

**Commonwealth of Massachusetts
Executive Office of Health and Human Services**

Department of Mental Health Resource Directory

December 2023



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For any changes to this guide, please contact Avis Somerville, Commissioner’s Office, by email at avis.somerville@mass.gov or by phone at (617) 626-8130.

Commonwealth of Massachusetts

Department of Mental Health

VISION AND MISSION STATEMENT

VISION

Mental Health is an essential part of health care. The Massachusetts Department of Mental Health, as the State Mental Health Authority, promotes mental health through early intervention, treatment, education, policy and regulation so that all residents of the Commonwealth may live full and productive lives.

MISSION STATEMENT

The Department of Mental Health, as the State Mental Health Authority, assures and provides access to services and supports to meet the mental health needs of individuals of all ages, enabling them to live, work and participate in their communities. The Department establishes standards to ensure effective and culturally competent care to promote recovery. The Department sets policy, promotes self-determination, protects human rights and supports mental health training and research. This critical mission is accomplished by working in partnership with other state agencies, individuals, families, providers and communities.

AUTHORITY

Massachusetts General Law: Chapters 19, 123

Regulations: 104 CMR

Departmental policies issued from time to time by Commissioner

Mental Illness and Recovery

Serious, long-term mental illness describes disorders that cause severe disturbances in thinking, feeling and relating that result in a substantially diminished capacity for coping with the ordinary demands of life. Mental illness may affect anyone, regardless of age, sex, gender, race, income, religion or education. One in every five Americans experiences an episode of mental illness at least once in a lifetime or experiences numerous or persistent episodes.

We know that recovery from mental illness is possible. The Department of Mental Health (DMH) supports recovery in many ways, most importantly through its Community First Initiative. “Recovery Through Partnership” is the guiding principle that supports Community First for adults, children, adolescents and families with serious mental illness and serious emotional disturbance. We champion people’s right to live as independently as possible in the community, and it is DMH’s responsibility to support recovery and success of individuals with the lived experience of serious mental illness.

Community First Goals:

- Sustain a person and family centered agency that is culturally competent and eliminates disparities.
- Use evidence based and emerging practices and data-driven decision making while achieving operational efficiencies.
- Engage in meaningful consumer and family involvement and peer support in all aspects of the Department of Mental Health.
- Rely on services that are flexible, trauma-informed, and that value respect and dignity.

Community First focuses on the individual and that for every individual there are as many paths to recovery. DMH consumers include those with serious mental illnesses. These include schizophrenia, depression and manic depression. Current research indicates that many severe mental illnesses are biological diseases that interfere with normal brain function. Genetic factors, family history, psychological or social factors, chronic medical illness, substance use and severe traumatic life crises can create a predisposition to mental illness. Mental illness is not the result of a lack of "willpower" or weak character. Mental illness can occur at any age, even when a child is very young or in elderly people.

Researchers continue to pursue the study of how biochemical, psychological, genetic and environmental factors interact and contribute to the onset of mental illness and severe emotional disturbance.

The majority of psychiatric disorders can be effectively treated. Treatment, which often combines medications with therapeutic and social rehabilitation interventions, can effectively alleviate the symptoms of mental illness and stabilize children and adolescents diagnosed with severe emotional disturbance.

Community support services are a critical component of recovery. Living independently, building social relationships, getting an education and holding a job are goals for most people with mental illness while others may need supports for longer periods to achieve and maintain independence.

HOW TO USE THIS DIRECTORY

The Department of Mental Health (DMH) has a Central (administrative) Office, located in Boston, with 5 Area Offices located throughout the state. In addition, there are local service delivery sites within each Area. The DMH Areas are: Metro Boston, Southeast, Northeast, Central Massachusetts, and Western Massachusetts.

To get information about mental health services or the names of key DMH managers serving your city or town:

- 1) Locate the city or town of your residence in the alphabetical listing at the very back of the Directory; the Area is identified in parentheses after the city or town.
- 2) Locate the appropriate Area office from the Table of Contents at the front of the Directory.
- 3) Under the Area office, find your city or town under “Local Service Sites” and contact the “Person in Charge”. The "Person in Charge" will be able to provide you with information or direct you to the appropriate resource.
- 4) The names of key managers in the Department’s Central Office are also listed in this Directory.

INDIVIDUALS WHO ARE DEAF, HARD OF HEARING, OR SPEECH DISABLED

Individuals who are deaf, hard of hearing, or speech disabled may access any of the Department of Mental Health's offices via a number of relay services. DMH staff may also reach out to deaf, hard of hearing or speech disabled persons through these services. The most common are:

- **Video Relay Service (VRS)** is federally funded telecommunications service where a remotely situated American Sign Language (ASL) interpreter interprets between a Deaf person who is using a video phone at one location and a hearing person who is using any voice phone, at another location. At the Deaf user's end, a videophone and a high-speed internet connection are necessary; nothing is needed at the hearing caller's end. VRS allows conversations to flow in near real time and in a faster and more natural manner than via TTY. VRS is a free service available 24 hours a day/7 days a week. Some VRS agencies also have trilingual interpreters who can interpret between eg Spanish and ASL. For more information visit the [VRS consumer guide](#).
- **Video Remote Interpreter (VRI)** is conceptually similar to VRS in that it uses a remotely situated ASL interpreter to interpret between a Deaf ASL user and a hearing person. The difference is that this service is not federally funded and is designed to facilitate communication between a Deaf person and a hearing person at the same location, using a remotely situated ASL interpreter. For this service, a video connection and high-speed internet is required for the location where the Deaf and hearing person are located.
- The **Massachusetts Relay Service (MassRelay)** is a free service for the residents of Massachusetts. It enables people who are deaf, hard of hearing, late-deafened, or speech disabled to use the telephone system via a text telephone (TTY) or other device to call persons who can hear, and vice versa. Mass Relay is available 24 hours a day/7 days a week and is accessed by dialing 711. The call can be initiated from any TTY or telephone.
- **Captioned Telephone Service (CTS)** for people with a special "captioned telephone" that enables them to read what the other person is saying through captions displayed on the "captioned telephone", while communicating through spoken language.
- **Speech-to-Speech Relay Service (STS)** is used by a person with a speech disability. A communication facilitator, who is specially trained in understanding a variety of speech disorders, repeats what the caller says in a manner that makes the caller's words clear and understandable to the called party. No special telephone is needed. For more information visit the [STS Relay Service consumer guide](#).

For more information about these and other forms of relay services, see the FCC factsheet at <http://www.fcc.gov/cgb/consumerfacts/trs.html>.

For all relay services, a Relay Operator will facilitate the call by dialing the party being called and then will stay on the line to relay messages via ASL (VRS/VRI), a TTY or regular telephone (STS) and verbally to people who can hear. Relay Operators provide exact interpretations/transcriptions of what they hear and see. All relay calls are confidential.

How to use VRS

The ASL user, using a television or a computer with a video camera device and a broadband (high-speed) Internet connection, dials the VRS number and is connected to a qualified ASL interpreter. They communicate with each other in ASL through this video link. The VRS interpreter places a telephone call to the party the VRS user wishes to call and relays the conversation back and forth between the parties. The ASL user sees the interpreter on the monitor, and the person who can hear is connected via a regular telephone/cellphone. People who can hear can also initiate a VRS call; they simply call the ASL user's 10-digit number (regular telephone number) and will automatically be connected to a VRS interpreter.

There are a number of VRS providers, all of which provide the same service. Some people have a preferred provider, some do not. The current FCC-approved providers are:

- **ASL Services Holdings, LLC (branded as GlobalVRS)**
Website: <https://www.globalvrs.com>
- **Convo Communications, LLC**
Website: <https://www.convorelay.com>
- **Sorenson Communications, LLC (branded as Sorenson VRS and CaptionCall)**
Website: <https://www.sorenson.com>
- **ZP Better Together**
Purple (sub-brand)
Website: <https://www.purple.us>
ZVRS (sub-brand)
Website: <https://www.zvrs.com>

How to use MassRelay

NOTE: This particular form of communication is almost obsolete. There are rare instances when a person may try to reach out via a TTY, but for the majority of Deaf and hard of hearing consumers; their preferred method of access is now through VRS.

1. Dial **711**.
2. A Relay Operator will answer the call. Inform the Relay Operator either verbally or via the TTY of the number of the person you are calling and the connection will be made.
3. The Relay Operator will type the spoken words to the deaf/hard of hearing person's TTY and read/voice the typed words from the TTY back to the person who can hear.
4. The person who can hear should speak slowly and directly to the deaf/hard of hearing person, not to the Relay Operator.
5. The phrase "Go Ahead" is used each time one party has finished and is ready for a response.

Several DMH site offices also have VideoPhones, which can be used for direct communication between staff and ASL users.

DMH Site Office VideoPhone numbers	North County Site Office VideoPhone: (978) 627-4468 Springfield Site Office VideoPhone: (413) 301-0914 Metro North Site Office VideoPhone: (339) 219-6119 Westborough Site Office VideoPhone: (508) 948-0605 Lindemann/Cambridge/Somerville Site Office VideoPhone: (857) 366 4215
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Central Office
25 Staniford Street, Boston, MA 02114
Main Number: (617) 626-8000
www.mass.gov/dmh
Behavioral Health Helpline: (877) 773-2445
www.masshelpline.com

Brooke Doyle, Commissioner	(617) 626-8123
Lynn Beatrice, Executive Assistant to the Commissioner/Office Manager	(617) 626-8123
Avis Somerville, Administrative Assistant	(617) 626-8130
Kristen Lee, Administrative Assistant	(617) 626-8128
Crystal Collier, Chief of Staff	(617) 626-8031
Startese Sims, Director of Human Rights / Ombudsman	(617) 626-8218
Flojona Desroches-McClain, Assistant Director of Human Rights	(617) 626-8139
Katherine Gallant, Director of Investigations	(617) 626-8108
Diane McPherson, Administrative Assistant	(617) 626-8269
Stephen Cidlevich, Director of Constituent Affairs	(617) 626-8140
Glenda Hazard, Director of Communications	(617) 626-8150
Jonathan Fox, Web Coordinator/Liaison	(617) 626-8350
Michelle Cormier, Communications Coordinator	(617) 626-8118
Daniela Harrigan, Director of Community Engagement	(617) 626-8124
Jay Tallman, Director of Policy	(617) 626-8179
Robert Walker, Office of Recovery and Empowerment	(617) 626-8275
Vacant, Director of Race, Equity & Inclusion / Diversity	
Brigido Ramirez Espinosa, Assistant Commissioner for Data & Analytics	(617) 626-8316
Christine Goldrick, Senior Director of Strategy	(617) 626-8137
Nancy Connolly, Assistant Commissioner for Forensic Services	(617) 626-8288
Beverly Burgos, Administrative Assistant	(617) 626-8071
Matthew Broderick, Manager of Forensic Operations and Policy	(617) 626-8122
Stephen Barnard, Deputy Commissioner for Management and Budget	(617) 626-8305
Susan Hanley, Executive Assistant/Office Manager	(617) 626-8020
Darin Martin, Director of Finance	(617) 626-8038
Thuy-Nhung Nguyen, Director of Accounting and Operations	(617) 626-8033
Helaina Boyd, Human Resources Liaison	(617) 626-8306
Sarah Hough, Director of Fiscal Resources	(508) 616-3564
Charlene Zuffante, Deputy Commissioner Child, Youth, Family Services	(617) 626-8188
Lisa Colozzo, Executive Assistant/Office Manager	(617) 626-8335
Vacant, Assistant Commissioner, Child, Youth, Family Services	
Nandini Talwar, M.D., Medical Director, Child, Youth, Family Services	(617) 626-8092
Omar Irizarry, Director of Cross-Agency Initiatives	(617) 626-8180
Margarita O'Neill-Arana, Director, Children's Behavioral Health Knowledge Ctr.	(617) 626-8076

Heidi Holland, Director, Young Adult Transitional Services	(617) 626-8082
Janice LeBel, Director of Systems Transformation	(617) 626-8085
Carol Murphy, Director of Programs and Practice	(617) 626-8698
Lester Blumberg, General Counsel, Legal Office	(617) 626-8233
John DiPietrantonio, Deputy General Counsel	(617) 626-8267
Jaki Fishkin, Deputy General Counsel	(617) 626-8226
Marianne Greeno, Senior Administrative Counsel	(617) 626-8228
Debra Leggett, Deputy General Counsel, Director of Privacy & Data Access Send emails to DMHPrivacyOfficer@MassMail.State.MA.US	(617) 626-8160
Olubunmi (Bunmi) Olotu, Assistant General Counsel/DMH Records Access Officer Send emails to DMH.RAO@Mass.gov	(508) 977-3339
Jane Trott, Information Security Officer	(617) 626-8186
Robert Wagner, Deputy General Counsel	(617) 626-8230
Beth Lucas, Deputy Commissioner for Mental Health Services	(617) 626-8084
Melissa Touadjine, Executive Assistant/Office Manager	(617) 626-8074
Julie Shepherd, Assistant Commissioner of Mental Health Services	(617) 626-8097
Mio Tamanaha, Director of Behavioral Health Helpline	(617) 626-8062
Kim Clougherty, Director of Community Services	(617) 626-8164
Jennifer Evans, Director of Community Licensing	(508) 897-2096
Liam Seward, Director of Compliance and Emergency Management	(617) 626-8170
Michael Stepansky, Senior Manager of Program & Policy Implementation	(508) 616-3522
Jeff Morton, Director of Project Management	(617) 312-6286
Angel Mendez, Director of Learning and Development	(617) 626-8109
Kathy Sanders, M.D., Deputy Commissioner for Clinical & Professional Serv.	(617) 626-8059
Vacant, Executive Assistant/Office Manager	
Martha M. Ryan, Assistant Commissioner for Clinical & Professional Services/Director of Licensing	(617) 626-8279
Teresa Reynolds, Office Manager Licensing Division	(617) 626-8117
Sheila Lee, Director of Nursing Healthcare Inspector	(617) 626-8119
Teresa Anderson, Assistant Commissioner for Quality, Utilization & Analysis	(617) 626-8308
David Tringali, Director of Quality Management	(617) 626-8247
Mary-Louise White, Director, Office of Inpatient Management (OIM)	(617) 549-1324c (508) 977-3266
Karen Parlee, Complaints & Investigations Coordinator	(508) 977-3185
Amam Saleh, M.D., Medical Director, Office of Inpatient Management	(508) 616-2237(primary) (857) 286-1709c (617) 626-8254 (Central Off)
Jonathan Carvalho, Operations Manager, Office of Inpatient Management	(857) 332-4475c (508) 977-3242

Office of Inpatient Management (OIM) Facilities

Metro Boston Area

**Metro Boston Mental Health Units at
Lemuel Shattuck Hospital**
170 Morton Street
Jamaica Plain, MA 02130

Telephone #
(617) 522-8110
Fax (617) 522-7888
TTY (617) 971-3840

Person in Charge
Dr. Romas Buivydas
Chief of Psychiatric
Operations

**Metro Boston Mental Health Units at
Dr. Solomon Carter Fuller Mental Health Center**
85 East Newton Street
Boston, MA 02118

Telephone #
(617) 626-8700
Fax (617) 626-8929

Person in Charge
Jim Cooney
Chief Operating Officer

Southeast Area

Pocasset Mental Health Center
830 County Road
Pocasset, MA 02559

Telephone #
(508) 564-9600
Fax (508) 564-9700
TTY (508) 564-9677

Person in Charge
Debra Demuth – Interim
Center Director

Corrigan Mental Health Center
49 Hillside Street
Fall River, MA 02720

Telephone #
(508) 235-7200
Fax (508) 235-7346
TTY (508) 678-2460

Person in Charge
Debra Demuth – Interim
Site Director

Taunton State Hospital
60 Hodges Avenue
PO Box 4007
Taunton, MA 02780

Telephone #
(508) 977-3000
Fax (508) 977-3751
TTY (508) 977-3794

Person in Charge
Lynne Olsen-Vieira
Chief Operating Officer

Recovery from Addiction Program (RAP)
Glass Building
60 Hodges Avenue
Glass Building
PO Box 4007
Taunton, MA 02780

Telephone #
508-977-3223

Person in Charge
Kevin Davis
Program Director
(508) 977-3236

Rasim Arikan, M.D.
Program Medical
Director
(508) 977-3047

Northeast Area

Hathorne Units
Tewksbury Hospital
365 East Street
Tewksbury, MA 01876

Telephone #
(978) 851-7321ext 2859
Fax (978) 851-1029

Person in Charge
Brad Richardson
Chief of Psychiatric
Operations

Central Area

Worcester Recovery Center and Hospital
309 Belmont Street
Worcester, MA 01604

Telephone #
(508) 368-4000
Fax (508) 363-1515
TTY (508) 752-0127

Person in Charge
Kathy Wenzel
Chief Executive Officer
Tara Callahan
Assistant Chief Operations
Officer

Metro Boston Area
85 East Newton Street
Boston, MA 02118
Phone (617) 626-9200
Fax (617) 626-9216
TTY (617) 626-9257

Sara Anidi, Area Director
John Graham, Executive Assistant (617) 626-8943

Emilio Zirpolo	Director of Field Operations	(617) 626-9248
David Hoffman, MD	Area Medical Director	(617) 626-9223
Deborah Jones	Director of Community Services	(617) 626-9214
Melanie Schanche	Director of Child, Youth, Family Services	(617) 626-8749
Stephen DeLisi	Area Forensic Director	(617) 626-9225
Catherine Quinerly	Director of Recovery/Rehab Services	(617) 626-9270
Paul Rogers	Director of Quality Management	(617) 626-9222

Local Service Sites

Fuller/Bay Cove Site Office Dr. Solomon Carter Fuller Mental Health Center 85 East Newton Street Boston, MA 02118 <i>Chinatown, Dorchester, South Boston, Roxbury, South End, Mattapan</i>	Telephone # (617) 626-8944 Fax (617) 626-8884 TTY (617) 305-9913	Person in Charge Patricia Cadet Site Director
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Lindemann Community Mental Health Center/Cambridge/Somerville Site Office 25 Staniford Street Boston, MA 02114 <i>Cambridge, Charlestown, Chelsea, Downtown Boston including Beacon Hill, East Boston, North End, Revere, Somerville, Winthrop</i>	Telephone # (617) 626-8500 Fax (617) 626-8515	Person in Charge Luis Borrero Site Director
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Massachusetts Mental Health Center Site Office 75 Fenwood Road Boston, MA 02115 <i>Allston, Back Bay, Brighton, Brookline, Fenway, Hyde Park, Jamaica Plain, Roslindale, Roxbury, West Roxbury</i>	Telephone # (617) 626-9300 Fax (617) 626-9591 TTY (617) 626-9576	Person in Charge Rachel Steiner Site Director
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The following municipalities are covered by the Metro Boston Area:

Allston	Cambridge	East Boston	Revere	South Boston
Boston	Charlestown	Hyde Park	Roslindale	West Roxbury
Brighton	Chelsea	Jamaica Plain	Roxbury	Winthrop
Brookline	Dorchester	Mattapan	Somerville	

Southeast Area
165 Quincy Street
Brockton, MA 02302
Phone (508) 897-2000
Fax (508) 897-2024
TTY (508) 897-2102

Sue Plasse, Area Director
Andrea Keddie, Administrative Assistant (508) 897-2032

Eric Pilsmaker	Director of Field Operations	(508) 897-2028
Liz Simpson, MD	Area Medical Director	(508) 897-2163
Deborah DeMuth	Director of Community Services	(508) 957-0912
Alexis Romanow	Director of Child, Youth Family Services	(508) 897-2193
Kimberly Bistis, Psy.D	Area Forensic Director	(508) 897-2115
Matthew Cianci	Director of Recovery/Rehab Services	(508) 897-2119
Keith Palmer	Director of Quality Management	(508) 897-2178

Local Service Sites

Brockton Site Office
Brockton Multi-Service Center
165 Quincy Street
Brockton, MA 02302

*Abington, Avon, Bridgewater, Brockton,
East Bridgewater, Easton, Holbrook, Rockland,
Stoughton, West Bridgewater, Whitman*

Telephone #
(508) 897-2000
Fax (508) 897-2075
TTY (508) 897-2102 (Crisis Unit)

Person in Charge
Mona MacKinnon
Site Director

Cape Cod & The Islands Site Office
500 Main Street
Hyannis, MA 02601

*Aquinnah, Barnstable, Bourne, Brewster,
Chatham, Chilmark, Cotuit, Dennis, Eastham,
Edgartown, Falmouth, Gay Head, Harwich, Hyannis,
Mashpee, Nantucket, Oak Bluffs, Orleans,
Osterville, Provincetown, Sandwich, Tisbury,
Truro, Vineyard Haven, Wellfleet, West
Tisbury, Woods Hole, Yarmouth*

Telephone #
(508) 957-0900
Fax (508) 957-0965
TTY (508) 771-3907

Person in Charge
Debra Demuth – Interim
Site Director

Fall River Site Office
Corrigan Mental Health Center
49 Hillside Street
Fall River, MA 02720

*Fall River, Freetown, Somerset, Swansea,
Westport*

Telephone #
(508) 235-7200
Fax (508) 235-7346
TTY (508) 678-2460

Person in Charge
Debra Demuth – Interim
Site Director

New Bedford Site Office
888 Purchase Street
New Bedford, MA 02740

*Acushnet, Dartmouth, Fairhaven, Gosnold,
Marion, Mattapoisett, New Bedford, Onset,
Rochester, Wareham*

Telephone #
(508) 996-7900
Fax (508) 999-1331
TTY (508) 994-2338

Person in Charge
Paul Santos
Site Director

Plymouth Site Office
38 Industrial Park Road
Plymouth, MA 02360

*Carver, Duxbury, Halifax, Hanover, Hanson,
 Kingston, Marshfield, Pembroke, Plymouth,
 Plympton*

Telephone #
 (508) 732-3000
 Fax (508) 746-3224
 TTY (508) 746-0847

Person in Charge
 Theresa Silva
 Site Director

Quincy Site Office
Quincy Mental Health Center
460 Quincy Avenue
Quincy, MA 02169

*Braintree, Cohasset, Hingham, Hull, Milton ,
 Norwell, Quincy, Randolph, Scituate,
 Weymouth*

Telephone #
 (617) 984-1000
 Fax (617) 984-1040
 TTY (617) 984-1041

Person in Charge
 Laura Ruscio
 Site Director

Taunton/Attleboro Site Office
60 Hodges Avenue/P.O. Box 4007
Taunton, MA 02780

*Attleboro, Berkley, Dighton, Lakeville,
 Mansfield, Middleboro, North Attleboro,
 Norton, Raynham, Rehoboth, Seekonk, Taunton*

Telephone #
 (508) 977-3174
 Fax (508) 977-3752
 TTY (508) 977-3696

Person in Charge
 Daniel Fisher
 Site Director

The following municipalities are covered by the Southeast Area:

Abington	Cohasset	Gosnold	Mattapoisett	Pocasset	Tisbury
Acushnet	Cotuit	Halifax	Middleborough	Provincetown	Truro
Aquinnah	Dartmouth	Hanover	Milton	Quincy	Vineyard Haven
Attleboro	Dennis	Hanson	Nantucket	Randolph	Wareham
Avon	Dighton	Harwich	New Bedford	Raynham	Wellfleet
Barnstable	Duxbury	Hingham	North Attleboro	Rehoboth	West Bridgewater
Berkley	East Bridgewater	Holbrook	Norton	Rochester	Westport
Bourne	Eastham	Hull	Norwell	Rockland	West Tisbury
Braintree	Easton	Hyannis	Oak Bluffs	Sandwich	Weymouth
Brewster	Edgartown	Kingston	Onset	Scituate	Whitman
Bridgewater	Fairhaven	Lakeville	Orleans	Seekonk	Woods Hole
Brockton	Fall River	Mansfield	Osterville	Somerset	Yarmouth
Carver	Falmouth	Marion	Pembroke	Stoughton	
Chatham	Freetown	Marshfield	Plymouth	Swansea	
Chilmark	Gay Head	Mashpee	Plympton	Taunton	

Northeast Area
P.O. Box 387, 365 East Street
Tewksbury, MA 01876-0387
Phone (978) 863-5000
Fax (978) 863-5091
TTY (978) 640-1193

Susan C. Wing, Area Director
Efjenia Vasquez, Administrative Assistant (978) 863-5059

Michael Curtis	Director of Field Operations	(978) 863-5099
Daniel Breslin, M.D.	Area Medical Director	(978) 863-5054
Linda Simons	Director of Community Services	(978) 863-5043
Laurie Gobeil	Director of Child, Youth, Family Services	(978) 863-5069
Dr. Kerry Nelligan	Interim Area Forensics Director	(978) 863-5039
Justin Brown	Director of Recovery/Rehab Services	(978) 863-5012
Heather Valcanas	Director of Quality Management	(978) 863-5071

Local Service Sites

Acton Site Office
35 Nagog Park, 2nd Floor
Acton, MA 01720

*Acton, Arlington, Bedford, Belmont,
Boxborough, Burlington, Carlisle, Concord,
Lexington, Lincoln, Littleton, Maynard, Stow,
Waltham, Watertown, Wilmington, Winchester,
Woburn*

Telephone #
(978) 206-2100
Fax (978) 206-2127
TTY (978) 206-2126

Person in Charge
Amelia Peebles
Site Director

Essex North Site Office
280 Merrimack Street, 3rd Floor, Suite 360
Lawrence, MA 01843

*Amesbury, Andover, Boxford, Bradford, Byfield,
Georgetown, Groveland, Haverhill, Lawrence,
Merrimac, Methuen, Newbury, Newburyport,
North Andover, Rowley, Salisbury, West
Newbury*

Telephone #
(978) 738-4500
Fax (978) 738-4559
TTY (978) 738-4558

Person in Charge
Steven Noroian
Site Director

Lowell Site Office
55 Technology Drive, 2nd Floor
Lowell, MA 01851

*Billerica, Chelmsford, Dracut, Dunstable,
Lowell, Tewksbury, Tyngsboro, Westford*

Telephone #
(978) 322-5000
Fax (978) 322-5077
TTY (978) 458-6142

Person in Charge
Gerard Frater
Site Director

Lynn Site Office
330 Lynnway, Suite 201
Lynn, MA 01902

Lynn, Lynnfield, Nahant, Saugus, Swampscott

Telephone #
(781) 477-2070
Fax (781) 477-2071
TTY (781) 477-2075

Person in Charge
Kathryn Ashe
Site Director

Metro North Site Office
178 Albion Street, Suite 410
Wakefield, MA 01880

*Everett, Malden, Medford, Melrose,
North Reading, Reading, Stoneham, Wakefield*

Telephone #
(781) 224-7900
Fax (781) 224-7937
TTY (781) 224-7935

Person in Charge
Lori Montello
Site Director

North Shore Site Office
45 Congress Street, Suite 4120
Salem, MA 01970

*Beverly, Danvers, Essex, Gloucester, Hamilton,
Hathorne, Ipswich, Manchester, Marblehead,
Middleton, Peabody, Rockport, Salem, Topsfield,
Wenham*

Telephone #
(978) 741-7300
Fax (978) 741-7340
TTY (978) 741-7360

Person in Charge
Sean McKinnon
Site Director

The following municipalities are covered by the Northeast Area:

Acton	Dracut	Manchester	Salem
Amesbury	Dunstable	Marblehead	Salisbury
Andover	Essex	Maynard	Saugus
Arlington	Everett	Medford	Stoneham
Bedford	Georgetown	Melrose	Stow
Belmont	Gloucester	Merrimac	Swampscott
Beverly	Hamilton	Methuen	Tewksbury
Billerica	Haverhill	Middleton	Topsfield
Boxborough	Ipswich	Nahant	Tyngsborough
Boxford	Lawrence	North Andover	Wakefield
Bradford	Lexington	North Reading	Waltham
Burlington	Lincoln	Newbury	Watertown
Byfield	Littleton	Newburyport	Wenham
Carlisle	Lowell	Peabody	Westford
Chelmsford	Lynn	Reading	West Newbury
Concord	Lynnfield	Rockport	Wilmington
Danvers	Malden	Rowley	Winchester
			Woburn

**Central Massachusetts Area
Farmhouse
361 Plantation Street, 1st Floor
Worcester, MA 01605
Phone (774) 420-3140
Fax (774) 420-3165**

Jerry Juliano, Area Director
Nicole Palmer, Administrative Assistant (774) 420-3144

Michael Farrah	Director of Field Operations	(774) 420-3162
Tina Render, MD	Area Medical Director	(774) 420-3170
Annah Undenge	Director of Community Services	(774) 420-3173
Carly Sebastian	Director of Child, Youth, Family Services	(774) 420-3141
Kathleen Cahill	Area Forensic Director	(774) 420-3124
Valerie Comerford	Director of Recovery & Employment	(774) 420-3172
Alexandra Petit-Frere	Director of Quality Management	(774) 420-3143

Local Service Sites

**North County Site Office
49 Nursery Lane
Fitchburg, MA 01420**

*Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton,
Clinton, Fitchburg, Gardner, Gilbertville, Groton,
Hardwick, Harvard, Hubbardston, Lancaster,
Leominster, Lunenburg, New Braintree, Oakham,
Pepperell, Princeton, Rutland, Shirley, Sterling,
Templeton, Townsend, Westminster, Winchendon*

Telephone #
(978) 353-4400
Fax (978) 348-1275

Person in Charge
Heather Powell
Site Director

**South County Site Office
40 Institute Road, Oaks "B" Bldg.
North Grafton, MA 01536**

*Bellingham, Blackstone, Brimfield, Brookfield,
Charlton, Douglas, Dudley, East Brookfield, Franklin,
Grafton, Holland, Hopedale, Medway, Mendon,
Milford, Millbury, Millville, Northbridge, North
Brookfield, North Grafton, Oxford, Southbridge,
Spencer, Sturbridge, Sutton, Upton, Uxbridge, Wales,
Warren, Webster, West Brookfield, Whitinsville*

Telephone #
(508) 887-1100
Fax (508) 887-1166

Person in Charge
Patricia Surette
Site Director

**Worcester Site Office
361 Plantation Street, - 2nd Floor
Worcester, MA 01605**

*Auburn, Boylston, Holden, Leicester, Paxton,
Shrewsbury, West Boylston, Worcester*

Telephone #
(774) 420-3100
Fax (774) 420-3111
VP: (508) 340-4831

Person in Charge
Juliet Sithole-Berk
Site Director

**Canton Site Office
Pappas Rehabilitation Hospital for Children
Donovan Building – 2nd Floor
5 Randolph Street
Canton, MA 02021**

*Canton, Dedham, Foxboro, Medfield, Millis,
Needham, Newton, Norfolk, Norwood, Plainville,
Sharon, Walpole, Wellesley, Weston, Westwood,
Wrentham*

Telephone #
(781) 401-9700
Fax (781) 401-9721

Person in Charge
Annah Undenge - Interim
Site Director

Westborough Site Office
Hadley Building
167 Lyman Street
Westborough, MA 01581

*Ashland, Dover, Framingham, Holliston,
Hopkinton, Hudson, Marlborough, Natick,
Northborough, Sherborn, Southborough, Sudbury,
Wayland, Westborough*

Telephone #
(508) 616-2801
Fax (508) 616-2864
VP: (508) 614-9265

Person in Charge
Tara Brennan
Site Director

The following municipalities are covered by the Central Mass Area:

Ashburnham	Gardner	Natick	Sturbridge
Ashby	Gilbertville	Needham	Sudbury
Ashland	Grafton	New Braintree	Sutton
Auburn	Groton	Newton	Templeton
Ayer	Harvard	Norfolk	Townsend
Barre	Hardwick	Northbridge	Upton
Bellingham	Holden	North Brookfield	Uxbridge
Berlin	Holliston	North Grafton	Wales
Blackstone	Holland	Norwood	Walpole
Bolton	Hopedale	Oakham	Warren
Boylston	Hopkinton	Oxford	Webster
Brimfield	Hubbardston	Paxton	Wellesley
Canton	Hudson	Pepperell	West Boylston
Brookfield	Lancaster	Plainville	West Brookfield
Charlton	Leicester	Princeton	Westborough
Clinton	Leominster	Rutland	Westminster
Dedham	Lunenburg	Sharon	Weston
Douglas	Marlborough	Sherborn	Westwood
Dover	Medfield	Shirley	Whitinsville
Dudley	Medway	Shrewsbury	Winchendon
East Brookfield	Mendon	Southbridge	Worcester
Fitchburg	Milford	Southborough	Wrentham
Foxboro	Millbury	Southbridge	
Framingham	Millis	Spencer	
Franklin	Millville	Sterling	

Western Massachusetts Area

1 Prince Street

Northampton, MA 01060

Phone (413) 587-6200

Fax (413) 587-6203

TTY (413) 586-6592

Julie Schwager, Area Director

Carol Pacinella, Administrative Assistant – (413) 587-6446

Susan Oman	Director of Field Operations	(413) 587-3541
Andrea Stone, M.D	Area Medical Director	(413) 587-6341
Heather Martin	Director of Community Services	(413) 587-6233
Sean Barry	Director of Child, Youth, Family Services	(413) 587-6358
John Barber	Area Forensic Director	(413) 587-6244
Celeste Clerk	Director of Recovery/Rehab Services	(413) 587-6478
Resa Brandfonbrener	Director of Quality Management	(413) 587-6346

Local Service Sites

Berkshire Site Office

333 East Street

Pittsfield, MA 01201

Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Housatonic, Lanesboro, Lee, Lenox, Monroe, Monterey, Mount Washington, New Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, Windsor

Telephone #

(413) 395-2000

Fax (413) 395-2018

TTY (413) 443-8294

Person in Charge

Chris Haley

Site Director

Franklin/North Quabbin Site Office

13 Prospect Street

Greenfield, MA 01301

Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutesbury, Sunderland, Turners Falls, Warwick, Wendell, Whately

Telephone #

(413) 772-5600

Fax (413) 772-5638

TTY (413) 772-3076

Person in Charge

Dan Sontag

Site Director

Hampshire Site Office

1 Prince Street

Northampton, MA 01060

Amherst, Chesterfield, Cummington, Easthampton, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, Worthington

Telephone #

(413) 587-6200

Fax (413) 587-5333

TTY (413) 586-6592

Person in Charge

Kristin M. Smith

Site Director

Holyoke/Chicopee Site Office

140 High Street, Suite 525

Springfield, MA 01105

Belchertown, Bondsville, Chicopee, Granby, Holyoke, Ludlow, Monson, Palmer, South Hadley, Southampton, Thorndike, Three Rivers, Ware

Telephone #

(413) 452-2300

Fax (413) 452-2372

TTY (413) 747-7240

Person in Charge

Jennifer Dugan

Site Director

Springfield Site Office
140 High Street, Suite 525
Springfield, MA 01105

*East Longmeadow, Hampden, Longmeadow,
Springfield, Wilbraham*

Telephone #
(413) 452-2300
Fax (413) 452-2306
TTY (413) 747-7240

Person in Charge
Heather Martin - Interim
Site Director

Westfield Site Office
1 Prince Street
Northampton, MA 01060

*Agawam, Blandford, Chester, Granville, Huntington,
Montgomery, Russell, Southwick, Tolland, Westfield,
West Springfield*

Telephone #
(413) 587-6200
Fax (413) 587-6444
TTY (413) 586-6592

Person in Charge
Christine Fowle
Site Director

The following municipalities are covered by the Western Mass Area:

Adams	Deerfield	Lanesborough	Palmer	Thorndike
Agawam	Easthampton	Lee	Pelham	Three Rivers
Alford	East Longmeadow	Lenox	Peru	Tolland
Amherst	Egremont	Leverett	Petersham	Turner Falls
Ashfield	Erving	Leyden	Phillipston	Tyringham
Athol	Florida	Longmeadow	Pittsfield	Ware
Becket	Gill	Ludlow	Plainfield	Warwick
Belchertown	Goshen	Middlefield	Richmond	Washington
Bernardston	Granby	Monroe	Rowe	Wendell
Blandford	Granville	Monson	Royalston	Westfield
Bondsville	Great Barrington	Montague	Russell	Westhampton
Buckland	Greenfield	Monterey	Sandisfield	West Springfield
Charlemont	Hadley	Montgomery	Savoy	West Stockbridge
Cheshire	Hampden	Mt. Washington	Sheffield	Whately
Chester	Hancock	New Ashford	Shelburne	Wilbraham
Chesterfield	Hatfield	New Marlborough	Shutesbury	Williamsburg
Chicopee	Hawley	New Salem	South Hadley	Williamstown
Clarksburg	Heath	North Adams	Southampton	Windsor
Colrain	Hinsdale	Northfield	Southwick	Worthington
Conway	Holyoke	Northampton	Springfield	
Cummington	Housatonic	Orange	Stockbridge	
Dalton	Huntington	Otis	Sunderland	

Alphabetical Listing of Massachusetts Cities, Towns and Area Offices Covered by DMH

Abington (Southeast)	Charlemont (Western)	Gill (Western)	Longmeadow (Western)
Acton (Northeast)	Charlestown (Metro Boston)	Gloucester (Northeast)	Lowell (Northeast)
Acushnet (Southeast)	Charlton (Central)	Goshen (Western)	Ludlow (Western)
Adams (Western)	Chatham (Southeast)	Gosnold (Southeast)	Lunenburg (Central)
Agawam (Western)	Chelmsford (Northeast)	Grafton (Central)	Lynn (Northeast)
Alford (Western)	Chelsea (Metro Boston)	Granby (Western)	Lynnfield (Northeast)
Allston (Metro Boston)	Cheshire (Western)	Granville (Western)	Malden (Northeast)
Amesbury (Northeast)	Chester (Western)	Great Barrington (Western)	Manchester (Northeast)
Amherst (Western)	Chesterfield (Western)	Greenfield (Western)	Mansfield (Southeast)
Andover (Northeast)	Chicopee (Western)	Groton (Central)	Marblehead (Northeast)
Aquinnah (Southeast)	Chilmark (Southeast)	Groveland (Northeast)	Marion (Southeast)
Arlington (Northeast)	Clarksburg (Western)	Hadley (Western)	Marlborough (Central)
Ashburnham (Central)	Clinton (Central)	Halifax (Southeast)	Marshfield (Southeast)
Ashby (Central)	Cohasset (Southeast)	Hamilton (Northeast)	Mashpee (Southeast)
Ashfield (Western)	Colrain (Western)	Hampden (Western)	Mattapan (Metro Boston)
Ashland (Central)	Concord (Northeast)	Hancock (Western)	Mattapoissett (Southeast)
Athol (Western)	Conway (Western)	Hanover (Southeast)	Maynard (Northeast)
Attleboro (Southeast)	Cotuit (Southeast)	Hanson (Southeast)	Medfield (Central)
Auburn (Central)	Cummington (Western)	Hardwick (Central)	Medford (Northeast)
Avon (Southeast)	Dalton (Western)	Harvard (Central)	Medway (Central)
Ayer (Central)	Danvers (Northeast)	Harwich (Southeast)	Melrose (Northeast)
Barnstable (Southeast)	Dartmouth (Southeast)	Hatfield (Western)	Mendon (Central)
Barre (Central)	Dedham (Central)	Hathorne (Northeast)	Merrimac (Northeast)
Becket (Western)	Deerfield (Western)	Haverhill (Northeast)	Methuen (Northeast)
Bedford (Northeast)	Dennis (Southeast)	Hawley (Western)	Middleborough (Southeast)
Belchertown (Western)	Dighton (Southeast)	Heath (Western)	Middlefield (Western)
Bellingham (Central)	Dorchester (Metro Boston)	Hingham (Southeast)	Middleton (Northeast)
Belmont (Northeast)	Douglas (Central)	Hinsdale (Western)	Milford (Central)
Berkley (Southeast)	Dover (Central)	Holbrook (Southeast)	Millbury (Central)
Berlin (Central)	Dracut (Northeast)	Holden (Central)	Millis (Central)
Bernardston (Western)	Dudley (Central)	Holland (Central)	Millville (Central)
Beverly (Northeast)	Dunstable (Northeast)	Holliston (Central)	Milton (Southeast)
Billerica (Northeast)	Duxbury (Southeast)	Holyoke (Western)	Monroe (Western)
Blackstone (Central)	East Boston (Metro Boston)	Hopedale (Central)	Monson (Western)
Blandford (Western)	East Bridgewater (Southeast)	Hopkinton (Central)	Montague (Western)
Bolton (Central)	East Brookfield (Central)	Housatonic (Western)	Monterey (Western)
Bondsville (Western)	East Longmeadow (Western)	Hubbardston (Central)	Montgomery (Western)
Boston (Metro Boston)	Eastham (Southeast)	Hudson (Central)	Mount Washington (Western)
Bourne (Southeast)	Easthampton (Western)	Hull (Southeast)	Nahant (Northeast)
Boxborough (Northeast)	Easton (Southeast)	Huntington (Western)	Nantucket (Southeast)
Boxford (Northeast)	Edgartown (Southeast)	Hyannis (Southeast)	Natick (Central)
Boylston (Central)	Egremont (Western)	Hyde Park (Metro Boston)	Needham (Central)
Bradford (Northeast)	Erving (Western)	Ipswich (Northeast)	New Ashford (Western)
Braintree (Southeast)	Essex (Northeast)	Jamaica Plain (Metro Boston)	New Bedford (Southeast)
Brewster (Southeast)	Everett (Northeast)	Kingston (Southeast)	New Braintree (Central)
Bridgewater (Southeast)	Fairhaven (Southeast)	Lakeville (Southeast)	New Marlborough (Western)
Brighton (Metro Boston)	Fall River (Southeast)	Lancaster (Central)	New Salem (Western)
Brimfield (Central)	Falmouth (Southeast)	Lanesborough (Western)	Newbury (Northeast)
Brockton (Southeast)	Fitchburg (Central)	Lawrence (Northeast)	Newburyport (Northeast)
Brookfield (Central)	Florida (Western)	Lee (Western)	Newton (Central)
Brookline (Metro Boston)	Foxboro (Central)	Leicester (Central)	Norfolk (Central)
Buckland (Western)	Framingham (Central)	Lenox (Western)	North Adams (Western)
Burlington (Northeast)	Franklin (Central)	Leominster (Central)	North Andover (Northeast)
Byfield (Northeast)	Freetown (Southeast)	Leverett (Western)	North Attleboro (Southeast)
Cambridge (Metro Boston)	Gardner (Central)	Lexington (Northeast)	North Brookfield (Central)
Canton (Central)	Gay Head (Southeast)	Leyden (Western)	North Grafton (Central)
Carlisle (Northeast)	Georgetown (Northeast)	Lincoln (Northeast)	
Carver (Southeast)	Gilbertville (Central)	Littleton (Northeast)	

Alphabetical Listing of Massachusetts Cities, Towns and Area Offices Covered by DMH

North Reading (Northeast)	Sheffield (Western)	West Boylston (Central)
Northampton (Western)	Shelburne (Western)	West Bridgewater (Southeast)
Northborough (Central)	Sherborn (Central)	West Brookfield (Central)
Northbridge (Central)	Shirley (Central)	West Newbury (Northeast)
Northfield (Western)	Shrewsbury (Central)	West Roxbury (Metro Boston)
Norton (Southeast)	Shutesbury (Western)	West Springfield (Western)
Norwell (Southeast)	Somerset (Southeast)	West Stockbridge (Western)
Norwood (Central)	Somerville (Metro Boston)	West Tisbury (Southeast)
Oak Bluffs (Southeast)	South Hadley (Western)	Westborough (Central)
Oakham (Central)	Southampton (Western)	Westfield (Western)
Onset (Southeast)	Southborough (Central)	Westford (Northeast)
Orange (Western)	South Boston (Metro Boston)	Westhampton (Western)
Orleans (Southeast)	Southbridge (Central)	Westminster (Central)
Osterville (Southeast)	Southwick (Western)	Weston (Central)
Otis (Western)	Spencer (Central)	Westport (Southeast)
Oxford (Central)	Springfield (Western)	Westwood (Central)
Palmer (Western)	Sterling (Central)	Weymouth (Southeast)
Paxton (Central)	Stockbridge (Western)	Whately (Western)
Peabody (Northeast)	Stoneham (Northeast)	Whitinsville (Central)
Pelham (Western)	Stoughton (Southeast)	Whitman (Southeast)
Pembroke (Southeast)	Stow (Northeast)	Wilbraham (Western)
Pepperell (Central)	Sturbridge (Central)	Williamsburg (Western)
Peru (Western)	Sudbury (Central)	Williamstown (Western)
Petersham (Western)	Sunderland (Western)	Wilmington (Northeast)
Phillipston (Western)	Sutton (Central)	Winchendon (Central)
Pittsfield (Western)	Swampscott (Northeast)	Winchester (Northeast)
Plainfield (Western)	Swansea (Southeast)	Windsor (Western)
Plainville (Central)	Taunton (Southeast)	Winthrop (Metro Boston)
Plymouth (Southeast)	Templeton (Central)	Woburn (Northeast)
Plympton (Southeast)	Tewksbury (Northeast)	Woods Hole (Southeast)
Pocasset (Southeast)	Thorndike (Western)	Worcester (Central)
Princeton (Central)	Three Rivers (Western)	Worthington (Western)
Provincetown (Southeast)	Tisbury (Southeast)	Wrentham (Central)
Quincy (Southeast)	Tolland (Western)	Yarmouth (Southeast)
Randolph (Southeast)	Topsfield (Northeast)	
Raynham (Southeast)	Townsend (Central)	
Reading (Northeast)	Truro (Southeast)	
Rehoboth (Southeast)	Turners Falls (Western)	
Revere (Metro Boston)	Tyngsborough (Northeast)	
Richmond (Western)	Tyringham (Western)	
Rochester (Southeast)	Upton (Central)	
Rockland (Southeast))	Uxbridge (Central)	
Rockport (Northeast)	Vineyard Haven ((Southeast)	
Roslindale (Metro Boston)	Wakefield (Northeast)	
Rowe (Western)	Wales (Central)	
Rowley (Northeast)	Walpole (Central)	
Roxbury (Metro Boston)	Waltham (Northeast)	
Royalston (Western)	Ware (Western)	
Russell (Western)	Wareham (Southeast)	
Rutland (Central)	Warren (Central)	
Salem (Northeast)	Warwick (Western)	
Salisbury (Northeast)	Washington (Western)	
Sandisfield (Western)	Watertown (Northeast)	
Sandwich (Southeast)	Wayland (Central)	
Saugus (Northeast)	Webster (Central)	
Savoy (Western)	Wellesley (Central)	
Scituate (Southeast)	Wellfleet (Southeast)	
Seekonk (Southeast)	Wendell (Western)	
Sharon (Central)	Wenham (Northeast)	