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| **Paid family and medical leave FAQs now available**[Frequently asked questions](https://urldefense.proofpoint.com/v2/url?u=https-3A__mass.us11.list-2Dmanage.com_track_click-3Fu-3D0e9e2209abd5f7062568d9a19-26id-3D4cee1f7514-26e-3D7e58768395&d=DwMFaQ&c=Xhn9KFvv0VrhnMFbYtQjTGdTU13Xl3cIMh34YNGAA48&r=qsJfHyzAinbdVNM8vfXlCzg66oB4pGCCUQ-wC1smnWY&m=IH9yOACG9aNX8NIXaFqi_lcJZ6yy9hDCQ8A3wq-Kbbg&s=WI1J-_a8-YZOIm04-NGTJZ2JeruTz_yrMci3BGUpP48&e=) were recently posted by DOR to provide information on exemption requests, registration, contributions and payments for the upcoming paid family and medical leave program for Massachusetts. You’ll find a video tutorial on the webpage that will show an employer how to request an exemption from the new program if they have a program that is equal to or better than the one being offered by the Commonwealth. July 1, 2019 is the important date – account registration opens in MassTaxConnect and contributions to the program will begin. **New video tutorials on room occupancy excise changes**Operators, or intermediaries who handle short-term rentals or lodging bookings for themselves or their clients, can learn how to register, file and pay excise taxes and fees. [Video tutorials](https://urldefense.proofpoint.com/v2/url?u=https-3A__mass.us11.list-2Dmanage.com_track_click-3Fu-3D0e9e2209abd5f7062568d9a19-26id-3D7927466ccd-26e-3D7e58768395&d=DwMFaQ&c=Xhn9KFvv0VrhnMFbYtQjTGdTU13Xl3cIMh34YNGAA48&r=qsJfHyzAinbdVNM8vfXlCzg66oB4pGCCUQ-wC1smnWY&m=IH9yOACG9aNX8NIXaFqi_lcJZ6yy9hDCQ8A3wq-Kbbg&s=Tw3kR4oca3ayD-VfoMXFGzQORPjS1NH-5_lK5EPA6uw&e=) were recently added to [information about room occupancy excise](https://urldefense.proofpoint.com/v2/url?u=https-3A__mass.us11.list-2Dmanage.com_track_click-3Fu-3D0e9e2209abd5f7062568d9a19-26id-3D01a8f48c6a-26e-3D7e58768395&d=DwMFaQ&c=Xhn9KFvv0VrhnMFbYtQjTGdTU13Xl3cIMh34YNGAA48&r=qsJfHyzAinbdVNM8vfXlCzg66oB4pGCCUQ-wC1smnWY&m=IH9yOACG9aNX8NIXaFqi_lcJZ6yy9hDCQ8A3wq-Kbbg&s=lnQhrcjphqVrpaKZYrRQzlluou2mqnHLWM6_syZ7ji4&e=). Check those out. **Feedback on tax forms, schedules and instructions**While it’s fresh in your mind, let us know of any briar patches you hit during the filing season. We know most of you use commercial tax software to prepare taxes, and we want to encourage all roads to electronic filing. We also want to know if there are ways we could be capturing information differently that would make it simpler and more efficient for all tax types, including personal income tax, corporate tax, partnerships and estate filers.   **Reminders for speeding up processing when filing on paper**Every filing season we’re reminded of the things that hold up paper returns. Most  of the errors seem  obvious but happen anyway. Match the year you’re reporting to the year on the form and check that there’s a barcode at the top that can be read by a scanner. Don’t use a form with a watermark on it such as Draft, Do Not File or Client Copy. Be sure everything is completed – check the required boxes and include all ID or account numbers. Use only cleanly-printed copies on standard-sized paper, print legibly and eliminate stray marks. Include all the required pages and schedules and please don’t staple anything. If you print a completed return from tax software, don’t write on it. It should go without saying but we’ll say it anyway – file electronically and all will be done more quickly and easily and result in faster refunds. Look for DOR on [Instagram](https://urldefense.proofpoint.com/v2/url?u=https-3A__mass.us11.list-2Dmanage.com_track_click-3Fu-3D0e9e2209abd5f7062568d9a19-26id-3D00b6f3f968-26e-3D7e58768395&d=DwMFaQ&c=Xhn9KFvv0VrhnMFbYtQjTGdTU13Xl3cIMh34YNGAA48&r=qsJfHyzAinbdVNM8vfXlCzg66oB4pGCCUQ-wC1smnWY&m=IH9yOACG9aNX8NIXaFqi_lcJZ6yy9hDCQ8A3wq-Kbbg&s=BV4TtbzqrPpkWuo2RiUQgBEiWXylgxsCYZ4zMLpPPPA&e=) now. You can find previous [DOR News](https://urldefense.proofpoint.com/v2/url?u=https-3A__mass.us11.list-2Dmanage.com_track_click-3Fu-3D0e9e2209abd5f7062568d9a19-26id-3D453ccb474d-26e-3D7e58768395&d=DwMFaQ&c=Xhn9KFvv0VrhnMFbYtQjTGdTU13Xl3cIMh34YNGAA48&r=qsJfHyzAinbdVNM8vfXlCzg66oB4pGCCUQ-wC1smnWY&m=IH9yOACG9aNX8NIXaFqi_lcJZ6yy9hDCQ8A3wq-Kbbg&s=B1638VRY8_HQQBwiNBNwmvaix4GbH05-b-8bz2SSfWw&e=) on the DOR website. |

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| **DOR News - May 2019**  |

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