TO: All Providers Participating in MassHealth

FROM: Daniel Tsai, Assistant Secretary for MassHealth

RE: Change of Address and Fax Number for EDMC/HIPC

Summary

MassHealth is phasing out P.O. Box 1231, Taunton, MA 02780 and fax number (617) 887-8777 for the Electronic Data Management Center/Health Insurance Processing Center (EDMC/HIPC).

Please use the following address and fax number for completed ACA-3 applications, verifications, written notifications, and any other documents that you fax to EDMC/HIPC:

   Health Insurance Processing Center  
   P.O. Box 4405  
   Taunton, MA 02780

   Fax: (857) 323-8300

Mail addressed to P.O. Box 1231 will be forwarded until May 31, 2019. However, we encourage all providers and applicants to use the new address and fax number provided above as of March 1, 2019.

MassHealth Website

This bulletin is available on the MassHealth website at www.mass.gov/masshealth-provider-bulletins.

To sign up to receive email alerts when MassHealth issues new bulletins and transmittal letters, send a blank email to join-masshealth-provider-pubs@listserv.state.ma.us. No text in the body or subject line is needed.

Questions

If you have any questions about the information in this bulletin, please contact the MassHealth Customer Service Center at (800) 841-2900, email your inquiry to providersupport@mahealth.net, or fax your inquiry to (617) 988-8974.