

## Need to renew your driver's license or ID Card? You may be able skip a trip to the RMV by renewing online

**You may be able to renew your driver's license online if you:**

- ☒ Are 74 years of age or younger
- ☒ Have an email account or a mobile phone that receives text messages
- ☒ Have a credit card or checking account
- ☒ Ensure your driver's license is not suspended or revoked
- ☒ Have no unpaid tickets, excise tax, or EZ-Pass violations
- ☒ Provide proof of your citizenship/lawful presence

To view the RMV's Acceptable Documents Checklist please visit:

<https://www.mass.gov/doc/acceptable-forms-of-identification/download>

**You will also need** the following information to access you online MyRMV account:

- ☒ Your MA License/ ID number
- ☒ Your Date of Birth
- ☒ The last four digits of your Social Security Number (SSN)

**Please Note: If you do not know your license, permit, or ID Number you will be required to provide your Social Security Number.**

### MA RMV – COVID-19 Information

The Massachusetts RMV is taking important steps to keep residents safe and healthy by reducing customer visits in our Service Centers, and have extended upcoming deadlines for license renewals. Please note the following extensions:

Driver's license and ID cards that expire in...	...have been extended until...
March, April, and May 2020	September 2020
June 2020	October 2020
July 2020	November 2020
August 2020	December 2020

Even though the card in your possession displays your expiration date that has passed or is soon to pass, the RMV system has been updated to reflect the new expiration date.

**In addition, the federal government announced a revised REAL ID compliance deadline of October 1, 2021.**

If you are a AAA member, you can make a reservation to renew your driver's license/ID at a AAA location. Visit [www.aaa.com/appointments](http://www.aaa.com/appointments) to schedule your visit.

### Follow the steps below to complete your Standard driver's license/ Mass ID renewal online.

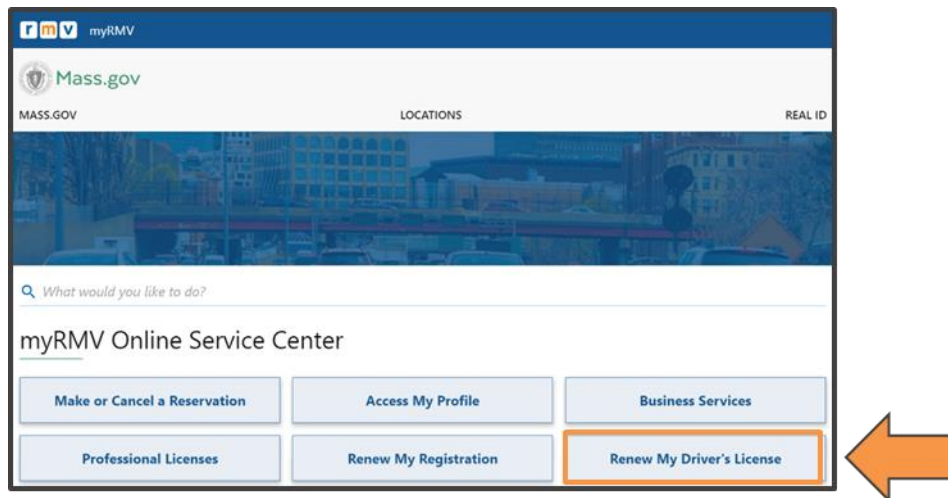
1. Type [mass.gov/myRMV](https://mass.gov/myRMV) into the address bar of your browser.

[mass.gov/myRMV](https://mass.gov/myRMV)

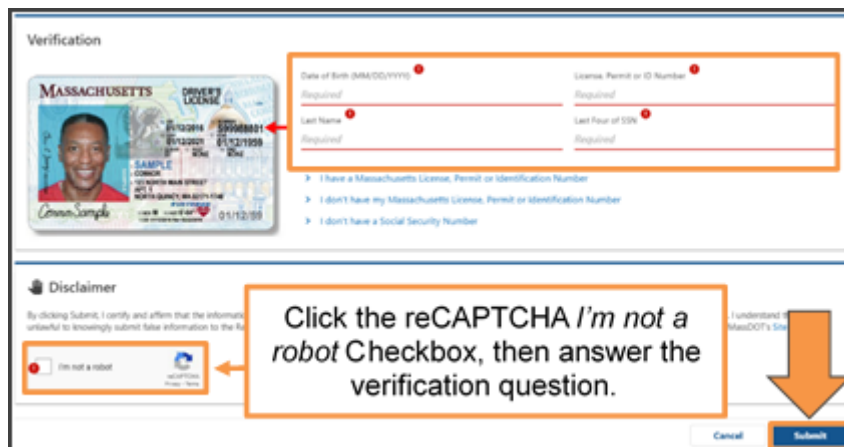
Then press the **[Enter]** key on your keyboard to visit the **myRMV Online Service Center** webpage.

- For the Massachusetts Registry of Motor Vehicles main webpage visit [www.mass.gov/RMV](https://www.mass.gov/RMV)

2. Select the **Renew My Driver's License** button.



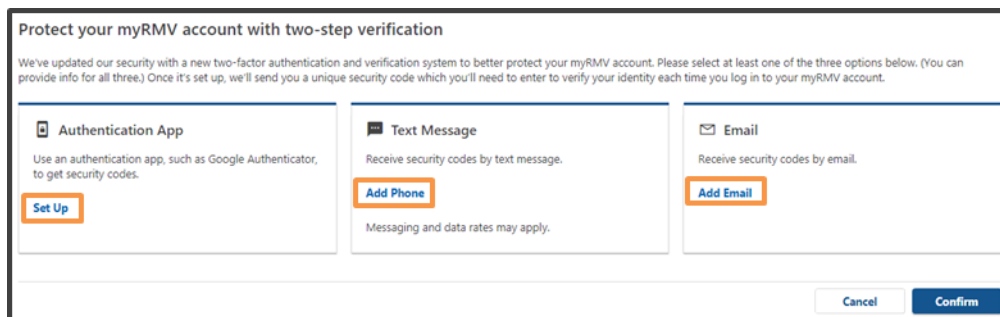
3. Complete the **Verification** page by following the on-screen instructions and filling in the appropriate fields. All required fields are marked in red.



Click the **Submit** Button to continue.

4. If this is your first time accessing your MyRMV account you will need to select a method for dual factor authentication, which is an added security feature to ensure you are the one accessing your profile.

To complete this you will need an **email address**, a **mobile number**, or an **authentication app**. Select the hyperlink for your preferred method.



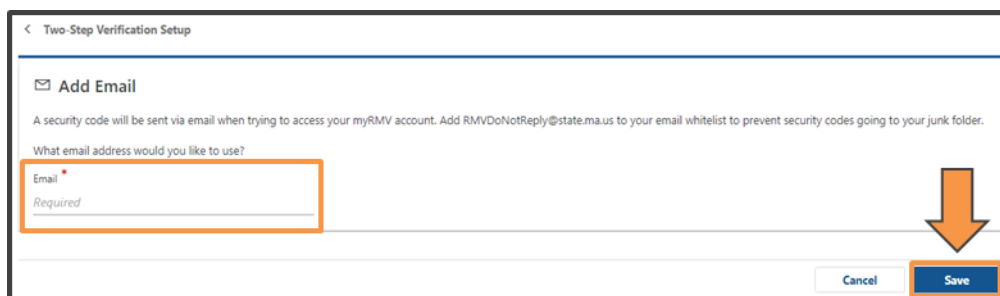
Protect your myRMV account with two-step verification

We've updated our security with a new two-factor authentication and verification system to better protect your myRMV account. Please select at least one of the three options below. (You can provide info for all three.) Once it's set up, we'll send you a unique security code which you'll need to enter to verify your identity each time you log in to your myRMV account.

<b>Authentication App</b> Use an authentication app, such as Google Authenticator, to get security codes. <b>Set Up</b>	<b>Text Message</b> Receive security codes by text message. <b>Add Phone</b> Messaging and data rates may apply.	<b>Email</b> Receive security codes by email. <b>Add Email</b>
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Cancel Confirm

For example, if you select **Add Email** hyperlink, you will need to enter your email address and click the **Save** button.



< Two-Step Verification Setup

**Add Email**

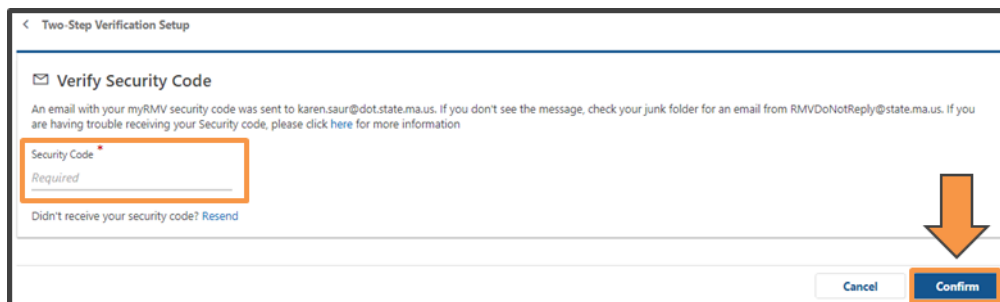
A security code will be sent via email when trying to access your myRMV account. Add RMVDoNotReply@state.ma.us to your email whitelist to prevent security codes going to your junk folder.

What email address would you like to use?

Email \*  
Required

Cancel Save

Then, you will need to enter the **Security Code** sent to you by the method selected.



< Two-Step Verification Setup

**Verify Security Code**

An email with your myRMV security code was sent to karen.saur@dot.state.ma.us. If you don't see the message, check your junk folder for an email from RMVDoNotReply@state.ma.us. If you are having trouble receiving your Security code, please click [here](#) for more information

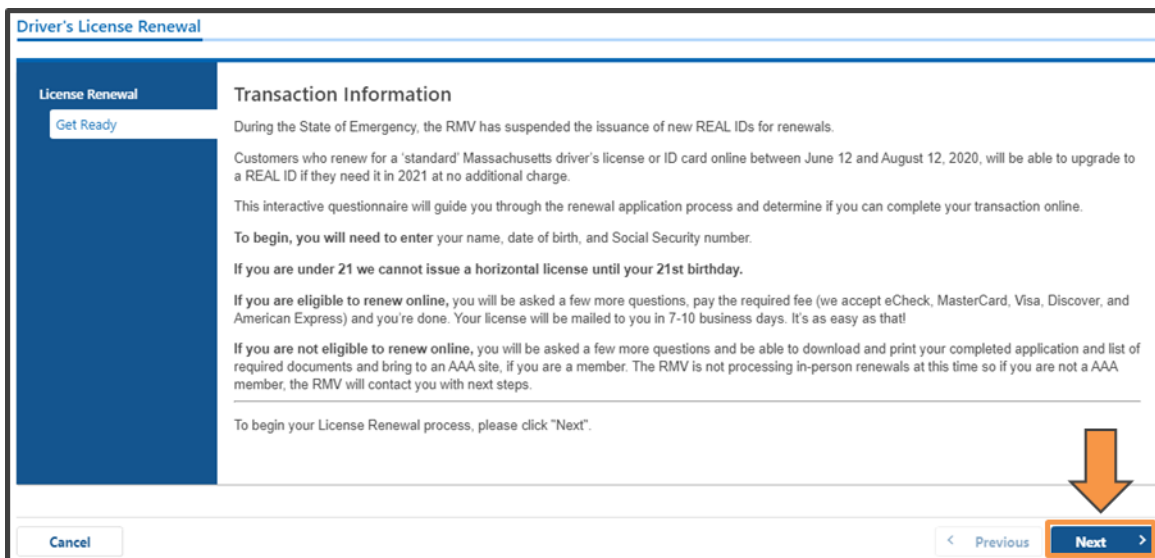
Security Code \*  
Required

Didn't receive your security code? [Resend](#)

Cancel Confirm

Click the **Confirm** button to continue.

5. The **Transaction Information** screen lets you know that you will be guided through your license renewal process.

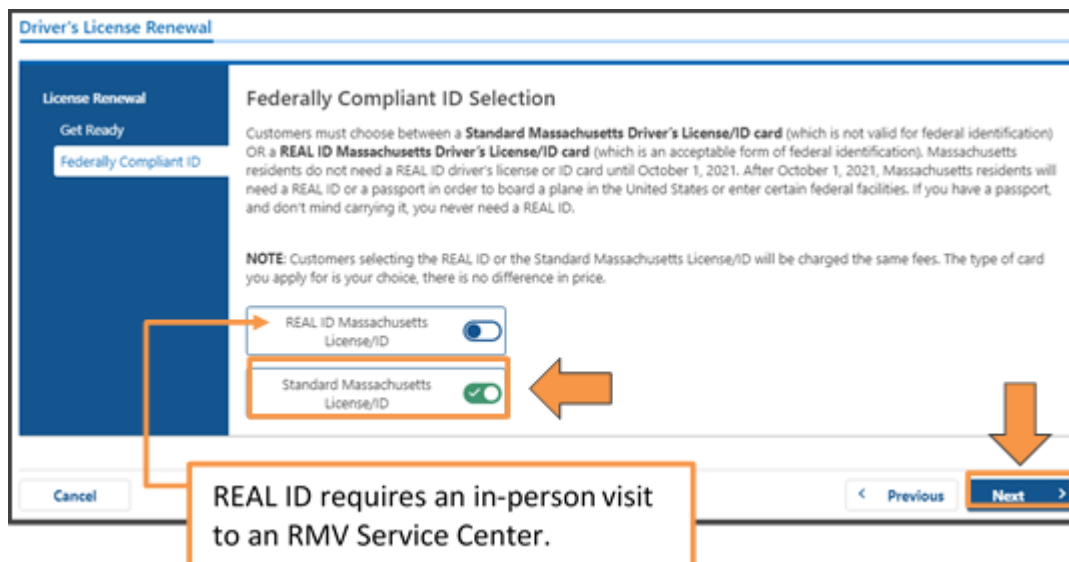


The screenshot shows the 'Driver's License Renewal' page with a sidebar on the left containing 'License Renewal' and 'Get Ready'. The main content area is titled 'Transaction Information' and contains several paragraphs of text explaining the renewal process, including a note about the suspension of new REAL IDs during the State of Emergency and instructions on how to begin the process. At the bottom right, there is a blue 'Next' button with a right arrow, which is highlighted by an orange arrow pointing down to it. A 'Cancel' button is located at the bottom left.

Click the **Next** button to begin this process.

6. The **Federally Compliant ID** screen provides some detail about the difference between a Standard Massachusetts Driver's License/ID Card and a REAL ID Massachusetts Driver's License/ID Card. The REAL ID requires an in-person visit to an RMV Service Center.

Select the **Standard Massachusetts License/ID** toggle.



The screenshot shows the 'Driver's License Renewal' page with a sidebar on the left containing 'License Renewal' and 'Get Ready'. The main content area is titled 'Federally Compliant ID Selection' and contains text explaining the difference between a Standard Massachusetts Driver's License/ID card and a REAL ID. Below the text, there are two toggle switches: 'REAL ID Massachusetts License/ID' (which is currently turned off) and 'Standard Massachusetts License/ID' (which is currently turned on). An orange arrow points to the 'Standard Massachusetts License/ID' toggle. Another orange arrow points down to the 'Next' button at the bottom right. A text box with an orange border contains the text 'REAL ID requires an in-person visit to an RMV Service Center.' and an orange arrow points from this box to the 'REAL ID Massachusetts License/ID' toggle. A 'Cancel' button is located at the bottom left.

Click the **Next** button to continue.

- On the **Address Information** screen update the **Residential Address** fields to your new address.

**Mailing Address:** Select **Yes** or **No** to indicate if your mailing address is the same as your residential address.

**Update Motor Voter:** Select **Yes** or **No** to indicate if you would like your Voter Registration to reflect this address.

Click the **Next** button to continue.

- Verify your **Residential Address** on the **Address Verification** screen. MyRMV validates addresses with the US Postal Service to decrease the possibility of returned mail. To make any corrections click the Previous button.

Click the **Next** button to continue.

9. The **Contact Information** screen asks you to enter your **Email Address** into the required open field.

You have the option to enter **Emergency Contact Information** by clicking the **Add Emergency Contact** hyperlink, then completing the open fields.

Optional: You can choose to add a **Phone Number** and **Additional Contact Information**.

Address Change

Address/Contact Update

Get Ready

Address Information

Address Verification

Contact Information

Primary Contact

Email Address \* Required

Confirm Email Address \* Required

+ Add Phone #

+ Add Another Contact

Emergency Contact Information

+ Add Emergency Contact

The Registry of Motor Vehicles will not provide email or phone number information to the public and is for internal use only.

Cancel

< Previous

Next >

Click the **Next** button to continue.

**10. The Voter Registration screen asks you to update your voter information.**

- Select **Yes** or **No** to indicate if you are a citizen of the United States.
- Select **Yes** or **No** to indicate if you are a resident of Massachusetts.
- Select **Yes** or **No** to indicate if you will be 16 years of age or older on or before Election Day.
- Select the **checkbox** if you DO NOT want to use your information for voter registration.

**Driver's License Renewal**

**Voter Information**

We will use your information to update your voter registration or register you to vote.

Are you a citizen of the United States? \*

Yes No

Are you a resident of Massachusetts?

Yes No

Will you be 16 years of age or older on or before Election Day?

Yes No

To register to vote you must be:

- A U.S. citizen, and
- A Massachusetts resident, and
- At least 16 years old, and
- Not under guardianship that prohibits registering to vote, and
- Not temporarily or permanently disqualified by law from voting, and
- Not currently incarcerated for a felony conviction.

If you cannot answer Yes to all the items above or do not want us to share your information for voter registration, check the box below.

☐ Do not use my information for voter registration.

Your decision not to register to vote is confidential. If you register to vote, the office at which you submit your registration is confidential and will only be used for voter registration purposes. If you are under age 16, you will not be registered to vote. If you are at least age 16, you will be pre-registered to vote. You must be at least 18 to vote.

**Affirmation for Applicants Registering To Vote** (signed under the penalty of perjury)

I hereby swear (affirm) that I meet the qualifications listed above and that I consider the residence address on this form to be my home.

Penalty for illegal voter registration: Fine of not more than \$10,000 or imprisonment for not more than five years or both (M.G.L., Chap. 56, Section 8).

Cancel Previous **Next**

Click the **Next** button to continue.

11. The **Demographic Information** screen asks you to verify and update information.

- Use the drop-down menu to select your **Eye Color** (if not previously captured)
- Select **Yes** or **No** to indicate if you are an active duty member of the U.S. Armed Forces. (If you select Yes additional questions will appear.)
- Select **Yes** or **No** to indicate if you want to be entered into the Massachusetts Donor Registry.
- Select **Yes** or **No** to indicate if you would like to donate \$2.00 to support the Massachusetts Donor Registry.

Driver's License Renewal

License Renewal

Get Ready

Federally Compliant ID

Address Information

Address Verification

Contact Information

Voter Registration (AVR)

Demographic Information

**Demographic Information**

Gender: Female

Height (Feet): 5

Height (Inches): 6

Eye Color: Unknown

Eye color is required

**Military Information**

If you are military stationed overseas, answering YES to either the Veteran indicator or Active military questions will force this transaction to a Massachusetts RMV Service Center. Please call 857-368-8110 between the hours of 9:00 AM and 5:00 PM Eastern standard or daylight savings time.

Are you an active duty member of the U.S. Armed Forces?

Yes No

**Organ and Tissue Donor**

If you select YES, you will be entered into the Massachusetts Donor Registry, which is legal consent for donation.

Register me as an Organ and Tissue Donor:

Yes No

For more information on organ and tissue donation, visit: [NEDS.org](https://www.neds.org).

Would you like to donate \$2.00 to support this fund?

Yes No

Donations to this Fund are not tax deductible.

Cancel Previous Next

Click the **Next** button to continue.

12. The **Proof Document** screens asks you to select from the drop-down menu the document you will use to prove your United States Lawful Presence.

- To view the RMV's Acceptable Documents Checklist please visit:  
<https://www.mass.gov/doc/acceptable-forms-of-identification/download>

**Driver's License Renewal**

**License Renewal**

- Get Ready
- Federally Compliant ID
- Address Information
- Address Verification
- Contact Information
- Voter Registration (AVR)
- Demographic Information
- Proof Documents**

**Proof of Lawful Presence**

Please review that your information matches **exactly what is on your document**. You do not get to re-submit during this online transaction.

If your current name does not match the one that appears on your lawful presence document, you must prove the legal name change with an acceptable document in order to qualify for a REAL ID credential. A marriage certificate, divorce decree, or court document all qualify. When you are confident that your information is correct, then please click **Verify My Lawful Presence**.

Which document will you use to prove your United States Lawful Presence?

- Certificate of Citizenship (N-560, N-561)
- Certificate of Naturalization (N-550, N-570)
- Consular Report of Birth Abroad
- Employment Authorization Card (I-766)
- I-797A Notice of Action
- I-94 Arrival/Departure Record
- Permanent Resident Card (I-551)
- Re-Entry Permit (I-327) - accepted for Standard credential only
- Refugee Travel Document (I-571) - accepted for Standard credential only
- Temporary I-551 Stamp
- US Birth Certificate
- US Passport
- US Passport Card

Cancel Previous Next Feedback

Additional fields appear after selecting the document type. Be sure to enter the information **exactly as it appears on your document**.

**Driver's License Renewal**

**License Renewal**

- Get Ready
- Federally Compliant ID
- Address Information
- Address Verification
- Contact Information
- Voter Registration (AVR)
- Demographic Information
- Proof Documents**

**Proof of Lawful Presence**

Please review that your information matches **exactly what is on your document**. You do not get to re-submit during this online transaction.

If your current name does not match the one that appears on your lawful presence document, you must prove the legal name change with an acceptable document in order to qualify for a REAL ID credential. A marriage certificate, divorce decree, or court document all qualify. When you are confident that your information is correct, then please click **Verify My Lawful Presence**.

Which document will you use to prove your United States Lawful Presence?

US Birth Certificate

Registered Number: 123456789

State: MASSACHUSETTS

Date of Birth (MM/DD/YYYY): Oct-21-1998

First Name: ABELL Middle Name: Last Name: VEGUILLA

Father's Last Name: VEGUILLA Gender: Male

**Additional fields will be specific to the document type selected.**

> Verify My Lawful Presence Cancel Previous Next

Click the **Verify My Lawful Presence** hyperlink, then click the **Next** button to continue.

✓ **Permanent Lawful Presence. Please click "Next" to proceed.**

**Note:** In some cases if the RMV needs to conduct additional research you will see a message letting you know that you will receive an email regarding your next steps. This email will come directly from the RMV and may ask you to upload your proof of lawful presence document(s) using a secure link. After the review is complete you will receive another email letting you know that you can now renew your license online. The review process may take 5-7 business days.

13. The **Mandatory Questions** screen asks a series of questions. Select **Yes** or **No** for each question.

**Driver's License Renewal**

**Mandatory Questions**

In the past 10 years, have you held any class of license, in any other state, country or jurisdiction? (Please list any current licenses or permits) \*

Do you need to wear glasses or contact lenses to drive? \*

Do you currently have at least 20/40 central vision (with or without corrective lenses) and at least 120 degrees peripheral vision? \*

Do you have a cognitive, neurologic, physical or any other impairment that may affect your functional ability to operate a motor vehicle safely? \*

The Commonwealth's medical standards for safe operation of a motor vehicle can be found on the [Medical Qualification Policy Statements](#) page.

Are you currently taking any medication that may affect your ability to safely operate a motor vehicle? \*

Is your license or R/IHT to operate suspended, revoked, canceled, withdrawn, or disqualified here or in another state, country or jurisdiction? \*

Click the **Next** button to proceed.

14. **You are almost done!** Your total fees will display on the **Fee Summary** screen

**Driver's License Renewal**

**Fees Due Today**

Fee Type	Total Amount
Class D License Fee	50.00
<b>Total Fees</b>	<b>50.00</b>

Click the **Next** button to continue.

**Note:** If you have any outstanding obligations/payments that require you to visit a Service Center, a message will display on the next screen that lists your requirements. In this situation, click the **Next** button to see the **Summary** screen. Click the **Submit** button to ensure your information is on file with the RMV. You will then have the option to print out a **Confirmation** letter that lists your required next steps.

15. Select your payment method on the **Payment Selection** screen by clicking either **Bank Account** or **Credit/Debit Card**, then click the **Next** button to continue.



The **Bank Account** option allows you to use your personal bank account to pay the fee. You will need your bank's **Routing Number** and your **Account Number**.



The **Credit Card** option allows you to use a major credit card to pay the fee.

Process Payment

All fields are required

Please enter the information as it appears on the credit card. If you are using a Pre-Paid credit card, please make sure it is registered using the website provided on the back of the card.

Card number

4895321000000000

Card Expiration Date

December / 2025

Security code

123

[What's this?](#)



Cancel



Continue

Process Payment

Please enter the billing information associated with the credit card.

If you have international billing address, please check here. ☐

Cardholder Name

Connor Sample

Billing Address 1

123 Main Street

Billing Address 2

City

Quincy

State

MA

Zip Code

02169

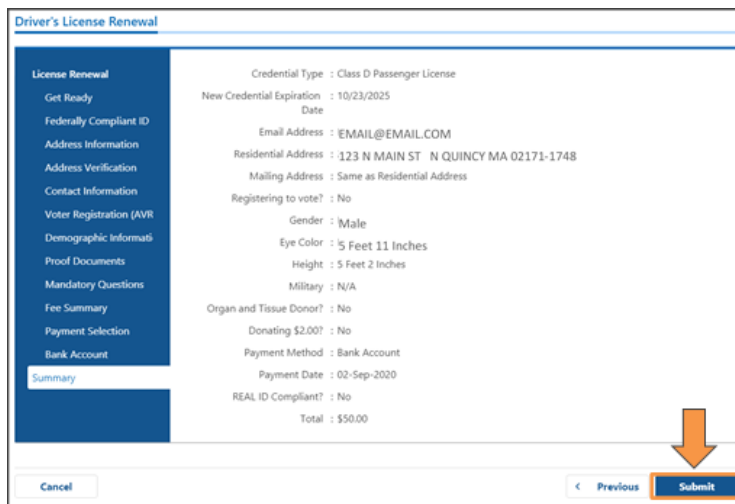
Back

Cancel

Continue

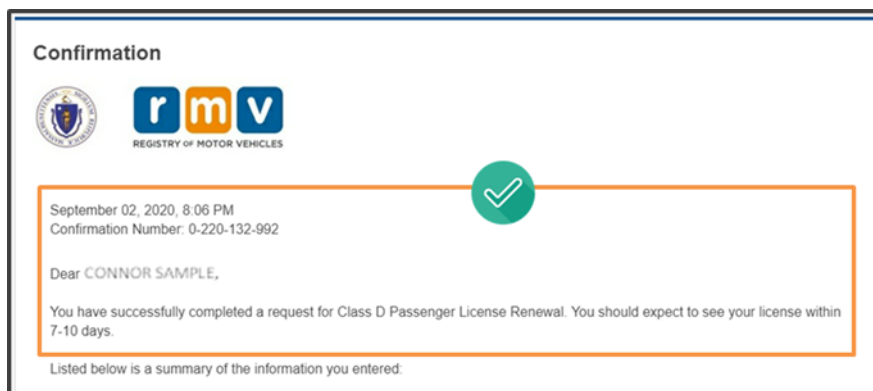
16. As part of the payment process you will be asked to review the transaction information on the **Summary** screen.

- **If you are using a credit/debit card** this screen will be BEFORE you enter your payment information.
- **If you are using a bank account** this screen will be AFTER you have entered your payment information.



Click the **Submit** button to proceed.

17. If your transaction and payment are successfully completed, you will receive a **Confirmation**. You can print this page for your records.



**Congratulations!** You have successfully renewed your license. Your new license will be mailed to your mailing address on record with the RMV, and should arrive in 7-10 days.

- If you do not receive your license/ID in the mail within that timeframe you can call the **RMV's Contact Center** at 857-368-8000