

A Logon Link – To log on to the Attorney Connect Portal

How to Log On to the Attorney Connect Portal

The Department of Children and Famlies (DCF) is piloting an online portal to share information with attorneys representing children and families involved with the Department. DCF will automatically create accounts for some attorneys based on information provided by the Committeee for Public Counsel Services. Others will be created upon request.

Introductory Email

Once your account is created, you will receive an introductory email from the Virtual Gateway* that includes:

Your User Name

A Temporary Password

via the Virtual Gateway.



Setting Up Your User Account the First Time

Upon receiving the email, please:

- Go to the Logon Link and log in using your User ID and **Temporary Password.**
- 2 Read and accept the Virtual Gateway Terms and Conditions.
- Enter a New Password that meets the password requirements shown on the page.
- Output Complete at least 5 Secret Questions, which you'll use if you ever forget your password.
- 6 Click Submit.

Your user account is now set-up and can be used to log in to the Attorney Connect Portal.

Artual Gateway Terms and Conditions The Virtual Gateway and its related business services are provided subject to your agreement and compliance with the terms and conditions of use set forth below. Please read the Glowing carefully. If you do not agree to be bound by these terms and conditions, promptly wit this application.		
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View Terms and Conditions 💿 LACCEPT 💿 LDO NOT ACCEPT		
Change Password		
Existing/Temporary Password		
New Password		
Confirm New Password		
Passwords must contain the t	following requirements:	
Between 8 and 16 chara	cters	
 Atleast one uppercase cl 	haracter(A,B,C,)	
Atleast one lowercase ch	haracter(a,b,c,)	
 Atleast one number(1,2,- 	3,)	
Passwords cannot contain:		
 The words 'test', passwo 	rd' or 'pass'	
Your first name, your last	t name, or your full name	
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Submit Cancel



Logging In To the Attorney Connect Portal

After setting up your account, you'll see a page letting you know that your Virtual Gatway account has been updated. Click the 'Log in to the Virtual Gateway' link and log in with your User ID and the password you created.

Executive Office of Health and Human Services - Virtual Gateway	
Virtual Gateway	Mass. <i>Gov</i>
Welcome to the Virtual Gateway	Virtual Gateway Customer Service
Login Username SSMITH Password •••••••• Login Forgot Password Important Messages	Monday through Friday 8:30 am to 5:00 pm 8:00-421-038 (Voice) 6:17-247-4572 (TTY for the deaf and hard of hearing)
When logging in, you may be required to change your password and update your user profile. For assistance with logging in, please click here.	
Maintenance Notices	
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Once you've logged in, click the 'DCF Partner Services' link to access the Attorney Connect Portal.



OFFERED BY Massachusetts Department of Children & Families

You can also log into the Attorney Connect Portal at any time by clicking the 'Log in to the Attorney Connect Portal' option on mass.gov or by clicking the following link: <u>https://service2.hhs.state.ma.us/dcf-partner-net</u>.

 Attorneys representing children and families involved with DCF can use the Attorney Connect portal to share information in support of their clients. This includes information about reviews of children placed in foster homes or group settings.

 Log in to the Attorney Connect Portal *

 THE DETAILS

LAST UPDATED: 5/16/2019