plans.

#### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

As part of the campus-wide wayfinding program consider installing permanent egress maps and standardized signs at stairs and elevator lobbies on all floors. This will provide vital information to the occupants and fire department personnel to avoid confusion during emergencies. The signs should inform occupants which stair landing they are on and the upper and lower termination of the stairway. These signs increase the ability of any building user to navigate through the spaces. Consider instigating a study to ensure all exit signs required by ADA and NFPA are compliant, are lit if necessary and are in the correct locations according to code.

### **ISSUE A1**

### Capital Improv.

Campus-wide Wayfinding Prog.mplementation \$150/Sign

#### **IMMEDIATE TEMPORARY**

**Until modifications** are complete provide 2010 ADA Standards compliant signage to direct users to nearest Accessible toilet room.

#### **ISSUE A2**

### Capital Improv.

Campus-wide Wayfinding Prog. Design and implementation \$150/Sign

## **A2\_Signs - Informational & Noticeboards**



**LOCATION | 607** 



**LOCATION | TYPICAL** 



**LOCATION | TYPICAL** 

Directional signs are missing and/or are not ADA compliant.

[See Appendix A - 2010 ADA Standards 703 Signs-703.5]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program provide directional signage wherever it helps with navigation.

[See Appendix A - 2010 ADA Standards 216.4.3, 703 Signs-703.5]

#### **Sign - Informational**

**Sign - Directional** 

Informational signs like the emergency instructions are not ADA compliant for mounting location, height requirement, and the characters do not meet size, font, and proportion requirements.

[See Appendix A - 2010 ADA Standards 703 Signs-703.5]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program eliminate all unnecessary signs and notices and replace necessary safety instructions with signs that are ADA compliant for height, character proportion, contrast and are mounted within visual range of someone who is seated.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

#### **Noticeboards**

Noticeboard information is too small to read by someone in a seated position. Furniture and other materials obstruct access to the noticeboard. To allow access to noticeboards ensure that there is at least 36" min. clear space in front of the noticeboard and that the notices are rearranged so that the most important information and notices with type less than 36 points is positioned at the bottom of the noticeboard.

[See Appendix A - 2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

## A3\_Signs - Directories



**LOCATION | TYPICAL** 



**LOCATION | 601** 



LOCATION | 603

### **Building Issues continued**

## E-KENNEDY BUILDING - Sixth Floor | A2 & A3 - Signs

### RECOMMENDATION TO IMPROVE SAFETY

#### & USER EXPERIENCE

On directories and signs ensure that the contrast between background and the characters is great enough for easy reading especially in the low light levels. Also make sure that the characters are clear and large enough for people with low vision to be able to easily read them.

Location information should be coordinated throughout the Campus. There should be one updated source providing this information. The floor levels in elevators, published materials and virtual information should also coordinate.

Coordinate the Directory information with the corresponding building, program & space usage. Be sure to add information regarding the Accessible Toilet when the toilet rooms are modified to become compliant.

Consider putting a Directory at all stair ways, it especially enables people who have difficulty with stairs to be able to see where they might need to go before having to make the effort of climbing the stairs.

#### A2 & A3

#### CAPITAL IMPROV.

Campus -Wide Wayfinding Prog. Design and implementation \$150/Sign

## INTERIM RECOMMENDATION

Until modifications are complete, install ADA accessible signs to direct building users to the nearest the accessible toilet room.

## **B\_Accessible Route**



Aisle Obstruction

sible route.

and prevents easy access.

Corridors are obstructed by furniture, seating

and trash receptacles that can become egress

safety hazards and tripping hazards in the acces-

Furniture obstructs the narrow Student Lounge

206 Accessible Routes 401, 402, 403.5.1 Clearances

Flooring is compromised for safety as it is vey old

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

**OPERATIONAL**: Educate staff, students and faculty

clear width in through corridors, rooms, spaces

SMALL MAINTENANCE PROJECT: Patch or rein-

to rearrange furniture to maintain a 36" min.

and accessible routes at all times. The clear space required may be greater depending on

occupancy and space usage.

stall new floor.

and it is not smooth, or slip resistant.

[See Appendix A - 2010 ADA Standards

[See Appendix A - 2010 ADA Standards

302 Floor Surfaces

LOCATION | 603



**LOCATION | 608** 

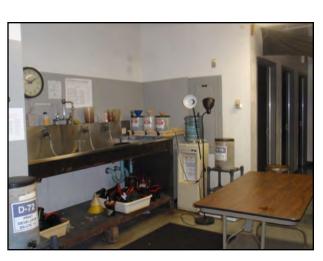


**LOCATION | 608** 

## **C\_Protruding Objects**



LOCATION | 607



**LOCATION | 606** 

## Building Issues continued

# E-KENNEDY BUILDING-Sixth Floor | B-Accessible Routes & C-Protruding Objects

#### **Protruding Objects**

Fire extinguisher protrudes 5" from the wall and could cause injury because a person using a cane would not be able to detect it as it is more than 27" high off the floor.

Fire box protrudes more than 4 " into the accessible route and it is 54" high from the bottom of the box to the floor. Similar to the fire extinguisher above, it may cause injury as a person using a cane would not be able to detect it.

[See Appendix A - 2010 ADA Standards 206 Accessible Routes 307 Protruding Objects

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL PROJECT: Recess fire extinguisher into the wall or encase in a fire cabinet that extend lower to the floor than 27"AFF so that it could be cane detectable.

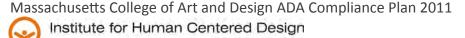
**OPERATIONAL**: Ensure that items mounted to walls are not greater than 4" of the wall.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Protruding objects are not only a cause of injury to people who have no or low vision but to anyone walking down a corridor especially in an emergency situation or if groups of people are passing in a corridor. Furthermore there is a risk that the fire extinguisher gets knocked and becomes dysfunctional and cannot be used when it is needed.



Protruding Objects removal plan and implementation \$25 Staff labor



## **D1\_Doors-Clearance**



**LOCATION | TYPICAL** 



LOCATION | TYPICAL



**LOCATION | TYPICAL** 

#### **Door-Clearance**

Recycling Receptacle is obstructing the 18" clear space on the latch side of the door making the door very difficult to open.

Furniture and trash receptacles block the access through the door.

Electric box at top of stairs is protruding 10" from the wall and the bottom of the box is 69 1/2" AFF making it a risk of head injury for anyone.

[See Appendix A - 2010 ADA Standards 206 Accessible Routes 307 Protruding Objects

## **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**Recess fire extinguisher into the wall or encase in

Recess fire extinguisher into the wall or encase in a fire cabinet that extend lower to the floor than 27" so that it could be cane detectable.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Protruding objects are not only a cause of injury to people who have no or low vision but to anyone walking down a corridor especially in an emergency situation or if groups of people are passing in a corridor. Furthermore there is a risk that the fire extinguisher gets knocked and becomes dysfunctional and cannot be used when it is needed.



LOCATION | TYPICAL



**LOCATION | 601** 



**LOCATION | TYPICAL** 

### **Building Issues continued**

## **E-KENNEDY BUILDING - Sixth Floor | D1-Door Clearance**

#### **Door Clearance**

Lockers and storage items block access to the door.

The double fire egress doors have a door opening force of 25 lbs. which is too heavy for easy opening and could cause delay in an emergency.

The double fire egress doors on the 1st Floor has a door opening force 20 lbs., too heavy for easy opening. This could cause delay in an emergency.

[See Appendix A - 2010 ADA Standards 404.2.8 Door Closers]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

Adjust all interior doors so that they have an opening pressure that doesn't exceed 5lbs.

## D2\_Doors-Closer Adjustment



**Door Closer adjustment** 

an emergency.

Standards.

Many doors with door closers have opening

forces greater than 5lbs. this makes the doors

wheelchair. Additionally this could cause delay in

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

**OPERATIONAL**: Adjust all interior doors so that

they have an opening pressure that doesn't

exceed 5lbs. Create an ongoing schedule of maintenance to ensure that this pressure does not exceed the maximum required by ADA 2010

[See Appendix A - 2010 ADA Standards

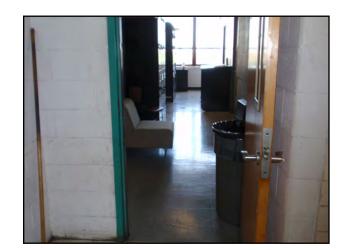
404.2.8 Door Closers]

difficult to open, especially for someone in a

**LOCATION | TYPICAL** 

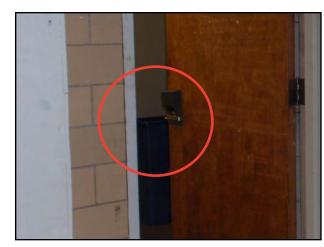


LOCATION | 601



**LOCATION | TYPICAL** 

## D3\_Doors - Hardware



**LOCATION | TYPICAL** 



**LOCATION | TYPICAL** 

#### **Building Issues continued**

## E-KENNEDY BUILDING-Sixth Floor | D2-Door Closer Adjustment

#### **Door Hardware**

Card swipe not easy to use.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE PROJECT: Switch all card swipe or digital pad security locks with proximity card reader.

### Door - Vision Lights (glass)

Bottom of glazed panel is more than 43" AFF

[See Appendix A - 2010 ADA Standards
404.2.11 Vision Lights]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE PROJECT: Modify Door glazed panel so that the bottom of the glass is no more than 43" AFF or replace door.

## ISSUE D2 OPERATIONAL

Door closer adjustment, implementation and maintenance \$25/hrLabor

#### **ISSUE D3**

SMALL MAINT. PROJECT

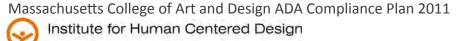
Door hardware replacement \$400/set

#### **ISSUE D3**

SMALL MAINT.

PROJECT

Door window replacement \$500/ door



### **E** Stairs & Handrails



**LOCATION | 607** 

## F\_Toilet Rooms



LOCATION | 610

LOCATION | 610

LOCATION | 610

#### Men's & women's toilet room

**Building Issues continued** 

#### **ADA Signs**

& Toilet Rooms

Both the men's and the women's toilet rooms are not ADA compliant so should not be marked as being ADA compliant.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**Modify toilet rooms to become ADA compliant.

Once these toilet rooms have been modified to become ADA compliant, provide ADA compliant signage on the latch pull side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60" max. AFF .measured from the baseline of the highest tactile character.

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

E-KENNEDY BUILDING-Sixth Floor | E-Stairs & Handrails

#### **ISSUE F**

#### **CAPITAL IMPROV.**

Toilet rooms throughout the building require modifications to meet ADA standards for accessibility. There should be one accessible toilet room/floor for each gender.

**\$2,000**/ toilet room modifications/floor.

#### **ISSUE A1**

## SMALL MAINT. PROJECT

Provide ADA compliant signs.

\$150/Sign

## INTERIM

#### RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room.

## Stairs-Nosings

Stair nosings are greater than 1/2 inch and are a tripping hazard.

Handrails do not meet ADA standards for shape,

SMALL MAINTENANCE: If these stairs are used

as egress stairs consider installing new rail with

rail extensions. Handrail gripping surfaces shall

extend beyond and in the same direction of stair

flights and ramp runs in accordance with 505.10.

[See Appendix A - 2010 ADA Standards

210.1, 505, 505.10, 505.7.2 Handrails]

[See Appendix A - 2010 ADA Standards 210.1, 504, 504.4 Tread Surface

#### **RECOMMENDATION TO IMPROVE SAFETY**

Stairs-Rails and rail extensions

dimensions or extensions. Consider

**RECOMMENDATION TO IMPROVE SAFETY** 

#### & USER EXPERIENCE

& USER EXPERIENCE

**OPERATIONAL**: Install curved wedges to the underside of the stair nosings to create a smooth transition. Consider using an integrated nosing and tread.

#### Stairs-Sign

No sign indicating stair limit or floor level, or egress exit. **LOCATION | 601,607,614** 

[See Appendix A - 2010 ADA Standards 703 Signs-703.2, 703.3, 703.4], MAAB 411.1.1]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT as part of the campuswide wayfinding program ensure that <u>all</u> floor have have signs that indicate floor level. These signs should always be located adjacent to stairs and they should be able to be seen from inside the elevator. **LOCATION | 601,607,614** 

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Keep stair well clear and free of clutter. Do not use stair as storage.

Massachusetts College of Art and Design ADA Compliance Plan 2011

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### **G-Sinks**



be accessible

and clearances.

Sink is not accessible for height, reach ranges

SMALL MAINTENANCE: Replace at least one

sink in each room that has sinks with a sink

that meets 2010 ADA Standards on each of the

provide enough space around the sink for a side

second and third floors, or at this type of sink

approach, add an adjacent work counter with room for knee space, add a flexible hose attach-

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

**LOCATION | 606** 

## Classroom Sinks - Replace or modify sinks to



\_H-Drinking Fountains

**LOCATION | 608** 

### **Building Issues continued**

## E-KENNEDY BUILDING-Sixth Floor | G-Sinks

#### **Drinking Fountain**

Drinking fountain is recessed and does not have accessible approach and clear spaces, and the spout is too low for a person who has trouble bending.

[See Appendix A - 2010 ADA Standards 211,601-Drinking Fountains,307-Protruding Objects, 309-Operable parts ]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Provide cups with dispenser and trash that doesn't protrude from the wall more than 4" and within reach range.

or

Replace with a high-low drinking fountain that meets 2010 ADA standards.

#### ISSUE G

## SMALL MAINT. PROJECT

Install new accessible sink or modify existing sink in each room that has a sink.

\$1,000 / new ADA sink <u>or</u>

\$150 / modify sink

## J-Lockers & Furniture



Lockers

controls and reach range.

Lockers do not meet ADA standards for operable

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Make sure that there is at least 5% but no less

than one locker in each locker bank meets ADA

Standards the preference would be for two

[See Appendix A - 2010 ADA Standards

Lockers 225.2.1,308,309,,811]

**LOCATION | 604** 

### J-Lockers & Furniture



LOCATION | 606



**LOCATION | 606** 



LOCATION | 606

#### **Building Issues continued**

## **E-KENNEDY BUILDING-Sixth Floor | J-Furniture**

#### **Furniture**

Counter height is 36" AFF.

[See Appendix A - 2010 ADA Standards Dining & Worksurfaces 226]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

Make sure that there is at least one table or 36" of counter space that has a top surface of 34" AFF and a min. knee clearance of 27" to the underside of the table so that the table can be used by a sitting person.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

To ensure that trash and recycle bins are used by everyone they should be placed in easy reach with the top of the lid being at 34" above floor level.

#### ISSUE J

#### **OPERATIONAL**

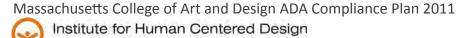
Modify existing lockers and furniture

#### <u>or</u>

#### CAPITAL IMPROV.

Provide new ADA compliant furniture, equipment & lockers.

\$ dependent on requirements



# F - North Building



How To Use This Report | 02

Building Summary | 03

Five-Year ADA

**Compliance Plan** 05

**Building Issues** 09

> Basement 09

|15 1st Floor

2nd Floor |22

|25 3rd Floor

**PROJECT TEAM** 

Mercedes Evans, MassArt Howie LaRosee, MassArt

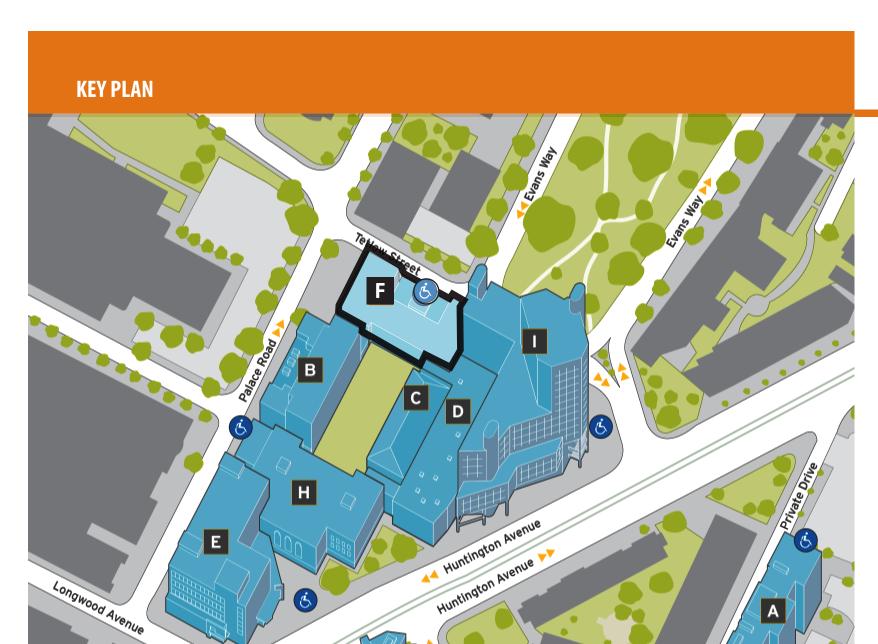
**ADA & MAAB References** APPENDIX A

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David West, IHCD

**March 2011** 



Ward Street

## **How to Use This Report**

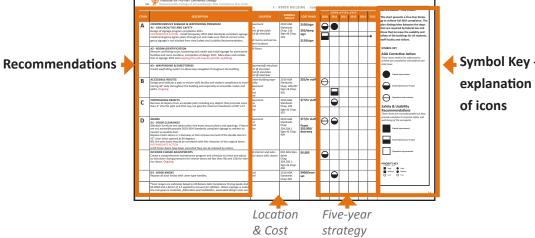
### **General Comments**

This document is designed with a hierarchical structure to provide flexibility and utility for the different stakeholders that need access to this information. The report has been divided into five different sections:

- 1] Building Summary
- 2] Five-year ADA Compliance Plan
- 3] Summary Plans
- 4] Building Issues
- 5] ADA & MAAB References

**Compliance Plan** 

LAYOUT 2 | Five-Year ADA



This is a five-year compliance plan showing the Key Recommendations and their financial implications. This plan separates the ADA Recommendations to Improve Compliance and the Safety and User Experience Recommendations

## **LAYOUT 4** | Building Issues



This is a catalog of building issues and corresponding recommendations, organized by location. It includes citations and references to the ADA & MAAB.

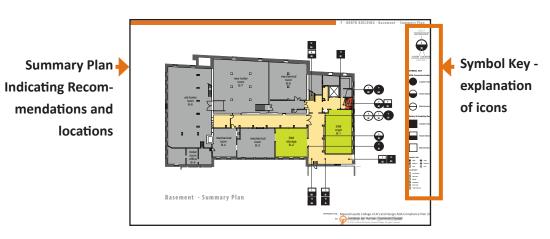
## **LAYOUT 1** | Building Summary



This is an overview narrative summarizing the major problem accessibility issues and key recommendations in North Building.

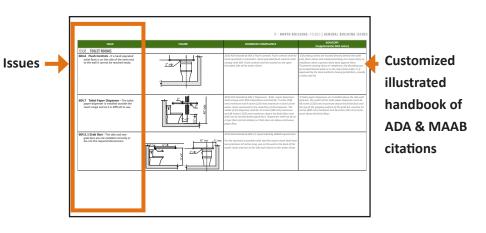
Key Recommendations have been divided into: Operational Improvements, Small Maintenance Projects and Capital Improvements reflecting the differences in expected budget, time frames and level of complexity.

## **LAYOUT 3 | Summary Plans**



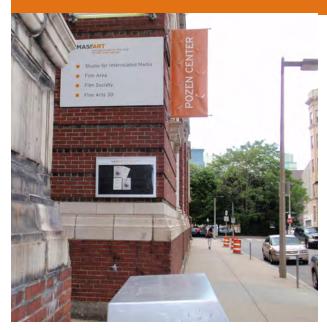
The summary plans locate the recommendations and photograph locations at each floor and the site plan.

## LAYOUT 5 | ADA & MAAB Reference



This chart presents ADA and MAAB citations customized for this particular building. It can be used as an ADA reference handbook. The separate issues are illustrated, described and explained.

# **Building Summary**



#### **BUILDING PROGRAM AREAS**

#### **Basement**

Studio for Interrelated Media-Office (SIM) SIM Storage and Main Office Mechanical Single-User Toilet Room

#### Mezzanine

Secured Entrance - @ Tetlow

#### 1st Floor

Pozen Performance Center\* Ticket Office\* Accessible Women's Toilet Room\* Accessible Men's Toilet Room\* Theater\* Godine Gallery\* **Faculty Offices Event Works** SIM Media Studios **Light Storage** Fine Arts - 3D Molding/Casting Green Room/Student Lounge - Kitchenette, Single-User Toilet Room\* Lockers Sound Studio North Crackertorium

#### 2nd Floor

Fine Arts Studios Media (SIM) Studios **Papermaking Graduate Studios** Film/Animation Studios

Fine Arts Studios Fiber Arts Studios **Weaving Rooms** 

#### **3rd Floor**

\*Open to the Public

## **BUILDING DESCRIPTION**

The North Building is aptly named as it is the Northern most building on the campus. It is straddled to the East by the Tower Building and to the West by the Collins Building. The only connection to the Tower from the North building is by a third floor connecting passageway to the Tower's second floor; this route is mostly unmarked. The North Building is a four-story structure, with a secured entrance on the first floor level. It has two elevators: the West elevator is in the Collins Building and vertically connects first, second and third floors and the East elevator that connects the basement, ground mezzanine and the first floor.

The spaces are used predominantly for art classes, Studio for Interrelated Media (SIM), Fine Art and Graduate Studios. The Pozen Performance Center and the Godine Gallery on the first floor are used for in-house and public performances. Currently the Isabella Stewart Gardener Museum uses the Pozen space for performances during renovations on their own space. The remainder of the floor space is divided into space for faculty offices.

Adjacent to the Pozen Center on the first floor there are women's and Men's multi-stall public toilet rooms. There is a single-user toilet room in the basement. There are no toilets on the second and third floors. The toilets in the adjacent Collins Building are shared by these floors.

#### **KEY BUILDING ISSUES**

Typical for a building of this age, North Building has issues concerning program accessibility including inadequate signage and wayfinding, toilet rooms that require modifications to be accessible, and stairs and handrails that don't meet ADA standards. In addition, North Building has the following significant barriers to accessibility:

- **Entrance at Tetlow:** This entrances is identified on the Directories as accessible but is not since the landing slope, threshold issues and door opener issues. This door is secured and requires a card for access. It is very difficult to operate the card access and enter.
- Accessible entrance to theaters: Three out of four double-door doorways into the Pozen Performance Center have leaves that are too narrow to be accessible if both leaves are not held open.

- No accessible entry from the East Building: At the North Crackertorium on the first floor, each of the triple openings is too narrow to be accessible.
- Maintenance of accessible features: The lift at Pozen doesn't work and requires a key and the scissor lift that is stored so that elevator controls cannot be reached. Remove key controls from lift.
- **Room numbering:** Throughout the building is missing or confusing sometimes due to duplication of room numbers.
- Accessible dressing room and toilet room: Pozen does not have an accommodation for an accessible dressing room. The toilet rooms in the basement, second and third floors.

In order to facilitate the organization of key building recommendations in the following section, Key Building Issues have been grouped under the following headings:

**B-Accessible Route C-Protruding Objects D-Doors E-Stairs and Handrails** F-Toilets **G-Sinks H-Drinking Fountains** 

A-Signage & Wayfinding

I-Assistive Listening Devices **J-Lockers, Furniture and Equipment** 

K-Ramps L-Elevators

M-Areas of Rescue Assistance

#### **KEY RECOMMENDATIONS**

The following key recommendations should be implemented to improve program accessiblity, safety, and user experience. Recommendations listed under the categories of Operational Improvements and Small Maintenance Projects can and should be given priority. Recommendations for Capital Improvements Projects are indicated as such and are followed by interim recommendations intended to help the college achieve the greatest level of accessibility until renovations are completed.

Additional technical data to support the implementation of all recommendations may be found in Part 4-Building Issues and Appendix A-ADA and MAAB References.

**OPERATIONAL IMPROVEMENTS** - Behavioral or policy changes that can be enacted at minimal cost, could be completed within 90 days, and will require ongoing maintenance and supervision.

**Improve public access:** Develop and implement policies and procedures so that people with disabilities are accommodated, including but not limited to policies and procedures concerning public notifications, ticketing, assistive listening devices, and emergency egress plans.

Maintain accessible routes and paths of **travel:** Develop and implement a plan to ensure staff, faculty, and student compliance in maintaining a 36" min. wide aisle throughout the building and especially at accessible routes, amenities, and circula-

Maintain accessible door clearances: Develop and implement a plan to ensure staff, faculty and student compliance in maintaining furniture- and obstruction-free areas around doors and openings.

Accessible dressing room: Designate a room near the stage entrance to the theater where a performer with a disability can dress, identify the dressing room with a sign that meets ADA standards and provide directions to an accessible toilet room.

Assistive Listening Devices (ALD) and accessible computer options: Develop policies and procedures so that assistive listening devices are readily available on request at all performances, especially for public events. Install signage indicating ALD/accessible computer device availability and instructions at the box office and at the entrance to the Pozen and online.

**SMALL MAINTENANCE PROJECTS** - Projects that will require planning, may involve outside contrac**NOTE**: This survey was carried out during daylight hours over the summer vacation period, as a result classes, performances, exhibitions and events were not in session. Actual use of space, quality of acoustics, and lighting conditions at night in all spaces were unable to be verified. Floor slipperiness in wet weather conditions and use of temporary mats was also not observed. These are areas worth further study.



tors, may be expected to be absorbed by an annual maintenance budget, and could take up to a year to be completed.

Remove protruding object hazards: Along accessible routes, relocate, recess, or provide protective barriers for objects that protrude more than 4" into the path, are higher than 27" AFF, and that may not give the minimum headroom of 80" AFF. This includes but is not limited to: shelving, drinking fountains, and emergency fire equipment. Attention should also be paid to under-stair areas. Prioritize for the most hazardous to be dealt with first.

Maintain accessible doorways: Develop and implement a comprehensive maintenance program and schedule to check and adjust doors so that the necessary door opening force for interior doors is max. 5lbs. and max. 15lbs. for exterior doors.

#### **Accessible Entrance to Performance Areas:**

Provide doors and especially egress double-doors in the accessible route that have at least one leaf with 32"min. clear width when opened at an angle of 90 degrees. In the case of the double doors, they may have to become asymmetrical with only one of the doors having the full 32" min. clear width <u>or</u> use ushers to operate doors <u>or</u> secure doors open during performance and/or office hours.

If doors are kept open make sure that the door props do not protrude into the clear width or become tripping hazards.

Three out of four double-door doorways into the Pozen Performance Center have leaves that are too

narrow, so that both leaves have to be held open simultaneously to make the opening accessible. Modify one additional set of double doors with a preference being the doorway that is closest to the stairs on the east of Pozen, so that at least one leaf has a clear min. width of 32" when opened at 90 degrees. Uneven leafs may be the simplest alteration. NB. the new doors should be consistent with the character of the original doors.

Interim recommendation: During public events these doors can be manned by an usher. The double doors to the East of Pozen performance Center also require that one set is 32"min. clear when opened at 90 degrees, in the interim the double doors can be kept open during office hours.

**Replace door knob hardware:** For doors along accessible routes and at accessible toilet rooms and classrooms, replace existing door knobs with lever sets

**Modify stairs & handrails:** For stairs that are part of an egress route install new handrails that are 34-36" above the nosing, with a circular cross section of 1 1/2" diameter, and 12" rail extensions at the top and bottom of the stair on both sides.

Modify nosings so that they do not have more than a 1/2" overhang.

#### Replace or modify student utility sinks to

**be accessible:** Replace at least one sink with a sink that meets 2010 ADA Standards on each of the 2nd and 3rd floors, <u>or</u> at this type of sink provide enough space around the sink for a side approach, add an adjacent work counter with room for knee space and replace the faucet with a flexible hose attachment.

**Provide accessible drinking fountains:** To benefit people of all statures and abilities replace the existing drinking fountains on the accessible route with a High-Low type, <u>or</u> add an additional drinking fountain with a spout between 38" and 43" AFF <u>or</u> add a cup dispenser making sure that the dispenser doesn't stick out more than 4" from the wall and is mounted such that the cups are dispensed at a height of 48".

Provide accessible furniture, fixtures, and

**equipment:** As furniture and equipment is upgraded and replaced, make sure that 5% of all items but not less than one of each type of item should allow an individual with disabilities to use it. Make sure that work surfaces and sinks are at 34" AFF, with knee spaces at least 27" AFF, 30" wide and 19" deep, and make sure that controls are located within accessible reach ranges. To support all programs provide adjustable casework and a few low tables or carts with locking casters that would supplement the countertop areas and provide additional space for equipment for multiple programs.

**CAPITAL IMPROVEMENTS PROJECTS** - Projects that will require significant planning, will involve outside contractors, will require a substantial capital outlay, and may take 1-5 years to complete.

## As part of a comprehensive campus-wide wayfinding program create a signage sys-

tem: Design and install a signage system that includes ADA Facilities and Safety Signs; Room Designations and Directional and Informational Signs; and Wayfinding Signage and Directories. Design all information to be accessible and predictable across physical, print, and digital environments in order to ensure legibility and to support branding strategies. Signs shall meet 2010 ADA standards for height and location and use the International Symbol of Accessibility. Accessible signs at the Pozen bathrooms should be installed. Signs indicating ADA compliant entrances shall be placed to avoid backtracking. Directories at each floor level should indicate the location of all ADA compliant amenities.

## ADA Facilities and Safety signs should include:

- 2010 ADA standard compliant signs with directions to the nearest ADA compliant amenity for all noncompliant amenities such as toilet rooms, telephones, drinking fountains, and exits that are on an accessible route.
- 2010 ADA standard compliant signs for exit signs at doors, exit passageways, exit discharge, and exit stairways. Care should be taken to make sure these signs are not obstructed of blocked from view.
- Permanent emergency egress plans at elevator

### F-NORTH BUILDING | Building Summary continued

lobbies and stairs.

- A 2010 ADA compliant sign with the International Symbol of Accessibility at the accessible entrance at Tetlow Street.
- Signs indicating accessible routes and instructions on how to follow them should be coordinated with the building signage placement, on the website and in print materials.

**Provide accessible toilet rooms:** Make all modifications listed under the Building Issues to the existing single-user basement & first floor student lounge toilet rooms.

Interim recommendation: Until renovations are complete, design and install ADA compliant signs to direct users to the nearest accessible toilet room, and the toilet rooms on the first floor near Pozen.

F-NORTH BUILDING	
Five-Year ADA Compliance	Plan

Five-Year ADA Compliance P								n			This chart presents a Five-Year Action Plan to improve compliance with the	
EY BLD. SSUES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*	C <b>2011</b>		TION D 2013		2015	2016	ADA. The plan distinguishes between recommendations to improve ADA compliance, and recommendations t improve safety & user experience.	
4	As part of a comprehensive campus-wide wayfinding program - Create and install the following ADA and MAAB compliant signs:  A1 - ADA Facilities & Safety - Create and install signs for accessible facilities & safety  SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Provide a 2010 ADA Standards compliant sign with the International Symbol of Accessibility at the accessible entrance on Huntington Avenue.  For amenities that are not accessible provide signs with directions to the nearest ADA compliant amenity such as toilet rooms, telephones, drinking fountains, entrances, exits and egress routes that are on an accessible route.  Make sure that these signs meet 2010 ADA standards for height and location, and that they use the International Symbol of Accessibility. Signs indicating ADA accessible entrances should be placed to avoid backtracking.  Ensure that all ADA accessible amenities are noted on any Directories at each floor level.  SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Provide 2010 ADA standards compliant signs for exit signs at doors, exit passageways, exit discharge, and exit stairways. Consider installing permanent emergency egress plans throughout the building at ends of corridors, and at stairs. Also, verify that all current emergency signs are placed correctly and are not blocked from view.	Basement 1st 2nd @ elev/stair 3rd @ elev/stair  All rooms and permanent locations	2010 ADA Standards Chap. 216 Signs & Chap. 703.1,703.2, &703.5	\$50/temp sign \$150/sign includes installation but not design fees							SYMBOL KEY  Recommendations to Improve ADA Compliance  Operational Improvement  Small Maintenance Project  Capital Improvement  Recommendations to	
	A2 - Room Designation, Directional & Informational Signs SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Create and install signs for all permanent facilities and room locations, directional signage, and Informational signage. Ongoing (this will require periodic updating).	All floors	2010 ADA Standards Chap. 216 Signs & 703	\$150/sign includes instal- lation but not design fees					***************************************		Improve Safety & User Experience	
	A3 - Wayfinding Signs & Directories  CAPITAL IMPROVEMENT: To improve safety and user experience consider creating directories that improve the ability to navigate through the building. The directories should be designed so that they have characters and contrast levels that allow them to be easily read by a person with low vision and at low light levels. They should also be mounted so that the top most characters can be read while sitting.  Ongoing (this will require periodic updating).	All floors @ elev/stair	N/A	\$1,500/directory includes installation but not design fees			100000000000000000000000000000000000000		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Operational Improvement  Small Maintenance Project  Capital Improvement	
3	Accessible Routes - Maintain accessible routes and paths of travel  OPERATIONAL: Develop and implement a plan to ensure staff, faculty, and student compliance in maintaining a 36" min. wide aisle throughout the building and especially at accessible routes, amenities, and circulation paths. Ongoing.  Provide a 32" min. clear opening at the North Crackertorium triple entry to North from East Building.	All floors	2010 ADA Standards Chap. 402	\$25/hr staff \$5,000/entry- way	$\Theta$							
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 a for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs a	by unforseen existing cond				Massa	achuset	ts Colle	ge of Ar	t and De	esign ADA Compliance Plan 201	

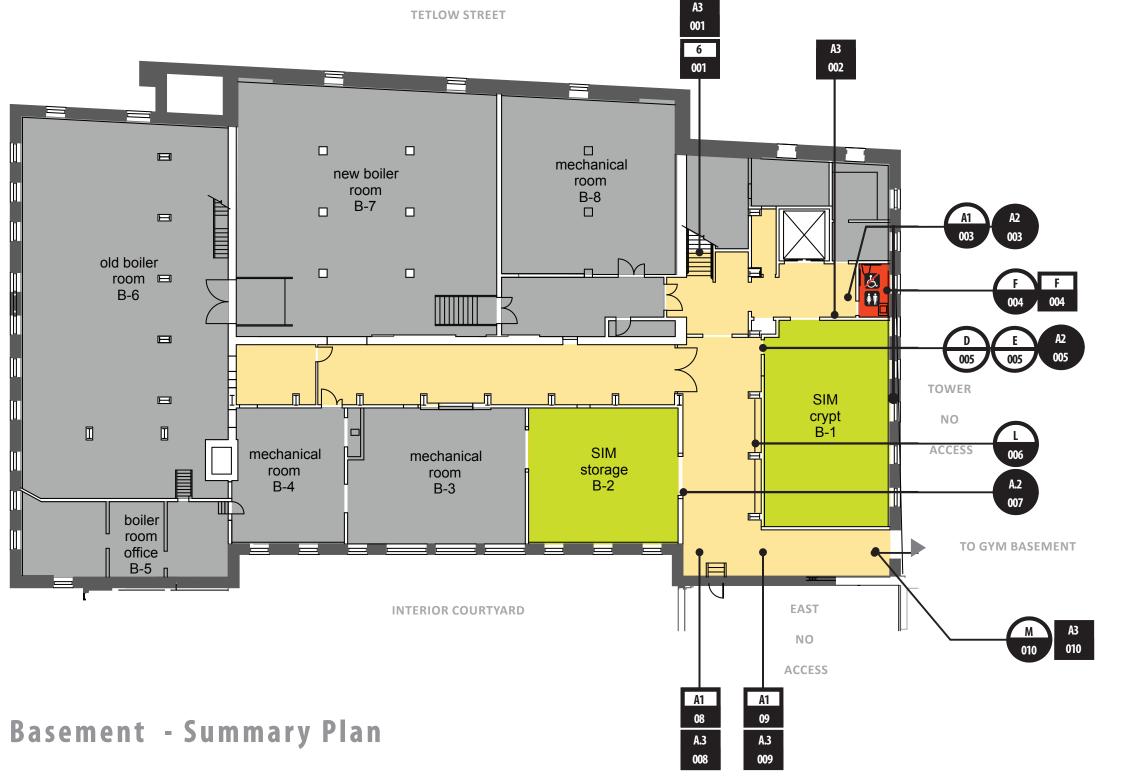
Institute for Human Centered Design

**NOTES ABOUT THIS CHART** This chart presents a Five-Year Action

		F-NORTH BUILDI	NG   Five-Year ADA	A Compliance S	ummary c	ontinued			
KEY BLD. ISSUES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*	2011 20	12 2013	2014 20	015 2016	NOTES ABOUT THIS CHART This chart presents a Five-Year Action Plan to improve compliance with the
С	<b>Protruding Objects - Remove protruding object hazards:</b> OPERATIONAL/SMALL MAINTENANCE: Along accessible routes, relocate, recess, or provide protective barriers for objects that protrude more than 4" into the path, are higher than 27" AFF, and that may not give the minimum headroom of 80" AFF. This includes but is not limited to: shelving, drinking fountains, and emergency fire equipment. Prioritize for the most hazardous objects. Ongoing.	All floors	2010 ADA Standards Chap. 204 Protrud- ing Objects Chap. 307	\$25/hr staff \$500 recess/ alcove work					ADA. The plan distinguishes between recommendations to improve ADA compliance, and recommendations to improve safety & user experience.  SYMBOL KEY
D	Doors D1 - Door Clearance - Maintain accessible doorways: OPERATIONAL: Develop and implement a plan to ensure staff, faculty and student compliance in maintaining furniture- and obstruction-free areas around doors and openings.  If exit doors are not accessible provide 2010 ADA Standards compliant signs to redirect to nearest accessible exit door.	All floors, especially at Pozen on the first floor	2010 ADA Standards Chap. 204,206.1 Signs & Chap. 404	\$25/hr staff  Door and door hardware, widening frame, threshold, painting, materials & la-					Recommendations to Improve ADA Compliance  Operational Improvement  Small Maintenance Project
	SMALL MAINTENANCE: Provide doors and especially egress double doors in the accessible route that have at least one leaf with 32"min. clear width when opened at an angle of 90 degrees. In the case of the double doors at Pozen, they may have to become asymmetrical with only one of the doors having the full 32" min. clear width <u>or</u> use ushers to operate doors <u>or</u> secure doors open during performance and/or office hours. If doors are kept open make sure that the door props do not protrude into the clear width or become tripping hazards. NB. the new doors should be consistent with the character of the original doors			bor \$2,400, @ Pozen \$20,000					Capital Improvement
	<b>D2 - Door Opening Force - Maintain accessible doorways:</b> OPERATIONAL: Develop and implement a comprehensive maintenance program and schedule to check and adjust doors so that the necessary door opening force for interior doors is 5lbs. max. and 15 lbs. max. for exterior doors. Ongoing	All interior and exterior doors on an accessible routes	2010 ADA Standards Chap. 309 Operable parts & Chap. 404 Doors, Doorways & Gates	\$25/hr staff					Recommendations to
	D3 - Door Hardware - Replace door knob hardware:  SMALL MAINTENANCE: For doors along accessible routes and at accessible toilet rooms and classrooms, replace existing door knobs with lever sets. Ongoing.	All interior and exterior doors on an accessible route.	2010 ADA Standards Chap.309	\$400/lever set					Improve Safety & User Experience
E	Stairs & Handrails - Modify stairs & handrails:  SMALL MAINTENANCE: For stairs that are part of an egress route confirm or install new handrails that are 34-36" above the nosing, with a circular cross section of 1 1/2" diameter, and 12" rail extensions at the top and bottom of the stair on both sides. To improve safety and user experience high priority should be given to the Pozen backstage stair. Lighting on the 1st floor East stair should be improved. Modify nosings so that they do not have more than a 1/2" overhang. Consider using an integrated nosing and tread.	Stairs - all floors and especially 10-Pozen backstage	2010 ADA Standards Chap 504,505	\$600/stair run					Operational Improvement  Small Maintenance Project
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 a for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs a	by unforseen existing cond							Capital Improvement

		F-NORTH BUILDI	NG   Five-Year ADA	A Compliance S	Summar	y conti	nued				
KEY BLD. ISSUES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*	2011	2012	2013	2014	2015	2016	NOTES ABOUT THIS CHART This chart presents a Five-Year Action Plan to improve compliance with the
F	Toilet Rooms - Provide accessible toilet rooms on an accessible route or redirect to accessible toilet rooms:  CAPITAL IMPROVEMENT: Modify at least one of Collins' single-user toilet room on each floor to meet ADA and MAAB standards for an accessible bathroom. (See Collins Building Report)	All floors Toilets at Pozen meet ADA standards but require signage.	2010 ADA Standards Chap.213 & 603,604,605,606 MAAB 30.8, 30.7.3	\$2000-3000							ADA. The plan distinguishes between recommendations to improve ADA compliance, and recommendations to improve safety & user experience.
	Interim recommendation Until renovations are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room even if it is in another building for example Collins. Renovate basement toilet room to meet ADA/MAAB standards. Renovations to this toilet room is a priority since it services both the North Building and the Gym Building basements.										Recommendations to Improve ADA Compliance
G	Classroom Sinks - Replace or modify sinks to be accessible:  SMALL MAINTENANCE: Replace at least one sink with a sink that meets 2010 ADA Standards on each of the second and third floors, or at this type of sink provide enough space around the sink for a side approach, add an adjacent work counter with room for knee space, and replace the faucet with a flexible hose attachment.	1st, 2nd and 3rd floor	2010 ADA Standards Chap.212,& 606	\$500-1,000/ Sink							Small Maintenance Project
Н	<b>Drinking Fountains</b> - <b>Replace or modify drinking fountains to be accessible:</b> SMALL MAINTENANCE: To benefit people of all statures and abilities replace the existing drinking fountains on the accessible route with a High-Low type, <b>or</b> add an additional drinking fountain with a spout between 38" and 43" AFF <b>or</b> add a cup dispenser making sure that the dispenser doesn't stick out more than 4" from the wall and is mounted at a height no greater than 48" AFF to where the cups are dispensed from. Make sure that availability of cups are checked regularly. Provide at least one accessible drinking fountain per floor.	All floors	2010 ADA Standards Chap-307,602	\$2,500/Drink- ing High-Low fountain							Capital Improvement
I	Assistive Listening Devices & Telephones:  OPERATIONAL/SMALL MAINTENANCE: Purchase, provide, and maintain on-site assistive listening equipment. If alarms, such as fire alarms are provided they must have audible and visual notification. As part of an assistive listening device program include signage and user instructions information dissemination. Additionally a technology maintenance and upgrade program should be implemented.  If payphones are provided, at least one must be accessible. Ongoing.	1st - Pozen, Godine	2010 ADA Standards 704.706, MAAB 37,40		$\Theta$						Recommendations to Improve Safety & User Experience
J	Lockers & Furniture - Provide furniture, fixtures, and equipment that are accessible:  SMALL MAINTENANCE: Modify 5% or no fewer than 1 locker on each of the floors 2 and 3 to meet ADA standards for reach range, and operable parts. Modifications include lowering shelves to within reach ranges and providing locks that don't require tight grasping, pinch-	All floors	2010 ADA Standards 225,226								Small Maintenance Project
	ing or twisting of the wrist. If modifications cannot be made replace locker with one that meets ADA Standards for accessibility. Ongoing.  CAPITAL IMPROVEMENT: Purchase adjustable furniture to add flexibility and functionality to rooms. Ongoing.  Purchase appliances and equipment that have controls and operable parts that comply with 2010 ADA Standards, 208 and 309. Ongoing.										Capital Improvement
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 a for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs a	by unforseen existing con									
						Mass	Institut	e for H	uman (	Centere	esign ADA Compliance Plan 2011 ed Design ghts reserved.

Y BLD. SUES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*	2011	2012	2013 2	014	2015 2016	Plan to improve compliance with the
K	Replace or Install Ramps:  SMALL MAINTENANCE: Replace or install ramps meeting MAAB and 2010 ADA requirements including having a running slope no steeper than 1:12, a cross slope no steeper than 1:50 and a ramp width of at least 48" clear between handrails. (Recommendation: Design for a maximum 1:13 running slope and 1.5 cross slope to ensure that once constructed, the running slopes meet the ADA Standards.) Ensure that for every 30 feet of run and that at the top and bottom a landing 60" deep is provided. Provide an upper handrail at 34-38" above ramp surface and a lower handrail at 18-20" above ramp surface (measured to top of rail). For additional information see ADA & MAAB References 405.	Basement	2010 ADA Standards 205,308,309			•				ADA. The plan distinguishes between recommendations to improve ADA compliance, and recommendations improve safety & user experience.  SYMBOL KEY  Recommendations to Improve ADA Compliance
-	Elevators - Clearance:  OPERATIONAL/SMALL MAINTENANCE: Keep elevator lobbies and controls clear and free from obstructions, ensure that scissor lift that is stored so that elevator controls cannot be reached is relocated or moved so that controls are not obstructed. Ongoing.  Lift - Maintenance and keyless lift:  SMALL MAINTENANCE: Maintain accessible features such as the lift at Pozen that doesn't work, remove key controls from lift. Ongoing.  *Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 a for inflation. Costs do not reflect major structural or renovation changes that may be caused in the structural or renovation changes the structural or renovation changes the structural or renovation changes tha				$\Theta$					Operational Improvement  Small Maintenance Project  Capital Improvement
	is noted the cost given is for materials, fabrication, and installation. Associated design costs a	are not included.								
										Recommendations to Improve Safety & User Experience
										Improve Safety &



ISSUE

FLOOR LOCATION LOCATION #

Recommendations to Improve

Operational Improvement

Small Maintenance Project

Capital Improvement

Operational Improvement

Small Maintenance Project

Capital Improvement

**COLOR KEY** 

Circulation

Graduate

Fine Arts

Recommendations to Improve Safety & User Experience

**ADA Compliance** 

#### **Building Issues continued**

## F - NORTH BUILDING-Basement- | A1 & A2 -Signs

### A1\_Signs - Facilities & Safety



LOCATION| 004

### **Signage - ADA Facilities and Amenities**

[see General Issues-703 Signs-703.2, 703.3, 703.4]

Signage does not meet ADA standards for mounting location, height and design.

This sign can not be tactiley read as it does not have raised characters or Braille.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE CAPITAL IMPROVEMENT: This toilet room does not meet ADA standards for accessibility but could do so with small modifications. It is important to make this toilet room accessible since there are no other accessible toilets in the basement at North or Gym Buildings.

SMALL MAINTENANCE: In the interim as part of a comprehensive campus-wide wayfinding program install an ADA accessible sign at correct location and height with directions to the nearest accessible toilet rooms on the first floor adjacent to Pozen. Make sure these signs give directions from Gym Building too.

When this toilet room becomes ADA accessible install an International Sign of Accessibility and remove directions to other accessible toilet rooms.

## A2\_Signs - Designation, Directional & Informational



LOCATION | 009



LOCATION | 008 & 009



LOCATION | 010

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

SMALL MAINTENANCE: The emergency exit signage is missing or hidden from view by plumbing or other ceiling obstructions.

Additionally the bottom of the Emergency Signage is at 79" AFF making it a protruding object.

Consider installing emergency signage in accordance with state and federal building codes.

Consider providing emergency egress plans at ends of corridors, stairs and elevators.



LOCATION | 001

#### **ISSUE A1**

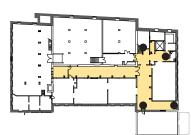
CAPITAL IMPROV./
SMALL MAINT. PROJ-

Signage Prog. Design and implementation \$150/SIGN

## INTERIM RECOMMENDATION

# SMALL MAINT. PROJECT

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible toilet room.



### A2\_Signs - Designation



LOCATION | 005



LOCATION | 007

## **Room Designation**

[See Appendix A 2010 ADA Standards Signs-216,216.2, 703.1,703.2 703.5]

Room identification signage throughout the basement does not conform to mounting locations and height requirements. In many instances character proportion and size requirements are not met. Signs that are required to be read tactilely do not have raised characters or Braille.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Develop a comprehensive campus-wide wayfinding program that ensures signs are installed to meet ADA standards for height and location.

#### **RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE**

SMALL MAINTENANCE Ensure that room location signage is distinct from ADA facilities, wayfinding and fire and safety signage.

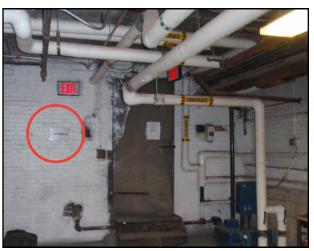
### A3\_Signs - Wayfinding & Directories



LOCATION | 009



LOCATION | 010



LOCATION | 009

#### **Building Issues continued**

F - NORTH BUILDING - Basement - | A2 & A3 - Signs

**ISSUE A2** 

\$150/SIGN

**ISSUE A3** 

**TORY** 

**CAPITAL IMPROV.** 

Signage Prog. Design

and implementation

**CAPITAL IMPROV.** 

\$1,500-2,000/DIREC-

### **Directional Signage**

Directional signage is missing or hidden from view by plumbing or other ceiling obstructions. [See Appendix A 2010 ADA Standards Signs-216,216.3,

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: Develop - 2010 ADA Standards compliant directional signs as part of the comprehensive campus-wide wayfinding

Install ADA compliant signs at correct locations and heights.

Install directional signs ensuring that all arrows coordinate with location and direction.

### **RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE**

Directories are missing.

In the comprehensive Campus-Wide Wayfinding Program consider developing Directories and/ or wayfinding strategies to enabling navigation throughout the basement.

Consider installing directories in predictable and consistent locations at ends of corridors, stairs and at elevator lobbies.



LOCATION | 001

Massachusetts College of Art and Design ADA Compliance Plan 2011



### **B** Accessible Routes



LOCATION | 001



LOCATION | 010



LOCATION L005

#### Obstructions in Accessible Route or-Path

The accessible route through corridors is designed to serve as the primary means of regular and emergency egress. Furniture, storage and fire equipment block the accessible route and also increase the possibility of injury.

[See Appendix A 2010 ADA Standards Accessible Routes 206]

When furniture is placed close to doors it obstructs the minimum maneuvering clearances at the door, making it impossible for a person using wheeled mobility device to enter or exit. **LOCATION | 005** 

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**OPERATIONAL: Relocate the furniture and other objects away from the main circulation path and doors.

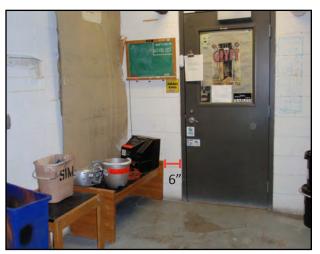
Develop and implement a plan to ensure staff, faculty, and student compliance in maintaining a 36" min. wide aisle throughout the building and especially at accessible routes, amenities, and circulation paths.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Minimum clearances are dependant on Federal and State Building and Fire codes depending on whether the route is on the main egress route. In this case in **LOCATION 010** the minimum width would be 6'-0". The required width will be determined by the code that provides the greater access.

The fire extinguisher in **LOCATION 001** should be mounted and identified with a sign according to NFPA Code.

## D1 Doors



LOCATION | 005

#### **Building Issues continued**

F-NORTH BUILDING-Basement - | B-Access. Routes & D1-Doors

#### **Door Clearances**

This door does not have the required clearance. Furniture placed close to doors obstructs the minimum maneuvering clearances at the door, making it impossible for a person using a wheeled mobility device to enter or exit a room on the pull latch side of door.

[See Appendix A 2010 ADA Standards 206 Accessible Routes, 404 Doors]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL/SMALL MAINTENANCE: Rearrange furniture to provide required clear space at latch pull side of the doors.

### **Door opening force & operable parts**

The door is very heavy and the opening force is greater than 5lbs.

[See Appendix A 2010 ADA Standards 206 Accessible Routes, 402 & 404 Doors]

The door bell is out of the recommended reach range. As this area is only accessible to students when attended by a staff member it is important that the student be able to reach the bell to call for access and assistance.

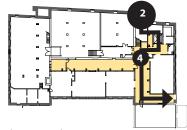
[See Appendix A 2010 ADA Standards 309 Operable Parts]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Adjust door opening force to 5lb. max.

SMALL MAINTENANCE: Reinstall the doorbell to a height of 5'-0" OC AFF so that the greatest number of users can reach it or install some other communication method for students to use.

#### ISSUE B OPERATIONAL:

Provide ongoing maintenance and inspections of all accessible routes and paths through rooms, studios and offices. Provide a training program to educate all employees and students on importance of maintaining 36"min. aisle.



Massachusetts College of Art and Design ADA Compliance Plan 2011

# **F** Toilet Rooms

This toilet room does not meet ADA Standards for accessibility but could become compliant with small modifications. It is important to make this bathroom ADA compliant as it also serves the adjacent basement of the Gym Building where the Wood shop is. This building has no other route to ADA accessible toilet rooms.



LOCATION | 004a



LOCATION | 004b

#### Single-user toilet room

This Toilet Room is not accessible but with small modifications it could easily be able to meet ADA and MAAB Standards

> [See Appendix A 2010 ADA Standards 213 Toilet Rooms, MAAB]

#### Flush controls

The flush control is on the side of the tank that is opposite to the open side and is therefore unreachable by some users.

> [See Appendix A 2010 ADA Standards 213 Toilets & 605.4 Flush Controls]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Install new tank with flush control mounted 44" max. AFFon the transfer side of the stall, or if plumbing allows install automatic flush valve.

## Toilet paper dispenser-

Toilet paper is installed outside the reach range. [See Appendix A 2010 ADA Standards 309.4,604.7 Toilet Paper Dispenser]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Reinstall toilet paper dispenser 7"-9" in from the front of the toilet and 15" min. AFF.

#### Lavatories

Lavatory sink pipes are not wrapped, a condition that could cause injury to a person.

[See Appendix A 2010 ADA Standards 606 Lavatories MAAB: 4.19.4 ]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE** SMALL MAINTENANCE: Cover pipes under the lava-

tory sink area.

#### Mirrors

Bottom of tilted mirror reflective surface starts at 44" AFF.

> [See Appendix A 2010 ADA Standards 603.3 Mirrors]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Reinstall mirror at correct height of 40" AFF. Ensure that shelf doesn't interfere with operation of faucets. Consider using a mirror without a shelf or provide full length mirror.



#### **RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCES**

F - NORTH BUILDING - Basement - | F-Toilet Rooms

#### **Tripping hazard**

**Building Issues continued** 

Replace or glue loose rubber base back into place where it is coming away from the wall. It is a tripping hazard and obstruction to clear path.

#### Maintenance

Since it is the only accessible toilet in the basement of both the North building and the Gym Building it is important that this toilet room be maintained regularly.

#### **ISSUES H**

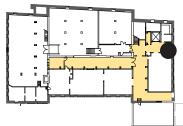
#### SMALL MAINT. **PROJECT**

Renovate Toilet Rm TOTAL \$2-3,000

This toilet room takes priority since there are no other Accessible bathrooms available for use on this level either in this building or in the connecting Bldg. East - (Woodshop and Studios).

#### **INTERIM RECOMMENDATION**

Until renovations are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible toilet room.

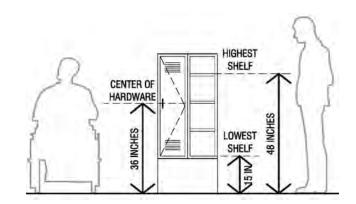


Massachusetts College of Art and Design ADA Compliance Plan 2011

# **J Furniture & Lockers**



LOCATION | 006



#### **Storage - Lockers**

Storage Lockers are not accessible for height, reach range and hardware.

[See Appendix A Storage 6.1]

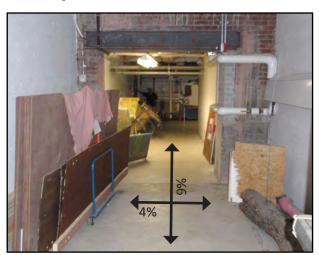
#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE/CAPITAL IMPROVEMENT: At each locker area replace or modify 5% or no fewer than one locker at each of the locker areas to meet ADA accessibility standards for reach range and operable parts. Modifications include lowering shelves to within reach ranges ie. the lowest surface at 15 AFF and the highest shelf or coat hook no more than 48 inches AFF. and providing locks that don't require tight grasping, pinching or twisting of the wrist. If modifications cannot be made replace locker with an ADA compliant version. CAPITAL IMPROVEMENT: Purchase adjustable furniture to add flexibility and functionality to rooms.

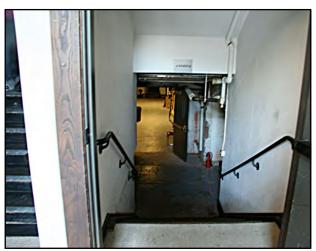
# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

For easy orientation and wayfinding lockers should have a conspicuous numbering or alphabetized lettering identification system.

# **K\_Ramps & Hand Rails**



LOCATION | 010



LOCATION | 001

#### **Building Issues continued**

## F - NORTH BUILDING-Basement - | J-Storage & K-Ramps

#### Ramp

Hallway has a ramp that is does not meet ADA standards as it is not evenly sloped, is greater than a 9% slope in part of the running slope, does not have handrails and has headroom issues.

[See Appendix A 2010 ADA Standards 405 Ramps]

# RECOMMENDATION TO IMPROVE ADA COMPLI-ANCE

SMALL MAINTENANCE: Resurface and regrade slope to achieve even surface no steeper than 8.33% run incline and 2% cross slope.

Install handrails if slope is greater than 5%. Reconstruction of ramp may allow for correction

#### **Stairs**

The landing is not 60" this does not give enough space for safety between the door and the top of the first stair. The steps have no color contrast between treads and riser and offer no visual cue for people with low vision using the stairs. LOCA-TION 001

The nosings have overhangs greater than 1/2".

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

For safety the landing should be 5'-0" leaving room for a 3'-0" door and a 2'-0" space to stand when opening the door. It is not possible to increase the size of the landing in this case.

To make this stair safer make sure that this door is kept open and install contrasting tread and riser colors to aid in finding the edge of the steps. Also provide increased traction for stairs to prevent slipping by using grip strips at edge such as products similar to Non-skid Tape by Cole Brothers [http://www.colebrothers.com/nonskid/] or Glowline by Amstep Products [http://www.amstep.com/products/glowline]. Consider using materials that can wrap the nosing while providing color contrast.

#### **ISSUE J**

#### **CAPITAL IMPROV.**

ADA Locker \$500 Replace 1 locker or 5% of total number of lockers with ADA compliant locker.

and/or

# SMALL MAINT. PROJECT

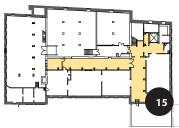
ADA Locker \$25/hr labor Modify locker as needed.

#### **ISSUE K**

# SMALL MAINT. PROJECT

Re-surface Ramp Install handrails

TOTAL \$4000



Massachusetts College of Art and Design ADA Compliance Plan 2011

# **Building Issues - First Floor**



First Floor - Summary Plan

#### **Building Issues continued**

# F - NORTH BUILDING - 1st Floor - | A1-Signs

# A1\_Signs - Facilities & Safety



LOCATION | 108



LOCATION | 116

### **Room Designation Signs**

[See Appendix A 2010 ADA Standards Signs-216,216.2, 703.1,703.2 703.5]

ADA compliant toilet room signs are missing at both the women's and men's toilet rooms.

Signage does not meet ADA standards for mounting location, height or design.

This sign can not be tactiley read as it does not have raised characters or Braille.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE CAPITAL IMPROVEMENT: Design a comprehensive campus-wide wayfinding program that identifies each ADA accessible facility with signage that is ADA compliant and has the ADA International Symbol of Accessibility.

Coordinate information with directories and online information.

# A2\_Signs - Designation, Directional & Informational



LOCATION| 111

## **Room Designation Signs**

[See Appendix A 2010 ADA Standards Signs-216,216.2, 703.1,703.2 703.5]

There is no sign at the accessible lift at Pozen, additionally the door is locked and has a glass light that is 47" AFF which is too high for a wheelchair user to be able to see into.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Install an ADA compliant sign with the International Sign of Accessibility.

Ensure that the sign is installed at the correct height and location.

Replace door with sidelight that is a maximum of 43" AFF to the bottom of the glazing.

#### **ISSUE A1**

SMALL MAINT.
PROJECT
Signage Prog.
Provide ADA and Safety signage throughout the floor.

#### \$150/sign

# INTERIM RECOMMENDATION

Provide ADA compliant signage at the accessible exterior entrance indicating that it is an accessible entrance and another sign directing users to the nearest alternative accessible entrances when this door is locked.



# **B** Accessible Routes



LOCATION | 109



LOCATION | 105

#### **Entry width**

Connecting openings are each 29" clear width, making it impossible for a wheelchair user to pass through to the East Building from the North Crackertorium.

[See Appendix A 2010 ADA Standards 206 Accessible Routes, 402]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

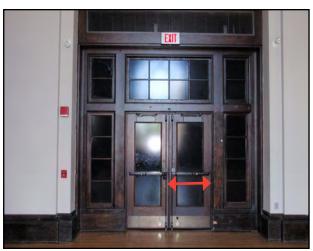
SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Install signage directing wheelchair users to the nearest accessible route, or use beam as header support and remove one or both posts to create an opening with at least 32" clear width.

#### **Obstruction to controls**

Electric Scissor Lift in elevator lobby obstructs access to the elevator controls. This seems to be permanently stored here.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Consider relocating electric scissor lift to an area where it will not be an obstruction to accessible routes or controls or at least park the lift in such a way that the elevator-controls are not obscured





LOCATION | 119

#### **Building Issues continued**

F - NORTH BUILDING - 1st Floor - | B-ACCESS. ROUTES, D1 & D2-Doors

#### **Door-Clearances**

Door does not have the required clearance. Obstacles such as concrete block doorstops and buckets placed close to door obstruct the minimum door maneuvering clearances making it impossible for a person using wheeled mobility device to enter or exit a room on latch pull side of door.

[See Appendix A 2010 ADA Standards 206 Accessible Routes, 404 Doors]

Door closing pressure is more than 5lbs.

[2010 ADA Standards 404.2.]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL/SMALL MAINTENANCE: Rearrange furniture and objects to provide required clear space at the latch pull side of doors.

SMALL MAINTENANCE: Adjust doors on an accessible route so that the opening force max. 5lbs.

#### **Double-Leafed Doors**

Most of the double doors leading to the Pozen Center have 28" leaves, this means that if only one door is open a wheelchair will not be able to enter.

[2010 ADA Standards 404.2.]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: At Pozen automatic door openers cannot be used to open both door leaves as this would disturb performances. A solution would be to provide asymmetrical leaves with one active leaf measuring no less than 32" clear width when open at 90 degrees.

In the interim during public performances ushers can be used to open and close doors as required.

# SMALL MAINT. PROJECT Entry way \$5,000

# ISSUE D

SMALL MAINT.
PROJECT.
2 (Doorway)
\$20,000/Door
TOTAL \$40,000



## **E** Stairs & Handrails



LOCATION | 103



LOCATION | 103



## **Stair Safety**

The steps have no color contrast between treads and risers and offer no visual cue for people with low vision using the stairs.

Since lighting levels are low this can be hazardous. Additionally, there is great contrast in lighting conditions on entering the building from the outside. This means that it will take the eyes time to adjust to be able to perceive the stairs.

#### **RECOMMENDATION TO IMPROVE SAFETY** & USER EXPERIENCE

SMALL MAINTENANCE: Consider using contrasting tread and riser colors to aid in finding the edge of the steps especially on the stairs to the East of Pozen as they could become congested at Public and School performance events. Also provide increased traction for stairs to prevent slipping.

SMALL MAINTENANCE: Consider adding step lights or wall sconces for extra light in this area especially as it is open to the Public. Visitors who are unaccustomed to the building may be more disorientated.

#### Stair Rails

There are no extensions on any of the stair handrails.

#### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

SMALL MAINTENANCE: Where stairs are used as the sole egress route replace the handrail so that there are extensions at the top and the bottom of the stair. Consider also installing a rail at the back wall for people to lean on at the landing.

## **Stair Safety**

At the Pozen Center backstage steps there are missing handrails. Since this is a dark area with a landing configuration that does not meet ADA standards, the possibility of an injury from a fall is greatly increased.

#### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

SMALL MAINTENANCE: Install handrails on both sides of the stairs so that anyone using the stairs will be able to grab onto either side to prevent injury.

## **F** Toilet Rooms



LOCATION | 107



LOCATION | 116

#### **Building Issues continued**

F - NORTH BUILDING - 1st Floor - | E - Stairs & Handrails F - Toilet Rooms

#### **ADA Accessible toilet room-Signs**

[see General Issues-ADA 2010 Standards 703 Signs-703.2, 703.3, 703.41

The Men's and the Women's toilet rooms meet ADA standards. However the signage for these bathrooms is not ADA accessible and does not indicate that these toilet rooms are accessible. [2010 ADA Standards 213 Toilets 603, 703]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Replace current signage with ADA compliant

Install remote signage at the basement, and at the second and third floor elevator lobbies indicating that there is an ADA accessible toilet on the first floor.

#### ADA accessible toilet room

Water closet height to seat from AFF is 20" this does not meet ADA standards for height [2010 ADA Standards-213 Toilets 604.9.3,]

There is no sign for this toilet room

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

This toilet room is currently not accessible but could be easily modified to become the ADA accessible toilet room serving the accessible dressing room.

Reinstall water closet so that the height to the top of the seat is max. 19" AFF.

Install ADA compliant signage in correct location with the international Symbol of Accessiblity, Braille and tactile characters.

Install remote signage at the basement, second and third elevator lobbies indicating that there is an ADA accessible toilet on the first floor.

Adjust the door opening force to 5lbs.

If this toilet is not modified for use as ADA accessible toilet. Install a ADA compliant sign with directions to the nearest ADA toilet rooms on the 1st Floor adjacent to the Pozen Center.

ISSUE E

CAPITAL IMPROV. Lighting Handrails \$600/Stair run

**ISSUE F** CAPITAL IMPROV.

WC \$2,000-3,000



Massachusetts College of Art and Design ADA Compliance Plan 2011

## **G** Sinks



**FIG 114** 



**LOCATION | 115** 

#### **Classroom sinks**

tachment.

Sink & counter height

use this sink.

glare.

Utility sink is 33" high and is 19 inches AFF.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Replace at least one sink with a sink that meets 2010 ADA Standards on each of the second and third floors, or at this type of sink provide enough space around the sink for a side approach, add an adjacent work counter with room for knee space and replace the faucet with a flexible hose at-

The sink counter is 36" high and there is no knee

space, this means that a wheelchair user cannot

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

shadows on their work area. Light colored matte surfaces help to increase light while decreasing

SMALL MAINTENANCE: Modify kitchenette. Replace part of counter with a sink that meets ADA standards for depth and that is mounted so that the rim is at 34" AFF. Create space below sink for knee space. Clear floor space 30" x 48" for frontal or parallel approach to all features. Spray hose type faucet recommended. It is important that lighting levels are bright enough for people with low vision to be able to work and not cast



LOCATION | 112

# **H\_Drinking Fountains**



#### **Building Issues continued**

F - NORTH BUILDING - 1st Floor - | G-Sinks & H-Drinking Fountains

## **Protruding object**

The drinking fountain protrudes into the accessible route, undetectable by cane and it could cause injury. Also the single height of the fountain doesn't allow for people of different statures and bending abilities.

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

SMALL MAINTENANCE:For people that have difficulty bending replace the existing drinking fountains on the accessible route with a High-Low type, or add an additional drinking fountain with a spout between 38" and 43"AFF or add a cup dispenser making sure that the dispenser doesn't stick out more than 4" from the wall and is mounted such that the cups are dispensed at a height of 48"AFF.

Alternatively build a wing wall to form an alcove to prevent the drinking fountain from being a protruding object.

#### **ISSUE G**

**SMALL MAINT. PROJECT New Sink** Kitchenette

#### **ISSUE H**

**SMALL MAINT. PROJECT** Drnk. Fnt. \$3500 \$1000 Walls \$4,500 **Total** Install new drinking fountain and add wing wall to form alcove.



# A3\_Signs-Directories & Wayfinding



**Directories** 

The directory information outside Pozen is incon-

sistent with other directories and does not coor-

dinate with the interior space usage or informa-

confusing and disorienting.

& USER EXPERIENCE

dia and online.

out the building.

**RECOMMENDATION TO IMPROVE SAFETY** 

tion about all the program areas. This can be very

Information on directories should be coordinated

and consistent throughout the campus, print me-

Consider designing a comprehensive campus-wide

wayfinding program with Directories and/or way-

finding strategies to facilitate navigation through-

Consider installing directories in predictable and consistent locations at entrances, ends of corri-

Ensure that ADA facility information is on the di-

rectory and it is positioned to avoid backtracking.

dors, stairs and elevator lobbies.

LOCATION | 101



LOCATION | 103

# I\_Assitive Listening Devices



## **Building Issues continued**

F - NORTH BUILDING - 1st Floor - | A3 & I

#### **Assistive listening device signage**

[See Appendix A 2010 ADA Standards Signs-219,706

As the Pozen Center and the Godine Gallery are open to the public they are required to be ADA compliant, currently signage announcing the availability of the Assistive Listening Devices is missing.

There are no instructions available showing how the devices can be used.

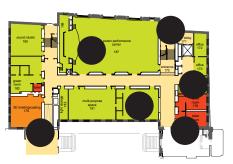
#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL/SMALL MAINTENANCE: Provide signage to direct users to Assistive Listening Devices. Install signage indicating ALD availability at the box office, and at the entrance to the Pozen.

Ensure that all programs, promotional materials and website announcements coordinate instructions on how to obtain Assistive Listening Devices.

#### ISSUE I

#### **OPERATIONAL**

Provide signage, training and ongoing maintenance and inspections of all assistive listening devices.



# **L\_Lifts & Elevators**



LOCATION | 111



LOCATION | 105

#### Lift

The lift requires key for operation. Health and Safety staff are required to be called in order to provide key.

[See Appendix A 2010 ADA Standards Lifts & Elevators 407]

This lift is often not working and cannot be easily found since it is behind a door and there is no signs identifying its location.

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SEE NOTE: Remove key switch. In the interim provide a key on request to students who are wheelchair users.

SMALL MAINTENANCE: Ensure a regular program of inspection and maintenance is set up.

#### **Tripping hazard**

The threshold of east elevator is cracked creating a tripping hazard.

[See Appendix A 2010 ADA Standards 401 Ramps]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Repair threshold. Flooring must be stable, firm and slip resistant.

#### NOTE:

There is a change to the Elevator Code (524 CMR). As of October 15, 2010, key switches will no longer be allowed to be installed on wheelchair lifts. All existing key switches on wheelchair lifts will have to be removed by November 1, 2011. This change will bring the elevator code into compliance with the Americans with Disabilities Act and ultimately lead to greater access for individuals who rely upon these lifts for access.

#### Ammendment

TITLE 524: BOARD OF ELEVATOR REGULATIONS CHAPTER 34.00: INSTALLATIONS MADE PRIOR TO JUNE 7, 1991)

34.09: Controls and Electrical Equipment
(1) The operating control shall be of the key operated constant pressure type. In accordance with
28 CFR Parts 36.4.11 and 36.4.27.4, a wheelchair lift may not be equipped with a key switch. If a wheelchair lift governed by 524 CMR 34.00 has a key switch, it shall be removed by November 1, 2011.
See 521 CMR for further access related requirements.

2000.10 Operating Devices and Control Equipment In accordance with 28 CFR Parts 36.4.11 and 36.4.27.4, a wheelchair lift may not be equipped with a key switch. If a wheelchair lift governed by 524 CMR 35.00 has a key switch, it shall be removed by November 1, 2011. See 521 CMR for further access related requirements.

2001.10 Operating Devices and Control Equipment In accordance with 28 CFR Parts 36.4.11 and 36.4.27.4, a wheelchair lift may not be equipped with a key switch. If a wheelchair lift governed by 524 CMR 35.00 has a key switch, it shall be removed by November 1, 2011. See 521 CMR for further access related requirements.

2002.10 Operating Devices and Control Equipment In accordance with 28 CFR Parts 36.4.11 and 36.4.27.4, a wheelchair lift may not be equipped with a key switch. If a wheelchair lift governed by 524 CMR 35.00 has a key switch, it shall be removed by November 1, 2011. See 521 CMR for further access related requirements.

#### **Building Issues continued**

## F - NORTH BUILDING - 1st Floor - | L- Lift & Elevator

#### **ISSUE L**

# SMALL MAINT. PROJECT

Modify lift control to keyless control.

# INTERIM RECOMMENDATION

Provide lift key to student or other users on request.



Massachusetts College of Art and Design ADA Compliance Plan 2011

Institute for Human Centered Design

## F-NORTH BUILDING Building Issues - Second Floor ISSUE **TETLOW STREET** FLOOR LOCATION LOCATION # Recommendations to Improve ADA Compliance 280 Operational Improvement GRAD STUDIO SPACE Small Maintenance Project 272 B 210 **GRAD STUDIO** SPACE Capital Improvement B 209 Recommendations to Improve Safety & User Experience 277 276 275 274 Operational Improvement MAINTENANCE Small Maintenance Project Capital Improvement FILM ANIMATION STUDIO **PAPERMAKING** STUDIO STUDIO STUDIO COUNSELLING **COLOR KEY** Circulation **TO EAST & TOWER** Graduate Fine Arts Arts Education Toilet Rooms **INTERIOR COURTYARD** Administration Public Lecture/Gallery **EAST BUILDING** Studio Foundation Design Critical Studies Student Services

# A1\_ADA Facilities & Safety

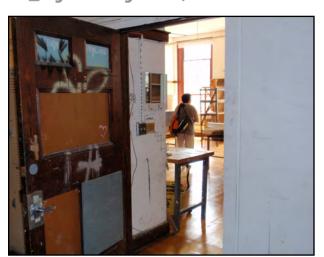
#### Accessible toilet rooms

There are no toilet rooms on this floor in the North building, however, there are toilets in the adjacent connecting Collins Building. These toilets require changes to become accessible.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Provide a directory at the elevator lobby to direct users to the nearest accessible toilets on the first floor adjacent to the Pozen Center.

Provide signage at the toilets in Collins directing users to the nearest accessible toilets on the first floor adjacent to the Pozen Center.

# A2\_Signs - Designation, Directional & Informational



LOCATION | 204



LOCATION | 204

# **Directional & designation signs**

Signs do not meet ADA standards for height, location or design.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**SMALL MAINTENANCE/CAPITAL IMPROVEMENT:
As part of a campus-wide wayfinding program provide designation signage for every permanent space.

#### Exit signs

Signs do not meet ADA standards for height, location or design.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**SMALL MAINTENANCE/CAPITAL IMPROVEMENT:
Provide ADA compatible signage.

# **B** Accessible Routes



LOCATION | 208



LOCATION | 202



LOCATION | 203

#### **Building Issues continued**

F - NORTH BUILDING -2nd Floor - ISSUES | A1,A2 & B

# Informational signs RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Install blade signage above 80" AFF to direct to fire extinguisher and enable visibility along corridor.

# **Protruding object**

Fire extinguisher protrudes 7" into accessible route although it is cane detectable it could cause injury or become damaged by passing traffic.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Recess Fire extinguisher into the wall or provide protective glass box that is cane detectable.

Also signage cannot been seen down corridor as it is flat. against the wall - blade signage perpendicular to the wall would give it more visibility.

#### Obstruction

Furniture placement obstructs accessible path. LOCATION | 202 room N271-Grad Studio

& LOCATION | 203 room N272-Stop Motion Studio.

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Rearrange furniture and other obstructions to maintain 36" min.aisles throughout the space. Educate users regarding necessity to maintain 36"min.aisle throughout the space.

## ISSUE A1 & A2

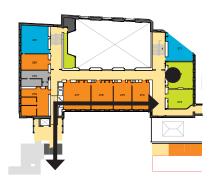
SMALL MAINT: PROJECT Sign \$150/sign

#### **ISSUE B**

SMALL MAINT: PROJECT Recess Fire Ex \$200

SMALL MAINT.
Remove obstructions
\$25/hr

SMALL MAINT.
Remove obstructions from accessible routes and at doors and create staff education and policy plan to maintain 36" clearspace in egress and accessible routes.



# **D\_Doors**



LOCATION | 205



LOCATION|



LOCATION|

#### **Door hardware**

Door in room N274 is an emergency exit door. It has no door knob or pull, no exit sign and no signage directing to the nearest accessible exit. Additionally it is only 27" wide. There is also no clear space at latch pull side of door. This could cause delay or injury in an emergency.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Replace door knob with new lever hardware. Post ADA compatible signage redirecting to nearest accessible exit [See Appendix A - 4.1 & 5.1-3].

#### **Door hardware**

Similar issues as above, with the exception that this door has a lever handle.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Post ADA compatible signage redirecting to nearest accessible exit

[See Appendix A - 4.1 & 5.1-2].

## **Door hardware**

Similar issues as above.

This sign reads "Emergency passage only". If this door is used as an emergency exit door it is required to have signage that meets ADA standards. Additionally panic hardware should be installed. The current condition would create confusion in an emergency.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Install ADA compatible signage redirecting to nearest accessible exit.

Replace door knob with hardware that does not require pinching, tight grasping or twisting of the wrist.

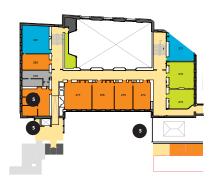
#### **Building Issues continued**

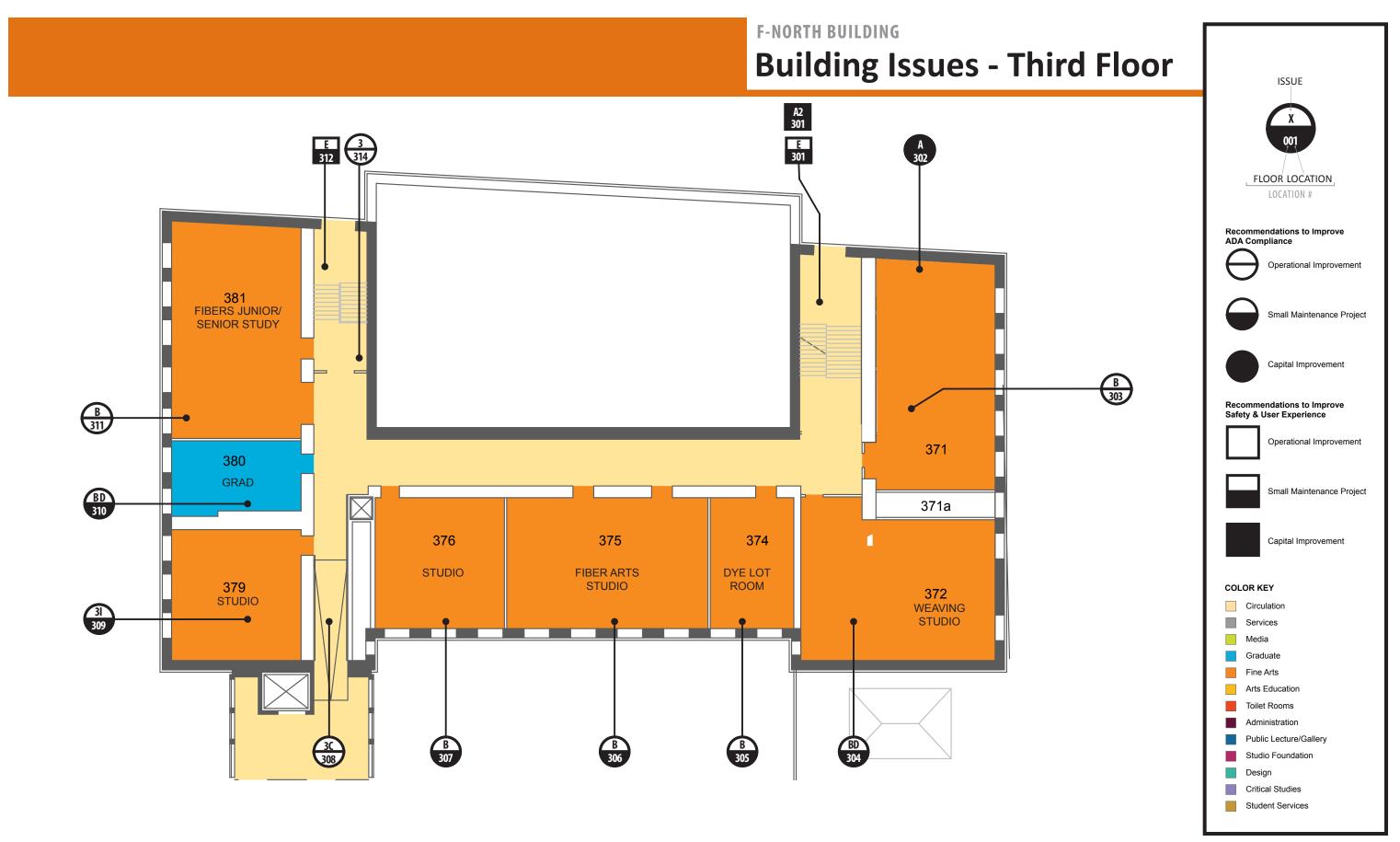
## F - NORTH BUILDING -2nd Floor - | D - DOORS

#### **ISSUE D**

**SMALL MAINT.** 

PROJECT
Labor \$25/hr
Remove obstructions from accessible routes and at doors and create staff education and policy plan to maintain 36" min. clear width in egress and accessible routes.





# A1\_Signs - Facilities & Safety

#### Accessible toilet rooms

There is no toilet on this floor in the North Building, however, there are toilets in the adjacent connecting Collins Building, these toilets require changes to become accessible.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Provide a directory at the elevator lobby to direct users to the nearest accessible toilets on the first floor adjacent to the Pozen Center.

Provide signage at the toilets in Collins directing users to the nearest Accessible Toilets on the first floor adjacent to the Pozen Center.

# A2 Signs - Designation, Directional & Informational



LOCATION | 311



LOCATION | 304

# Room designation Signage- N381 - Fibers

Many of the classrooms and studios do not have room or exit signage.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** As part of a comprehensive wayfinding program provide room signage and lit exit signs at fire exit doors.

#### Notices

junior/senior study

Notices of many types are randomly attached to doors, there is no sense of hierarchy or priority.

Many of the signs and some important safety notices have lettering that is too small to read.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Limit the number of notices that can be attached to doors.

Mount at height 48" AFF to the bottom of the sign.

# **B** Accessible Route



LOCATION| 311

# Tripping hazard

native socket locations.

lor's mannequin.

**Building Issues continued** 

& B-Accessible Routes

Obstruction in accessible route

N381 - Fibers junior/senior study There is only

The door is obstructed by a trash bin and a tay-

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** 

Keep doors completely clear of obstructions.

If the door is required to be kept open provide

do not obstruct the accessible path.

door wedges. Make sure that the door wedges

29" clearspace in the accessible route to the

F - NORTH BUILDING -3rd Floor - ISSUES A1, A2-Signs

Duct taped wire crossing the route to the door creates a tripping hazard.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**Re-route wires over doorways or provide alter-



LOCATION | 310

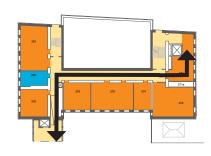
# **Protruding object**

Telecom box creates protrusion in the accessible route.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Enclose monitor and/or extend sides to the floor to enable it to be cane detectable.



LOCATION | 314



**ISSUES A1,2 &3** 

**SMALL MAINT.** 

\$1,500/directory

Signage

\$150/sign

# **B\_Accessible Route**



LOCATION | 306

# Fiben N37+375 Connect!

LOCATION | 305



LOCATION | 303

#### **Obstruction in Accessible Route**

N375 - Fibers Art Studio furniture creates obstruction to accessible path through the space.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**Relocate furniture and

Create policies to educate staff, students and faculty to maintain 36" aisle throughout the space at all times.

# **Obstruction in Accessible Route**

Furniture placement obstructs accessible path.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE Rearrange equipment and supplies to maintain 36" aisle throughout the space and educate other users to do so.

#### **Furniture Placement**

Furniture placement obstructs accessible path.

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Make sure that looms have adequate area around them for a person in a wheelchair to load and unload them. Also maintain at minimum a 36" minimum path around the perimeter of the classroom and allow 60" path at wool storage (36" for wheelchair, 24" for person to pass) this may require reducing number of looms.

#### **Building Issues continued**

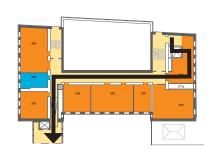
# F - NORTH BUILDING -3rd Floor - | B - Accessible Routes

#### ISSUE B

#### **OPERATIONAL**

Implement plan to maintain 36" min. clear areas through accessible routes and paths.

\$25/hr



# D1\_Door - Clearances



LOCATION | 310



LOCATION | 305

Door to room N380 is obstructed by a locker at

The door handle is a knob type and is difficult

**RECOMMENDATION TO IMPROVE ADA COMPLI-**

The locker nearest the latch side of the door

should be removed to create a clear space of

Replace the knob handle with a lever handle.

N372 Similar issues as above, with the exception

latch side of door on the pull side.

18" allowing access to the room.

that this door has a lever handle.

**Door Obstruction** 

**Door Obstruction** 

to use.

ANCE



LOCATION | 305

**G** Sinks



LOCATION| 305



LOCATION| 306

#### **Building Issues continued**

## F - NORTH BUILDING -Third Floor | D1&3 - Doors & G Sinks

#### Sink N376 studio.

The sink is the correct height at 34" but the the faucet controls are out of reach range at 24" and there is no knee space under the sink. The path to the sink is obstructed.

[See Appendix A 8.1]

Objects blocking access to sink and chemicals are stored out of reach range.

#### RECOMMENDATION TO IMPROVE ADA COMPLI-ANCF

Provide at least one sink or 5% of all sinks that has a reachable faucet controls and has knee space below.

Relocate furniture / storage to maintain access to sink and store chemicals in reach range.

#### Sink N374

Similar issues as above. The top of the sink is at 35" AFF, the bottom of the sink is 21" AFF there is no kneespace and the reach to the faucet is 25".

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

Store chemicals on shelving within reach range and where you don't have to reach over the sink or on a mobile cart dedicated to this function.

#### **ISSUE D1**

# SMALL MAINT. PROJECT

Implement plan to maintain clear areas around doors.
Widen doors and doorways if necessary.

\$25/hr various mechanisms ranging from \$12 -\$35 each

#### ISSUE D3

# SMALL MAINT. PROJECT

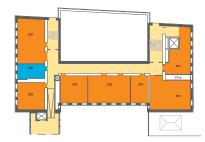
Implement plan to replace knob hardware with lever-type hardware. PRIORI-TIZE FOR DOORS ON ACCESSIBLE ROUTE.

\$400/set

#### ISSUE G

# SMALL MAINT. PROJECT

Modify sink to become more user friendly. \$150 / sink



# **J\_Furniture & Equipment**



LOCATION | 305



LOCATION | 304



LOCATION | 303

#### Lockers

Lockers are not ADA compliant.

[See Appendix A - 2010 ADA Standards- 225 Storage,].

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Replace 1 or 5% of the lockers provided with ADA compliant versions. See locker note for basement p14.



LOCATION | 305

# **Storage out of reach range**

Chemicals above sink are hard to reach for most standing users.

> [See Appendix A- - 2010 ADA Standards 225 Storage308,309,]

#### Sink

No knee space at sink

[See Appendix A- 2010 ADA Standards - 606 Storage,]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Store chemicals on shelving where you don't have to reach over the sink or provide a mobile cart dedicated to storing chemicals.

Provide at least one ADA accessible sink.

## **Storage out of reach range**

Shelving is too high making stored materials such as the wool at the back wall out of reach range. Students who are smaller or are sitting cannot reach top rows.

## RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Move all materials that students will require to lower shelves use upper storage for display or for items infrequently used.



LOCATION| 310

LOCATION | 304

#### **Building Issues continued**

# F - NORTH BUILDING -Third Floor - | J - Furniture & Lockers

#### Reach range

Dye Lot Room has electric ranges and washers and dryers that are out of reach ranges

[See Appendix A - 2010 ADA Standards- 9.1]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

To accommodates seated users or people who cannot reach existing equipment replace range with cooktop only and kneespace below. Locate cooktop next to sink with potfiller for easy pot filling without lifting. Install inclined mirror above pot so that contents of pot can be viewed from seated position without having to reach. Provide at least one front loading washing ma-

#### ISSUE J

#### **OPERATIONAL**

Modify existing lockers and furniture

#### **CAPITAL IMPROV.**

Provide new ADA compliant furniture, equipment & lockers.

\$ dependent on requirements

#### **Appliance Controls**

Similar issues as above. The top controls are out of reach range at 52" AFF

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

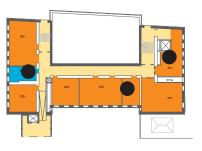
Move equipment so that a user does not have to reach over the equipment or lower the controls.

#### Reach range

Similar issues as above. Equipment may not able to be used by wheelchair user.

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

Make sure at least one or 5% of any piece of equipment can be used by wheelchair users.



# **K\_Ramps & Handrails**



LOCATION | 308

# Ramp slope

Ramp slope is 9%, and the cross slope is 4%. The rail has no extensions, the floor has cracks and loose material and is a tripping hazard. This ramp is part of to the main accessible route.

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**SMALL MAINTENANCE:

Re-engineer ramp run and cross slope to correct slope and resurface.

# Ramp surface

Ramp transition is uneven and creates a tripping hazard.

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Re-engineer ramp run and cross slope to correct slope and resurface.

# **Building Issues continued**

# F - NORTH BUILDING -Third Floor - | K-Ramps

#### **ISSUE K**

SMALL MAINT. PROJECT Renov. Ramp. \$7,000



Massachusetts College of Art and Design - ADA Compliance Plan 2011

# **Hot Shop - Glassblowing Building**

# **CONTENTS**

How To Use This Report | 02

**Building Summary** 03

Five-Year ADA

**Compliance Plan** 05

**Building Issues** |12

ADA & MAAB References | APPENDIX A

#### **PROJECT TEAM**

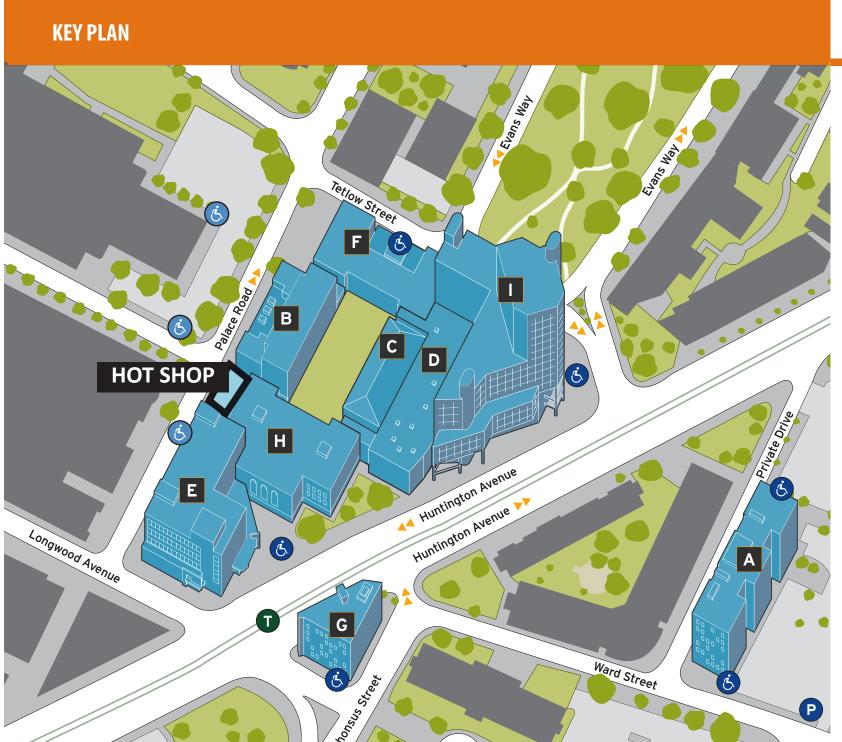
Mercedes Evans, MassArt Howie LaRosee, MassArt

Altaf Mulla, DCAM Polly Welch, DCAM

Tica deMoor, IHCD Steve Demos, IHCD Marissa Desmond, IHCD Valerie Fletcher, IHCD Erica Garfinkel Kathy Gips, IHCD Chris Hart, IHCD Ana Julian, IHCD Ivy Smith, IHCD Josh Safdie, IHCD Ruth Super, IHCD David West, IHCD

**March 2011** 





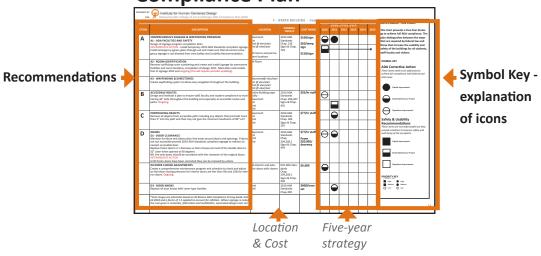
# **How to Use This Report**

## **General Comments**

This document is designed with a hierarchical structure to provide flexibility and utility for the different stakeholders that need access to this information. The report has been divided into five different sections::

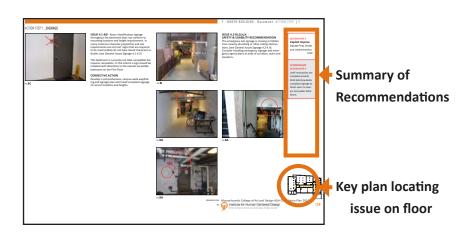
- 1] Building Summary
- 2] Five-year ADA Compliance Plan
- 3] Summary Plans
- 4] Building Issues
- 5] ADA & MAAB References

# LAYOUT 2 | Five-Year ADA Compliance Plan



This is a five-year compliance plan showing the Key Recommendations and their financial implications. This plan separates the ADA Recommendations to Improve Compliance and the Safety and User Experience Recommendations

# **LAYOUT 4** | Building Issues



This is a catalog of building issues and corresponding recommendations, organized by location. It includes citations and references to the ADA & MAAB.

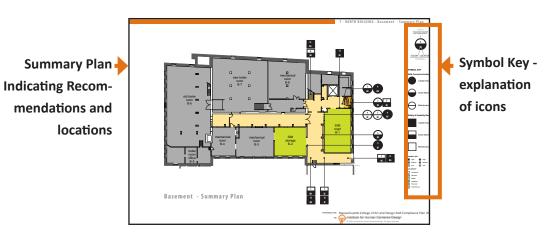
# **LAYOUT 1** | Building Summary



This is an overview narrative summarizing the major problem accessibility issues and key recommendations in Hot Shop - Glass Blowing Building.

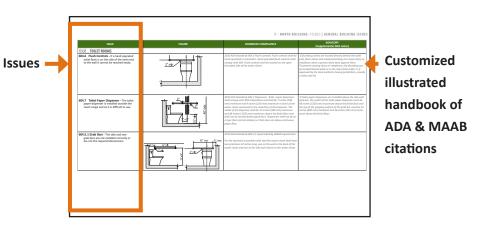
Key Recommendations have been divided into: Operational Improvements, Small Maintenance Projects and Capital Improvements reflecting the differences in expected budget, time frames and level of complexity.

# **LAYOUT 3 | Summary Plans**



The summary plans locate the recommendations and photograph locations at each floor and the site plan.

# **LAYOUT 5 | ADA & MAAB Reference**



This chart presents ADA and MAAB citations customized for this particular building. It can be used as an ADA reference handbook. The separate issues are illustrated, described and explained.

# **Building Summary**



#### **BUILDING PROGRAM AREAS**

#### **Ground Floor**

Glass Blowing Studio\* Staff Toilet Room

#### **BUILDING DESCRIPTION**

The Glass Blowing Building or Hot Shop is a standalone shed construction building that has one large room and two separate offices for working with hot and cold processes and houses equipment used to cut, grind, polish, drill, and sandblast glass.

#### **KEY BUILDING ISSUES**

Typical for a building of this type, it has program accessibility issues including:

- No accessible toilet rooms There is one single-user toilet room that could easily be made accessible
- No accessible route to or through the building.

In order to facilitate the organization of key building recommendations in the following section, Key Building Issues have been grouped under the following headings:

A-Signage & Wayfinding

**B-Accessible Route** 

C-Protruding Objects

**D-Doors** 

E-Stairs and Handrails

F-Toilets

G-Sinks

H-Drinking Fountains

I-Assistive Listening Devices

J-Lockers, Furniture and Equipment

K-Ramps N/A (ramps meet ADA standards)

L-Elevators

M-Areas of Rescue Assistance

#### **KEY RECOMMENDATIONS**

The following key recommendations should be implemented to improve program accessiblity, safety, and user experience. Recommendations listed under the categories of Operational Improvements and Small Maintenance Projects can and should be implemented independent of the planned Center for Contemporary Arts Renovation. Recommendations for Capital Improvements Projects that may duplicate work that could be expected to be accomplished through this renovation are indicated as such and are followed by interim recommendations intended to help the college achieve the greatest level of accessibility even while awaiting the major renovation.

Additional technical data to support the implementation of all recommendations may be found in Part 4-Building Issues and Appendix A-ADA and MAAB References.

**OPERATIONAL IMPROVEMENTS** - Behavioral or policy changes that can be enacted at minimal cost, could be completed within 90 days, and will require ongoing maintenance and supervision.

**Improve public access:** Develop and implement policies and procedures so that people with disabilities are accommodated, including but not limited to policies and procedures concerning public notifications, ticketing, assistive listening devices, and emergency egress plans.

## Maintain accessible routes and paths of travel:

Develop and implement a plan to ensure staff, faculty, and student compliance in maintaining a 36" min. wide aisle throughout the building and especially at accessible routes, amenities, and circulation paths.

Maintain accessible door clearances: Develop and implement a plan to ensure staff, faculty and student compliance in maintaining furniture- and obstruction-free areas around doors and openings.

#### **SMALL MAINTENANCE PROJECTS - Proj-**

ects that will require planning, may involve outside contractors, may be expected to be absorbed by an annual maintenance budget, and could take up to a year to be completed.

Remove protruding object hazards: Along accessible routes, relocate, recess, or provide protective barriers for objects that protrude more than 4" into the path, are higher than 27" AFF, and that may not give the minimum headroom of 80" AFF. This includes but not limited to: shelving, drinking fountains, and emergency fire equipment. Prioritize for the most hazardous objects.

Maintain accessible doorways: Develop and implement a comprehensive maintenance program and schedule to check and adjust doors so that the necessary door opening force for interior doors is 5lb or less and 15lb or less for exterior doors.

Replace or modify student utility sinks to be accessible: Replace at least one sink with a sink that meets 2010 ADA Standards on each of the 2nd and 3rd floors, or at this type of sink provide enough space around the sink for a side approach, add an adjacent work counter at 34" AFF with room for knee space, replace the faucet with a flexible hose attach-

**Provide accessible drinking fountains:** To benefit people of all statures and abilities replace the existing drinking fountains on the accessible route with a High-Low type, or add an additional drinking fountain with a spout between 38" and 43" AFF or add a cup dispenser making sure that the dispenser doesn't stick out more than 4" from the wall and is mounted such that the cups are dispensed at a height of 48".

Provide accessible furniture, fixtures, and equipment: As furniture and equipment is upgraded and replaced, make sure that 5% of all items but not less than one of each item per each distinct room should allow an individual with disabilities to use it. Make sure that work surfaces and sinks are at 34" AFF, with knee spaces at least 27" AFF, 30" wide and 19" deep, and make sure that controls are located within accessible reach ranges. To support programs with children, provide adjustable casework and a few low tables or carts with locking casters that would supplement the countertop areas and provide additional space for equipment for multiple programs.

**CAPITAL IMPROVEMENTS PROJECTS - Projects** that will require significant planning, will involve outside contractors, will require a substantial capital outlay, and may take 1-5 years to complete.

As part of a comprehensive campus-wide wayfinding program create a signage system:

Design and install a signage system that includes ADA Facilities and Safety signs; Room Designations and Directional and Informational Signs; and Wayfinding signage and Directories. Design all information to be accessible and predictable across physical, print, and digital environments in order to ensure legibility and to support branding strategies. Signs shall meet 2010

**NOTE**: This survey was carried out during daylight hours over the summer vacation period, as a result classes, performances, exhibitions and events were not in session. Actual use of space, quality of acoustics, and lighting conditions at night in all spaces were unable to be verified. Floor slipperiness in wet weather conditions and use of temporary mats was also not observed These are areas worth further study.

<sup>\*</sup> Program that is open to the public

ADA standards for height and location and use the International Symbol of Accessibility. Signs indicating ADA compliant entrances shall be placed to avoid backtracking.

Directories on the floor level should indicate the location of all ADA compliant amenities.

#### ADA Facilities and Safety signs should include:

- For amenities that are not accessible provide ADA standard compliant signs with directions to the nearest ADA compliant amenity such as Toilet Rooms, telephones, drinking fountains, entrances, exits and egress routes that are on an accessible route.
- 2010 ADA standard compliant signs for exit signs at doors, exit passageways, exit discharge, and exit stairways.
- Permanent emergency egress plans.
- A 2010 ADA compliant sign with the International Symbol of Accessibility at the accessible entrance on Huntington Avenue.

# **HOT SHOP - GLASSBLOWING BUILDING**

# **Five-Year ADA Compliance Plan**

	Five-Year ADA Compliance Plan					Plan to improve compliance with	
Y BLD. SSUES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*	R E C 2011	COMMENDED COMPLETION DATE 2012 2013 2014 2015 2016	ADA. The plan distinguishes between recommendations to improve All compliance, and recommendation improve safety & user experience.
A	As part of a comprehensive campus-wide wayfinding program - Create and install the following ADA and MAAB compliant signs:  A1 - ADA Facilities & Safety - Create and install signs for accessible facilities & safety  SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Provide a 2010 ADA Standards compliant sign with the International Symbol of Accessibility at the accessible entrance on Huntington Avenue.  For amenities that are not accessible provide signs with directions to the nearest ADA compliant amenity such as toilet rooms, telephones, drinking fountains, entrances, exits and egress routes that are on an accessible route.  Make sure that these signs meet 2010 ADA Standards for height and location, and that they use the International Symbol of Accessibility. Signs indicating ADA compliant entrances should be placed to avoid backtracking.  Ensure that all ADA compliant amenities are noted on any directories at each floor level.  SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Provide 2010 ADA standards compliant signs for exit signs at doors, exit passageways, exit discharge. Consider installing permanent emergency egress plans throughout the building. Also, verify that all current emergency signs are placed correctly and are not blocked from view.	All floor	2010 ADA Standards Chap. 216 Signs & Chap. 703.1,703.2, &703.5 MAAB 41	\$50/temp sign \$150/sign includes installation but not design fees			SYMBOL KEY  Recommendations to Improve ADA Complian  Operational Improvement  Small Maintenance Project  Capital Improvement
	A2 - Room Designation, Directional & Informational Signs  SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Create and install signs for all permanent facilities and room locations, directional signage, and Informational signage. Ongoing (this will require periodic updating).	All floor	2010 ADA Standards Chap. 216 Signs & 703 & MAAB 41	\$150/sign includes instal- lation but not design fees			Recommendations to Improve Safety & User Experience
	A3 - Wayfinding Signs & Directories  CAPITAL IMPROVEMENT: To improve safety and user experience consider creating a directory to improve the ability to navigate through the building. The directory should be designed so that it has characters and contrast levels that allow them to be easily read by a person with low vision and at low light levels. They should also be mounted so that the top most characters can be read while sitting.  Ongoing (this will require periodic updating).	All floor	N/A	\$1,500/directory includes installation but not design fees			Operational Improvement  Small Maintenance Project  Capital Improvement
3	Accessible Routes - Maintain accessible routes and paths of travel  OPERATIONAL: Develop and implement a plan to ensure staff, faculty, and student compliance in maintaining a 36" min. wide aisle throughout the building and especially at accessible routes, amenities, and circulation paths. Ongoing.	All floor	2010 ADA Standards Chap. 402	\$25/hr staff	$\Theta$		

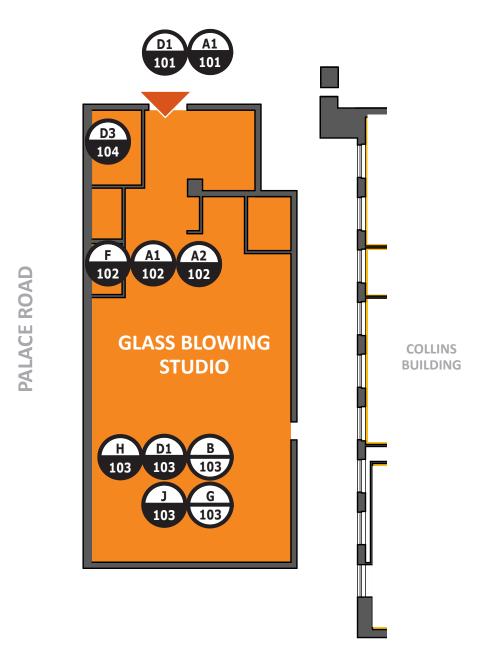
**NOTES ABOUT THIS CHART** 

This chart presents a Five-Year Action

		HOT SHOP - GLAS	SSBLOWING BUI	LDING   Five	-Year ADA Compliance	e Summary contin-	
KEY BLD. ISSUES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*		COMPLETION DATE 2014 2015 2016	NOTES ABOUT THIS CHART This chart presents a Five-Year Action Plan to improve compliance with the
С	<b>Protruding Objects - Remove protruding object hazards:</b> OPERATIONAL/SMALL MAINTENANCE: Along accessible routes, relocate, recess, or provide protective barriers for objects that protrude more than 4" into the path, are higher than 27" AFF, and that may not give the minimum headroom of 80" AFF. This includes but not limited to: shelving, drinking fountains, and emergency fire equipment Prioritize for the most hazardous objects. Ongoing.	All floor	2010 ADA Standards Chap. 204 Protrud- ing Objects Chap. 307	\$25/hr staff recess/alcove work \$500			ADA. The plan distinguishes between recommendations to improve ADA compliance, and recommendations to improve safety & user experience.  SYMBOL KEY  Recommendations to
							Improve ADA Compliance
D	Doors D1 - Door Clearance - Maintain accessible doorways OPERATIONAL: Develop and implement a plan to ensure staff, faculty and student compliance in maintaining furniture- and obstruction-free areas around doors and openings.	All floor prioritize for doors in accessible route, toilet and studio	2010 ADA Standards Chap. 307	\$25/hr staff			Operational Improvement
	If exit doors are not accessible provide 2010 ADA Standards compliant signs to redirect to nearest accessible exit door.						Small Maintenance Project
	D2 - Door Opening Force - Maintain accessible doorways:  OPERATIONAL: Develop and implement a comprehensive maintenance program and schedule to check and adjust doors so that the necessary door opening force for interior doors is 5lbs. max. and 15 lbs. max. for exterior doors. Ongoing	Prioritize for doors in accessible route & toilet.	2010 ADA Standards Chap. 309 Operable parts & Chap. 404 Doors, Doorways & Gates	\$25/hr staff			Capital Improvement
	D3 - Door Hardware - Replace door knob hardware N/A						
E	Stairs & Handrails - Modify stairs & handrails N/A						Recommendations to Improve Safety & User Experience
F	Toilet Rooms - Provide accessible toilet rooms or redirect to accessible toilet rooms.  CAPITAL IMPROVEMENT: Modify existing toilet room to meet 2010 ADA standards.  Interim recommendation  Until renovations are complete provide 2010 ADA Standards compliant signs to direct users to nearest ADA Accessible Toilet Room even if it is in another building.	All floor	2010 ADA Standards Chap.213 & 603,604,605,606 MAAB 30.8, 30.7.3	\$25/hr staff			Operational Improvement  Small Maintenance Project
G	Classroom Sinks - Replace or modify sinks to be accessible  SMALL MAINTENANCE Replace at least one sink with a sink that meets 2010 ADA Standards on each of the second and third floors, or at this type of sink provide enough space around the sink for a side approach, add an adjacent work counter with room for knee space, replace the faucet with a flexible hose attachment.	All floor	2010 ADA Standards Chap.212,& 606	\$1,000/sink			Capital Improvement
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 and a factor of 1.5 has been applied to account for inflation. Costs do not reflect major structural or renovation changes that may be caused by unforseen existing conditions. Where signage is noted the cost given is for materials, fabrication, and installation. Associated design costs are not included.						

D.		LOCATION	ADA & MAAB REFERENCE	COST RANGE*	2011	2012	2013 2014	2015 2016	Plan to improve compliance with th
SM dri ing tha no	rinking Fountains - Replace or modify drinking fountains to be accessible MALL MAINTENANCE: To benefit people of all statures and abilities replace the existing inking fountains on the accessible route with a High-Low type, or add an additional drinking fountain with a spout between 38" and 43" AFF or add a cup dispenser making sure at the dispenser doesn't stick out more than 4" from the wall and is mounted at a height or greater than 48" AFF to where the cups are dispensed from. Make sure that availability cups are checked regularly. Provide at least one accessible drinking fountain per floor.	All floor	2010 ADA Standards Chap-307,602, and CMR 248 Plumbing Code.	\$2,500/Drink- ing High-Low fountain Ramp in studio					ADA. The plan distinguishes between recommendations to improve ADA compliance, and recommendations improve safety & user experience.  SYMBOL KEY
As	ssistive Listening Devices & telephones - N/A								Recommendations to Improve ADA Complianc  Operational Improvement
ac SM rea rar wr ing CA roo Pu	ccessible  MALL MAINTENANCE: Modify 5% or no fewer than one locker to meet ADA standards, ach ranges, and operable parts. Modifications include lowering shelves to within reach nges, and providing locks that don't require tight grasping, pinching or twisting of the rist. If modifications cannot be made replace locker with an ADA compliant version. Ongo-	All floor	2010 ADA Standards 225,226.208.309	\$ dependent on require- ments					Small Maintenance Project  Capital Improvement
for	ost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 ar r inflation. Costs do not reflect major structural or renovation changes that may be caused b noted the cost given is for materials, fabrication, and installation. Associated design costs ar	by unforseen existing con							Recommendations to Improve Safety & User Experience
									Operational Improvement  Small Maintenance Project  Capital Improvement

# **Summary Plans**



ISSUE FLOOR LOCATION LOCATION # Recommendations to Improve ADA Compliance Operational Improvement Small Maintenance Project Capital Improvement Recommendations to Improve Safety & User Experience Operational Improvement Small Maintenance Project Capital Improvement **COLOR KEY** Circulation Graduate Fine Arts Arts Education Toilet Rooms Administration Public Lecture/Gallery Studio Foundation Design Critical Studies Student Services

First Floor Plan

#### **HOT SHOP - GLASSBLOWING BUILDING**

# **Building Issues**

# A1 Signs - Facilities & Safety



LOCATION | 103a



**LOCATION | 103b** 



LOCATION | 103c

#### **Signs - ADA Facilities and Amenities**

The entrance to South Building is accessible but does not have a sign with the International Symbol for Accessibility identifying it as such.

#### **LOCATION | 101**

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE/CAPITAL IMPROVEMENT: At the accessible entrance on Huntington Avenue

At the accessible entrance on Huntington Avenue, provide a sign that meets ADA standards and has the International Symbol of Accessibility.

For Toilet Rooms, telephones, drinking fountains, entrances, exits and egress routes that are not accessible, design and install signs with directions to the nearest ADA compliant amenity.

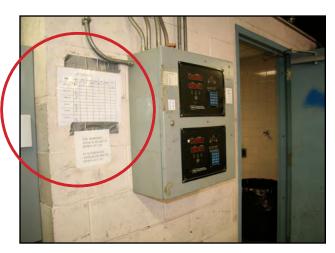
Make sure that these signs meet 2010 ADA standards for height and location, and that they use the International Symbol of Accessibility. Signs indicating ADA compliant entrances should be placed to avoid backtracking.

Ensure that these signs are mounted at the correct height and location and use the International Symbol of Accessibility. Signs indicating ADA compliant entrances should be placed to avoid backtracking.

Ensure that all ADA compliant amenities are noted on Directories at each floor level.



LOCATION | 103d



LOCATION | 103e



LOCATION | 103f

# A2\_Signs - Designation, Directional & Informational

#### Signs - Exit Doors & Passageways

CAPITAL IMPROVEMENT: Braille and tactile ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways throughout the building.

[See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

SMALL MAINTENANCE: Consider implementing an overall inspection of fire safety signs making sure they are ADA and NFPA compliant, are lit if required and are in the correct locations according to building code.

See section 103.2.13.6 of the International Building Code(200 edition) or section 107.7 of the International Building Code (203 edition)

#### ISSUE A1

#### **CAPITAL IMPROV.**

Design and implement a campus-wide wayfinding program that includes ADA facilities & safety signs and that meet ADA standards

TBD \$150-200/sign

#### INTERIM

#### **RECOMMENDATION**

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible Toilet Room and other accessible amenities.

TBD \$150-200/sign

#### **ISSUE A2**

CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes ADA compliant designation, directional and informational signs.

TBD \$150-200/sign

# **B\_Accessible Routes**



LOCATION | 103 f



LOCATION | 103 g



LOCATION | 103 h

## **Accessible Routes - Aisle Obstruction**

Accessible routes, aisles and pathways through rooms are obstructed by damaged flooring tiles, loose wires, furniture, equipment and other objects that compromise egress safety and create tripping hazards.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Remove obstructions, rearrange furniture and equipment. Educate staff, students and faculty to maintain a 36" wide min. clear space through accessible routes rooms, spaces, and paths at all times.

**RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE:** Ensure that access to safety equipment is not blocked.

## **Building Issues continued**

# **HOT SHOP - GLASSBLOWING BUILDING - B - Accessible Route**

#### ISSUE B

#### **OPERATIONAL**

Implement plan to maintain 36" min. clear areas through accessible routes and paths.

\$25/hr

# **C\_Protruding Object**



LOCATION | 103 e



LOCATION | 103 f

The following issues occur many times throughout the floor.

#### **Protruding Objects**

Shelving or other objects such as dispensers, fire extiguishers or bump outs protrude into the accessible route and circulation paths more than 4" and as they are higher than 27" AFF they are not cane detectable.

[See Appendix A -2010 ADA Standards 204, 307 Protruding Objects

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Remove, relocate or inset into wall, objects protruding more than 4" into accessible routes that are not cane detectable where the leading edge of the object is higher than 27" AFF and or may not give the minimum headroom of 80" AFF from accessible routes. In certain instances, installing a railing or locating a piece of furniture directly under the protruding object may mitigate the hazard. For additional information See Appendix A 307.

Prioritize the most hazardous objects. If this is not possible extend the sides to the ground or at least lower than 27" AFF so that the object can be detected by cane.

#### **Building Issues continued**

# HOT SHOP - GLASSBLOWING BUILDING | C\_Protruding Object

#### ISSUE C

# SMALL MAINT. PROJECT

Implement plan to remove or relocate protruding objects. Prioritize for most hazardous.

\$25/hr labor various possible solutions

## **D1- Door Clearances**



LOCATION | 103 c



LOCATION | 103h

#### **Door - Clearances**

Furniture or other objects block door or the required clearances at the latch side of the door.

[See Appendix A -2010 ADA Standards 404.2.8 Door Clearance]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

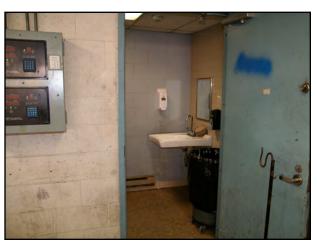
OPERATIONAL: Remove all obstructions from around entrances and doorways. If the required clearances at the latch pull side of the door do not exist due to constricted walls relocate class to classroom with ADA compliant door clearances. Alternatively ensure that the door is held open during office hours.

#### Door - Thresholds

Thresholds on an accessible route are more than 3/4" high. [See Appendix A -2010 ADA Standards 404.2.5 Thresholds

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Remove and replace threshold with 1/2" max. high threshold.

# **D2\_Door-Opening Forces**



LOCATION | 102 a

# D3\_Door-Hardware

#### **Building Issues continued**

## HOT SHOP - GLASSBLOWING BUILDING - D2 & D3 - Doors

#### **Door - Opening forces**

Exterior doors have door opening forces that are greater than 15lbs, interior doors have door opening forces that are greater than 5lbs, this is too heavy for easy opening and means that the doors close too fast to be able to enter easily. This could also cause delay or injury in an emergency.

[See Appendix A -2010 ADA Standards 404.2.8 Door Closers]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Develop and implement a comprehensive maintenance program and schedule to check and adjust doors so that the necessary door opening force for interior doors is 5lb or less and 15lb or less for exterior doors.

#### ISSUE D2

#### **OPERATIONAL**

Implement plan to maintain and adjust door closing pressures to achieve correct opening forces and closing speeds.

\$25/hr various mechanisms ranging from \$12 -\$35 each

# **F** Toilet Rooms



LOCATION | 102 a



LOCATION | 102 b

The single-user toilet is not fully ADA compliant toilets. Provide at least one single-user toilet room.

#### **Signs- ADA Facilities and Amenities**

The single-user toilet rooms is not ADA compliant and does not have a sign with directions to the nearest ADA compliant toilet rooms.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Provide ADA compliant signs with directions to the nearest ADA compliant toilet room that are in Kennedy building (they require minor modifications to be fully compliant). Ensure that these signs are mounted at the correct height and location.

#### Single-user toilet room

This Toilet Room is not accessible but with small modifications it could easily be able to meet ADA and MAAB Standards

[See Appendix A 2010 ADA Standards 213 Toilet Rooms, MAAB]

#### Flush controls

The flush control is on the side of the tank that is opposite to the open side and is therefore unreachable by some users.

[See Appendix A 2010 ADA Standards 213 Toilets & 605.4 Flush Controls]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Install new tank with flush control mounted 44" max. AFFon the transfer side of the stall, or if plumbing allows install automatic flush valve.

#### Toilet paper dispenser-

Toilet paper is installed outside the reach range.

[See Appendix A 2010 ADA Standards
309.4,604.7 Toilet Paper Dispenser]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

SMALL MAINTENANCE: Reinstall toilet paper dispenser 7"-9" in from the front of the toilet and 15" min. AFF.

#### Lavatories

Lavatory sink pipes are not wrapped, a condition that could cause injury to a person.

[See Appendix A 2010 ADA Standards 606 Lavatories MAAB: 4.19.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Cover pipes under the lavatory sink area.

#### Mirrors

Bottom of tilted mirror reflective surface starts at 44" AFF.

[See Appendix A 2010 ADA Standards 603.3 Mirrors]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Reinstall mirror at correct height of 40" AFF. Ensure that shelf doesn't interfere with operation of faucets. Consider using a mirror without a shelf <u>or</u> provide full length mirror.

#### Clearance

Furniture is causing obstruction in maneuvering space.

[See Appendix A 2010 ADA Standards]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Remove furniture to allow for maneuvering clearance.

#### **Building Issues continued**

# HOT SHOP - GLASSBLOWING BUILDING - F- Toilet Rooms G Sinks



LOCATION | 103 f

There are utility sinks on the seconfd floors that are not janitorial but are required for cleaning equipment such as brushes, and related materials which makes their use a part of the educational experience. These sinks do not meet 1991 or 2010 ADA standards for height, clearance or knee space.

#### Sinks - Height

The top of the sink is greater than 34" AFF.

The clear space around the sink is not 30" by 48" for a front approach.

The underside of the sink doesn't allow for knee space.

[See Appendix A -2010 ADA Standards Sinks]

#### **Sinks - Faucet**

The 3rd floor sink faucets require tight grasping, pinching or twisting of the wrist.

[See Appendix A -2010 ADA Standards 309.4 Operable Parts]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** 

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# ISSUE G

**ISSUE F** 

**PROJECT** 

**SMALL MAINT.** 

Modify toilet

\$1500/toilet room

SMALL MAINT.
PROJECT
Modify sink.

\$150 / sink

# **H\_Drinking Fountains**



LOCATION | 103

#### **ADA Facilities and Amenities Signs**

The drinking fountain is a protruding object.

[See Appendix A -2010 ADA Standards
703 Signs-703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Provide ADA compliant signs with directions to the nearest ADA compliant drinking fountain (which are in Kennedy Building). Ensure that these signs are ADA compliant and are mounted at the correct height and location.

#### **Drinking Fountain - Spout heights**

The drinking fountain does not allow for use by all especially for those people who are tall or find it difficult to bend.

[See Appendix A -2010 ADA Standards 211 & 602 Drinking Fountains

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: Replace drinking fountain with a High-Low fountain or install a second fountain with a spout at a height that will allow for a person that has difficulty bending, or

SMALL MAINTENANCE: Install a paper cup dispenser ensuring that level of paper cups are maintained and that the dispenser does not protrude from the wall more than 4".

#### **Drinking Fountain - Protruding Object**

The drinking fountain protrudes into the accessible route, is undetectable by cane and so could cause injury.

[See Appendix A -2010 ADA Standards 307 Protruding Objects]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Provide wing walls outside the required clearance space either side of the drinking fountain to ensure that it is cane detectable.

#### **Building Issues continued**

# **HOT SHOP - GLASSBLOWING BUILDING - H - Drinking Fountains**

#### **ISSUE H**

# SMALL MAINT. PROJECT

Replace or make suggested modifications to drinking fountain.

Replace drinking fountain or install new \$2000/ High-Low or provide cup dispenser with ongoing fillup of paper cups \$50 plus cups

# **J\_Furniture & Lockers**

LOCATION | 103h



LOCATION | 103a



LOCATION | 103d

#### **Furniture - Dimensions and Reach ranges**

Furniture, equipment and operable parts do not meet ADA standards for knee clearance dimensions, and/or reach ranges.

[See Appendix A -2010 ADA Standards 308.1 General Reach Ranges]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: As furniture and equipment is upgraded and replaced, make sure that 5% of all items but not less than one item in each room should allow an individual with disabilities to use it. Make sure that work surfaces and sinks are at 34" AFF, with knee spaces at least 27"AFF, 30" wide and 19" deep, and make sure that controls are located within accessible reach ranges. To support programs for all, provide adjustable furniture such as a few low tables or carts with locking casters that would supplement the countertop areas and provide additional space for equipment for multiple programs.



LOCATION | 103e

## **Building Issues continued**

# HOT SHOP - GLASSBLOWING BUILDING - J - Lockers & Furniture

#### ISSUE J

#### OPERATIONAL

Modify existing lockers and furniture

#### <u>or</u>

#### CAPITAL IMPROV.

Provide new ADA compliant furniture, equipment & lockers.

# H - South Building

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How To Use This Report | 02

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Five-Year ADA

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**Building Issues** |12

ADA & MAAB References | APPENDIX A

**PROJECT TEAM** 

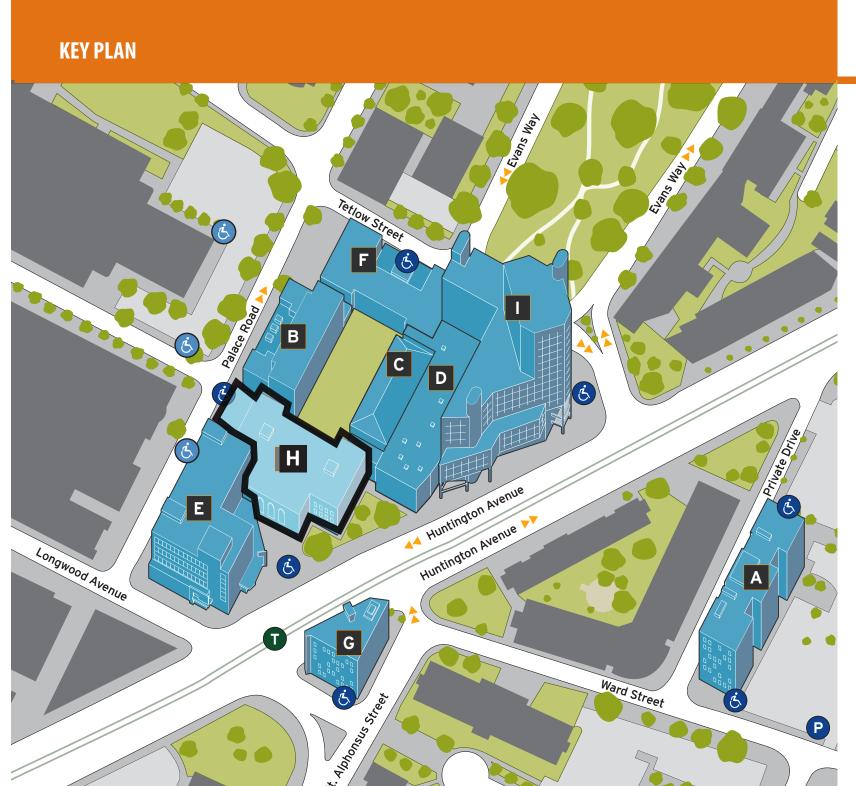
Mercedes Evans, MassArt Howie LaRosee, MassArt

Altaf Mulla, DCAM Polly Welch, DCAM

Tica deMoor, IHCD Steve Demos, IHCD Marissa Desmond, IHCD Valerie Fletcher, IHCD Erica Garfinkel Kathy Gips, IHCD Chris Hart, IHCD Ana Julian, IHCD Ivy Smith, IHCD Josh Safdie, IHCD Ruth Super, IHCD David West, IHCD

**March 2011** 





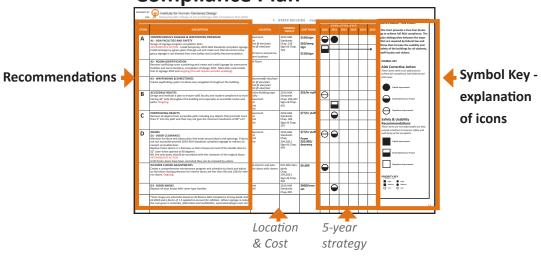
# **How to Use This Report**

# **General Comments**

This document is designed with a hierarchical structure to provide flexibility and utility for the different stakeholders that need access to this information. The report has been divided into five different sections::

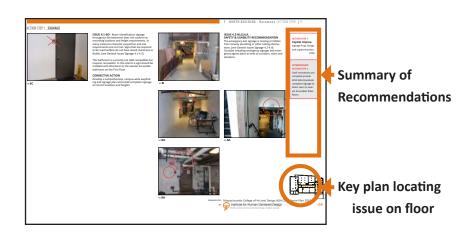
- 1] Building Summary
- 2] Five-year ADA Compliance Plan
- 3] Summary Plans
- 4] Building Issues
- 5] ADA & MAAB References

# LAYOUT 2 | Five-Year ADA Compliance Plan



This is a five-year compliance plan showing the Key Recommendations and their financial implications. This plan separates the ADA Recommendations to Improve Compliance and the Safety and User Experience Recommendations

# **LAYOUT 4** | Building Issues



This is a catalog of building issues and corresponding recommendations, organized by location. It includes citations and references to the ADA & MAAB.

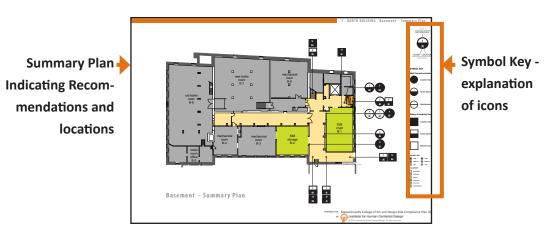
# **LAYOUT 1** | Building Summary



This is an overview narrative summarizing the major problem accessibility issues and key recommendations in South Building.

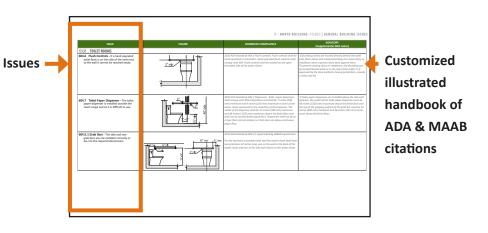
Key Recommendations have been divided into: Operational Improvements, Small Maintenance Projects and Capital Improvements reflecting the differences in expected budget, time frames and level of complexity.

# **LAYOUT 3 | Summary Plans**



The summary plans locate the recommendations and photograph locations at each floor and the site plan.

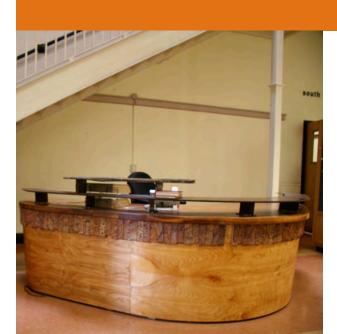
# **LAYOUT 5 | ADA & MAAB Reference**



This chart presents ADA and MAAB citations customized for this particular building. It can be used as an ADA reference handbook. The separate issues are illustrated, described and explained.

#### H-SOUTH BUILDING

# **Building Summary**



#### **BUILDING PROGRAM AREAS**

#### FIRST FLOOR

Entrance\* Admissions Arnheim Gallery\* Art Education\* Bakalar Gallery\* **Curatorial Programs** Center for the Arts & Community Partnership\* Staff Toilet Room

#### **SECOND FLOOR**

Paine Gallery\* Studio Foundation **Toilet Rooms** 

#### THIRD FLOOR

Brant Gallery \* Studio Foundation

\* Program that is open to the public

#### **BUILDING DESCRIPTION**

The South Building is a three-story brick building built in 1906. It has since been renovated to become gallery, office and studio space. South Building has a main entrance that is set back from Huntington Avenue and is obscured from the road by an outdoor tree-covered seating area. It is bounded to the North by the Courtyard, the South by Kennedy and, it is flanked by Collins and East buildings. There is no accessible route at the first floor to any of the other campus buildings. There is a route at the second and third floors from Kennedy and to Collins. There are toilets on the first and second floors, and drinking fountains and emergency phones on all floors. There is a payphone on the first floor.

#### **KEY BUILDING ISSUES**

Typical for a building of this age, South Building has issues concerning program accessibility including inadequate signage and wayfinding, lack of continuous accessible routes throughout floors, and stairs and handrails that don't meet ADA standards. In addition, South Building has the following significant barriers to accessibility:

- No accessible toilet rooms The staff Toilet Room on the first floor and the toilet stalls on the second are not accessible because of dimensional constraints and in the case of the staff Toilet Room, also a lack of an accessible route.
- No elevator Because South Building is not served by its own elevator the public galleries on the second floor and third floors are difficult to get to for anyone needing an accessible route. The only accessible routes to these galleries require users to exit South Building and use the elevators in adjoining buildings. There are no signs indicating accessible routes, on the website or in print materials.

In order to facilitate the organization of key building recommendations in the following section, Key Building Issues have been grouped under the following headings:

A-Signage & Wayfinding

**B-Accessible Route** 

**C-Protruding Objects** 

D-Doors

E-Stairs and Handrails

F-Toilet Rooms

G-Sinks

**H-Drinking Fountains** 

**I-Assistive Listening Devices** 

J-Lockers, Furniture and Equipment

K-Ramps N/A (ramps meet ADA standards)

L-Elevators

M-Areas of Rescue Assistance

#### **KEY RECOMMENDATIONS**

According to MassArt current plans South Building will house the future Center for Contemporary Arts, a project that will require major reconfiguration of the existing space. This project is slated to be realized within the next five years and is likely to exceed cost thresholds which will trigger accessibility requirements under the MAAB, as explained in the Executive Summary. The accessibility issues noted above could be expected to be addressed through this planned renovation, which the MAAB will require to include: elevator access to all floors, accessible toilet rooms serving all floors, improvements to visibility of the existing accessible public entrance, installation of a TTY telephone, and replacement of drinking fountains on each floor with High-Low type.

The following key recommendations should be implemented to improve program accessiblity, safety, and user experience. Recommendations listed under the categories of Operational Improvements and Small Maintenance Projects can and should be implemented independent of the planned Center for Contemporary Arts Renovation. Recommendations for Capital Improvements Projects that may duplicate work that could be expected to be accomplished through this renovation are indicated as such and are followed by interim recommendations intended to help the college achieve the greatest level of accessibility even while awaiting the major renovation.

Additional technical data to support the implementation of all recommendations may be found in Building Issues and in Appendix A - ADA & MAAB References.

**OPERATIONAL IMPROVEMENTS** - Behavioral or policy changes that can be enacted at minimal cost, could be completed within 90 days, and will require ongoing maintenance and supervision.

Improve public access: Develop and implement policies and procedures so that people with disabilities are accommodated, including but not limited to policies and procedures concerning public notifications, ticketing, assistive listening devices, and emergency egress plans.

# Maintain accessible routes and paths of travel: Develop and implement a plan to ensure staff, faculty,

and student compliance in maintaining a 36" min. wide aisle throughout the building and especially at accessible routes, amenities, and circulation paths.

Maintain accessible door clearances: Develop and implement a plan to ensure staff, faculty and student compliance in maintaining furniture- and obstruction-free areas around doors and openings.

Assistive Listening Devices & telephones - As part of an assistive listening device program include signage and user instructions information dissemination. Additionally a technology maintenance and upgrade program should be implemented.

**SMALL MAINTENANCE PROJECTS** - Projects that will require planning, may involve outside contractors, may be expected to be absorbed by an annual maintenance budget, and could take up to a year to be completed.

Remove protruding object hazards: Along accessible routes, relocate, recess, or provide protective barriers for objects that protrude more than 4" into the path, are higher than 27" AFF, and that may not give the minimum headroom of 80" AFF. This includes: shelving, drinking fountains, and emergency fire equipment. Attention should also be paid to under-stair areas. Prioritize for the most hazardous objects.

**NOTE**: This survey was carried out during daylight hours over the summer vacation period, as a result classes, performances, exhibitions and events were not in session. Actual use of space, quality of acoustics, and lighting conditions at night in all spaces were unable to be verified. Floor slipperiness in wet weather conditions and use of temporary mats was also not observed. These are areas worth further study.



Maintain accessible doorways: Develop and implement a comprehensive maintenance program and schedule to check and adjust doors so that the necessary door opening force for interior doors is 5lbs. max. and 15 lbs. max. for exterior doors.

Replace doors along the accessible route that do not have at least one active leaf with 32" min. clear width when opened at an angle of 90 degrees. In the case of double doors, they may have to become asymmetrical with at least one of the active leaves having the full 32" clear width, or, the doors could be secured open during hours of building operation. If doors are kept open make sure that the door props do not protrude into the clear width or become tripping hazards.

Doorway to the Brant Gallery is not accessible because there is insufficient maneuvering clearance. This can be corrected for by either leaving the door open or installing an automatic opener.

**Replace door knob hardware:** For doors along accessible routes and at accessible toilet rooms and classrooms, replace existing door knobs with lever sets.

**Modify stairs & handrails:** For stairs that are part of an egress route install new handrails that are 34-36" above the nosing, with a circular cross section of 1 1/2" diameter, and 12" rail extensions at the top and bottom of the stair on both sides.

Modify nosings so that they do not have more than a 1/2" overhang and so that there is a smooth transi-

tion of riser to front of nosings this will decrease the possibility of tripping. Contrast between the tread and the riser is also recommended. Consider using an integrated nosing and tread.

Replace or modify student utility sinks to be accessible: Replace at least one sink with a sink that meets 2010 ADA Standards on each of the 2nd and 3rd floors, or at this type of sink provide enough space around the sink for a side approach, add an adjacent work counter at 34" AFF with room for knee space, replace the faucet with a flexible hose attachment.

Provide accessible drinking fountains: To benefit people of all statures and abilities replace the existing drinking fountains on the accessible route with a High-Low type, or add an additional drinking fountain with a spout at 43" AFF or add a cup dispenser making sure that the dispenser doesn't stick out more than 4" from the wall and is mounted such that the cups are dispensed at a height of 48".

## Assistive Listening Devices & telephones -

Purchase, provide, and maintain on-site assistive listening equipment for Galleries. If alarms, such as fire alarms are provided they must have audible and visual notification. If payphones are provided, at least one must be accessible.

Provide accessible furniture, fixtures, and equipment: As furniture and equipment is upgraded and replaced, make sure that 5% of all items but not less than one of each item per each distinct room should allow an individual with disabilities to use it. Make sure that work surfaces and sinks are at 34" AFF, with knee spaces at least 27" AFF, 30" wide and 19" deep, and make sure that controls are located within accessible reach ranges. To support programs with children, provide adjustable casework and a few low tables or carts with locking casters that would supplement the countertop areas and provide additional space for equipment for multiple programs.

**CAPITAL IMPROVEMENTS PROJECTS** - Projects that will require significant planning, will involve outside contractors, will require a substantial capital outlay, and may take 1-5 years to complete.

As part of a comprehensive campus-wide wayfinding program create a signage system:

Design and install a signage system that includes ADA Facilities and Safety signs; Room Designations and Directional and Informational Signs; and Wayfinding signage and Directories. Design all information to be accessible and predictable across physical, print, and digital environments in order to ensure legibility and to support branding strategies. Signs shall meet 2010 ADA standards for height and location and use the International Symbol of Accessibility. Signs indicating ADA compliant entrances shall be placed to avoid backtracking.

Directories at each floor level should indicate the location of all ADA compliant amenities.

# ADA Facilities and Safety signs should include:

- For amenities such as toilet rooms, telephones, drinking fountains, entrances, exits and egress routes that are on an accessible route, and that are not accessible provide ADA standard compliant signs with directions to the nearest ADA compliant amenity.
- 2010 ADA standard compliant signs for exit signs at doors, exit passageways, exit discharge, and exit stairways.
- Permanent emergency egress plans at ends of stairwells and corridors.
- A 2010 ADA compliant sign with the International Symbol of Accessibility at the accessible entrance on Huntington Avenue.

Provide accessible toilet rooms [Center for Contemporary Arts Renovation]: Because existing conditions will make the renovations of all existing toilet rooms technically infeasible, MassArt should instead:

- Abandon toilet rooms on the first floor and second floor, and create one new ADA compliant, single-user toilet room along an accessible route at predictable locations on both floors.
- Create a new ADA compliant, single-user toilet room at a predictable location along an accessible route on the third floor.

**Interim recommendation:** Until renovations are complete, design and install ADA compliant signs to direct users to the nearest accessible Toilet Room even if it is in another building.

Install elevators [Center for Contemporary Arts Renovation]: Purchase and install a passenger elevator that will provide access to the public galleries and all other floors and that can serve as a building regulation compliant egress elevator.

**Interim recommendation:** Until renovations are complete, design and install ADA compliant signs to direct users to the nearest accessible elevator, and from the elevator to all program areas within South Building.

Create areas of rescue assistance: (Fire protected areas where a person with mobility difficulties can call emergency services and wait to be rescued). If this building remains unsprinklered and because there are no existing accessible means of egress provide firerated spaces adjacent to the second and third floor stairwells where people unable to use the stairs can go to register a call for assistance and wait for evacuation. If accessible egress elevator is installed (this is an accessible elevator with an uninterrupted power source) these areas will not be necessary.

Interim recommendation Until renovations are complete, train staff and inform students on emergency evacuation procedures as part of an emergency action plan for people unable to use egress stairs. Consider installing Evacuation Chairs.

# H-SOUTH BUILDING

# **Five-Year ADA Compliance Plan**

		Five-Yea	Plan to improve compliance with th				
BLD. JES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*		OMMENDED COMPLETION DATE 2012 2013 2014 2015 2016	ADA. The plan distinguishes between recommendations to improve ADA compliance, and recommendations improve safety & user experience.
	As part of a comprehensive campus-wide wayfinding program - Create and install the following ADA and MAAB compliant signs:  A1 - ADA Facilities & Safety - Create and install signs for accessible facilities & safety  SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Provide a 2010 ADA compliant sign with the International Symbol of Accessibility at the accessible entrance on Huntington Avenue.  For amenities that are not accessible provide signs with directions to the nearest ADA compliant amenity such as toilet rooms, telephones, drinking fountains, entrances, exits and egress routes that are on an accessible route.  Make sure that these signs meet 2010 ADA Standards for height and location, and that they use the International Symbol of Accessibility. Signs indicating ADA compliant entrances should be placed to avoid backtracking.  Ensure that all ADA compliant amenities are noted on any directories at each floor level.  SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Provide 2010 ADA Standards compliant signs for exit signs at doors, exit passageways, exit discharge points, and exit stairways. Consider installing permanent emergency egress plans throughout the building at ends of corridors, and at stairs. Also, verify that all current emergency signs are placed correctly and are not blocked from view.	All floors	2010 ADA Standards Chap. 216 Signs & Chap. 703.1,703.2, &703.5 MAAB 41	\$50/temp sign \$150/sign includes installation but not design fees			SYMBOL KEY  Recommendations to Improve ADA Complianc  Operational Improvement  Small Maintenance Project  Capital Improvement
	CAPITAL IMPROVEMENT: This signage should be installed as soon as possible but should be coordinated with the design for the campus-wide wayfinding program. Ongoing (this will require periodic updating).						Recommendations to Improve Safety & User Experience
	A2 - Room Designation, Directional & Informational Signs SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Create and install signs for all permanent facilities and room locations, directional signage, and Informational signage. Ongoing (this will require periodic updating).	All floors	2010 ADA Standards Chap. 216 Signs & 703 & MAAB 41	\$150/sign includes instal- lation but not design fees			Operational Improvement  Small Maintenance Project
	A3 - Wayfinding Signs & Directories  CAPITAL IMPROVEMENT: To improve safety and user experience consider creating directories that improve the ability to navigate through the building. The directories should be designed so that they have characters and contrast levels that allow them to be easily read by a person with low vision and at low light levels. They should also be mounted so that the top most characters can be read while sitting. Ongoing (this will require periodic updating).	Vertical circulation	N/A	\$1,500/directory includes installation but not design fees	ж		Capital Improvement
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 a for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs a	by unforseen existing cor		-			

**NOTES ABOUT THIS CHART** 

This chart presents a Five-Year Action

		H-SOUTH BUILDING   Five-Year ADA Compliance Summary continued											
KEY BLD. ISSUES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*		O M M E N D E D ( 2012 2013		ION DATE 2015 2016	NOTES ABOUT THIS CHART This chart presents a Five-Year Action Plan to improve compliance with the				
В	Accessible Routes - Maintain accessible routes and paths of travel OPERATIONAL: Develop and implement a plan to ensure staff, faculty, and student compliance in maintaining a 36" min. wide aisle throughout the building and especially at accessible routes, amenities, and circulation paths. Ongoing	All floors	2010 ADA Standards Chap. 402	\$25/hr Staff labor staff	$\Theta$		110111111111111111111111111111111111111		ADA. The plan distinguishes between recommendations to improve ADA compliance, and recommendations to improve safety & user experience.				
С	Protruding Objects - Remove protruding object hazards  OPERATIONAL/SMALL MAINTENANCE: Along accessible routes, relocate, recess, or provide protective barriers for objects that protrude more than 4" into the path, are higher than 27" AFF, and that may not give the minimum headroom of 80" AFF. This includes but is not limited to: shelving, drinking fountains, and emergency fire equipment. Attention should also be paid to under-stair areas. Prioritize for the most hazardous objects. Ongoing	All floors	2010 ADA Standards Chap. 204 Protrud- ing Objects Chap. 307	\$25/hr Staff labor staff \$2,200 under stair infill or barrier recess/alcove work \$500	$\Theta$				Recommendations to Improve ADA Compliance  Operational Improvement  Small Maintenance Project				
D	Doors D1 - Door Clearance - Maintain accessible doorways OPERATIONAL: Develop and implement a plan to ensure staff, faculty and student compliance in maintaining furniture and obstruction-free areas around doors and openings.  If exit doors are not accessible, provide 2010 ADA Standards compliant signs to redirect to the nearest accessible exit door.  SMALL MAINTENANCE: Provide doors and especially egress double doors in the accessible route that do not have at least one leaf with 32"min. clear width when opened at an angle of 90 degrees. In the case of the double doors, they may have to become asymmetrical with at least one of the active leaves having the full 32" min. clear width or secure doors open during office hours. If doors are kept open make sure that the door props do not protrude into the clear width or become tripping hazards.	All floors prioritize for doors in accessible routes, toilets and classrooms	2010 ADA Standards Chap. 307	Door and door hardware, widening frame, thresh- old, painting, materials & labor \$2,400	$\Theta$				Recommendations to Improve Safety & User Experience				
	D2 - Door Opening Force - Maintain accessible doorways  OPERATIONAL: Develop and implement a comprehensive maintenance program and schedule to check and adjust doors so that the necessary door opening force for interior doors is 5lbs. max. and 15 lbs. max. for exterior doors. Ongoing	All floors prioritize for doors in accessible routes, toilets and classrooms	2010 ADA Standards Chap. 309 Operable parts & Chap. 404 Doors, Doorways & Gates	\$25/hr Staff labor staff	$\Theta$	**************************************			Operational Improvement  Small Mainlenance Project				
	classrooms, replace existing door knobs with lever sets. Ongoing  *Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 a			\$400/lever set					Capital Improvement				
	for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs a	by unforseen existing cond											

		H-SOUTH BUILD								
Y BLD. SSUES	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*	2011	2012	2013	2014	2015 2016	NOTES ABOUT THIS CHART This chart presents a Five-Year Action Plan to improve compliance with the
E	Stairs & Handrails - Modify stairs & handrails  SMALL MAINTENANCE: For stairs that are part of an egress route install new handrails that are 34-36" above the nosing, with a circular cross section of 1 1/2" diameter, and 12" rail extensions at the top and bottom of the stair on both sides.  Modify nosings so that they do not have more than a 1/2" overhang. Consider using an integrated nosing and tread.	Stairs - all floors at egress routes	2010 ADA Standards Chap 504,505	\$600/Stair run						ADA. The plan distinguishes between recommendations to improve ADA compliance, and recommendations to improve safety & user experience.  SYMBOL KEY
F	Toilet Rooms - Provide accessible toilet rooms or redirect to accessible toilet rooms.  CAPITAL IMPROVEMENT: Create at least one new accessible single-user toilet room on each floor.  Interim recommendation  Until renovations are complete provide 2010 ADA Standards compliant signs to direct users to nearest ADA Accessible Toilet Room even if it is in another building.	All floors	2010 ADA Standards Chap.213 & 603,604,605,606 MAAB 30.8, 30.7.3	\$10,000- 14,000/ Single-user Toilet Room \$7,000- \$10,000/ Toilet Room two would be required						Recommendations to Improve ADA Compliance Operational Improvement Small Maintenance Project
G	Classroom Sinks - Replace or modify sinks to be accessible SMALL MAINTENANCE: Replace at least one sink with a sink that meets 2010 ADA Standards on each of the second and third floors, or at this type of sink provide enough space around the sink for a side approach, add an adjacent work counter with room for knee space, add a flexible hose attachment.	2nd and 3rd floors	2010 ADA Standards Chap.212,& 606	\$1,000/sink						Capital Improvement
Н	<b>Drinking Fountains</b> - <b>Replace or modify drinking fountains to be accessible</b> SMALL MAINTENANCE: To benefit people of all statures and abilities replace the existing drinking fountains on the accessible route with a High-Low type, <b>or</b> add an additional drinking fountain with a spout at 43" AFF <b>or</b> add a cup dispenser making sure that the dispenser doesn't stick out more than 4" from the wall and is mounted at a height no greater than 48" AFF to where the cups are dispensed from. Make sure that availability of cups are checked regularly. Provide at least one accessible drinking fountain per floor.	All floors	2010 ADA Standards Chap-307,602, and CMR 248 Plumbing Code.	\$4,800/Drink- ing High-Low fountain						Recommendations to Improve Safety & User Experience
Ι	Assistive Listening Devices & telephones  OPERATIONAL/SMALL MAINTENANCE: Purchase, provide, and maintain on-site assistive listening equipment. If alarms, such as fire alarms are provided they must have audible and visual notification. As part of an assistive listening device program include signage and user instructions information dissemination. Additionally a technology maintenance and upgrade program should be implemented.  If payphones are provided, at least one must be accessible. Ongoing	Galleries - All floors	2010 ADA Standards 704.706, MAAB 37,40		$\Theta$		нициницинициницина			Operational Improvement  Small Mainlenance Project
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 a for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs a	by unforseen existing cor								Capital Improvement

BLD.	KEY RECOMMENDATIONS	LOCATION	ADA & MAAB REFERENCE	COST RANGE*	2011	2012	2013	2014	2015 2016	NOTES ABOUT THIS CHART This chart presents a Five-Year Action Plan to improve compliance with the
J	Lockers & Furniture - Provide furniture, fixtures, and equipment that are accessible  SMALL MAINTENANCE: Modify 5% or no fewer than one locker on each of the floors two and three to meet ADA standards for reach range and operable parts. Modifications include lowering shelves to within reach ranges, and providing locks that don't require tight grasping, pinching or twisting of the wrist. If modifications cannot be made replace locker with an ADA compliant version. CAPITAL IMPROVEMENT: Purchase adjustable furniture to add flexibility and functionality to rooms. Ongoing  Purchase appliances and equipment that have controls and operable parts that comply with 2010 ADA Standards, 208 and 309. Ongoing	2nd and 3rd floors	2010 ADA Standards 225,226.208.309	\$ dependent on require- ments						ADA. The plan distinguishes between recommendations to improve ADA compliance, and recommendations to improve safety & user experience.  SYMBOL KEY  Recommendations to Improve ADA Compliance
Ĺ	Elevators - Consider installing new elevators  CAPITAL IMPROVEMENT: Purchase and install a passenger elevator that will provide access to the public galleries and all other floors and that can serve as a code-compliant egress elevator. Elevators are not required but would improve accessibility to the 2nd and 3rd floors. In a renovation or improvement plan the installation of elevators should be considered a priority.  Interim recommendation: Until renovations are complete, design and install ADA compliant signs to direct users to the nearest accessible elevator, and from the elevator to all program areas within South Building.	All floors	2010 ADA Standards 407 Elevators	\$ dependent on require- ments New eleva- tor \$20,000- \$40,000/floor						Operational Improvement  Small Maintenance Project  Capital Improvement
4	Areas of Rescue Assistance - Create areas of rescue assistance  CAPITAL IMPROVEMENT: If this building remains unsprinklered and because there are no existing accessible means of egress, provide fire-rated spaces (Areas of Rescue Assistance) adjacent to the 2nd and 3rd floor stairwells where people unable to use the stairs can go to register a call for assistance and wait for evacuation. (If accessible egress elevator is installed in the renovation these areas will not be necessary.)  Interim recommendation: OPERATIONAL: Until renovations are complete, train staff and inform students on emergency evacuation procedures as part of an emergency action plan for people unable to use egress stairs. Consider installing Evacuation Chairs.	2nd & 3rd floors	MAAB (521 CMR) Areas of Rescue Assistance 20.12 ADA 2010 Standards Areas of Refuge	\$ dependent on installation of sprinklers Evacuation Chair \$1,000- \$2,000	$\Theta$					Recommendations to Improve Safety & User Experience
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 a for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs a	by unforseen existing con								Operational Improvement  Small Maintenance Project  Capital Improvement

H-SOUTH BUILDING **Summary Plans** ISSUE (see 112 East TO EAST/GYM **Building TO COLLINS VIA SOUTH** Report) **VIA STAIRS** B 110 **CRACKERTORIUM** FLOOR LOCATION **NO ACCESSIBLE ROUTE** & STAIRS LOCATION # D3 110 NO ACCESSIBLE ROUTE A1,2 112 116 **INNER COURTYARD NOT ACCESSIBLE** ADA Compliance FROM SOUTH art ed. graduate studio & teacher training D1 B 115 115 art ed & conference room FA offices office 106 PALACE ROAD 110 offices **GLASS BLOWING** BUILDING art. ed. classroom 109 102 Safety & User Experience 105 🛕 105 Small Maintenance Project art ed. arnheim gallery bakalar gallery Capital Improvement COLOR KEY main **KENNEDY BUILDING** center for art entrance NO DIRECT ACCESS A1/2 & community E partnerships A1/2 101 A3 101 D2 101 B 102 Arts Education Toilet Rooms

**HUNTINGTON AVE** 

**COURTYARD** 

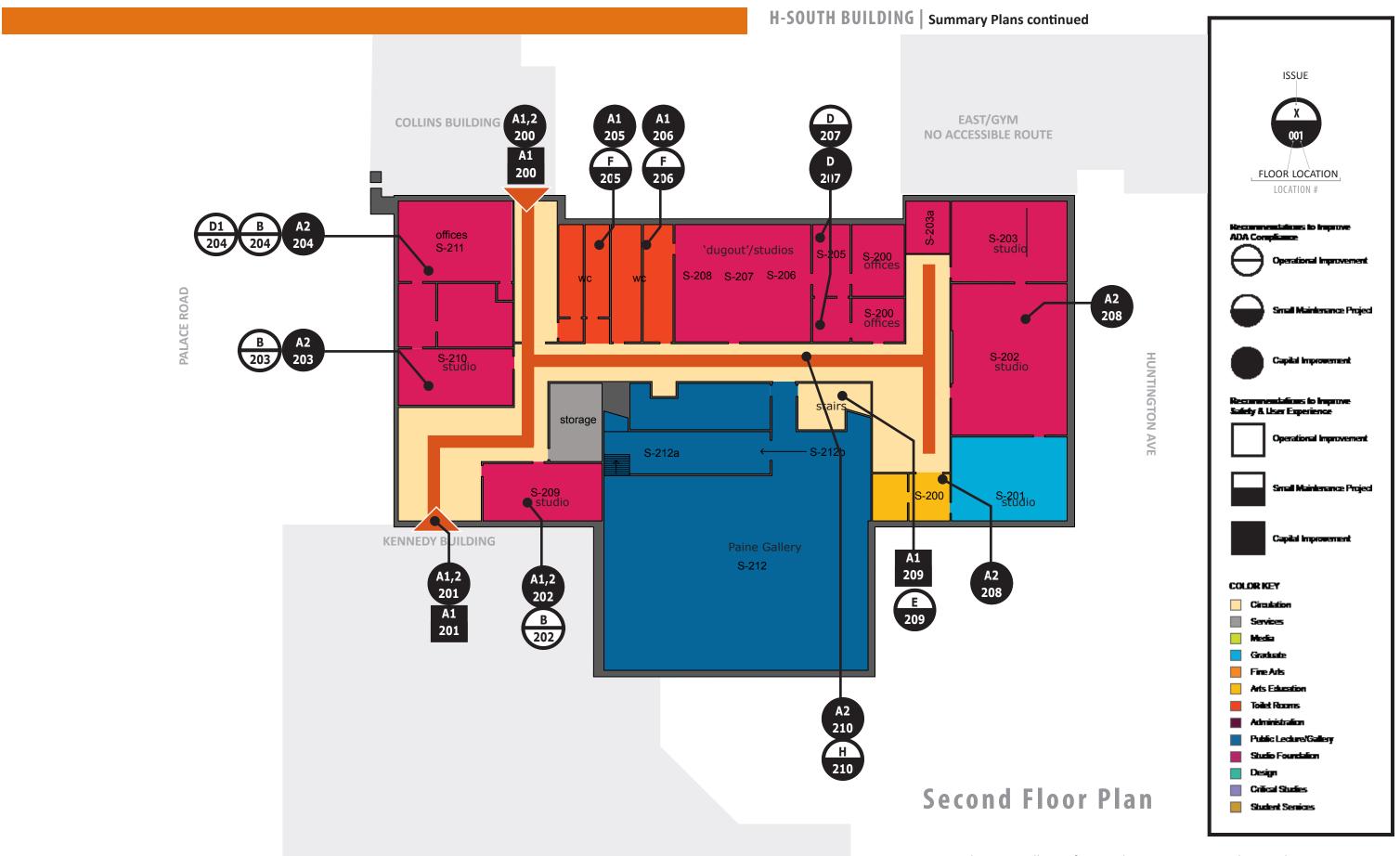
Massachusetts College of Art and Design ADA Compliance Plan 2011
Institute for Human Centered Design

First Floor Plan

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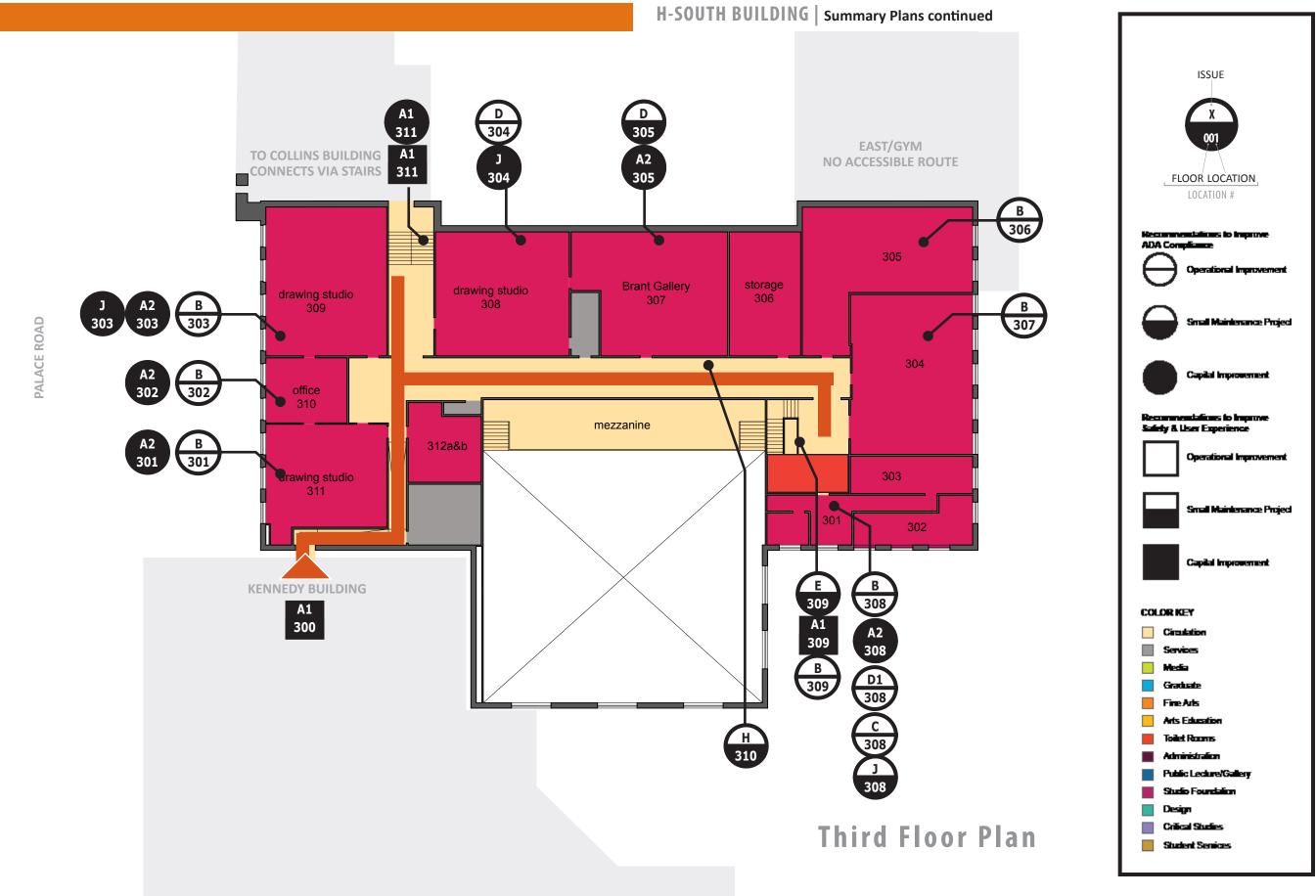
Critical Studies

Student Senices



Massachusetts College of Art and Design ADA Compliance Plan 2011

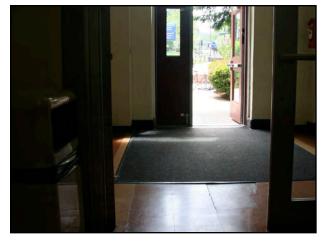
Institute for Human Centered Design



# **A1 Signs - Facilities & Safety**



LOCATION | 101



**LOCATION | 102** 



**LOCATION | 108** 

# **Signs - ADA Facilities and Amenities**

The entrance to South Building is accessible but does not have a sign with the International Symbol of Accessibility identifying it as such.

#### **LOCATION | 101**

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE/CAPITAL IMPROVEMENT: At the accessible entrance on Huntington Avenue, provide a sign that meets ADA standards and has the International Symbol of Accessibility.

For toilet rooms, telephones, drinking fountains, entrances, exits and egress routes that are not accessible, design and install signs with directions to the nearest ADA compliant amenity.

Make sure that these signs meet 2010 ADA standards for height and location, and that they use the International Symbol of Accessibility. Signs indicating ADA compliant entrances should be placed to avoid backtracking.

Ensure that these signs are mounted at the correct height and location and use the International Symbol of Accessibility. Signs indicating ADA compliant entrances should be placed to avoid backtracking.

Ensure that all ADA compliant amenities are noted on Directories at each floor level.



**LOCATION | 112** 



LOCATION | 107

# H-SOUTH BUILDING

# **Building Issues**

# A2 Signs - Designation, Directional & Informational

# Signs - Exit Doors & Passageways

CAPITAL IMPROVEMENT: Tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways throughout the building.

[See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

SMALL MAINTENANCE: Consider implementing an overall inspection of fire safety signs making sure they are ADA and NFPA compliant, are lit if required and are in the correct locations according to building code.

See section 103.2.13.6 of the International Building Code(200 edition) or section 107.7 of the International Building Code (203 edition)

#### ISSUE A1

# CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes ADA facilities & safety signs and that meet ADA standards

\$150-200/sign

## INTERIM

# **RECOMMENDATION**

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible Toilet Room and other accessible amenities.

\$150-200/sign

# **ISSUE A2**

CAPITAL IMPROV.
Design and implement a campus-wide wayfinding program that includes 2010 ADA Standards compliant designation, directional and informational signs.

\$150-200/sign

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# A3\_Signs - Wayfinding & Directories



LOCATION | 102



**LOCATION | 112** 



LOCATION | 308

# **Signs - Directories**

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: Directories are not required for ADA compliance but they provide essential information for accessibility. To improve safety and user experience, consider installing directories at all entrances and stairwells. The directories should be designed so that they have characters and contrast levels that allow them to be easily read by a person with low vision and at low light levels. They should also be mounted so that the top most characters can be read while sitting.

Coordinate with program and usage across physical, print, and digital environments in order to avoid confusion.

Add information regarding the location of accessible toilet rooms when the accessible toilet rooms are installed.

# **Building Issues continued**

# H-SOUTH BUILDING - All floors - A3 - Signs

## **ISSUE A3**

## **CAPITAL IMPROV.**

Design and implement a campus-wide wayfinding program that includes Directories.

\$1,500-2,000 /Directory

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# **Building Issues continued**

# H-SOUTH BUILDING - All floors - B - Accessible Route

# **B** Accessible Routes



**LOCATION | 102** 



**LOCATION | 107** 



**LOCATION | 208** 

South Building has an accessible entry off the street adjacent to Huntington Ave. This entrance is level with the Admissions Offices, the Arnheim and the Bakalar Galleries, however, there are no elevators so galleries and programs on other floors cannot be accessed without going out of the South Building to use the Kennedy Building elevators and through secured doors that provide access back into the 2nd and 3rd floors separately. There are no signs indicating accessible routes and no instructions on how to follow them in the building, on the website or in print materials.

The South Crackertorium where events and exhibitions are held is on the first floor between the South and East Buildings and is accessible. However, a person using a mobility device cannot get to the connecting East Building since there are stairs and a two foot change in level at the East Building side of the Crackertorium. The Collins building is also not accessible since there are stairs and a three foot change in level. The Courtyard also is not on an accessible route.

The following issues occur many times throughout the building:

## **Accessible Routes - Aisle Obstruction**

Accessible routes, aisles and pathways through rooms are obstructed by damaged flooring tiles, loose mats, **LOCATION** | **102**, furniture, equipment and other objects that compromise egress safety and create tripping hazards.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Remove obstructions, rearrange furniture and equipment, ensure floor mats are secured and do not slip or turn up at the edges. Educate staff, students and faculty to maintain a 36" wide min. clear space through accessible routes rooms, spaces, and paths at all times.

RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE: Lockers on two sides of the corridor require adequate space to accommodate both doors being opened and a 36"min. clear space between. The corridor should be at least 7'-0" wide between the lockers. Position or relocate accessible lockers so that when the locker is being used the accessible clear width of at least 36" is not obstructed. **LOCATION | 206** 



**LOCATION | 202** 



**LOCATION | 203** 



**LOCATION | 210** 

# ISSUE B

#### **OPERATIONAL**

Implement plan to maintain 36" min. clear areas through accessible routes and paths.

\$25/hr Staff labor Staff labor

# **B** Accessible Route



LOCATION | 304



**LOCATION | 305** 



LOCATION | 306

#### **Accessible Aisle Obstruction**

Accessible routes, aisles and pathways through rooms are obstructed by damaged flooring tiles, mats, furniture, equipment and other objects that are egress safety and tripping hazards.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

## RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Remove obstructions and rearrange furniture and equipment and educate staff, students and faculty to maintain a 36" min. wide clear space through accessible routes rooms, spaces, and paths at all times.



LOCATION | 308



**LOCATION | 115** 



LOCATION | 207

# **Building Issues continued**

# H-SOUTH BUILDING - All floors - B - Accessible Route

# **Landing clearances**

The clearance at the landing to stairs is obstructed with no passing space. This is dangerous to anyone using the stair.

[See Appendix A -2010 ADA Standards 603 Stair]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

OPERATIONAL: Remove obstructions or rearrange furniture and equipment so as to not block the landing. Educate staff, students and faculty to maintain a 42" min.wide clear space at landings and egress stairs.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE:

## Doors opening onto accessible routes.

Doors on the first floor block accessible route in corridor leading to Collins and in the second floor women's toilet room.

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

SMALL MAINTENANCE: Remove obstructions and rearrange furniture and equipment so that there is at least a 36" clear width for passing in the corridor. For doors that open onto corridors fit doors with vision glass to ensure that a person is able to see in advance if there is anyone passing before opening the door onto the corridor. Ensure vision glass is located so that the bottom of the glazing panel is no higher than 43" AFF max. **LOCATION** | 115. In the women's bathroom change hinges so door swings into stall, this will not be required if a separate single-user toilet room is provided.

## ISSUE B

# **OPERATIONAL**

Implement plan to maintain 36" min. wide clear areas through accessible routes and paths.

\$25/hr Staff labor

# ISSUE D1

# SMALL MAINT. PROJECT

Implement corrective measures described for doors opening onto corridors.

\$25/hr Staff labor

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# **C\_Protruding Object**



**LOCATION | 105** 



**LOCATION | 113** 



**LOCATION | 112** 

# The following issues occur many times throughout all the floors.

## **Protruding Object - Stair Headroom**

The space under the stair in part is lower than 80" AFF and could cause a head injury. **LOCATION** | **105 & 103** 

[See Appendix A -2010 ADA Standards 204, 307 Protruding Objects

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Infill or design barrier to prevent injury or access under the stairs.

# **Protruding Objects**

Shelving or other objects such as dispensers, fire extiguishers or bump outs protrude into the accessible route and circulation paths more than 4" and since they are higher than 27" AFF they are not cane detectable.

[See Appendix A -2010 ADA Standards 204, 307 Protruding Objects

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Remove, relocate or inset into wall, objects protruding more than 4" into accessible routes that are not cane detectable where the leading edge of the object is higher than 27" AFF and or may not give the minimum headroom of 80" AFF from accessible routes. In certain instances, installing a railing or locating a piece of furniture directly under the protruding object may mitigate the hazard. For additional information See Appendix A 307.

Prioritize the most hazardous objects. For objects such as the shelf if this is not possible to relocate, or inset, extend the sides to the ground or lower than 27" AFF so that the object can be detected by cane.



**LOCATION | 205** 



**LOCATION | 110** 



LOCATION | 207

# **Building Issues continued**

# H-SOUTH BUILDING - All floors - C - Protruding Objects

#### **Protruding Object - Mailboxes**

When the table is removed out of the accessible route the mailboxes will become a protruding hazard as they protrude into the accessible route more than 4" and as they are higher than 27" AFF they are not cane detectable.

[See Appendix A -2010 ADA Standards 204, 307 Protruding Objects

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Either reinstall the mailboxes so that they are within reach ranges of 48"AFF to the top slot and 15" AFF to the bottom or extend the sides to the ground (or at least lower than 27" AFF to be cane detectable) or relocate in an alcove away from the accessible route.

# ISSUE C

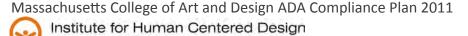
# SMALL MAINT. PROJECT

Implement plan to remove, relocate or recess protruding objects. Prioritize for most hazardous.

OPERATIONAL:. \$25/hr Staff labor

Various Solutions SMALL MAIN:. \$2,200 under stair infill or barrier

SMALL MAIN.: recess/alcove work \$500



# D1 - Door Clearances



**LOCATION | 107** 



**LOCATION | 211** 



**LOCATION | 305** 



**LOCATION | 110** 

**LOCATION | 113** 



LOCATION | 208





LOCATION | 209



LOCATION | 307

# **Building Issues continued**

# H-SOUTH BUILDING - All floors - D1-Door Clearances

# Doors throughout South Building have similar issues.

## **Door - Widths**

Doors on accessible routes are not 36" min. width and so do not provide a 32" min. wide clear space when open at 90 degrees.

[See Appendix A -2010 ADA Standards 404.2.8 Door Closers]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

SMALL MAINTENANCE or OPERATIONAL: Widen door frame to receive new 36" min. wide door <u>or</u> if in a classroom relocate class to classroom with ADA compliant doors.

#### **Double-Leafed Doors**

Most of the double egress doors throughout the floor do not have 36" min. wide leaves.

[2010 ADA Standards 404.2.]

## **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

OPERATIONAL or SMALL MAINTENANCE: Install automatic door openers to open both door leaves <u>or</u> keep both door leaves open during regular office hours <u>or</u> provide asymmetrical leaves with one operable leaf measuring no less than 32" min. clear width when open at 90 degrees.

#### **Door - Clearances**

Furniture or other objects block door or the required clearances at the latch or hinge side of the door.

[See Appendix A -2010 ADA Standards 404.2.8 Door Clearance]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Remove all obstructions from around entrances and doorways. If the required clearances at the latch pull side of the door do not exist due to constricted walls relocate class to classroom with ADA compliant door clearances. Alternatively ensure that the door is held open during office hours.

#### **Door - Thresholds**

Thresholds on an accessible route are more than 3/4" high. [See Appendix A -2010 ADA Standards 404.2.5 Thresholds

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Remove and replace threshold with 1/2" max. high threshold.

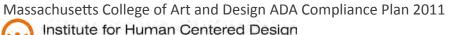
#### **ISSUE D1**

# OPERATIONAL/ SMALL MAINT.

Implement plan to maintain clear areas around doors.
Widen doors and doorways if necessary.

## \$25/hr Staff labor

various solutions
door width
\$2,000-\$5,000
SMALL MAIN.: widen
& replace door
OPERATIONAL:
switch rooms



# **Building Issues continued**

# H-SOUTH BUILDING - All floors - D2 - Doors - Opening Forces

404.2.8 Door Closers]

# D1\_Door Clearance



LOCATION | 204



LOCATION | 305



LOCATION | 206

# **Door - Maneuvering clearances**

Doors on accessible routes do not have the required latch or hinge side clearances.

[See Appendix A -2010 ADA Standards 404.2.4 Door Maneuvering Clearances]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE or OPERATIONAL: Remove walls to provide clearances <u>or</u> if in a classroom relocate class to classroom with ADA compliant maneuvering spaces <u>or</u> install automatic door openers.

# **Door - Swing clearances**

**LOCATION | 115** 

Doors open into on accessible routes. See accessible routes.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**SMALL MAINTENANCE or OPERATIONAL: See accessible Routes

# D2\_Door Opening Force - Maintain accessible doorways



LOCATION | 101



**LOCATION | 104** 



LOCATION | 304

# **Door - Opening force adjustment**

Exterior doors with closers have door opening forces that are greater than 15 lbs., interior doors with closers have door opening forces that are greater than 5lbs., this is too heavy for easy opening and means that the doors close too fast to be able to enter easily. This could also cause delay or injury in an emergency.

[See Appendix A -2010 ADA Standards]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Develop and implement a comprehensive maintenance program and schedule to check and adjust doors so that the necessary door opening force for interior doors is max. 5lbs. and max. 15lbs. for exterior doors.

## ISSUE D2

# **OPERATIONAL**

Implement plan to maintain to achieve correct opening forces and closing speeds. PRIORITIZE FOR DOORS ON AC-CESSIBLE ROUTE.

\$25/hr Staff labor



# D2\_Door Opening Force - Maintain accessible doorways



**LOCATION | 211** 



**LOCATION | 207** 



LOCATION | 205

# D3\_Door-Hardware



**LOCATION | 107** 



LOCATION | 207



LOCATION | 206

# **Building Issues continued**

# H-SOUTH BUILDING - All floors - D2 & D3 - Doors

## Door - Hardware

Doors have knob handles.

[See Appendix A -2010 ADA Standards 309.4 Operable parts]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Replace knob hardware with meets ADA standards that doesn't require tight pinching grasping or twisting of the wrist.

<u>or</u>

Switch classes to rooms with hardware that meets ADA standards.

Prioritize work to doors that are on an accessible route or for doors to an accessible amenity such as toilet or classroom.

## ISSUE D3

# SMALL MAINT. PROJECT

Implement plan to replace knob hardware with lever-type hardware. PRIORI-TIZE FOR DOORS ON ACCESSIBLE ROUTE.

\$400/set

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# **E** Stairs



**LOCATION | 105** 





LOCATION | 114



**LOCATION | 113** 



LOCATION | 309



LOCATION | 309



**LOCATION | 116** 



LOCATION | 308



LOCATION | 309

# **Building Issues continued**

# H-SOUTH BUILDING - All floors - E - Stairs

# The stairs on all floors in South Building have similar issues.

# **Exit Signs, Designations Signs**

There are no signs indicating floor level.

There are no ADA compliant exit signs indicating an exit or emergency egress route.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

At egress stair provide ADA compliant exit signs and signs indicating floor level. Ensure that these signs are mounted at the correct height and location.

## Stair - Nosing

All stairs have nosings that are greater than 1" this can be a tripping hazard and could cause injury.

[See Appendix A -2010 ADA Standards 504.5 Nosings

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

MAINTENANCE: Install treads that will cover nosing overhangs, see diagram. For additional safety consider an edge strip with an integrated photoluminescent strip that glows in the dark and provides contrast between nosing and riser.

#### **Handrails - Continuous Rail & Extensions**

There is no continuous handrail on the inside switchbacks <u>or</u> there are no top and bottom handrail extensions on stairs except at the Bakalar Gallery. The lack of top extension is ADA 2010 standard noncompliant.

[See Appendix A -2010 ADA Standards 505.3 Continuity, 505.10.2 & 505.10.3 Handrail Ext)

# RECOMMENDATION TO IMPROVE SAFETY AND USER EXPERIENCE

Modify existing handrails to be continuous. Re-install handrail with extensions.

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE Stair - Obstructions

Lockers and other obstructions at the landing of stairs should be removed so as not to obstruct access to the stairs.

## **ISSUE E**

#### **OPERATIONAL**

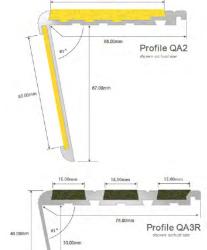
Maintain clearances around stair landings.

# SMALL MAINT. PROJECT

Apply required modifications to stairs to comply with 2010

ADA requirements.

\$600/stair run



# **F** Toilet Rooms



**LOCATION | 205** 



**LOCATION | 205** 



**LOCATION | 103** 

There are no fully ADA accessible toilet rooms in South Building.

#### **Signs- ADA Facilities and Amenities**

The toilet rooms on all floors do not meet ADA Standards for accessibility additionally they do not have signs with directions to the nearest ADA compliant toilet rooms.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Provide ADA compliant signs with directions to the nearest ADA compliant toilet room that are in Kennedy building (note that these toilet rooms require minor modifications to be fully compliant). Ensure that these signs are mounted at the correct height and location.

The current staff toilet room on the first floor is not on an accessible route. There are toilet rooms at the Crackertorium that could be used but require major renovations to provide the required clearances and dimensions. Likewise the toilet rooms on the second floor do not have the required door clearances, walls would be required to be moved as well as modifications to faucets, lavatories, plumbing pipes, dispensers, toilet flush controls, grab bars, mirrors, urinals, compartment hardware, door widths, door opening forces and flooring to bring meet ADA compliance. The sum of these modifications would be greater than the cost of creating a new single-user toilet room on each floor. Additionally in both men's and women's toilet rooms if two of the existing toilet stalls were combined to produce one accessible one the overall toilet count for the building would be decreased.

[See Appendix A -2010 ADA Standards 604 Water Closets and Toilet compartments



**LOCATION | 205** 



**LOCATION | 205** 



**LOCATION | 205** 

# **Building Issues continued**

# H-SOUTH BUILDING - All floors - F - Toilet Rooms



**LOCATION | 205** 



**LOCATION | 205** 



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**LOCATION | 205** 

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As there are no elevators and toilet rooms throughout the building would require extensive modifications, consider providing at least one single-user accessible toilet room for each floor.

\$10,000-14,000 / Accessible single-user toilet room/floor.
Dependent to access to plumbing lines.

# ISSUE A1 SMALL MAINT. PROJECT

Provide ADA compliant signs.

\$150/Sign

# INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room even if it is in another building.

# **G** Sinks



LOCATION | 2



LOCATION | 3

There are utility sinks on the second and third floors that are not janitorial but are required for cleaning equipment such as brushes, and related materials which makes their use a part of the educational experience. These sinks do not meet 1991 or 2010 ADA standards for height, clearance or knee space.

# **Sinks - Dimensions**

The top of the sink is greater than 34" AFF.

The clear space around the sink is not 30" by 48" for a front approach.

The underside of the sink doesn't allow for knee space.

The sink is very deep and out of reach range.

[See Appendix A -2010 ADA Standards 212, 606 Sinks, 309.4 Operable Parts]

## RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Replace at least one sink with a sink that meets 2010 ADA Standards in each of the rooms that have these sinks, or at this type of sink provide enough space around the sink for a side approach, add an adjacent work counter with room for knee space, add a flexible hose attachment for additional flexibility.

# **H\_Drinking Fountains**



LOCATION | 111



**LOCATION | 210** 



LOCATION | 3

# **Building Issues continued**

# H-SOUTH BUILDING - All floors - G - Sinks & H - Drinking Fountains

# The drinking fountains on all floors in South-Building have similar issues.

# **ADA Facilities and Amenities Signs**

The drinking fountains on all floors are not ADA compliant and do not have signs with directions to the nearest ADA compliant drinking fountains.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

SMALL MAINTENANCE: Provide ADA compliant signs with directions to the nearest ADA compliant drinking fountain (which are in Kennedy Building). Ensure that these signs are ADA compliant and are mounted at the correct height and location.

# **Drinking Fountain - Spout heights**

The drinking fountain does not allow for use by all especially for those people who are tall or find it difficult to bend.

[See Appendix A -2010 ADA Standards 211 & 602 Drinking Fountains

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: Replace drinking fountain with a High-Low fountain or install a second fountain with a spout at a height that will allow for a person that has difficulty bending,

<u>or</u>

SMALL MAINTENANCE: install a paper cup dispenser ensuring that level of paper cups are maintained and that the dispenser does not protrude from the wall more than 4".

#### **Drinking Fountain - Protruding Object**

The drinking fountain protrudes into the accessible route, is undetectable by cane and could cause injury.

[See Appendix A -2010 ADA Standards 307 Protruding Objects]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Provide wing walls outside the required clearance space either side of the drinking fountain to ensure that it is cane detectable.

#### ISSUE G

# SMALL MAINT. PROJECT

Install new or modify sink on 2nd and 3rd floor.

\$1,000 / new ADA sink <u>or</u> \$150 / modify sink

#### ISSUE H

# SMALL MAINT. PROJECT

Replace or make suggested modifications to drinking fountain.

Add another drinking fountain

\$4800/ fountain/ plumbing

or

Replace drinking fountain with a new High-Low drinking fountain

\$4800/ High-Low

<u>or</u>

Provide cup dispenser with ongoing fillup of paper cups

\$50 plus cups

# **Building Issues continued**

# H-SOUTH BUILDING - All floors - J - Lockers & Furniture

# **J Furniture & Lockers**



**LOCATION | 106** 



**LOCATION | 301** 



**LOCATION | 203** 

## Furniture - Dimensions and Reach ranges

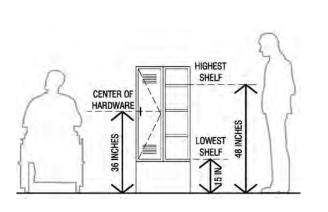
Furniture, equipment and operable parts do not meet ADA standards for knee clearance dimensions, and/or reach ranges.

[See Appendix A -2010 ADA Standards 308.1 General Reach Ranges and 309 Operable Controls, 904.4.1]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: As furniture and equipment is upgraded and replaced, make sure that 5% of all items but not less than one item in each room should allow an individual with disabilities to use it. Make sure that work surfaces and sinks are at 34" AFF, with knee spaces at least 27" AFF, 30" wide and 19" deep, and make sure that controls are located within accessible reach range of between 15" AFF and 48" AFF. To support programs for all, provide adjustable furniture such as a few low tables or carts with locking casters that would supplement the countertop areas and provide additional space for equipment for multiple programs.

At each locker area replace or modify 5% or no fewer than one locker at each of the locker areas on each of the floors two and three to meet ADA accessibility standards for reach range and operable parts. Modifications include lowering shelves to within reach ranges ie. the lowest surface at 15 AFF and the highest shelf or coat hook no more than 48 inches AFF. and providing locks that don't require tight grasping, pinching or twisting of the wrist. If modifications cannot be made replace locker with an ADA compliant version. CAPITAL IMPROVEMENT: Purchase adjustable furniture to add flexibility and functionality to rooms.





LOCATION | 309



**LOCATION | 210** 

# ISSUE J

#### **OPERATIONAL**

Modify existing lockers and furniture

#### <u>or</u>

## **CAPITAL IMPROV.**

Provide new ADA compliant furniture, equipment & lockers.

\$ dependent on requirements

# **K\_Ramps & Handrails**



Ramps and Handrails

slope and handrail requirements.

Ramps connecting to Kennedy on the second and

third floors meet 2010 ADA accessibility standards for

**LOCATION | 202** 



LOCATION | 300



LOCATION | 300

# **L\_Elevators**

#### **Elevators**

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE:

CAPITAL IMPROVEMENT: Elevators are not required but would improve accessibility to the 2nd and 3rd floors. Consider purchasing and installing a passenger elevator that will provide access to the public galleries and all other floors and that can serve as a code-compliant egress elevator. In a renovation or improvement plan the installation of elevators should be considered a priority. This elevator could also be installed at an adjacent location such as the South Crackertorium.

Interim recommendation: Until renovations are complete, design and install ADA compliant signs to direct users to the nearest accessible elevator, and from the elevator to all program areas within South Building.

# **M** Areas of Rescue Assistance

# Areas of Rescue Assistance RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE:

CAPITAL IMPROVEMENT

If this building remains unsprinklered, areas of refuge (fire protected areas where a person with mobility difficulties can call emergency services and wait to be rescued) must be allocated at each floor in enclosed fire rated stairwells.

Interim recommendation: Until renovations are complete, train staff on emergency evacuation as part of an emergency action plan for people unable to use egress stairs.

# **Building Issues continued**

# H-SOUTH BUILDING - All floors - K - Ramps & Handrails L- Elevators & M - Areas of Rescue Assistance

#### **ISSUE L**

CAPITAL IMPROV. Dependent on renovations.

New elevator \$20,000-\$40,000/ floor

#### **ISSUE M**

CAPITAL IMPROV.

Dependent on installation of sprinklers

**Evacuation Chair** \$1,000-\$2,000. PRI-ORITIZE FOR STAIRS ON ACCESSIBLE ROUTE.

# I - Tower Building

# **CONTENTS**

**KEY PLAN** 

Longwood Avenue

Н

Huntington Avenue

Ward Street

E

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Five-Year ADA

Compliance Plan 06

**Building Issues** 10 Basement N/A 110 Lower Level 1st Floor |18 Upper Level |25

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12th Floor

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13th Floor

|112

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ADA & MAAB References

**APPENDIX A** 

**March 2011** 



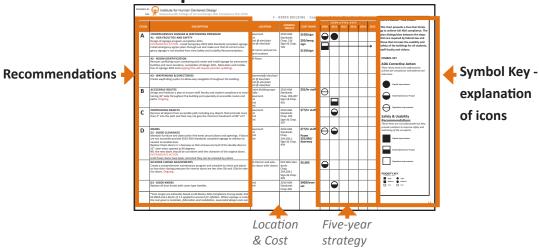
# **How to Use This Report**

# **General Comments**

This document is designed with a hierarchical structure to provide flexibility and utility for the different stakeholders that need access to this information. The report has been divided into five different sections:

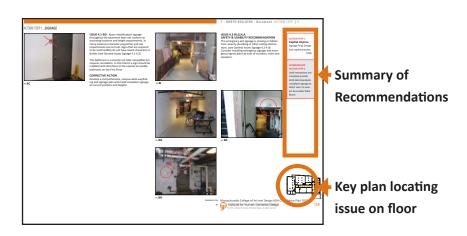
- 1] Building Summary
- 2] Five-year ADA Compliance Plan
- 3] Summary Plans
- 4] Building Issues
- 5] ADA & MAAB References

# LAYOUT 2 | Five-Year ADA Compliance Plan



This is a five-year compliance plan showing the Key Recommendations and their financial implications. This plan separates the ADA Recommendations to Improve Compliance and the Safety and User Experience Recommendations

# **LAYOUT 4** | Building Issues



This is a catalog of building issues and corresponding recommendations, organized by location. It includes citations and references to the 2010 ADA Standards & MAAB.

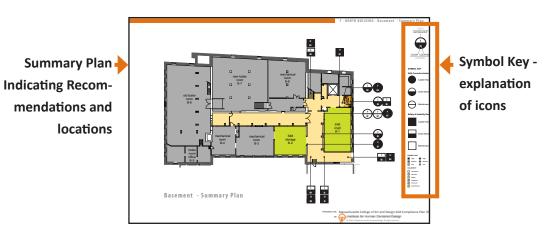
# **LAYOUT 1** | Building Summary



This is an overview narrative summarizing the major problem accessibility issues and key recommendations in Tower Building.

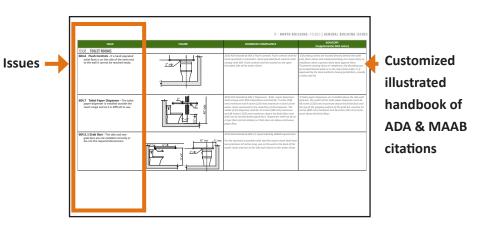
Key Recommendations have been divided into: Operational Improvements, Small Maintenance Projects and Capital Improvements reflecting the differences in expected budget, time frames and level of complexity.

# **LAYOUT 3 | Summary Plans**



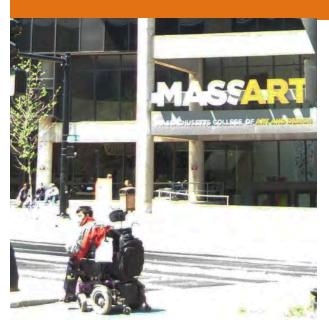
The summary plans locate the recommendations and photograph locations at each floor and the site plan.

# **LAYOUT 5 | ADA & MAAB Reference**



This chart presents ADA and MAAB citations customized for this particular building. It can be used as an ADA reference handbook. The separate issues are illustrated, described and explained.

# **Building Summary**



# **BUILDING PROGRAM AREAS**

#### Lower Level

Events Planning & Theater Management Public Art

#### 1st Floor

1 Accessible Entrances\* Tower Auditorium\*

# **Upper Level**

Toilets Security Desk

# 2nd Floor

Graduate Programs
Professional & Continuing
Education
Tower Cafe
Tower Gallery
Youth Programs
Art New England Workshops

# **3rd Floor**

Technology Women's Toilet Room Men's Toilet Room

#### 4th Floor

Facilities Graduate Center Purchasing Women's Toilet Room Men's Toilet Room

# 5th Floor

Learning Center Liberal Arts Women's Toilet Room Men's Toilet Room

#### 6th Floor

Fashion Design
Graphic Design
Illustration
Lecture Theater
Women's Toilet Room
Men's Toilet Room

# 7th Floor

Technology

#### 8th Floor

Human Resources
Registrar
Student Financial Assistance
Technology
9th Floor
Graphic Design
Illustration

## 10th Floor

Elevator Lobby Industrial Design

## 11th Floor

Foundation Conference Room Institutional Advancement Institutional Research Marketing & Comm. Massart Foundation President's Gallery\* President's Office Special Events Trustees Room

#### 12th Floor

Library Library Conference Room\* Women's Toilet

#### 13th Floor

Library Urban Arts Institute Men's Toilet

# **I-TOWER BUILDING**

#### BUILDING DESCRIPTION

The Tower Building, built in 1977, is a 13-story building located at the North East portion of the Campus bounded by Evans Street and Huntington Avenue. It is the most prominent building on the MassArt Campus with the greatest visibility and it acts as an iconic landmark.

There are three ground floor entrances and two lower level entrances to the Tower.

The Tower is largely disconnected from the rest of the campus, the only interior connections being to the East/ Gym Buildings on the second and third floors, and the route on the second floor that also connects to the North Building past the East/Gym Building

The lower portion of the Tower houses the Tower Auditorium that is open to the public for performances and is also rented by outside users.

There is a vertical spine of eight elevators but the navigation along the perimeter corridors leading to the elevator lobby is difficult and involves a convoluted and disorienting arrangement of stairs, angular floor plates, double height volumes, and ramps that don't meet ADA standards. Elevators act as the main vertical circulation through the building. There are also three stair towers but from an observational survey they are infrequently used. This vertical stacking arrangement tends to discourage connections between departments and within disciplines.

The upper floors house the design and architecture programs, main administrative offices, President's offices, conference rooms, libraries, facilities and outreach programs. There is a small take out cafe on the second floor.

There are men's and women's toilet rooms on all floors except for the 13th floor library that has only a men's Toilet Room and there are no toilet rooms on the first floor.

#### **KEY BUILDING ISSUES**

Typical for a building of this age, Tower Building has issues concerning program accessibility including inadequate signage and wayfinding, lack of continuous accessible routes to other buildings, and stairs and handrails that don't meet ADA standards. In addition, Tower Building has the following significant barriers to accessibility:

- There is one accessible entrance to the Auditorium and four other inaccessible entrances on Huntington Avenue and around the corner on Evans Way. Though, thought of as accessible, the Evans Way entrance consists of two ramps that have significant slopes that are barriers and will require capital expenditure to resolve.
- The only interior accessible connections to the third floor of East and second floor of North Buildings are from the second floor of the Tower. But it requires navigating to the elevator bank to make these connections. This route exemplifies the challenges of the existing conditions for navigation and legibility at Tower. This route is unknown to the new visitor and there is no directional signage showing the way.
- In the auditorium accessible seating is reached via the Evans Way ramp (currently not accessible due to a slope that exceeds 11%) and entrance. Due to security concerns, the automatic opener is turned off and the door is locked. Once in the Auditorium, the accessible seating area is too small and stage access from those seats is provided by a non-accessible temporary ramp (too narrow, non-accessible hand rails and unstable when a power wheelchair is on it). Stage and dressing rooms are also accessed from a narrow steep non-accessible wooden ramp near the elevators. The dressing rooms and showers are very constricted and not accessible.
- Auditorium Accessible Routes to Stage: The current temporary ramp is too narrow and in the context of potentially reconciling interior and exterior levels, this will require renovation and reconfiguration. If there is a significant renovation, a reconfigured Auditorium would need to comply with the 2010 ADA Standards which are very specific relative to stages.

- Additional and Expanded Accessible Seating: When
  the auditorium is renovated, fixed seating for over
  300 in an assembly area will trigger the requirement to have six wheelchair accessible spaces with
  companion seating provided. While some effort has
  been made to create accessible seating, there are
  not six and they are not accessible because the area
  is too small. Even without a significant renovation,
  we recommend that an effort should be made to
  locate additional accessible seating that is compliant in size and in terms of independent access and
  egress.
- toilet rooms: None of the existing toilet rooms within Tower are fully accessible and many require significant demolition and re-plumbing to establish accessible toilet room on each floor. Detailed modifications are iterated in Step F with the main priority being to fix the problems on the upper level floors. Due to dimensional restrictions the toilet rooms throughout the building would require major modifications to become accessible. Addressing the need for accessible toilets in most of the building is best considered in the context of a larger renovation project in which it would make sense to construct new Single-User toilet rooms in many cases especially on both floors of the library.
- Accessible toilet rooms associated with the Auditorium should be given priority since it is open to the public. It is recommended though not required that these toilet rooms be adjacent to the Auditorium. In the existing configuration, the nearest toilet rooms are on the Upper Level accessed via an elevator. They are not accessible because the toilet room entrances are too narrow. Major modifications to dressing rooms at the back of the Auditorium would be necessary for them to become accessible. In the interim if dressing rooms are required a space will need to be identified for use as an accessible dressing room. The space should be located adjacent to accessible toilet rooms.
- Sixth Floor Lecture Room: Accessibility would be enhanced in the sixth floor lecture room and efficiency would be improved for everyone with the addition of a 36" min.wide automatic door. There are

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<sup>\*</sup>Open to the Public

currently no accessible seating areas. We suggest providing accessible clear spaces to accommodate five wheelchair users and companion seats.

**NOTE:** All of the issues above can be addressed if the proposed pre-schematic strategy or some variation of it is pursued.

In order to facilitate the organization of key building recommendations in the following section, **Key Building Issues** have been grouped under the following headings:

A-Signage & Wayfinding
B-Accessible Routes
C-Protruding Objects
D-Doors
E-Stairs and Handrails
F-Toilet Rooms
G-Sinks
H-Drinking Fountains
I-Assitive Listening Devices
J-Lockers, Furniture and Equipment

K-Ramps

L-Elevators

#### **KEY RECOMMENDATIONS**

M-Areas of Rescue Assistance

The following key recommendations should be implemented to improve program accessibility, safety, and user experience. Recommendations listed under the categories of Operational Improvements and Small Maintenance Projects can and should be implemented independent of the planned Design Center Renovation. Recommendations for Capital Improvements Projects that may duplicate work that could be expected to be accomplished through this renovation are indicated as such and are followed by interim recommendations intended to help the college achieve the greatest level of accessibility even while awaiting the major renovation.

Additional technical data to support the implementation of all recommendations may be found in Building Issues and Appendix A-ADA & MAAB References.

**OPERATIONAL IMPROVEMENTS** - Behavioral or policy changes that can be enacted at minimal cost, could be completed within 90 days, and will require ongoing maintenance and supervision.

**Improve public access:** Develop and implement policies and procedures so that people with disabilities are accommodated, including but not limited to policies and procedures concerning public notifications, ticketing, Assistive Listening Devices, (ALD) and emergency egress plans.

Increase awareness of available accessible facilities and amenities such as toilet rooms, TTY, ALDs, and drinking fountains by including them on signs, directories, publications and websites.

Maintain accessible routes and paths of travel: Develop and implement a plan to ensure staff, faculty, and student compliance in maintaining a 36" min. wide aisle throughout the building and especially at accessible routes, amenities, and circulation paths.

Maintain accessible door clearances: Develop and implement a plan to ensure staff, faculty and student compliance in maintaining furniture- and obstruction-free areas around doors and openings. If doors are required to be held open the door stop must not become a tripping hazard.

**SMALL MAINTENANCE PROJECTS** - Projects that will require planning, may involve outside contractors, may be expected to be absorbed by an annual maintenance budget, and could take up to a year to be completed.

Remove protruding object hazards: Along accessible routes, relocate, recess, or provide protective barriers for objects that protrude more than 4" into the path, are higher than 27" AFF, and that may not give the minimum headroom of 80" AFF. This includes but is not limited to: shelving, drinking fountains, and emergency fire equipment. Attention should also be paid to under-stair areas especially in the library.

Maintain accessible doorways: Develop and implement a comprehensive maintenance program and schedule to check and adjust doors so that the necessary door opening force for interior doors is 5lbs. max. and 15 lbs. max. for exterior doors.

Replace doors along the accessible route to have at least one leaf with 32" min. clear width when opened at an angle of 90 degrees. In the case of doubledoors, they may have to become asymmetrical with only one of the doors having the full 32"min. clear

width, or, the doors could be secured open during hours of building operation. If doors are kept open make sure that the door props do not protrude into the clear width or become tripping hazards.

**Replace door knob hardware:** For doors along accessible routes replace existing door knobs with lever sets

Modify stairs & handrails: If there is no egress via an elevator, for stairs that are part of an egress route install new handrails that are 34-36". above the nosing, with a circular cross section of 1 1/2" diameter, and 12" rail extensions at the top and bottom of the stair on both sides.

If a major renovation is undertaken and MAAB thresholds are passed (see Executive Summary, nosings on stairs will be required to be modified so that they do not have more than a 1/2" overhang. Contrasting colors for treads and risers are also recommended.

Provide accessible drinking fountains: To benefit people of all statures and abilities replace the existing drinking fountains on the accessible route with a High-Low type, or add an additional drinking fountain with a spout between 38" and 43" AFF or add a cup dispenser making sure that the dispenser doesn't stick out more than 4" from the wall and is mounted such that the cups are dispensed at a height of 48" and are refilled.

Provide accessible furniture, fixtures, and equipment: As furniture and equipment is upgraded and replaced, make sure that 5% of all items but not less than one of each type of item should allow an individual with disabilities to use it. Make sure that work surfaces and sinks are at 34" AFF, with knee spaces at least 27" AFF, 30" wide and 19" deep, and make sure that controls are located within accessible reach ranges. To support programs with children, provide adjustable casework and a few low tables or carts with locking casters that would supplement the countertop areas and provide additional space for equipment for multiple programs.

**Ramps & Handrails:** Correct ramp slopes at and add extensions to rails.

# I-TOWER BUILDING | Building Summary continued

**CAPITAL IMPROVEMENTS PROJECTS** - Projects that will require significant planning, will involve outside contractors, will require a substantial capital outlay, and may take 1-5 years to complete.

As part of a comprehensive campus-wide way-finding program create a signage system: Design and install a signage system that includes ADA Facilities and Safety Signs; Room Designations and Directional and Informational Signs; and Wayfinding Signage and Directories. Design all information to be accessible and predictable across physical, print, and digital environments in order to ensure legibility and to support branding strategies. Signs shall meet 2010 ADA standards for height and location and use the International Symbol of Accessibility. Signs indicating accessible entrances shall be placed to avoid backtracking.

Directories at each floor level should indicate the location of all accessible amenities.

ADA Facilities and Safety Signs should include:

2010 ADA standard compliant signs with directions to the nearest accessible amenity for all non-accessible amenities such as toilet rooms, telephones, drinking fountains, and exits that are on an accessible route.

2010 ADA standard compliant signs for exit signs at doors, exit passageways, exit discharge points, and exit stairways.

Permanent emergency egress plans at elevators.

A 2010 ADA compliant sign with the International Symbol of Accessibility at the accessible entrance on Huntington Avenue.

Major work in Sixth Floor Lecture Room- In the Sixth floor Lecture Room provide a 36" min. wide automatic door. We recommend that at least one accessible clear space is provided to accommodate a wheelchair user and a companion within the main seating area but with access to the aisle. Consistent with the overall intent of the ADA, individuals who use wheelchairs must be provided equal access so that their experience is substantially equivalent to that of other students. Thus, while individuals who use wheelchairs need not be provided with the best seats, neither may they be relegated to the worst.

**NOTE**: This survey was carried out during daylight hours over the summer vacation period, as a result classes, performances, exhibitions and events were not in session. Actual use of space, quality of acoustics, and lighting conditions at night in all spaces were unable to be verified. Floor slipperiness in wet weather conditions and use of temporary mats was also not observed. These are areas worth further study.

Massachusetts College of Art and Design ADA Compliance Plan 2011

Institute for Human Centered Design

When these alterations are made also reduce the height of the room controls to 48" AFF.

The following major work on the Auditorium is required to be undertaken only in the context of <u>a major renovation</u> - Accessible Routes to Stages: Section 206.2.6 of the 2010 Standards requires the accessible route to directly connect the seating area and the accessible seating, stage and all areas of the stage, where a circulation path directly connects the seating area and the stage. The 2010 ADA standards also require an accessible route to connect the stage and ancillary areas, such as dressing rooms used by performers. The 2010 standards do not require an additional accessible route to be provided to the stage. Rather, the changes specify where the accessible route to the stage, which is required by the 1991 Standards must be located. The current temporary ramp is too narrow. Reconcillition of interior and exterior levels is advised this will require major renovation and reconfiguration.

# **Additional and Expanded Accessible Seating:**

Fixed seating for over 300 in an assembly area triggers the requirement that six wheelchair accessible spaces with companion seating be provided. These seats need to be dispersed as above (see Lecture Theater). The current seating does not allow for a wheelchair to be in place and for passing behind.

**Provide Accessible Toilet Rooms:** Because existing conditions will make the renovations of all existing toilet rooms technically infeasible, MassArt should instead:

Abandon the existing toilet rooms on all floors and create one new accessible, single-user toilet room along an accessible route for each floor.

Create at least one and preferably two new ADA accessible, single-user, toilet room along an accessible route on the first floor adjacent to the Auditorium.

**Interim recommendation:** Until these recommended renovations are complete, design and install ADA compliant signs to direct users to the nearest accessible Toilet Room even if it is in another building.

Assistive Listening Devices (ALD): Develop policies and procedures so that Assistive Listening Devices are readily available on request at all perfor-

mances, lectures and screenings at the Auditorium, the sixth floor theater and on school website. Special attention should be paid to diseminating information for public events. Ensure that there are notices that indicate that ALDs are readily available at the Auditorium and theater. An alternative to posting notices in the Auditorium would be to post notices at a ticketing location. In the Auditorium 20 receivers are required 5 of which need to be Hearing Aid compatible. In the sixth floor Lecture Theater there are required to be two ALDs both of which are required to be hearing aid compatible.

NOTE: All of the issues previously described can be addressed if the proposed pre-schematic strategy described in the Executive or some variation of it is pursued.

		า		NOTES ABOUT THIS CHART This chart presents a Five-Year Action Plan to improve compliance with the ADA. The plan distinguishes between				
KEY BLD. ISSUES	KEY RECOMMENDATIONS	LOCATION	GENERAL ISSUES CITATION	COST RANGE*	2013 2	N DATE 2014 2015	2016	recommendations to improve ADA compliance, and recommendations to improve safety & user experience.
A	As part of a comprehensive campus-wide wayfinding program - create and install the following signs:  A1 - ADA Facilities & Safety - Create and install signs for accessible facilities & safety  SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Provide a 2010 ADA compliant sign with the International Symbol of Accessibility at the accessible entrance on Huntington Avenue.  For amenities that are on an accessible route and are not accessible, provide signs with directions to the nearest ADA compliant amenity for toilet rooms, telephones, drinking fountains, entrances, exits and egress routes.  Make sure that these signs meet 2010 ADA standards for height and location, and that they use the International Symbol of Accessibility. Signs indicating accessible entrances should be placed to avoid backtracking and should not be blocked from view.  Ensure that all ADA accessible amenities are noted on any Directories at each floor level and on school web sites.  SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Provide 2010 ADA standard compliant signs for exit signs at doors, exit passageways, exit discharge points, and exit stairways. Consider installing permanent emergency egress plans throughout the building at ends of corridors, and at stairs. Also, verify that all current emergency signs are placed correctly and are not blocked from view.  CAPITAL IMPROVEMENT: This signage should be installed as soon as possible but should be coordinated with the design for the campus-wide wayfinding program. Ongoing (this will)	All floors	2010 ADA Standards Chap. 216 Signs & Chap. 703.1,703.2, &703.5	\$50/temp sign \$150/sign includes in- stallation but not design fees				SYMBOL KEY  Recommendations to Improve ADA Compliance  Operational Improvement  Small Maintenance Project  Capital Improvement  Recommendations to Improve Safety & User Experience
	A2 - Room Designation, Directional & Informational  SMALL MAINTENANCE/CAPITAL IMPROVEMENT: Create and install signs for all permanent facilities and room locations, directional signage, and Informational signage. Ongoing (this will require periodic updating).  A3 - Wayfinding & Directories  CAPITAL IMPROVEMENT: To improve safety and user experience consider creating directories that increase the ability to navigate through the building. The directories should be designed so that they have characters and contrast levels that allow them to be easily read by a person with low vision in and at low light levels they should also be mounted so that the top most characters can be read while sitting.	All floors  All elevators and stairs	2010 ADA Standards Chap. 216 Signs & 703	\$150/sign includes in- stallation but not design fees \$1,500/direc- tory includes installation but not de- sign fees				Operational Improvement  Small Maintenance Project  Capital Improvement
	Ongoing (this will require periodic updating).  *Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 a for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs a	by unforseen existing cond						

KEY BLD. ISSUES	KEY RECOMMENDATIONS	LOCATION	GENERAL ISSUES CITATION	COST RANGE*	2011	2012	2013	2014 20	15 2016	NOTES ABOUT THIS CHART This chart presents a Five-Year Action Plan to improve compliance with the
В	Accessible Routes - Maintain accessible routes and paths of travel OPERATIONAL: Develop and implement a plan to ensure staff, faculty, and student compliance in maintaining a 36" min. wide aisle throughout the building and especially at accessible routes, amenities, and circulation paths. Ongoing.	All floors	2010 ADA Standards Chap. 402	\$25/hr staff	$\Theta$					ADA. The plan distinguishes between recommendations to improve ADA compliance, and recommendations to improve safety & user experience.
С	Protruding objects - Remove protruding object hazards:  OPERATIONAL/SMALL MAINTENANCE: Along accessible routes, relocate, recess, or provide protective barriers for objects that protrude more than 4" into the path, are higher than 27" AFF, and that may not give the minimum headroom of 80" AFF. This includes but is not limited to: shelving, drinking fountains, and emergency fire equipment. Attention should also be paid to under-stair areas. Prioritize for the most hazardous objects. Ongoing.	All floors	2010 ADA Standards Chap. 204 Protrud- ing Objects Chap. 307	\$25/hr staff \$2,200 under stair infill or barrier \$recess/alcove	$\Theta$	•				Recommendations to Improve ADA Compliance
D	Doors D1 - Door Clearance - Maintain accessible doorways OPERATIONAL: Develop and implement a plan to ensure staff, faculty and student compliance in maintaining furniture- and obstruction-free areas around doors and openings.  If exit doors are not accessible provide 2010 ADA Standards compliant signs to redirect to nearest accessible exit door.  SMALL MAINTENANCE: Provide doors and especially egress double doors in the accessible route that have at least one leaf with 32" min. clear width when opened at an angle of 90	All floors	2010 ADA Standards Chap. 307	Door and door hardware, widening frame, thresh- old, painting, materials & labor \$2,400	$\Theta$					Small Maintenance Project  Capital Improvement
	degrees. In the case of the double doors, they may have to become asymmetrical with only one of the doors having the full 32"min. clear width <u>or</u> secure doors open during office hours. If doors are kept open make sure that the door props do not protrude into the clear width or become tripping hazards.	All G	2010 404 51 4 4	A0-11						Recommendations to Improve Safety & User Experience
	<b>D2 - Door Opening Force - Maintain accessible doorways:</b> OPERATIONAL: Develop and implement a comprehensive maintenance program and schedule to check and adjust doors so that the necessary door opening force for interior doors is 5lbs. max. and 15lbs. max. for exterior doors. Ongoing.	All floors prioritize for doors in accessible routes, toilets and classrooms	2010 ADA Standards Chap. 309 Operable parts & Chap. 404 Doors, Doorways & Gates	\$25/hr staff	$\Theta$					Operational Improvement
	D3 - Door Hardware - Replace door knob hardware SMALL MAINTENANCE: For doors along accessible routes and at accessible toilet rooms and classrooms, replace existing door knobs with lever sets. Ongoing	All floors prioritize for doors in accessible routes, toilets and classrooms	2010 ADA Standards Chap. 309 Operable parts & Chap. 404 Doors, Doorways & Gates	\$400/lever set						Small Maintenance Project  Capital Improvement
E	Stairs & Handrails - Modify stairs & handrails  SMALL MAINTENANCE: For stairs that are part of an egress route install new handrails that are 34-36" min. above the nosing, with a circular cross section of 1 1/2" diameter, and 12" rail extensions at the top and bottom of the stair on both sides.  Modify nosings so that they do not have more than a 1/2" overhang. Consider using an integrated nosing and tread and contrasting colors for nosing and risers.	Stairs - all floors	2010 ADA Standards Chap 504,505	\$600/Stair run						
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 of for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs of	by unforseen existing con				D.40000	chc 044	es Collogo	.f Aut and D	Design ADA Compliance Plan 2011

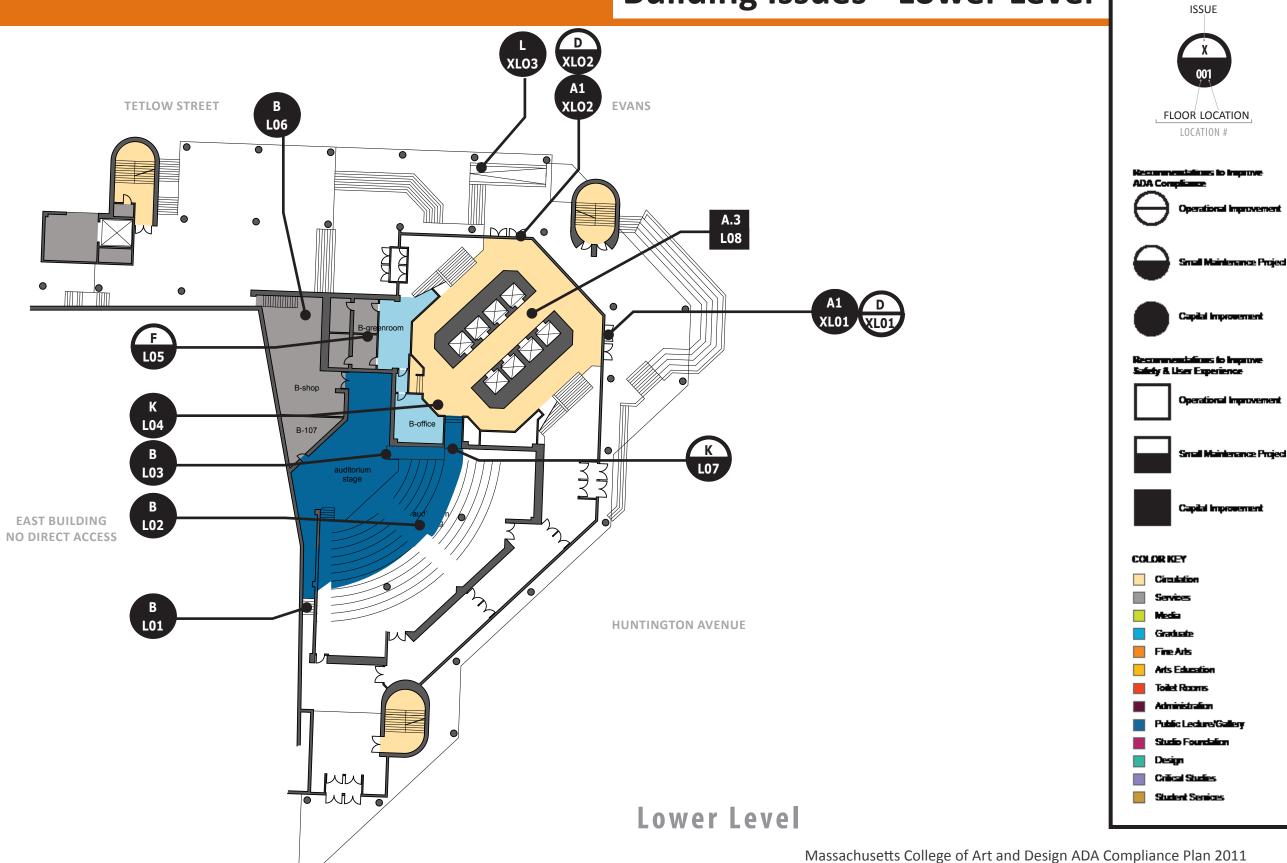
											NOTES ABOUT THIS CHART						
EY BLD. ISSUES	KEY RECOMMENDATIONS	LOCATION	GENERAL ISSUES CITATION	COST RANGE*	2011	2012	2013	2014	2015	2016	This chart presents a Five-Year Action Plan to improve compliance with the						
F	Toilet Rooms - Provide accessible toilet rooms or redirect to accessible Toilet Room CAPITAL IMPROVEMENT: Create at least one new accessible Single-User Toilet Room on each floor.	All floors	2010 ADA Standards Chap.213 & 603,604,605,606 MAAB 30.8, 30.7.3	\$10,000- 14,000/Toilet Room		-					ADA. The plan distinguishes between recommendations to improve ADA compliance, and recommendations to improve safety & user experience.						
	Interim recommendation Until renovations are complete provide 2010 ADA Standards compliant signs to direct users to nearest ADA Accessible Toilet Room even if it is in another building.			\$7,000- \$10,000/ Toilet Room two would							SYMBOL KEY  Recommendations to						
G	Sinks SMALL MAINTENANCE: Replace at least one sink with a sink that meets 2010 ADA Standards in each of the rooms that have these sinks, or at this type of sink provide enough space around the sink for a side approach, add an adjacent work counter with room for knee space, add a flexible hose attachment for additional flexibility.	9th floor									Operational Improvement						
Н	<b>Drinking Fountains</b> - <b>Replace or modify drinking fountains to be accessible</b> SMALL MAINTENANCE: To benefit eplace the existing drinking fountains on the accessible route with a High-Low type, <b>or</b> add an additional drinking fountain with a spout between 38" and 43" AFF <b>or</b> add a cup dispenser making sure that the dispenser doesn't stick out more than 4" from the wall and is mounted at a height no greater than 48" to where the cups are dispensed from. Make sure that cups are refilled frequently. Provide at least one accessible drinking fountain per floor.	All floors	2010 ADA Standards Chap-307,602, and CMR 248 Plumbing Code	\$2,500/ Drinking fountain							Small Maintenance Project  Capital Improvement						
Ι	Assistive listening devices & telephones  OPERATIONAL/SMALL MAINTENANCE: Purchase, provide, and maintain on-site assistive listening equipment. As part of an assistive listening device program provide signage, user instructions, information and a technology maintenance and upgrade program. If payphones are provided, at least one must be accessible. Ongoing.	Auditorium and 6th floor lecture room	2010 ADA Standards 704.706, 2010 ADA Standards, MAAB 37,40		$\Theta$						Recommendations to						
J	Lockers & Furniture - Provide furniture, fixtures, and equipment that are accessible  SMALL MAINTENANCE: Modify 5% or no fewer than 1 locker on each of the floors to meet		2010 ADA Standards 225,226	\$dependent on requirements		-					Improve Safety & User Experience						
	ADA standards reach ranges and operable parts. Modifications include lowering shelves to within reach ranges, and providing locks that don't require tight grasping, pinching or twisting of the wrist. If modifications cannot be made replace locker with an accessible version.  Ongoing.  CAPITAL IMPROVEMENT: Purchase adjustable furniture to add flexibility and functionality to rooms. Ongoing.  Purchase appliances and equipment that have controls and operable parts that comply with																
	ADA Standards 2010, 208 and 309. Ongoing.  Purchase of appliances and equipment that have controls and operable parts that comply with ADA Standards 2010 208 and 309. Ongoing.  *Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 of the control of the contro		n applied to account								Capital Improvement						
	for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs of	by unforseen existing con															

KEY BLD. ISSUES	KEY RECOMMENDATIONS	LOCATION	GENERAL ISSUES CITATION	COST RANGE*	2011	2012	2013	2014	2015	2016
K	Ramps & Handrails  Re-surface and re-grade slopes (as specified in the building issues section) to achieve even surface no steeper than 8.33% run incline and 2% cross slope.  Provide handrails or extensions to handrails or replace handrails where necessary, install handrail wherever running slope is more than 5%. Ramp should have 48"clear width.	N/A	2010 ADA Standards 205,308,309 MAAB	\$640/Ift						
	*Cost ranges are estimates based on RS Means ADA Compliance Pricing Guide-2nd Ed 2004 for inflation. Costs do not reflect major structural or renovation changes that may be caused is noted the cost given is for materials, fabrication, and installation. Associated design costs									

# **NOTES ABOUT THIS CHART** This chart presents a Five-Year Action Plan to improve compliance with the ADA. The plan distinguishes between recommendations to improve ADA compliance, and recommendations to improve safety & user experience. SYMBOL KEY **Recommendations to** Improve ADA Compliance Capital Improvement **Recommendations to** Improve Safety & **User Experience**

I-TOWER BUILDING

# **Building Issues - Lower Level**



# A1\_Signs - Facilities & Safety



**LOCATION | XL01** 



**LOCATION | XLO2** 

## **Signs - ADA Facilities and Amenities**

There is only one entrance that is accessible and there is no sign that identifies it as such.

The entrances in the pit on the Evans/Huntington side of the building are not accessible but the Evans entrance is incorrectly posted with the International Symbol of Accessibility.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: For entrances that are not accessible and are locked provide ADA compliant signs with directions to the nearest accessible entrance. Ensure that these signs are mounted at the correct height and location and use the International Symbol of Accessibility. Signs indicating accessible entrances should be placed to avoid backtracking.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

CAPITAL IMPROVEMENT: Once entrances have been modified to be accessible, as part of the campus -wide wayfinding program provide ADA compliant signs on the latch pull side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60" max. AFF, measured from the baseline of the highest tactile character.

> [See Appendix A -2010 ADA Standards 703 Signs-703.4.1]

CAPITAL IMPROVEMENT: Ensure that all accessible amenities are noted on the Directories on each floor level.

# **Signs - Exit Doors & Passageways**

CAPITAL IMPROVEMENT: Tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge points, and exit stairways.

> [See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

## **RECOMMENDATION TO IMPROVE SAFETY** & USER EXPERIENCE

Implement an overall inspection of fire safety signs making sure they are ADA and NFPA compliant, are lit if required and are in the correct locations according to bulding code.

See section 103.2.13.6 of the International Building Code(200 edition) or section 107.7 of the International Building Code (203 edition)

# A2 Signs - Designation, Directional & Informational



**LOCATION | XL01** 



**LOCATION | XLO2** 

# Signs - ADA Facilities and Amenities

**Building Issues continued** 

There is only one entrance that is accessible there is no sign that identifies it as such.

The entrances in the pit on the Evans/Huntington side of the building are not ADA accessible but the Evans entrance incorrectly posted with the International Symbol of Accessibility.

I-TOWER BUILDING-Lower Level- A1 -Signs

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: For entrances that are not accessible provide ADA compliant signs with directions to the nearest accessible entrance. Ensure that these signs are mounted at the correct height and location and use the International Symbol of Accessibility. Signs indicating ADA accessible entrances should be placed to avoid backtracking.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

CAPITAL IMPROVEMENT: Once entrances have been modified to be accessible, as part of the Campus -Wide Wayfinding Program provide ADA compliant signs on the latch pull side of the door mounted at 48" min AFFto the baseline of the tactile characters on signs and 60 inches maximum AFFor ground surface, measured from the baseline of the highest tactile character.

> [See Appendix A -2010 ADA Standards 703 Signs-703.4.1]

CAPITAL IMPROVEMENT: Ensure that all ADA accessible amenities are noted on the Directories on each floor level.

## Signs - Exit Doors & Passageways

CAPITAL IMPROVEMENT Tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge points, and exit stairways.

> [See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

# **RECOMMENDATION TO IMPROVE SAFETY** & USER EXPERIENCE

Implement an overall inspection of fire safety signs making sure they are ADA and NFPA compliant, are lit if required and are in the correct locations according to bulding code.

See section 103.2.13.6 of the International Building Code(200 edition) or section 107.7 of the International Building Code (203 edition)

#### **ISSUE A1**

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes ADA facilities & safety signs and that meet ADA standards

\$150-200/sign

# **INTERIM RECOMMENDATION**

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible Toilet Room and other accessible amenities.

\$150-200/sign

#### **ISSUE A2**

CAPITAL IMPROV. Design and implement a campus-wide wayfinding program that includes 2010 **ADA Standards** compliant designation, directional and informational signs.

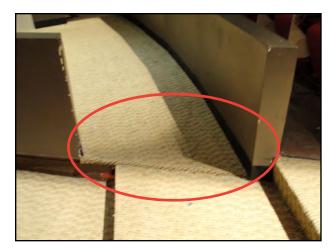
\$150-200/sign

Massachusetts College of Art and Design ADA Compliance Plan 2011 Institute for Human Centered Design

# **B** Accessible Route



**LOCATION | L01** 



**LOCATION | L02 & L07** 



**LOCATION | LO6a** 

#### **Stairs - Contrast**

The egress route out of the back of the theater is dimly lit and the stairs have no contrast between tread and riser which makes them difficult to see in the dark. **LOCATION L01** 

[See Appendix A -2010 ADA Standards 603 Toilet Rooms]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**Provide non-slip luminous strips or paint at edge of tread and nosing.

## Flooring

The carpet is loose on both sides of the edges of the wheelchair seating area.

The edges of the steps are difficult to see. **LO-CATION| LO2 & L07** 

[See Appendix A -2010 ADA Standards 302 Ground Floor surfaces]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE Repair carpeting and provide non-slip luminous strips at edges of stairs and at level changes.

# Floor-Tripping hazard

Wires and cords crossover accessible routes and are only precariously attached to the floor creating a tripping hazard. **LOCATION** | **LO6a** 

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Redirect wiring so that it follows along walls or furniture and does not cross the path of travel.



**LOCATION | LO6b** 



**LOCATION | LO6c** 



LOCATION | LO7

# **Building Issues continued**

# I-TOWER BUILDING-Lower Level- | B-Accessible Route

#### **Accessible Aisle Obstruction**

Aisles and pathways through rooms are obstructed by furniture and other items like CMU blocks that are used to hold doors open. Aisles and paths are not defined creating egress safety and tripping hazards in the accessible route. **LOCATION** | **LO6b, LO6c & LO6d** 

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear space through rooms, spaces and accessible routes at all times.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Consider boxing in the vent at **LOCATION LO7** Although the vent is below 27"AFF and is cane detectable it protrudes 5" into the accessible route. This is especially hazardous because of low light levels in the auditorium. Additionally, the vent has sharp edges that could make it hazardous for someone reaching for the adjacent handrail.

# ISSUE B

# **OPERATIONAL**

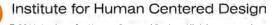
Implement plan to maintain 36" min. clear areas through accessible routes and paths.

\$25/hr Staff labor



LOCATION | LO6d

Massachusetts College of Art and Design ADA Compliance Plan 2011



# D2\_Door Opening Forces



**LOCATION | XL01** 



**LOCATION | XLO2** 

## **Door - Opening Forces**

The Huntington Avenue 'Pit' entrance doors have an opening force of 20 lbs. which is too heavy for easy opening it. **LOCATION | XL01** 

The Evans Way entrance doors have an opening force of 20 lbs. which is too heavy for easy opening it. **LOCATION | XU02** 

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** OPERATIONAL: Adjust all exterior doors so that they have an opening pressure that doesn't exceed 15 lbs.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Assisted and/or door openers could be installed to help visitors enter and exit the building especially during peak traffic periods such as the during performances. The automatic doors of the Evans Way entrance does not work and causes confusion for visitors.



LOCATION | LO6d



**LOCATION | LO6c** 

# **Building Issues continued**

# I-TOWER BUILDING-Lower Level- | D2 -Door Opening forces

#### **Door Hardware**

The doorknobs require tight grasping, pinching or twisting of the wrist to operate. This could cause delay and impede exiting in an emergency.

The latch mechanism is taped. It is not acceptable to tape the latch mechanism as the tape may be inadvertently removed or may peel off. **LOCATION | LO6d** 

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Replace doorknob with lever type hardware that does not require tight grasping, pinching or twisting of the wrist or remove door as long as this does not create an infringement of the fire and safety code.

# ISSUE D2

# **OPERATIONAL**

Implement plan to maintain to achieve correct opening forces and closing speeds. PRIORITIZE FOR DOORS ON ACCESSIBLE ROUTE.

\$25/hr Staff labor

# **F** Toilet Rooms



LOCATION | LO5a



**LOCATION | LO5b** 



LOCATION | LO5c

#### **ADA Facilities and Amenities**

The men's and women's toilet and showers rooms are not ADA accessible. **LOCATION** | **L13** 

RECOMMENDATION TO IMPROVE ADA COMPLIANCE Major renovations would be required to modify these toilet rooms and showers to become ADA accessible. <u>Alternately</u> it may be more cost effective to allocate an adjacent space to provide accessible facilities.

While these toilet rooms are not accessible, provide ADA compliant signs with directions to the nearest ADA accessible toilet rooms. Ensure that the signs are mounted at the correct height and location.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

# Men's and Women's Toilet Room ADA Signs

CAPITAL IMPROVEMENT: The designation signs do not meet ADA standards for size, or contrast, the icon of International Accessibility has been or location. **LOCATION | L13a** 

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Provide ADA compliant signs.

#### **Door Closers**

The door has an opening force of over 5 lbs. This makes it difficult to open and it closes too fast to be able to pass through safely.

[See Appendix A -2010 ADA Standards 603 Doors]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**OPERATIONAL Adjust door closer to max. 5lbs.
opening force.



LOCATION | LO5d



**LOCATION | L05e** 



**LOCATION | LO5f** 

# **Building Issues continued**

# I-TOWER BUILDING-Lower Level- | F-Toilet Rooms

# Lavatory (sinks)

The lavatory(sink) pipes are not wrapped and could cause injury. **LOCATION | L05c** 

[See Appendix A -2010 ADA Standards 603 Toilet Rooms]

The bottom of the counter for the lavatories is 22" AFF so that kneespace below the sinks is not sufficient for a wheelchair user.

[See Appendix A -2010 ADA Standards 603 Toilet Rooms]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** SMALL MAINTENANCE: Wrap lavatory (sink) pipes.

SMALL MAINTENANCE: Raise counter to 34" AFF from 31" AFF to enable a 27" AFF kneespace also remove 2" of the counter' skirt' to provide a clear kneespace below 27". This will require some plumbing adjustments.

#### Mirror

The bottom of the reflective surface of the mirror is above 44" AFF so a person of short stature or a seated person cannot use it.

[See Appendix A -2010 ADA Standards 603.3 Mirrors]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Move the mirror so that

the bottom of the reflective surface is 40" AFF or provide full length mirror in the lavatory (sink) area in the Toilet Room.

# **Accessible Stalls**

There are no accessible stalls in either the men's or the women's toilet rooms

[See Appendix A -2010 ADA Standards 609 Grab Bars]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

CAPITAL IMPROVEMENT: Re-configure toilet and shower rooms to provide at least one accessible stall in each toilet/shower room.

# **ISSUE F**

#### **CAPITAL IMPROV.**

Toilet rooms would require extensive modifications, it may be more economical to consider creating at least at least one single-user accessible toilet room for this floor.

\$10,000-14,000 / Accessible single-user toilet room/floor.
Dependent to access to plumbing lines.

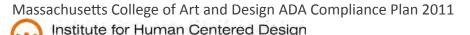
# **ISSUE A1**

# SMALL MAINT. PROJECT

Provide ADA compliant signs.

# INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room even if it is in another building.



# **F\_Toilet Rooms**



LOCATION | L05c



LOCATION | L05d

# **Maneuvering space at Lavatories**

The maneuvering space around the lavatories (sinks) is not enough to allow a wheelchair user to turn.

[See Appendix A -2010 ADA Standards 302 Floor or Ground Surfaces]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE CAPITAL IMPROVEMENT: Re-configure space

around the lavatories to provide required maneuvering space.

# Urinal

The rims of all of the urinals are 23" high AFF

[See Appendix A -2010 ADA Standards 213.3.3, 605 Urinals]

There are no privacy panels between the urinals.

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Reinstall one of the urinals so that it is max. 17" AFF

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Provide privacy panels.

# **Building Issues continued**

I-TOWER BUILDING-Lower Level - | F-Toilet Rooms

### **J-Furniture**



**LOCATION | LO2** 



**LOCATION | L05** 

# Furniture - Accessible Viewing Space within Fixed Seating

Accessible seating is provided for wheelchair users but this space does not allow for a wheelchair and a person to pass behind or for companion seating. **LOCATION | LO2** 

[See Appendix A -2010 ADA Standards Dining & Worksurfaces 226]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE CAPITAL IMPROVEMENT: Provide space for wheel-chair users and their companions. Ensure that the space is large enough to allow for a 36" min. wide clear access aisle in front or behind the wheel-chairs.

#### **Storage - Lockers**

Storage Lockers do not meet ADA Standards for accessibility for height, reach range and hardware.

[See Appendix A Storage 6.1]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: At least 1 or 5% of the lockers in each locker area provided should be ADA accessible. Accessibility can be achieved by either modifying existing lockers on an as needed basis or replacing non-accessible lockers with ADA accessible lockers.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

For easy orientation and wayfinding lockers should have a conspicuous numbering or alphabetized lettering identification system.

#### **Building Issues continued**

I-TOWER BUILDING-Lower Level- | H-Drinking Fountain & J-Furniture

#### **ISSUE J**

#### **OPERATIONAL**

Modify existing lockers and furniture

<u>or</u>

#### **CAPITAL IMPROV.**

Provide new ADA compliant furniture, equipment & lockers.

\$ dependent on requirements

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### L-Ramps



LOCATION | LO4a



**LOCATION | LO4b** 



LOCATION | LO4c

#### Ramps

The ramp at **LOCATION** | **LO4** does not meet ADA standards for accessibility for slope, flooring surface, handrails, width, landings or turning area

[See Appendix A -2010 ADA Standards 405 Ramps]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** CAPITOL IMPROVEMENT: Major renovations are required to bring this ramp into compliance.



**LOCATION | L04a** 



**LOCATION | L04b** 



LOCATION | LO3a

### **Building Issues continued**

### I-TOWER BUILDING-Lower Level- | K-Ramps

#### Ramps

The ramps outside the Auditorium do not meet ADA Standards for the following criteria: the width is 31" it should be 36" min. clear, the handrails are not the required do not have extensions. The thresholds are tripping hazards as they are more than 1/2" high at the sides. These ramps have flooring surfaces that are not stable or firm and have an uneven surface.

The ramp at the Auditorium does not meet ADA Standards for the following criteria: the width is 31" it should be 36" min. clear, the handrails are not the required dimensions and have vertical posts that interrupt the continuity. Additionally the handrails do not have extensions. The thresholds are tripping hazards as they are more than 1/2" high at the sides. The underside of the temporary ramp is a protruding object as it is 27" AFF and not cane detectable this increases the risk of injury for people in the first row of seats. The ramp is not stable or firm there is deflection when a wheelchair user crosses it.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**Modify ramps to meet ADA standards.



CAPITAL IMPROV. Dependent on renovations.

Modify existing ramps to meet ADA standards.

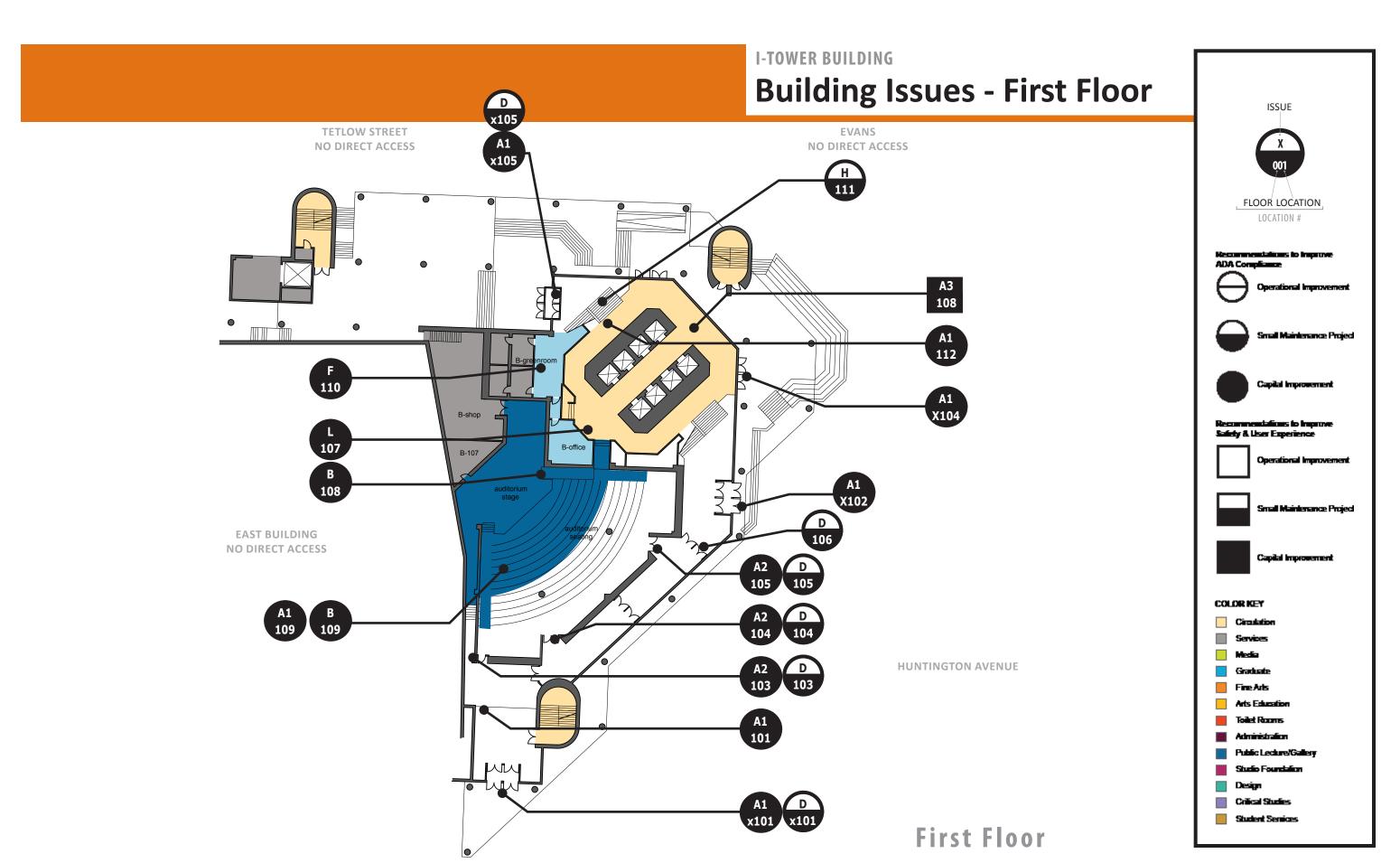
Rent ADA compliant ramps.



**LOCATION | LO3b** 

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### A1\_Signs - ADA Facilities & Safety



**LOCATION | X101** 



**LOCATION | X102** 

#### Signs - ADA Facilities and Safety

Accessible entrances are not marked with the International Symbol of Accessibility.

General Issues-2010 ADA Standards 216.6 Entrances,703 Signs-, 703.2, 703.3, 703.4]

Entrances that are not accessible are marked with the International Symbol of Accessiblity.

[See Appendix A -2010 ADA Standards 216.6 Entrances, 703 Signs-, 703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Provide ADA compliant signs that use the International Symbol of Accessibility to identify entrances as accessible. Ensure that location and mounting height comply with 2010 ADA standards. Where an entrance is not accessible remove the International Symbol of Accessibility.

Provide ADA compliant signs at non-accessible entrances that direct the user to the nearest accessible entrance. Ensure that location and mounting height comply with 2010 ADA standards. Where a directional sign is required, it should be located to minimize backtracking. In some cases, this could mean locating a sign at the beginning of a route, not just at the inaccessible entrances to a building.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Provide building signs <u>and addresses</u> so that they can be easily read especially by emergency services.



LOCATION | 101



**LOCATION | 109** 

#### **Building Issues continued**

### I-TOWER BUILDING-First Floor - | A1-Signs

#### Signs - ADA Facilities and Safety

Phones are not accessible and do not have TTY function **LOCATION | 101** 

General Issues-2010 ADA Standards 216.9 TTYs ]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE Provide ADA compliant signs that provide directions to the nearest TTY phones. Ensure that location and mounting height comply with 2010 ADA standards.

#### **Assistive Listening Device signs**

There are no signs in the Auditorium announcing the availability of the Assistive Listening Devices. Additionally there are no instructions available showing how the devices can be used.

[See Appendix A 2010 ADA Standards Signs-219,706]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**Provide signs to direct users to Assistive Listening Devices these signs can be posted where the tickets are distributed.

Ensure that all programs, promotional materials and website announcements coordinate instructions on how to obtain Assistive Listening Devices.

#### **ISSUE A1**

#### **CAPITAL IMPROV.**

Design and implement a campus-wide wayfinding program that includes ADA facilities & safety signs and that meet ADA standards

\$150-200/sign

# INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible Toilet Room and other accessible amenities.

\$150-200/sign

#### **ISSUE A2**

CAPITAL IMPROV.
Design and implement a campus-wide wayfinding program that includes 2010
ADA Standards compliant designation, directional and informational signs.

\$150-200/sign

### A2\_Signs - Designation



**LOCATION | 105** 



**LOCATION | 101** 

#### **Signs - ADA Designation Signs**

Designation signs throughout the floor are either missing or are not ADA compliant. This can cause confusion in an emergency situation.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

There are no consistent signs indicating floor level. This can lead to confusion especially in an emergency situation. **LOCATION | 010** 

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: As part of the Campuswide wayfinding program provide ADA compliant signs on the latch pull side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60 inches maximum AFF or ground surface, measured from the baseline of the highest tactile character. If there is no room on the latch pull side place signs on wall perpendicular to the latch or on the door as long as the person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

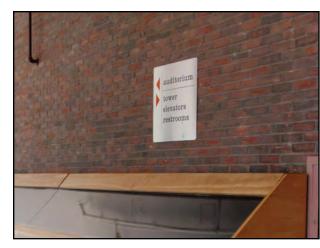
Where a directional sign is required, it should be located to minimize backtracking. In some cases, this could mean locating a sign at the beginning of a route.

CAPITAL IMPROVEMENT: as part of the Campuswide wayfinding program ensure that <u>all</u> floors have signs that indicate floor level. These signs should always be located adjacent to stairs and they should be able to be seen from inside the elevator. **LOCATION** | **102**, **108** & **115** 

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Consider providing permanent egress maps at stairs and elevator lobbies on all floors. This will help occupants to navigate their way out of the building in case of emergency. **LOCATION** | **102, 108 & 115** 

### A3\_Signs - Directories



LOCATION | 101

#### **Building Issues continued**

### I-TOWER BUILDING-First Floor- | A-2 & A-3-Signs

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Ensure that on all signs the contrast between background and characters is great enough for easy legibility especially in low light levels. Also make sure that the characters are clear and large enough for people with low vision to be able to easily read them.

Make certain that the Directory information corresponds to the program and usage. Be sure to add information regarding accessible toilet rooms when the toilet rooms are modified to become accessible.

Consider putting a Directory at all stairways, this will enable people to be able to see where they might need to go before having to make the effort of climbing the stairs and avoid backtracking.

#### **ISSUE A2**

CAPITAL IMPROV.
Design and implement a campus-wide wayfinding program that includes 2010
ADA Standards compliant designation, directional and informational signs.

\$150-200/sign

#### ISSUE A3

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes Directories.

\$1,500-2,000 /Directory

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### **B** Accessible Route



**Accessible Route** 

& USER EXPERIENCE

Floor - Obstruction

ditional lighting.

Floor-Obstruction

of door.

come a tripping hazard. LOCATION | 106

There is no accessible route from the first floor

to the accessible seating in the Auditorium ex-

[See Appendix A -2010 ADA Standards

206 Accessible Routes

cept via an elevator. LOCATION | 105

Consider renovating to reconcile accessible

routes to Auditorium and toilet rooms. This will

The metal door threshold has lifted making it a

ing to the Tower Auditorium is very dim.

**LOCATION | 106** 

dangerous tripping hazard especially as the light-

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Repair threshold so that it does

The door is held open by a brick that can be-

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Provide hook door holder at back

not stick up and it is level with the floor. Add ad-

[See Appendix A -2010 ADA Standards

206 Accessible Routes 404 Accessible Routes

**RECOMMENDATION TO IMPROVE SAFETY** 

be entail a major renovation.

**LOCATION | 105** 



**LOCATION | 105** 



**LOCATION | 106** 

### **D\_Door-Clearance**



LOCATION | 103



**LOCATION | 105** 



**LOCATION | 104** 

### **Building Issues continued**

### I-TOWER BUILDING-First Floor - | B-Accessible Route

#### **RECOMMENDATION TO IMPROVE SAFETY** & USER EXPERIENCE

The clearance at this door is reduced by equipment, although this cannot be a wheelchair accessible route because there are stairs it is used as an egress door and should be 36" min. wide. LOCATION | 101

#### **Double-Leafed Doors**

The double doors leading to the Auditorium have 28 or 29 inch leaves. This means that a person in a wheelchair would have great difficulty accessing the Auditorium.

[2010 ADA Standards 404.2.]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Automatic door openers cannot be used to open both door leaves as this would disturb performances so provide asymmetrical leaves with one operable leaf measuring no less than 36" min. wide to give a 32"min. wide clearance when the door is open at 90 degrees.

In the interim keep doors open during work hours and during public performances ushers can be used to open and close doors as required, these doors could also be automated to open together but that might cause a distraction during events.

#### ISSUE B

#### **OPERATIONAL**

Implement plan to maintain 36" min. clear areas through accessible routes and paths.

\$25/hr Staff labor

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### D2\_Doors - Opening Forces



**Door - Opening forces** 

exceed 15lbs.

**USER EXPERIENCE** 

performances.

The Huntington Avenue accessible entrance

doors have an opening force of 20lbs. which is

too heavy to be easily opened. **LOCATION** 

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Adjust all exterior doors so that

they have an opening pressure that doesn't

**RECOMMENDATION TO IMPROVE SAFETY &** 

Automatic door openers could be installed to help visitors enter and exit the building especial-

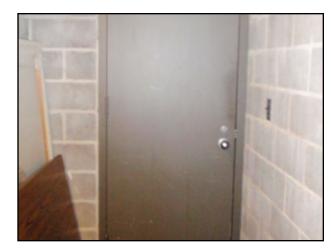
ly during peak traffic periods such as the during

**LOCATION | X102** 



LOCATION | X101

### D3\_Doors - Hardware



LOCATION | 101

### **Building Issues continued**

### I-TOWER BUILDING-First Floor- | D1,D2 & D3-Doors

#### **Door Knobs**

Doors have door knob type hardware. A person who has limited dexterity would not be able to exit in an emergency.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** OPERATIONAL: Replace all door knobs with lever type hardware.

#### **D2 ISSUES**

#### Operational

Implement plan to adjust door opening forces.

\$25/hr

#### **D3 ISSUES**

#### Small Maintenance

Replace door knobs with door lever type hardware.

\$400/lever set

### **F\_Toilet Rooms**

#### **Toilet Rooms**

There are no toilet rooms for public use on the first floor. The nearest available toilet rooms are on the Upper Level but these are not accessible.

[See Appendix A -2010 ADA Standards 216.6 Entrances, 703 Signs-, 703.2, 703.3, 703.4]

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Provide signs that direct visitors to nearest accessible public toilet rooms. Post nearest accessible toilet rooms and on the directories.

Consider creating accessible public toilet rooms on this floor so that they are 'within reasonable distance ' to the Tower Auditorium.

### **\_H-Drinking Fountains**



#### **Building Issues continued**

## I-TOWER BUILDING-First Floor- | F-Toilet Rooms &

### **H-Drinking Fountains**

#### **Drinking Fountain - Spout heights**

The drinking fountain does not allow for use by all especially for those people who are tall or find it difficult to bend.

[See Appendix A -2010 ADA Standards 211 & 602 Drinking Fountains

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

CAPITAL IMPROVEMENT: Replace drinking fountain with a High-Low fountain or install a second fountain with a spout at a height that will allow for a person that has difficulty bending,

<u>or</u>

SMALL MAINTENANCE: install a paper cup dispenser ensuring that level of paper cups are maintained and that the dispenser does not protrude from the wall more than 4".

#### **ISSUE A1**

#### CAPITAL IMPROV.

As part of a campuswide wayfinding program provide signs with directions to the nearest accessible toilet rooms

\$150-200/sign

# INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible Toilet room and other accessible amenities.

\$150-200/sign

#### **ISSUE H**

# SMALL MAINT. PROJECT

Replace or make suggested modifications to drinking fountain.

Add another drinking fountain

\$2000/ fountain/ plumbing

or

Replace drinking fountain with a new High-Low drinking fountain

\$2000/ High-Low

or

Provide cup dispenser with ongoing fillup of paper cups

\$50 plus cups

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### **J-Furniture**



**LOCATION | 109** 

#### **Furniture**

Accessible seating is provided for wheelchair users but this space does not allow for a wheelchair and a person to pass behind or for companion seating.

[See Appendix A -2010 ADA Standards 802 Companion Seats]

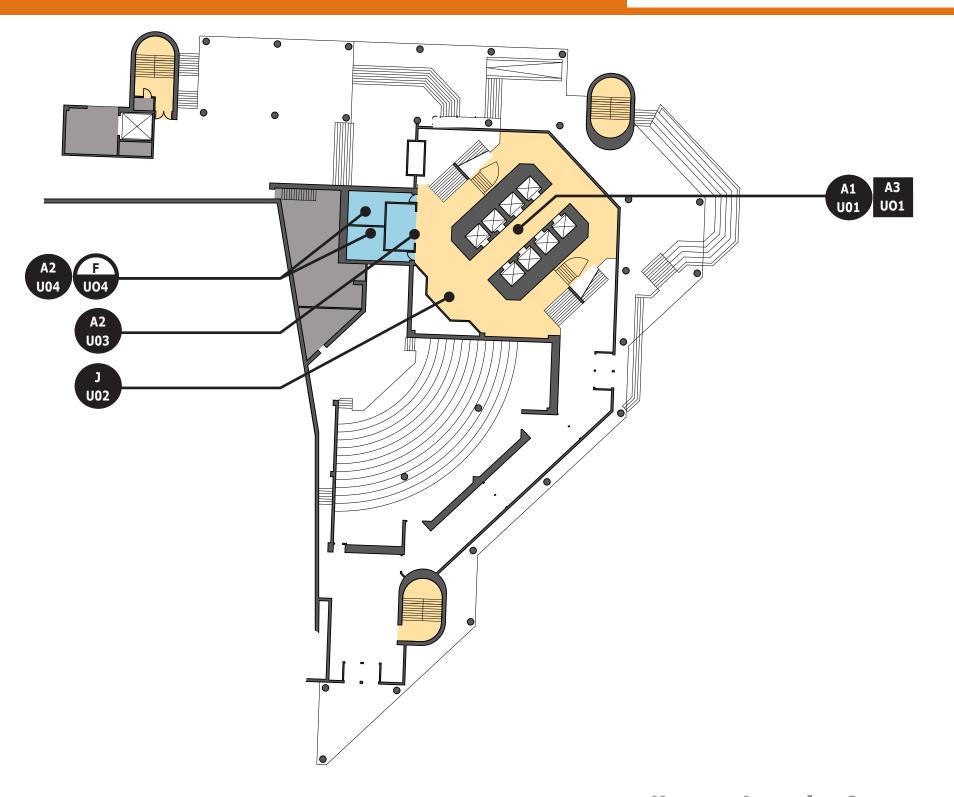
#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Make sure that space is available for wheelchair users and their companions and for people to pass by during a performance or event, or in case of emergency. Identify accessible seating with a marker. Companion seating would necessitate that some portable chairs to be available.

### **Building Issues continued**

I-TOWER BUILDING-First Floor- | H-Drinking Fountain & J-Furniture

# **Building Issues - Upper Level**



ISSUE FLOOR LOCATION LOCATION # Recurrencialisms to Improve ADA Compliance Safety & User Experience **Critical Studies** Student Senices

### \_A1-ADA Signs



LOCATION | U02a



**LOCATION | U02b** 

#### **Signs - Directories**

Directories are missing.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: Directories are not required for ADA compliance but they provide essential information for accessibility. To improve safety and user experience, consider installing directories at all entrances and stairwells. The directories should be designed so that they have characters and contrast levels that allow them to be easily read by a person with low vision and at low light levels. They should also be mounted so that the top most characters can be read while sitting.

Coordinate with program and usage across physical, print, and digital environments in order to avoid confusion.

Add information regarding the location of accessible toilet rooms when the accessible Toilet Rooms are installed.

#### **Furniture - Dimensions and Reach ranges**

Front desk transaction counter does not meet ADA standards for knee clearance dimensions.

[See Appendix A -2010 ADA Standards 904 Counter]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Make sure that at least a 36" portion of the transaction countertop is at 34" AFF, with knee spaces at least 27" AFF,

<u>or</u>

provide a table where the surface is 34" AFF with a 27" kneespace below, this table should be adjacent to the main desk so that it could provide an alternative work surface for transactions.

<u>or</u>

OPERATIONAL: Train staff to come round to the front of the desk for people who cannot see over the top of the reception desk.

#### **Building Issues continued**

I-TOWER BUILDING-Upper Level- | A-1-ADA Signs & A-2 -Signs J-Furniture

#### **ISSUE A3**

#### **CAPITAL IMPROV.**

Design and implement a campus-wide wayfinding program that includes Directories.

\$1,500-2,000 /Directory

#### **ISSUE J**

#### **OPERATIONAL**

Modify existing furniture

<u>or</u>

#### **CAPITAL IMPROV.**

Provide ADA compliant table.

or

#### **OPERATIONAL**

Train staff

### F-Toilet Rooms



LOCATION | U03a



**LOCATION | U03b** 



**LOCATION | U03c** 

#### Toilet count

These toilet rooms serve the Auditorium. If the Auditorium is classified as A-1 Use group the number of fixtures required would be 9 WCs for Women, 2 WCs and 3 urinals for men and 3 lavatories (sinks) for each gender. [CMR 248]. This would require that at least one accessible toilet room for each gender and an alternative ADA stall. The current fixture count is much less than this. Alternatively if the alterations necessary to bring these multi-stall toilet rooms into compliance are infeasible, the addition of an accessible single-user toilet rooms in the same vicinity will be acceptable. Even better would be to install at least one accessible single-user toilet room on the first floor adjacent to the Auditorium.

#### **ADA Signs**

CAPITAL IMPROVEMENT: he designation sign at both the men's and the women's toilet rooms are not ADA compliant for tactile letters, braille and location.

> [See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: As part of a Campuswide wayfinding program install ADA compliant signs at correct location and height. Provide ADA sign with directions to nearest accessible toilet rooms. When necessary provide ADA compliant signs at the toilet rooms.

#### **Door Clearance**

Both the men's and women's toilet room doors are 32" min. wide and the door passage narrows to 37" there is not enough clearance room at this door for a wheelchair user.

> [See Appendix A -2010 ADA Standards 603 Doors]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE** SMALL MAINTENANCE: Relocate doorway so that it is inset into the Toilet Room at the wider part of corridor. Ensure that there are the required clearances at latch pull side of the door or provide automatic door openers.



LOCATION | U03d



**LOCATION | U03e** 



**LOCATION | U03f** 

#### **Building Issues continued**

### I-TOWER BUILDING-Upper Level - | F-Toilet Rooms

#### **Door Opening Force**

The door has an opening force of over 5 lbs. This makes it difficult to get open and it closes too fast to be able to pass through.

> [See Appendix A -2010 ADA Standards 603 Doors]

#### **RECOMMENDATION TO IMPROVE ADA COMPLI-**ANCE

Adjust the opening force to 5lbs.

#### Lavatory (sink)

In both both the men's and women's toilet room lavatory(sink) pipes are not wrapped and could cause injury.

> [See Appendix A -2010 ADA Standards 603 Toilet Roomsl

RECOMMENDATION TO IMPROVE ADA COMPLIANCE Wrap pipes with protective insulative material.

#### Mirror

The bottom of the reflective surface is at 43" AFF so a short stature or a seated person cannot use it.

> [See Appendix A -2010 ADA Standards 603.3 Mirrors1

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Reinstall mirror so that the bottom of the reflective surface is no higher than 40" AFF or install a full length mirror adjacent to lavatories.

#### **Grab bars**

In both both the men's and women's toilet room the grab bars are too short and are installed incorrectly so that they are in the wrong place to be used as supports in transferring from a wheelchair. There is no rear grab bar.

[See Appendix A -2010 ADA Standards 609 Grab Barsl

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

Install ADA compliant 42" grab bars at rear and side wall closest to the toilet to meet ADA Standards for height and location. Ensure that walls have the required reinforcement to be sufficient to permit the installation of rear and side wall grab bars that fully meet all accessibility requirements including, but not limited to, required length, installation height, and structural strength.

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### \_F-Toilet Rooms



LOCATION | U03a

#### **Water Closet**

The seat of the water closet is at 20" AFF

[See Appendix A -2010 ADA Standards 604.9.3 Water Closet Height]

The flush is on the wrong side of the water closet and is out of reach ranges.

[See Appendix A -2010 ADA Standards 309.2,309.4, 604.9.5 Flush controls]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

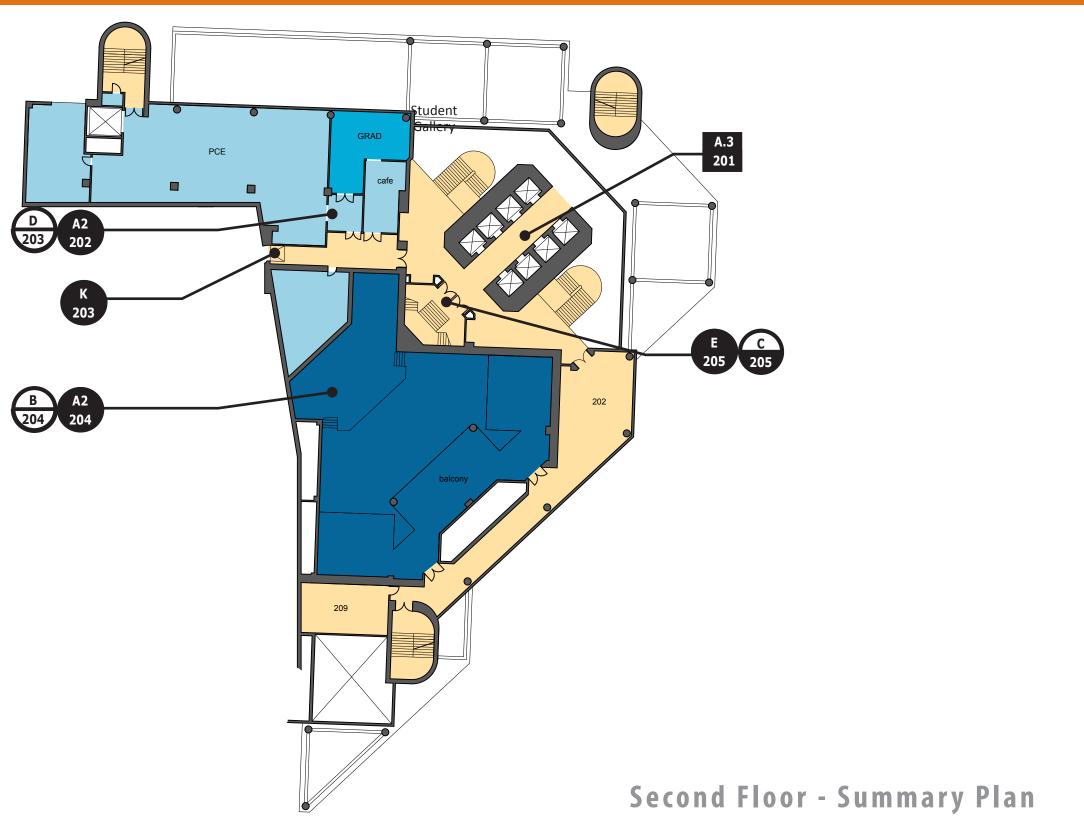
SMALL MAINTENANCE: Reinstall water closet so that the seat is max 17" AFF

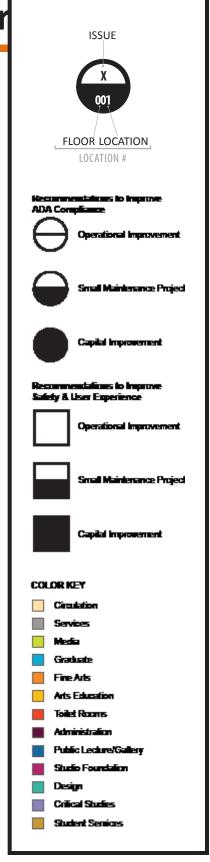
SMALL MAINTENANCE: Reverse location of flush so that it is on the open side of the toilet **o**r install automatic flush.

### **Building Issues continued**

I-TOWER BUILDING-Upper Level - | F-Toilet Rooms

# **Building Issues - Second Floor**





### **A1-Signs-ADA Facilities**

# Signs - ADA Facilities and Amenities RECOMMENDATION TO IMPROVE ADA COMPLIANCE

For toilet rooms, telephones, drinking fountains, entrances, exits and egress routes that are not accessible, design and install signs with directions to the nearest ADA accessible amenity.

Make sure that these signs meet 2010 ADA standards for height and location, and that they use the International Symbol of Accessibility. Signs indicating ADA accessible entrances should be placed to avoid backtracking.

Ensure that these signs are mounted at the correct height and location and use the International Symbol of Accessibility. Signs indicating ADA accessible entrances should be placed to avoid backtracking.

Ensure that all ADA accessible amenities are noted on Directories at each floor level

### A2 Designation and Directional



LOCATION | 202d



**LOCATION | 202e** 



LOCATION | 202e

#### **Building Issues continued**

# I-TOWER BUILDING-Second Floor - | A1-Signs-ADA Facilities A2 Designation and Directional Signs

#### Signs - Exit Doors & Passageways

CAPITAL IMPROVEMENT: Tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways throughout the building.

[See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

SMALL MAINTENANCE: Consider implementing an overall inspection of fire safety signs making sure they are ADA and NFPA compliant, are lit if required and are in the correct locations according to building code.

See section 103.2.13.6 of the International Building Code(200 edition) or section 107.7 of the International Building Code (203 edition

#### **ISSUE A2**

CAPITAL IMPROV.
Design and implement a campus-wide wayfinding program that includes 2010
ADA Standards compliant designation, directional and informational signs.

\$150-200/sign

### **B-Accessible Routes**



LOCATION | 204d



LOCATION | 204e

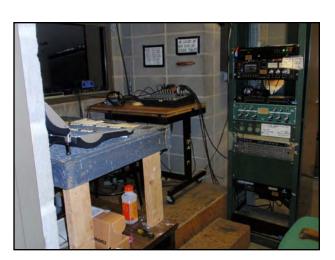


LOCATION | 204e

### \_B-Accessible Routes



LOCATION | 204d



LOCATION | 204e



LOCATION | 204e

#### **Building Issues continued**

## I-TOWER BUILDING-Second Floor - | B-Accessible Routes

#### **Aisle Obstruction - Furniture**

Arrangement of furniture clutters the classrooms and spaces and prevents easy access.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear circulation space through rooms, spaces and accessible routes at all times.

### **Safety & Usability Recommendation**

CAPITAL IMPROVEMENT: As part of acampus-wide wayfinding program wherever possible specify floor finishes and patterns to intuitively provide cues for keeping 36" min. wide clear spaces for routes and paths in rooms and through spaces.

#### ISSUE B

#### **OPERATIONAL**

Implement plan to maintain 36" min. clear areas through accessible routes and paths.

\$25/hr Staff labor

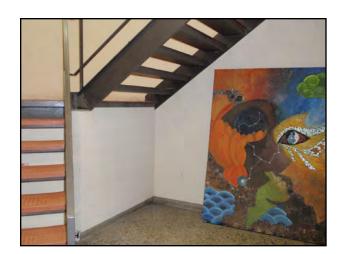
### \_E-Stairways



LOCATION | 205a



LOCATION | 202b



LOCATION | 205c

#### **Stairs-open risers**

These stairs are not on the main accessible route but the open risers are a tripping and falling hazard.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** SMALL MAINTENANCE: Close risers.

#### **Stairs - Nosings**

Nosings are greater than 1/2" and present a triping hazard. **LOCATION | 202b** 

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

SMALL MAINTENANCE: Ensure that nosings are not greater than 1/2"

[See Appendix A -2010 ADA Standards 504 Stairways

#### **Stairs - Protruding Object**

Area under stair is open and could cause a head injury. **LOCATION | 205C** 

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Prevent access to understair by installing a guard rail or enclose underside of stair with walls. This could become useful enclosed storage space.



LOCATION | 205d



LOCATION | 205e

#### **Building Issues continued**

### I-TOWER BUILDING - Second Floor - |E-Stairways

#### Stairs-Handrail

Handrail does not have extensions **LOCATION** | **205d** 

[See Appendix A -2010 ADA Standards 504 Stairways

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** SMALL MAINTENANCE: Provide handrail extensions.

RECOMMENDATION TO IMPROVE SAFETY &
USER EXPERIENCE
Consider providing continuous handrails on both

sides. **LOCATION | 205e** 

#### ISSUE C

#### SMALL MAINT.

Provide barrier to block access to under stair area. TOILETS DO NOT MEET ADA STANDARDS RECOMMENDATIONS ARE SIMILAR FOR ALL FLOORS

# Building Issues continued I-TOWER BUILDING-Second Floor - | F-Toilet Rooms

### \_K-Ramps



LOCATION | 203

#### Ramp

Ramp does not meet ADA standards for accessibility for slope.

[See Appendix A -2010 ADA Standards 405 Ramps]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Regrade ramp so that it is less than a 5% running slope and 2% cross slope. If the slope has to be 8.33% running slope, provide and/or If this ramp has a rise greater than 6" handrails with extensions must be provided on either side.

### **Building Issues continued**

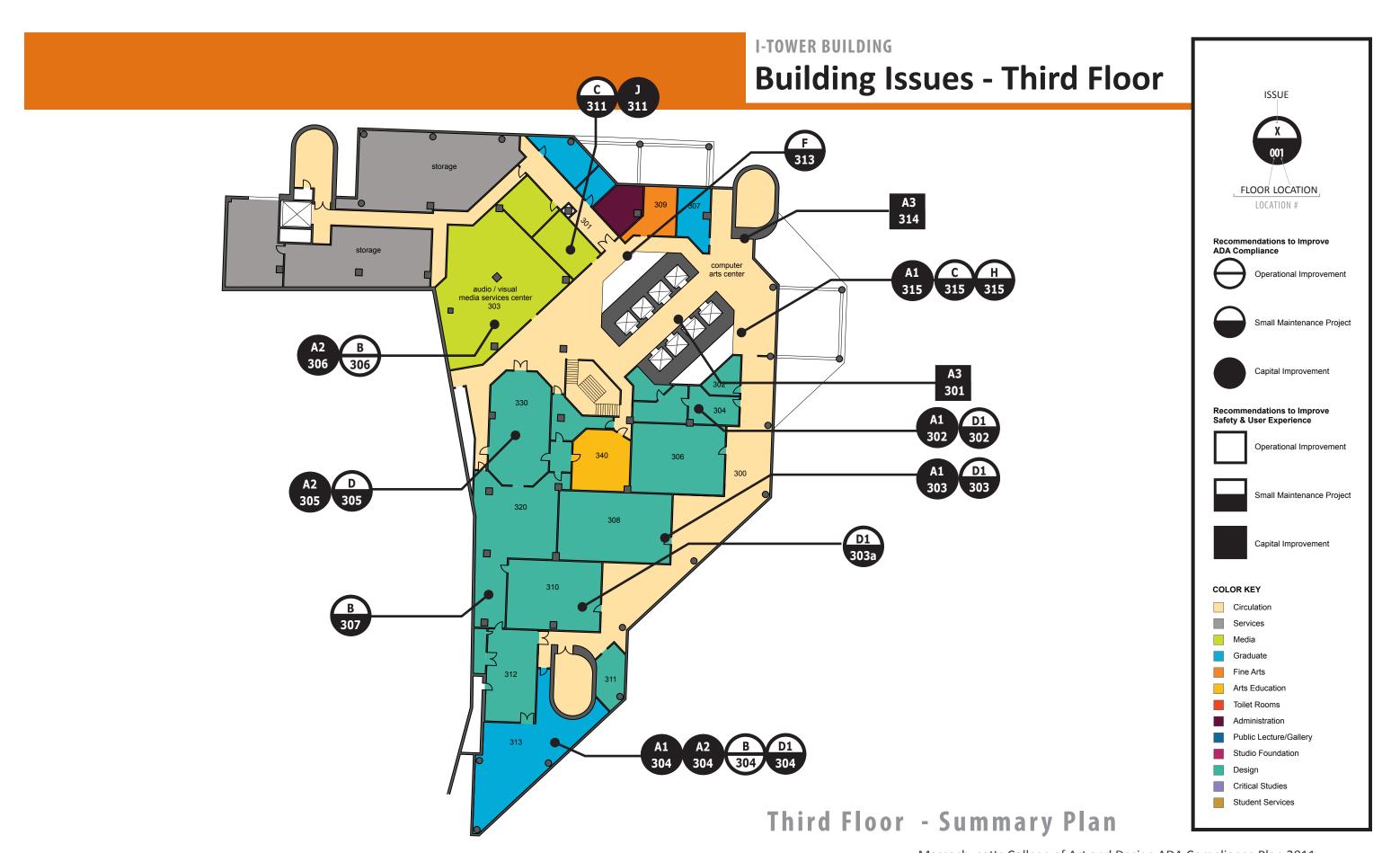
## I-TOWER BUILDING-Second Floor- | K-Ramps

#### **ISSUE** K

#### capital improv.

Correct ramp for slope and provide clear width of 48".

\$45-75/If Ramp



#### **Building Issues continued**

### I-TOWER BUILDING-Third Floor | A1 & A2-Signs

### A1\_Signs - ADA Facilities



**LOCATION | 315** 

#### **Signs - ADA Facilities and Amenities**

The existing signs at the toilet rooms are not ADA accessible for location and height and there are no signs with directions to the nearest accessible amenities.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Modify toilet rooms to become ADA accessible or create a new alternative accessible single-user toilet room for this floor. While these toilet rooms are not accessible install signs with directions to the nearest accessible toilet room. Ensure that these signs are mounted at ADA compliant height and location.

CAPITAL IMPROVEMENT: Once these toilet rooms have been modified to be accessible, provide as part of the campus -wide wayfinding program ADA compliant signs on the latch side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60 inches maximum AFF or ground surface, measured from the baseline of the highest tactile character.

CAPITAL IMPROVEMENT: Ensure that all ADA compliant toilet rooms are noted on the Directories on each floor level.

### Signs - Exit Doors & Passageways

CAPITAL IMPROVEMENT: Many tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways.

[See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** CAPITAL IMPROVEMENT: Provide ADA compliant exit signs.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

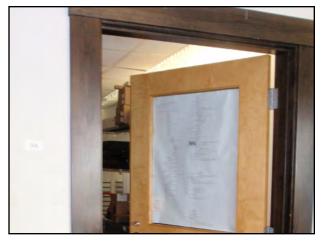
Implement an overall inspection of fire safety signs making sure they are ADA, NFPA and 527 CMR compliant and are lit if required and are in the correct locations according to code.

See section 103.2.13.6 of the International Building Code(2000 edition) or section 107.7 of the International Building Code (2003 edition).

### A2\_Signs - Designation, Directional & Informational Signs



**LOCATION | 306** 



LOCATION | Typical



LOCATION | 304

### **Signs - Designation & Directional Signs**

All permanent rooms & locations do not have ADA compliant signs. rooms with no designation sign lead to confusion especially in an emergency situation.

There is no consistent signage identifying floor level. This can also lead to confusion and delay especially in an emergency situation.

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

CAPITAL IMPROVEMENT: As part of the campuswide wayfinding program provide ADA compliant designation signage on the latch side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60 inches maximum AFF measured from the baseline of the highest tactile character. If there is no room on the latch side place signs on wall perpendicular to the latch or on the door as long as the person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

CAPITAL IMPROVEMENT: As part of the campus -wide wayfinding ensure that <u>all</u> floors have signs that indicate floor level. These signs should always be located adjacent to stairs and in elevator lobbies.

#### **Signs - Exit Doors & Passageways**

CAPITAL IMPROVEMENT: Many tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways.

[See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Implement an overall inspection of fire safety signs making sure they are ADA, NFPA and 527 CMR compliant and are lit if required and are in the correct locations according to code.

See section 103.2.13.6 of the International Building Code(2000 edition) or section 107.7 of the International Building Code (2003 edition).

#### **ISSUE A1**

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes ADA facilities & safety signs and that meets ADA standards.

TBD \$150-200/sign

# INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible toilet room and other accessible amenities.

TBD \$150-200/sign

#### **ISSUE A2**

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes 2010 ADA Standards compliant designation, directional and informational signs.

TBD \$150-200/sign

### A2\_Signs - Designation, Directional & Informational Signs



LOCATION | 305



**LOCATION | Typical** 

### A3\_Signs - Directories



LOCATION | 301



**LOCATION | 314** 

### **Building Issues continued**

### I-TOWER BUILDING-Third Floor-|A2 & A3-Signs

### **Signs - Directories**

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program consider putting a Directory at all elevator and stair lobbies. This will provide information about locations of services and accessible amenities on each floor and will allow people who have mobility difficulties to be able to see where they need to go without having to backtrack.

Ensure that the contrast between background and lettering is great enough for easy reading especially in low light levels. For best legibility, characters should contrast with their background by at least 70 percent. Also make sure that the location names are clear and large enough for people with low vision to be able to easily read them.

Make certain that the Directory information corresponds to the program & physical space usage. There should be one updated centralized source providing this information. The floor levels in elevators, published materials and virtual information should also coordinate. Be sure to add information regarding the accessible toilet after the toilet rooms have been modified to be compliant. Location information should be consistent and coordinated throughout the campus.

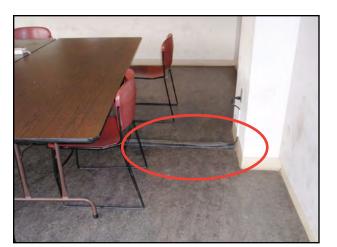
#### **ISSUE A3**

#### **CAPITAL IMPROV.**

Design and implement a campus-wide wayfinding program that includes Directories.

TBD **\$1,500-2,000**/Directory

### **B** Accessible Route



LOCATION | Typical



LOCATION | 306



**LOCATION | Typical** 

## Aisle Obstruction - Wire management

Wires cross the floors creating an egress safety and tripping hazard in the accessible route.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

OPERATIONAL: Manage wiring so that floors remain clear and educate staff, students and faculty to maintain a 36" min. wide clear circulation space through rooms, spaces and accessible routes at all times.



LOCATION | 304



**LOCATION | Typical** 



LOCATION | Typical

#### **Building Issues continued**

### I-TOWER BUILDING-Third Floor - | B-Access. Route

#### **Aisle Obstruction - Furniture**

Throughout the floor furniture and other objects obstruct the accessible routes, paths, and aisles.

[See Appendix A -2010 ADA Standards

206 Accessible Routes 401, 402, 403.5.1 Clearances]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear circulation space through rooms, spaces and accessible routes at all times.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program wherever possible specify floor finishes and patterns to intuitively provide cues for keeping 36" min. wide clear spaces for routes and paths in rooms and through spaces.

### ISSUE B

# **OPERATIONAL**Implement plan to

maintain 36" min. width clear areas through accessible routes and paths.

\$25/hr

### **B\_Accessible Route**



LOCATION | 304



LOCATION | 304



LOCATION | 304

#### **Aisle Obstruction - Furniture**

Arrangement of furniture clutters the classrooms and spaces and prevents easy access.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear circulation space through rooms, spaces and accessible routes at all times.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: As part of a Campuswide wayfinding program wherever possible specify floor finishes and patterns to intuitively provide cues for keeping 36" min. wide clear spaces for routes and paths in rooms and through spaces.



**LOCATION | Typical** 

### **Building Issues continued**

### I-TOWER BUILDING-Third Floor- | B-Access. Route

#### **Aisle Obstruction**

There is no maneuvering clearance in the kitchenette, a person using a wheelchair would not be able to use this kitchenette.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances]

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE** OPERATIONAL: Remove cabinet opposite the sink to allow for a wheelchair to turn around.

### ISSUE B

### **Access routes**

**OPERATIONAL**Create program to

maintain a clear width of 36" min.

## **C\_Protruding Objects**



**LOCATION | 315** 

### **Protruding Objects**

Drinking fountain protrudes 27" from the wall creating an injury risk. A person using a cane would not be able to detect it as it is more than 27" off the floor.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 307 Protruding Objects]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Reinstall drinking fountain to a location where it will not protrude into the accessible route. Provide wing walls to form an alcove making sure that there is at least 36" min. clearance between the walls.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

OPERATIONAL: Protruding objects are not only a cause of injury to people who have no or low vision but to anyone walking down a corridor especially in an emergency or if they are passing in a corridor. Furthermore there is a risk that the fire hydrant will get knocked and become damaged.

### **D1\_Doors Clearance**



LOCATION | 302



LOCATION | 303



LOCATION | 303a

#### **Building Issues continued**

# I-TOWER BUILDING-Third Floor- | C-Protruding Objects | D1-Door Clearance

# Door Clearance - Maneuvering clearance

Throughout the floor the doors have paper boxes, printers and furniture obstructing the 18"min. maneuvering clear space at the latch side of the door.

[See Appendix A -2010 ADA Standards 404.2 Door Clearances]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Create a comprehensive maintenance program and educate staff, faculty and students to maintain 18" latch side maneuvering clearances at doors.

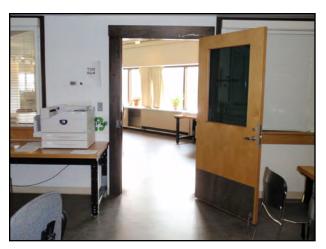
#### ISSUE D1

#### **OPERATIONAL**

Door clearance implementation and maintenance. \$25/hr



### **D1** Doors Clearance



**LOCATION | 303** 



**LOCATION | Typical** 



**LOCATION | 303** 

### **Door Clearance - Maneuvering clear**ance

Throughout the floor the doors have paper boxes, printers and furniture obstructing the 18" min. maneuvering clear space at the latch side of the door.

> [See Appendix A -2010 ADA Standards 404.2.8 Door Clearances]

[See Appendix A -2010 ADA Standards

404.2.8 Door Clearances]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Create a comprehensive maintenance program and educate staff, faculty and students to maintain 18" latch side maneuvering clearances at doors.

CMU blocks are used to keep doors open but

also create a tripping hazard and make the en-

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Provide small door stop wedges

program to educate staff, faculty and students

to maintain 32"mn. clearances at and around

Each leaf of these double doors is 24" wide so that if only one leaf is open the clearspace is less

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Keep doors open at all times or provide automatic opening doors or reinstall asymmetrical leaves with one operable leaf measuring no less than 36" min. so that there is a clear width of 32" min. when the door is opened

[See Appendix A -2010 ADA Standards

404.2.8 Door Clearances]

and create a comprehensive maintenance

**Door Clearance - Obstruction** 

tranceway less than 32" min. clear.

**Door Clearance - Double doors** 

than the required 32" min.

at 90 degrees.

doors.



LOCATION | 303



**LOCATION | 304** 

#### **Building Issues continued**

### I-TOWER BUILDING-Third Floor- | D1-Door Clearance **D2** Doors Closers

#### **Door closers**

Throughout the floor the doors with closers have opening forces greater than 5 lbs. This makes it difficult to open the doors, especially for a person in a wheelchair or for someone who is carrying a large load.

> [See Appendix A -2010 ADA Standards 404.2.8 Door Closers1

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Create a comprehensive maintenance program and schedule to check and adjust all interior doors so that they have an opening pressure that doesn't exceed 5 lbs.

#### ISSUE D2 **SMALL MAIN. PROJECT**

Door closer adjustment, implementation and mainte-\$25/hr

#### **Door Hardware - Closer and knob**

This door is used as an exit door and has many issues: the door hardware is a knob so someone who cannot use a tight grasp will not be able to open the door or escape in case of emergency, there is a glazed area that is at 51 1/2" AFF to the bottom of the glazing so that someone sitting will not be able to see into the room, there is not enough maneuvering space at the latch side of the door, the door closer is set to an opening force greater than 5lb, the designation sign is not ADA compliant and there is no exit signage.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: If this door is to be used as an exit door (currently it is the only entry and exit to this space) all of the above are required to be corrected.



### **F** Toilet Rooms



LOCATION | 313a



LOCATION | 313b



LOCATION | 313c

#### **ADA Facilities and Amenities**

Both the men's and the women's toilet rooms do not meet ADA standards for accessibility.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** 

Modify toilet rooms to meet ADA standards <u>or</u> create a new alternative accessible single-user toilet room for this floor. While these toilet rooms are not accessible install signs with directions to the nearest accessible toilet room. Ensure that these signs are mounted at ADA compliant height and location.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### Men's & Women's Toilet Room

Both the men's and the women's toilet rooms do not meet ADA standards for accessibility in the following areas:

### **Signs - Designation Signs**

The signs do not meet ADA standards for mounting location and design.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

When these toilet rooms have been modified to become ADA accessible, provide ADA compliant signs on the latch pull side of the door. Mount at 48" min AFF to the baseline of the tactile characters, and 60 inches maximum AFF, measured from the baseline of the highest tactile character. Use the International Symbol of Accessibility to designate that it is a ADA accessible toilet room.

### **Door - Door opening force**

The door has an opening force of over 10 lbs. This makes it difficult to get open and it closes too fast to be be able to pass through easily.

[See Appendix A -2010 ADA Standards 603 Doors]

OPERATIONAL: Adjust door closer to max. 5lb opening pressure.

#### Water Closet Installation - Seat height

The water closet height is 21 1/2" AFF

[See Appendix A -2010 ADA Standards 604.4 Toilet rooms]



LOCATION | 313d



LOCATION | 313e



LOCATION | 313f

#### **Building Issues continued**

### I-TOWER BUILDING-Third Floor - | F-Toilet Rooms

# Water Closet Installation - Distance from wall

The water closet is not 18" on center from the far wall. [See Appendix A -2010 ADA Standards 604.4 Toilet rooms]

SMALL MAINTENANCE: Reinstall water closet so that it is between 16"min. and 18"max. on center from the farside wall and the height of the top of the seat is between 19" AFF max. and 17" AFF min.

#### Sink - Pipes not covered

The lavatory(sink) pipes are not wrapped and could cause injury.

[See Appendix A -2010 ADA Standards 603 Toilet rooms]

SMALL MAINTENANCE: Wrap lavatory (sink) pipes.

# **Grab bars - Incorrect installation and dimensions**

The grab bars are too small and installed incorrectly in relation to the water closet so that they are in the wrong place to be used as supports in transferring from a wheelchair.

[See Appendix A -2010 ADA Standards 609 Grab Bars]

SMALL MAINTENANCE: Reinstall grab bars to be ADA compliant for location and height.

#### Flooring - Uneven flooring

The flooring is uneven and is a tripping hazard that could cause injury.

[See Appendix A -2010 ADA Standards 302 Floor or Ground Surfaces]

SMALL MAINTENANCE: Repair tile flooring so that it is stable, firm and slip resistant.

### Accessible Stall - Not enough clearance

The accessible stall is  $69^{\circ}$ D x  $56\overline{1/2}^{\circ}$ W.

[See Appendix A -2010 ADA Standards 604.3 Clearance, MAAB]

SMALL MAINTENANCE-To increase this stall size may be infeasible. The stall size should be at least 72" deep by 60" wide.

#### **ISSUE F**

#### CAPITAL IMPROV.

To make this toilet room accessible-would require extensive modifications. Consider creating at least one new alternative accessible single-user toilet room on this floor.

\$10,000 to make all modifications per gender toilet room. \$10,000-14,000 / Accessible single-user toilet room/floor.

#### **ISSUE A1**

# SMALL MAINT. PROJECT

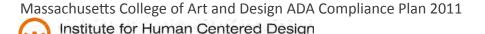
Provide ADA compliant signs.

\$150/Sign

### INTERIM

### RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room even if it is in another building.



### **F\_Toilet Rooms**



LOCATION | 313g

### **Urinal - Height**

Men's toilet room only, urinal - the top of the rims of the urinals are all at 27 high AFF.

[See Appendix A -2010 ADA Standards 213.3.3, 605 Urinals]

SMALL MAINTENANCE: - Lower one urinal so that the top of the rim is 17" AFF.

### Mirror - Mirror height

Although the mirror is tilted, the bottom of the reflective surface is above 42" AFF so a short stature or a seated person cannot use it.

[See Appendix A -2010 ADA Standards 603.3 Mirrors]

SMALL MAINTENANCE: -Reinstall mirror so that the bottom of reflective surface is at 40" AFF <u>or</u> install full length mirror adjacent to sinks.

### **Building Issues continued**

I-TOWER BUILDING-Third Floor - | F-Toilet Rooms

### **\_H-Drinking Fountains**



LOCATION | Typical



**LOCATION | 315** 

#### **Drinking Fountains**

within reach range.

Do not have two spouts at heights that allow a person in a wheelchair and a person who has trouble bending to be able to use.

[See Appendix A -2010 ADA Standards 307, 602 Drinking Fountains]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**Provide cups with dispenser and trash that doesn't protrude from the wall more than 4" and

or

Replace with a High-Low drinking fountain that complies with 2010 ADA standards 211, 307, 602 601. 602.

#### **Drinking Fountain - Protruding Object**

Drinking fountain protrudes 27" into accessible route, it could cause injury even though it is in the cane detectable range for height.

[See Appendix A -2010 ADA Standards 307, 602 Drinking Fountains]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Replace drinking fountain with High-Low model and relocate to a site that is easily accessible and is recessed into an alcove so that it isn't protruding into the accessible route more than 4".

#### **J-Lockers & Furniture**



LOCATION | 311



**LOCATION | 311** 



**LOCATION | 311** 

#### **Building Issues continued**

# I-TOWER BUILDING-Third Floor- | H-Drinking Fountain & J-Lockers & Furniture

#### **Brochure Holder**

The height that the brochure holder is mounted at is not ADA compliant for height, and reach range

[See Appendix A -2010 ADA Standards

Reach Range 308]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

SMALL MAINTENANCE: Reinstall the brochure holder so that the highest brochure is max. 48" AFF.

#### **Fixed Furniture**

Counter height is 43 3/4" AFF

[See Appendix A -2010 ADA Standards Service Counters 904.4.1]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Make sure that at least a 36" min. portion of the counter is lowered to 36" AFF for a parallel approach.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

This room has an accessible sign however the door is only 29" wide, the International Symbol of Accessibility is an internationally recognized sign and its misuse can lead to confusion and could be a life safety risk.

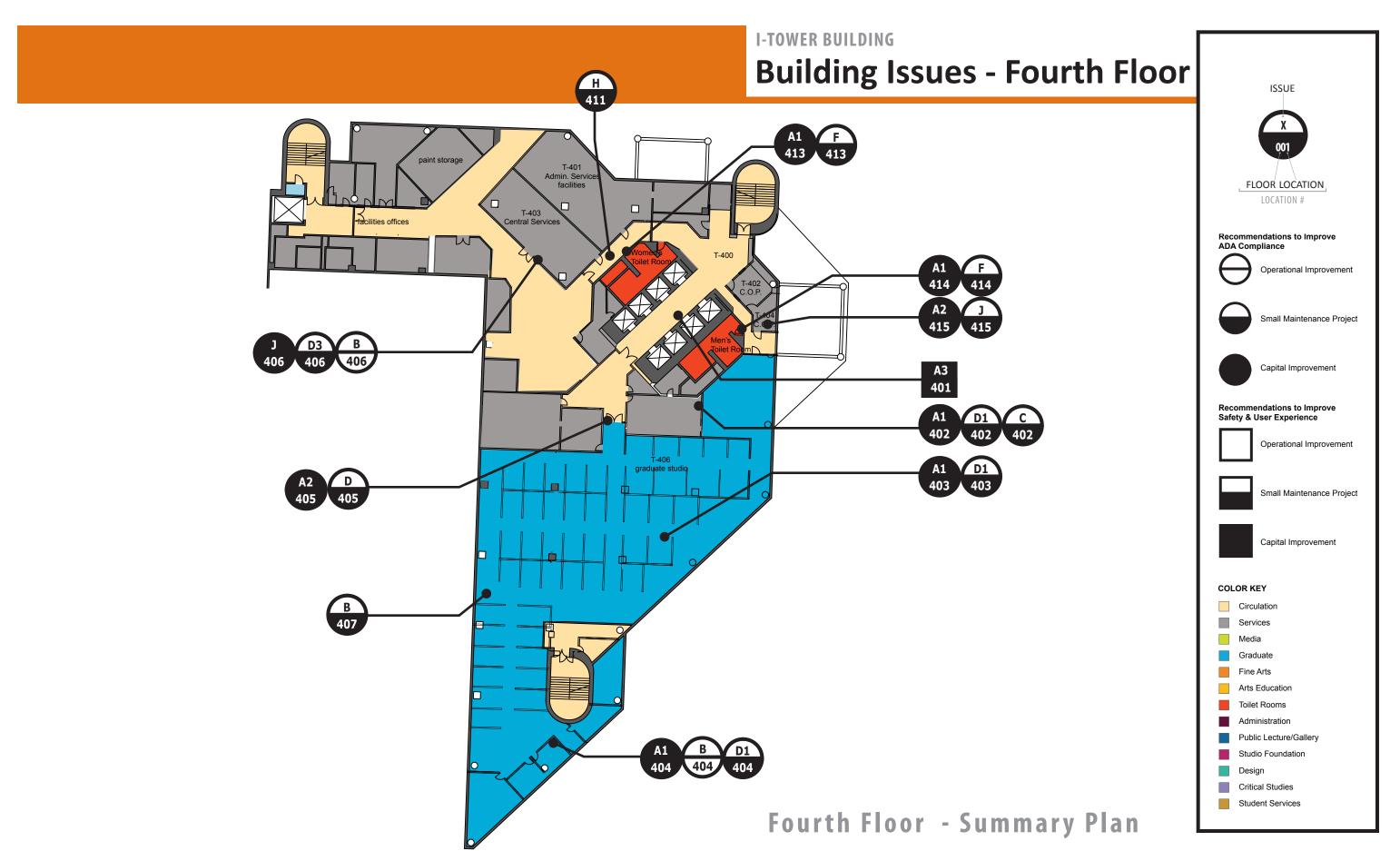
#### **Appliances**

Microwave is out of reach range.

[See Appendix A -2010 ADA Standards Kitchens & Kitchenettes 804]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

SMALL MAINTENANCE: Provide a counter top microwave that could be used at the modified accessible counter. Provide knee clearance for someone who is sitting to be a ble to work at the counter.



#### **Building Issues continued**

### I-TOWER BUILDING-Fourth Floor - A1 & A2-Signs

### A1 Signs - ADA Facilities & Safety



LOCATION | 414

#### **Signs - ADA Facilities and Amenities**

The existing signs at the toilet rooms are not ADA compliant for location and height and there are no signs with directions to the nearest accessible amenities.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Whilst the toilet rooms on this floor are not fully accessible provide ADA compliant room designation signs alongside directions to the nearest accessible toilet room. Ensure that these signs are mounted at the correct height and location and use the Interna-

tional Symbol of Accessibility.

CAPITAL IMPROVEMENT: Once these toilet rooms have been modified to be accessible, provide as part of the campus -wide wayfinding program ADA compliant signs on the latch side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60 inches maximum AFF or ground surface, measured from the baseline of the highest tactile character.

CAPITAL IMPROVEMENT: Ensure that all ADA compliant toilet rooms are noted on the Directories on each floor level.

### A2\_Signs - Designation, Directional & Informational Signs



LOCATION | Typical



**LOCATION | Typical** 



LOCATION | 415

#### **Signs - Designation & Directional Signs**

All permanent rooms & locations do not have ADA compliant signs. Rooms with no designation sign lead to confusion especially in an emergency situation.

There is no consistent signage identifying floor level. This can also lead to confusion and delay especially in an emergency situation.

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

CAPITAL IMPROVEMENT: As part of the campuswide wayfinding program provide ADA compliant designation signage on the latch side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60 inches maximum AFF measured from the baseline of the highest tactile character. If there is no room on the latch side place signs on wall perpendicular to the latch or on the door as long as the person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

CAPITAL IMPROVEMENT: as part of the campus -wide wayfinding ensure that <u>all</u> floor have signs that indicate floor level. These signs should always be located adjacent to stairs and in elevator lobbies.

#### Signs - Exit Doors & Passageways

CAPITAL IMPROVEMENT: Many tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways. [See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** CAPITAL IMPROVEMENT: Provide ADA compliant exit signs.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Implement an overall inspection of fire safety signs making sure they are ADA, NFPA and 527 CMR compliant and are lit if required and are in the correct locations according to code.

See section 103.2.13.6 of the International Building Code(2000 edition) or section 107.7 of the International Building Code (2003 edition)].

#### **ISSUE A1**

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes ADA facilities & safety signs and that meet ADA standards.

TBD \$150-200/sign

# INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible toilet room and other accessible amenities.

TBD \$150-200/sign

#### ISSUE A2

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes 2010 ADA Standards compliant designation, directional and informational signs.

TBD \$150-200/sign

### A3\_Signs - Directories



**LOCATION | 401** 

### **Signs - Directories**

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program consider putting a Directory at all elevator and stair lobbies. This will provide information about locations of services on each floor and will allow people who have mobility difficulties to be able to see where they need to go without having to backtrack.

Ensure that the contrast between background and lettering is great enough for easy reading-especially in low light levels. For best legibility, characters should contrast with their background by at least 70 percent. Also make sure that the location names are clear and large enough for people with low vision to be able to easily read them.

Make certain that the Directory information corresponds to the program & physical space usage. There should be one updated centralized source providing this information. The floor levels in elevators, published materials and virtual information should also coordinate. Be sure to add information regarding the accessible toilet after the toilet rooms have been modified to be compliant. Location information should be consistent and coordinated throughout the campus.

### **B\_Accessible Route**



LOCATION | Typical



**LOCATION | Typical** 



**LOCATION** | Typical

#### **Building Issues continued**

### I-TOWER BUILDING-Fourth Floor - | A3 Sign & B-Access. Route

#### **Aisle Obstruction - Furniture**

Throughout the floor furniture and other objects obstruct the accessible routes, paths, and aisles.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear circulation space through rooms, spaces and accessible routes at all times.

RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program wherever possible specify floor finishes and patterns to intuitively provide cues for keeping 36" min. wide clear spaces for routes and paths in rooms and through spaces.

# ISSUE A3 CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes Directories.

TBD \$1,500-2,000 /Directory

# ISSUE B Access routes

#### **OPERATIONAL**

Create program to maintain a clear width of 36" min.

Encase Fire Equipment as suggested.

### **B\_Accessible Route**



LOCATION | 411



LOCATION | Typical

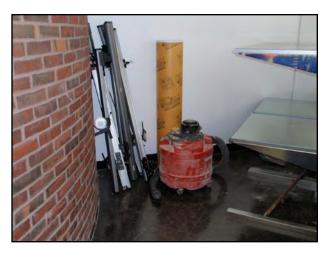


LOCATION | 404

### **B\_Accessible Route**



LOCATION | 404



LOCATION | 404



LOCATION | 404

# ISSUE B Access routes

#### **OPERATIONAL**

Create program to maintain a clear width of 36" min.

### \$25/hr

Encase Fire Equipment as suggested.

### **B\_Accessible Route**



LOCATION | 404



LOCATION | Typical

### **C\_Protruding Objects**



**LOCATION | 4??** 



**LOCATION | 402** 

#### **Building Issues continued**

# I-TOWER BUILDING-Fourth Floor- | B-Access. Route & C-Protruding Objects

#### **Protruding Objects**

Objects that protrude more than 4" from the wall and are more than 27" high off the floor creating an injury risk. Additionally a person using a cane would not be able to detect these objects.

Bottom of projector is less than 80" AFF therefore it is at risk of causing a head injury.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 307 Protruding Objects]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE PROJECT: If feasible enclose objects with side panels that extend to the floor so that they can be detected by a person with a cane.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

OPERATIONAL: Protruding objects are not only a cause of injury to people who have no or low vision but to anyone walking down a corridor especially in an emergency. Furthermore there is a risk that the object will get knocked and become damaged.

# ISSUE B Access routes

### OPERATIONAL

Create program to maintain a clear width of 36" min.

Encase protruding objects as suggested.

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### D1\_Doors-clearance & D2\_Doors-closers

**Door - Maneuvering Spaces** 

obstruct the clearances at doors.

not being obstructed.

person in a wheelchair.

**Door Closers** 

OPERATIONAL: Furniture and other obstacles

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** 

OPERATIONAL: Ensure that areas in front of and

beyond doors have required clearances and are

Door opening forces are greater than 5lbs which makes doors difficult to open, especially for a

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Create a comprehensive maintenance program and schedule to check and adjust all interior doors so that they have an opening

pressure that doesn't exceed 5 lbs.

[See Appendix A -2010 ADA Standards

[See Appendix A -2010 ADA Standards

404.2.8 Door Closers

404.2.8 Door Closers



**LOCATION | 405** 



LOCATION | 403



**LOCATION | 406** 

### D3\_Doors-windows

LOCATION | 406 Furniture and other obsta-



## **Building Issues continued**

I-TOWER BUILDING-Fourth Floor- | C-door clearance & D2-Door Closer Adjustment

#### **Door Windows**

The bottom of the window area on this door (and many others on this floor) is at 46 1/2" AFF [See Appendix A -2010 ADA Standards 404.2.11 Vision Lights]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** OPERATIONAL: Either replace door so that the bottom of the glazed area is max. 43" AFF or keep glazed area covered as with this door.

#### **ISSUE D1 OPERATIONAL**

Implement a door clearance maintenance plan. \$25/hr

#### **ISSUE D2**

#### **OPERATIONAL**

Implement a door adjustment maintenance plan. \$25/hr

#### **ISSUE D3**

\$100/door

#### **SMALL MAINT. PROJECT**

Cover glazed areas with blinds.

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### **Building Issues continued**

### I-TOWER BUILDING-Fourth Floor- | F-Toilet rooms

### **F\_Toilet rooms - see Third and 6th Floor Toilet Rooms**



LOCATION | 414/413a



LOCATION | 414/413b



LOCATION | 414/413c



LOCATION | 414/413d



LOCATION | 414/413e



**LOCATION | 414/413f** 

#### **ISSUE F**

#### **CAPITAL IMPROV.**

To make this toilet room accessible-would require extensive modifications.
Consider creating at least one new alternative accessible single-user toilet room on this floor.

\$10,000 to make all modifications per gender toilet room. \$10,000-14,000 / Accessible single-user toilet room/floor.

#### **ISSUE A1**

#### SMALL MAINT. PROJECT

Provide ADA compliant signs.

\$150/Sign

# INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room even if it is in another building.

# Building Issues continued I-TOWER BUILDING-Fourth Floor - | F-Toilet rooms

# **F\_Toilet rooms - see Third Floor Toilet Rooms**

See third floor toilet rooms





LOCATION | 414/413h



LOCATION | 414/413i



LOCATION | 414/413j



**LOCATION | 414/413k** 



**LOCATION | 414/413** 

# CAPITAL IMPROV.

Signage Prog. Design and implementation. \$150/Sign

## IMMEDIATE TEMPORARY

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible toilet room.



# **\_H-Drinking Fountains**



**LOCATION | 411** 

# **J-Lockers & Furniture**



LOCATION | 406

**Drinking Fountain - Protruding Object** 

Drinking fountain protrudes more than 4" into

The drinking fountain does not have two spouts

and a person who has trouble bending to be able

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Provide cups with dispenser and trash receptacle

that doesn't protrude from the wall more than 4" and is within reach range and build wing

walls to form an alcove with a clear with of 36"

Replace with a High-Low drinking fountain that

complies with 2010 ADA standards 211, 307, 602

601, 602. To ensure that the drinking fountain

sible route or circulation provide an alcove.

does not protrude more than 4" into the acces-

at heights that allow a person in a wheelchair

to get water.

min.

or

[See Appendix A -2010 ADA Standards

[See Appendix A -2010 ADA Standards

307, 602 Drinking Fountains]

307, 602 Drinking Fountains]

accessible route and has no clear kneespace.



**LOCATION | Typical** 



**LOCATION | Typical** 

# Furniture - Counter

**Building Issues continued** 

& J-Lockers & Furniture

There is not enough clear space between counters and counter height is more than 36" AFF.

[See Appendix A -2010 ADA Standards
Service Counters 904.4.1]

I-TOWER BUILDING-Fourth Floor- | H-Drinking Fountain

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**SMALL MAINTENANCE: Make sure that at least a

SMALL MAINTENANCE: Make sure that at least a 36" min. portion of the counter is lowered to 36" AFF for a parallel approach.

# **Furniture - Storage**

Storage spaces do not meet ADA Standards for accessibility for hardware, height, and reach range.

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE Make sure that there is at least 5% but no less

Make sure that there is at least 5% but no less than one storage area that is ADA compliant. The preference would be for two.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

To ensure that trash and recycle bins are used by everyone they should be placed in easy reach with the top of the lid being at 34" above floor level.

# ISSUE H

# SMALL MAINT. PROJECT

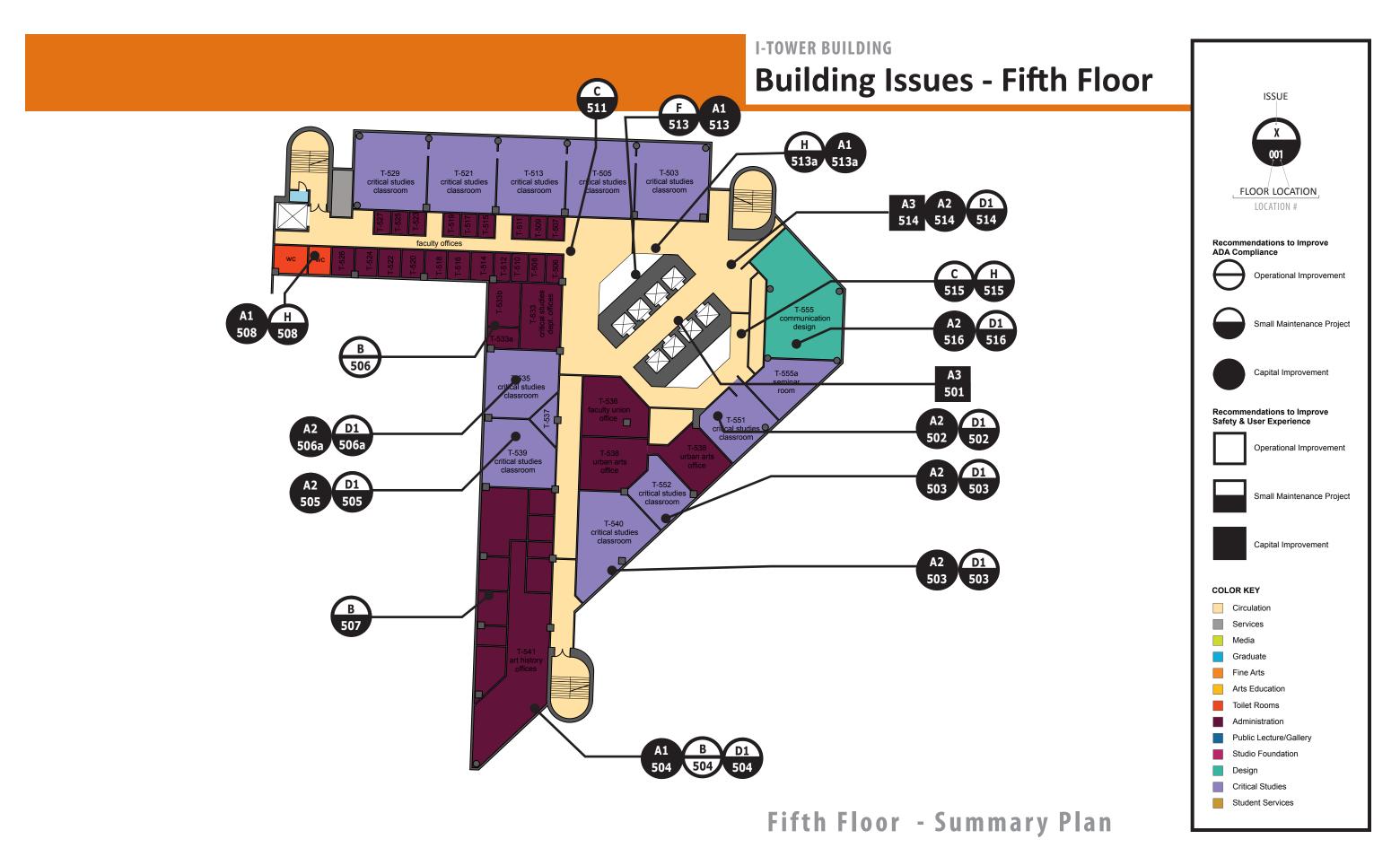
Provide cup dispensers.

\$100/dispenser

## INTERIM RECOM-MENDATION

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible drinking fountain.





## **Building Issues continued**

# I-TOWER BUILDING-Fifth Floor - | A1 & A2-Signs

# A1\_Signs - ADA Facilities



**LOCATION | 508** 



**LOCATION | 513** 

## **Signs - ADA Facilities and Amenities**

The existing signs at the toilet rooms do not meet ADA Standards of accessibility for location and height and there are no signs with directions to the nearest accessible amenities.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Whilst the toilet rooms on this floor are not fully accessible provide ADA compliant room designation signs alongside directions to the nearest accessible toilet room. Ensure that these signs are mounted at the correct height and location and use the International Symbol of Accessibility.

CAPITAL IMPROVEMENT: Once these toilet rooms have been modified to be accessible, provide as part of the campus -wide wayfinding program ADA compliant signs on the latch side of the door mounted at 48" min. AFF to the baseline of the tactile characters on signs and 60 inches max. AFF, measured from the baseline of the highest tactile character.

CAPITAL IMPROVEMENT: Ensure that all ADA accessible toilet rooms are noted on the Directories on each floor level.

# **Signs - Exit Doors & Passageways**

CAPITAL IMPROVEMENT: Many tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways.

[See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** CAPITAL IMPROVEMENT: Provide ADA compliant exit signs.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Implement an overall inspection of fire safety signs making sure they are ADA, NFPA and 527 CMR compliant and are lit if required and are in the correct locations according to code.

[See section 103.2.13.6 of the International Building Code(2000 edition) or section 107.7 of the International Building Code (2003 edition).

# A2\_Signs - Designation, Directional & Informational Signs



**LOCATION | 514** 



LOCATION | 502



**LOCATION | Typical** 

# **Signs - Designation & Directional Signs**

All permanent rooms & locations do not have ADA compliant signs. Rooms with no designation sign lead to confusion especially in an emergency situation.

There is no consistent signage identifying floor level. This can also lead to confusion and delay especially in an emergency situation.

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

CAPITAL IMPROVEMENT: As part of the campuswide wayfinding program provide ADA compliant designation signage on the latch side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60 inches maximum AFF measured from the baseline of the highest tactile character. If there is no room on the latch side place signs on wall perpendicular to the latch or on the door as long as the person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

CAPITAL IMPROVEMENT: as part of the campus -wide wayfinding ensure that <u>all</u> floor have signs that indicate floor level. These signs should always be located adjacent to stairs and in elevator lobbies.

#### **Signs - Exit Doors & Passageways**

CAPITAL IMPROVEMENT: Many tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways.

[See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Implement an overall inspection of fire safety signs making sure they are ADA, NFPA and 527 CMR compliant and are lit if required and are in the correct locations according to code.

[See section 103.2.13.6 of the International Building Code(2000 edition) or section 107.7 of the International Building Code (2003 edition)].

#### ISSUE A1

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes ADA facilities & safety signs and that meet ADA standards.

TBD \$150-200/sign

# INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible toilet room and other accessible amenities.

TBD \$150-200/sign

#### **ISSUE A2**

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes 2010 ADA Standards compliant designation, directional and informational signs.

TBD \$150-200/sign

# A3\_Signs - Directories



LOCATION | 501

# **Signs - Directories**

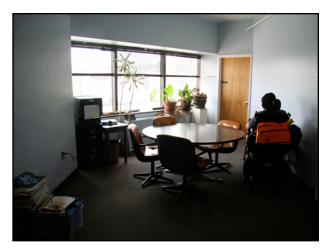
# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program consider putting a Directory at all elevator and stair lobbies. This will provide information about locations of services on each floor and will allow people who have mobility difficulties to be able to see where they need to go and to prevent backtracking.

Ensure that the contrast between background and lettering is great enough for easy reading especially in the low light levels. For best legibility, characters should contrast with their background by at least 70 percent. Also make sure that the location names are clear and large enough for people with low vision to be able to easily read them.

Make certain that the Directory information corresponds to the program & physical space usage. There should be one updated centralized source providing this information. The floor levels in elevators, published materials and virtual information should also coordinate. Be sure to add information regarding the accessible toilet after the toilet rooms have been modified to be accessible. Location information should be consistent and coordinated throughout the campus.

# **B\_Accessible Route**



LOCATION | Typical

## **Building Issues continued**

# I-TOWER BUILDING-Fifth Floor- | A3 Directories & B-Access. Route

## **Aisle Obstruction - Furniture**

Throughout the floor many obstacles and furniture clutter the accessible paths and prevent easy access.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear space through rooms, spaces and accessible routes at all times.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program wherever possible specify floor finishes and patterns to intuitively provide cues for keeping 36" min. wide clear spaces for routes and paths in rooms and through spaces.

#### **ISSUE A3**

# CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes Directories.

TBD \$1,500-2,000 /Directory

## ISSUE B

### **OPERATIONAL**

Implement plan to maintain 36" min. clear areas through accessible routes and paths.

\$25/hr

# D1-Door-Clearances



LOCATION | 514 (T555 no latch pull side clearance)



LOCATION | 516 (T555 no latch pull side clearance)



LOCATION | (T538 6" latch pull side clearance for corner door Learning Center)



LOCATION | 502 (T551 17" latch pull side clearance)



LOCATION | 503 (T552 no latch pull side clearance)



LOCATION | (T552,538,550 Door entry clear width 29")



LOCATION | 503a (T540 Door entry clear width 29")



LOCATION | 506 - (533 Clearance obstruction)



LOCATION | 506a (T535 Door knobs)

# **Building Issues continued**

# I-TOWER BUILDING-Fifth Floor - D1-Door Clearances

#### **Door - Widths**

Doors on accessible routes are not 36" min. width and so do not provide a 32" min. wide clear space when open at 90 degrees. LOCA-TION | See photos

[See Appendix A -2010 ADA Standards

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** SMALL MAINTENANCE or OPERATIONAL: Widen door frame to receive new 36" min. wide door or if in a classroom relocate class to classroom with doors that meet ADA standards for accessibility. It is especially important that the doors at the Learning Center are accessible.

## **Double-Leafed Doors**

Most of the double egress doors throughout the floor do not have 36" min. wide leaves.

[2010 ADA Standards 404.2.]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE** OPERATIONAL or SMALL MAINTENANCE: Install

automatic door openers to open both door leaves or keep both door leaves open during regular office hours **or** provide asymmetrical leaves with one operable leaf measuring no less than 32" min. clear width when open at 90 degrees.

#### **Door - Clearances**

Furniture or other objects block door or the re-

404.2.8 Door Clearance]

OPERATIONAL: Remove all obstructions from around entrances and doorways. If the required clearances at the latch pull side of the door do not exist due to constricted walls relocate class to classroom with ADA accessible door clearances. Alternatively ensure that the door is held open during office hours or anytime the room is in use.

### ISSUE D1

## OPERATIONAL/ **SMALL MAINT.**

Implement plan to maintain clear areas around doors. Widen doors and doorways if necessary.

\$25/hr labor to clear

various solutions **SMALL MAINT.** \$2,000-\$5,000 to widen & replace door **OPERATIONAL** 

Use alternative

rooms and spaces.

guired clearances at the latch side of the door. [See Appendix A -2010 ADA Standards

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

# **F\_Toilet Rooms See Third floor toilet room**

# **Building Issues continued**

# I-TOWER BUILDING-Fifth Floor- | F-Toilet rooms

#### **ISSUE F**

#### **CAPITAL IMPROV.**

To make this toilet room accessible-would require extensive modifications. Consider creating at least one new alternative accessible single-user toilet room on this floor.

\$10,000 to make all modifications per gender toilet room. \$10,000-14,000 / Accessible single-user toilet room/floor.

# ISSUE A1

# SMALL MAINT. PROJECT

Provide ADA compliant signs.

TBD \$150/Sign

# INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room even if it is in another building.

# **\_H-Drinking Fountains**



**LOCATION | 508** 



LOCATION | 508



LOCATION | 513a

## **Drinking Fountain - Not accessible**

Does not have knee space or two spouts at heights that allow a person in a wheelchair and a person who has trouble bending to be able to get water.

[See Appendix A -2010 ADA Standards 307, 602 Drinking Fountains]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Provide cups with dispenser that doesn't protrude from the wall more than 4" and be sure that the area where the cups are dispensed is within reach range at 48" AFF.

or

Replace with a High-Low drinking fountain that complies with ADA 2010 Standards.

**Drinking Fountain - Clearance** 

the door.

Does not have knee space or two spouts at

heights that allow a person in a wheelchair and a person who has trouble bending to be able to

get water. The drinking fountain is too close to

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**Replace drinking fountain complies with 2010

ADA standards 211, 307, 602 601, 602.

[See Appendix A -2010 ADA Standards

307, 602 Drinking Fountains]



**LOCATION** | Typical



LOCATION |



**LOCATION | Typical** 

### **Building Issues continued**

I-TOWER BUILDING-Fifth Floor- | H-Drinking Fountain & J-Lockers & Furniture

# Furniture - Dimensions and Reach ranges

Furniture, equipment and operable parts do not meet ADA Standards for knee clearance dimensions, and/or reach ranges.

[See Appendix A -2010 ADA Standards 308.1 General Reach Ranges]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: As furniture and equipment is upgraded and replaced, make sure that 5% of all items but not less than one of each type of item in each room should allow an individual with disabilities to use it. Make sure that work surfaces, desks, and sinks are at 34" AFF, with knee spaces at least 27"AFF, 30" wide and 19" deep, and make sure that controls are located within accessible reach ranges. To support programs for all, provide adjustable furniture such as a few low tables or carts with locking casters that would supplement the countertop areas and provide additional space for equipment for multiple programs.

#### **Furniture**

Countertop is 36" AFF and there is no knee space at the sink.

[See Appendix A -2010 ADA Standards Dining & Work Surfaces 226]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Lower a portion of the counter so that the top surface is at 34" AFF. and a minimum knee clearance of 27" to the underside of the counter. This may mean that the sink will have to be replaced with a sink that meets ADA dimensional standards.

### **Furniture**

Attached desk tops cannot be used by a person using a wheelchair.

[See Appendix A -2010 ADA Standards Dining & Work Surfaces 226]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROV.: Provide at least one table that has a top surface of 34" AFF and a minimum knee clearance of 27" to the underside of the table.

#### ISSUE H

# SMALL MAINT. PROJECT

Replace or make suggested modifications to drinking fountains.

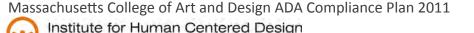
Install new.
High-Low drinking
fountain + Labor
\$2,500-3,500/
or
provide cup dispenser with ongoing fillup
of paper cups.

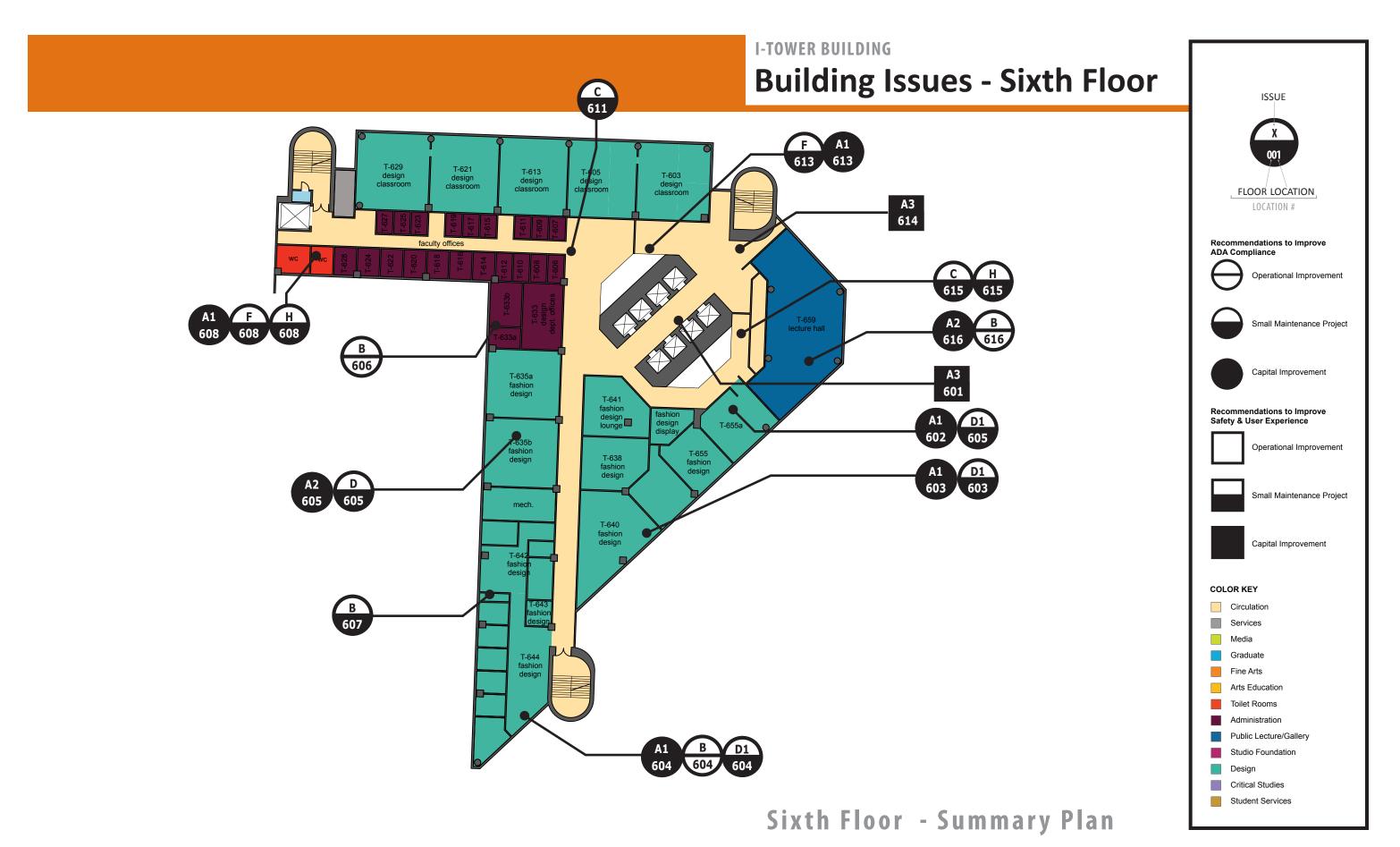
\$50 plus cups

#### **ISSUE J**

#### CAPITAL IMPROV.

Modify sink and counter \$2000/replace kitchenette





# A2\_Signs - Designation, Directional & Informational Signs



LOCATION | 613

## **Signs - ADA Facilities and Amenities**

The existing signs at the toilet rooms are not ADA accessible for location and height and there are no signs with directions to the nearest accessible amenities.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Whilst the toilet rooms on this floor are not fully accessible provide ADA compliant room designation signs alongside directions to the nearest accessible toilet room. Ensure that these signs are mounted at the correct height and location and use the International Symbol of Accessibility.

CAPITAL IMPROVEMENT: Once these toilet rooms have been modified to be accessible, provide as part of the campus -wide wayfinding program ADA compliant signs on the latch side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60 inches maximum AFF or ground surface, measured from the baseline of the highest tactile character.

CAPITAL IMPROVEMENT: Ensure that all ADA accessible toilet rooms are noted on the Directories on each floor level.

# Signs - Exit Doors & Passageways

CAPITAL IMPROVEMENT: Many tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways.

[See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** CAPITAL IMPROVEMENT: Provide ADA compliant exit signs.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Implement an overall inspection of fire safety signs making sure they are ADA, NFPA and 527 CMR compliant and are lit if required and are in the correct locations according to code.

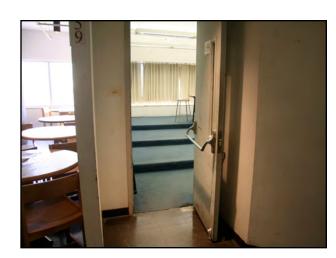
[See section 103.2.13.6 of the International Building Code(2000 edition) or section 107.7 of the International Building Code (2003 edition)].



**LOCATION | 602** 



LOCATION | 613



LOCATION | 616

# **Signs - Designation & Directional Signs**

All permanent rooms & locations do not have ADA compatible signs. Rooms with no designation sign lead to confusion especially in an emergency situation.

There is no consistent signage identifying floor level. This can also lead to confusion and delay especially in an emergency situation.

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

CAPITAL IMPROVEMENT: As part of the campuswide wayfinding program provide ADA compliant designation signage on the latch side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60 inches maximum AFF measured from the baseline of the highest tactile character. If there is no room on the latch side place signs on wall perpendicular to the latch or on the door as long as the person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

CAPITAL IMPROVEMENT: As part of the campus -wide wayfinding ensure that <u>all</u> floors have signs that indicate floor level. These signs should always be located adjacent to stairs and in elevator lobbies.

# Signs - Exit Doors & Passageways

CAPITAL IMPROVEMENT: Many tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways.

[See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Implement an overall inspection of fire safety signs making sure they are ADA, NFPA and 527 CMR compliant and are lit if required and are in the correct locations according to code.

[See section 103.2.13.6 of the International Building Code(2000 edition) or section 107.7 of the International Building Code (2003 edition)].

#### **ISSUE A1**

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes ADA facilities & safety signs and that meet ADA standards

TBD \$150-200/sign

# INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible toilet room and other accessible amenities.

TBD \$150-200/sign

#### **ISSUE A2**

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes 2010 ADA Standards compliant designation, directional and informational signs.

TBD \$150-200/sign

# A3\_Signs - Directories - See Third, Fourth and Fifth floor

# **B\_Accessible Route**



**LOCATION | 6??** 



**LOCATION | 6??** 



LOCATION | 6??

## **Building Issues continued**

I-TOWER BUILDING-Sixth Floor - | A3 & B-Access. Route

### **Aisle Obstruction - Furniture**

Throughout the floor furniture and other objects obstruct the accessible routes, paths, and aisles.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear circulation space through rooms, spaces and accessible routes at all times.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program wherever possible specify floor finishes and patterns to intuitively provide cues for keeping 36" min. wide clear spaces for routes and paths in rooms and through spaces.

# **F** Toilet Rooms



**LOCATION | 613** 



LOCATION | 613a



**LOCATION | 613b** 

#### **ADA facilities and amenities**

Both the men's and the women's toilet rooms do not meet ADA standards for accessibility.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE CAPITAL IMPROV.: Modify toilet rooms to become ADA compliant or create a new alternative accessible single-user toilet room for this floor. Modify toilet rooms to become ADA compliant. While these toilet rooms are not accessible install signs with directions to the nearest accessible toilet room. Ensure that these signs are mounted at ADA compliant height and location.

> [See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

## Men's & Women's Toilet Rooms Both the men's and the women's toilet rooms do not meet ADA standards for accessibility in the following areas:

# **Signs - Designation signs**

The sign does not meet ADA standards for mounting location and design.

> [See Appendix A -2010 ADA Standards 703 Sians-703.2. 703.3. 703.41

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

When these toilet rooms have been modified to become ADA compliant, provide ADA compliant signs on the latch pull side of the door. Mount at 48" min AFF to the baseline of the tactile characters, and 60 inches maximum AFF, measured from the baseline of the highest tactile character. Use the International Symbol of Accessibility to designate that it is an ADA compliant toilet room.

# **Door - Door opening force**

The door has an opening force of over 10 lbs. This makes it difficult to get open and it closes too fast to be be able to pass through easily.

[See Appendix A -2010 ADA Standards 603 Doors]

OPERATIONAL Adjust door closer to max. 5lb opening pressure.

# Water Closet - Seat height

The water closet height is 21 1/2" AFF.

[See Appendix A -2010 ADA Standards 604.4 Toilet rooms]



LOCATION | 613c



**LOCATION | 613d** 



LOCATION | 613e

## **Building Issues continued**

# I-TOWER BUILDING-Sixth Floor- | F-Toilet Rooms

### Water Closet - Distance from wall

The water closet distance from the farthest wall is 25"

> [See Appendix A -2010 ADA Standards 604.4 Toilet rooms1

SMALL MAINTENANCE: Reinstall water closet so that it is between 16" and 18" on center from the wall.

## Sink - Pipes not covered

The lavatory (sink) pipes are not wrapped and could cause injury.

> [See Appendix A -2010 ADA Standards 603 Toilet rooms]

SMALL MAINTENANCE: Wrap lavatory (sink) pipes.

## **Grab bars - Incorrect**

The grab bars are too small and installed incorrectly in relation to the water closet so that they are in the wrong place to be used as supports in transferring from a wheelchair.

> [See Appendix A -2010 ADA Standards 609 Grab Bars1

SMALL MAINTENANCE: Reinstall grab bars to be ADA compliant for location and height.

# Flooring - Uneven flooring

The flooring is uneven and is a tripping hazard that could cause injury.

> [See Appendix A -2010 ADA Standards 302 Floor or Ground Surfaces1

SMALL MAINTENANCE: Repair tile flooring so that it is stable, firm and slip resistant.

# Accessible stall - Not enough clearance

The accessible stall is 69"D x 56 1/2"W

[See Appendix A -2010 ADA Standards 604.3 Clearance, MAAB ]

SMALL MAINTENANCE-To increase this stall size may be infeasible. The stall size should be at least 72" deep by 60" wide.

#### Urinal - Height

Men's toilet room only, urinal - the rim of the urinal is 27" high AFF.

> [See Appendix A -2010 ADA Standards 213.3.3, 605 Urinals]

SMALL MAINTENANCE: Lower one urinal so that the top of the rim is at 17" AFF.

#### ISSUE F

#### CAPITAL IMPROV.

To make this toilet room accessiblewould require extensive modifications, consider creating at least one new alternative accessible single-user toilet room on this floor.

\$10,000 to make all modifications per gender toilet room. \$10,000-14,000 / Accessible single-user toilet room/floor.

#### **ISSUE A1**

## **SMALL MAINT. PROJECT**

Provide ADA compliant signs.

TBD \$150/Sign

## INTERIM **RECOMMENDATION**

**Until modifications** are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room even if it is in another building.

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# **H-Drinking Fountains**



LOCATION | 615



**LOCATION | 608** 

# J-Lockers & Furniture

**Drinking Fountain - not accessible** 

ing to be able to get water.

reach range at 48" AFF.

Drinking fountain does not have knee space or

two spouts at heights that allow a person in a

wheelchair and a person who has trouble bend-

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Provide cups with dispenser that doesn't pro-

trude from the wall more than 4" and be sure

the area where the cups are dispensed is within

Replace with a High-Low drinking fountain that

complies with ADA 2010 Standards.

[See Appendix A -2010 ADA Standards

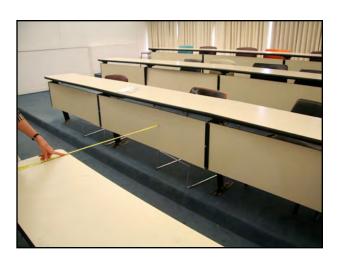
307, 602 Drinking Fountains]



LOCATION | Typical



**LOCATION | Typical** 



**LOCATION | 616** 

## **Building Issues continued**

I-TOWER BUILDING-Sixth Floor- | H-Drinking Fountain & J-Lockers & Furniture

# Furniture - Dimensions and Reach ranges

Furniture, equipment and operable parts do not meet ADA Standards for knee clearance dimensions, and/or reach ranges.

[See Appendix A -2010 ADA Standards 308.1 General Reach Ranges]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: As furniture and equipment is upgraded and replaced, make sure that 5% of all items but not less than one of each type of item in each room should allow an individual with disabilities to use it. Make sure that work surfaces, desks, and sinks are at 34" AFF, with knee spaces at least 27"AFF, 30" wide and 19" deep, and make sure that controls are located within accessible reach ranges. To support programs for all, provide adjustable furniture such as a few low tables or carts with locking casters that would supplement the countertop areas and provide additional space for equipment for multiple programs.

#### ISSUE J

CAPITAL IMPROV.
Modify sink.

\$150 / sink

#### ISSUE H

## SMALL MAINT. PROJECT

Replace or make suggested modifications to drinking fountains.

Install new \$2000/ High-Low or provide cup dispenser with ongoing fillup of paper cups.

\$50 plus cups

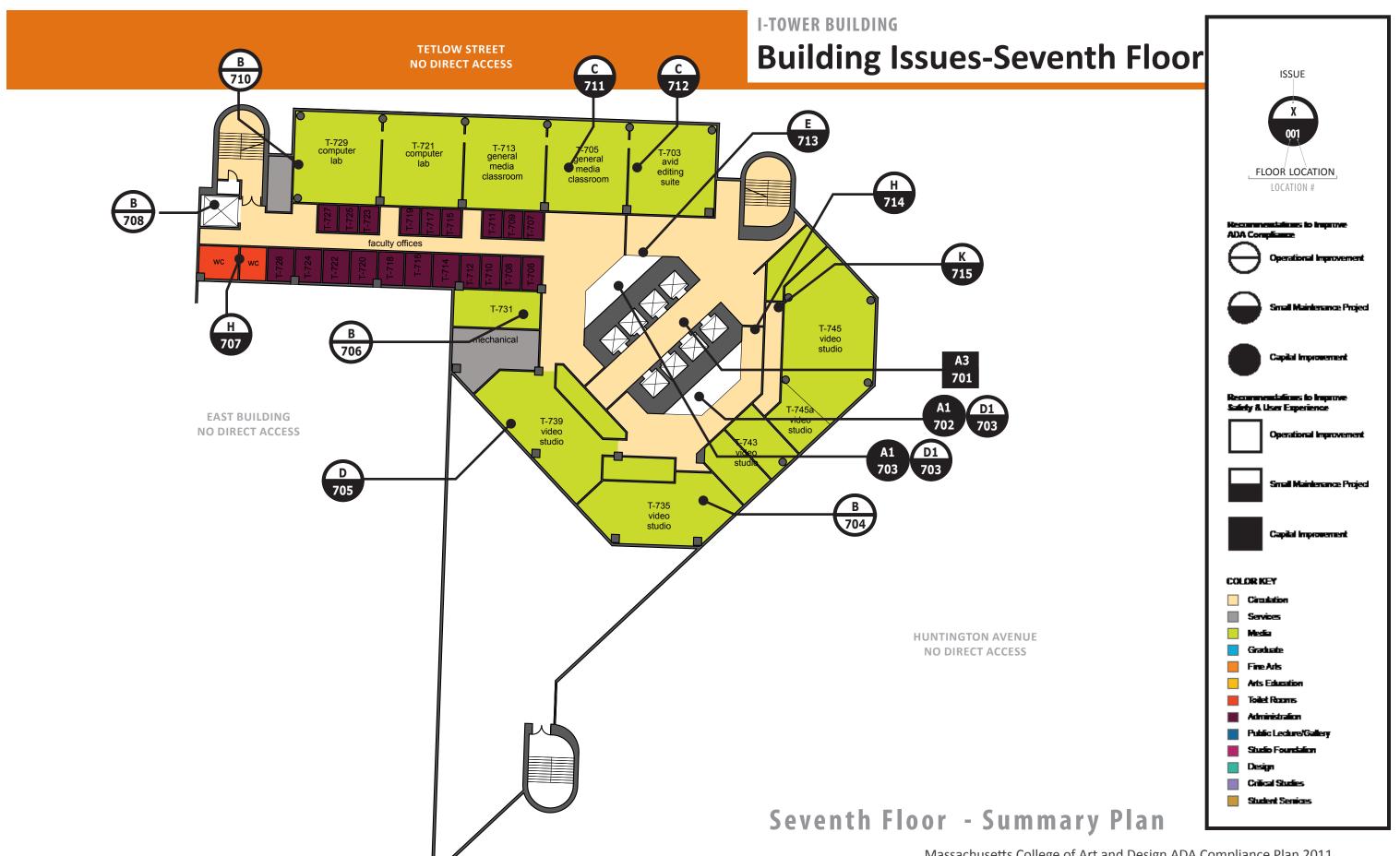


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LOCATION | Typical

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## **Building Issues continued**

# I-TOWER BUILDING-Seventh Floor - | A1 & A2-Signs

# A1\_Signs - ADA Facilities



LOCATION | 713

## **Signs - ADA Facilities and Amenities**

Existing signs for toilet rooms do not meet ADA Standards for accessibility for location and height and there are no signs with directions to the nearest accessible amenities at these non-accessible toilet rooms and at other amenities.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: While toilet rooms and drinking fountains do not meet ADA standards for accessibility provide ADA compliant room designation signs and directions to the nearest ADA accessible amenities. Install these signs at the correct height and location and use the International Symbol of Accessibility.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

CAPITAL IMPROVEMENT: If the toilet rooms and drinking fountain are modified to comply with ADA standards, as part of the campus-wide wayfinding program provide ADA compliant signs on the latch side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60" max. AFF measured from the baseline of the highest tactile character.

[See Appendix A -2010 ADA Standards 703 Signs-703.4.1]

CAPITAL IMPROVEMENT: Ensure that all ADA accessible toilet rooms are noted on the Directories on each floor level.

# **Signs - Exit Doors & Passageways**

CAPITAL IMPROVEMENT: Many tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways.

[See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Implement an overall inspection of fire safety signs making sure they are ADA and NFPA compliant, are lit if required and are in the correct locations according to code.

See section 103.2.13.6 of the International Building Code(200 edition) or section 107.7 of the International Building Code (203 edition)

# A2\_Signs - Designation, Directional & Informational Signs



**LOCATION | 714** 



**LOCATION | 715** 



LOCATION | 710

# Signs - Designation & Directional Signs

All permanent rooms & locations do not have room signs that meet ADA standards such as the braille and mounting requirements.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4

In elevator and stair areas there are no consistent signs indicating floor level. This can lead to confusion especially in an emergency situation.

### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

CAPITAL IMPROVEMENT: As part of the campus -wide wayfinding program provide signs for all permanent rooms that meet ADA Standards for accessibility. Place signage on the latch pull side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60" maximum AFF measured from the baseline of the highest tactile character. If there is no room on the latch side place signs on an adjacent wall so that a person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

CAPITAL IMPROVEMENT: As part of the campus -wide wayfinding program ensure that <u>all</u> floor have signs that indicate floor level. These signs should always be located adjacent to stairs.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

As part of the campus-wide wayfinding program consider providing permanent egress maps at least at stairs and elevator lobbies on all floors. This will inform all occupants even those not familiar with the building of the egress route.

#### ISSUE A1

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes ADA facilities & safety signs and that meet ADA Standards.

\$150-200/sign \$1,500/directory

# INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible toilet room and other accessible amenities.

TBD \$150-200/sign

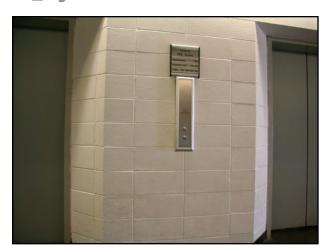
#### ISSUE A2

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes 2010 ADA Standards compliant designation, directional and informational signs.

\$150-200/sign

# A3\_Signs - Directories



**LOCATION | 701** 

# **Building Directory**

#### **RECOMMENDATION TO IMPROVE SAFETY** & USER EXPERIENCE

As part of a campus-wide wayfinding program consider putting a Directory at all elevator and stair lobbies. This will provide information about locations of services on each floor and will allow people who have mobility difficulties to be able to see where they need to go before having to make the effort of climbing stairs and/or backtracking. LOCATION | 701, 708

Ensure that the contrast between background and lettering is great enough for easy readingespecially in the low light levels of the Lobby. For best legibility, characters should contrast with their background by at least 70 percent. Also make sure that the location names are clear and large enough for people with low vision to be able to easily read them. See general notes 703.5.1

## **LOCATION | 701**

Ensure that location information is consistent and coordinated throughout the campus. There should be one updated centralized source providing this information. The floor levels in elevators, published materials and virtual information should also coordinate. **LOCATION | 701** 

Make certain that the Directory information corresponds to the floor's program & usage. Be sure to add information regarding the accessible toilet after the toilet rooms have been modified to meet ADA Standards for accessibility. LOCA-TION | 701

# **B** Accessible Route



**LOCATION | Typical** 

**LOCATION | 704** 



**LOCATION | Typical** 

## **Building Issues continued**

# I-TOWER BUILDING-Seventh Floor - | A3 & B-Access. Route

#### **Aisle Obstruction**

Aisles and pathways through rooms are not defined creating egress safety and tripping hazards in the accessible route.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear space through rooms, spaces and accessible routes at all times.

#### ISSUE A3

## **CAPITAL IMPROV.**

Design and implement a campus-wide wayfinding program that includes Directories.

\$1,500-2,000 /Directory



**LOCATION | 704** 

## ISSUE B **OPERATIONAL**

Implement plan to maintain 36" min. clear areas through accessible routes and paths.

\$25/hr

#### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program wherever possible specify floor finishes and patterns to intuitively provide cues for keeping 36" min. wide clear spaces for routes and paths in rooms and through spaces.



# **B** Accessible Route



**LOCATION | Typical** 



**LOCATION | Typical** 



**LOCATION | Typical** 

Accessible routes, aisles and pathways through rooms are obstructed by furniture, equipment and other objects that compromise egress safety and create tripping hazards.

**Aisle Obstruction** 

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances]

## RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36"

min. wide clear space through rooms, spaces and accessible routes at all times.

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Remove obstructions, rearrange furniture and equipment, ensure floor mats are secured and do not slip or turn up at the edges. Educate staff, students and faculty to maintain a 36" wide min. clear space through accessible routes rooms, spaces, and paths at all times.

#### **RECOMMENDATION TO IMPROVE SAFETY** & USER EXPERIENCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program wherever possible specify floor finishes and patterns to intuitively provide cues for keeping 36" min. wide clear spaces for routes and paths in rooms and through spaces.

# **C\_Protruding Objects**



**LOCATION | 706** 



**LOCATION | Typical** 

**LOCATION | 712** 

## **Building Issues continued**

# I-TOWER BUILDING-Seventh Floor - | B-Access. Route

# **Protruding Objects**

Letter rack protrudes 6 1/2" from the wall into the accessible route and the bottom of the rack is 31" AFF. This may cause injury, because a person using a cane would not be able to detect it.

> [See Appendix A -2010 ADA Standards 206 Accessible Routes 307 Protruding Objects

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Use a rack that has sides that extend to the floor or lower the rack so that the bottom is less than than 27" AFF so that it can be detected by a person with a cane.

#### **RECOMMENDATION TO IMPROVE SAFETY** & USER EXPERIENCE

OPERATIONAL: Protruding objects can cause injury to anyone walking down a corridor especially in an emergency. Furthermore there is a risk that the protruding object will get knocked and become damaged.

#### ISSUE B

## **OPERATIONAL**

Implement plan to maintain 36" min. clear areas through accessible routes and paths.

\$25/hr

#### ISSUE C

## **SMALL MAINT. PROJECT**

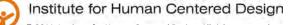
Implement plan to remove, relocate or recess protruding objects. Prioritize for most hazardous.

\$25/hr labor various possible solutions



**LOCATION | Typical** 

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# **D1** Doors - Clearances



**LOCATION | Typical** 



LOCATION | 705



**LOCATION | Typical** 

## **Door - Double Door Clearances**

Door does not have the required clearance. Each leaf of the fire door is 30" wide this means that the clear width of each leaf is less than the required 32" min., making it inaccessible for a person using a wheelchair.

[See Appendix A 2010 ADA Standards 206 Accessible Routes, 402.2 Doors]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

For doors on an accessible route provide asymmetrical leaves with one active leaf measuring no less than 32" min. clear when open at 90 degrees.

<u>or</u>

Provide automatic door openers.

In the interim prop doors open during normal work hours.

## **Door - Widths**

Doors on accessible routes are not 36" min. width and so do not provide a 32" min. wide clear space when open at 90 degrees.

[See Appendix A -2010 ADA Standards 404.2.8 Door Closers]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE or OPERATIONAL: Widen

door frame to receive new 36" min. wide door or if in a classroom relocate class to classroom with doors that meet ADA Standards for accessibility

# **Door - Maneuvering clearances**

Furniture or other objects block door or the required clearances at the latch or hinge side of the door.

[See Appendix A -2010 ADA Standards 404.2.8 Door Clearance]

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Remove all obstructions from around entrances and doorways. If the required clearances at the latch and hinge sides of the door do not exist due to constricted walls relocate class to classroom with doors that meet ADA Standards for accessibility door clearances. Alternatively ensure that the door is held open

# **D1** Doors - Clearances



**LOCATION | Typical** 



**LOCATION | Typical** 



**LOCATION | Typical** 

## **Building Issues continued**

I-TOWER BUILDING-Seventh Floor - | D1 - Door Clearance & Door Opening Forces

## **Door - Maneuvering clearances**

Counter obstructs clearance at door making it difficult for a person in a wheelchair to approach and enter.

[See Appendix A 2010 ADA Standards 206 Accessible Routes, 404 Doors]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: The counter adjacent to the latch side of the door should be removed to create a clear space of 18" to allow an accessible approach to the door.

#### ISSUE D1

# OPERATIONAL/ SMALL MAINT.

Implement plan to maintain clear areas around doors. Widen doors and doorways if necessary.

\$25/hr labor to clear

various solutions door width \$2,000-\$5,000 to SMALL MAIN.: widen & replace door . or OPERATIONAL:

Switch classooms

# D2\_Doors-Opening forces



LOCATION | Typical



LOCATION | 306

**Door opening forces**The double fire egress doors have door opening forces exceeding of 5 lbs. which is too heavy for easy opening. Additionally it makes the doors difficult to get through because they close too fast. This could cause problems in an emergency. LOCATION | Typical

> [See Appendix A -2010 ADA Standards 404.2.8 Door Closers]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Create a comprehensive maintenance program and schedule to check and adjust all interior doors so that they have an opening pressure that doesn't exceed 5 lbs.

#### **RECOMMENDATION TO IMPROVE SAFETY** & USER EXPERIENCE

OPERATIONAL: Ensure that areas beyond fire doors have clear egress routes.

# **Building Issues continued**

I-TOWER BUILDING-Seventh Floor - | D2-Door Opening Forces

# **F** Toilet Rooms



LOCATION | 702a



**LOCATION | 702b** 



LOCATION | 702c

#### **ADA Facilities and Amenities**

Both the men's and the women's toilet rooms do not meet ADA standards for accessibility.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE Modify toilet rooms to meet ADA Standards for accessibility or create a new alternative accessible single-user toilet room for this floor. While these toilet rooms are not accessible install signs with directions to the nearest accessible toilet room. Ensure that these signs are mounted to meet ADA Standards for accessibility for height

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

# Men's & Women's Toilet Rooms Both the men's and the women's toilet rooms do not meet ADA standards for accessibility in the following areas:

# **Signs - Designation Signs**

and location.

The sign does not meet ADA standards for mounting location and design.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

When these toilet rooms have been modified to become ADA accessible, provide ADA compliant signs on the latch pull side of the door. Mount at 48" min AFF to the baseline of the tactile characters, and 60 inches maximum AFF, measured from the baseline of the highest tactile character. Use the International Symbol of Accessibility to designate that it is a ADA accessible toilet room.

# **Door - Door opening force**

The door has an opening force of over 10 lbs. This makes it difficult to open and it closes too fast to be be able to pass through easily.

[See Appendix A -2010 ADA Standards 603 Doors]

OPERATIONAL: Adjust door closer to max. 5lb opening pressure.



LOCATION | 702d



**LOCATION | 702e** 



LOCATION | 702f

## **Building Issues continued**

# I-TOWER BUILDING-Seventh Floor - | F-Toilet Rooms

#### **Door - Door clearance**

The door width clearance is 28 1/2" wide and the width of the maneuvering space inside the door is 40". The compartment door is bent and doesn't close properly. The compartment door width clearance is 29" and the clearance at the latch pull side of the door is only 11".

[See Appendix A -2010 ADA Standards 603 Doors]

SMALL MAINTENANCE: Reconfigure the compartment so that the door has a clear width of 32" min. and the latch pull side of the door is 12" min. clear. This is not feasible for the present configuration.

# Water Closet - Height

The water closet seat height is 15" AFF

[See Appendix A -2010 ADA Standards 604.4 Toilet rooms]

SMALL MAINTENANCE: Reinstall water closet so that the top of the seat is between 17" and 19" AFF.

## **Water Closet - Distance from wall**

The water closet height is 16 1/2" on center to the wall.

[See Appendix A -2010 ADA Standards 604.4 Toilet rooms, MAAB]

SMALL MAINTENANCE: Reinstall water closet so that it is between 18" on center from the wall.

# Sink - Pipes not covered

The lavatory (sink) pipes are not wrapped and could cause injury.

[See Appendix A -2010 ADA Standards 603 Toilet rooms]

SMALL MAINTENANCE: Wrap lavatory (sink) pipes.

#### ISSUE F

#### CAPITAL IMPROV.

To make this toilet room accessible-would require extensive modifications. Consider creating at least one new alternative accessible single-user toilet room on this floor.

\$10,000 to make all modifications per gender toilet room. \$10,000-14,000 / Accessible single-user toilet room/floor.

#### **ISSUE A1**

# SMALL MAINT. PROJECT

Provide ADA compliant signs.

\$150/Sign

# INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room even if it is in another building.

# **F** Toilet Rooms



LOCATION | 702g



LOCATION | 702h

# Grab bars - Incorrect installation and dimensions

The grab bars are too small and installed incorrectly in relation to the water closet so that they are in the wrong place to be used as supports in transferring from a wheelchair.

[See Appendix A -2010 ADA Standards 609 Grab Bars]

SMALL MAINTENANCE :Re-install grab bars to meet ADA Standards for accessibility for location and height.

# Flooring - Uneven flooring

The flooring is uneven and is a tripping hazard.

[See Appendix A -2010 ADA Standards
302 Floor or Ground Surfaces]

SMALL MAINTENANCE-Repair tile flooring so that it is stable, firm and slip resistant.

# Accessible Compartment - Not enough clearance

The accessible compartment is  $69^{\circ\prime}D$  x 34  $1/2^{\circ\prime}W$ 

[See Appendix A -2010 ADA Standards 604.3 Clearance, MAAB]

SMALL MAINTENANCE: Increasing this compartment size may be infeasible. The required dimenstions are at least 72" deep by 60" wide.

# **Urinal - Height**

Men's toilet room only, urinal - the rim of the urinals is 27" high AFF.

[See Appendix A -2010 ADA Standards 213.3.3, 605 Urinals]

SMALL MAINTENANCE - Lower one urinal so that the top of the rim is 17" AFF.

# Mirror - Height

The reflective surface is above 40" AFF so a short stature or a seated person cannot use it.

[See Appendix A -2010 ADA Standards 603.3 Mirrors]

SMALL MAINTENANCE: Reinstall mirror so that the

### **Building Issues continued**

# I-TOWER BUILDING-Seventh Floor - | F-Toilet Rooms

#### ISSUE F

#### **CAPITAL IMPROV.**

To make this toilet room accessible-would require extensive modifications. Consider creating at least one new alternative accessible single-user toilet room on this floor.

\$10,000 to make all modifications per gender toilet room. \$10,000-14,000 / Accessible single-user toilet room/floor.

#### **ISSUE A1**

# SMALL MAINT. PROJECT

Provide ADA compliant signs.

\$150/Sign

# INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room even if it is in another building.

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# **H-Drinking Fountains**



**Drinking Fountain** 

<u>or</u>

Drinking fountain does not have two spouts at

water. LOCATION | 707/713

standards 211, 307, 602 601, 602.

heights that allow a person in a wheelchair and a

person who has trouble bending to be able to get

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Provide cups with dispenser and

trash receptacle that doesn't protrude from the

SMALL MAINTENANCE: Replace with a High-Low

drinking fountain that complies with 2010 ADA

wall more than 4" and is within reach range.

[See Appendix A -2010 ADA Standards

307, 602 Drinking Fountains]

**LOCATION | 707** 



LOCATION | 713



**LOCATION | Typical** 

## **J-Lockers & Furniture**



**LOCATION | Typical** 



**LOCATION | Typical** 



**LOCATION | Typical** 

### **Building Issues continued**

# I-TOWER BUILDING-Seventh Floor - | H-Drinking Fountain & **J-Lockers & Furniture**

#### Lockers

Lockers do not meet ADA standards for height, reach range and hardware.

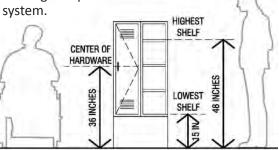
> [See Appendix A -2010 ADA Standards Lockers 225.2.1,308,309,,811, Storage 6.1]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: At each locker area replace or modify 5% or no fewer than one locker at each of the locker areas on each of floors to meet ADA accessibility standards for reach range and operable parts. Modifications include lowering shelves to within reach ranges ie. the lowest surface at 15 AFF and the highest shelf or coat hook no more than 48 inches AFF. and providing locks that don't require tight grasping, pinching or twisting of the wrist. If modifications cannot be made replace locker with one that meets ADA Standards for accessibility. CAPITAL IMPROVE-MENT: Purchase adjustable furniture to add flexibility and functionality to rooms.

## **RECOMMENDATION TO IMPROVE SAFETY** & USER EXPERIENCE

For easy orientation and wayfinding lockers should have a conspicuous numbering or alphabetized lettering identification system.



ISSUE J

**OPERATIONAL** 

Modify existing lock-

ers and furniture

**CAPITAL IMPROV.** 

Provide new ADA

\$ dependent on

requirements

compliant furniture,

equipment & lockers.

#### **Furniture**

Table height is 35 inches.

[See Appendix A -2010 ADA Standards Dining & Work Surfaces 226]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Make sure that at least one table has a top surface of 34" above the floor and a minimum knee clearance of 27" to the underside of the table so that the table can be used by a sitting person.

#### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

To ensure that trash and recycle bins are used by everyone they should be placed in easy reach with the top of the lid being at 34" AFF.

Massachusetts College of Art and Design ADA Compliance Plan 2011



Institute for Human Centered Design

# K-Ramps



LOCATION | 714



**LOCATION | 705** 

## Ramp - Landing/turning Space

Where the ramp changes direction the landing is not large enough to provide enough turning space for users of wheeled mobility devices. **LOCATION | 714** 

[See Appendix A -2010 ADA Standards 405 Ramps, 304 Turning Space

# RECOMMENDATION TO IMPROVE ADA COMPLI-

SMALL MAINTENANCE: Where the ramp changes direction provide a five foot by five foot level landing.

## Ramp - Slope

The running slope of the ramp is greater than 1:12 . LOCATION  $\mid$  714

[See Appendix A -2010 ADA Standards 405 Ramps]

# RECOMMENDATION TO IMPROVE ADA COMPLI-

SMALL MAINTENANCE: Adjust slope so that it meets ADA Standards for accessibility.

## Ramp - Surface

The tiled ramp surface is damaged and not smooth. LOCATION | 705

[See Appendix A -2010 ADA Standards 405.4 and 302 Ramps]

# RECOMMENDATION TO IMPROVE ADA COMPLI-ANCE

SMALL MAINTENANCE: Repair flooring so that that the surface is smooth, firm and slip resistant.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Advisory 405.2 Slope. To accommodate the widest range of users, provide ramps with the least possible running slope and, wherever possible, accompany ramps with stairs for use by those individuals for whom distance presents a greater barrier than steps, e.g., people with heart disease or limited stamina.

## **Building Issues continued**

# I-TOWER BUILDING-Seventh Floor - | K-Ramps

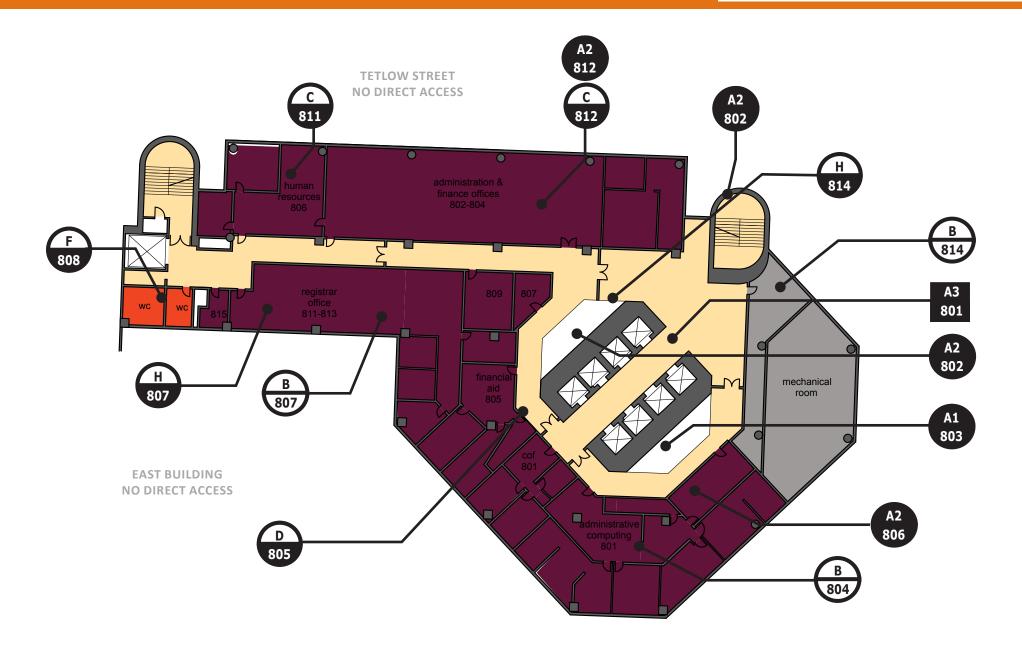
#### **ISSUE K**

## SMALL MAINT. PROJECT

Renovate ramp to provide landings and correct slope. Add stairs where possible for people who do not use wheelchairs but who have heart disease or limited stamina

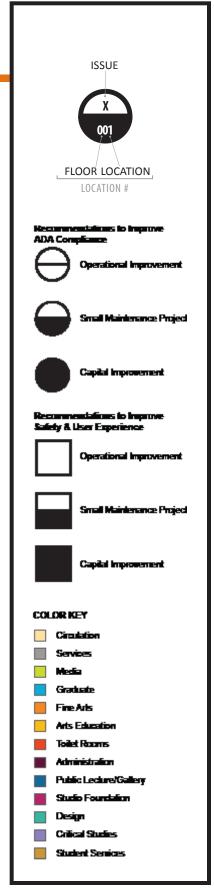
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# **Building Issues - Eighth Floor**



HUNTINGTON AVENUE NO DIRECT ACCESS

# **Eighth Floor - Summary Plan**



# **Building Issues continued**

# I-TOWER BUILDING-Eighth Floor - | A1 & A2-Signs

# A1\_Signs - ADA Facilities



**LOCATION | 813** 



LOCATION | 813

# **Signs - ADA Facilities and Amenities**

The toilet rooms and drinking fountains do not meet ADA Standards for accessibility.

The existing signs do not meet ADA Standards for accessibility for location and height and there are no signs with directions to the nearest accessible amenities.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**SMALL MAINTENANCE: While toilet rooms and drinking fountain are not ADA accessible pro-

drinking fountain are not ADA accessible provide ADA compliant room designation signs and directions to the nearest ADA accessible amenities. Ensure that these signs are mounted at the correct height and location and use the International Symbol of Accessibility.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

CAPITAL IMPROVEMENT: Once the drinking fountain and toilet rooms have been modified to be accessible, provide as part of the campus-wide wayfinding program ADA compliant signs on the latch side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60 inches maximum AFF or ground surface, measured from the baseline of the highest tactile character.

[See Appendix A -2010 ADA Standards 703 Signs-703.4.1]

CAPITAL IMPROVEMENT: Ensure that all ADA accessible toilet rooms are noted on the Directories on each floor level.

# **Signs - Exit Doors & Passageways**

CAPITAL IMPROVEMENT: Many tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways.

[See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Implement an overall inspection of fire safety signs making sure they are ADA, NFPA and 527 CMR compliant and are lit if required and are in the correct locations according to code.

[See section 103.2.13.6 of the International Building Code(2000 edition) or section 107.7 of the International Building Code (2003 edition).

# A2\_Signs - Designation, Directional & Informational Signs



**LOCATION | Typical** 



**LOCATION | 806** 



LOCATION | 812

# **Signs - Designation & Directional Signs**

All permanent rooms & locations do not have room signs that meet ADA standards such as the braille and mounting requirements.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4

In elevator and stair areas there are no consistent signs indicating floor level. This can lead to confusion especially in an emergency situation.

## RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: As part of the campus -wide wayfinding program provide signs for all permanent rooms that meet ADA Standards for accessibility. Place signage on the latch pull side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60" maximum AFF measured from the baseline of the highest tactile character. If there is no room on the latch side place signs on an adjacent wall so that a person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

CAPITAL IMPROVEMENT: As part of the campus -wide wayfinding program ensure that <u>all</u> floor have signs that indicate floor level. These signs should always be located adjacent to stairs.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

As part of the campus-wide wayfinding program consider providing permanent egress maps at least at stairs and elevator lobbies on all floors. This will inform all occupants even those not familiar with the building of the egress route.

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#### **ISSUE A1**

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes ADA facilities & safety signs and that meet ADA Standards.

\$150-200/sign \$1,500/directory

# INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible toilet room and other accessible amenities.

TBD \$150-200/sign

#### ISSUE A2

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes 2010 ADA Standards compliant designation, directional and informational signs.

\$150-200/sign

# A3\_Signs - Directories

# **Building Directory**

#### **RECOMMENDATION TO IMPROVE SAFETY**

& USER EXPERIENCE As part of a campus-wide wayfinding program consider putting a Directory at elevator and stair lobbies. This will provide information about locations of services on each floor and will allow people who have mobility difficulties to be able to see where they need to go before having to make the effort of climbing stairs or backtracking. **LOCATION | 801** 

Ensure that the contrast between background and lettering is great enough for easy reading-especially in the low light levels of the Lobby. For best legibility, characters should contrast with their background by at least 70 percent. Also make sure that the location names are clear and large enough for people with low vision to be able to easily read them. See general notes 703.5.1

Ensure that location information is consistent and coordinated throughout the campus. There should be one updated centralized source providing this information. The floor levels in elevators, published materials and virtual information should also coordinate.

Make certain that the Directory information corresponds to the floor's program & usage. Be sure to add information regarding the accessible toilet after the toilet rooms have been modified to meet ADA Standards for accessibility.

# **B** Accessible Route



**LOCATION | 805** 



**LOCATION | 805** 



**LOCATION | 805** 

## **Building Issues continued**

# I-TOWER BUILDING-Eighth Floor - | A3-Signs, B-Access. Route

# **Aisle Obstruction**

Accessible routes, aisles and pathways through rooms are obstructed by furniture, equipment and other objects that compromise egress safety and create tripping hazards.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear space through rooms, spaces and accessible routes at all times.

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

OPERATIONAL: Remove obstructions, rearrange furniture and equipment, ensure floor mats are secured and do not slip or turn up at the edges. Educate staff, students and faculty to maintain a 36" min. wide clear space through accessible routes rooms, spaces, and paths at all times.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program wherever possible specify floor finishes and patterns to intuitively provide cues for keeping 36" min. wide clear spaces for routes and paths in rooms and through spaces.

#### ISSUE A3

## CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes Directories.

\$1,500-2,000 /Directory

#### ISSUE B

# **OPERATIONAL**

Implement plan to maintain 36" min. clear areas through accessible routes and paths.

\$25/hr

# **B\_Accessible Route**



**LOCATION | 813** 



LOCATION | 813

### **Aisle Obstruction**

Accessible routes, aisles and pathways through rooms are obstructed by furniture, equipment, paper storage and other objects that compromise egress safety and create tripping hazards.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear space through rooms, spaces and accessible routes at all times.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Remove obstructions, rearrange furniture and equipment, ensure floor mats are secured and do not slip or turn up at the edges. Educate staff, students and faculty to maintain a 36" wide min. clear space through accessible routes rooms, spaces, and paths at all times.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program wherever possible specify floor finishes and patterns to intuitively provide cues for keeping 36" min. wide clear spaces for routes and paths in rooms and through spaces.

# **C\_Protruding Objects**



**LOCATION | 805** 

## **Building Issues continued**

# I-TOWER BUILDING-Eighth Floor - | B-Access. Route & C\_Protruding Objects

# **Protruding Objects**

Cabinet protrudes 6 1/2" from the wall into the accessible route and the bottom of the cabinet is 31" AFF. This may cause injury. A person using a cane would not be able to detect it.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 307 Protruding Object]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Extends sides to the floor or lower than 27" AFF so that it can be detected by a person with a cane or the preferred solution would be to relocate the cabinet so that it could be recessed into the wall.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

OPERATIONAL: Protruding objects are not only a cause of injury to people who have no or low vision but to anyone walking down a corridor especially in an emergency or if people are passing in a corridor. Furthermore there is a risk that the protruding object will get knocked and become damaged.

## ISSUE B

#### **OPERATIONAL**

Implement plan to maintain 36" min. clear areas through accessible routes and paths.

\$25/hr

#### ISSUE C

# SMALL MAINT. PROJECT

Implement plan to remove, relocate or recess protruding objects. Prioritize for most hazardous.

\$25/hr labor various possible solutions

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# D1\_Doors - Clearances



**LOCATION | Typical** 



**LOCATION | 812** 



LOCATION | 805

### **Door - Double Door Clearances**

Doors do not have the required clear widths. Each leaf of the fire door is 30" wide, this means that the clear width of each leaf is less than the required 32" clear min. width, making it inaccessible for a person using a wheelchair.

[See Appendix A 2010 ADA Standards 206 Accessible Routes, 402.2 Doors]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Provide asymmetrical leaves with one active leaf measuring no less than 32 inches clear when open at 90 degrees.

or

Provide automatic door openers.

In the interim prop doors open during normal work hours. Ensure door props don't obstruct the clear path or become a tripping hazard.

# **Door - Single Door Clearances**

Door is 30" wide and does not have the required clearance. This means that the clear width of each leaf is less than the required 32" min., making it inaccessible for a person using a wheelchair.

[See Appendix A 2010 ADA Standards 206 Accessible Routes, 404 Doors]

# **Door - Maneuvering clearances**

Counter obstructs clearance at door making it difficult for a person in a wheelchair to approach and enter.

[See Appendix A 2010 ADA Standards 206 Accessible Routes, 404 Doors]

# RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: The counter adjacent to the latch side of the door should be removed to create a clear space of 18" to allow an accessible approach to the door.



**LOCATION | Typical** 

## **Building Issues continued**

# I-TOWER BUILDING-Eighth Floor - | D1 - Door Clearance

# **Door - Maneuvering clearances**

Counter obstructs clearance at door making it difficult for a person in a wheelchair to approach and enter.

[See Appendix A 2010 ADA Standards 206 Accessible Routes, 404 Doors]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: The counter adjacent to the latch side of the door should be removed to create a clear space of 18" to allow an accessible approach to the door.

#### ISSUE D1

# OPERATIONAL/ SMALL MAINT.

Implement plan to maintain clear areas around doors. Widen doors and doorways if necessary.

\$25/hr labor to clear

various solutions door width \$2,000-\$5,000 to SMALL MAIN.: widen & replace door . or OPERATIONAL:

Switch classooms

# D2\_Doors - Opening Forces



LOCATION | Typical

#### **Door - Double Door**

The double fire egress doors have a door opening force of 25 lbs which is too heavy for easy opening. Additionally it makes the doors difficult to get through because they close too fast. This could cause problems in an emergency.

[See Appendix A -2010 ADA Standards 404.2.8 Door Closers]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Create a comprehensive maintenance program and schedule to check and adjust all interior doors so that they have an opening pressure that doesn't exceed 5 lbs.

# **Door - Opening forces**

The double fire egress doors have a door opening force of 25 lbs. which is too heavy for easy opening. Additionally it makes the doors difficult to get through because they close too fast. This could cause problems in an emergency.

[See Appendix A -2010 ADA Standards 404.2.8 Door Closers]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Create a comprehensive maintenance program and schedule to check and adjust all interior doors so that they have an opening pressure that doesn't exceed 5 lbs.

## **Building Issues continued**

# I-TOWER BUILDING-Eighth Floor - | D2-Door - Opening Forces

#### ISSUE D2

#### **OPERATIONAL**

Implement plan to maintain to achieve correct opening forces and closing speeds. PRIORITIZE FOR DOORS ON AC-CESSIBLE ROUTE.

\$25/hr Staff labor

# **F** Toilet Rooms



LOCATION | 802a



**LOCATION | 802b** 



LOCATION | 802c

#### **ADA Facilities and Amenities**

Both the men's and the women's toilet rooms are pot accessible.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Modify toilet rooms to become meet ADA Standards for accessibility.

While these toilet rooms is not fully ADA accessible, provide ADA compliant signs with directions to the nearest ADA accessible toilet room on the first floor. Ensure that these signs are mounted at the correct height and location.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

# Typical for toilet rooms ADA Signs

The sign does not meet ADA Standards for accessibility for size, contrast.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

If these toilet rooms are modified to become ADA accessible, provide ADA compliant signs on the latch side of the door. Mount at 48" min AFF to the baseline of the tactile characters, and 60 inches maximum AFF, measured from the baseline of the highest tactile character.

Use the International Symbol of Accessibility to designate that it is a ADA accessible toilet room.

# **Door opening force**

The door has an opening force of over 20 lbs. This makes it difficult to get open and it closes too fast to be be able to pass through easily.

[See Appendix A -2010 ADA Standards 603 Doors]

# **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**OPERATIONAL Adjust door closer to max. 5lb opening force.

# Lavatory (sink)

The lavatory(sink) pipes are not wrapped and could cause injury.

[See Appendix A -2010 ADA Standards 603 Toilet Rooms]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**OPERATIONAL Wrap lavatory (sink) pipes.



LOCATION | 802d



LOCATION | 802e



**LOCATION | 802f** 

## **Building Issues continued**

# I-TOWER BUILDING-Eighth Floor - | F-Toilet Rooms

#### Mirror

Although the mirror is tilted, the bottom of the reflective surface is above 42" AFF so a short stature or a seated person cannot use it.

[See Appendix A -2010 ADA Standards 603.3 Mirrors]

OPERATIONAL Move 1 mirror so that the bottom of the reflective surface is 40" AFF or provide full length mirror in the lavatory (sink) area in the toilet room.

### **Grab** bar

The grab bars are installed incorrectly so that they are in the wrong place to be used as supports in transferring from a wheelchair.

[See Appendix A -2010 ADA Standards 609 Grab Bars]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**OPERATIONAL Re-install grab bars to meet ADA
Standards for accessibility for location and height.

#### Urinal

Men's toilet room only Urinal - all of the urinals have rims that are 27" high AFF

[See Appendix A -2010 ADA Standards 213.3.3, 605 Urinals]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**OPERATIONAL Lower one urinal so that the rim is 17" AFF.

## **Flooring**

OPERATIONAL-Repair tile flooring so that it is stable, firm and slip resistant.

The flooring is uneven and is a tripping hazard that could cause injury.

[See Appendix A -2010 ADA Standards 302 Floor or Ground Surfaces]

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

The use of blackboards in these toilet rooms as a measure to prevent graffiti is commendable and it is recommended that they become a standard toilet room installation throughout the campus.

#### **ISSUE F**

#### CAPITAL IMPROV.

To make this toilet room accessible-would require extensive modifications.
Consider creating at least one new alternative accessible single-user toilet room on this floor.

\$10,000 to make all modifications per gender toilet room. \$10,000-14,000 / Accessible single-user toilet room/floor.

## ISSUE A1

# SMALL MAINT. PROJECT

Provide ADA compliant signs.

\$150/Sign

# INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room even if it is in another building.

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# **\_H-Drinking Fountains**



LOCATION | 814

# J-Lockers & Furniture

**Drinking Fountain -** Does not have two spouts

and a person who has trouble bending to be able

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Provide cups with dispenser and

trash that doesn't protrude from the wall more

SMALL MAINTENANCE: Replace with a High-Low

2010 ADA standards 211, 307, 602 601, 602.

than 4" and within reach range.

drinking fountain that complies with

[See Appendix A -2010 ADA Standards

*307, 602 Drinking Fountains* 

at heights that allow a person in a wheelchair

to use it.



**LOCATION | Typical** 



**LOCATION | Typical** 



**LOCATION | Typical** 

## **Building Issues continued**

# I-TOWER BUILDING-Eighth Floor - | H-Drinking Fountain & J-Lockers & Furniture

#### **Furniture**

Counter and table height is 36" AFF.

[See Appendix A -2010 ADA Standards Dining & Work Surfaces 226]

OPERATIONAL/CAPITAL IMPROVEMENT: Make sure that 5% or at least one table in each room has a top surface of 34" AFF and min. knee clearance of 27" AFF to the underside of the table so that the counter or table can be used by a wheelchair user.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: Purchase adjustable furniture to add flexibility and functionality to rooms.

Purchase appliances and equipment that have controls and operable parts that comply with 2010 ADA Standards, 208 and 309.

#### ISSUE J

#### **OPERATIONAL**

Modify existing lockers and furniture

#### <u>r</u>

#### **CAPITAL IMPROV.**

Provide new ADA compliant furniture, equipment & lockers.

\$ dependent on requirements

#### Lockers

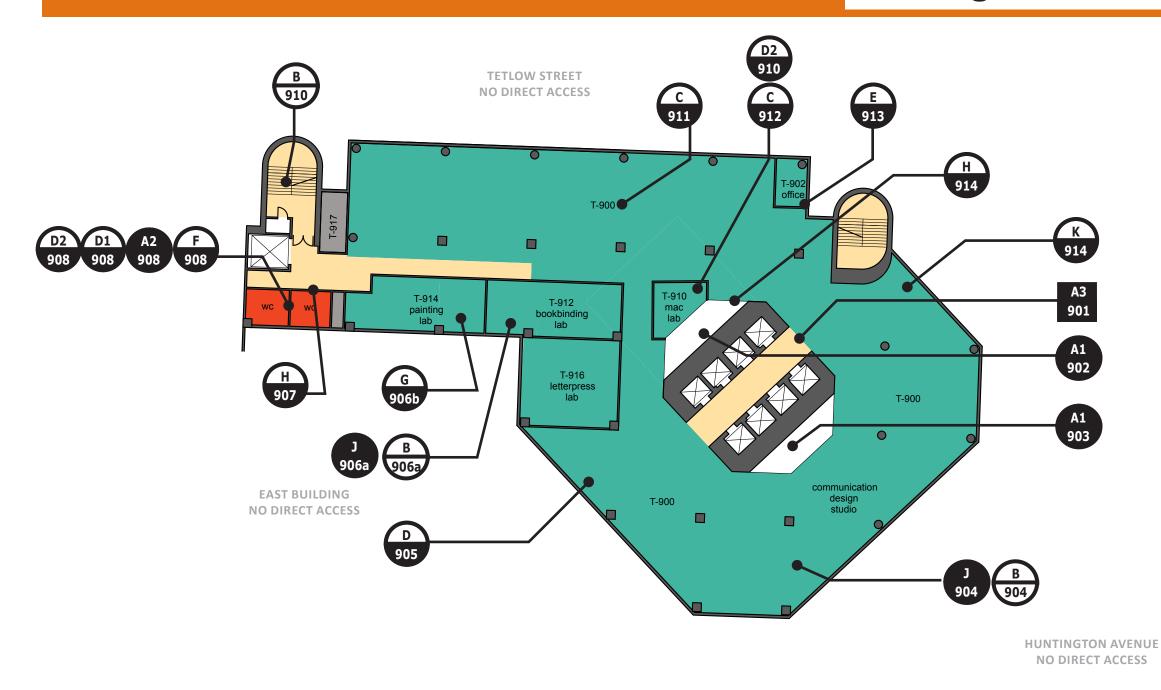
Lockers do not meet ADA standards for reach range and operational parts.

[See Appendix A -2010 ADA Standards Lockers 225.2.1,308,309,,811]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

SMALL MAINTENANCE: Modify 5% or no fewer than one locker at each locker area to meet ADA standards for reach range and operable parts. Modifications include lowering shelves to within reach ranges, and providing locks that don't require tight grasping, pinching or twisting of the wrist. If modifications cannot be made replace locker with one that meets ADA Standards for accessibility.

# **Building Issues - Ninth Floor**



ISSUE FLOOR LOCATION LOCATION # ADA Compliance Safety & User Experience Small Maintenance Project Arts Education Toilet Rooms Critical Studies Student Senices

Ninth Floor - Summary Plan

## **Building Issues continued**

# I-TOWER BUILDING - Ninth Floor - | A1 & A2-Signs

# A1\_Signs - ADA Facilities



**LOCATION | 908** 

# **Signs - ADA Facilities and Amenities**

Existing signs for toilet rooms do not meet ADA Standards for accessibility for location and height and there are no signs with directions to the nearest accessible amenities at these non-accessible toilet rooms and at other amenities.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: While toilet rooms and drinking fountains do not meet ADA standards for accessibility provide ADA compliant room designation signs and directions to the nearest ADA accessible amenities. Install these signs at the correct height and location and use the International Symbol of Accessibility.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

CAPITAL IMPROVEMENT: If the toilet rooms and drinking fountain are modified to comply with ADA standards, as part of the campus-wide wayfinding program provide ADA compliant signs on the latch side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60" max. AFF measured from the baseline of the highest tactile character.

[See Appendix A -2010 ADA Standards 703 Signs-703.4.1]

CAPITAL IMPROVEMENT: Ensure that all ADA accessible toilet rooms are noted on the Directories on each floor level.

## Signs - Exit Doors & Passageways

CAPITAL IMPROVEMENT: Many tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways.

[See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Implement an overall inspection of fire safety signs making sure they are ADA and NFPA compliant, are lit if required and are in the correct locations according to code.

[See section 103.2.13.6 of the International Building Code(200 edition) or section 107.7 of the International Building Code (203 edition)

# A2\_Signs - Designation, Directional & Informational Signs



LOCATION | 914

# **Signs - Designation & Directional Signs**

All permanent rooms & locations do not have room signs that meet ADA standards such as the braille and mounting requirements.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4

In elevator and stair areas there are no consistent signs indicating floor level. This can lead to confusion especially in an emergency situation.

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

CAPITAL IMPROVEMENT: As part of the campus -wide wayfinding program provide signs for all permanent rooms that meet ADA Standards for accessibility. Place signage on the latch pull side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60" maximum AFF measured from the baseline of the highest tactile character. If there is no room on the latch side place signs on an adjacent wall so that a person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

CAPITAL IMPROVEMENT: As part of the campus -wide wayfinding program ensure that <u>all</u> floor have signs that indicate floor level. These signs should always be located adjacent to stairs.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

As part of the campus-wide wayfinding program consider providing permanent egress maps at least at stairs and elevator lobbies on all floors. This will inform all occupants even those not familiar with the building of the egress route.

#### **ISSUE A1**

#### **CAPITAL IMPROV.**

Design and implement a campus-wide wayfinding program that includes ADA facilities & safety signs and that meet ADA standards

\$150-200/sign \$1,500/directory

# INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible Toilet room and other accessible amenities.

TBD \$150-200/sign

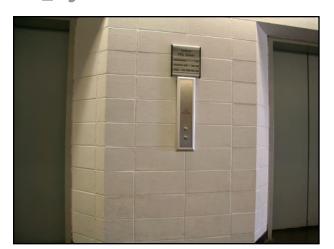
#### **ISSUE A2**

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes 2010 ADA Standards compliant designation, directional and informational signs.

\$150-200/sign

# A3\_Signs - Directories



LOCATION | 901

# **Building Directory**

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

As part of a campus-wide wayfinding program consider putting a Directory at all elevator and stair lobbies. This will provide information about locations of services on each floor and will allow people who have mobility difficulties to be able to see where they need to go before having to make the effort of climbing stairs.

Ensure that the contrast between background and lettering is great enough for easy reading-especially in the low light levels of the Lobby. For best legibility, characters should contrast with their background by at least 70 percent. Also make sure that the location names are clear and large enough for people with low vision to be able to easily read them. See general notes 703.5.1

Ensure that location information is consistent and coordinated throughout the campus. There should be one updated centralized source providing this information. The floor levels in elevators, published materials and virtual information should also coordinate.

Make certain that the Directory information corresponds to the Floor's program and usage. Be sure to add information regarding the accessible toilet after the toilet rooms have been modified to meet ADA Standards for accessibility.

# **B\_Accessible Route**



LOCATION | Typical

# **Aisle Obstruction**

**Building Issues continued** 

Aisles and pathways through rooms are not defined creating egress safety and tripping hazards in the accessible route.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

I-TOWER BUILDING-Ninth Floor- | A3 & B-Access. Route

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear space through rooms, spaces and accessible routes at all times.



**LOCATION | Typical** 



**LOCATION | 914** 



LOCATION | Typical

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program wherever possible specify floor finishes and patterns to intuitively provide cues for keeping 36" min. wide clear spaces for routes and paths in rooms and through spaces.

# D2\_Doors-Opening Forces



LOCATION | 906b



LOCATION | 910 Typical

## **Building Issues continued**

# I-TOWER BUILDING-Ninth Floor- | D2-Door opening forces

# **Door - Opening force**

Interior door opening force is greater than 5lbs. which makes it difficult to open, especially for a person in a wheelchair.

[See Appendix A -2010 ADA Standards 404.2.8 Door Closers

The double fire egress doors have a door opening force of 25 lbs which is too heavy for easy opening. Additionally it makes the doors difficult to get through because they close too fast. This could cause problems in an emergency.

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Create a comprehensive maintenance program and schedule to check and adjust all interior doors so that they have an opening pressure that doesn't exceed 5 lbs.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

OPERATIONAL: Ensure that areas beyond fire doors have clear egress routes.

# **F** Toilet Rooms



**LOCATION | 908** 



**LOCATION | 902** 



LOCATION | 902

#### **ADA Facilities and Amenities**

Both the men's and the women's toilet rooms do not meet ADA Standards for accessibility should not be marked as being ADA accessible.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE Modify toilet rooms to become to meet ADA Standards for accessibility.

While these toilet rooms are not fully ADA accessible, provide ADA compliant signs with directions to the nearest ADA accessible toilet room. Mount signs at the correct height and location to meet ADA standards.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]



**LOCATION | 902** 

### Men's & women's toilet room

# **ADA Signs**

There sign is does not meet ADA standards for location, height and design.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

# **ADA Signs**

The door has an opening force of over 20 lbs. This makes it difficult to get open and it closes too fast to be be able to pass through.

[See Appendix A -2010 ADA Standards 603 Doors]

SMALL MAINTENANCE Adjust door closer to max. 5lb opening force.

#### Sink

The lavatory(sink) pipes are not wrapped and could cause injury.

[See Appendix A -2010 ADA Standards 603 Toilet Rooms]

SMALL MAINTENANCE Wrap lavatory (sink) pipes.

#### Mirror

The bottom of the reflective surface of the mirror is above 42" AFF so a short stature or a seated person cannot use it.

[See Appendix A -2010 ADA Standards 603.3 Mirrors]

SMALL MAINTENANCE Move 1 mirror so that the bottom of the reflective surface is 40" AFF <u>or</u> provide full length mirror in the lavatory (sink)

#### **Building Issues continued**

# I-TOWER BUILDING-Ninth Floor - | F-Toilet Rooms

area in the toilet room.

#### **Grab bars**

The grab bars are installed incorrectly so that they are in the wrong place to be used as supports in transferring from a wheelchair.

> [See Appendix A -2010 ADA Standards 609 Grab Bars]

SMALL MAINTENANCE Re-install grab bars to meet ADA Standards for accessibility for location and height.

## Counter

The countertop is at 36" AFF and has no knee clearance.

[See Appendix A -2010 ADA Standards 603 Toilet Rooms]

SMALL MAINTENANCE Modify counter so top surface is 34" AFF and underside is 27" AFF clear. or provide separate 36" min. wide countertop that is 34" AFF and has 27" AFF knee clearance.

## Men's toilet room only - urinal

The rim of the urinal is 27" high AFF.

[See Appendix A -2010 ADA Standards 213.3.3, 605 Urinals]

SMALL MAINTENANCE Reinstall one urinal so that the rim is at 17" AFF.

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

SMALL MAINTENANCE When these toilet rooms have been modified to meet ADA Standards for accessibility, provide ADA compliant signs on the latch side of the door. Mount at 48" min. AFF to the baseline of the tactile characters, and 60 inches maximum AFF., measured from the baseline of the highest tactile character.

Use the International Symbol of Accessibility to designate that it is a ADA accessible toilet room.

# RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

The use of blackboards in these toilet rooms as a measure to prevent graffiti is commendable and it is recommended that they become a standard toilet room installation throughout the campus.

#### ISSUE F

#### **CAPITAL IMPROV.**

To make this toilet room accessible-would require extensive modifications, consider creating at least one new alternative accessible single-user toilet room on this floor.

\$10,000 to make all modifications per gender toilet room. \$10,000-14,000 / Accessible single-user toilet room/floor.

## ISSUE A1

# SMALL MAINT. PROJECT

Provide ADA compliant signs.

\$150/Sign

#### INTERIM

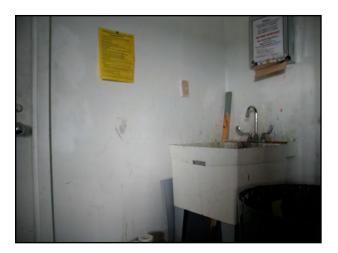
#### RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room even if it is in another building.

Massachusetts College of Art and Design ADA Compliance Plan 2011

Institute for Human Centered Design

#### **G-Sinks**



LOCATION | 906b



LOCATION | 906b

## **H-Drinking Fountains**



LOCATION | 908

### **J-Lockers & Furniture**



LOCATION | 906b

LOCATION | 906a



**LOCATION | Typical** 

The clear space around the sink is not 30" by 48" and does not have a front approach.

The underside of the sink doesn't allow for knee space.

There are utility sinks on the this floor that

are not janitorial but are required for clean-

ing equipment such as brushes, and related

educational experience. These sinks do not

The top of the sink is greater than 34" AFF.

clearance or knee space.

**Sinks - Dimensions** 

materials which makes their use a part of the

meet 1991 or 2010 ADA standards for height,

The sink is very deep and out of reach range. [See Appendix A -2010 ADA Standards 212, 606 Sinks, 309.4 Operable Parts]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Replace at least one sink with a sink that meets 2010 ADA Standards in each of the rooms that have these sinks, or at this type of sink provide enough space around the sink for a side approach, add an adjacent work counter with room for knee space, add a flexible hose attachment for additional flexibility.

#### **Drinking Fountain**

The drinking fountain does not have two spouts at heights that allow a person in a wheelchair and a person who has trouble bending to be able to get water. Additionally the lack of required clearances and kneespace makes this drinking fountain very difficult to use.

> [See Appendix A -2010 ADA Standards 211, 307, 602 601, 602. Drinking Fountains]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: To benefit people of all statures and abilities relocate and replace the existing drinking fountains on the accessible route with a High-Low type, or add a cup dispenser making sure that the dispenser doesn't stick out more than 4" from the wall and is mounted at a height no greater than 48" AFF to where the cups are dispensed from. Make sure that availability of cups are checked regularly. Provide at least one accessible drinking fountain per floor.

#### **Building Issues continued**

## I-TOWER BUILDINGNinth Floor - | H-Drinking Fountain & **J-Lockers & Furniture**

#### **Furniture**

Podium and table height is 36" min. AFF.

[See Appendix A -2010 ADA Standards Dining & Work Surfaces 226]

OPERATIONAL/CAPITAL IMPROVEMENT: Make sure that 5% or at least one table in each room has a top surface of 34" AFF and min. knee clearance of 27" to the underside of the table so that the table can be used by a sitting person.

#### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: Purchase adjustable furniture to add flexibility and functionality to rooms.

Purchase appliances and equipment that have controls and operable parts that comply with 2010 ADA Standards, 208 and 309.

#### ISSUE H SMALL MAINT. **PROJECT**

Relocate and replace drinking fountain with High-Low type. \$2000/ High-Low provide cup dispenser with ongoing fillup

of paper cups

\$50 plus cups

#### Lockers

accessibility.

Lockers do not meet ADA standards for reach range and operational parts.

> [See Appendix A -2010 ADA Standards Lockers 225.2.1,308,309,811]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** SMALL MAINTENANCE: Modify 5% or no fewer than one locker at each locker area to meet ADA standards for reach range and operable parts. Modifications include lowering shelves to within reach ranges, and providing locks that don't require tight grasping, pinching or twisting of the wrist. If modifications cannot be made replace locker with one that meets ADA Standards for

## ISSUE J

**OPERATIONAL** 

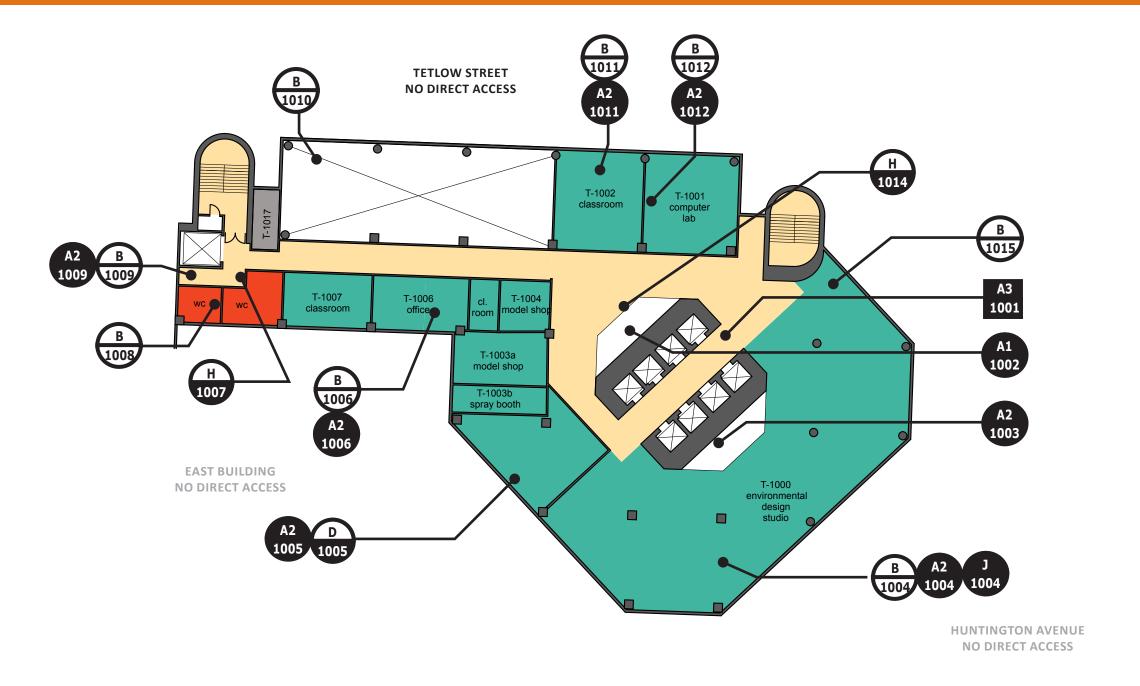
Modify existing lockers and furniture

### **CAPITAL IMPROV.**

Provide new ADA compliant furniture, equipment & lockers.

\$ dependent on requirements

## **Building Issues - Tenth Floor**



ISSUE FLOOR LOCATION LOCATION # ADA Compliance Safety & User Experience Small Maintenance Project Capital Improvement Arts Education Todet Rooms Critical Studies Student Senices

Tenth Floor - Summary Plan

## Building Issues continued I-TOWER BUILDING-Tenth Floor - | A1 & A2-Signs

## A1\_Signs - ADA Facilities



LOCATION | 1013

## A2\_Signs - Designation, Directional & Informational Signs



LOCATION | 1004



LOCATION | 1009



LOCATION | 1012

### **Signs - Designation & Directional Signs**

All permanent rooms & locations do not have room signs that meet ADA standards such as the braille and mounting requirements.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4

In elevator and stair areas there are no consistent signs indicating floor level. This can lead to confusion especially in an emergency situation.

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

CAPITAL IMPROVEMENT: As part of the campus -wide wayfinding program provide signs for all permanent rooms that meet ADA Standards for accessibility. Place signage on the latch pull side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60" maximum AFF measured from the baseline of the highest tactile character. If there is no room on the latch side place signs on an adjacent wall so that a person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

CAPITAL IMPROVEMENT: As part of the campus -wide wayfinding program ensure that <u>all</u> floor have signs that indicate floor level. These signs should always be located adjacent to stairs.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

As part of the campus-wide wayfinding program consider providing permanent egress maps at least at stairs and elevator lobbies on all floors. This will inform all occupants even those not familiar with the building of the egress route.

## A3\_Signs - Directories



LOCATION | 1001

## Building Directory RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

As part of a campus-wide wayfinding program consider putting a Directory at all elevator and stair lobbies. This will provide information about locations of services on each floor and will allow people who have mobility difficulties to be able to see where they need to go before having to make the effort of climbing stairs.

Ensure that the contrast between background and lettering is great enough for easy reading-especially in the low light levels of the Lobby. For best legibility, characters should contrast with their background by at least 70 percent. Also make sure that the location names are clear and large enough for people with low vision to be able to easily read them. See general notes 703.5.1

Ensure that location information is consistent and coordinated throughout the campus. There should be one updated centralized source providing this information. The floor levels in elevators, published materials and virtual information should also coordinate.

Make certain that the Directory information corresponds to the Floor's program & usage. Be sure to add information regarding the accessible toilet rooms after the toilet rooms have been modified to meet ADA Standards for accessibility.

## **B** Accessible Route



LOCATION | 1004

**LOCATION | 1004 Typical** 



**LOCATION | 1004 Typical** 

#### **Building Issues continued**

## I-TOWER BUILDING-Tenth Floor- | A3 & B-Access. Route

#### **Aisle Obstruction**

Aisles and pathways through rooms are not defined creating egress safety and tripping hazards in the accessible route.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear space through rooms, spaces and accessible routes at all times.



**LOCATION | 1004 Typical** 

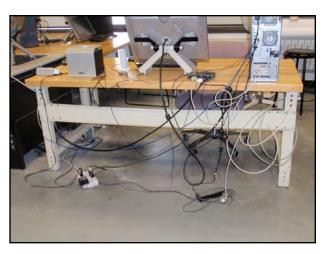
## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: As part of a campus-wide wayfinding program wherever possible specify floor finishes and patterns to intuitively provide cues for keeping 36" min. wide clear spaces for routes and paths in rooms and through spaces.



I-TOWER BUILDING-Tenth Floor- | B-Access. Route

## **B\_Accessible Route**



LOCATION | 1012

## **Aisle Obstruction**

1. Aisles and pathways through rooms are not defined creating egress safety and tripping hazards in the accessible route.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear space through rooms, spaces and accessible routes at all times.



LOCATION | 1010



LOCATION | 1012



LOCATION | 1004

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program wherever possible specify floor finishes and patterns to intuitively provide cues for keeping 36" min. wide clear spaces for routes and paths in rooms and through spaces.

## D1\_Doors - Clearances



**LOCATION | Typical** 



LOCATION | 1009

#### **Door - Double Door Clearances**

Door does not have the required clear widths. Each leaf of the fire doors is 30", this means that the clear width of each leaf is less than the required 32" min., making it inaccessible for a person using a wheelchair.

[See Appendix A 2010 ADA Standards 206 Accessible Routes, 402.2 Doors]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**Provide asymmetrical leaves with one active leaf measuring no less than 32 inches clear when open at 90 degrees.

or

Provide automatic door openers.

In the interim prop doors open during normal work hours.

### **Door - Single Door Clearances**

Door is 30" wide and does not have the required clearance. This means that the clear width of each leaf is less than the required 32" min., making it inaccessible for a person using a wheelchair.

[See Appendix A 2010 ADA Standards 206 Accessible Routes, 404 Doors]

## **Door - Maneuvering clearances**

Doors are obstructed making it difficult for a person in a wheelchair to approach and enter.

[See Appendix A 2010 ADA Standards 206 Accessible Routes,404 Doors]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Remove objects from around doors to create a clear space . At the latch pull side of the door of 18" to allow an accessible approach to the door.

#### **Building Issues continued**

## I-TOWER BUILDING-Tenth Floor- D1 - Door Clearance & Door Closer Adjustment

#### **Door - Maneuvering clearances**

Counter obstructs clearance at door making it difficult for a person in a wheelchair to approach and enter.

[See Appendix A 2010 ADA Standards 206 Accessible Routes, 404 Doors]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

SMALL MAINTENANCE: The counter adjacent to the latch side of the door should be removed to create a clear space of 18" to allow an accessible approach to the door.

#### **Door Closers**

The toilet room door opening force is 20 lbs which makes it difficult to open, especially for a person in a wheelchair.

[See Appendix A -2010 ADA Standards 404.2.8 Door Closers

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Create a comprehensive maintenance program and schedule to check and adjust all interior doors so that they have an opening pressure that doesn't exceed 5 lbs.

## **F** Toilet Rooms



**LOCATION | 1014** 



LOCATION | 1014/1003



LOCATION | 1014/1003

#### **ADA Facilities and Amenities**

Both toilet rooms are multi-user, multi-gender and do not meet ADA standards for accessibility.

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Modify toilet rooms to meet ADA standards for accessibility or create a new alternative accessible single-user toilet room for this floor. While these toilet rooms are not accessible install signs with directions to the nearest accessible toilet room. Ensure that these signs are mounted at ADA compliant height and location.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

### **Signs - Designation Signs**

The toilet room signs do not meet ADA standards for mounting location and design.

> [See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

If these toilet rooms are modified to become ADA compliant, provide ADA compliant signs on the latch pull side of the door. Mount at 48" min AFF to the baseline of the tactile characters, and 60" max. AFF, measured from the baseline of the highest tactile character.

Use the symbol of International Accessibility to designate that it is a ADA compliant toilet room or provide signage with directions to a new alternative accessible single user restroom.

Both toilet rooms have the following non-accesssible issues:

## **Door - Door opening force**

The door has an opening force of over 10 lbs. This makes it difficult to open and it closes too fast to be be able to pass through easily.

[See Appendix A -2010 ADA Standards 603 Doors1

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Adjust door closer to max. 5lbs. opening pressure.



LOCATION | 1014/1003



LOCATION | 1014/1003



LOCATION | 1014/1003

#### **Building Issues continued**

## I-TOWER BUILDING-Tenth Floor- | F-Toilet Rooms

#### **Door - Clearance**

The clear door width to the toilet room is 29" and to the compartment door is 28" wide. The clearance at the latch pull side of the compartment door is only 10 1/2".

> [See Appendix A -2010 ADA Standards 603 Doors1

SMALL MAINTENANCE: Widen doorway to toilet room to have a clear width of 32" and install new 36" door. Reconfigure the compartment so that the door has a clear width of 32" min. and the latch pull side of the door is 12" min. clear. This is not feasible for the present configuration.

### Sink - Pipes not covered

The lavatory (sink) pipes are not wrapped and could cause injury.

> [See Appendix A -2010 ADA Standards 603 Toilet rooms]

SMALL MAINTENANCE: Wrap lavatory (sink) pipes.

## Soap Dispenser - Reach

The soap dispenser is out of reach range.

[See Appendix A -2010 ADA Standards 604.4 Toilet Rooms

SMALL MAINTENANCE: Reinstall soap dispenser to the left of the sink closer to the front edge of the sink with the soap outlet at 48" AFF.

### Water closet - height and location

The water closet height is 19 1/2" AFF and 25" on center from the side wall.

> [See Appendix A -2010 ADA Standards 604.2,604.4 Toilet Rooms]

SMALL MAINTENANCE: Reinstall water closet so that it is between between 17" and 19" AFF to the top of the seat and between 16" and 18" on center from the wall.

## **Grab bars - Incorrect installation and** dimensions

The rear grab bar is missing, the side grab bar is too small. They are installed incorrectly in relation to the water closet so they cannot be used as supports in transferring from a wheelchair.

[See Appendix A -2010 ADA Standards 609 Grab Bars]

### ISSUE F

#### **CAPITAL IMPROV.**

To make these toilet room accessible would require extensive modifications, consider creating at least one new alternative accessible single-user toilet room on this floor.

\$10,000 to make all modifications per gender toilet room. \$10,000-14,000 / Accessible single-user toilet room/floor.

#### **ISSUE A1**

#### **SMALL MAINT. PROJECT**

Provide ADA compliant signs.

\$150/Sign

## INTERIM

## **RECOMMENDATION**

**Until modifications** are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room even if it is in another building.

Massachusetts College of Art and Design ADA Compliance Plan 2011





LOCATION | 1014

SMALL MAINTENANCE: Reinstall grab bars to be ADA compliant for dimension, location and height.

#### Urinal

The top rim all of the urinals is 22" high AFF

[See Appendix A -2010 ADA Standards
605 Urinals]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE - Lower one urinal so that the top of the rim is 17" AFF.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

SMALL MAINTENANCE - For privacy and in compliance with 248 CMR Plumbing Code 10.02.23 Basic Principles, provide side shields either side of the urinal. Ensure that there is a 36" x 48" clear maneuvering space in front of the accessible lower urinal.

Also assign toilet rooms to separate genders.

## Accessible Compartment - Not enough clearance

The accessible compartment is 50"D x 60"W.

[See Appendix A -2010 ADA Standards
604.3 Clearance, MAAB]

SMALL MAINTENANCE: Increasing this compartment size may be infeasible. The required dimensions are min. 72" deep by 60" wide.

#### **Door hooks**

There are no door hooks on the back of the accessible compartment door.

[See Appendix A -2010 ADA Standards 604 Toilet Rooms]

SMALL MAINTENANCE: In stall hook at 48" AFF max.

#### **Building Issues continued**

## I-TOWER BUILDING-Tenth Floor- | F-Toilet Rooms

#### Mirrors

The bottom of the reflective surface is above 44" AFF so a short stature or a seated person cannot use it.

[See Appendix A -2010 ADA Standards 603.3 Mirrors]

SMALL MAINTENANCE: Move 1 mirror so that the bottom of the reflective surface is 40" AFF or provide full length mirror in the lavatory (sink) area in the toilet room.

## **\_H-Drinking Fountains**



LOCATION | 1014

**Drinking Fountain** - Does not have two spouts at heights that allow a person in a wheelchair and a person who has trouble bending to be able to get

[See Appendix A -2010 ADA Standards 307, 602 Drinking Fountains

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

water.

OPERATIONAL: Provide cups with dispenser and trash that doesn't protrude from the wall more than 4" and within reach range.

SMALL MAINTENANCE: Replace with a high-low drinking fountain that complies with 2010 ADA standards 211, 307, 602 601, 602.

### **J-Lockers & Furniture**



LOCATION | 1004



**LOCATION | 1004** 



LOCATION | 1004

#### **Building Issues continued**

## I-TOWER BUILDING-Tenth Floor - | H-Drinking Fountain & J-Lockers & Furniture

#### **Furniture**

Table and counter height is 36" AFF.

[See Appendix A -2010 ADA Standards Dining & Work Surfaces 226]

OPERATIONAL/CAPITAL IMPROVEMENT: Make sure that 5% or at least one table in each room has a top surface of 34" AFF and min. knee clearance of 27" to the underside of the table so that the table can be used by a sitting person.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: Purchase adjustable furniture to add flexibility and functionality to rooms.

Purchase appliances and equipment that have controls and operable parts that comply with 2010 ADA Standards, 208 and 309.

### Lockers

Lockers do not meet ADA standards for reach range and operational parts.

[See Appendix A -2010 ADA Standards Lockers 225.2.1,308,309,,811]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Modify 5% or no fewer than one locker at each locker area to meet ADA standards for reach range and operable parts. Modifications include lowering shelves to within reach ranges, and providing locks that don't require tight grasping, pinching or twisting of the wrist. If modifications cannot be made replace locker with one that meets ADA Standards for accessibility.

#### ISSUE H

## SMALL MAINT. PROJECT

Replace or make suggested modifications to drinking fountain.

Add another drinking fountain

## \$4,800/ fountain/ plumbing

r

fountain

Replace drinking fountain with a new High-Low drinking

\$4,800/ High-Low

<u>or</u>

Provide cup dispenser with ongoing fillup of paper cups

\$50 plus cups

#### ISSUE J

#### OPERATIONAL

Modify existing lockers and furniture

or

#### CAPITAL IMPROV.

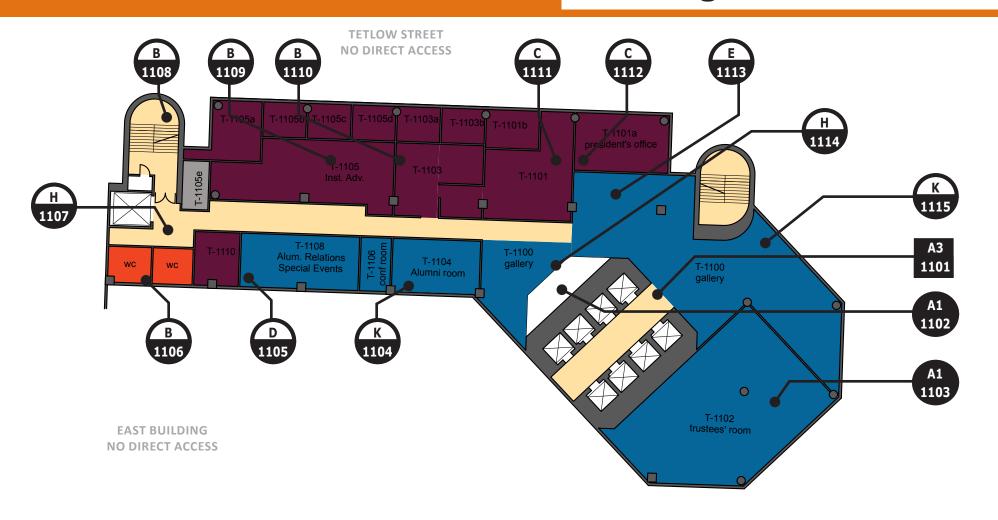
Provide new ADA compliant furniture, equipment & lockers.

\$ dependent on requirements



## I-TOWER BUILDING - Eleventh Floor - Summary Plan

## **Building Issues - Eleventh Floor**



HUNTINGTON AVENUE NO DIRECT ACCESS

Eleventh Floor - Summary Plan



## I-TOWER BUILDING-Eleventh Floor - | A1 & A2-Signs

## A1\_Signs - ADA Facilities & Amenities



LOCATION | 1114

### **Signs - ADA Facilities and Amenities**

The toilet rooms and drinking fountains do not meet ADA Standards for accessibility.

The existing signs do not meet ADA Standards for accessibility for location and height and there are no signs with directions to the nearest accessible amenities.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

## **RECOMMENDATION TO IMPROVE ADA COMPLIANCE** SMALL MAINTENANCE: While toilet rooms and

drinking fountains are not accessible, provide ADA compliant room designation signs and directions to the nearest accessible amenities. Ensure that these signs are mounted at the correct height and location and use the International Symbol of Accessibility.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

CAPITAL IMPROVEMENT: Once the Drinking Fountains and toilet rooms have been modified to be accessible, as part of the campus-wide wayfinding program provide ADA compliant signs on the latch side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60 inches maximum AFF or ground surface, measured from the baseline of the highest tactile character.

[See Appendix A -2010 ADA Standards 703 Signs-703.4.1]

CAPITAL IMPROVEMENT: Ensure that all accessible toilet rooms are noted on the Directories on each floor level.

### **Signs - Exit Doors & Passageways**

CAPITAL IMPROVEMENT: Many tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways.

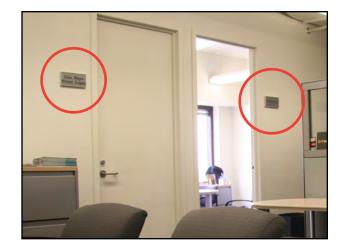
[See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Implement an overall inspection of fire safety signs making sure they are ADA, NFPA and 527 CMR compliant and are lit if required and are in the correct locations according to code.

[See section 103.2.13.6 of the International Building Code(2000 edition) or section 107.7 of the International Building Code (2003 edition).

## A2\_Signs - Designation, Directional & Informational Signs



LOCATION | 1103



LOCATION | 1103



LOCATION | 1100

### **Signs - Designation & Directional Signs**

All permanent rooms & locations do not have room signs that meet ADA standards such as the braille and mounting requirements.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4

In elevator and stair areas there are no consistent signs indicating floor level. This can lead to confusion especially in an emergency situation.

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: As part of the campus -wide wayfinding program provide signs for all permanent rooms that meet ADA Standards for accessibility. Place signage on the latch pull side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60" maximum AFF measured from the baseline of the highest tactile character. If there is no room on the latch side place signs on an adjacent wall so that a person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

CAPITAL IMPROVEMENT: As part of the campus -wide wayfinding program ensure that <u>all</u> floor have signs that indicate floor level. These signs should always be located adjacent to stairs.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

As part of the campus-wide wayfinding program consider providing permanent egress maps at least at stairs and elevator lobbies on all floors. This will inform all occupants including those not familiar with the building of the egress route.

#### ISSUE A1

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes ADA facilities & safety signs and that meet ADA Standards.

\$150-200/sign \$1,500/directory

## INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible toilet room and other accessible amenities.

TBD \$150-200/sign

#### **ISSUE A2**

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes 2010 ADA Standards compliant designation, directional and informational signs.

\$150-200/sign

## A3\_Signs - Directories



LOCATION | 1101

## **Building Directory**

#### **RECOMMENDATION TO IMPROVE SAFETY** & USER EXPERIENCE

As part of a campus-wide wayfinding programconsider putting a Directory at all elevator and stair lobbies. This will provide information about locations of services on each floor and will allow people who have mobility difficulties to be able to see where they need to go before having to make the effort of climbing stairs or back track.

Ensure that the contrast between background and lettering is great enough for easy readingespecially in the low light levels of the Lobby. For best legibility, characters should contrast with their background by at least 70 percent. Also make sure that the location names are clear and large enough for people with low vision to be able to easily read them.

> [See Appendix A -2010 ADA Standards 703.5.1]

Ensure that location information is consistent and coordinated throughout the campus. There should be one updated centralized source providing this information. The floor levels in elevators, published materials and virtual information should also coordinate.

Make certain that the Directory information corresponds to the floor's program & usage. Be sure to add information regarding the accessible toilet rooms after the toilet rooms have been modified to be accessible.

## **B** Accessible Route



LOCATION | 1111

**Building Issues continued** 

**Aisle Obstruction** 

in the accessible route.

I-TOWER BUILDING-Eleventh Floor - | A3 & B-Access. Route

ISSUE A3

tories.

**CAPITAL IMPROV.** 

ment a campus-wide

wayfinding program

that includes Direc-

\$1,500-2,000

/Directory

ISSUE B

paths.

**OPERATIONAL** 

Implement plan to maintain 36" min.

clear areas through

\$25/hr Staff labor

accessible routes and

Design and imple-



Aisles and pathways through rooms are not de-

fined creating egress safety and tripping hazards

206 Accessible Routes 401, 402, 403.5.1 Clearances]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Remove obstructions, rearrange

furniture and educate staff, students and faculty to maintain a 36" min. wide clear space through

rooms, spaces and accessible routes at all times.

[See Appendix A -2010 ADA Standards

LOCATION | 1111

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

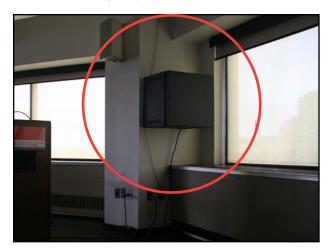
CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program wherever possible specify floor finishes and patterns to intuitively provide cues for keeping 36" min. wide clear spaces for routes and paths in rooms and through spaces. Some egress requirements may call for aisles and corridors to be wider than 36" min.



**LOCATION | 1111** 

**LOCATION | 1110** 

## **C\_Protruding Objects**



LOCATION | 1102



**LOCATION | 1102** 

### **Protruding Objects- Speakers**

Speakers protrude 10" from the wall into the accessible route and the bottom of the speaker is is below 80" AFF. This may cause a head injury, and a person using a cane would not be able to detect the speaker.

> [See Appendix A -2010 ADA Standards 206 Accessible Routes 307 Protruding Objects]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Raise the speakers so that the bottom of the speaker is more than 80" AFF. If this is not possible consider recessing it into the wall.

### **Protruding Objects - Computer box**

Computer box protrudes 18 1/2" from the wall into the accessible route and the bottom of the box is below 45" AFF this may cause injury, it would not be detectable to a person using a cane.

> [See Appendix A -2010 ADA Standards 206 Accessible Routes 307 Protruding Objects]

## RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Enclose the computer box so that sides extend to the floor or lower the box so that the bottom is less than than 27" AFF so that it can be detected by a person with a cane.

### **Protruding Objects - Speakers**

Speakers protrude 10" from the wall into the accessible route and the bottom of the speaker is is below 80" AFF this may cause injury, a person using a cane would not be able to detect them.

> [See Appendix A -2010 ADA Standards 206 Accessible Routes 307 Protruding Objects]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Turn speaker on its side and mount so that the bottom of the support is more than 80" AFF.

#### **RECOMMENDATION TO IMPROVE SAFETY** & USER EXPERIENCE

Protruding objects are not only a cause of injury to people who have no or low vision but to anyone walking down a corridor especially in an emergency. Furthermore there is a risk that the protruding object will get knocked and become damaged.

## **D1** Doors - Clearances



LOCATION | 1110



**LOCATION | 1105** 



**LOCATION | 1104** 

#### **Building Issues continued**

I-TOWER BUILDING-Eleventh Floor - | C-Protruding Objects & D1-Door-Clearances

### **Door - Single Door Clearances**

Door is 29 1/2" wide and does not have the required 32" min. clearance making it inaccessible for a person using a wheelchair.

> [See Appendix A 2010 ADA Standards 206 Accessible Routes, 404 Doors}

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL PROJECT or OPERATIONAL: If it is necessary for visitors to enter, replace door and frame so that the door is 36" wide, or find alternative room for a student meeting.

#### **Door - Automatic Lock**

Automatic door is operated from inside the offices. LOCATION | 11??

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** OPERATIONAL: Ensure that door can be operated from the outside the offices as well.

#### ISSUE C

### SMALL MAINT. **PROJECT**

Implement plan to remove, relocate or recess protruding objects. Prioritize for most hazardous.

OPERATIONAL:. \$25/hr Staff labor

**Various Solutions** SMALL MAIN:. \$2,200 under stair infill or barrier

SMALL MAIN .: recess/alcove work \$500

#### **ISSUE D1**

#### **OPERATIONAL/ SMALL MAINT.**

Implement plan to maintain clear areas around doors. Widen doors and doorways if necessary.

#### \$25/hr Staff labor

various solutions door width

### \$2,000-\$5,000

SMALL MAIN .: widen & replace door <u>or</u>

**OPERATIONAL:** 

switch rooms



**LOCATION | 1109** 

Massachusetts College of Art and Design ADA Compliance Plan 2011 Institute for Human Centered Design

## I-TOWER BUILDING-Eleventh Floor - | F-Toilet Rooms

## **F\_Toilet Rooms**



LOCATION | 1114



LOCATION | 1114



LOCATION | 1114

#### **ADA Facilities and Amenities**

Both the men's and the women's toilet rooms are not accessible.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Modify toilet rooms to meet ADA standards.

While these toilet rooms are not accessible, provide ADA compliant signs with directions to the nearest accessible toilet room. Ensure that these signs are mounted at the correct height and location.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

## Men's & Women's Toilet Room See Issues for 7th Floor Toilet Rooms

**Protruding Object - Shelf** 

Shelf protrudes 7 1/2" into accessible path and is 36" AFF.

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Remove shelf.



LOCATION | 1114

#### **ISSUE F**

#### **CAPITAL IMPROV.**

To make this toilet room accessible-would require extensive modifications.
Consider creating at least one new alternative accessible single-user toilet room on this floor.

\$10,000 to make all modifications per gender toilet room. \$10,000-14,000 / Accessible single-user toilet room/floor.

#### **ISSUE A1**

#### **SMALL**

#### MAINTENANCE

Toilet room modifications

\$5,000/Toilet Room

#### **INTERIM**

#### RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room.

## **H-Drinking Fountains**



**Drinking Fountain** 

stocked

<u>or</u>

use it. LOCATION | 1106

standards 211, 307, 602 601, 602.

Drinking fountain does not have two spouts at

heights that allow a person in a wheelchair and

a person who has trouble bending to be able to

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Ensure that cup dispenser is kept

SMALL MAINTENANCE: Replace with a high-low

drinking fountain that complies with 2010 ADA

[See Appendix A -2010 ADA Standards

307, 602 Drinking Fountains]

LOCATION | 1106

## J-Furniture



LOCATION | 1102



**LOCATION | 1102** 



LOCATION | 1111

### **Building Issues continued**

## I-TOWER BUILDING-Eleventh Floor - | H-Drinking Fountain & J-Furniture

#### **Podium**

The podium is not accessible for height, and reach range LOCATION | 1102

[See Appendix A -2010 ADA Standards Furniture 902,305,306]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**OPERATIONAL: Ensure that there is a podium-like surface for a speaker who is unable to stand.

#### **Furniture**

Table heights are 36" AFF.

[See Appendix A -2010 ADA Standards Dining & Work Surfaces 226, 902]

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

OPERATIONAL: Make sure that at least one table has a top surface of 34" above the floor and a minimum knee clearance of 27" to the underside of the table so that the table can be used by a person in a wheelchair. If the table is a conference table consider buying an adjustable table that will be able to be modified to any user.

Advisory 206.2.8 Employee Work Areas Exception 1. Modular furniture that is not permanently installed is not directly subject to these requirements. The Department of Justice ADA regulations provide additional guidance regarding the relationship between these requirements and elements that are not part of the built environment. Additionally, the Equal Employment Opportunity Commission (EEOC) implements title I of the ADA which requires non-discrimination in the workplace. EEOC can provide guidance regarding employers' obligations to provide reasonable accommodations for employees with disabilities.

#### ISSUE H

## SMALL MAINT. PROJECT

Replace or make suggested modifications to drinking fountain.

Add another drinking fountain

\$4800/ fountain/

#### <u>or</u>

Replace drinking fountain with a new High-Low drinking fountain

#### \$4800/ High-Low

<u>or</u>

Maintain cup level for cup dispenser \$50 plus cups

#### ISSUE J

#### OPERATIONAL

Modify existing lockers and furniture

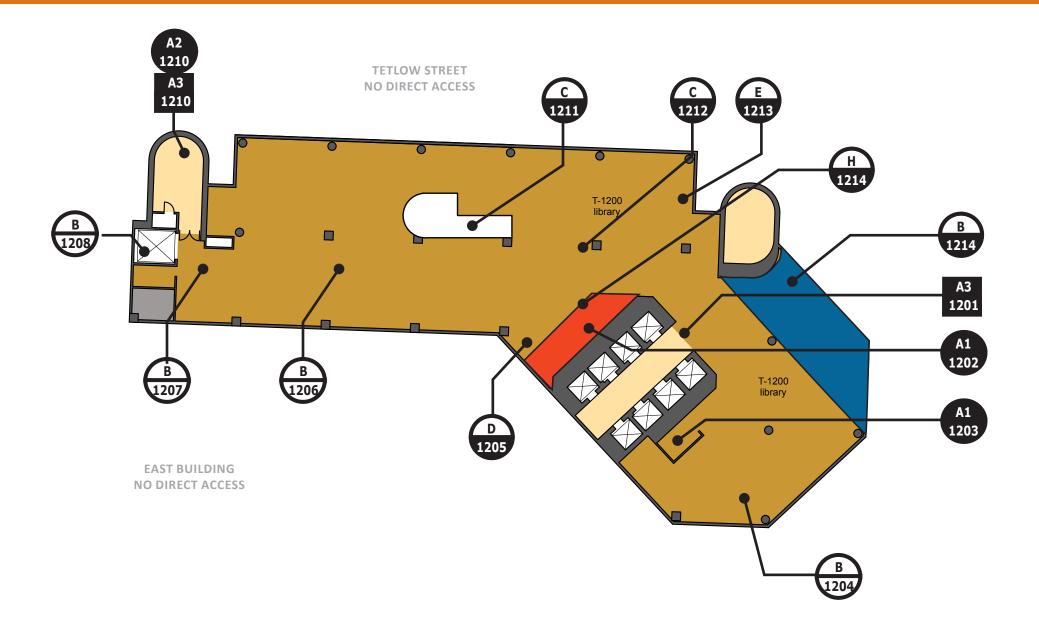
#### or

#### CAPITAL IMPROV.

Provide new ADA compliant furniture, equipment & lockers.

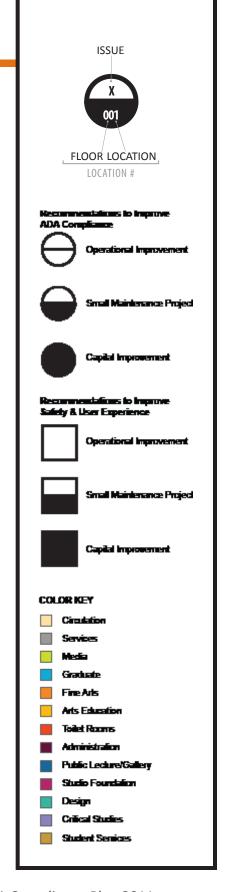
\$ dependent on requirements

## **Building Issues - Twelfth Floor**



**HUNTINGTON AVENUE NO DIRECT ACCESS** 

Twelfth Floor - Summary Plan



## I-TOWER BUILDING-Twelfth Floor- | A1 & A2-Signs

## A1\_Signs - ADA Facilities



**LOCATION | 1202** 

### **Signs - ADA Facilities and Amenities**

The toilet rooms and drinking fountains are not accessible but with modifications they could be.

The existing signs are not ADA compliant for location and height and there are no signs with directions to the nearest accessible amenities.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

## SMALL MAINTENANCE: While toilet rooms and Drinking Fountain are not compliant provide ADA

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

compliant room designation signs and directions to the nearest ADA compliant amenities. Ensure that these signs are mounted at the correct height and location and use the International Symbol of Accessibility.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

CAPITAL IMPROVEMENT: Once the Drinking Fountains and toilet rooms have been modified to be accessible, as part of the campus-wide wayfinding program provide ADA compliant signs on the latch side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60 inches maximum AFF or ground surface, measured from the baseline of the highest tactile character.

> [See Appendix A -2010 ADA Standards 703 Signs-703.4.11

CAPITAL IMPROVEMENT: Ensure that all ADA compliant toilet rooms are noted on the Directories on each floor level.

## Signs - Exit Doors & Passageways

CAPITAL IMPROVEMENT: Many tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways.

> [See Appendix A -2010 ADA Standards 216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

#### **RECOMMENDATION TO IMPROVE SAFETY** & USER EXPERIENCE

Implement an overall inspection of fire safety signs making sure they are ADA, NFPA and 527 CMR compliant and are lit if required and are in the correct locations according to code.

See section 103.2.13.6 of the International Building Code(2000 edition) or section 107.7 of the International Building Code (2003 edition).

## A2 Signs - Designation, Directional & Informational Signs



LOCATION | 1207



**LOCATION | Typical** 

### **Signs - Designation & Directional Signs**

All permanent rooms & locations do not have room signs that meet ADA standards such as the braille and mounting requirements.

> [See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4

In elevator and stair areas there are no consistent signs indicating floor level. This can lead to confusion especially in an emergency situation.

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

CAPITAL IMPROVEMENT: As part of the campus -wide wayfinding program provide signs for all permanent rooms that meet ADA Standards for accessibility. Place signage on the latch pull side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60" maximum AFF measured from the baseline of the highest tactile character. If there is no room on the latch side place signs on an adjacent wall so that a person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

CAPITAL IMPROVEMENT: As part of the campus -wide wayfinding program ensure that all floor have signs that indicate floor level. These signs should always be located adjacent to stairs.

#### RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

As part of the campus-wide wayfinding program consider providing permanent egress maps at least at stairs and elevator lobbies on all floors. This will inform all occupants even those not familiar with the building of the egress route.

#### **ISSUE A1**

#### **CAPITAL IMPROV.**

Design and implement a campus-wide wayfinding program that includes ADA facilities & safety signs and that meet ADA standards

\$150-200/sign

## **INTERIM**

#### **RECOMMENDATION**

**Until modifications** are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible Toilet Room and other accessible amenities.

\$150-200/sign

#### **ISSUE A2**

CAPITAL IMPROV. Design and implement a campus-wide wayfinding program that includes 2010 **ADA Standards** compliant designation, directional and informational signs.

\$150-200/sign

## A3\_Signs - Directories



LOCATION | 1201



**LOCATION | 1211** 

### **Building Directory**

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

As part of a campus-wide wayfinding program consider putting a Directory at elevator and stair lobbies. This will provide information about locations of services on each floor and will allow people who have mobility difficulties to be able to see where they need to go before having to make the effort of climbing stairs or backtracking.

Ensure that the contrast between background and lettering is great enough for easy reading especially in the low light levels. For best legibility, characters should contrast with their background by at least 70 percent. Also make sure that the location names are clear and large enough for people with low vision to be able to easily read them. See general notes 703.5.1

Ensure that location information is consistent and coordinated throughout the campus. There should be one updated centralized source providing this information. The floor levels in elevators, published materials and virtual information should also coordinate.

Make certain that the Directory information corresponds to the floor's program & usage. Be sure to add information regarding the accessible toilet room after the toilet rooms have been modified to be accessible.

## **B\_Accessible Route**



LOCATION | 1206



LOCATION | 1208



LOCATION | 1205

### **Building Issues continued**

## I-TOWER BUILDING-Twelfth Floor- | A3-Signs, B-Access. Route

#### **Aisle Obstruction**

Aisles and pathways through rooms are not defined creating egress safety and tripping hazards in the accessible route.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear space through rooms, spaces and accessible routes at all times.

#### ISSUE A3

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes Directories.

\$1,500-2,000 /Directory

#### ISSUE B

#### OPERATIONAL

Implement plan to maintain 36" min. clear areas through accessible routes and paths.

\$25/hr Staff labor

## I-TOWER BUILDING-Twelfth Floor- | B-Access. Route

## **B\_Accessible Route**



LOCATION | 1204



LOCATION | 1208

#### **Aisle Obstruction**

Aisles and pathways through rooms are not defined and kept free of obstructions. This creates egress safety and tripping hazards in the accessible route.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear space through rooms, spaces and accessible routes at all times.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program wherever possible specify floor finishes and patterns to intuitively provide cues for keeping 36" min. wide clear spaces for routes and paths in rooms and through spaces.



LOCATION | 1201



LOCATION | 1212



LOCATION | 1206

## ISSUE B

#### **OPERATIONAL**

Implement plan to maintain 36" min. clear areas through accessible routes and paths.

\$25/hr Staff labor

## **B** Accessible Route



LOCATION | 1212



LOCATION | 1211a



**LOCATION | 1206** 

## **C\_Protruding Objects**



LOCATION | 1211b



LOCATION | 1211c

### **Building Issues continued**

## I-TOWER BUILDING-Twelfth Floor- | B-Access. Route & **C-Protruding Objects**

### **Protruding Objects**

Under stair headroom is lower than 80"AFF. This may cause injury, additionally a person using a cane would not be able to detect it.

> [See Appendix A -2010 ADA Standards 206 Accessible Routes 307 Protruding Objects

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Infill or design barrier to prevent injury or access under the stairs.

#### **RECOMMENDATION TO IMPROVE SAFETY** & USER EXPERIENCE

OPERATIONAL: Protruding objects are not only a cause of injury to people who have no or low vision but to anyone walking down a corridor especially in an emergency or if people are passing in a corridor. Furthermore there is a risk that the protruding object will get knocked and become damaged.

Prioritize the most hazardous objects. For objects such as the shelf if this is not possible to relocate, or inset, extend the sides to the ground or lower than 27" AFF so that the object can be detected by cane.

### ISSUE B

#### **OPERATIONAL**

Implement plan to maintain 36" min. clear areas through accessible routes and paths.

\$25/hr Staff labor

**CAPITAL IMPROV.** Install elevator \$40,000/floor 2 floors required

#### ISSUE C

## **SMALL MAINT. PROJECT**

Implement plan to remove, relocate or recess, or infill protruding objects. Prioritize for most hazardous.

OPERATIONAL:. \$25/hr Staff labor

**Various Solutions** SMALL MAIN:.

\$2,200 under stair infill or barrier

CAPITAL IMPROVEMENT: Consolidate the library into a single floor or provide an elevator or lift inside the library to allow access between the floors.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

There is no turning space at end of the first row.

rows do not have required turning space at the

end of the rows. This means that a person in a

wheelchair would have substantial barriers to

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Re-arrange stacks so that there

48"min. at the ends of aisles.

Accessible Route-Elevator/Lift

route between the two floors.

Once inside the library there is no accessible

is at least 42" min. clear between the stacks and

[See Appendix A -2010 ADA Standards 206 Accessible Routes 307 Protruding Objects

[See Appendix A -2010 ADA Standards

206 Accessible Routes 404 Accessible Routes

accessing the library. **LOCATION | 12??** 

At least 27 rows do not have 42" aisles and most

## **Flooring**

Floor threshold strip has come loose and is a tripping hazard.

#### **LOCATION | 1206**

**Accessible Route** 

[See Appendix A -2010 ADA Standards 206 Accessible Routes 404 Accessible Routes

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Glue down or replace strip.

Massachusetts College of Art and Design ADA Compliance Plan 2011 Institute for Human Centered Design

## **E** Stairs & Handrails



LOCATION | 1211

## **Stairs - Rails and Rail Extensions**

Stairs handrails are missing rail extensions. Consider continuous rail at wall side of stairs. **LOCATION |1211** 

[See Appendix A -2010 ADA Standards 210.1, 505, 505.10, 505.7.2 Handrails]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

SMALL MAINTENANCE: Install new rail with rail extensions. Handrail gripping surfaces shall extend beyond and in the same direction of stair flights.



LOCATION | 1211

### **Stairs-Vertical Clearance (Headroom)**

The space under the stair allows a person to walk into the stairs and cause a head injury. **LOCATION | 1211** 

[See Appendix A -2010 ADA Standards 307.5 Required Clear Width

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Make sure there is no access to the space under the stair to a vertical clearance height of 80" AFF. Furniture can be placed so that there is no access but because furniture might be moved it is better to build a permanent guard rail or barrier that is at least 27" max. high AFF and does not allow anyone to walk under the portion of stair that is less than 80" high AFF This area could also be filled in.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Keep stair area free of clutter.

#### **Building Issues continued**

I-TOWER BUILDING-Twelfth Floor- | B-Access. Route & C-Protruding Objects

## **F** Toilet Rooms



LOCATION | 1214a



LOCATION | 1214b



LOCATION | 1214c

#### **ADA Facilities and Amenities**

Both men's and women's toilet rooms do not meet ADA standards for accessibility.

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Modify toilet rooms to meet ADA standards for accessibility <u>or</u> create a new alternative accessible single-user toilet room for this floor. While these toilet rooms are not accessible install signs with directions to the nearest accessible toilet room. Ensure that these signs are mounted at ADA compliant height and location.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

### **Signs - Designation Signs**

The toilet room signs do not meet ADA standards for mounting location and design.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

If these toilet rooms are modified to become ADA compliant, provide ADA compliant signs on the latch pull side of the door. Mount at 48" min AFF to the baseline of the tactile characters, and 60" max. AFF, measured from the baseline of the highest tactile character.

Use the symbol of International Accessibility to designate that it is a ADA compliant toilet room **or** provide signage with directions to a new alternative accessible single user restroom.

Both toilet rooms have the following non-accesssible issues:

### **Door - Door opening force**

The door has an opening force of over 10 lbs. This makes it difficult to open and it closes too fast to be be able to pass through easily.

[See Appendix A -2010 ADA Standards 603 Doors]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** OPERATIONAL: Adjust door closer to max. 5lbs. opening pressure.



LOCATION | 1214b

#### **Building Issues continued**

## I-TOWER BUILDING-Twelfth Floor - | F-Toilet Rooms

#### **Door - Clearance**

The clear door width to the toilet room is 29" and to the compartment door is 28" wide. The clearance at the latch pull side of the compartment door is only 10 1/2".

[See Appendix A -2010 ADA Standards 603 Doors]

SMALL MAINTENANCE: Widen doorway to toilet room to have a clear width of 32" and install new 36" door. Reconfigure the compartment so that the door has a clear width of 32" min. and the latch pull side of the door is 12" min. clear. This is not feasible for the present configuration.

### Sink - Pipes not covered

The lavatory (sink) pipes are not wrapped and could cause injury.

[See Appendix A -2010 ADA Standards 603 Toilet rooms]

SMALL MAINTENANCE: Wrap lavatory (sink) pipes.

## Soap Dispenser - Reach

The soap dispenser is out of reach range.

[See Appendix A -2010 ADA Standards 604.4 Toilet Rooms]

SMALL MAINTENANCE: Reinstall soap dispenser to the left of the sink closer to the front edge of the sink with the soap outlet at 48" AFF.

## Water closet - height, location, flush valve

The water closet height is 19 1/2" AFF and 24 1/2" on center from the side wall.

[See Appendix A -2010 ADA Standards 604.2,604.4 Toilet Rooms]

SMALL MAINTENANCE: Reinstall water closet so that it is between between 17" and 19" AFF to the top of the seat and between 16"and 18" on center from the wall.

The flush is out of reach range.

[See Appendix A -2010 ADA Standards 604.2.604.4 Toilet Rooms]

SMALL MAINTENANCE: Install automatic flush or modify flush so that the lever is on the open side of the water closet.

#### ISSUE F

#### **CAPITAL IMPROV.**

To make these toilet room accessible would require extensive modifications, consider creating at least one new alternative accessible single-user toilet room on this floor.

\$10,000 to make all modifications per gender toilet room. \$10,000-14,000 / Accessible single-user toilet room/floor.

#### ISSUE A1

## SMALL MAINT. PROJECT

Provide ADA compliant signs.

\$150/Sign

## INTERIM RECOMMENDATION

Until modifications are complete provide 2010 ADA Standards compliant signs to direct users to nearest accessible toilet room even if it is in another building.

Massachusetts College of Art and Design ADA Compliance Plan 2011



## Grab bars - Incorrect installation and dimensions

The rear grab bar is missing, the side grab bar is too small. There is an extra grab bar on the door of the compartment that reduces the door clear witdth. Additionally they are installed incorrectly in relation to the water closet so they cannot be used as supports in transferring from a wheel-chair.

[See Appendix A -2010 ADA Standards 609 Grab Bars

SMALL MAINTENANCE: Reinstall grab bars to be ADA compliant for dimension, location and height.

## Accessible Compartment - Not enough clearance

The accessible compartment is 50"D x 60"W .

[See Appendix A -2010 ADA Standards
604.3 Clearance, MAAB]

SMALL MAINTENANCE: Increasing this compartment size may be infeasible. The required dimensions are min. 72" deep by 60" wide.

#### Door hooks

There are no door hooks on the back of the accessible compartment door.

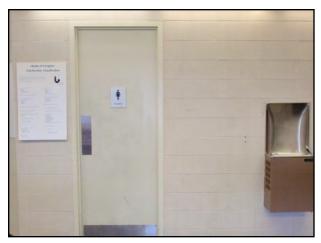
[See Appendix A -2010 ADA Standards 604 Toilet Rooms]

SMALL MAINTENANCE: In stall hook at 48" AFF max.

### **Building Issues continued**

I-TOWER BUILDING-Twelfth Floor - | F-Toilet Rooms

## **H-Drinking Fountains**



LOCATION | 1214



LOCATION | 1207

## **J-Furniture**

**Drinking Fountain -** Does not have two spouts

at heights that allow a person in a wheelchair and

it. **LOCATION | 1214** 

<u>or</u>

a person who has trouble bending to be able to use

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** 

OPERATIONAL: Provide cups with dispenser and

trash that doesn't protrude from the wall more

SMALL MAINTENANCE: Replace with a high-low drinking fountain that complies with 2010 ADA

than 4" and within reach range.

standards 211, 307, 602 601, 602.

[See Appendix A -2010 ADA Standards

*307, 602 Drinking Fountains* 



LOCATION | 1205



**LOCATION | 1213** 



LOCATION | 1212

#### **Building Issues continued**

I-TOWER BUILDING-Twelfth Floor - | H-Drinking Fountain & J-Furniture

#### Lockers

Stacks are out of reach range - topshelf 73" AFF. LOCATION | 12??

[See Appendix A -2010 ADA Standards Lockers 225.2.1,308,309,,811]

### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: To access books that are out of reach range ensure that there is always trained staff available on request.

#### **Furniture**

Reference desk height is 41" AFF LOCATION | 12??

[See Appendix A -2010 ADA Standards Dining & Work Surfaces 226]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

CAPITAL IMPROVEMENT: Make sure that at least 36" min.length of the reference desk has a top surface of 34" AFF

#### **Furniture**

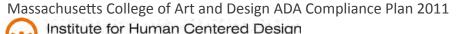
Reference computer desk height is 43 inches and mailbox is 69 1/2" to the top slot both are out of reach range **LOCATION | 12??** 

[See Appendix A -2010 ADA Standards Dining & Work Surfaces 226]

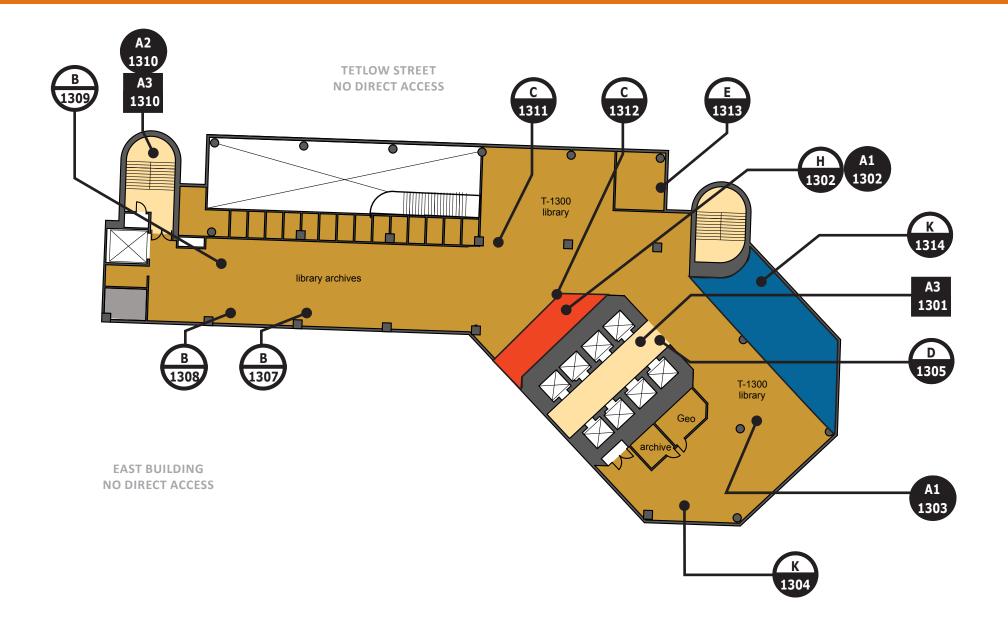
#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

CAPITAL IMPROVEMENT: Provide at least one desk that has a top surface of 34" above the floor and a minimum knee clearance of 27" to the underside of the table so that the table can be used by a sitting person.

SMALL IMPROVEMENT: Reinstall mailbox so that the top slot is at 48" AFF.

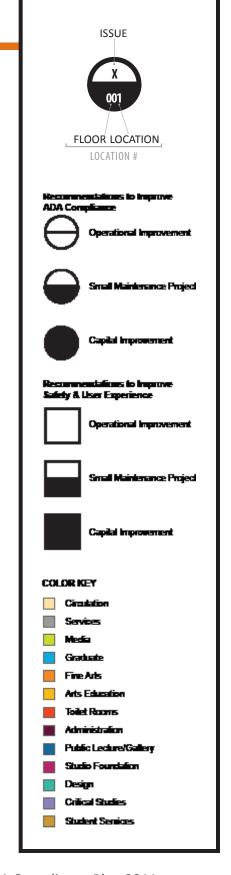


## **Building Issues - Thirteenth Floor**



HUNTINGTON AVENUE NO DIRECT ACCESS

Thirteenth Floor - Summary Plan



## I-TOWER BUILDING-Thirteenth Floor- | A1 & A2-Signs

## A1\_Signs - ADA Facilities



LOCATION | 1312



**LOCATION | 1305** 

#### **Signs - ADA Facilities and Amenities**

The toilet rooms and drinking fountains are not accessible but with modifications they could be.

The toilet rooms sign is not accessible for location and height and there are no signs with directions to the nearest accessible amenities.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

## **RECOMMENDATION TO IMPROVE ADA COMPLIANCE** SMALL MAINTENANCE: Whilst toilet rooms,

phones and drinking fountains are not accessible provide ADA compliant room designation signs with directions to the nearest ADA accessible toilet room, drinking and phone. Ensure that these signs are mounted at the correct height and location and use the International Symbol of Accessibility.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4,03.6.1 Pictogram field]

CAPITAL IMPROVEMENT: Once the toilet room, drinking fountain and phone have been modified to be accessible, as part of the campus-wide wayfinding program provide ADA compliant signs on the latch side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60 inches maximum AFF or ground surface, measured from the baseline of the highest tactile character.

[See Appendix A -2010 ADA Standards 703 Signs-703.4.1]

CAPITAL IMPROVEMENT: Ensure that all ADA accessible toilet rooms are noted on the directories on each floor level.

### **Signs - Exit Doors & Passageways**

CAPITAL IMPROVEMENT: Many tactiley read ADA compliant exit signs are missing from doors at exit passageways, exit discharge, and exit stairways. **LOCATION | 1302** 

[See Appendix A -2010 ADA Standards

216.4.1 Exit Doors, 703.1 703.2, 703.3.5 Signs]

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

Implement an overall inspection of fire safety signs making sure they are ADA, NFPA and 527 CMR compliant and are lit if required and are in the correct locations according to code.

See section 103.2.13.6 of the International Building Code(2000 edition) or section 107.7 of the International Building Code (2003 edition).

## A2\_Signs - Designation, Directional & Informational Signs



LOCATION | 1305



**LOCATION | 1311** 



LOCATION | 1308

### **Signs - Designation & Directional Signs**

All permanent rooms & locations do not have room signs that meet ADA standards such as the braille and mounting requirements.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4

In elevator and stair areas there are no consistent signs indicating floor level. This can lead to confusion especially in an emergency situation.

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

CAPITAL IMPROVEMENT: As part of the campus -wide wayfinding program provide signs for all permanent rooms that meet ADA Standards for accessibility. Place signage on the latch pull side of the door mounted at 48" min AFF to the baseline of the tactile characters on signs and 60" maximum AFF measured from the baseline of the highest tactile character. If there is no room on the latch side place signs on an adjacent wall so that a person reading the sign tactiley will not be injured if the door is opened.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

CAPITAL IMPROVEMENT: As part of the campus -wide wayfinding program ensure that <u>all</u> floor have signs that indicate floor level. These signs should always be located adjacent to stairs.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

As part of the campus-wide wayfinding program consider providing permanent egress maps at least at stairs and elevator lobbies on all floors. This will inform all occupants even those not familiar with the building of the egress route.

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#### ISSUE A1

#### CAPITAL IMPROV.

Design and implement a campus-wide wayfinding program that includes ADA facilities & safety signs and that meet ADA standards

\$150-200/sign

### INTERIM

#### **RECOMMENDATION**

Until modifications are complete provide 2010 ADA Standards compliant signage to direct users to nearest accessible Toilet Room and other accessible amenities.

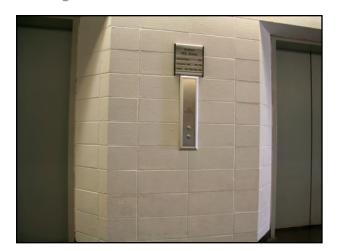
\$150-200/sign

#### **ISSUE A2**

CAPITAL IMPROV.
Design and implement a campus-wide wayfinding program that includes 2010
ADA Standards compliant designation, directional and informational signs.

\$150-200/sign

## A3\_Signs - Directories



**Building Directory** 

& USER EXPERIENCE

**RECOMMENDATION TO IMPROVE SAFETY** 

As part of a campus-wide wayfinding program

consider putting a Directory at all elevator and

stair lobbies. This will provide information about

locations of services on each floor and will allow

people who have mobility difficulties to be able

to see where they need to go before having to

make the effort of climbing stairs or backtrack-

Ensure that the contrast between background

and lettering is great enough for easy reading-

best legibility, characters should contrast with

sure that the location names are clear and large

enough for people with low vision to be able to easily read them. See appendix A 703.5.1

Ensure that location information is consistent

and coordinated throughout the campus. There

viding this information. The floor levels in elevators, published materials and virtual information

should be one updated centralized source pro-

Make certain that the Directory information

corresponds to the floor's program & usage. Be

sure to add information regarding the accessible

toilet after the toilet rooms have been modified

should also coordinate.

to be accessible.

their background by at least 70%. Also make

especially in the low light levels of the Lobby. For

LOCATION | 1301

## **B\_Accessible Route**



LOCATION | 1305



LOCATION | 1312



**LOCATION | 1313** 

**Building Issues continued** 

## I-TOWER BUILDING-Thirteenth Floor | A3 & B-Access. Route

### **Aisle Obstruction**

Doors are locked.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

OPERATIONAL: Ensure that there is a librarian or a member of staff always available to open the

OPERATIONAL: Provide directions explaining how to enter the library.

#### **Aisle Obstruction**

Aisles and pathways through rooms are obstructed by furniture and are not defined creating egress safety and tripping hazards in the accessible route.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances]

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

OPERATIONAL: Remove obstructions and educate staff, students and faculty to maintain a 36" min. wide clear space through rooms, spaces and accessible routes at all times.

#### Wire tripping hazard

Wires cross over paths and accessible routes.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

OPERATIONAL: Redirect wiring so that it follows along walls or furniture and does not cross the floor.

## ISSUE B

#### **OPERATIONAL**

Implement plan to maintain 36" min. clear areas through accessible routes and paths.

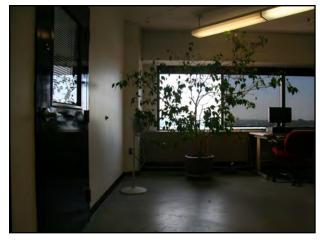
\$25/hr Staff labor



## **B\_Accessible Routes**



LOCATION | 1307



LOCATION | 1303



LOCATION | 1303

#### **Aisle Obstruction**

Aisles and pathways through library are not consistently 36" min. wide.

[See Appendix A -2010 ADA Standards 206 Accessible Routes 401, 402, 403.5.1 Clearances

## RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Rearrange stacks and furniture so that a 36" min. aisle and 42" turning space at the ends of aisles are maintained throughout the library.

Remove obstructions from 36" min. paths

Educate staff, students and faculty to maintain a 36" min. wide clear space through rooms, spaces and accessible routes at all times.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

CAPITAL IMPROVEMENT: As part of a campuswide wayfinding program wherever possible specify floor finishes and patterns and furniture arrangements to intuitively provide cues for keeping 36" min. wide clear spaces for routes and paths in rooms and through spaces.

#### **Building Issues continued**

I-TOWER BUILDING-Thirteenth Floor- | B-Access. Route

## D1\_Doors - Clearances



LOCATION | 1305



LOCATION | 1311

**Door - Locked Entry Door** 

how to enter the library.

See accessible route.

maneuvering.

not accessible.

**Door - Single Door Clearances** 

Door is locked and requires assistance to be

There is no sign or notice that gives directions on

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Door is inaccessible for a person using a wheel-

chair as there is not enough clearance space for

RECOMMENDATION TO IMPROVE ADA COMPLIANCE Post a sign notifying users that this entrance is

[See Appendix A 2010 ADA Standards

[See Appendix A 2010 ADA Standards 206 Accessible Routes, 404 Doors}

206 Accessible Routes, 402.2 Doors}

LOCATION | 1308

## D2\_Doors - Closers



### **Building Issues continued**

## I-TOWER BUILDING-Thirteenth Floor - | D1 - Door Clearance & Door Closer Adjustment

#### **Door Closers**

Door opening forces throughout the floor are greater than 5 lbs which makes it difficult to open the doors, especially for a person in a wheelchair.

> [See Appendix A 2010 ADA Standards 206 Accessible Routes, 404 Doors}

#### **RECOMMENDATION TO IMPROVE ADA COMPLIANCE**

OPERATIONAL: Create a comprehensive maintenance program and schedule to check and adjust all interior doors so that they have an opening pressure that doesn't exceed 5 lbs.

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## I-TOWER BUILDING-Thirteenth Floor - | D3-Door Hardware

## D3\_Doors-Hardware



LOCATION | 1305



LOCATION | 1303

#### **Door Hardware**

The access to the library requires the ability to coordinate a card swipe and to open the doors. This may be difficult for a person in a wheelchair or someone that has limited dexterity.

The exit hardware requires tight grasping, pinching or twisting of the wrist this could cause delay and impede exiting in an emergency.

RECOMMENDATION TO IMPROVE ADA COMPLIANCE SMALL MAINTENANCE: Reinstall hardware that does not require great coordination between a card swipe and opening of the door and that does not require tight grasping, pinching or twisting of the wrist.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

OPERATIONAL: Consider installing directions at the entrance to call for assistance and making certain that a student can be assisted by a member of staff if they are having difficulty entering the library.

SMALL MAINTENANCE: Also provide lit exit sign and ADA compliant exit sign mounted at correct location.



LOCATION | 1305

### **F** Toilet Rooms



LOCATION | 1302a



LOCATION | 1302b



LOCATION | 1302c

#### **ADA Facilities and Amenities**

The men's toilet rooms are not accessible. Additionally there is only a men's toilet room on this floor. **LOCATION | 1302** 

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Modify toilet room to become accessible single-user toilet room.

While this toilet room is not accessible, provide an ADA compliant sign with directions to the nearest accessible toilet room. Ensure that the sign is mounted at the correct height and location.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

If this toilet room is modified to become ADA accessible, provide ADA compliant signs on the latch side of the door. Mount at 48" min AFF to the baseline of the tactile characters, and 60 inches maximum AFF, measured from the baseline of the highest tactile character.

Use the International Symbol of Accessibility to identify it as an accessible toilet room.

The use of blackboards as a measure to prevent graffiti is commendable and it is recommended that they become a standard toilet room installation throughout the campus.

## **ADA Sign- Designation sign**

The sign is not ADA compliant for size, contrast, design or location.

[See Appendix A -2010 ADA Standards 703 Signs-703.2, 703.3, 703.4]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** Provide an ADA compliant sign.

## **Door-Opening force**

The door has an opening force of over 5 lbs. This makes it difficult to get open and it closes too fast to be be able to pass through.

[See Appendix A -2010 ADA Standards 603 Doors]

#### Corrective

OPERATIONAL: Adjust door closer to max. 5lb opening pressure.



LOCATION | 1302d



LOCATION | 1302e

#### **Building Issues continued**

## I-TOWER BUILDING-Thirteenth Floor - | F-Toilet Rooms

**ISSUE A1** 

**Capital Improv.** 

throughout the build-

consider requesting capital improvement

funding otherwise

each issue could be

addressed as a small

maintenance project

**RECOMMENDATION** 

are complete provide

2010 ADA Standards

compliant signage to

direct users to near-

est Accessible toilet

**Until modifications** 

over time.

**INTERIM** 

room.

As toilet room

ing are extensive

#### Lavatory (sinks)

The lavatory(sink) pipes are not wrapped and could cause injury.

[See Appendix A -2010 ADA Standards 603 Toilet Rooms]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Wrap lavatory (sink) pipes.

#### Mirror

The bottom of the reflective surface of the mirror is above 44" AFF so a person of short stature or a seated person cannot use it.

[See Appendix A -2010 ADA Standards 603.3 Mirrors]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE OPERATIONAL: Move 1 mirror so that the bottom of the reflective surface is 40" AFF or provide full length mirror in the lavatory (sink) area in the toilet room.

#### **Grab bars**

The grab bars are installed incorrectly so that they are in the wrong place to be used as supports in transferring from a wheelchair.

[See Appendix A -2010 ADA Standards 609 Grab Bars]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**OPERATIONAL: Re-install grab bars to be accessible for location and height.

#### Flush control

The flush control is 52"AFF the required height is 44".

[See Appendix A - MAAB 30.7.5 & 521 CMR 39.5,]

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE**Reinstall flush so that it is Max. 44" AFF

#### **Door - maneuvering space**

The maneuvering space by the latch side of the door is less than 12" which means that a wheel-chair user could not enter this stall.

[See Appendix A -2010 ADA Standards 302 Floor or Ground Surfaces]

RECOMMENDATION TO IMPROVE ADA COMPLIANCE

#### Urinal

The rim of all of the urinals is 22 1/2" high AFF
[See Appendix A -2010 ADA Standards

Massachusetts College of Art and Design ADA Compliance Plan 2011



## **H-Drinking Fountains**



LOCATION | 1312



LOCATION | 1312

## **J-Lockers & Furniture**

**Drinking Fountain -** Does not have two spouts

at heights that allow a person in a wheelchair and

water.

<u>or</u>

a person who has trouble bending to be able to get

**RECOMMENDATION TO IMPROVE ADA COMPLIANCE** 

OPERATIONAL: Provide cups with dispenser and

trash that doesn't protrude from the wall more

SMALL MAINTENANCE: Replace with a high-low

drinking fountain that complies with 2010 ADA

than 4" and within reach range.

standards 211, 307, 602 601, 602.

[See Appendix A -2010 ADA Standards

307, 602 Drinking Fountains]



LOCATION | 1307



**LOCATION | 1311** 



LOCATION | 1304

#### **Building Issues continued**

## I-TOWER BUILDING-Thirteenth Floor - | H-Drinking Fountain & J-Lockers & Furniture

#### Lockers

Lockers are not accessible for hardware, height, and reach range.

[See Appendix A -2010 ADA Standards Lockers 225.2.1,308,309,,811]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

Replace or modify at least 5% but no less than one locker for an ADA compliant locker the preference would be for two.

#### **Furniture**

Table height is 35 inches

[See Appendix A -2010 ADA Standards Dining & Work Surfaces 226]

#### RECOMMENDATION TO IMPROVE ADA COMPLIANCE

OPERATIONAL: Make sure that at least one table has a top surface of 34" above the floor and a minimum knee clearance of 27" to the underside of the table so that the table can be used by a sitting person.

## RECOMMENDATION TO IMPROVE SAFETY & USER EXPERIENCE

To ensure that trash and recycle bins are used by everyone they should be placed in easy reach with the top of the lid being at 34" above floor level.

Massachusetts College of Art and Design

## **ADA Compliance Plan 2011**

ADA Compliance Plan Consultant Services Contract #10-08

Prepared by

The Institute for Human Centered Design March, 2011

# Appendix A | ADA & MAAB References\*

\*2010 ADA Standards & MAAB 2006 used



200 Portland Street, First Floor Boston, MA 02114 617-695-1225 voice/tty www.HumanCenteredDesign.org

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
<b>Chapter 3 Building Blocks</b>			
302 Floor or Ground Services		<ul> <li>302.1 General. Floor and ground surfaces shall be stable, firm, and slip resistant and shall comply with 302.</li> <li>EXCEPTIONS: 1. Within animal containment areas, floor and ground surfaces shall not be required to be stable, firm, and slip resistant. 2. Areas of sport activity shall not be required to comply with 302.</li> <li>302.3 Openings. Openings in floor or ground surfaces shall not allow passage of a sphere more than 1/2 inch (13 mm) diameter except as allowed in 407.4.3, 409.4.3, 410.4, 810.5.3 and 810.10. Elongated openings shall be placed so that the long dimension is perpendicular to the dominant direction of travel.</li> </ul>	Advisory 302.1 General. A stable surface is one that remains unchanged by contaminants or applied force, so that when the contaminant or force is removed, the surface returns to its original condition. A firm surface resists deformation by either indentations or particles moving on its surface. A slip-resistant surface provides sufficient frictional counterforce to the forces exerted in walking to permit safe ambulation.
303 Changes in Level		<ul> <li>303.1 General. Where changes in level are permitted in floor or ground surfaces, they shall comply with 303</li> <li>EXCEPTIONS: 1. Animal containment areas shall not be required to comply with 303. 2. Areas of sport activity shall not be required to comply with 303.</li> <li>303.2 Vertical. Changes in level of 1/4 inch (6.4 mm) high maximum shall be permitted to be vertical.</li> <li>303.3 Beveled. Changes in level between 1/4 inch (6.4 mm) high minimum and 1/2 inch (13 mm) high maximum shall be beveled with a slope not steeper than 1:2.</li> <li>303.4 Ramps. Changes in level greater than 1/2 inch (13 mm) high shall be ramped, and shall comply with 405 or 406.</li> </ul>	Advisory 303.3 Beveled. A change in level of 1/2 inch (13 mm) is permitted to be 1/4 inch (6.4 mm) vertical plus 1/4 inch (6.4 mm) beveled. However, in no case may the combined change in level exceed 1/2 inch (13 mm). Changes in level exceeding 1/2 inch (13 mm) must comply with 405 (Ramps) or 406 (Curb Ramps).
304 Turning Space		<ul> <li>304.1 General. Turning space shall comply with 304.</li> <li>304.2 Floor or Ground Surfaces. Floor or ground surfaces of a turning space shall comply with 302. Changes in level are not permitted.</li> <li>EXCEPTION: Slopes not steeper than 1:48 shall be permitted.</li> </ul>	Advisory 304.2 Floor or Ground Surface Exception. As used in this section, the phrase "changes in level" refers to surfaces with slopes and to surfaces with abrupt rise exceeding that permitted in Section 303.3. Such changes in level are prohibited in required clear floor and ground spaces, turning spaces, and in similar spaces where people using wheelchairs and other mobility devices must park their mobility aids such as in wheelchair spaces, or maneuver to use elements such as at doors, fixtures, and telephones. The exception permits slopes not steeper than 1:48.

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
304 Turning Space (cont.)		<ul> <li>304.3 Size. Turning space shall comply with 304.3.1 or 304.3.2.</li> <li>304.3.1 Circular Space. The turning space shall be a space of 60 inches (1525 mm) diameter minimum. The space shall be permitted to include knee and toe clearance complying with 306.</li> <li>304.3.2 T-Shaped Space. The turning space shall be a T-shaped space within a 60 inch (1525 mm) square minimum with arms and base 36 inches (915 mm) wide minimum. Each arm of the T shall be clear of obstructions 12 inches (305 mm) minimum in each direction and the base shall be clear of obstructions 24 inches (610 mm) minimum. The space shall be permitted to include knee and toe clearance complying with 306 only at the end of either the base or one arm.</li> <li>304.4 Door Swing. Doors shall be permitted to swing into turning spaces.</li> </ul>	
305 Clear Floor or Ground Space	48 min 1220  Figure 305.3 Clear Floor and Ground Space	<ul> <li>305.1 General. Clear floor or ground space shall comply with 305.</li> <li>305.2 Floor or Ground Surfaces. Floor or ground surfaces of a clear floor or ground space shall comply with 302. Changes in level are not permitted.</li> <li>EXCEPTION: Slopes not steeper than 1:48 shall be permitted.</li> <li>305.3 Size. The clear floor or ground space shall be 30 inches (760 mm) minimum by 48 inches (1220 mm) minimum.</li> <li>305.4 Knee and Toe Clearance. Unless otherwise specified, clear floor or ground space shall be permitted to include knee and toe clearance complying with 306.</li> <li>305.5 Position. Unless otherwise specified, clear floor or ground space shall be positioned for either forward or parallel approach to an element.</li> <li>305.6 Approach. One full unobstructed side of the clear floor or ground space shall adjoin an accessible route or adjoin another clear floor or ground space.</li> <li>305.7 Maneuvering Clearance. Where a clear floor or ground space is located in an alcove or otherwise confined on all or part of three sides, additional maneuvering clearance shall be provided in accordance with 305.7.1 and 305.7.2.</li> <li>305.7.1 Forward Approach. Alcoves shall be 36 inches (915 mm)wide minimum where the depth exceeds 24 inches (610 mm).</li> <li>305.7.2 Parallel Approach. Alcoves shall be 60 inches (1525 mm) wide minimum where the depth exceeds 15 inches (380 mm).</li> </ul>	

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
306 Knee and Toe Clearance	9 230 17-25 430-635 (a) (b) plan Figure 306.2 Toe Clearance	<ul> <li>306.1 General. Where space beneath an element is included as part of clear floor or ground space or turning space, the space shall comply with 306. Additional space shall not be prohibited beneath an element but shall not be considered as part of the clear floor or ground space or turning space.</li> <li>306.2 Toe Clearance.</li> <li>306.2.1 General. Space under an element between the finish floor or ground and 9 inches (230 mm) above the finish floor or ground shall be considered toe clearance and shall comply with 306.2.</li> <li>306.2.2 Maximum Depth. Toe clearance shall extend 25 inches (635 mm) maximum under an element.</li> <li>306.2.3 Minimum Required Depth. Where toe clearance is required at an element as part of a clear floor space, the toe clearance shall extend 17 inches (430 mm) minimum under the element.</li> <li>306.2.4 Additional Clearance. Space extending greater than 6 inches (150 mm) beyond the available knee clearance at 9 inches (230 mm) above the finish floor or ground shall not be considered toe clearance.</li> <li>306.3.5 Width. Toe clearance shall be 30 inches (760 mm) wide minimum.</li> <li>306.3.6 General. Space under an element between 9 inches (230 mm) and 27 inches (685 mm) above the finish floor or ground shall be considered knee clearance and shall comply with 306.3.</li> <li>306.3.1 Maximum Depth. Knee clearance shall extend 25 inches (635 mm) maximum under an element at 9 inches (230 mm) above the finish floor or ground.</li> <li>306.3.3 Minimum Required Depth. Where knee clearance is required under an element as part of a clear floor space, the knee clearance shall be 11 inches (280 mm) deep minimum at 9 inches (230 mm) above the finish floor or ground.</li> <li>306.3.4 Clearance Reduction. Between 9 inches (230 mm) above the finish floor or ground, in the knee clearance shall be permitted to reduce at a rate of 1 inch (25 mm) in deep minimum at 27 inches (685 mm) above the finish floor or ground, the knee clearance shall be permitted to reduce at a rate of 1 inch (25</li></ul>	

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
307 Protruding Objects	Figure 307.2 Limits of Protruding Objects  Figure 307.3 Post Mounted Protruding Objects	<ul> <li>307.1 General. Protruding objects shall comply with 307.</li> <li>307.2 Protrusion Limits. Objects with leading edges more than 27 inches (685 mm) and not more than 80 inches (2030 mm) above the finish floor or ground shall protrude 4 inches (100 mm) maximum horizontally into the circulation path.</li> <li>EXCEPTION: Handrails shall be permitted to protrude 4 1/2 inches (115 mm) maximum.</li> <li>307.3 Post-Mounted Objects. Free-standing objects mounted on posts or pylons shall overhang circulation paths 12 inches (305 mm) maximum when located 27 inches (685 mm) minimum and 80 inches (2030 mm) maximum above the finish floor or ground. Where a sign or other obstruction is mounted between posts or pylons and the clear distance between the posts or pylons is greater than 12 inches (305 mm), the lowest edge of such sign or obstruction shall be 27 inches (685 mm) maximum or 80 inches (2030 mm) minimum above the finish floor or ground.</li> <li>EXCEPTION: The sloping portions of handrails serving stairs and ramps shall not be required to comply with 307.3.</li> <li>307.4 Vertical Clearance. Vertical clearance shall be 80 inches (2030 mm) high minimum. Guardrails or other barriers shall be provided where the vertical clearance is less than 80 inches (2030 mm) high. The leading edge of such guardrail or barrier shall be located 27 inches (685 mm) maximum above the finish floor or ground.</li> <li>EXCEPTION: Door closers and door stops shall be permitted to be 78 inches (1980 mm) minimum above the finish floor or ground.</li> <li>EXCEPTION: Door closers and door stops shall be permitted to be 78 inches (1980 mm) minimum above the finish floor or ground.</li> <li>307.5 Required Clear Width. Protruding objects shall not reduce the clear width required for accessible routes.\</li> </ul>	sufficient time to detect the element with the cane before there is body contact. Elements located on circulation paths, including operable elements, must comply with requirements for protruding objects. For example, awnings and their supporting structures cannot reduce the minimum required vertical clearance. Similarly, casement windows, when open, cannot encroach more than 4 inches (100 mm) into circulation paths above 27 inches (685 mm).

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
308 Reach Ranges	Figure 307.2.1 Unobstructed Forward Reach  Figure 308.3.1 Unobstructed Side Reach	<ul> <li>308.1 General. Reach ranges shall comply with 308.</li> <li>308.2 Forward Reach.</li> <li>308.2.1 Unobstructed. Where a forward reach is unobstructed, the high forward reach shall be 48 inches (1220 mm) maximum and the low forward reach shall be 15 inches (380 mm) minimum above the finish floor or ground.</li> <li>308.2.2 Obstructed High Reach. Where a high forward reach is over an obstruction, the clear floor space shall extend beneath the element for a distance not less than the required reach depth over the obstruction. The high forward reach shall be 48 inches (1220 mm) maximum where the reach depth is 20 inches (510 mm) maximum. Where the reach depth exceeds 20 inches (510 mm), the high forward reach shall be 44 inches (1120 mm) maximum and the reach depth sholl be 25 inches (635 mm) maximum.</li> <li>308.3 Side Reach.</li> <li>308.3.1 Unobstructed. Where a clear floor or ground space allows a parallel approach to an element and the side reach is unobstructed, the high side reach shall be 48 inches (1220 mm) maximum and the low side reach shall be 15 inches (380 mm) minimum above the finish floor or ground.</li> <li>EXCEPTIONS: 1. An obstruction shall be permitted between the clear floor or ground space and the element where the depth of the obstruction is 10 inches (255 mm) maximum.</li> <li>2. Operable parts of fuel dispensers shall be permitted to be 54 inches (1370 mm) maximum measured from the surface of the vehicular way where fuel dispensers are installed on existing curbs.</li> <li>308.3.2 Obstructed High Reach. Where a clear floor or ground space allows a parallel approach to an element and the high side reach is over an obstruction, the height of the obstruction shall be 34 inches (865 mm) maximum for a reach depth of 10 inches (255 mm) maximum for a reach depth of 10 inches (255 mm) maximum for a reach depth of 10 inches (255 mm) maximum for a reach depth of 24 inches (610 mm) maximum for a reach depth of 24 inches (610 mm) maximum shall be permitted to be 36 inches (915 mm) maximum mab</li></ul>	sible elements and operable parts designed for adult use or children over age 12 can be located outside these ranges but must be within the adult reach ranges required by 308.

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
309 Operable Parts		<ul> <li>309.1 General. Operable parts shall comply with 309.</li> <li>309.2 Clear Floor Space. A clear floor or ground space complying with 305 shall be provided.</li> <li>309.3 Height. Operable parts shall be placed within one or more of the reach ranges specified in 308.</li> <li>309.4 Operation. Operable parts shall be operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate operable parts shall be 5 pounds (22.2 N) maximum.</li> <li>EXCEPTION: Gas pump nozzles shall not be required to provide operable parts that have an activating force of 5 pounds (22.2 N) maximum.</li> </ul>	

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
<b>Chapter 4 Accessible Routes</b>			
402 Accesible Routes		<ul> <li>402.1 General. Accessible routes shall comply with 402.</li> <li>402.2 Components. Accessible routes shall consist of one or more of the following components: walking surfaces with a running slope not steeper than 1:20, doorways, ramps, curb ramps excluding the flared sides, elevators, and platform lifts. All components of an accessible route shall comply with the applicable requirements of Chapter 4.</li> </ul>	Advisory 402.2 Components. Walking surfaces must have running slopes not steeper than 1:20, see 403.3. Other components of accessible routes, such as ramps (405) and curb ramps (406), are permitted to be more steeply sloped.
403 Walking Surfaces	Figure 403.5.1 Clear Width of an Accessible Route	<ul> <li>403.1 General. Walking surfaces that are a part of an accessible route shall comply with 403.</li> <li>403.2 Floor or Ground Surface. Floor or ground surfaces shall comply with 302.</li> <li>403.3 Slope. The running slope of walking surfaces shall not be steeper than 1:20. The cross slope of walking surfaces shall not be steeper than 1:48.</li> <li>2010 ADA Standards 405.5 Superceded by 2006 MAAB. 22.3.1 Nowhere shall the cross slope of walkways exceed one-in-50 (1:50) (2%). (Refer to 521 CMR 2.4.4d.)</li> <li>Exception: Sidewalks on streets and ways shall be considered walkways, with the exception that if the slope of the natural topography exceeds one-in-20 (1:20) (5%) a ramp is not required.</li> <li>403.4 Changes in Level. Changes in level shall comply with 303.</li> <li>403.5 Clearances. Walking surfaces shall provide clearances complying with 403.5.</li> <li>EXCEPTION: Within employee work areas, clearances on common use circulation paths shall be permitted to be decreased by work area equipment provided that the decrease is essential to the function of the work being performed.</li> <li>403.5.1 Clear Width. Except as provided in 403.5.2 and 403.5.3, the clear width of walking surfaces shall be 36 inches (915 mm) minimum.</li> <li>403.5.2 Clear Width at Turn. Where the accessible route makes a 180 degree turn around an element which is less than 48 inches (1220 mm) wide, clear width shall be 42 inches (1065 mm) minimum approaching the turn, 48 inches (1220 mm) minimum at the turn and 42 inches (1065 mm) minimum leaving the turn.</li> <li>EXCEPTION: Where the clear width at the turn is 60 inches (1525 mm) minimum compliance with 403.5.2 shall not be required.</li> </ul>	

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
403 Walking Surfaces (cont.)		<ul> <li>403.5.3 Passing Spaces. An accessible route with a clear width less than 60 inches (1525 mm) shall provide passing spaces at intervals of 200 feet (61 m) maximum. Passing spaces shall be either: a space 60 inches (1525 mm) minimum by 60 inches (1525 mm) minimum; or, an intersection of two walking surfaces providing a T-shaped space complying with 304.3.2 where the base and arms of the T-shaped space extend 48 inches (1220 mm) minimum beyond the intersection.</li> <li>403.6 Handrails. Where handrails are provided along walking surfaces with running slopes not steeper than 1:20 they shall comply with 505.</li> </ul>	Advisory 403.6 Handrails. Handrails provided in elevator cabs and platform lifts are not required to comply with the requirements for handrails on walking surfaces.
404 Doors, Doorways, and Gates	Figure 404.2.4.1 (a) Maneuvering Clearance at Manual Swinging Doors and Gates	<ul> <li>404.1 General. Doors, doorways, and gates that are part of an accessible route shall comply with 404.</li> <li>EXCEPTION: Doors, doorways, and gates designed to be operated only by security personnel shall not be required to comply with 404.2.7, 404.2.8, 404.2.9, 404.3.2 and 404.3.4 through 404.3.7.</li> <li>404.2.2 Double-Leaf Doors and Gates. At least one of the active leaves of doorways with two leaves shall comply with 404.2.3 and 404.2.4.</li> <li>404.2.3 Clear Width. Door openings shall provide a clear width of 32 inches (815 mm) minimum. Clear openings of doorways with swinging doors shall be measured between the face of the door and the stop, with the door open 90 degrees. Openings more than 24 inches (610 mm) deep shall provide a clear opening of 36 inches (915 mm) minimum. There shall be no projections into the required clear opening width lower than 34 inches (865 mm) above the finish floor or ground. Projections into the clear opening width between 34 inches (865 mm) and 80 inches (2030 mm) above the finish floor or ground shall not exceed 4 inches (100 mm).</li> <li>404.2.4 Maneuvering Clearances. Minimum maneuvering clearances at doors and gates shall comply with 404.2.4. Maneuvering clearances shall extend the full width of the doorway and the required latch side or hinge side clearance.</li> <li>EXCEPTION: Entry doors to hospital patient rooms shall not be required to provide the clearance beyond the latch side of the door.</li> <li>404.2.4.1 Swinging Doors and Gates. Swinging doors and gates shall have maneuvering clearances complying with Table 404.2.4.1.</li> <li>404.2.4.3 Recessed Doors and Gates. Maneuvering clearances for forward approach shall be provided when any obstruction within 18 inches (455 mm) of the latch side of a doorway projects more than 8 inches (205 mm) beyond the face of the door, measured perpendicular to the face of the door or gate.</li> </ul>	Advisory 404.1 General Exception. Security personnel must have sole control of doors that are eligible for the Exception at 404.1. It would not be acceptable for security personnel to operate the doors for people with disabilities while allowing others to have independent access.  Advisory 404.2.4.3 Recessed Doors and Gates. A door can be recessed due to wall thickness or because of the placement of casework and other fixed elements adjacent to the doorway. This provision must be applied wherever doors are recessed.

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
404 Doors, Doorways, and Gates (cont.)		<ul> <li>404.2.4.4 Floor or Ground Surface. Floor or ground surface within required maneuvering clearances shall comply with 302. Changes in level are not permitted.</li> <li>EXCEPTIONS: 1. Slopes not steeper than 1:48 shall be permitted.</li> <li>2. Changes in level at thresholds complying with 404.2.5 shall be permitted.</li> <li>404.2.5 Thresholds. Thresholds, if provided at doorways, shall be 1/2 inch (13 mm) high maximum. Raised thresholds and changes in level at doorways shall comply with 302 and 303.</li> <li>EXCEPTION: Existing or altered thresholds 3/4 inch (19 mm) high maximum that have a beveled edge on each side with a slope not steeper than 1:2 shall not be required to comply with 404.2.5.</li> <li>404.2.6 Doors in Series and Gates in Series. The distance between two hinged or pivoted doors in series and gates in series shall be 48 inches (1220 mm) minimum plus the width of doors or gates swinging into the space.</li> <li>404.2.7 Door and Gate Hardware. Handles, pulls, latches, locks, and other operable parts on doors and gates shall comply with 309.4. Operable parts of such hardware shall be 34 inches (865 mm) minimum and 48 inches (1220 mm) maximum above the finish floor or ground. Where sliding doors are in the fully open position, operating hardware shall be exposed and usable from both sides.</li> <li>EXCEPTIONS: 1. Existing locks shall be permitted in any location at existing glazed doors without stiles, existing overhead rolling doors or grilles, and similar existing doors or grilles that are designed with locks that are activated only at the top or bottom rail. 2. Access gates in barrier walls and fences protecting pools, spas, and hot tubs shall be permitted to have operable parts of the release of latch on self-latching devices at 54 inches (1370 mm) maximum above the finish floor or ground provided the self-latching devices are not also self-locking devices and operated by means of a key, electronic opener, or integral combination lock.</li> <li>404.2.8.1 Door Closers and Gate Closers. D</li></ul>	_Advisory 404.2.7 Door and Gate Hardware. Door hardware that can be operated with a closed fist or a loose grip accommodates the greatest range of users. Hardware that requires simultaneous hand and finger movements require greater dexterity and coordination, and is not recommended.

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
404 Doors, Doorways, and Gates (cont.)		<ul> <li>404.2.9 Door and Gate Opening Force. Fire doors shall have a minimum opening force allowable by the appropriate administrative authority. The force for pushing or pulling open a door or gate other than fire doors shall be as follows. 1. Interior hinged doors and gates: 5 pounds (22.2 N) maximum. 2. Sliding or folding doors: 5 pounds (22.2 N) maximum These forces do not apply to the force required to retract latch bolts or disengage other devices that hold the door or gate in a closed position.</li> <li>404.2.10 Door and Gate Surfaces. Swinging door and gate surfaces within 10 inches (255 mm) of the finish floor or ground measured vertically shall have a smooth surface on the push side extending the full width of the door or gate. Parts creating horizontal or vertical joints in these surfaces shall be within 1/16 inch (1.6 mm) of the same plane as the other. Cavities created by added kick plates shall be capped.</li> <li>EXCEPTIONS: 1. Sliding doors shall not be required to comply with 404.2.10. 2. Tempered glass doors without stiles and having a bottom rail or shoe with the top leading edge tapered at 60 degrees minimum from the horizontal shall not be required to meet the 10 inch (255 mm) bottom smooth surface height requirement. 3. Doors and gates that do not extend to within 10 inches (255 mm) of the finish floor or ground shall not be required to comply with 404.2.10. 4. Existing doors and gates without smooth surfaces within 10 inches (255 mm) of the finish floor or ground shall not be required to provide smooth surfaces complying with 404.2.10 provided that if added kick plates are installed, cavities created by such kick plates are capped</li> <li>404.2.11 Vision Lights. Doors, gates, and side lights adjacent to doors or gates, containing one or more glazing panels that permit viewing through the panels shall have the bottom of at least one glazed panel located 43 inches (1090 mm) maximum above the finish floor.</li> <li>404.3. Automatic and Power-Assisted Doors and Gates. Automatic doors and</li></ul>	Advisory 404.2.9 Door and Gate Opening Force. The maximum force pertains to the continuous application of force necessary to fully open a door, not the initial force needed to overcome the inertia of the door. It does not apply to the force required to retract bolts or to disengage other devices used to keep the door in a closed position.

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
405 Ramps	90 min 1000 1000 1000 1000 1000 1000 1000 10	<ul> <li>405.1 General. Ramps on accessible routes shall comply with 405.</li> <li>EXCEPTION: In assembly areas, aisle ramps adjacent to seating and not serving elements required to be on an accessible route shall not be required to comply with 405.</li> <li>405.2 Slope. Ramp runs shall have a running slope not steeper than 1:12.</li> <li>EXCEPTION: In existing sites, buildings, and facilities, ramps shall be permitted to have running slopes steeper than 1:12 complying with Table 405.2 where such slopes are necessary due to space limitations.</li> <li>405.3 Cross Slope. Cross slope of ramp runs shall not be steeper than 1:48.</li> <li>405.4 Floor or Ground Surfaces. Floor or ground surfaces of ramp runs shall comply with 302. Changes in level other than the running slope and cross slope are not permitted on ramp runs.</li> <li>405.5 Clear Width. The clear width of a ramp run and, where handrails are provided, the clear width between handrails shall be 36 inches (915 mm) minimum.</li> <li>EXCEPTION: Within employee work areas, the required clear width of ramps that are a part of common use circulation paths shall be permitted to be decreased by work area equipment provided that the decrease is essential to the function of the work being performed.</li> <li>2010 ADA Standards 405.5 Superceded by 2006 MAAB 24.3 The minimum clear width of a ramp shall be 48 inches (48" = 1219mm), measured between the railings.</li> <li>405.6 Rise. The rise for any ramp run shall be 30 inches (760 mm) maximum.</li> <li>405.7.1 Slope. Landings shall comply with 302. Changes in level are not permitted.</li> <li>EXCEPTION: Slopes not steeper than 1:48 shall be at least as wide as the widest ramp run leading to the landing.</li> <li>405.7.3 Length. The landing clear width shall be at least as wide as the widest ramp run leading to the landing.</li> <li>405.7.3 Length. The landing clear length shall be 60 inches (1525 mm) long minimum.</li> <li>405.7.5 Doorways. Where doorways are located adjacent to a ramp landing, maneuvering clearance</li></ul>	greater barrier than steps, e.g., people with heart disease or limited stamina.  Advisory 405.3 Cross Slope. Cross slope is the slope of the surface perpendicular to the direction of travel. Cross slope is measured the same way as slope is measured (i.e., the rise over the run).  Advisory 405.7 Landings. Ramps that do not have level landings at changes in direction can create a compound slope that will not meet the requirements of this document. Circular or curved ramps continually change direction. Curvilinear ramps with small radii also can create compound cross slopes and cannot, by their nature, meet the requirements for accessible routes. A level landing is needed at the accessible door to permit maneuvering and simultaneously door operation.

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
405 Ramps (cont.)	12 min 305  Figure 405.9.1 Extended Floor or Ground Surface Edge Protection  X < 4 100  Figure 405.9.2 Curb or Barrier Edge Protection	<ul> <li>405.9 Edge Protection. Edge protection complying with 405.9.1 or 405.9.2 shall be provided on each side of ramp runs and at each side of ramp landings.</li> <li>EXCEPTIONS: 1. Edge protection shall not be required on ramps that are not required to have handrails and have sides complying with 406.3. 2. Edge protection shall not be required on the sides of ramp landings serving an adjoining ramp run or stairway. 3. Edge protection shall not be required on the sides of ramp landings having a vertical drop-off of 1/2 inch (13 mm) maximum within 10 inches (255 mm) horizontally of the minimum landing area specified in 405.7.</li> <li>405.9.1 Extended Floor or Ground Surface. The floor or ground surface of the ramp run or landing shall extend 12 inches (305 mm) minimum beyond the inside face of a handrail complying with 505.</li> <li>405.9.2 Curb or Barrier. A curb or barrier shall be provided that prevents the passage of a 4 inch (100 mm) diameter sphere, where any portion of the sphere is within 4 inches (100 mm) of the finish floor or ground surface.</li> <li>405.10 Wet Conditions. Landings subject to wet conditions shall be designed to prevent the accumulation of water.</li> </ul>	Advisory 405.9.1 Extended Floor or Ground Surface. The extended surface prevents wheelchair casters and crutch tips from slipping off the ramp surface.
406 Curb Ramps	Figure 406.3 Sides of Curb Ramps  Figure 406.4 Landings at the Top of Curb Ramps	<ul> <li>406.1 General. Curb ramps on accessible routes shall comply with 406, 405.2 through 405.5, and 405.10.</li> <li>406.2 Counter Slope. Counter slopes of adjoining gutters and road surfaces immediately adjacent to the curb ramp shall not be steeper than 1:20. The adjacent surfaces at transitions at curb ramps to walks, gutters, and streets shall be at the same level.</li> <li>406.3 Sides of Curb Ramps. Where provided, curb ramp flares shall not be steeper than 1:10.</li> <li>406.4 Landings. Landings shall be provided at the tops of curb ramps. The landing clear length shall be 36 inches (915 mm) minimum. The landing clear width shall be at least as wide as the curb ramp, excluding flared sides, leading to the landing.</li> <li>EXCEPTION: In alterations, where there is no landing at the top of curb ramps, curb ramp flares shall be provided and shall not be steeper than 1:12.</li> <li>406.5 Location. Curb ramps and the flared sides of curb ramps shall be located so that they do not project into vehicular traffic lanes, parking spaces, or parking access aisles. Curb ramps at marked crossings shall be wholly contained within the markings, excluding any flared sides.</li> </ul>	

ISSUE FIGURE	2010 ADA STANDARDS/MAAB 2006 ADVISORY MINIMUM COMPLIANCE (Supplemental ADA notes)
Figure 407.2.3.1 Floor Designations on Jambs of Elevator Hoistway Entrances  Figure 407.2.3.2 Car Designations on Jambs of Destination-Oriented Elevator Hoistway Entrances	<ul> <li>40/1 General. Elevators shall comply with 407 and with ASME A17.1 (incorporated by reference, see "Referenced Standards" in Chapter 1). They shall be passenger elevators os classified by ASME A17.1. Elevator operation shall be automatic.</li> <li>407.2.1. Call Controls. Where elevator call buttons or keypads are provided, they shall comply with 407.2.1. and 309.4. Call buttons shall be raised or flush.</li> <li>EXCEPTION: Existing elevators shall be permitted to have recessed coll buttons.</li> <li>407.2.1.1 Height. Call buttons and keypads shall be located within one of the reach ranges specified in 308, measured to the centerline of the highest operable part.</li> <li>EXCEPTION: Existing call buttons and existing keypads shall be permitted to be located at 54 inches (1370 mm) maximum above the finish floor, measured to the centerline of the highest operable part.</li> <li>407.2.1.2 Size. Call buttons shall be 3/4 inch (19 mm) minimum in the smallest dimension.</li> <li>EXCEPTION: Existing elevator call buttons shall not be required to comply with 407.2.1.5.</li> <li>407.2.1.1 A location. The call button that designates the up direction shall be located above the call button that designates the down direction.</li> <li>EXCEPTION: Destination-oriented elevators shall not be required to comply with 407.2.1.5. provided that visible and audible signals complying with 407.2.1.5 provided that visible and audible signals complying with 407.2.1.5 provided that visible and audible signals complying with 407.2.1.5 provided that visible and audible signals comply with 407.2.1.5.</li> <li>407.2.1.3 Keypads. Where keypads are provided, keypads shall be a standard telephone keypad arrangement and shall comply with 407.4.7.2.</li> </ul>

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
407 Elevators (cont.)		<ul> <li>407.2.2 Hall Signals. Hall signals, including in-car signals, shall comply with 407.2.2.</li> <li>407.2.2.1 Visible and Audible Signals. A visible and audible signal shall be provided at each hoistway entrance to indicate which car is answering a call and the car's direction of travel. Where in-car signals are provided, they shall be visible from the floor area adjacent to the hall call buttons.</li> <li>407.2.2.2 Visible Signals. Visible signal fixtures shall be centered at 72 inches (1830 mm) minimum above the finish floor or ground. The visible signal elements shall be 2 1/2 inches (64 mm) minimum measured along the vertical centerline of the element. Signals shall be visible from the floor area adjacent to the hall call button.</li> <li>EXCEPTIONS: 1. Destination-oriented elevators shall be permitted to have signals visible from the floor area adjacent to the hoistway entrance. 2. Existing elevators shall not be required to comply with 407.2.2.2.</li> <li>407.2.2.3 Audible Signals. Audible signals shall sound once for the up direction and twice for the down direction, or shall have verbal annunciators that indicate the direction of elevator car travel. Audible signals shall have a frequency of 300 Hz maximum. Verbal annunciators shall have a frequency of 300 Hz minimum and 3000 Hz maximum. The audible signal and verbal annunciator shall be 10 dB minimum above ambient, but shall not exceed 80 dB, measured at the hall call button.</li> <li>EXCEPTIONS: 1. Destination-oriented elevators shall not be required to comply with 407.2.2.3 provided that the audible tone and verbal announcement is the same as those given at the call button or call button keypad. 2. Existing elevators shall not be required to comply with 407.2.3.</li> <li>407.2.3.1 Floor Designation. Floor designations complying with 703.2 and 703.4.1 shall be provided on both jambs of elevator hoistway entrances. Floor designations complying with 703.2 and 703.4.1 shall be provided on both jambs of the hoistway immediately below the floor desi</li></ul>	

		2010 ADA STANDARDS /MAAR 2006	ADVISORY
ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	(Supplemental ADA notes)
407 Elevators (cont.)	So min  (a)  (b)  (contended door  (contended of the second of the secon	<ul> <li>407.4 Elevator Car Requirements. Elevator cars shall comply with 407.4.</li> <li>407.4.1 Car Dimensions. Inside dimensions of elevator cars and clear width of elevator doors shall comply with Table 407.4.1.</li> <li>407.4.6 Elevator Car Controls. Where provided, elevator car controls shall comply with 407.4.6 and 309.4.</li> <li>EXCEPTION: In existing elevators, where a new car operating panel complying with 407.4.6 is provided, existing car operating panel shall not be required to comply with 407.4.6.</li> <li>407.4.6.1 Location. Controls shall be located within one of the reach ranges specified in 308.</li> <li>EXCEPTIONS: 1. Where the elevator panel serves more than 16 openings and a parallel approach is provided, buttons with floor designations shall be permitted to be 54 inches (1370 mm) maximum above the finish floor. 2. In existing elevators, car control buttons with floor designations shall be permitted to be located 54 inches (1370 mm) maximum above the finish floor where a parallel approach is provided.</li> <li>407.4.6.2 Buttons. Car control buttons with floor designations shall comply with 407.4.6.2 and shall be raised or flush.</li> <li>EXCEPTION: In existing elevators, buttons shall be permitted to be recessed.</li> <li>407.4.6.2.1 Size. Buttons shall be 3/4 inch (19 mm) minimum in their smallest dimension.</li> <li>407.4.6.2.2 Arrangement. Buttons shall be arranged with numbers in ascending order. When two or more columns of buttons are provided they shall read from left to right.</li> <li>407.4.6.3 Keypads. Car control keypads shall be in a standard telephone keypad arrangement and shall comply with 407.4.7.2.</li> <li>407.4.6.4 Height. Emergency control buttons shall have their centerlines 35 inches (890 mm) minimum above the finish floor.</li> <li>407.4.6.1 Leight. Emergency controls buttons of the panel.</li> <li>407.4.6.1 In existing elevators, where a new car operating panel complying with 407.4.7 is provided, existing car operating panel shall not be required to comply with 407.4.</li></ul>	

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
407 Elevators (cont.)		<ul> <li>407.4.7.1 Buttons. Car control buttons shall comply with 407.4.7.1.</li> <li>407.4.7.1.1 Type. Control buttons shall be identified by tactile characters complying with 703.2.</li> <li>407.4.7.1.2 Location. Raised character and braille designations shall be placed immediately to the left of the control button to which the designations apply.</li> <li>EXCEPTION: Where space on an existing car operating panel precludes tactile markings to the left of the controls, markings shall be placed as near to the control as possible.</li> <li>407.4.7.1.3 Symbols. The control button for the emergency stop, alarm, door open, door close, main entry floor, and phone, shall be identified with tactile symbols as shown in Table 407.4.7.1.3.</li> <li>407.4.7.1.4 Visible Indicators. Buttons with floor designations shall be provided with visible indicators to show that a call has been registered. The visible indication shall extinguish when the car arrives at the designated floor.</li> <li>407.4.7.2 Keypads. Keypads shall be identified by characters complying with 703.5 and shall be centered on the corresponding keypad button. The number five key shall have a single raised dot. The dot shall be 0.118 inch (3 mm) to 0.120 inch (3.05 mm) base diameter and in other aspects comply with Table 703.3.1.</li> </ul>	
410 Platform Lifts	Figure 410.6 Platform Lift Doors and Gates	<ul> <li>410.1 General. Platform lifts shall comply with ASME A18.1 (1999 edition or 2003 edition) (incorporated by reference, see "Referenced Standards" in Chapter 1). Platform lifts shall not be attendant-operated and shall provide unassisted entry and exit from the lift.</li> <li>410.2 Floor Surfaces. Floor surfaces in platform lifts shall comply with 302 and 303.</li> <li>410.3 Clear Floor Space. Clear floor space in platform lifts shall comply with 305.</li> <li>410.4 Platform to Runway Clearance. The clearance between the platform sill and the edge of any runway landing shall be 1 inch (32 mm) maximum.</li> <li>410.5 Operable Parts. Controls for platform lifts shall comply with 309.</li> <li>410.6 Doors and Gates. Platform lifts shall have low-energy power-operated doors or gates complying with 404.3. Doors shall remain open for 20 seconds minimum. End doors and gates shall provide a clear width 32 inches (815 mm) minimum. Side doors and gates shall provide a clear width 42 inches (1065 mm) minimum.</li> <li>EXCEPTION: Platform lifts serving two landings maximum and having doors or gates on opposite sides shall be permitted to have self-closing manual doors or gates.</li> </ul>	Advisory 410.1 General. Inclined stairway chairlifts and inclined and vertical platform lifts are available for short-distance vertical transportation. Because an accessible route requires an 80 inch (2030 mm) vertical clearance, care should be taken in selecting lifts as they may not be equally suitable for use by people using wheelchairs and people standing. If a lift does not provide 80 inch (2030 mm) vertical clearance, it cannot be considered part of an accessible route in new construction.  The ADA and other Federal civil rights laws require that accessible features be maintained in working order so that they are accessible to and usable by those people they are intended to benefit. Building owners are reminded that the ASME A18 Safety Standard for Platform Lifts and Stairway Chairlifts requires routine maintenance and inspections. Isolated or temporary interruptions in service due to maintenance or repairs may be unavoidable; however, failure to take prompt action to effect repairs could constitute a violation of Federal laws and these requirements.

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
Chapter 5 General Site and Building Elements			
502 Parking Spaces	Figure 502.2 Vehicle Parking Spaces  Figure 502.3 Parking Space Access Aisle	<ul> <li>502.1 General. Car and van parking spaces shall comply with 502. Where parking spaces are marked with lines, width measurements of parking spaces and access aisles shall be made from the centerline of the markings.</li> <li>EXCEPTION: Where parking spaces or access aisles are not adjacent to another parking space or access aisle, measurements shall be permitted to include the full width of the line defining the parking space or access aisle.</li> <li>502.2 Vehicle Spaces. Car parking spaces shall be 96 inches (2440 mm) wide minimum and van parking spaces shall be 132 inches (3350 mm) wide minimum, shall be marked to define the width, and shall have an adjacent access aisle complying with 502.3.</li> <li>EXCEPTION: Van parking spaces shall be permitted to be 96 inches (2440 mm) wide minimum where the access aisle is 96 inches (2440 mm) wide minimum.</li> <li>502.3 Access Aisle. Access aisles serving parking spaces shall comply with 502.3. Access aisles shall adjoin an accessible route. Two parking spaces shall be permitted to share a common access aisle.</li> <li>502.3.1 Width. Access aisles serving car and van parking spaces shall be 60 inches (1525 mm) wide minimum.</li> <li>502.3.2 Length. Access aisles shall extend the full length of the parking spaces they serve.</li> <li>502.3.3 Marking. Access aisles shall be marked so as to discourage parking in them.</li> <li>502.3.4 Location. Access aisles shall not overlap the vehicular way. Access aisles shall be permitted to be placed on either side of the parking space except for angled van parking spaces which shall have access aisles located on the passenger side of the parking spaces.</li> <li>502.4 Floor or Ground Surfaces. Parking spaces and access aisles serving them shall comply with 302. Access aisles shall be at the same level as the parking spaces they serve. Changes in level are not permitted.</li> <li>EXCEPTION: Slopes not steeper than 1:48 shall be permitted.</li> <li>502.5 Vertical Clearance. Parking spaces for vans and access aisles and vehi</li></ul>	Advisory 502.3 Access Aisle. Accessible routes must connect parking spaces to accessible entrances. In parking facilities where the accessible route must cross vehicular traffic lanes, marked crossings enhance pedestrian safety, particularly for people using wheelchairs and other mobility aids. Where possible, it is preferable that the accessible route not pass behind parked vehicles.  Advisory 502.3.3 Marking. The method and color of marking are not specified by these requirements but may be addressed by State or local laws or regulations. Because these requirements permit the van access aisle to be as wide as a parking space, it is important that the aisle be clearly marked.  Advisory 502.3.4 Location. Wheelchair lifts typically are installed on the passenger side of vans. Many drivers, especially those who operate vans, find it more difficult to back into parking spaces than to back out into comparatively unrestricted vehicular lanes. For this reason, where a van and car share an access aisle, consider locating the van space so that the access aisle is on the passenger side of the van space.  Advisory 502.4 Floor or Ground Surfaces. Access aisles are required to be nearly level in all directions to provide a surface for wheelchair transfer to and from vehicles. The exception allows sufficient slope for drainage. Built-up curb ramps are not permitted to project into access aisles and parking spaces because they would create slopes greater than 1:48.  Advisory 502.5 Vertical Clearance. Signs provided at entrances to parking facilities informing drivers of clearances and the location of van accessible parking spaces can provide useful customer assistance.  Advisory 502.6 Identification. The required "van accessible" designation is intended to be informative, not restrictive, in identifying those spaces that are better suited for van use. Enforcement of motor vehicle laws, including parking privileges, is a local matter.

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
502 Parking Spaces (cont.)		502.7 Relationship to Accessible Routes. Parking spaces and access aisles shall be designed so that cars and vans, when parked, cannot obstruct the required clear width of adjacent accessible routes.	Advisory 502.7 Relationship to Accessible Routes. Wheel stops are an effective way to prevent vehicle overhangs from reducing the clear width of accessible routes.
503 Passenger Loading Zones	Figure 503.3 Passenger Loading Zone Access Aisle	<ul> <li>503.1 General. Passenger loading zones shall comply with 503.</li> <li>503.2 Vehicle Pull-Up Space. Passenger loading zones shall provide a vehicular pull-up space 96 inches (2440 mm) wide minimum and 20 feet (6100 mm) long minimum.</li> <li>503.3 Access Aisle. Passenger loading zones shall provide access aisles complying with 503 adjacent to the vehicle pull-up space. Access aisles shall adjoin an accessible route and shall not overlap the vehicular way.</li> <li>503.3.1 Width. Access aisles serving vehicle pull-up spaces shall be 60 inches (1525 mm) wide minimum.</li> <li>503.3.2 Length. Access aisles shall extend the full length of the vehicle pull-up spaces they serve.</li> <li>503.3.3 Marking. Access aisles shall be marked so as to discourage parking in them.</li> <li>503.4 Floor and Ground Surfaces. Vehicle pull-up spaces and access aisles serving them shall comply with 302. Access aisles shall be at the same level as the vehicle pull-up space they serve. Changes in level are not permitted.</li> <li>EXCEPTION: Slopes not steeper than 1:48 shall be permitted.</li> <li>503.5 Vertical Clearance. Vehicle pull-up spaces, access aisles serving them, and a vehicular route from an entrance to the passenger loading zone to a vehicular exit shall provide a vertical clearance of 114 inches (2895 mm) minimum.</li> </ul>	

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
504 Stairways	radius ½  max  (a)  radius of tread edge (typical for all profiles)  1½ max  38  (b)  angled riser  1½ max  38  (c)  curved nosing  Figure 504.5 Stair Nosing	<ul> <li>504.1 General. Stairs shall comply with 504.</li> <li>504.2 Treads and Risers. All steps on a flight of stairs shall have uniform riser heights and uniform tread depths. Risers shall be 4 inches (100 mm) high minimum and 7 inches (180 mm) high maximum. Treads shall be 11 inches (280 mm) deep minimum.</li> <li>504.3 Open Risers. Open risers are not permitted.</li> <li>504.4 Tread Surface. Stair treads shall comply with 302. Changes in level are not permitted.</li> <li>EXCEPTION: Treads shall be permitted to have a slope not steeper than 1:48.</li> <li>504.5 Nosings. The radius of curvature at the leading edge of the tread shall be 1/2 inch (13 mm) maximum. Nosings that project beyond risers shall have the underside of the leading edge curved or beveled. Risers shall be permitted to slope under the tread at an angle of 30 degrees maximum from vertical. The permitted projection of the nosing shall extend 1 1/2 inches (38 mm) maximum over the tread below.</li> <li>504.6 Handrails. Stairs shall have handrails complying with 505.</li> </ul>	Advisory 504.4 Tread Surface. Consider providing visual contrast on tread nosings, or at the leading edges of treads without nosings, so that stair treads are more visible for people with low vision.
505 Handrails	Figure 505.5 Handrail Clearance	<ul> <li>505.1 General. Handrails provided along walking surfaces complying with 403, required at ramps complying with 405, and required at stairs complying with 504 shall comply with 505.</li> <li>505.2 Where Required. Handrails shall be provided on both sides of stairs and ramps.</li> <li>EXCEPTION: In assembly areas, handrails shall not be required on both sides of aisle ramps where a handrail is provided at either side or within the aisle width.</li> <li>505.3 Continuity. Handrails shall be continuous within the full length of each stair flight or ramp run. Inside handrails on switchback or dogleg stairs and ramps shall be continuous between flights or runs.</li> <li>505.4 Height. Top of gripping surfaces of handrails shall be 34 inches (865 mm) minimum and 38 inches (965 mm) maximum vertically above walking surfaces, stair nosings, and ramp surfaces. Handrails shall be at a consistent height above walking surfaces, stair nosings, and ramp surfaces.</li> <li>505.5 Clearance. Clearance between handrail gripping surfaces and adjacent surfaces shall be 1 1/2 inches (38 mm) minimum.</li> </ul>	Advisory 505.1 General. Handrails are required on ramp runs with a rise greater than 6 inches (150 mm) (see 405.8) and on certain stairways (see 504). Handrails are not required on walking surfaces with running slopes less than 1:20. However, handrails are required to comply with 505 when they are provided on walking surfaces with running slopes less than 1:20 (see 403.6). Sections 505.2, 505.3, and 505.10 do not apply to handrails provided on walking surfaces with running slopes less than 1:20 as these sections only reference requirements for ramps and stairs.  Advisory 505.4 Height. The requirements for stair and ramp handrails in this document are for adults. When children are the principal users in a building or facility (e.g., elementary schools), a second set of handrails at an appropriate height can assist them and aid in preventing accidents. A maximum height of 28 inches (710 mm) measured to the top of the gripping surface from the ramp surface or stair nosing is recommended for handrails designed for children. Sufficient vertical clearance between upper and lower handrails, 9 inches (230 mm) minimum, should be provided to help prevent entrapment.

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
505 Handrails (cont.)	Figure 505.10.1 Top and Bottom Handrail Extension at Stairs  Figure 505.10.2 Top Handrail Extensions at Stairs	<ul> <li>505.6 Gripping Surface. Handrail gripping surfaces shall be continuous along their length and shall not be obstructed along their tops or sides. The bottoms of handrail gripping surfaces shall not be obstructed for more than 20 percent of their length. Where provided, horizontal projections shall occur 1 1/2 inches (38 mm) minimum below the bottom of the handrail gripping surface.</li> <li>EXCEPTIONS: 1. Where handrails are provided along walking surfaces with slopes not steeper than 1:20, the bottoms of handrail gripping surfaces shall be permitted to be obstructed along their entire length where they are integral to crash rails or bumper guards. 2. The distance between horizontal projections and the bottom of the gripping surface shall be permitted to be reduced by 1/8 inch (3.2 mm) for each 1/2 inch (13 mm) of additional handrail perimeter dimension that exceeds 4 inches (100 mm).</li> <li>505.7 Cross Section. Handrail gripping surfaces shall have a cross section complying with 505.7.1 or 505.7.2.</li> <li>505.7.1 Circular Cross Section. Handrail gripping surfaces with a circular cross section shall have an outside diameter of 1 1/4 inches (32 mm) minimum and 2 inches (51 mm) maximum.</li> <li>505.7.2 Non-Circular Cross Sections. Handrail gripping surfaces with a non-circular cross section shall have a perimeter dimension of 4 inches (100 mm) minimum and 6 1/4 inches (160 mm) maximum, and a cross-section dimension of 2 1/4 inches (57 mm) maximum.</li> <li>2010 ADA Standards 505.7.2 Superceded by 2006 MAAB 27.4.4 Size: Handrails shall have a circular cross section with an outside diameter of 1½ inches (32mm) minimum and two inches (51mm) maximum.</li> <li>27.4.5 Shape: The handarils pipping surfaces and any surfaces adjacent to them shall be free of sharp or abrasive elements and shall have rounded edges.</li> <li>505.9 Fittings. Handrails shall not pare required for continuous handrails at the inside turn of switchback or dogleg stairs and ramps. 2. In assembly areas,</li></ul>	Advisory 505.6 Gripping Surface. People with disabilities, older people, and others benefit from continuous gripping surfaces that permit users to reach the fingers outward or downward to grasp the handrail, particularly as the user senses a loss of equilibrium or begins to fall.

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
505 Handrails (cont.)		<ul> <li>505.10.1 Top and Bottom Extension at Ramps. Ramp handrails shall extend horizontally above the landing for 12 inches (305 mm) minimum beyond the top and bottom of ramp runs. Extensions shall return to a wall, guard, or the landing surface, or shall be continuous to the handrail of an adjacent ramp run.</li> <li>505.10.2 Top Extension at Stairs. At the top of a stair flight, handrails shall extend horizontally above the landing for 12 inches (305 mm) minimum beginning directly above the first riser nosing. Extensions shall return to a wall, guard, or the landing surface, or shall be continuous to the handrail of an adjacent stair flight.</li> <li>505.10.3 Bottom Extension at Stairs. At the bottom of a stair flight, handrails shall extend at the slope of the stair flight for a horizontal distance at least equal to one tread depth beyond the last riser nosing. Extension shall return to a wall, guard, or the landing surface, or shall be continuous to the handrail of an adjacent stair flight.</li> </ul>	

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
<b>Chapter 6 Plumbing Elements and Facilities</b>			
602 Drinking Fountains	Figure 602.5 Drinking Fountain Spout Location	<ul> <li>602.1 General. Drinking fountains shall comply with 307 and 602.</li> <li>602.2 Clear Floor Space. Units shall have a clear floor or ground space complying with 305 positioned for a forward approach and centered on the unit. Knee and toe clearance complying with 306 shall be provided.</li> <li>EXCEPTION: A parallel approach complying with 305 shall be permitted at units for children's use where the spout is 30 inches (760 mm) maximum above the finish floor or ground and is 3 1/2 inches (90 mm) maximum from the front edge of the unit, including bumpers.</li> <li>602.3 Operable Parts. Operable parts shall comply with 309.</li> <li>602.4 Spout Height. Spout outlets shall be 36 inches (915 mm) maximum above the finish floor or ground.</li> <li>602.5 Spout Location. The spout shall be located 15 inches (380 mm) minimum from the vertical support and 5 inches (125 mm) maximum from the front edge of the unit, including bumpers.</li> <li>602.6 Water Flow. The spout shall provide a flow of water 4 inches (100 mm) high minimum and shall be located 5 inches (125 mm) maximum from the front of the unit. The angle of the water stream shall be measured horizontally relative to the front face of the unit. Where spouts are located less than 3 inches (75 mm) of the front of the unit, the angle of the water stream shall be 30 degrees maximum. Where spouts are located between 3 inches (75 mm) and 5 inches (125 mm) maximum from the front of the unit, the angle of the water stream shall be 15 degrees maximum.</li> <li>602.7 Drinking Fountains for Standing Persons. Spout outlets of drinking fountains for standing persons shall be 38 inches (965 mm) minimum and 43 inches (1090 mm) maximum above the finish floor or ground.</li> <li>2006 MAAB 36.1 - Drinking fountain shall include water coolers. 2006 MAAB 36.1 - Drinking fountain shall include water coolers. 2006 MAAB 36.1.1 - A single drinking fountain is provided, it shall be accessible to persons using a wheel-chair and to persons who have</li></ul>	Advisory 602.6 Water Flow. The purpose of requiring the drinking fountain spout to produce a flow of water 4 inches (100 mm) high minimum is so that a cup can be inserted under the flow of water to provide a drink of water for an individual who, because of a disability, would otherwise be incapable of using the drinking fountain.

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
603 Toilet and Bathing Rooms	Figure 603.3 Mirrors	<ul> <li>603.1 General. Toilet and bathing rooms shall comply with 603.</li> <li>603.2 Clearances. Clearances shall comply with 603.2.</li> <li>603.2.1 Turning Space. Turning space complying with 304 shall be provided within the room.</li> <li>603.2.2 Overlap. Required clear floor spaces, clearance at fixtures, and turning space shall be permitted to overlap.</li> <li>603.2.3 Door Swing. Doors shall not swing into the clear floor space or clearance required for any fixture. Doors shall be permitted to swing into the required turning space.</li> <li>EXCEPTIONS: 1. Doors to a toilet room or bathing room for a single occupant accessed only through a private office and not for common use or public use shall be permitted to swing into the clear floor space or clearance provided the swing of the door can be reversed to comply with 603.2.3.</li> <li>2. Where the toilet room or bathing room is for individual use and a clear floor space complying with 305.3 is provided within the room beyond the arc of the door swing, doors shall be permitted to swing into the clear floor space or clearance required for any fixture.</li> <li>603.3 Mirrors. Mirrors located above lavatories or countertops shall be installed with the bottom edge of the reflecting surface 40 inches (1015 mm) maximum above the finish floor or ground. Mirrors not located above lavatories or countertops shall be installed with the bottom edge of the reflecting surface 35 inches (890 mm) maximum above the finish floor or ground.</li> <li>603.4 Coat Hooks and Shelves. Coat hooks shall be located within one of the reach ranges specified in 308. Shelves shall be located 40 inches (1015 mm) minimum and 48 inches (1220 mm) maximum above the finish floor.</li> </ul>	

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
604 Water Closets and Toilet Compartments	Figure 604.5.1 Side Wall Grab Bar at Water Closets	<ul> <li>604.1 General. Water closets and toilet compartments shall comply with 604.2 through 604.8.</li> <li>EXCEPTION: Water closets and toilet compartments for children's use shall be permitted to comply with 604.9.</li> <li>604.2 Location. The water closet shall be positioned with a wall or partition to the rear and to one side. The centerline of the water closet shall be 16 inches (405 mm) minimum to 18 inches (455 mm) maximum from the side wall or partition, except that the water closet shall be 17 inches (430 mm) minimum and 19 inches (485 mm) maximum from the side wall or partition in the ambulatory accessible toilet compartment specified in 604.8.2. Water closets shall be arranged for a left-hand or right-hand approach.</li> <li>604.3 Clearance. Clearances around water closets and in toilet compartments shall comply with 604.3.</li> <li>604.3.1 Size. Clearance around a water closet shall be 60 inches (1525 mm) minimum measured perpendicular from the side wall and 56 inches (1420 mm) minimum measured perpendicular from the rear wall.</li> <li>2010 ADA Standards 604.3.1 Superceded by 2006 MAAB 30.6.1 requirement: Standard Accessible Toilet Stall: Standard accessible toilet stalls shall be at least 60 inches (60" = 1524mm) wide and 72 inches (72" = 1829mm) deep.</li> <li>604.5 Grab Bars. Grab bars for water closets shall comply with 609. Grab bars shall be provided on the side wall closest to the water closet and on the rear wall.</li> <li>EXCEPTIONS: 1. Grab bars shall not be required to be installed in a toilet room for a single occupant accessed only through a private office and not for common use or public use provided that reinforcement has been installed in walls and located so as to permit the installation of grab bars shall not be required to be installed in walls and located so as to permit the installation of grab bars complying with 604.5. 2. In residential dwelling units, grab bars shall not be required to be installed in housing or holding cells that are specially designed without protrusions</li></ul>	Advisory 604.3.2 Overlap. When the door to the toilet room is placed directly in front of the water closet, the water closet cannot overlap the required maneuvering clearance for the door inside the room. Advisory 604.5 Grab Bars Exception 2. Reinforcement must be sufficient to permit the installation of rear and side wall grab bars that fully meet all accessibility requirements including, but not limited to, required length, installation height, and structural strength.
		one on the wall in the back of the water closet and one to the side wall closest to the water closet.	

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 ADVISORY MINIMUM COMPLIANCE (Supplemental ADA notes)
604 Water Closets and Toilet Compartments (cont.)	Figure 604.5.2 Rear Wall Grab Bar at Water Closets  Figure 604.7 Dispenser Outlet Location	<ul> <li>604.5.2 Rear Wall. The rear wall grab bar shall be 36 inches (915 mm) long minimum and extend from the centerline of the water closet 12 inches (305 mm) minimum on the other side.</li> <li>EXCEPTIONS: 1. The rear grab bar shall be permitted to be 24 inches (610 mm) long minimum, centered on the water closet, where wall space does not permit a length of 36 inches (915 mm) minimum due to the location of a recessed fixture adjacent to the water closet. 2. Where an administrative outhority requires flush controls for flush volves to be located in a position that conflicts with the location of the rear grab bar, then the rear grab bar shall be permitted to be split or shifted to the open side of the toilet area.</li> <li>604 of Plush Controls. Flush controls shall be and aperated or automatic. Hand operated flush controls shall comply with 309. Flush controls shall be located on the open side of the water closet except in ambulatory accessible compartments complying with 604.8.2.</li> <li>604.7 Dispensers. Toilet paper dispensers shall comply with 309.4 and shall be 7 inches (180 mm) minimum and 9 inches (230 mm) maximum in front of the water closet except in ambulatory accessible compartments of the dispensers shall be 15 inches (380 mm) minimum and 9 inches (230 mm) maximum in front of the water closet except in ambulatory accessible from ads hall not be located behind grab bars. Dispensers shall not be of stype that controls delivery or that does not allow continuous poper flow.</li> <li>604.8.1 Size. Wheelchair accessible toilet compartments shall comply with 603.8.2 and 604.8.3.</li> <li>604.8.1.1 Size. Wheelchair accessible compartments shall comply with 604.8.2 and 604.8.3.</li> <li>604.8.1.1 Size. Wheelchair accessible compartments shall comply with 604.8.2 and 604.8.3.</li> <li>604.8.1.1 Size. Wheelchair accessible compartments shall comply with 604.8.2 and 604.8.3.</li> <li>604.8.1.1 Size. Wheelchair accessible compartments shall comply with 604.8.2 and 604.8.3.</li> <li>604.8.1.1 Size. Wheelchair</li></ul>

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
604 Water Closets and Toilet Compartments (cont.)		<ul> <li>604.8.1.2 Doors. Toilet compartment doors, including door hardware, shall comply with 404 except that if the approach is to the latch side of the compartment door, clearance between the door side of the compartment and any obstruction shall be 42 inches (1065 mm) minimum. Doors shall be located in the front partition or in the side wall or partition farthest from the water closet. Where located in the front partition, the door opening shall be 4 inches (100 mm) maximum from the side wall or partition farthest from the water closet. Where located in the side wall or partition, the door opening shall be 4 inches (100 mm) maximum from the front partition. The door shall be self-closing. A door pull complying with 404.2.7 shall be placed on both sides of the door near the latch. Toilet compartment doors shall not swing into the minimum required compartment area.</li> <li>604.8.1.3 Approach. Compartments shall be arranged for left-hand or right-hand approach to the water closet.</li> <li>604.8.1.4 Toe Clearance. The front partition and at least one side partition shall provide a toe clearance of 9 inches (230 mm) minimum above the finish floor and 6 inches (150 mm) deep minimum beyond the compartment-side face of the partition, exclusive of partition support members. Compartments for children's use shall provide a toe clearance of 12 inches (305 mm) minimum above the finish floor.</li> <li>EXCEPTION: Toe clearance at the front partition is not required in a compartment greater than 62 inches (1575 mm) deep with a floor-mounted water closet. Toe clearance at the side partition is not required in a compartment greater than 66 inches (1675 mm) wide. Toe clearance at the front partition is not required in a compartment for children's use that is greater than 65 inches (1650 mm) deep.</li> <li>604.8.1.5 Grab Bars. Grab bars shall comply with 604.5.2 shall be provided.</li> <li>604.8.2.1 Size Ambulatory Accessible Compartments. Ambulatory accessible compartments shall have a depth of 60 inches (1525 mm) minimum a</li></ul>	

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
604 Water Closets and Toilet Compartments (cont.)		<ul> <li>604.8.2.2 Doors. Toilet compartment doors, including door hardware, shall comply with 404, except that if the approach is to the latch side of the compartment door, clearance between the door side of the compartment and any obstruction shall be 42 inches (1065 mm) minimum. The door shall be self-closing. A door pull complying with 404.2.7 shall be placed on both sides of the door near the latch. Toilet compartment doors shall not swing into the minimum required compartment area.</li> <li>604.8.2.3 Grab Bars. Grab bars shall comply with 609. A side-wall grab bar complying with 604.5.1 shall be provided on both sides of the compartment.</li> <li>604.8.2 Coat Hooks and Shelves. Coat hooks shall be located within one of the reach ranges specified in 308. Shelves shall be located 40 inches (1015 mm) minimum and 48 inches (1220 mm) maximum above the finish floor.</li> <li>604.9 Water Closets and Toilet Compartments for Children's Use. Water closets and toilet compartments for children's use shall comply with 604.9.</li> <li>604.9.1 Location. The water closet shall be located with a wall or partition to the rear and to one side. The centerline of the water closet shall be 12 inches (305 mm) minimum and 18 inches (455 mm) maximum from the side wall or partition, except that the water closet shall be 17 inches (430 mm) minimum and 19 inches (485 mm) maximum from the side wall or partition in the ambulatory accessible toilet compartment specified in 604.8.2. Compartments shall be arranged for left-hand or right-hand approach to the water closet.</li> <li>604.9.2 Clearance. Clearance around a water closet shall comply with 604.3.</li> <li>604.9.3 Height. The height of water closets shall be 11 inches (280 mm) minimum and 17 inches (430 mm) maximum measured to the top of the seat. Seats shall not be sprung to return to a lifted position.</li> <li>604.9.4 Grab Bars. Grab bars for water closets shall comply with 604.5.</li> <li>604.9.5 Flush Controls. Flush controls shall be hand operated or automatic. Hand operated</li></ul>	

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
604 Water Closets and Toilet Compartments (cont.)		<ul> <li>604.9.6 Dispensers. Toilet paper dispensers shall comply with 309.4 and shall be 7 inches (180 mm) minimum and 9 inches (230 mm) maximum in front of the water closet measured to the centerline of the dispenser. The outlet of the dispenser shall be 14 inches (355 mm) minimum and 19 inches (485 mm) maximum above the finish floor. There shall be a clearance of 1 1/2 inches (38 mm) minimum below the grab bar. Dispensers shall not be of a type that controls delivery or that does not allow continuous paper flow.</li> <li>604.9.7 Toilet Compartments. Toilet compartments shall comply with 604.8.</li> </ul>	Advisory 604.9 Water Closets and Toilet Compartments for Children's Use. The requirements in 604.9 are to be followed where the exception for children's water closets in 604.1 is used. The following table provides additional guidance in applying the specifications for water closets for children according to the age group served and reflects the differences in the size, stature, and reach ranges of children ages 3 through 12. The specifications chosen should correspond to the age of the primary user group. The specifications of one age group should be applied consistently in the installation of a water closet and related elements.
605 Urinals	Figure 605.2 Height and Depth of Urinals	<ul> <li>605.1 General. Urinals shall comply with 605.</li> <li>605.2 Height and Depth. Urinals shall be the stall-type or the wall-hung type with the rim 17 inches (430 mm) maximum above the finish floor or ground. Urinals shall be 13 1/2 inches (345 mm) deep minimum measured from the outer face of the urinal rim to the back of the fixture.</li> <li>605.3 Clear Floor Space. A clear floor or ground space complying with 305 positioned for forward approach shall be provided.</li> <li>605.4 Flush Controls. Flush controls shall be hand operated or automatic. Hand operated flush controls shall comply with 309.</li> </ul>	Advisory 605.1 General. Stall-type urinals provide greater accessibility for a broader range of persons, including people of short stature.

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
606 Lavatories and Sinks		<ul> <li>606.1 General. Lavatories and sinks shall comply with 606.</li> <li>606.2 Clear Floor Space. A clear floor space complying with 305, positioned for a forward approach, and knee and toe clearance complying with 306 shall be provided.</li> <li>EXCEPTIONS: 1. A parallel approach complying with 305 shall be permitted to a kitchen sink in a space where a cook top or conventional range is not provided and to wet bars. 2. A lavatory in a toilet room or bathing facility for a single occupant accessed only through a private office and not for common use or public use shall not be required to provide knee and toe clearance complying with 306. 3. In residential dwelling units, cabinetry shall be permitted under lavatories and kitchen sinks provided that all of the following conditions are met: (a) the cabinetry can be removed without removal or replacement of the fixture; (b) the finish floor extends under the cabinetry; and (c) the walls behind and surrounding the cabinetry are finished. 4. A knee clearance of 24 inches (610 mm) minimum above the finish floor or ground shall be permitted at lavatories and sinks used primarily by children 6 through 12 years where the rim or counter surface is 31 inches (785 mm) maximum above the finish floor or ground. 5. A parallel approach complying with 305 shall be permitted to lavatories and sinks used primarily by children 5 years and younger. 6.</li> <li>The dip of the overflow shall not be considered in determining knee and toe clearances. 7. No more than one bowl of a multi-bowl sink shall be required to provide knee and toe clearance complying with 306.</li> <li>606.3 Height. Lavatories and sinks shall be installed with the front of the higher of the rim or counter surface 34 inches (865 mm) maximum above the finish floor or ground.</li> <li>EXCEPTIONS: 1. A lavatory in a toilet or bathing facility for a single occupant accessed only through a private office and not for common use or public use shall not be required to comply with 606.3. 2. In re</li></ul>	

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
608 Shower Compartments	Figure 608.2.1 Transfer Type Shower Compartment Size and Clearance  back wall  wall  side  wall  side  wall  side  wall  side  wall  side  wall  side  side  side  wall  side  side	<ul> <li>608.1 General. Shower compartments shall comply with 608.</li> <li>608.2 Size and Clearances for Shower Compartments. Shower compartments shall have sizes and clearances complying with 608.2.</li> <li>608.2.1 Transfer Type Shower Compartments. Transfer type shower compartments shall be 36 inches (915 mm) by 36 inches (915 mm) clear inside dimensions measured at the center points of opposing sides and shall have a 36 inch (915 mm) wide minimum entry on the face of the shower compartment. Clearance of 36 inches (915 mm) wide minimum by 48 inches (1220 mm) long minimum measured from the control wall shall be provided.</li> <li>608.2.2 Standard Roll-In Type Shower Compartments. Standard roll-in type shower compartments shall be 30 inches (760 mm) wide minimum by 60 inches (1525 mm) deep minimum clear inside dimensions measured at center points of opposing sides and shall have a 60 inches (1525 mm) wide minimum entry on the face of the shower compartment.</li> <li>608.2.2.1 Clearance. A 30 inch (760 mm) wide minimum by 60 inch (1525 mm) long minimum clearance shall be provided adjacent to the open face of the shower compartment.</li> <li>EXCEPTION: A lavatory complying with 606 shall be permitted on on 30 inch (760 mm) wide minimum side of the clearance provided that it is not on the side of the clearance adjacent to the shower compartments. Alternate roll-in type shower compartments shall be 36 inches (915 mm) wide and 60 inches (1525 mm) deep minimum clear inside dimensions measured at center points of opposing sides. A 36 inch (915 mm) wide minimum entry shall be provided at one end of the long side of the compartment.</li> <li>608.2.3 Grab Bars. Grab bars shall comply with 609 and shall be provided in accordance with 608.3. Where multiple grab bars are used, required horizontal grab bars shall be installed in a shower located in a bathing facility for a single occupant accessed only through a private office, and not for common use or public use provided that reinforcement has been installed in walls and</li></ul>	

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
608 Shower Compartments (cont.)	Figure 608.3.1 Grab Bars for Transfer Type Showers  Figure 608.3.2 Grab Bars for Standard Roll-In Type Shower Compartment Control Location  Figure 608.5.2 Standard Roll-In Type Shower Compartment Control Location	<ul> <li>608.3.1 Transfer Type Shower Compartments. In transfer type compartments, grab bars shall be provided across the control wall and back wall to a point 18 inches (455 mm) from the control wall.</li> <li>608.3.2 Standard Roll-In Type Shower Compartments. Where a seat is provided in standard roll-in type shower compartments, grab bars shall be provided on the back wall and the side wall opposite the seat. Grab bars shall not be provided above the seat. Where a seat is not provided in standard roll-in type shower compartments, grab bars shall be provided on three walls. Grab bars shall be installed 6 inches (150 mm) maximum from adjacent walls.</li> <li>608.3.3 Alternate Roll-In Type Shower Compartments. In alternate roll-in type shower compartments, grab bars shall be provided on the back wall and the side wall farthest from the compartment entry. Grab bars shall not be provided above the seat. Grab bars shall be installed 6 inches (150 mm) maximum from adjacent walls.</li> <li>608.4 Seats. A folding or non-folding seat shall be provided in roll-in type showers required in transfert lodging guest rooms with mobility features complying with 806.2. Seats shall comply with 610.</li> <li>EXCEPTION: In residential dwelling units, seats shall not be required in transfer type shower compartments provided that reinforcement has been installed in walls so as to permit the installation of seats complying with 608.4.</li> <li>608.5 Controls. Controls, faucets, and shower spray units shall comply with 309.4.</li> <li>608.5.1 Transfer Type Shower Compartments. In transfer type shower compartments. In transfer type shower compartments, the controls, faucets, and shower spray unit shall be installed on the side wall opposite the seat 38 inches (965 mm) minimum and 48 inches (1220 mm) maximum from the centerline of the seat toward the shower opening.</li> <li>608.5.2 Standard Roll-In Type Shower Compartments. In standard roll-in type shower compartments, the controls, faucets, and shower spray unit shall be installed on</li></ul>	

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
608 Shower Compartments (cont.)		<ul> <li>608.5.3 Alternate Roll-In Type Shower Compartments. In alternate roll-in type shower compartments, the controls, faucets, and shower spray unit shall be located above the grab bar, but no higher than 48 inches (1220 mm) above the shower floor. Where a seat is provided, the controls, faucets, and shower spray unit shall be located on the side wall adjacent to the seat 27 inches (685 mm) maximum from the side wall behind the seat or shall be located on the back wall opposite the seat 15 inches (380 mm) maximum, left or right, of the centerline of the seat. Where a seat is not provided, the controls, faucets, and shower spray unit shall be installed on the side wall farthest from the compartment entry.</li> <li>608.6 Shower Spray Unit and Water. A shower spray unit with a hose 59 inches (1500 mm) long minimum that can be used both as a fixed-position shower head and as a handheld shower shall be provided. The shower spray unit shall have an on/off control with a non-positive shut-off. If an adjustable-height shower head on a vertical bar is used, the bar shall be installed so as not to obstruct the use of grab bars. Shower spray units shall deliver water that is 120°F (49°C) maximum.</li> <li>EXCEPTION: A fixed shower head located at 48 inches (1220 mm) maximum above the shower finish floor shall be permitted instead of a hand-held spray unit in facilities that are not medical care facilities, long-term care facilities, transient lodging guest rooms, or residential dwelling units.</li> <li>608.7 Thresholds. Thresholds in roll-in type shower compartments shall be 1/2 inch (13 mm) high maximum in accordance with 303. In transfer type shower compartments, thresholds 1/2 inch (13 mm) high maximum shall be beveled, rounded, or vertical.</li> <li>EXCEPTION: A threshold 2 inches (51 mm) high maximum shall be beveled, rounded, or vertical.</li> <li>EXCEPTION: A threshold 2 inches (51 mm) high maximum shall be permitted in transfer type shower compartments in existing facilities where provision of a 1/2 inch (13 m</li></ul>	Advisory 608.6 Shower Spray Unit and Water. Ensure that hand-held shower spray units are capable of delivering water pressure substantially equivalent to fixed shower heads.
		seats.	

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
610 Seats	Figure 610.2 Bathtub Seats  Figure 610.3 Extent of Seat	<ul> <li>610.1 General. Seats in bathtubs and shower compartments shall comply with 610.</li> <li>610.2 Bathtub Seats. The top of bathtub seats shall be 17 inches (430 mm) minimum and 19 inches (485 mm) maximum above the bathroom finish floor. The depth of a removable in-tub seat shall be 15 inches (380 mm) minimum and 16 inches (405 mm) maximum. The seat shall be capable of secure placement. Permanent seats at the head end of the bathtub shall be 15 inches (380 mm) deep minimum and shall extend from the back wall to or beyond the outer edge of the bathtub.</li> <li>610.3 Shower Compartment Seats. Where a seat is provided in a standard roll-in shower compartment, it shall be a folding type, shall be installed on the side wall adjacent to the controls, and shall extend from the back wall to a point within 3 inches (75 mm) of the compartment entry. Where a seat is provided in an alternate roll-in type shower compartment, it shall be a folding type, shall be installed on the front wall opposite the back wall, and shall extend from the adjacent side wall to a point within 3 inches (75 mm) of the compartment entry. In transfer-type showers, the seat shall extend from the back wall to a point within 3 inches (75 mm) of the compartment entry. The top of the seat shall be 17 inches (430 mm) minimum and 19 inches (485 mm) maximum above the bathroom finish floor. Seats shall comply with 610.3.1 or 610.3.2.</li> <li>610.3.1 Rectangular Seats. The rear edge of a rectangular seat shall be 2 1/2 inches (64 mm) maximum and the front edge 15 inches (380 mm) minimum and 16 inches (405 mm) maximum from the seat wall. The side edge of the seat shall be 1 1/2 inches (38 mm) maximum from the dojacent wall.</li> <li>610.3.2 L-Shaped Seats. The rear edge of on L-shaped seat shall be 1 1/2 inches (380 mm) minimum and 16 inches (405 mm) maximum from the seat wall. The rear edge of the "L" portion of the seat shall be 1 1/2 inches (380 mm) maximum from the wall and the front edge shall be 14 inches (355 mm) minimum and 13 inches maximum</li></ul>	

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
611 Washing Machines and Clothes Dryers	Figure 611.4 Height of Laundry Compartment Opening	<ul> <li>611.1 General. Washing machines and clothes dryers shall comply with 611.</li> <li>611.2 Clear Floor Space. A clear floor or ground space complying with 305 positioned for parallel approach shall be provided. The clear floor or ground space shall be centered on the appliance.</li> <li>611.3 Operable Parts. Operable parts, including doors, lint screens, and detergent and bleach compartments shall comply with 309.</li> <li>611.4 Height. Top loading machines shall have the door to the laundry compartment located 36 inches (915 mm) maximum above the finish floor. Front loading machines shall have the bottom of the opening to the laundry compartment located 15 inches (380 mm) minimum and 36 inches (915 mm) maximum above the finish floor.</li> </ul>	

216 and shall comply with 703.  • EXCEPTIONS: 1. Building directories, menus, seat and row designations in assembly areas, occupant names, building addresses, and company names and logos shall not be required to comply with 216. 2. In parking facilities, signs shall not be required to comply with 216. 2. 3. Temporary, 7 days or less, signs shall not be required to comply with 216. 4. In detention and correctional facilities, signs shall not be required to comply with 216. 4. In detention and correctional facilities, signs not located in public use areas shall not be required to comply with 216.  • 216.2 Designations. Interior and exterior signs identifying permanent rooms and spaces shall comply with 703.1,  **Designations in tassembly areas, occupant names, building of rooms or spaces where the sign is not likely to change over time. Examples include intension shall not meet examples include intension shall not be required to comply with 216. 2. In parking facilities, signs or mames for interior rooms or spaces where the sign is not likely to change over time. Examples include intension shall not be retained in the transportant prooms or spaces where the sign is not likely to change over time. Examples include intension shall not be retained in the transportant prooms or spaces where the sign is not likely to change over time. Examples include intensional fallowing room and floor numbers or letters, and room names.  **Tactile text descriptors are required for pictograms that are provided to label or identify a permanent room or space, such as "no smoking," occupant logos, and the International Symbol of Accessibility, are not required to have text descriptors.  **Designations.** Interior and exterior signs identifying a permanent room on and spaces shall comply with 703.1, Advisory 216.3 Directional and Informational Signs. Infor-	ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
**EXEPTIONS: 1. Building directories, menus, seat and row designations in assembly areas, occupant names, building addresses, and company mares and legas shall not be required to comply with 216. 2. In parking facilities, signs shall not be required to comply with 216. 2. In parking facilities, signs shall not be required to comply with 216. 3. Temporary, 7 days or less, signs shall not be required to comply with 216. 4. In detention and correctional facilities, signs in the located and building control facilities, signs in the required to comply with 216. 4. In detention and correctional facilities, signs in the located and building control facilities, signs in the required to comply with 216. 4. In detention and correctional facilities, signs in the required to comply with 216. 5. In additional facilities, signs in the required to comply with 216. 5. In additional facilities of the size search and a similar signs. Signs sproviding director in to roms or spaces include those studies tules of conduct, occupant load, and similar signs. Signs providing director in to roms or spaces included the studies required to comply with 216. 4. Exist Doors. An exit passageway is a horizontal exist component that is separated from the interior spaces and facilities of the size shall comply with 216. 4. 216. A Means of Epigess. Signs for means of egrees shall comply with 216. 4. 216. A Means of Epigess. Signs for means of egrees shall comply with 216. 4. 216. A Means of Epigess. Signs for means of egrees shall comply with 216. 4. 216. A Means of Epigess. Signs for means of egrees shall comply with 216. 4. 216. A Means of Epigess. Signs for means of egrees shall comply with 216. 4. 216. A Means of Epigess. Signs for means of egrees shall comply with 216. 4. 216. A Means of Epigess. Signs for means of egrees shall comply with 216. 4. 216. A Means of Epigess. Signs for means of egrees shall comply with 216. 4. 216. A Means of Epigess. Signs for means of egrees shall comply with 216. 4. 216. A Means of Epigess. Signs for means of				
Standards" in Chapter 1) to provide instructions in areas of refuge shall comply with 703.5.  • 216.4.3 Directional Signs. Signs required by section 1003.2.13.6 of the International Building Code (2000 edition) or section 1007.7 of the International Building Code (2003 edition) (incorporated by reference, see "Referenced Standards" in Chapter 1) to provide directions to accessible means of egress shall comply with 703.5.			<ul> <li>EXCEPTIONS: 1. Building directories, menus, seat and row designations in assembly areas, occupant names, building addresses, and company names and logos shall not be required to comply with 216. 2. In parking facilities, signs shall not be required to comply with 216.2, 216.3, and 216.6 through 216.12. 3. Temporary, 7 days or less, signs shall not be required to comply with 216. 4. In detention and correctional facilities, signs not located in public use areas shall not be required to comply with 216.</li> <li>216.2 Designations. Interior and exterior signs identifying permanent rooms and spaces shall comply with 703.1, 703.2, and 703.5. Where pictograms are provided as designations of permanent interior rooms and spaces, the pictograms shall comply with 703.2 and 703.5.</li> <li>EXCEPTION: Exterior signs that are not located at the door to the space they serve shall not be required to comply with 703.2.</li> <li>216.3 Directional and Informational Signs. Signs that provide direction to or information about interior spaces and facilities of the site shall comply with 703.5.</li> <li>216.4 Means of Egress. Signs for means of egress shall comply with 216.4.</li> <li>216.4.1 Exit Doors. Doors at exit passageways, exit discharge, and exit stairways shall be identified by tactile signs complying with 703.1, 703.2, and 703.5.</li> <li>216.4.2 Areas of Refuge. Signs required by section 1003.2.13.5.4 of the International Building Code (2000 edition) or section 1007.6.4 of the International Building Code (2003 edition) (incorporated by reference, see "Referenced Standards" in Chapter 1) to provide instructions in areas of refuge shall comply with 703.5.</li> <li>216.4.3 Directional Signs. Signs required by section 1003.2.13.6 of the International Building Code (2000 edition) or section 1007.7 of the International Building Code (2000 edition) or section 1007.7 of the International Building Code (2000 edition) (incorporated by reference, see "Referenced Standards" in Chapter 1) to provide directions to accessible</li></ul>	rooms or spaces where the sign is not likely to change over time. Examples include interior signs labeling restrooms, room and floor numbers or letters, and room names. Tactile text descriptors are required for pictograms that are provided to label or identify a permanent room or space. Pictograms that provide information about a room or space, such as "no smoking," occupant logos, and the International Symbol of Accessibility, are not required to have text descriptors.  Advisory 216.3 Directional and Informational Signs. Information about interior spaces and facilities includes rules of conduct, occupant load, and similar signs. Signs providing direction to rooms or spaces include those that identify egress routes.  Advisory 216.4.1 Exit Doors. An exit passageway is a horizontal exit component that is separated from the interior spaces of the building by fire-resistance-rated construction and that leads to the exit discharge or public way. The exit discharge is that portion of an egress system between the

ISSUE FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
	<ul> <li>216.5 Parking. Parking spaces complying with 502 shall be identified by signs complying with 502.6.</li> <li>EXCEPTIONS: 1. Where a total of four or fewer parking spaces, including accessible parking spaces, are provided on a site, identification of accessible parking spaces shall not be required. 2. In residential facilities, where parking spaces are assigned to specific residential dwelling units, identification of accessible parking spaces shall not be required.</li> <li>216.6 Entrances. Where not all entrances comply with 404, entrances complying with 404 shall be identified by the International Symbol of Accessibility complying with 703.7.2.1. Directional signs complying with 703.5 that indicate the location of the nearest entrance complying with 404 shall be provided at entrances that do not comply with 404.</li> </ul>	Advisory 216.6 Entrances. Where a directional sign is required, it should be located to minimize backtracking. In some cases, this could mean locating a sign at the beginning of a route, not just at the inaccessible entrances to a building.

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
Chapter 7: Communication Elements			
ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
703 Signs		<ul> <li>703.1 General. Signs shall comply with 703. Where both visual and tactile characters are required, either one sign with both visual and tactile characters, or two separate signs, one with visual, and one with tactile characters, shall be provided.</li> <li>703.2 Raised Characters. Raised characters shall comply with 703.2 and shall be duplicated in Braille complying with 703.3. Raised characters shall be installed in accordance with 703.4.</li> <li>703.2.1 Depth. Raised characters shall be 1/32 inch (0.8 mm) minimum above their background.</li> <li>703.2.2 Case. Characters shall be uppercase.</li> <li>703.2.3 Style. Characters shall be sans serif. Characters shall not be italic, oblique, script, highly decorative, or of other unusual forms.</li> <li>703.2.4 Character Proportions. Characters shall be selected from fonts where the width of the uppercase letter "O" is 55 percent minimum and 110 percent maximum of the height of the uppercase letter "I".</li> <li>703.2.5 Character Height. Character height measured vertically from the baseline of the character shall be 5/8 inch (16 mm) minimum and 2 inches (51 mm) maximum based on the height of the uppercase letter "I".</li> <li>EXCEPTION: Where separate raised and visual characters with the same information are provided, raised character height shall be permitted to be % inch (13 mm) minimum.</li> <li>703.2.6 Stroke Thickness. Stroke thickness of the uppercase letter "I" shall be 15 percent maximum of the height of the characters within a message, excluding word spaces. Where characters have rectangular cross sections, spacing between individual raised characters shall be 1/8 inch (3.2 mm) minimum and 4 times the raised character stroke width maximum at the base of the cross sections. Characters shall be tween individual raised characters shall be 1/16 inch (1.6 mm) minimum and 4 times the raised character stroke width maximum at the base of the cross sections. Characters shall be separated from raised borders and decorat</li></ul>	

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
703 Signs (continued)		<ul> <li>703.3 Braille. Braille shall be contracted (Grade 2) and shall comply with 703.3 and 703.4.</li> <li>703.3.1 Dimensions and Capitalization. Braille dots shall have a domed or rounded shape and shall comply with Table 703.3.1. The indication of an uppercase letter or letters shall only be used before the first word of sentences, proper nouns and names, individual letters of the alphabet, initials, and acronyms.</li> <li>703.3.2 Position. Braille shall be positioned below the corresponding text. If text is multi-lined, braille shall be placed below the entire text. Braille shall be separated 3/8 inch (9.5 mm) minimum from any other tactile characters and 3/8 inch (9.5 mm) minimum from raised borders and decorative elements.</li> <li>EXCEPTION: Braille provided on elevator car controls shall be separated 3/16 inch (4.8 mm) minimum and shall be located either directly below or adjacent to the corresponding raised characters or symbols.</li> <li>703.4 Installation Height and Location. Signs with tactile characters shall comply with 703.4.</li> <li>703.4.1 Height Above Finish Floor or Ground. Tactile characters on signs shall be located 48 inches (1220 mm) minimum above the finish floor or ground surface, measured from the baseline of the lowest tactile character and 60 inches (1525 mm) maximum above the finish floor or ground surface, measured from the baseline of the highest tactile character.</li> <li>EXCEPTION: Tactile characters for elevator car controls shall not be required to comply with 703.4.1.</li> <li>703.4.2 Location. Where a tactile sign is provided at a door, the sign shall be located alongside the door at the latch side. Where a tactile sign is provided at double doors with one active leaf, the sign shall be located on the inactive leaf. Where a tactile sign is provided at double doors signs shall be located on the inactive leaf. Where a tactile sign is provided at double doors signs shall be located on the inactive leaf. Where a tactile sign is provided at double doors signs shall be located</li></ul>	

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
703 Signs (continued)		<ul> <li>703.5 Visual Characters. Visual characters shall comply with 703.5.</li> <li>EXCEPTION: Where visual characters comply with 703.2 and are accompanied by braille complying with 703.3, they shall not be required to comply with 703.5.2 through 703.5.9.</li> <li>703.5.1 Finish and Contrast. Characters and their background shall have a non-glare finish.</li> <li>Characters shall contrast with their background with either light characters on a dark background or dark characters on a light background.</li> <li>703.5.2 Case. Characters shall be uppercase or lowercase or a combination of both.</li> <li>703.5.3 Style. Characters shall be conventional in form. Characters shall not be italic, oblique, script, highly decorative, or of other unusual forms.</li> <li>703.5.4 Character Proportions. Characters shall be selected from fonts where the width of the uppercase letter "O" is 55 percent minimum and 110 percent maximum of the height of the uppercase letter "I".</li> <li>703.5.5 Character Height. Minimum character height shall comply with Table 703.5.5. Viewing distance shall be measured as the horizontal distance between the character and an obstruction preventing further approach towards the sign. Character height shall be based on the uppercase letter "I".</li> <li>703.5.6 Height From Finish Floor or Ground. Visual characters shall be 40 inches (1015 mm) minimum above the finish floor or ground.</li> <li>EXCEPTION: Visual characters indicating elevator car controls shall not be required to comply with 703.5.6.</li> <li>703.5.7 Stroke Thickness. Stroke thickness of the uppercase letter "I" shall be 10 percent minimum and 30 percent maximum of the height of the character.</li> <li>703.5.8 Character Spacing. Character spacing shall be measured between the two closest points of adjacent characters, excluding word spaces. Spacing between individual characters shall be 10 percent minimum and 35 percent maximum of character height.</li> <li>703.5.9 Line Spacing. Spacing between the baselines of separate lines of char</li></ul>	Advisory 703.5.1 Finish and Contrast. Signs are more legible for persons with low vision when characters contrast as much as possible with their background. Additional factors affecting the ease with which the text can be distinguished from its background include shadows cast by lighting sources, surface glare, and the uniformity of the text and its background colors and textures.

# ADA AND MAAB REFERENCE | APPENDIX A

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
703 Signs (continued)		<ul> <li>703.6 Pictograms. Pictograms shall comply with 703.6.</li> <li>703.6.1 Pictogram Field. Pictograms shall have a field height of 6 inches (150 mm) minimum.</li> <li>Characters and braille shall not be located in the pictogram field.</li> <li>703.6.2 Finish and Contrast. Pictograms and their field shall have a non-glare finish. Pictograms shall contrast with their field with either a light pictogram on a dark field or a dark pictogram on a light field.</li> <li>703.6.3 Text Descriptors. Pictograms shall have text descriptors located directly below the pictogram field. Text descriptors shall comply with 703.2, 703.3 and 703.4.</li> </ul>	
		<ul> <li>703.7 Symbols of Accessibility. Symbols of accessibility shall comply with 703.7.</li> <li>703.7.1 Finish and Contrast. Symbols of accessibility and their background shall have a non-glare finish. Symbols of accessibility shall contrast with their background with either a light symbol on a dark background or a dark symbol on a light background.</li> <li>703.7.2 Symbols.</li> <li>703.7.2.1 International Symbol of Accessibility. The International Symbol of Accessibility shall comply with Figure 703.7.2.1.</li> <li>703.7.2.2 International Symbol of TTY. The International Symbol of TTY shall comply with Figure 703.7.2.2.</li> <li>703.7.2.3 Volume Control Telephones. Telephones with a volume control shall be identified by a pictogram of a telephone handset with radiating sound waves on a square field such as shown in Figure 703.7.2.3.</li> <li>703.7.2.4 Assistive Listening Systems. Assistive listening systems shall be identified by the International Symbol of Access for Hearing Loss complying with Figure 703.7.2.4.</li> </ul>	Advisory 703.7.1 Finish and Contrast. Signs are more legible for persons with low vision when characters contrast as much as possible with their background. Additional factors affecting the ease with which the text can be distinguished from its background include shadows cast by lighting sources, surface glare, and the uniformity of the text and background colors and textures

### ADA AND MAAB REFERENCE | APPENDIX A

ISSUE	FIGURE	2010 ADA STANDARDS/MAAB 2006 MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
703 Signs (continued)		<ul> <li>703.5 Visual Characters. Visual characters shall comply with 703.5.</li> <li>EXCEPTION: Where visual characters comply with 703.2 and are accompanied by braille complying with 703.3, they shall not be required to comply with 703.5.2 through 703.5.9.</li> <li>703.5.1 Finish and Contrast. Characters and their background shall have a non-glare finish.</li> <li>Characters shall contrast with their background with either light characters on a dark background or dark characters on a light background.</li> <li>703.5.2 Case. Characters shall be uppercase or lowercase or a combination of both.</li> <li>703.5.3 Style. Characters shall be conventional in form. Characters shall not be italic, oblique, script, highly decorative, or of other unusual forms.</li> <li>703.5.4 Character Proportions. Characters shall be selected from fonts where the width of the uppercase letter "O" is 55 percent minimum and 110 percent maximum of the height of the uppercase letter "I".</li> <li>703.5.5 Character Height. Minimum character height shall comply with Table 703.5.5. Viewing distance shall be measured as the horizontal distance between the character and an obstruction preventing further approach towards the sign. Character height shall be based on the uppercase letter "I".</li> <li>703.5.6 Height From Finish Floor or Ground. Visual characters shall be 40 inches (1015 mm) minimum above the finish floor or ground.</li> <li>EXCEPTION: Visual characters indicating elevator car controls shall not be required to comply with 703.5.6.</li> <li>703.5.7 Stroke Thickness. Stroke thickness of the uppercase letter "I" shall be 10 percent minimum and 30 percent maximum of the height of the character.</li> <li>703.5.8 Character Spacing. Character spacing shall be measured between the two closest points of adjacent characters, excluding word spaces. Spacing between individual characters shall be 10 percent minimum and 35 percent maximum of character height.</li> <li>703.5.9 Line Spacing. Spacing between the baselines of separate lines of char</li></ul>	

ISSUE	FIGURE	ADA/MAAB MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
Chapter 8 Special Rooms, Spaces, and Elements			
802 Wheelchair Spaces, Companion Seats, and Designated Aisle Seats	Figure 802.1.2 Width of Wheelchair Spaces  Figure 802.1.3 Depth of Wheelchair Spaces	<ul> <li>802.1 Wheelchair Spaces. Wheelchair spaces shall comply with 802.1.</li> <li>802.1.1 Floor or Ground Surface. The floor or ground surface of wheelchair spaces shall comply with 302. Changes in level are not permitted.</li> <li>EXCEPTION: Slopes not steeper than 1:48 shall be permitted.</li> <li>802.1.2 Width. A single wheelchair space shall be 36 inches (915 mm) wide minimum Where two adjacent wheelchair spaces are provided, each wheelchair space shall be 33 inches (840 mm) wide minimum.</li> <li>802.1.3 Depth. Where a wheelchair space can be entered from the front or rear, the wheelchair space shall be 48 inches (1220 mm) deep minimum. Where a wheelchair space shall be 60 inches (1525 mm) deep minimum.</li> <li>802.1.4 Approach. Wheelchair spaces shall adjoin accessible routes. Accessible routes shall not overlap wheelchair spaces. 802.3 Companion Seats. Companion seats shall comply with 802.3.802.3.1 Alignment. In row seating, companion seats shall be located to provide shoulder alignment with adjacent wheelchair spaces. The shoulder alignment point of the wheelchair spaces. The floor surface of the companion seat shall be measured 36 inches (915 mm) from the front of the wheelchair space.</li> <li>802.1.5 Overlap. Wheelchair space.</li> <li>802.2.1 Lines of Sight. Lines of sight to the screen, performance area, or playing field for spectators in wheelchair spaces shall not overlap circulation paths.</li> <li>802.2 Lines of Sight. Dover Seated Spectators. Where spectators are expected to remain seated during events, spectators in wheelchair spaces shall be afforded lines of sight complying with 802.2.1.</li> <li>802.2.1.1 Lines of Sight Over Heads. Where spectators are provided lines of sight over the heads of spectators seated in wheelchair spaces shall be afforded lines of sight over the heads of spectators seated in wheelchair spaces shall be afforded lines of sight over the heads of seated spectators are the heads of spectators seated in the first row in front of their seats, spectators seated in</li></ul>	Advisory 802.1.4 Approach. Because accessible routes serving wheelchair spaces are not permitted to overlap the clear floor space at wheelchair spaces, access to any wheelchair space cannot be through another wheelchair space.  Advisory 802.1.5 Overlap. The term "circulation paths" used in Section 802.1.5 means aisle width required by applicable building or life safety codes for the specific assembly occupancy. Where the circulation path provided is wider than the required aisle width, the wheelchair space may intrude into that portion of the circulation path that is provided in excess of the required aisle width.

ISSUE	FIGURE	ADA/MAAB MINIMUM COMPLIANCE ADVISORY (Supplemental ADA notes)
802 Wheelchair Spaces, Companion Seats, and Designated Aisle Seats (cont.)	Figure 802.2.1.1 Lines of Sight Over the Heads of Seated  Figure 802.2.1.2 Lines of Sight Between the Heads of	<ul> <li>802.2.2 Lines of Sight Over Standing Spectators. Where spectators are expected to stand during events, spectators in wheelchair spaces shall be afforded lines of sight complying with 802.2.2.</li> <li>802.2.2.1 Lines of Sight Over Heads. Where standing spectators are provided lines of sight over the heads of spectators standing in the first row in front of their seats, spectators seated in wheelchair spaces shall be afforded lines of sight over the heads of standing spectators in the first row in front of wheelchair spaces.</li> <li>802.2.2.2 Lines of Sight Between Heads. Where standing spectators are provided lines of sight over the shoulders.</li> </ul>
	Spectators Seated Spectators	spectators are provided lines of sight over the shoulders and between the heads of spectators standing in the first row in front of their seats, spectators seated in wheelchair spaces shall be afforded lines of sight over the shoulders and between the heads of standing spectators in the first row in front of wheelchair spaces.  802.3 Companion Seats. Companion seats shall comply with 802.3.  802.3.1 Alignment. In row seating, companion seats shall be located to provide shoulder alignment with adjacent wheelchair spaces. The shoulder alignment point of the wheelchair space shall be measured 36 inches (915 mm) from the front of the wheelchair space. The floor surface of
	Figure 802.2.2.1 Lines Figure 802.2.2.2 of Sight Over the Lines of Sight Be- Heads of Standing tween the Heads of Spectators Standing Spectators	the companion seat shall be at the same elevation as the floor surface of the wheelchair space.  • 802.3.2 Type. Companion seats shall be equivalent in size, quality, comfort, and amenities to the seating in the immediate area. Companion seats shall be permitted to be movable.  • 802.4 Designated Aisle Seats. Designated aisle seats shall comply with 802.4.  • 802.4.1 Armrests. Where armrests are provided on the seating in the immediate area, folding or retractable armrests shall be provided on the aisle side of the seat.  • 802.4.2 Identification. Each designated aisle seat shall be identified by a sign or marker.

# ADA AND MAAB REFERENCE | APPENDIX A

ISSUE	FIGURE	ADA/MAAB MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
803 Dressing, Fitting, and Locker Rooms		<ul> <li>803.1 General. Dressing, fitting, and locker rooms shall comply with 803.</li> <li>803.2 Turning Space. Turning space complying with 304 shall be provided within the room.</li> <li>803.3 Door Swing. Doors shall not swing into the room unless a clear floor or ground space complying with 305.3 is provided beyond the arc of the door swing.</li> <li>803.4 Benches. A bench complying with 903 shall be provided within the room.</li> <li>803.5 Coat Hooks and Shelves. Coat hooks provided within the room shall be located within one of the reach ranges specified in 308. Shelves shall be 40 inches (1015 mm) minimum and 48 inches (1220 mm) maximum above the finish floor or ground.</li> </ul>	Advisory 803.1 General. Partitions and doors should be designed to ensure people using accessible dressing and fitting rooms privacy equivalent to that afforded other users of the facility. Section 903.5 requires dressing room bench seats to be installed so that they are at the same height as a typical wheelchair seat, 17 inches (430 mm) to 19 inches (485 mm). However, wheelchair seats can be lower than dressing room benches for people of short stature or children using wheelchairs.
804 Kitchens and Kitchenettes		<ul> <li>804.1 General. Kitchens and kitchenettes shall comply with 804.</li> <li>804.2 Clearance. Where a pass through kitchen is provided, clearances shall comply with 804.2.1. Where a U-shaped kitchen is provided, clearances shall comply with 804.2.2.</li> <li>EXCEPTION: Spaces that do not provide a cooktop or conventional range shall not be required to comply with 804.2.</li> <li>804.4 Sinks. Sinks shall comply with 606.</li> <li>804.5 Storage. At least 50 percent of shelf space in storage facilities shall comply with 811.</li> <li>804.6 Appliances. Where provided, kitchen appliances shall comply with 804.6.</li> <li>804.6.1 Clear Floor or Ground Space. A clear floor or ground space complying with 305 shall be provided at each kitchen appliance. Clear floor or ground spaces shall be permitted to overlap.</li> <li>804.6.2 Operable Parts. All appliance controls shall comply with 309.</li> <li>EXCEPTIONS: 1. Appliance doors and door latching devices shall not be required to comply with 309.4. 2. Bottomhinged appliance doors, when in the open position, shall not be required to comply with 309.3.</li> </ul>	
811 Storage		<ul> <li>811.1 General. Storage shall comply with 811.</li> <li>811.2 Clear Floor or Ground Space. A clear floor or ground space complying with 305 shall be provided.</li> <li>811.3 Height. Storage elements shall comply with at least one of the reach ranges specified in 308.</li> <li>811.4 Operable Parts. Operable parts shall comply with 309.</li> </ul>	

ISSUE	FIGURE	ADA/MAAB MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
<b>Chapter 9 Built-In Elements</b>			
902 Dining Surfaces and Work Surfaces		<ul> <li>902.1 General. Dining surfaces and work surfaces shall comply with 902.2 and 902.3.</li> <li>EXCEPTION: Dining surfaces and work surfaces for children's use shall be permitted to comply with 902.4.</li> <li>902.2 Clear Floor or Ground Space. A clear floor space complying with 305 positioned for a forward approach shall be provided. Knee and toe clearance complying with 306 shall be provided.</li> <li>902.3 Height. The tops of dining surfaces and work surfaces shall be 28 inches (710 mm) minimum and 34 inches (865 mm) maximum above the finish floor or ground.</li> </ul>	Advisory 902.1 General. Dining surfaces include, but are not limited to, bars, tables, lunch counters, and booths. Examples of work surfaces include writing surfaces, study carrels, student laboratory stations, baby changing and other tables or fixtures for personal grooming, coupon counters, and where covered by the ABA scoping provisions, employee work stations.
903 Benches	Figure 903.4 Bench Back Support	<ul> <li>903.1 General. Benches shall comply with 903.</li> <li>903.2 Clear Floor or Ground Space. Clear floor or ground space complying with 305 shall be provided and shall be positioned at the end of the bench seat and parallel to the short axis of the bench.</li> <li>903.3 Size. Benches shall have seats that are 42 inches (1065 mm) long minimum and 20 inches (510 mm) deep minimum and 24 inches (610 mm) deep maximum.</li> <li>903.4 Back Support. The bench shall provide for back support or shall be affixed to a wall. Back support shall be 42 inches (1065 mm) long minimum and shall extend from a point 2 inches (51 mm) maximum above the seat surface to a point 18 inches (455 mm) minimum above the seat surface. Back support shall be 2 1/2 inches (64 mm) maximum from the rear edge of the seat measured horizontally.</li> <li>903.5 Height. The top of the bench seat surface shall be 17 inches (430 mm) minimum and 19 inches (485 mm) maximum above the finish floor or ground.</li> <li>903.6 Structural Strength. Allowable stresses shall not be exceeded for materials used when a vertical or horizontal force of 250 pounds (1112 N) is applied at any point on the seat, fastener, mounting device, or supporting structure.</li> <li>903.7 Wet Locations. Where installed in wet locations, the surface of the seat shall be slip resistant and shall not accumulate water.</li> </ul>	Advisory 903.4 Back Support. To assist in transferring to the bench, consider providing grab bars on a wall adjacent to the bench, but not on the seat back. If provided, grab bars cannot obstruct transfer to the bench.
904 Check-Out Aisles and Sales and Service Counters		<ul> <li>904.1 General. Check-out aisles and sales and service counters shall comply with the applicable requirements of 904.</li> <li>904.2 Approach. All portions of counters required to comply with 904 shall be located adjacent to a walking surface complying with 403.</li> <li>904.3 Check-Out Aisles. Check-out aisles shall comply with 904.3.</li> <li>904.3.1 Aisle. Aisles shall comply with 403.</li> </ul>	Advisory 904.2 Approach. If a cash register is provided at the sales or service counter, locate the accessible counter close to the cash register so that a person using a wheelchair is visible to sales or service personnel and to minimize the reach for a person with a disability.

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ISSUE	FIGURE	ADA/MAAB MINIMUM COMPLIANCE	ADVISORY (Supplemental ADA notes)
904 Check-Out Aisles and Sales and Service Counters (cont.)	Figure 904.3.2 Checkl-Out Aisle Counters	<ul> <li>904.3.2 Counter. The counter surface height shall be 38 inches (965 mm) maximum above the finish floor or ground. The top of the counter edge protection shall be 2 inches (51 mm) maximum above the top of the counter surface on the aisle side of the check-out counter.</li> <li>904.3.3 Check Writing Surfaces. Where provided, check writing surfaces shall comply with 902.3.</li> <li>904.4 Sales and Service Counters. Sales counters and service counters shall comply with 904.4.1 or 904.4.2. The accessible portion of the counter top shall extend the same depth as the sales or service counter top.</li> <li>EXCEPTION: In alterations, when the provision of a counter complying with 904.4 would result in a reduction of the number of existing counters at work stations or a reduction of the number of existing counters at work stations or a reduction of the number of existing mail boxes, the counter shall be permitted to have a portion which is 24 inches (610 mm) long minimum complying with 904.4.1 provided that the required clear floor or ground space is centered on the accessible length of the counter.</li> <li>904.4.1 Parallel Approach. A portion of the counter surface that is 36 inches (915 mm) long minimum and 36 inches (915 mm) high maximum above the finish floor shall be provided. A clear floor or ground space complying with 305 shall be positioned for a parallel approach adjacent to the 36 inch (915 mm) minimum length of counter.</li> <li>EXCEPTION: Where the provided counter surface is less than 36 inches (915 mm) high maximum above the finish floor.</li> <li>904.4.2 Forward Approach. A portion of the counter surface that is 30 inches (760 mm) long minimum and 36 inches (915 mm) high maximum above the finish floor or ground space complying with 305 shall be positioned for a forward approach to the counter.</li> <li>904.5.5 Food Service Lines. Counters in food service lines shall be positioned for a forward approach to the counter.</li> <li>904.5.1 Self-Service Shelves and Dispensing Devices. Self-service she</li></ul>	Advisory 904.6 Security Glazing. Assistive listening devices complying with 706 can facilitate voice communication at counters or teller windows where there is security glazing which promotes distortion in audible information. Where assistive listening devices are installed, place signs complying with 703.7.2.4 to identify those facilities which are so equipped. Other voice communication methods include, but are not limited to, grilles, slats, talk-through baffles, intercoms, or telephone handset devices.

Massachusetts College of Art and Design

# **ADA Compliance Plan 2011**

ADA Compliance Plan Consultant Services Contract #10-08

Prepared by

The Institute for Human Centered Design March, 2011

# Appendix B | Policies & Procedures Accessibility Evaluation



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# Policies & Procedures Accessibility Evaluation

#### Massachusetts College of Art and Design

#### **ADA Compliance Plan Consulting Services**

#### **Policies and Procedures**

IHCD reviewed MassArt's policies and procedures through direct review of materials shared with us, materials available on-line and interviews with staff, primarily through the MassArt ADA Committee members on September 16<sup>th</sup> and September 29<sup>th</sup>. Our goal was to assess existing policies and procedures for compliance with legal responsibilities as an ADA Title II entity and as an institution obligated to comply with Section 504. Section 504 of the Rehabilitation Act prohibits discrimination against qualified individuals with a disability by recipients of Federal funds. The ADA provides similar language on discrimination against individuals with disabilities. The scope of the IHCD project does not include Title I on employment so this assessment focused on policies and procedures affecting students, prospective students, and other people who interact with the college.

IHCD's review indicated that MassArt is mostly in compliance with Section 504 and the ADA. The high level of commitment to inclusion for students with disabilities is affirmed by pervasive awareness among staff and faculty and a significant infrastructure of policies and procedures. But additional steps are necessary to ensure that people with disabilities enjoy the same opportunities to participate in MassArts' programs and services as everyone else.

IHCD recommendations are as follows:

- Create a page on the website that contains all the disability non discrimination policies and then a link from the home page to that information.
- Notify all staff, faculty, students, prospective students and members of the public the complete contact information of the designated responsible employee who serves as a point person for coordinating their obligations under Section 504 and ADA.
- Disseminate grievance procedures relative to disability.
- Clarify the procedure for requesting academic adjustments and modification of policies, practices and procedures on MassArt's written materials as well as website postings;
- Clarify methods of communication with students with disabilities in case of campus emergencies.

#### Link from the home page

MassArt has a very extensive set of policies and administrative infrastructure regarding its students with disabilities. It works best for current students with disabilities. What's missing is a way of having all that information readily available, in one place, to all students, prospective students, staff, faculty and the public. IHCD recommendations:

- Have a link from the home page to all the non-discrimination policies but call out disability services that some people will not find if it is only identifiable within a heading of nondiscrimination. Ideally, there could be a redundant source, accessed directly from Disability Policy or from Non-Discrimination Policies. We recommend a link directly from the home page that could be called:
  - o Disability issues or
  - o Disability services.

Some good examples in higher education are:

- www.uvm.edu
- www.salemstate.edu
- www.harvard.edu
- The disability policies page should include:
  - The non-discrimination policy;
  - The process for students to request academic adjustments;
  - o The process for staff, faculty and the public to request reasonable accommodation;
  - The grievance procedure;
  - The discrimination complaint form;
  - o The contact information of where the discrimination complaint form should be sent.

#### **Designation of Responsible Employee**

Section 504 of the Rehabilitation Act makes clear that recipients of Federal funds must designate a responsible employee.

A recipient that employs fifteen or more persons shall designate at least one person to coordinate its efforts to comply with this part. (34 CFR Part 104.7 (a)).

Section 504 provides little specific guidance for implementing this requirement but the primary role of the designated employee, also called 504 Coordinator, is making sure that recipients of Federal funds are in compliance with the requirements. The ADA Title II has similar language regarding the designated responsible employee.

MassArt has designated the Director of Civil Rights Compliance and Diversity to be the designated employee under Section 504/ADA. MassArt is fortunate to have a Director who is deeply invested in ensuring equal opportunity for students with disabilities who has offered stable leadership for many years. What is missing is to ensure that the complete contact information of the designated employee is available to all. IHCD recommendations:

• Include her name and complete contact information in MassArt's printed materials as well as the website.

#### **Grievance Procedures**

Section 504 regulations require recipients of Federal funds to adopt grievance procedures.

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A recipient that employs fifteen or more persons shall adopt grievance procedures that incorporate appropriate due process standards and that provide for the prompt and equitable resolution of complaints alleging any action prohibited by this part. Such procedures need not be established with respect to complaints from applicants for employment or from applicants for admission to postsecondary educational institutions (34 CFR Part 104.7 (b)).

MassArt has a Discrimination Complaint Procedure form but it is not clear if students or anyone in contact with the college would know about the office designated by the college to coordinate its efforts to comply with this responsibility. IHCD recommendations:

- Clarify in the *Discrimination Complaint Procedure* where the *Discrimination Complaint Form* gets filled. This information should include the name, email, telephone number and address where the complaint should be sent.
- Include at the bottom of the Discrimination Complaint Form the information about where the complaint should be sent.
- Provide a link to the Discrimination Complaint Procedure and the Discrimination Complaint Form.

#### Notice

Section 504 regulations require recipients of Federal funds to notify participants of its non-discrimination policies:

A recipient that employs fifteen or more persons shall take appropriate initial and continuing steps to notify participants, beneficiaries, applicants, and employees, including those with impaired vision or hearing, and unions or professional organizations holding collective bargaining or professional agreements with the recipient that it does not discriminate on the basis of handicap in violation of section 504 and this part (34 CFR Part 104.8).

MassArt should revise its notice of non-discrimination policy to comply with Section 504 that states that recipients shall take initial steps to notify students, prospective students, staff, faculty and members of the public of its obligations and identify the person designated by the college as the responsible party. This process is already in place; what is missing is having this information readily available to people who may be in contact with MassArt. IHCD recommendations:

• Duplicating the content in the non-discrimination policies relative to disability with a specific link called 'disability policies' from the home page.

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- Provide the designated employee's name, address, telephone number and email in this statement.
  - Name, email and phone number at a minimum in printed materials.
  - Complete contact information on the website.

#### **Academic Adjustments**

Section 504 requires recipients to make academic adjustments to ensure that students with disabilities are not discriminated against because of their disabilities:

A recipient to which this subpart applies shall make such modifications to its academic requirements as are necessary to ensure that such requirements do not discriminate or have the effect of discriminating, on the basis of handicap, against a qualified handicapped applicant or student (34 CFR Part 104.44).

This requirement does not mean that the college should wave requirements but that the college must modify those requirements in relation to the needs of its students with disabilities. It should be stressed that academic requirements that are essential to the program need not be changed.

MassArt has a very comprehensive process to provide academic adjustments to its students with disabilities. IHCD recommendations:

- Add to printed materials that go to students and prospective students such as *Registration Instructions and Course Catalog, Summer Workshop* or *Summer Youth Programs* the contact information of the designated person where students can request academic adjustments. Add this information also to the website.
- Add to print material that goes to students and prospective students such as Registration
   Instructions and Course Catalog, Summer Workshop or Summer Youth Programs the statement
   of non discrimination on basis of disability.
- Clarify that academic adjustments will be offered to students with any documented disability not limited to ADD/ADHD.
- On the Faculty Handbook clarify that academic adjustments will be provided to students with documented disabilities.
- Revise the *Massachusetts College of Art Design Medical Disclosure Questionnaire* to ensure that the information requested is in compliance with Federal and State laws regarding privacy.
- Revise language use on materials such as the letter sent to future students, Process for Students
  Requesting Accommodations and website to reflect the language used by the Department of
  Education, Office for Civil Rights.

Excerpt from Students with Disabilities Preparing for Postsecondary Education: Know Your Rights and Responsibilities: (http://www2.ed.gov/about/offices/list/ocr/transition.html)

Schools may set **reasonable standards** for documentation. Some schools require more documentation than others. They may require you to provide documentation prepared by an appropriate professional, such as a medical doctor, psychologist or other qualified diagnostician. The required documentation may include one or more of the following: a diagnosis of your current disability; the date of the diagnosis; how the diagnosis was reached; the credentials of the professional; how your disability affects a major life activity; and how the disability affects your academic performance. The documentation should provide enough information for you and your school to decide what is an appropriate academic adjustment.

Excerpt from the Title II Technical Assistant Manual: (http://www.ada.gov/taman2.html#II-3.5300)

**Unnecessary inquiries.** A public entity may not make unnecessary inquiries into the existence of a disability.

#### **Campus Emergencies**

Under Title II of the ADA, emergency programs, services, activities, and facilities must be accessible to people with disabilities and generally may not use eligibility criteria that screen out or tend to screen out people with disabilities. The ADA also requires making reasonable modifications to policies, practices, and procedures when necessary to avoid discrimination against a person with a disability and taking the steps necessary to ensure effective communication with people with disabilities. (ADA Tool kit: Emergency Management from Department of Justice -

http://www.ada.gov/pcatoolkit/chap7emergencymgmt.pdf).

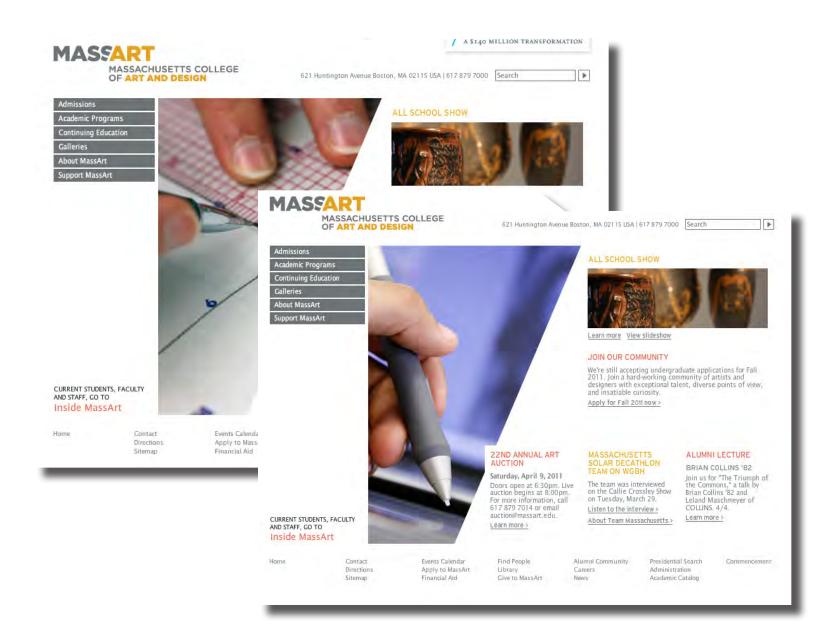
MassArt does have an Emergency Campus Evacuation Procedure (dated 05-09-2007) but it is not clear the steps MassArt takes to communicate with its students with disabilities in an emergency situation.

According to the Procedures, MassArt has two types of evacuation: one is 'emergency evacuation' when the fire alarm sounds and the other is an 'ordered evacuation.' In either case, these emergencies could constitute an imminent threat. In either case, MassArt should provide ways to communicate with people who are Deaf or hard of hearing.

MassArt provides a list of emergency telephone numbers but there is no mention on how to communicate with students who are Deaf or hard-of-hearing. IHCD recommendations:

- Consider having TTY equipment by which students with disabilities can call for assistance in an emergency.
- Add to the current *Emergency Campus Emergency Procedures* a plan to communicate via instant messaging, text messaging and email.
- Identify throughout the buildings the location of emergency telephones and ensure that students, faculty and staff are familiar with those locations. At the moment those locations and identifications are not consistent. To the extent feasible, IHCD recommends standardizing the locations of emergency telephones since predictability of their location aids the community in finding the phones in a true emergency.
- Make the Emergency Campus Evacuation Procedures available on the website and update the emergency evacuation form as often as is necessary.
- Finally, have the *Call Public Safety* booklet available in alternate formats (e.g., large print, Braille) and on the website for students with low vision or who are blind.
- Enhance the likelihood of reaching students in an emergency by standardizing a text message
  communication system to reach students who are hard of hearing or Deaf. It will likely also
  reach the high volume of students with problems with organization or concentration who may
  not respond to audible-only communications.

POLICIES & PROCEDURES ACCESSIBILITY EVALUATION | continued



Massachusetts College of Art and Design

# **ADA Compliance Plan 2011**

ADA Compliance Plan Consultant Services Contract #10-08

Prepared by

The Institute for Human Centered Design March, 2011

# 



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# **Website Accessibility Evaluation**

Analysis of Accessibility Compliance Review & Recommendations www.massart.edu - Website Accessibility Evaluation

#### **Website Accessibility Evaluation**

The Institute for Human Centered Design is conducting a review of the accessibility and usability of www.massart.edu including its information and communication technology. This draft report is noted in the IHCD scope of work as 'a detailed analysis of the Mass College of Art website with detailed recommendations related to its current level of accessibility and how to improve it.' The report is a representative sampling of a review of which is based on the World Wide Web Consortium/Web Accessibility Initiative/Web Content Accessibility Guidelines W3C/WAI/WCAG Priority 2 checkpoints, WebAIM Accessibility Guidelines and Section 508 Federal Standards for Website Accessibility part 1194.22 Web-based Intranet and Internet Information and Applications. These standards and guidelines are widely regarded as the most current and comprehensive guidance on web accessibility.

#### **Executive Summary**

This report describes the conformance of the www.massart.edu web site with W3C's Web Content Accessibility Guidelines (WCAG) 2.0. The review process is described in Section 5 below and is based on the W3C's Conformance Evaluation method as described in Evaluating Web Sites for Accessibility, http://www.WebAIM.org and www.section508.gov/index.cfm?FuseAction=Content&ID=12#Web

Based on this evaluation, the www.massart.edu web site does not meet WCAG 2.0, Conformance Level AA or AAA checkpoints. Detailed review results are available in Section 6 below. Resources for follow-up study are listed in Section 7 below. Feedback on this evaluation is welcome.

#### **Background about Evaluation**

Conformance evaluation of web accessibility requires a combination of semi-automated evaluation tools and manual evaluation by an experienced reviewer. The evaluation results in this report are based on evaluation conducted on the following date(s): September, 2010. The website evaluation tools have evolved today so that websites can now be assessed for the accessibility of both structure and content for a wide range of users

#### Web Site Reviewed

www.massart.edu All Pages

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#### Reviewer(s)

Dennis Begany

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Reviewer is the computer and phone network engineer, assistive technology and web accessibility compliance expert for the Institute for Human Centered Design.

#### **Review Process**

#### Semi-automated Evaluation Tools:

- Identify WCAG 2.0 Level for which conformance was tested, e.g. WCAG 2.0 Level A
- Used WCAG 2.0 checklist (essential)
- Used evaluation and validation tools "Web Accessibility Guidelines"

#### Manual testing method:

Manual testing by a skilled expert is recommended in order to validate the accessibility implementation methods addressing all users. Suggestions for corrective measures will be presented in section six (6).

#### **Results and Recommended Actions**

#### www.massart.edu

#### Synopsis of review results

The web site pages selected for review and evaluation do not fully meet WCAG 2.0 or the Federal 508 web accessibility standards. There is a mix of strengths and problems. Findings below detail the issues.

#### Positive Findings

- Screen Reader capability is working properly with only a few minor edits.
- The ability to disable style sheets is important and the MassArt website makes use of that option. Upon reviewing this website the reviewer was able to disable java, images, colors and multiple animations allowing the important flexibility given to address a wide range of disabilities.
- Website does not create a periodically auto-refreshing page which is important for creating less confusion and better orientation when on a page.
- Website does not use Framesets which is good for screen readers to navigate logically and in a linear fashion without confusion throughout the site.
- · Website forms are labeled correctly and created logically. Users have the ability to go back and correct mistakes without leaving the form and creating confusion.
- Good use of "non-redundant" link text.

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 The Mass Art website makes use of clear understandable language with short contextual paragraphs conveying a meaningful purpose. This is important for those with cognitive disabilities.

#### **Needs Modifications**

All pages should use "skip to main content" link placed at the top of every page as the very first link to which a screen reader will tab to. There are no obvious "skip to main content" links.

The page <a href="www.massart.edu">www.massart.edu</a> incurs the following non-compliance issues:

\*(see explanations below)

- · Provide ALT Text: missing in some areas especially on pages with the use of multiple images, as well as within a logo and banner image.\*
- The Home page requires at least flash 9 and Java script. The home page is mostly inaccessible because the entire page is built on inaccessible flash programming alone.\*
- Need to program a logical tab order through links, form controls and objects (including those in client-side image maps). The campus map is a PDF that is not accessible. To create an accessible PDF the developer must "tag" the form appropriately for structure, reading order and alt text.\* (PDF Accessibility http://webaim.org/techniques/acrobat)
- Identify the primary natural language of a document on the style sheet.\*
- Missing header labels. All heading levels need to be labeled with intended content.\*
- Form element "search" does not contain form label "search". All form elements need a corresponding label. The Mass Art website page "applyweb.com" under "online submission" for has a significant amount of empty form fields rendering the page un-usable by a portion of the disability population. The online application was also rendered useless in "text only" mode when all text fields would not allow text to be entered.\*
- Provide metadata to add semantic information to pages and sites.\*
- · Content structure needs modifications in use of heading levels as structure and bulleted lists as a technique to create hierarchical organizational.\*
- Color contrast settings; The W3C recommends a standard of 500 or greater for the color difference and a standard of 125 or greater for color brightness. Both, text ratio and luminosity ratio do not meet the recommended standard.\*
- Applet or Plug-in. Website must provide a link to a PDF reader download in order to interpret downloadable files within the site.\*
- Tables for "tuition and fees" need to follow logical and intuitive order to convey financial information correctly. This is accomplished by manually programming the logical tab order inside the table.'

Analysis of Accessibility Compliance Review & Recommendations www.massart.edu - Website Accessibility Evaluation

#### **Explanations to "Needs Modification"**

#### Alt Text

Alternative text provides a textual alternative to non-text content in web pages. It is especially helpful for people who are blind and rely on a screen reader to have the content of the website read to them

#### Flash and Media Accessibility

Text equivalents must be provided for the flash content for every non-text element that conveys importance. This means that graphics, animations, and video must have textual equivalents that can be accessed by someone who cannot see nor hear those elements. Also, a textual equivalent (captions and/or transcripts) must be provided for all audio content that is not conveyed through the visual elements of the presentation. A user (especially with cognitive disabilities) needs to be able to disable style sheets, images and any extraneous content that can create confusion and disorientation on a page.

Massart.edu blog sites do not contain alt text with images or the ability to control the speed of slide shows voluntarily. There needs to be text alternatives to the slide shows and audio and video components in the form of transcripts and audio descriptions. Also, any media needs to make logical sense and be understandable with media components disabled.

#### Logical Tab Order

Ensure that all content can be accessed with the keyboard alone. For the most part, web developers don't need to worry about specifying the tab order of the elements on their web pages. Well designed pages and/or tables usually have a built-in logical tab order. At times, though, a page—especially a page with forms—can benefit by assigning the tab order to form controls and/or links. To specify the tab order of an element, add a tabindex attribute to the tag. For example, tabindex="1", tabindex="2", etc.

A logical tab order benefits not only visually impaired users but also people with motor disabilities in that they are awarded the flexibility to switch back and forth between the keyboard and other assistive technologies (pointers, on screen keyboards, touch screen elements) that provide a tab type operation.

Providing a logical tab order also allows folks with cognitive disabilities the flexibility to be able to use a text only version of the site allowing a greater degree of organization and the ability to access information in a logical sensible order.

#### Identifying changes in language are important for a number of reasons

- 1. This will allow Braille users reading the site in Braille assurance that their software will translate into the correct characters and use proper code for any change in language
- 2. Speech generating software will be able to generate the appropriate text.

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<sup>\*(</sup>see explanations below)

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3. User's, who are unable to translate between languages themselves, will be able to have unfamiliar languages translated by machine translators.

#### Header tags

Screen reader and other assistive technology users have the ability to navigate web pages by structure. This means that the user can read or jump directly to top level elements (<h1>), next level elements (<h2>), third level elements (<h3>), and so on. Viewing or listening to this outline should give them a good idea of the contents and structure of the page.

Pages should be structured in a hierarchical manner, with 1st degree headings (<h1>) being the most important (usually page titles or heading), then 2nd degree headings (<h2> - usually major section headings), down to 3rd degree headings (sub-sections of the <h2>), and so on.

Do not use headers to achieve visual results only. For instance, if you want to highlight or emphasize an element within your content that is not a heading; do not use heading tags to achieve the visual appearance you want. Instead, use font size, bold, or italics. You should use styles to achieve visual results. If you want to emphasize something, you technically should use the <strong> tag instead of <body> and the <em> tag instead of <i>) suggest semantic emphasis. Visually, <bo and <strong>, and <em> and <i> look exactly the same, but developers should use the more proper HTML tags.

#### Label all form elements

When a screen reader user is navigating through form elements on a web page, the screen reader software will identify the type of form element that is currently selected and will provide those means to complete, select, deselect, or submit that form element. However, when navigating through the form, there is often no indication as to what information is desired with the particular form item.

This can be solved by associating form labels to form items on the page. The label should almost always be located adjacent to the form item itself. When a screen reader accesses a form item that has a <label> element associated with it, it will read the text within the <label> element and indicate the type of form item it is (e.g., "First Name, Text box" or "Age" Check box). Labels are needed for all form elements, except for buttons; the screen reader reads the text that is on the button (e.g., "Submit button"). All forms should be useable and operate the same way in a "text only" mode.

#### Metadata

This is "data about data" or specifically in our current context "data describing web resources." This provides clear information about what is on the page, why and its purpose for being there.

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#### **Content Structure**

Content structure focuses on the way a web page "works" in terms of how a user navigates around the website.

The structure should be created using proper hierarchy for intuitive and logical navigation.

#### Applet/plug-ins

If a web page requires that an applet, plug-in or other application be present, in the case of massart.edu and the use of PDF documents, on the end user's system to interpret page content, the developer must provide a link to a plug-in or applet that complies and a link to where the user can download the program.

#### **Tables**

Markup language should be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers. Each column heading should coincide with the row heading of data it pertains to. The developer needs to create a logical tab order here as well inside the table.

#### Color and Contrast

WCAG 2.0 requires that the foreground and background colors have a 4.5:1 contrast ratio at Level AA and a 7:1 contrast ratio at Level AAA. If you combine these two requirements, in order to be Level AA conformant, your page must have all of the following:

- A 4.5:1 contrast between the non-link text color and the background.
- A 4.5:1 contrast between the link text color and the background.
- A 3:1 contrast between the link text color and the surrounding non-link text color.

In other words, your link color has to be significantly different from the background color AND the surrounding text color, which also has to be significantly different from the background color.

Do not use color alone to convey meaning. On forms do not use "areas in red are required." For one example; use the text "required field" to convey that information in a certain field is required to be filled out. Color can be used but there needs to be alternate means of conveying information. Icons that convey the same meaning should be uses as well for folks with limited reading abilities. (see attached graphic comments)

#### DOCTYPE

The importance of the DOCTYPE code on a website:

- It announces to the browser what type of document it is dealing with; strict or transitional. Strict renders old HTML code as invalid where as transitional is backward compatible and usable on most browsers.
- It proves that there is valid HTML and can be validated. Without the DOCTYPE code the website cannot be checked for errors correctly.

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• This code helps browsers how to interpret the DOCTYPE and which standard to use for error checking. In the future hopefully DOCTYPE switching will be commonplace to allow more browser flexibility

Massart.edu DOCTYPE contains the wrong code on the "fine arts 3D" page and several other pages as well. This will create confusion with the DOCTYPE code and create unnecessary errors during validation such as the following example:

Wrong: <a href="http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd"> wrong: <a href="http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd"> Correct: <!DOCTYPE <a href="http://www.w3.org/transitional.dtd"> http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd"> http://www.w3.org/transitional.dtd</a>

#### Suggestions for people with motor impairments

There may be users that cannot use a mouse or control a mouse that well if at all. In this regard a web designer should make sure mouse functions are accessible from the keyboard. If a user is using voice-activated software because they cannot rely totally on a mouse or keyboard, make sure that the web designer keep in mind that all voice activated commands are also functional via a keyboard. Users may often get fatigued by using an assistive technology such as a "puff and sip" tool or other devices with similar functional demands, therefore needing to be able to have independence and move to a keyboard. It is also important that when designing a website the designer program in a method for skipping over long lists of links or other areas with a large amount of content.

#### Suggestions for people with cognitive disabilities

The points discussed in this section do not remedy all areas on the topic, by any means. This section is meant to present some of the larger principles and categorizing more specific techniques.

#### **Memory Deficits**

Simple reminders should be provided, especially during a form filling process, such as "step 2 of 4," which will aid end users in keeping track of what they have previously completed and information that still remains to be done. Each step can also be named or labeled so instead of saying "previous page" and "next page," a link could say "previous page (payment options)" and "next page (shipping options) then "last page (review your order)." Mass Art website does a good job with allowing users the option to save, continue later, and "finish their online application.

#### **Problem Solving Deficits**

Everyone at some point or another accidentally clicks on the wrong link, misspells a word, or commits some kind of error on the web. In some individuals, this tendency is exaggerated due to difficulty in slowing or stopping a

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keystroke or having difficulty pressing one key at a time therefore increasing the mistakes. Users should be given the choice to correct their own errors. There should be clear and concise explanations to error messages, telling users what they did wrong and provide a fix for the problem. Mass Art does a good job of providing explanations on their forms, specifically the online application process, as to what fields are missing what fields are required and allowing the time to fix them before submission. There were no time restraints used which avoids creating confusion and an inability to finish a task.

Search features should suggest alternate spellings to users if the original spelling seems inappropriate or confusing. There were no "search suggestion" options found on the *Mass Art* website. In many cases, providing instructions at the start of a task will eliminate or at least reduce the overall number of user errors.

Also, provide predictability in functionality of the website, using prior warning to users if or when extreme changes in the context of the web site occur. This will eliminate if not significantly reduce errors by users. Any deviations from predictability should be preceded by warnings and/or explained to users after the changes occur. For example, in the *Mass Art* website, when clicking on the blog section of the admission page the developer should instruct the user that "this link will open a new browser window." There are other pages with the same issue.

#### **Attention Deficits**

Focus the attention of users. Use visual cues to highlight important points or sections of the content. Mass Art does a good job of not using advertisements and sponsored links. A suggestion would be to use headings to draw attention to the important points and outline of the content instead of "strong" tags to bold content that is supposed to be a heading. Again, a specific purposeful tab order will keep users organized on a page. Areas that a user tabs to should be highlighted for visual cues. Many areas on Mass Art's website do not have a highlighted area that is tabbed to.

Mass Art uses background images that may distract certain users. However, to help the developers decide how and when to use CSS background images is to first decide the meaning being conveyed by use of these images. Is the image (s) part of the content or merely part of the presentation ("look and feel"). If it is presentation, then CSS background images are appropriate and ok. If the image conveys some kind of meaning, the developer should use a conventional <img> tag.

#### Reading, Linguistic, and Verbal Comprehension Deficits

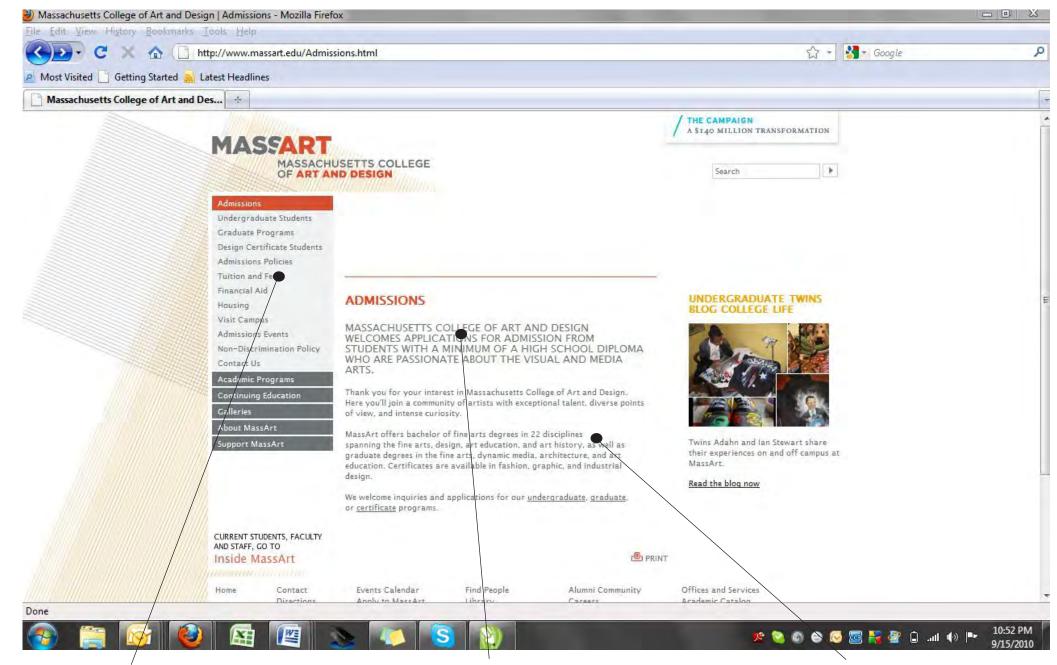
Supplemental media such as illustrations, icons, and symbols etc...can increase accessibility for some people with cognitive disabilities if the media is written with the correct alt text and labels. Multiple visual presentation methods should be used whenever possible for the population that rely on them keeping in mind that all information should be conveyed in multiple ways to address the widest range of users and abilities. Some examples of visual presentation are color, spatial relationships, styles, design elements, photos, images, etc. *Mass Art* uses visual cues however it is suggested that the developer provide more visual cues such as on the

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"tuition and fees" page. Here a money (\$) symbol can be used to convey meaning. "Housing and resident life" page could use a "house" graphic to convey meaning.

#### Resources for further study

- Web Content Accessibility Guidelines 2.0 Web Content Accessibility Guidelines 2.0
- <u>Techniques for Web Content Accessibility Guidelines 2.0 Techniques for Web Content Accessibility</u>
   Guidelines 2.0
- Evaluating Web Sites for Accessibility Evaluating Web Sites for Accessibility
- Evaluation, Repair, and Transformation Tools for Web Content Accessibility Evaluation, Repair, and Transformation Tools for Web Content Accessibility
- Selecting and Using Authoring Tools for Web Accessibility [draft] Selecting and Using Authoring Tools for Web Accessibility [draft]
- The WebAIM Guide to Web Accessibility / www.WebAIM.org
- Guidelines and Standard: Section 508 Electronic and Information Technology <a href="http://www.access-board.gov/508.htm">http://www.access-board.gov/508.htm</a>

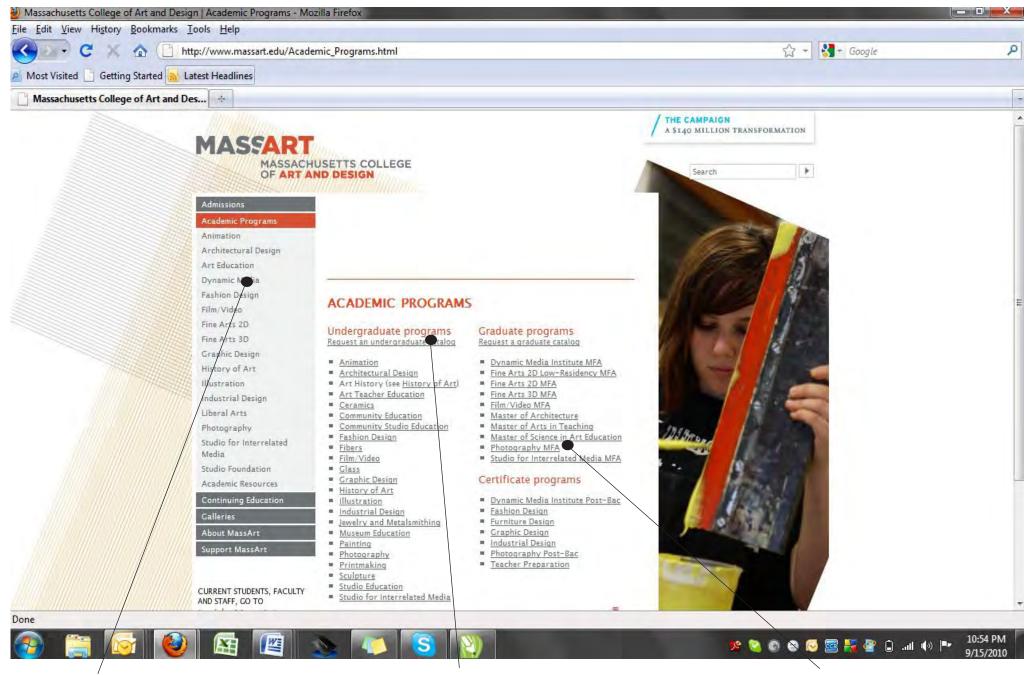


The red box is a nice graphic effect to highlight the location of the browser however the light gray text does not provide enough contrast against the lighter gray background color and coupled with the small font size it makes legibility difficult.

Using all caps is not recommended for sentences because it makes legibility more difficult. Ideally it is only used for a single, or couple word heading.

Increasing the font size slightly and or increasing the contrast would make this text more legible.

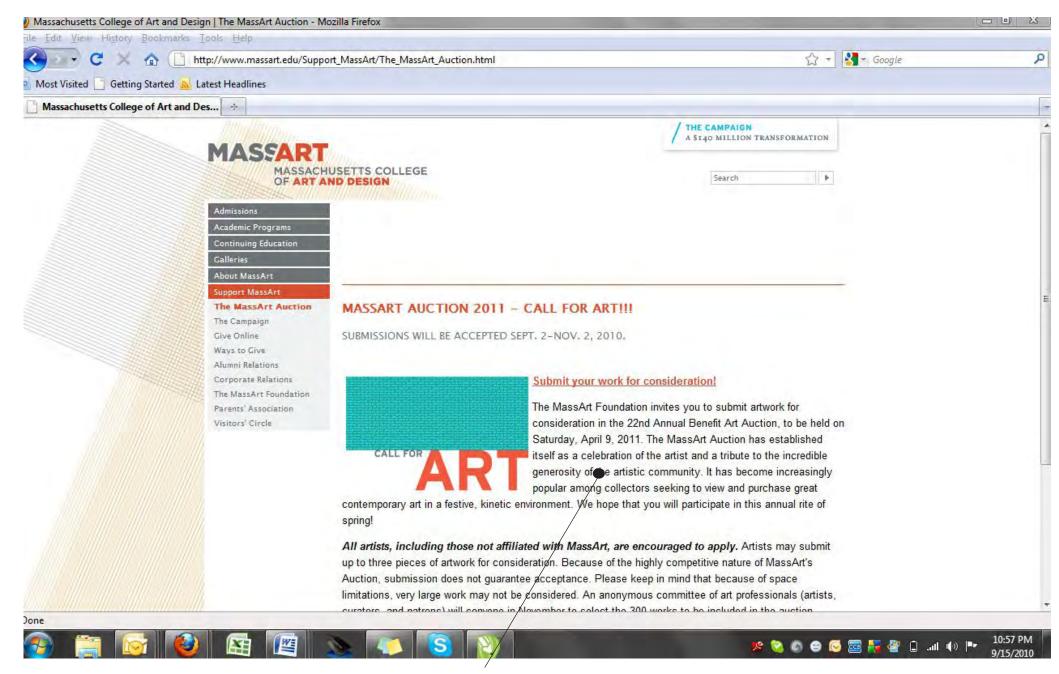
There is a nice use of line spacing which helps legibility.



With the exception of font size and low contrast color, graphically this is an easy to navigate and understand. It creates a nice table of contents.

Nice use of color headings for sections.

Increasing the font size slightly and or increasing the contrast would make this text more legible. The underlines also make it more difficult to read however they remind the reader that they are links.



Although not as clear in this image, when on line this page illustrates how black on white is far more legible than the light gray on white.