

## Family Video-Conference Visitation

- Videoconference visits will be available to committed persons served
- If you would like to schedule a visit, please contact [BSH-info@wellpath.us](mailto:BSH-info@wellpath.us) or call 508-279-4511
- Treatment teams will verify on an ongoing basis that persons served are clinically appropriate to engage in videoconference
- You will be notified by email about the time and date of visit, along with the zoom link
- Availability of videoconferencing will be advertised on the website, through fliers distributed throughout the units, and through email distribution chain
- Visits will be monitored by staff
- Visits will be 25 minutes long and will time out automatically
- Visits will be automatically recorded
- Visit will be terminated by monitor for any suspicious, inappropriate or contraindicated behavior. This is included but not limited to
  - Sexually inappropriate behavior or language
  - Gang activity
  - Illicit substance use or encouragement for illicit substance use
  - Violence or the promotion of violence
  - Discussion about absconding
- Please dress appropriately for visits
  - Visitors upper and lower torso should be covered
  - No bathing suits or swim apparel
  - No revealing, sheer, or transparent clothing
  - No gang apparel
  - No clothing with obscene, racist, homophobic, or derogatory content
  - Staff have the right to deny visits if they feel a visitor's clothing is inappropriate
- Staff will host videoconference and manage who is allowed in the visit
- Only one zoom sign in will be allowed during a visit
- Visits occur on weekends, from 9:00am to 11:15am and 1:00pm-4:45pm
- Crisis clinician will contact families in case of cancellation.
- Families should call (508)279-4500 x4525 (Rear Control) if they need to cancel
- One visit per person served per weekend will be approved

