

**PAUL GROMER, LLC**  
ATTORNEY AT LAW

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85 Merrimac Street | BOSTON, MA 02114

December 1, 2017

Mark D. Marini, Secretary  
Department of Public Utilities  
One South Station  
Boston, MA 02110

**Re: Town of Sutton Municipal Aggregation; D.P.U. 16-38**

Dear Secretary Marini:

I have enclosed for filing the Town of Sutton Municipal Aggregation Annual Report.

In addition, please note that our address has changed. The new address is:

Paul Gromer, LLC  
85 Merrimac St., 3<sup>rd</sup> Floor  
Boston, MA 02114

Sincerely yours,



Paul W. Gromer

Enclosures

cc: Staci Rubin, Department of Public Utilities  
Service List (electronic)

**Town of Sutton Municipal Aggregation Annual Report  
to the Massachusetts Department of Public Utilities  
December 1, 2017**

The Sutton municipal aggregation program was approved by the Department of Public Utilities on June 28, 2016, in docket no. D.P.U. 16-38. The program launched in January 2017 and is completing its first year.

1. Competitive supplier

The competitive supplier for the program is currently Public Power.

2. Term of energy services agreement

The term of the current energy services agreement is from January 2017 meter reads until January 2018 meter reads. The Town has also signed a new agreement with Agera Energy for January 2018 meter reads until January 2021 meter reads.

3. Enrollment statistics

**Customer Accounts**

Month	Residential	Commercial	Industrial	Total
Feb-17	2,343	275	9	2,627
Mar-17	2,302	269	8	2,579
Apr-17	2,285	264	8	2,557
May-17	2,290	266	8	2,564
Jun-17	2,399	272	7	2,678
Jul-17	2,376	267	6	2,649
Aug-17	2,402	274	5	2,681
Sep-17	2,350	270	5	2,625
Oct-17	2,373	269	6	2,648

4. Optional products

The program offers an optional green product. This product includes 20% Class I RECs over and above the RPS requirement, with additional National Wind RECs. The incremental cost for the green product is 0.66 cents/kWh.

## 5. Information disclosure

Sutton implemented a multi-faceted information disclosure strategy prior to program launch to ensure all participants were fully informed about the program, pricing, options, and their right to opt out.

**Opt-out letter:** Prior to program launch, all eligible customers received an opt-out letter informing them of the program, their options, and their right to opt out. On a monthly basis since program launch, new basic service customers in Sutton also receive an opt-out letter prior to enrollment.

**Preliminary public education:** To begin educating the Town about aggregation, the Town implemented preliminary education efforts while the aggregation plan was undergoing regulatory review. Those efforts included an initial brochure about aggregation that was made available by the Town to the community, and an informational table at the Central MA Energy Fair in both fall 2015 and fall 2016. Additionally, the *Millbury-Sutton Chronicle* covered a Board of Selectmen presentation about the program in March 2016.

**Community information sessions:** Sutton held two community information sessions immediately prior to program launch to inform the community about the program and answer questions. A general community information session was held on December 13, 2016, and an information session for seniors was held at the Senior Center on December 9, 2016. The information sessions were publicized through the announcement that was made and distributed by the Town about the program launch. Printed FAQ brochures were handed out at the meetings and also made available by the Town to the public.

**Media announcement:** The Town posted an announcement about the program to the Town website and sent it out to local media. The announcement was published in the *Millbury-Sutton Chronicle* in November 2017.

**Cable access television:** On December 15, 2017, Sutton Community Television recorded and broadcast a program regarding the aggregation. Sutton Community Television also broadcast informational slides about the program in December of 2017.

**Aggregation website:** A dedicated website was created to provide comprehensive information about the aggregation program. The site includes robust information about pricing, program options, and online forms for opting out and submitting customer support questions. The program website is available from the Town website and can be accessed at [www.masspowerchoice.com/sutton](http://www.masspowerchoice.com/sutton).

**Energy disclosure label:** The energy disclosure label is available on the aggregation website. The current version of the label is attached.

535 Connecticut Avenue., 6<sup>th</sup> Floor, Norwalk, CT 06854 1-888-354-4415 [www.ppandou.com](http://www.ppandou.com)

Electric power suppliers are required by the Department of Public Utilities (DPU) to provide customers with a disclosures label. The label enables consumers to look at energy sources, air emissions and information about a specific power supplier. Consumers can then compare energy labels to make the best choice of supplier based on their energy needs. Public Power purchases all of its electric energy from the wholesale market. The generation resource mix shown below is based on EIA reporting of regional generation resources.

Generation Prices				
Average Residential Customer Use per Month	250 kWh	500 kWh	1,000 kWh	2,000 kWh
Average Residential Customer Generation per Month	\$0.08472	\$0.08472	\$0.08472	\$0.08472
This is the average price per kWh at different levels of use. Prices do not include regulated charges for customer service and delivery.	Your average generation price will not vary according to how much electricity you use. See your most recent bill for your monthly usage.			
Customer Service	1-800-830-2944			
Contract	See <a href="http://www.masspowerchoice.com/sutton">www.masspowerchoice.com/sutton</a> for terms of service and other important information.			

The following table shows the generation mix for the Town of Sutton Standard Option:

Mass. RPS	NE ISO
22.34%	77.66%

NE ISO Power Sources	Power Source	System Power	Total
Generation by fuel type as a percentage of total generation is supplied by ISO-New England who operations the regional power market.  <b>ISO-New England Power Pool System Mix from the period of January 1, 2016 – December 31, 2016</b>	<b>Biomass</b>	2.05%	2.05%
	<b>Coal</b>	3.04%	3.04%
	<b>Diesel</b>	1.35%	1.35%
	<b>Hydroelectric/Hydropower</b>	5.75%	5.75%
	<b>Jet</b>	0.02%	0.02%
	<b>Landfill gas</b>	0.58%	0.58%
	<b>Municipal solid waste</b>	1.12%	1.12%
	<b>Natural Gas</b>	39.75%	39.75%
	<b>Nuclear</b>	30.00%	30.00%
	<b>Oil</b>	8.01%	8.01%
	<b>Solar Photovoltaic</b>	1.62%	1.62%
	<b>System Mix</b>	0.00%	0.00%
	<b>Trash-to-energy</b>	2.07%	2.07%
	<b>Wind</b>	2.38%	2.38%
	<b>Wood</b>	1.68%	1.68%
<b>Other</b>	0.58%	0.58%	
<b>Air Emissions</b>	New England Average (lbs/MWh)		
Carbon Dioxide (CO <sub>2</sub> ), nitrogen oxides (NO <sub>x</sub> ), sulfur dioxide (SO <sub>2</sub> ) emission rates from these sources, relative to the regional average is compared to emissions from a new unit as determined by the Mass Department of Environmental Protection.	CO <sub>2</sub>		803.68
	NO <sub>x</sub>		0.75
	SO <sub>2</sub>		0.87
<b>Labor Information</b>	It is not known what percentage of the electricity from Public Power came from power sources with union contracts.		

Competitive electricity suppliers licensed by the Massachusetts Department of Public Utilities must provide Retail Customers with an information booklet describing customer protection and rights with respect to competitive energy supply, pursuant to G.L. c.164, §1F(5)(i) and 220 C.M.R. 11.06(5).

### **Disclosure of Rate and Contract Term**

**Fixed Rate** The Town of Sutton has entered into a fixed price opt-out aggregation program pursuant to Massachusetts Law. You have or will receive important information about this program in the mail. The rate for your generation charge will be \$0.08472/kWh. At the end of your current contract, you will either continue in the Town of Sutton's Aggregation program or returned to your utility. There are no cancellation fees if you terminate your contract early.

In addition to Public Power's generation charges, you will be responsible for paying the delivery charges as well as any applicable taxes and fees.

### **Billing**

You will continue to receive a single bill from your Distribution Company. Your Distribution Company will set your payment due date and collect payment. Any bill not paid in full by its due date will incur late payment fees set by your Distribution Company. If you do not pay your bill in full, you will receive two requests for payment from Public Power. If your bill remains unpaid, you will be transferred without interruption to standard offer service with your Distribution Company.

### **Inquiry, Service and Complaint Procedures**

If you have a complaint, question or inquiry about the Town of Sutton Power Program, you may contact Public Power one of the following ways:

- By telephone at 800-830-2944, Monday through Friday, 8:30 a.m. to 6:30 p.m. EST
- By email at [service@ppandu.com](mailto:service@ppandu.com)
- By mail at 535 Connecticut Avenue, 6th Floor, Norwalk, CT 06854

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Generation Prices				
Average Residential Customer Use per Month	250 kWh	500 kWh	1,000 kWh	2,000 kWh
Average Residential Customer Generation per Month	\$0.09132	\$0.09132	\$0.09132	\$0.09132
This is the average price per kWh at different levels of use. Prices do not include regulated charges for customer service and delivery.	Your average generation price will not vary according to how much electricity you use. See your most recent bill for your monthly usage.			
Customer Service	1-800-830-2944			
Contract	See <a href="http://www.masspowerchoice.com/sutton">www.masspowerchoice.com/sutton</a> for terms of service and other important information.			

The following table shows the generation mix for the Town of Sutton Green Product:

Mass. RPS	MA Class I RECs	National Wind	NE ISO
22.34%	20%	57.66%	0.00%

NE ISO Power Sources	Power Source	System Power	Total
Generation by fuel type as a percentage of total generation is supplied by ISO-New England who operations the regional power market.  <b>ISO-New England Power Pool System Mix from the period of January 1, 2016 – December 31, 2016</b>	<b>Biomass</b>	2.05%	2.05%
	<b>Coal</b>	3.04%	3.04%
	<b>Diesel</b>	1.35%	1.35%
	<b>Hydroelectric/Hydropower</b>	5.75%	5.75%
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