

COMMONWEALTH OF MASSACHUSETTS

Office of Consumer Affairs and Business Regulation

DIVISION OF INSURANCE

1000 Washington Street, Suite 810 • Boston, MA 02118-6200 (617) 521-7794 Toll-free (877) 563-4467 http://www.mass.gov/doi

> JAY ASH SECRETARY OF HOUSING AND ECONOMIC DEVELOPMENT

JOHN C. CHAPMAN UNDERSECRETARY OF CONSUMER AFFAIRS AND BUSINESS REGULATION

GARY D. ANDERSON COMMISSIONER OF INSURANCE

CARRIERS OFFERING HEALTH BENEFIT PLANS WITH LIMITED, REGIONAL OR TIERED PROVIDER NETWORKS

(Pursuant to the Commissioner's authority under Chapters 288 and 359 of the Acts of 2010)

Table of Contents:

CHARLES D. BAKER

GOVERNOR

KARYN E. POLITO

LIEUTENANT GOVERNOR

Page:

Provider Network Types	2
Licensed carriers offering health benefit plans with Limited, Regional or Tiered	
Provider Networks	3
Geographic area and Network Type (lists the area served)	
LIMITED Provider Network	7
REGIONAL Provider Network	8
TIERED Provider Network	9

CARRIERS OFFERING HEALTH BENEFIT PLANS WITH LIMITED, REGIONAL OR TIERED PROVIDER NETWORKS (Pursuant to the Commissioner's authority under Chapters 288 and 359 of the Acts of 2010)

PROVIDER NETWORK TYPE*

<u>General Provider Network</u>: The most comprehensive provider network offered by a Carrier in its Massachusetts Service Area.

Limited Provider Network: A reduced or selective Provider Network, not a Regional Provider Network, which is smaller than a Carrier's General Provider Network and from which the Carrier may choose to exclude from participation other Providers who participate in the Carrier's Regional Provider Network or General Provider Network.

<u>Regional Provider Network</u>: A Provider Network for a defined geographic area within Massachusetts that is smaller than the Carrier's Service Area and includes only those Providers that have agreed to participate in the Carrier's plan in a limited geographic area within the Commonwealth of Massachusetts, A Regional Provider Network may be a geographic subset of the Carrier's General Provider Network.

<u>**Tiered Provider Network</u>**: A Provider Network in which a Carrier assigns Providers to different benefit tiers based on the Carrier's assessment of a Provider's relative cost and, where available, quality and in which Insureds pay the cost-sharing (copayment, coinsurance or deductible) associated with a Provider's assigned benefit tiers.</u>

NOTE:

HEALTH PLANS WITH LIMITED, REGIONAL OR TIERED PROVIDER NETWORKS ARE DIFFERENT THAN A CARRIER'S GENERAL PROVIDER NETWORK. PLEASE BE SURE TO CALL THE CARRIER DIRECTLY IF YOU HAVE ANY QUESTIONS ABOUT WHETHER A CARRIER'S PROVIDER NETWORK IS AVAILABLE IN YOUR AREA AND WHETHER YOUR PRIMARY CARE PROVIDER, SPECIALIST OR ACUTE CARE FACILITY PARTICIPATES IN THE CARRIER'S LIMITED NETWORK.

(Pursuant to the Commissioner's authority under Chapters 288 and 359 of the Acts of 2010)

1. Aetna Life Insurance Company

1.	151 Farmington Avenue, MB58 Hartford, CT 06156	A Pr	ttn: Mr. Stephen Hall roduct and Regulatory 360) 273-9875	
	Product Name Savings Plus Plan	Network Name Savings Plus Network	Form # GR-9N et al.	Network Type* Tiered
2.	Blue Cross and Blue Shield 401 Park Drive, Landmark Center Boston, MA 02215	of Massachusetts 1	HMO Blue, Inc. Group Sales Individual Sales	(800) 262-BLUE (800) 422-3545
	 Product Name HMO Blue OptionsSM HMO Blue New England OptionsSM The Hospital Choice Cost-Share Option Preferred Blue PPOSM Options HMO Blue Select 	Network Name HMO Blue Options Netw HMO Blue New England Options Network General Network Preferred Blue PPO Option Network HMO Blue Select	(9-25-2010) HMO (9-25-2010) HMO (9-25-2010)	Network Type* Tiered Tiered Tiered Tiered Limited
3.	Blue Cross and Blue Shield 401 Park Drive, Landmark Center Boston, MA 02215 Product Name The Hospital Choice Cost-Share Option	Network Name	Inc. Group Sales Individual Sales Form # BCBS-PPO (01-01-12)	(800) 262-BLUE (800) 422-3545 Network Type* Tiered
4.	CIGNA Health and Life Ins 900 Cottage Grove Road Hartford, CT 06152	urance Company	Sales and Marketing	(860) 226-6000

Product Name	Network Name	Form #	Network Type*
Medical LocalPlus [PPO]	LocalPlus Network	HC-CER1	Limited
Medical LocalPlus In-Network [EPO]	LocalPlus Network	HC-CER1	Limited

(Pursuant to the Commissioner's authority under Chapters 288 and 359 of the Acts of 2010)

5. Fallon Community Health Plan, Inc.

5.	Fallon Community Health P	lan, Inc.		
	10 Chestnut Street		Merged Market	(888) 797-3247
	Worcester, MA 01608-2810		Unit	(800) 333-2535 x79097
				(508) 799-2100 x79097
				(000) /// 2100 ////0//
	Product Name	Network Name	Form #	Network Type*
	FCHP Direct Care	Direct Care	12-730-66	Limited
	FCHP Steward Community Care Plan	FCHP Steward Community Care	y 12-730-068	Limited
	FCHP Select Care GIC Tiered Plan	Select Care	11-715-097	Tiered
	FCHP Direct Care GIC Tiered Plan	Direct Care	15-672-001	Tiered
	FCHP Tiered Choice	FCHP Tiered Choice	13-670-040	Tiered
	FCHP Tiered Choice [Municipal Option]	FCHP Tiered Choice	13-670-040	Tiered
	FCHP Community Care	Community Care	14-670-060	Regional
6.	Harvard Pilgrim Health Ca	re, Inc.		
	93 Worcester Street		Group Sales	(800) 848-9995
	Wellesley, MA 02481-9181		Individual Sales	(800) 848-9995
	wenesiey, wirt 02401 7101		Individual Sales	(000) 040 7775
	Product Name	Network Name	Form #	Network Type*
	The Harvard Pilgrim Focus Network [™] −	Focus Network – MA	1268	Limited
	MA HMO Massachusetts (Group)		Amendment 1359	(
	Schedule of Benefit Options –			
	• Best Buy		1304	
	 Tiered Copayment 		1305	
	 HMO Massachusetts 		1365	
	Core Coverage		1366	
	The Harvard Pilgrim Focus Network [™] −		1269	Limited
	MA HMO for Individual Members		Amendment 1359	
	Massachusetts		Amendment 1559	
	Schedule of Benefit Options –		1204	
	• Best Buy		1304	
	Tiered Copayment		1305	
	HMO Massachusetts		1365	
	Core Coverage		1366	
	ChoiceNet 1000 HMO	ChoiceNet HMO	1376/1377; 1375	Tiered
	ChoiceNet 1000 HMO with coinsurance Hospital Prefer SM	Hospital Prefer	1376/1377; 1375	Tiered
	Hospital Prefer SM Best Buy HMO	Hospital Fleter	1456 & SOB1455	Tiered
	Massachusetts (Group)		1150 & 5051155	
	Hospital Prefer SM Best Buy HMO For		1459 & SOB1455	
	Individual Members Massachusetts			
	(Individual)			
	Harvard Pilgrim Reliant Select HMO	Reliant Select	1116-08 & SOB	Tiered
			2316-06	

(Pursuant to the Commissioner's authority under Chapters 288 and 359 of the Acts of 2010)

7. HPHC Insurance Company, Inc.

7.	93 Worcester Street Wellesley, MA 02481-9181	, Inc.	Group Sales Individual Sales	(800) 848-9995 (800) 848-9995	
	Product Name Harvard Pilgrim ChoiceNet ^{ss} Best Buy Tiered Copayment PPO	Network Name ChoiceNet	Form #	Network Type* Tiered	
	Options:		1379/1383/1533; SOB 1378 1379/1383/1533; SOB 1132		
	Harvard Pilgrim ChoiceNet [™] Best Buy Tiered Copayment PPO For Individual Members Plan	ChoiceNet	1380; SOB 1378	Tiered	
	Hospital Prefer SM Hospital Prefer SM Best Buy PPO Plan Massachusetts (Group)	Hospital Prefer	1458 & SOB1457	Tiered	
	Hospital Prefer SM Best Buy PPO Plan For Individual Members Massachusetts (Individual)		1460 & SOB1457		
8.	Health New England, Inc. One Monarch Place Springfield MA 01144		Member Services	(413) 787-4004 (800) 310-2835	
	Product Name Member Handbook For the Commonwealth of Massachusetts	Network Name General Network	Form # HNE/GICactive-11	Network Type* Tiered	
9.	Neighborhood Health Plan, 253 Summer Street Boston, MA 02210-1120	Inc.	Customer Care	(800) 462-5449	
	Product Name NHPCare HMO Plan for GIC Members	Network Name General Network	Form # NHPGICEOC-11v1	Network Type*.0Tiered	
10.	Tufts Associated Health Maintenance Organization, Inc.				
	(d/b/a) Tufts Health Plan) 705 Mount Auburn Street Watertown, MA 02472-1508		Group Sales Individual Sales	(800) 208-8013 (800) 957-6596	
	Product Name	Network Name	Form #	Network Type*	
	Steward Community Choice HMO - Stewart Community Choice HMO Copay Stewart Community Choice HMO Deductible	Steward Community Choic Network			
	Select Network Plans - HMO Select 15 & HMO Select 20 Advantage HMO Select 750 Advantage HMO Select 2000	Select Network	EC-MASSHMO- 002 Ed. 1-2012	Limited	
	Your Choice Plan HMO Options – HMO Choice Copay Your Choice HMO Two Tier & Three Tier	Your Choice Network	EC-MASSHMO- 002 Ed. 1-2012	Tiered	

(Pursuant to the Commissioner's authority under Chapters 288 and 359 of the Acts of 2010)

11. Tufts Insurance Company

11.	705 Mount Auburn Street Watertown, MA 02472-1508		Group Sales Individual Sales	(800) 208-8013 (800) 957-6596
	Product Name Navigator By Tufts Health Plan Your Choice Plan PPO Options -	Network Name Navigator By Tufts Health Plan Network Your Choice Network	Form # MA-TICOPPO-001 Ed. 1-2012 MA-TICOPPO-001	Network Type* Tiered Tiered
	Your Choice PPO Two Tier Your Choice PPO Three Tier		Ed. 1-2012	
12.	UnitedHealthcare Insurance	e Company		
	1 Research Drive Westborough, MA 01581-5083		Attn: Dennis Marko (800) 410-3385	ell
	475 Kilvert Street Warwick, RI 02886-1392		Attn: Joan Greenwe (800) 447-1245	ell
	Product Name	Network Name	Form #	Network Type*
	UnitedHealthcare Choice ¹ (Large Group)	Choice Plus	COC17.CER.I.11.LG. MA SBN17.CHC.I.11.LG.MA	Tiered
	UnitedHealthcare Choice (Small Group)	Choice Plus	IEXPOL.I.15.XX et al. SBN.IEX.CHC.I.15.MA	Tiered
	UnitedHealthcare Choice Plus ¹ (Large Group)	Choice Plus	COC17.CER.I.11.LG. MA SBN17.CHP.I.11.LG.MA	Tiered
	UnitedHealthcare Options PPO ^{1, 2} (Large Group)	Choice Plus	COC17.CER.I.11.LG. MA SBN17.OPT.I.11.LG.MA	Tiered
	UnitedHealthcare Navigate ¹ (Large Group)	Choice Plus	COC17.CER.I.11.LG. MA SBN17.NAV.I.11.LG.MA	Tiered

¹ Plan is offered as either a standard EPO plan or an optional tiered PCP/Specialist product.

² Per conference call on April 12, 2017, carrier confirmed that the tier option is currently not marketed in Massachusetts.