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ALPHABETICAL LISTING OF MASSACHUSETTS CITIES, TOWNS AND AREA OFFICES COVERED BY DMH ....... 20

If you have any changes to this guide please let Avis Somerville in the Commissioner’s Office know by email at avis.somerville@massmail.state.ma.us or by phone at (617) 626-8130.
VISION AND MISSION STATEMENT

VISION

Mental Health is an essential part of health care. The Massachusetts Department of Mental Health, as the State Mental Health Authority, promotes mental health through early intervention, treatment, education, policy and regulation so that all residents of the Commonwealth may live full and productive lives.

MISSION STATEMENT

The Department of Mental Health, as the State Mental Health Authority, assures and provides access to services and supports to meet the mental health needs of individuals of all ages, enabling them to live, work and participate in their communities. The Department establishes standards to ensure effective and culturally competent care to promote recovery. The Department sets policy, promotes self-determination, protects human rights and supports mental health training and research. This critical mission is accomplished by working in partnership with other state agencies, individuals, families, providers and communities.

AUTHORITY

Massachusetts General Law: Chapters 19, 123
Regulations: 104 CMR
Departmental policies issued from time to time by Commissioner
Mental Illness and Recovery

Serious, long-term mental illness describes disorders that cause severe disturbances in thinking, feeling and relating that result in a substantially diminished capacity for coping with the ordinary demands of life. Mental illness may affect anyone, regardless of age, sex, gender, race, income, religion or education. One in every five Americans experiences an episode of mental illness at least once in a lifetime or experiences numerous or persistent episodes.

We know that recovery from mental illness is possible. The Department of Mental Health (DMH) supports recovery in many ways, most importantly through its Community First Initiative. “Recovery Through Partnership” is the guiding principle that supports Community First for adults, children, adolescents and families with serious mental illness and serious emotional disturbance. We champion people’s right to live as independently as possible in the community, and it is DMH’s responsibility to support recovery and success of individuals with the lived experience of serious mental illness.

Community First Goals:

- Sustain a person and family centered agency that is culturally competent and eliminates disparities.
- Use evidence based and emerging practices and data-driven decision making while achieving operational efficiencies.
- Engage in meaningful consumer and family involvement and peer support in all aspects of the Department of Mental Health.
- Rely on services that are flexible, trauma-informed, and that value respect and dignity.

Community First focuses on the individual and that for every individual there are as many paths to recovery. DMH consumers include those with serious mental illnesses. These include schizophrenia, depression and manic depression. Current research indicates that many severe mental illnesses are biological diseases that interfere with normal brain function. Genetic factors, family history, psychological or social factors, chronic medical illness, substance use and severe traumatic life crises can create a predisposition to mental illness. Mental illness is not the result of a lack of "willpower" or weak character. Mental illness can occur at any age, even when a child is very young or in elderly people.

Researchers continue to pursue the study of how biochemical, psychological, genetic and environmental factors interact and contribute to the onset of mental illness and severe emotional disturbance.

The majority of psychiatric disorders can be effectively treated. Treatment, which often combines medications with therapeutic and social rehabilitation interventions, can effectively alleviate the symptoms of mental illness and stabilize children and adolescents diagnosed with severe emotional disturbance.

Community support services are a critical component of recovery. Living independently, building social relationships, getting an education and holding a job are goals for most people with mental illness while others may need supports for longer periods to achieve and maintain independence.
HOW TO USE THIS DIRECTORY

The Department of Mental Health (DMH) has a Central (administrative) Office, located in Boston, with five Area Offices located throughout the state. In addition, there are local service delivery sites within each Area. The DMH Areas are: Metro Boston, Southeast, Northeast, Central Massachusetts, and Western Massachusetts.

To get information about mental health services or the names of key DMH managers serving your city or town:

1) Locate the city or town of your residence in the alphabetical listing at the very back of the Directory; the Area is identified in parentheses after the city or town.

2) Locate the appropriate Area office from the Table of Contents at the front of the Directory.

3) Under the Area office, find your city or town under “Local Service Sites” and contact the “Person in Charge”. The "Person in Charge" will be able to provide you with information or direct you to the appropriate resource.

4) The names of key managers in the Department’s Central Office are also listed in this Directory.
INDIVIDUALS WHO ARE DEAF, HARD OF HEARING, OR SPEECH DISABLED

Individuals who are deaf, hard of hearing, or speech disabled may access any of the Department of Mental Health’s offices via the Massachusetts Relay Service (MassRelay). MassRelay is open 24 hours a day, 7 days a week, 365 days a year, enabling hearing people or people who do not use a text telephone (TTY) to communicate over regular telephone lines with people who are deaf, hard of hearing, or speech disabled.

A Relay Operator (OPR) will complete your call, dialing the party you wish to contact and then stay on the line to relay messages electronically via a TTY or verbally to people who can hear. Relay Operators provide exact transcriptions of what they hear and speak what is typed to them, unless the caller directs them to do otherwise. All relay calls are confidential.

MassRelay Numbers

<table>
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<tr>
<th>Universal Access</th>
<th>711</th>
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<tr>
<td>TTY</td>
<td>1-800-439-2370</td>
</tr>
<tr>
<td>Voice/Speech to Speech Relay (STS)</td>
<td>1-800-439-0183</td>
</tr>
</tbody>
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To Place a Call Using MassRelay

1. Dial **711** in Massachusetts or **1-800-439-0183** from anywhere. TTY users should dial **1-800-439-2370**.
2. A Relay Operator will answer the call. Inform the Relay Operator either verbally or via the TTY of the number of the person you are calling and the connection will be made.
3. The Relay Operator will type the spoken words to the hearing impaired person’s TTY and read/voice the typed words from the TTY back to the non hearing impaired person.
4. The non hearing impaired person should speak slowly and directly to the hearing impaired person, not to the Relay Operator.
5. The non hearing impaired person should say “Go Ahead” each time they finish their part of the conversation so the hearing impaired person can respond.
How to use Video Relay Service

Video Relay Services- VRS allows deaf and hard of hearing individuals to have telephone conversations with hearing people. Video relay calls are placed with real-time video connection through videophone connected to a TV monitor. Using a videophone, an interpreter relays the conversation between the two parties. The deaf user sees an ASL interpreter on the monitor and signs to the interpreter, who then calls the hearing user via a standard phone line and relays the conversation between them.

<table>
<thead>
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<th>Video Relay Service</th>
<th>North County Site Office</th>
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<tbody>
<tr>
<td></td>
<td>Video Phone: (978) 627-4468</td>
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<tr>
<td></td>
<td>Springfield Site Office</td>
</tr>
<tr>
<td></td>
<td>Video Phone: (413) 301-0914</td>
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<td></td>
<td>Metro North Site Office</td>
</tr>
<tr>
<td></td>
<td>Video Phone: (339) 219-6119</td>
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<tr>
<td>Westborough Site Office</td>
<td>Video Phone: (508) 948-0605</td>
</tr>
<tr>
<td>Lindemann/Cambridge/Somerville Site Office</td>
<td>Video Phone: (857) 366 4215</td>
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Department of Mental Health
Central Office
25 Staniford Street
Boston, MA 02114

Direct Dial: (617) 626-8000
Operator: (617) 626-8000
www.mass.gov/dmh

Joan Mikula, Commissioner (617) 626-8123

Marianne Callinan, Assistant to the Commissioner/Office Manager (617) 626-8123

Crystal Collier, Chief of Staff (617) 626-8031

Daniela Trammell, Director of Communications and Community Engagement (617) 626-8124

Stephen Cidlevich, Director of Constituent Affairs (617) 626-8140

Katherine Gallant, Director of Investigations (617) 626-8108

Robert Walker, Office of Recovery and Empowerment (617) 626-8275

Startese Sims, Director of Human Rights (617) 626-8218

Jay Tallman, Director of Policy (617) 626-8179

Joy Connell, Director of Race, Equity & Inclusion / Diversity (617) 626-8133

Lester Blumberg, General Counsel, Legal Office (617) 626-8233

John DiPietrantonio, Deputy General Counsel (617) 626-8267

Debra Leggett, Deputy General Counsel, Director of Privacy and Data Access (617) 626-8160

“Send emails to DMHPrivacyOfficer@MassMail.State.MA.US”

Jane Trott, Information Security Officer (617) 626-8186

Emily Sherwood, Deputy Commissioner for Child, Youth, and Family Services (617) 626-8086

Kelly English, Director of Children’s Behavioral Health Knowledge Center (617) 626-8654

Janice LeBel, Director of Systems Transformation (617) 626-8085

Christina Fluet, Director of Planning and Policy Development (617) 626-8188

Carol Murphy, Director of Caring Together (617) 626-8698
Department of Mental Health – Central Office continued

Kathy Sanders, M.D., Deputy Commissioner for Clinical and Professional Services  
Janet Ross, Assistant Commissioner for Clinical and Professional Services/Director of Licensing  
Teresa Anderson, Assistant Commissioner for Quality, Utilization and Analysis  
David Tringali, Director of Quality Improvement  

Stephen Barnard, Deputy Commissioner for Management and Budget  
Darin Martin, Director of Finance  
Jessica Soares-Cabral, Human Resources Liaison  

Brooke Doyle, Deputy Commissioner for Mental Health Services  
Beth Lucas, Assistant Commissioner of Mental Health Services  
Nancy Connolly, Assistant Commissioner for Forensic Services  
Matthew Broderick, Manager of Forensic Operations and Policy  
Anthony Riccitelli, Director of Inpatient & Forensic Program Standardization and Compliance  

Women’s Recovery from Addictions Program (WRAP)  
Rasim Arikan, M.D, Program Medical Director  
Teri St. Pierre, Program Director  

Information & Referral Specialist  
*Active during business hours only, Monday through Friday, 8:45 a.m. to 5:00 p.m.  
1-800-221-0053*
Metro Boston Area
Sara Fuentes, Area Director
Emilio Zirpolo, Director of Field Operations
David Hoffman, M.D, Area Medical Director
Cynthia St. Pierre, Director of Community Services
Charlene Zuffante, Director of Child, Youth, and Family Services
Stephen DeLisi, Area Forensic Director

85 East Newton Street
Boston, MA 02118
Phone (617) 626-9200
Fax (617) 626-9216
TTY (617) 626-9257

DMH Operated Facilities in Area

Massachusetts Mental Health Center
75 Fenwood Road
Boston, MA 02115

Telephone #
(617) 626-9300
Fax (617) 626-9591
TTY (617) 626-9576

Person in Charge
Rachel Steiner
Center Director

Metro Boston Mental Health Units at
Lemuel Shattuck Hospital
170 Morton Street
Jamaica Plain, MA 02130

Telephone #
(617) 971-3488
Fax (617) 522-7888
TTY (617) 971-3840

Person in Charge
Jackie Lachapelle
Chief Operating Officer

Metro Boston Mental Health Units at
Dr. Solomon Carter Fuller Mental Health Center
85 East Newton Street
Boston, MA 02118

Telephone #
(617) 626-8700
Fax (617) 626-8929

Person in Charge
Mary Louise White
Chief Operating Office

Local Service Sites

Fuller/Bay Cove Site Office

Dr. Solomon Carter Fuller Mental Health Center
85 East Newton Street
Boston, MA 02118

Chinatown, Dorchester, South Boston, Roxbury,
South End, Mattapan

Telephone #
(617) 626-8944
Fax (617) 626-8884
TTY (617) 305-9913

Person in Charge
Terry Harrison
Site Director

Lindemann/Cambridge/Somerville Site Office
25 Staniford Street
Boston, MA 02114

Cambridge, Charlestown, Chelsea, Downtown Boston
including Beacon Hill, East Boston,
North End, Revere, Somerville, Winthrop

Telephone #
(617) 626-8500
Fax (617) 626-8515

Person in Charge
Michele Anzaldi
Site Director

Massachusetts Mental Health Center Site Office
75 Fenwood Road
Boston, MA 02115

Allston, BackBay, Brighton, Brookline, Fenway,
Hyde Park, Jamaica Plain, Roslindale, Roxbury,
West Roxbury

Telephone #
(617) 626-9300
Fax (617) 626-9591
TTY (617) 626-9576

Person in Charge
Rachel Steiner
Site Director

The following municipalities are covered by the Metro Boston Area:

Allston  Cambridge  East Boston  Revere  South Boston
Boston  Charlestown  Hyde Park  Roslindale  West Roxbury
Brighton  Chelsea  Jamaica Plain  Roxbury  Winthrop
Brookline  Dorchester  Mattapan  Somerville
Southeast Area

Howard Baker-Smith, Area Director
Eric Pilsmaker, Director of Field Operations
Theo Manschreck, M.D., Area Medical Director
Susan Plasse, Director of Community Services
Julia Meehan, Director of Child, Youth, and Family Services
Mary O’Regan, Ph.D., Area Forensic Director

165 Quincy Street
Brockton, MA 02302
Phone (508) 897-2000
Fax (508) 897-2024
TTY (508) 897-2102

DMH Operated Facilities in Area

Brockton Multi-Service Center
165 Quincy Street
Brockton, MA. 02302

Telephone #
(508) 897-2000
Fax (508) 897-2075
TTY (617) 626-9576

Person in Charge
Mona MacKinnon
Center Director

Corrigan Mental Health Center
49 Hillside Street
Fall River, MA 02720

Telephone #
(508) 235-7200
Fax (508) 235-7346
TTY (508) 678-2460

Person in Charge
Francis “Frank” O’Reilly
Center Director

Pocasset Mental Health Center
830 County Road
Pocasset, MA 02559

Telephone #
(508) 564-9600
Fax (508) 564-9700
TTY (508) 564-9677

Person in Charge
Naomi Tavares-Silva
Center Director

Taunton State Hospital
60 Hodges Avenue or
PO Box 4007
Taunton, MA 02780

Telephone #
(508) 977-3000
Fax (508) 977-3751
TTY (508) 977-3794

Person in Charge
James Gedra
Chief Operating Officer

Local Service Sites

Brockton Site Office
Brockton Multi-Service Center
165 Quincy Street
Brockton, MA 02302

Abington, Avon, Bridgewater, Brockton,
East Bridgewater, Easton, Holbrook, Rockland,
Stoughton, West Bridgewater, Whitman

Telephone #
(508) 897-2000
Fax (508) 897-2075
TTY (508) 897-2102 (Crisis Unit)

Person in Charge
Mona MacKinnon
Site Director

Cape Cod & The Islands Site Office
181 North Street
Hyannis, MA 02601

Aquinnah, Barnstable, Bourne, Brewster,
Chatham, Chilmark, Cotuit, Dennis, Eastham,
Edgartown, Falmouth, Gay Head, Harwich, Hyannis,
 Mashpee, Nantucket, Oak Bluffs, Orleans,
 Osterville, Provincetown, Sandwich, Tisbury,
 Truro, Vineyard Haven, Wellfleet, West
 Tisbury, Woods Hole, Yarmouth

Telephone #
(508) 957-0900
Fax (508) 957-0965
TTY (508) 771-3907

Person in Charge
Naomi Tavares-Silva
Site Director
Local Service Sites – Continued

Fall River Site Office
Corrigan Mental Health Center
49 Hillside Street
Fall River, MA 0272
Fall River, Freetown, Somerset, Swansea, Westport

New Bedford Site Office
888 Purchase Street
New Bedford, MA 02740
Acushnet, Dartmouth, Fairhaven, Gosnold, Marion, Mattapoisett, New Bedford, Onset, Rochester, Wareham

Plymouth Site Office
38 Industrial Park Road
Plymouth, MA 02360
Carver, Duxbury, Halifax, Hanover, Hanson, Kingston, Marshfield, Pembroke, Plymouth, Plympton

Quincy Site Office
Quincy Mental Health Center
460 Quincy Avenue
Quincy, MA 02169
Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, Weymouth

Taunton/Attleboro Site Office
60 Hodges Avenue or P.O. Box 4007
Taunton, MA 02780
Attleboro, Berkley, Dighton, Lakeville, Mansfield, Middleboro, North Attleboro, Norton, Raynham, Rehoboth, Seekonk, Taunton

The following municipalities are covered by the Southeast Area:

Abington   Cohasset   Gosnold   Mattapoisett   Pocasset   Tisbury
Acushnet   Cotuit     Halifax   Middleborough    Provincetown   Truro
Aquinnah   Dartmouth  Hanover   Milton      Quincy       Vineyard Haven
Attleboro  Dennis    Hanson   Nantucket   Randolph     Wareham
Avon       Dighton    Harwich   New Bedford  Raynham      Wellfleet
Barnstable Duxbury   Hingham   North Attleboro Rehoboth     West Bridgewater
Berkley    East Bridgewater Holbrook Norton   Rochester   Westport
Bourne     Eastham    Hull      Norwell     Rockland     West Tisbury
Braintree  Easton    Hyannis   Oak Bluffs  Sandwich    Weymouth
Brewster   Edgartown Kingston                                      Whitman
Bridgewater Fairhaven Lakeville  Orleans     Seekonk      Woods Hole
Brockton   Fall River  Mansfield Osterville Somerset    Yarmouth
Carver     Falmouth   Marion   Pembroke     Stoughton
Chatham    Freetown   Marshfield Plymouth     Swansea
Chilmark   Gay Head   Mashpee   Plympton     Taunton
Northeast Area
Susan C. Wing, Area Director
Michael Curtis, Director of Field Operations
Daniel Breslin, M.D., Area Medical Director
Kenneth Mitchell, M.D., Area Medical Director
Linda Simons, Director of Community Services
Laurie Gobeil, Director of Child, Youth, and Family Services
Karin Orr, Area Forensic Director

P.O. Box 387
365 East Street
Tewksbury, MA 01876-0387
Phone (978) 863-5000
Fax (978) 863-5091
TTY (978) 640-1193

DMH Operated Facilities in Area

Hathorne Units

Tewksbury Hospital
365 East Street
Tewksbury, MA 01876

Telephone #
(978) 851-7321 ext.
2859
Fax (978) 851-1029

Person in Charge
Marilyn Feitelberg
Chief Operating Officer

Local Service Sites

Acton Site Office
35 Nagog Park, 2nd Floor
Acton, MA 01720

Acton, Arlington, Bedford, Belmont,
Boxborough, Burlington, Carlisle, Concord,
Lexington, Lincoln, Littleton, Maynard, Stow,
Waltham, Watertown, Wilmington, Winchester,
Woburn

Telephone #
(978) 206-2100
Fax (978) 206-2127
TTY (978) 206-2126

Person in Charge
Lynne Musto
Site Director

Essex North Site Office
280 Merrimack Street, 3rd Floor
Lawrence, MA 01843

Amesbury, Andover, Boxford, Bradford, Byfield,
Georgetown, Groveland, Haverhill, Lawrence,
Merrimac, Methuen, Newbury, Newburyport, North
Andover, Rowley, Salisbury, West Newbury

Telephone #
(978) 738-4500
Fax (978) 738-4559
TTY (978) 738-4558

Person in Charge
Steven Noroian
Site Director

Lowell Site Office
Solomon Mental Health Center
391 Varnum Avenue
Lowell, MA 01851

Billerica, Chelmsford, Dracut, Dunstable, Lowell,
Tewksbury, Tyngsboro, Westford

Telephone #
(978) 322-5000
Fax (978) 322-5077
TTY (978) 458-6142

Person in Charge
Eva Toscano
Site Director

Lynn Site Office
330 Lynnway, Suite 201
Lynn, MA 01902

Lynn, Lynnfield, Nahant, Saugus, Swampscott

Telephone #
(781) 477-2070
Fax (781) 477-2071
TTY (781) 477-2075

Person in Charge
Dolores Ouimette
Site Director
Local Service Sites – Continued

Metro North Site Office
200 Harvard Mill Square
Wakefield, MA 01880
Everett, Malden, Medford, Melrose,
North Reading, Reading, Stoneham, Wakefield

Telephone #  
(781) 224-7900
Fax (781) 224-7937
TTY (781) 224-7935

Person in Charge
Edward Henrichs
Site Director

North Shore Site Office
45 Congress Street, Suite 4120
Salem, MA 01970
Beverly, Danvers, Essex, Gloucester, Hamilton,
Hathorne, Ipswich, Manchester, Marblehead,
Middleton, Peabody, Rockport, Salem, Topsfield,
Wenham

Telephone #  
(978) 741-7300
Fax (978) 741-7340
TTY (978) 741-7360

Person in Charge
Fred Hammorff
Site Director

The following municipalities are covered by the Northeast Area:

Acton Dracut Manchester Salem
Amesbury Dunstable Marblehead Salisbury
Andover Essex Maynard Saugus
Arlington Everett Medford Stoneham
Bedford Georgetown Melrose Stow
Belmont Gloucester Merrimac Swampscott
Beverly Hamilton Methuen Tewksbury
Billerica Haverhill Middleton Topsfield
Boxborough Ipswich Nahant Tyngsborough
Boxford Lawrence North Andover Wakefield
Bradford Lexington North Reading Waltham
Burlington Lincoln Newbury Watertown
Byfield Littleton Newburyport Wenham
Carlisle Lowell Peabody Westford
Chelmsford Lynn Reading West Newbury
Concord Lynnfield Rockport Wilmington
Danvers Malden Rowley Winchester

Woburn
Central Massachusetts Area  
Susan Sciaraffa, Area Director  
Michael Farrah, Director of Field Operations  
Tina Render, MD, Area Medical Director  
Brian Minchoff, Director of Community Services  
Carly Sebastian, Director of Child, Youth, and Family Services  
Kathleen Cahill Area Forensic Director  

Farmhouse  
361 Plantation Street  
1st Floor  
Worcester, MA 01605  
Phone (774) 420-3140  
Fax (774) 420-3165  
IP TTY (774) 420-3155

DMH Operated Facilities in Area

Worcester Recovery Center and Hospital  
309 Belmont Street  
Worcester, MA 01604  
Telephone #  
(508) 368-4000  
Fax (508) 363-1515  
TTY (508) 752-0127  

Person in Charge  
Jacqueline Ducharme  
Acting CEO  
Chief Executive Officer  
Jacqueline Ducharme  
Chief Operating Officer

Local Service Sites

North County Site Office  
49 Nursery Lane  
Fitchburg, MA 01420  
Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton,  
Clinton, Fitchburg, Gardner, Gilbertville, Groton,  
Hardwick, Harvard, Hubbardston, Lancaster,  
Leominster, Lunenburg, New Braintree, Oakham,  
Pepperell, Princeton, Rutland, Shirley, Sterling,  
Templeton, Townsend, Westminster, Winchendon

Telephone #  
(978) 353-4400  
Fax (978) 348-1275  
TTY (978) 343-2637

Person in Charge  
Beth Cafarella  
Site Director

South County Site Office  
40 Institute Road, Oaks "B" Bldg.  
North Grafton, MA 01536  
Bellingham, Blackstone, Brimfield, Brookfield,  
Charlton, Douglas, Dudley, East Brookfield, Franklin,  
Grafton, Holland, Hopedale, Medway, Mendon,  
Milford, Millbury, Millville, Northbridge, North  
Brookfield, North Grafton, Oxford, Southbridge,  
Spencer, Sturbridge, Sutton, Upton, Uxbridge, Wales,  
Warren, Webster, West Brookfield, Whitinsville

Telephone #  
(508) 887-1100  
Fax (508) 887-1166  
TTY (508) 887-8932

Person in Charge  
Patricia Surette  
Site Director

Worcester County Site Office  
361 Plantation Street, - 2nd Floor  
Worcester, MA 01605  
Auburn, Boylston, Holden, Leicester, Paxton,  
Shrewsbury, West Boylston, Worcester

Telephone #  
(774) 420-3100  
Fax (774) 420-3111  
TTY (774) 420-3110

Person in Charge  
Pamela Druzbicki  
Site Director
Local Service Sites – Continued
Canton Site Office
Massachusetts Hospital School
Donovan Building – 2nd Floor
5 Randolph Street
Canton, MA 02021
Canton, Dedham, Foxboro, Medfield, Millis,
Needham, Newton, Norfolk, Norwood, Plainville,
Sharon, Walpole, Wellesley, Weston, Westwood,
Wrentham

Westborough Site Office
Hadley Building
167 Lyman Street
Westborough, MA 01581
Ashland, Dover, Framingham, Holliston,
Hopkinton, Hudson, Marlborough, Natick,
Northborough, Sherborn, Southborough, Sudbury,
Wayland, Westborough

Telephone #
(781) 401-9700
Fax (781) 401-9721
TTY (781) 401-9701
Person in Charge
Emily Colonna
Site Director

Telephone #
(508) 616-2801
Fax (508) 616-2864
TTY (508) 616-2820
Person in Charge
Ellen Alfaro
Site Director

The following municipalities are covered by the Central Mass Area:

Ashburnham       Gardner       Natick       Sturbridge
Ashby            Gilbertville  Needham      Sudbury
Ashland          Grafton       New Braintree  Sutton
Auburn           Groton        Newton       Templeton
Ayer             Harvard       Norfolk      Townsend
Barre            Hardwick      Northbridge  Upton
Bellingham       Holden        North Brookfield  Uxbridge
Berlin           Holliston      North Grafton  Wales
Blackstone       Holland       Norwood      Walpole
Bolton           Hopedale      Oakham       Warren
Boylston         Hopkinton     Oxford       Webster
Brimfield        Hubbardston  Paxton       Wellesley
Canton           Hudson        Pepperell    West Boylston
Brookfield       Lancaster     Plainville   West Brookfield
Charlton         Leicester     Princeton    Westborough
Clinton          Leominster    Rutland      Westminster
Dedham           Lunenburg     Sharon       Weston
Douglas          Marlborough  Sherborn     Westwood
Dover            Medfield      Shirley      Whitinsville
Dudley           Medway       Shrewsbury   Winchendon
East Brookfield  Mendon       Southbridge  Worcester
Fitchburg        Milford      Southborough  Wrentham
Foxboro          Millbury     Southbridge  
Framingham       Millis       Spencer    
Franklin         Millville    Sterling    

# Western Massachusetts Area

**Julie Schwager, Area Director**

**Michael Farrah, Director of Field Operations**

**Andrea Stone, M.D., Area Medical Director**

**Thomas Moriarty, Director of Community Services**

**Sean Barry, Director of Child, Youth, and Family Services**

**John Barber, Area Forensic Director**

1 Prince Street  
Northampton, MA 01060  
Phone (413) 587-6200  
Fax (413) 587-6203  
TTY (413) 586-6592

## Local Service Sites

### Berkshire Site Office
333 East Street  
Pittsfield, MA 01201  

<table>
<thead>
<tr>
<th>Telephone #</th>
<th>Person in Charge</th>
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<tbody>
<tr>
<td>(413) 395-2000</td>
<td>Chris Haley</td>
</tr>
<tr>
<td>Fax (413) 395-2018</td>
<td>Site Director</td>
</tr>
<tr>
<td>TTY (413) 443-8294</td>
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### Franklin/North Quabbin Site Office
13 Prospect Street  
Greenfield, MA 01301  
Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutesbury, Sunderland, Turners Falls, Warwick, Wendell, Whately

<table>
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<tr>
<th>Telephone #</th>
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<tr>
<td>(413) 772-5600</td>
<td>Karen Krawczyk</td>
</tr>
<tr>
<td>Fax (413) 772-5638</td>
<td>Site Director</td>
</tr>
<tr>
<td>TTY (413) 772-3076</td>
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### Hampshire Site Office
1 Prince Street  
Northampton, MA 01060  
Amherst, Chesterfield, Cummington, Easthampton, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, Worthington

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<tr>
<td>(413) 587-6200</td>
<td>Anne Marie Martineau</td>
</tr>
<tr>
<td>Fax (413) 587-5333</td>
<td>Site Director</td>
</tr>
<tr>
<td>TTY (413) 586-6592</td>
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### Holyoke/Chicopee Site Office
140 High Street, Suite 525  
Springfield, MA 01105  
Belchertown, Bondsville, Chicopee, Granby, Holyoke, Ludlow, Monson, Palmer, South Hadley, Southampton, Thorndike, Three Rivers, Ware

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<tr>
<th>Telephone #</th>
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<tr>
<td>(413) 452-2300</td>
<td>Tracy Harris</td>
</tr>
<tr>
<td>Fax (413) 452-2372</td>
<td>Site Director</td>
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<tr>
<td>TTY (413) 747-7240</td>
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**Local Service Sites – Continued**

**Springfield Site Office**

140 High Street, Suite 525  
Springfield, MA 01105  

East Longmeadow, Hampden, Longmeadow,  
Springfield, Wilbraham

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<tr>
<td>(413) 452-2300</td>
<td>Jennifer Dugan</td>
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<tr>
<td>Fax (413) 452-2306</td>
<td>Site Director</td>
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<td>TTY (413) 747-7240</td>
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**Westfield Site Office**

1 Prince Street  
Northampton, MA 01060

Agawam, Blandford, Chester, Granville, Huntington,  
Montgomery, Russell, Southwick, Tolland, Westfield,  
West Springfield

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<th>Telephone #</th>
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<tr>
<td>(413) 587-6200</td>
<td>Mark Goodwin</td>
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<tr>
<td>Fax (413) 587-6444</td>
<td>Site Director</td>
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<tr>
<td>TTY (413) 586-6592</td>
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The following municipalities are covered by the Western Mass Area:

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## Alphabetical Listing of Massachusetts Cities, Towns and Area Offices Covered by DMH

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# Alphabetical Listing of Massachusetts Cities, Towns and Area Offices Covered by DMH

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