Returning Applicants - How to Login and Reset Your CHAMP Password

Step 1: Go to https://mass.gov/applyforpublichousing and click “LOGIN”

Enter the username and password used when you first created your CHAMP account and click “LOGIN.”
If you have forgotten your password, please follow these steps:

Click “I forgot my password” on the login page

Enter the email you used to create a username and click “Submit”

If you have forgotten the email (username) you used when you originally created a CHAMP account, please contact a Local Housing Authority for assistance.

Forgot password

To reset your password please enter the email address associated with your account, then check your email for a password reset request and follow the instructions.

Email

SUBMIT CANCEL

After you have entered your email and clicked, “SUBMIT” a password reset link will be sent to your email inbox and you will see this notification:

Please check your inbox and spam folder for email. Login here.

Click the password reset link in your email, enter your new password in both fields, and click “Submit.”