



THE COMMONWEALTH OF MASSACHUSETTS
Executive Office of Labor and Workforce Development
Department of Industrial Accidents

1 Congress Street, Suite 100
Boston, Massachusetts 02114-2017

CHARLES D. BAKER
Governor

KARYN POLITO
Lieutenant Governor

ROSALIN ACOSTA
*Secretary of Labor and Workforce
Development*

SHERI BOWLES
Interim Director

MEMORANDUM

TO: ALL INTERESTED PERSONS

FROM: ERIN MUSCHETTE, DIRECTOR/OEVR

RE: VOCATIONAL REHABILITATION PROVIDERS APPROVED BY THE
OFFICE OF EDUCATION AND VOCATIONAL REHABILITATION TO
PROVIDE VOCATIONAL REHABILITATION SERVICES TO INJURED
EMPLOYEES UNDER THE WORKERS' COMPENSATION ACT (G.L. c.
152, AS AMENDED)

DATE: July 8, 2019

ATTACHED ARE THE NAMES OF THOSE PROVIDERS WHO HAVE BEEN
APPROVED TO FURNISH VOCATIONAL REHABILITATION SERVICE
UNDER THE WORKERS' COMPENSATION ACT THROUGH **JUNE 30, 2020.**

THE PROVIDER LIST IS AVAILABLE ON THE DIA WEB SITE.

FY'2020 CERTIFIED PROVIDERS

Vocational Rehabilitation Services

1. Avanti Rehabilitation Management, LLC
P.O. Box 886
Meredith, NH 03253
Phone: (603) 279-7766
Contact Person: Elizabeth C. Laflamme, MA,CCM,CRC

2. Broadspire Services, Inc.
1391 NW 136th Avenue
Sunrise, Florida 33323
Phone: (740) 487-6978
Contact Person: Cindy Buxton, Regulatory Compliance
Specialist
Local: Debbie M. Johnson, MS,CRC,CCM
Area Manager, MD
(443) 866-9368

3. CRC Services, LLC
813 Williams Street, Suite 212
Longmeadow, MA 01116-1148
Phone: (413) 567-5871
Contact Person: David M. Soja, CRC/LRC, ABVE
President

4. Coventry Health Care Workers Compensation, Inc.
77 South Bedford Street
Burlington, MA 01803
Phone: (781) 290-5350
Contact Person: Jeannine Gaudet Ares
Manager, Field Case Management
Cell: (617) 835-8389

5. Diane Durr Case Management
4 Nuovo Drive
Sagamore Beach, MA 02562
Phone: (508) 888-5319
Contact Person: Diane Durr, MA, CRC

6. Eaton VR
30 Cedar Street
Brattleboro, VT 05301
Phone: (802) 376-3625
Contact Person: Kenneth E. Eaton, CDMS
7. Faith Johnson Rehabilitation Consultant
P.O. Box 1345
Concord, MA 01742
Phone: (978) 505-9463
Contact Person: Faith A. Johnson, M.Ed, CAGS, CRC, CCM
8. Falcone Associates
31 Trask Street
Gloucester, MA 01930
Phone: (978) 281-4275
Contact Person: Carol Falcone, LRC
9. Fitzpatrick Rehab
P.O. Box 1057
Windham, Maine 04062-1057
Phone: (207) 892-0254
Contact Person: Martin J. Fitzpatrick, CDMS, CVRP
10. GENEX Services, LLC
138 River Road, Suite 204
Andover, MA 01810
Phone: (800) 477-3311
Contact Person: Kathryn S. Shaw, MS, CRC
Branch Manager
Cell: (978) 495-0801
11. GBA Gerald Balut & Associates
272 River Drive
Hadley, MA 01035-9461
Phone: (413) 582-0376
Contact Person: Gerald V.S. Balut, M.S.
12. Hampden Rehabilitation Services
42 Melbourne Road
West Hyannisport, MA 02601
Phone: (508) 790-1049
Contact Person: Courtney S. Olds, M.Ed., CRC, LRC
13. Jill Brown Case Management
P.O. Box 830

West Brookfield, MA 01585
Phone: (774) 449-8058
Contact Person: Jill S. Brown, MS, CRC, LRC, CCM

14. Liberty Mutual Managed Care, LLC
175 Berkeley Street
Boston, MA 02116-5066
Phone: (617) 357-9500
Contact Person: Michael B. Garvey, Assistant Secretary
Local: Steven J. Dadio, Manager
5 Abbie Road
Branford, CT 06405
203-303-3554
15. Mackler Associates, LLC
267 Sackett Road
Westfield, MA 01085
Phone: (413) 391-0856
Contact Person: Sandra A. Mackler, CRC, CDMS, MSCC
16. Medical Case Management Group
P.O. Box 938
Gray, Maine 04039
Phone: (207) 893-0093
Contact Person: Quentin W. Besch, Executive V.P.
17. Occupational Resource Network, Inc.
305 North Main Street
Andover, MA 01810
Phone: (978) 247-6086
Contact Person: Nancy L. Segreve, MA, CRC, CCM
18. Linda A. Palange, M.S., CRC, LRC, OTR/L
59 Kondazian Street
Watertown, MA 02472
Phone: (617) 926-2079
19. Rhonda Jellenik Case Management
P.O. Box 197
Mansfield, MA 02048
Phone: (508) 339-0555
Contact Person: Rhonda L. Jellenik, MA, CRC, LRC
20. Risk Management Solutions
P.O. Box 1202
Dennis, MA 02638
Phone: (617) 799-7400

Contact Person: Melinda B. Ewing, CCM, LRC

21. Solutions Consulting
P.O. Box 445
Mashpee, MA 02649
Phone: (508) 419-1302
Contact Person: Michael LaRaia, M.A., CCM, LRC

22. Steven Sachs, Ph.D., CRC
720 Hopmeadow Street
Simsbury, CT 06070
Phone: (800) 604-8897

23. Stirling Case Management
33 Birchwood Circle
Bedford, NH 03110
Phone: (603) 472-2594
Contact Person: Sharon A. Stirling, MA, CRC, LRC

24. The Process of Restoration
3015 E. New York St. STE. A2-170
Aurora, IL 60504
Phone: (630) 423-6209
Contact Person: Anita Johnson, CRC

25. UMass Memorial Health Care, Inc.
291 Lincoln Street, Suite 201
Worcester, MA 01605
Phone: (508) 334-5209
Contact Person: Margo Mello, MA, CRC, LRC, CCM

26. Valley Vocational Services, LLC
P.O. Box 314
Middleton, ID 83644
Phone: (612) 889-4613
Contact Person: Sara E. Statz, MS, CRC

27. Veatch Occupational Consulting, LLC
29 Warren Street
Westborough, MA 01581-2204
Phone: (508) 329-1166
Contact Person: Deborah J. Veatch, MA, MS, CRC, LRC

28. VRS Disability Management
P.O. Box 186
Waterbury Center, VT 05677
Phone: (978) 994-1899
Contact Person: Libby Hosford-Walsh, VP of Operations

29. Windham Injury Management Group, Inc.
500 North Commercial Street, Suite 301
Manchester, NH 03101
Phone: (800) 898-0386
Contact Person: Sebastian Grasso
President & CEO